

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

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EXPERIMENTAL PREMIUM  
FORWARDING SERVICE

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Docket No. MC2005-1

RESPONSE OF UNITED STATES POSTAL SERVICE  
WITNESS ARNETTA L. COBB  
TO INTERROGATORY OF DAVID B. POPKIN  
(DBP/USPS-T1-39)  
(January 26, 2005)

The United States Postal Service hereby files the response of witness Arnetta L. Cobb to the following interrogatory of David B. Popkin: DBP/USPS-T1-39, filed on December 20, 2004.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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RESPONSE OF POSTAL SERVICE WITNESS COBB  
TO DAVID B. POPKIN INTERROGATORY

**DBP/USPS-T1-39.**

- (a) May a customer enroll and/or terminate early and/or extend the service in PFS by telephone [using a credit or debit card for payment]?
- (b) May a customer enroll and/or terminate early and/or extend the service in PFS by facsimile [using a credit or debit card for payment]?
- (c) May a customer enroll and/or terminate early and/or extend the service in PFS by an e-mail message [using a credit or debit card for payment]?
- (d) If not, why not?

**RESPONSE:**

(a)-(d) The Postal Service's proposal does not incorporate options for enrolling by phone, fax, or e-mail; my response to DBP/USPS-T1-38 is also applicable here. As noted in my response to DBP/USPS-T1-55, while the Postal Service recognizes that PFS customers must be able to terminate or extend their service without returning to the delivery unit or post office serving their primary address, specific procedures have not been developed.