

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL PREMIUM
FORWARDING SERVICE

Docket No. MC2005-1

UNITED STATES POSTAL SERVICE NOTICE OF ERRATA TO
DIRECT TESTIMONY OF ARNETTA L. COBB (USPS-T-1) [Errata]
(January 12, 2005)

The United States Postal Service hereby provides notice that it is filing the attached errata to witness Cobb's testimony (USPS-T-1). In responding to discovery, the Postal Service realized that understanding of the proposed handling of mail across mail classes and shapes for Premium Forwarding Service (PFS) was not clear. The source of this uncertainty was apparently Section II.B of witness Cobb's testimony, USPS-T-1. Witness Cobb recently responded to an interrogatory, OCA/USPS-T1-32, with a table that lays out in detail how PFS would handle mail based on shape, class or subclass, and whether a scan is required. The Postal Service had agreed in settlement discussions to provide this graphic explanation. Upon reflection, the Postal Service has also decided that Section II.B of USPS-T-1 should be revised so that, when read in conjunction with the table provided in response in OCA/USPS-T1-32, it provides the participants and the Commission with a clear understanding of what mail would and would not go into the PFS package, and, for the mail that does not, when additional postage would and would not be charged.

A revised Section II.B of USPS-T-1 is therefore attached in the form of

replacement pages 2 and 3. The first paragraph is revised to state clearly that Standard Mail and Package Services parcels that require a scan at delivery would be reshipped Priority Mail postage due. The third paragraph is revised to lay out in detail how First-Class Mail, Standard Mail, and Package Services parcels that do not require a scan would be handled based on their class and whether they fit into the PFS package. Some minor grammatical changes are also made.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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1 Substantially all classes of mail would be reshipped, regardless of any endorsement, as
2 described in the next section. PFS would only be available to and from domestic
3 addresses.

4 PFS would be a uniform, nationwide service. Some offices and districts have
5 provided customers with reshipping arrangements conceptually similar to PFS, but
6 without any consistency or uniformity. In some respects these informal arrangements
7 have guided the product definition of PFS, especially considering they demonstrate
8 customer interest in such a service. PFS would replace these informal arrangements.

9 **B. Contents of PFS Shipments**

10 Substantially all classes of mail would be reshipped in the PFS package,
11 regardless of any endorsement, except for mail pieces requiring a scan at delivery,
12 Priority Mail (as described below), and large packages. Accordingly, accountable mail,
13 including all Express Mail[®], plus all mail using Delivery Confirmation[™] or Signature
14 Confirmation[™], would not be held for shipment within the PFS package. Instead, such
15 mail would be rerouted immediately to the temporary address. No additional fee would
16 be due for reshipping this mail, but mail requiring a scan would be reshipped Priority
17 Mail postage due if it is a Standard Mail or Package Services parcel.

18 The treatment of Priority Mail would depend on its size and when it arrives at the
19 primary address' delivery unit. Large Priority Mail parcels that are incapable of fitting
20 into the PFS shipment would be treated like accountable mail and rerouted immediately.
21 Small Priority Mail pieces, meanwhile, would also be rerouted immediately unless they
22 are capable of fitting in the PFS shipment and such inclusion would not further delay
23 delivery to the temporary address.

1 First-Class Mail, Standard Mail, and Package Services parcels that do not
2 require a scan at delivery and that are capable of fitting inside the Priority Mail
3 packaging typically used for a customer's PFS shipments would be included in the
4 shipment. First-Class Mail parcels that do not fit would be reshipped without additional
5 postage due, while Standard Mail or Package Services parcels that do not fit would be
6 reshipped postage due at the Priority Mail rate. Standardized instructions would be
7 developed to guide the decision whether to include a package in the PFS shipment.

8 **C. Standard Operating Procedures**

9 Sales and Service Associates (SSAs) and carriers would explain PFS to all
10 customers who inquire about Temporary Change of Address service. If a customer is
11 interested in PFS, the SSA would explain how to complete the PFS application.

12 **i. Customer Sign-Up**

13 Customers must complete and sign a four-part hardcopy PFS application and
14 present it to their delivery post office, along with proper identification. A customer would
15 need to supply, among other things, the following information on the application:

- 16 • Customer's name
- 17 • Primary address from which mail would be reshipped
- 18 • Temporary address to which PFS shipments would be sent
- 19 • Contact numbers for both primary and temporary locations
- 20 • Fax number and email, if applicable
- 21 • Beginning and ending dates for PFS.¹

¹ The last shipment date would be added by the SSA based on the Wednesday of the week of the last desired shipment.