

Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

Postal Rate and Fee Changes, 2005)

Docket No. R2005-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
(OCA/USPS-32-33)
(May 12, 2005)

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatory OCA/USPS-T1-1, dated April 12, 2005, are hereby incorporated by reference.

Respectfully submitted,

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OCA/USPS-32. Please refer to Attachment F to the Request, page 35, and the text of Rule: 54(n) concerning “identification of any performance goals.

- a. Please identify and describe the performance goals and/or service standards for the Special Services in Tables 11 and 12 of USPS-T-28, including the “Other Special Services” listed in Note 5.
- b. Please provide a citation to the DMM, January 6, 2005, or any other Postal Service document, supporting the response to subpart a. of this interrogatory.

OCA/USPS-33. Please refer to Attachment F to the Request, page 35, and the text of Rule: 54(n) concerning “identification of any performance goals.

- a. In the absence of any performance goals and/or service standards identified pursuant to Rule: 54(n) for the Special Services in Tables 11 and 12 of USPS-T-28, has the Postal Service established any other service objectives or directives concerning these special services? Please explain, and provide such service objectives or directives.
- b. In the absence of any performance goals and/or service standards identified pursuant to Rule: 54(n) for the Special Services in Tables 11 and 12 of USPS-T-28, please explain how the Postal Service measures the level of service provided for these special services.
- c. Please identify and describe any statistical or other measurement system that provides data on the level of service provided with respect to the performance goals and/or service standards, or service objectives, referred to in response to interrogatory OCA/USPS-32(a), above, and subpart a. of this interrogatory, for the Special Services in Tables 11 and 12 of USPS-T-28.