

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON DC 20268-0001**

Rate and Service Changes To Implement)
Functionally Equivalent Negotiated Service) Docket No. MC2004-3
Agreement with Bank One Corporation)

**REVISED ANSWER OF BANK ONE CORPORATION TO
OFFICE OF CONSUMER ADVOCATE INTERROGATORY
OCA/BOC-T1-13
(August 9, 2004)**

Bank One Corporation (“Bank One”) hereby provides the revised answer of Brad Rappaport to Office of Consumer Advocate interrogatory OCA/BOC-T1-13, filed July 7, 2004. This answer provides, in response to part b of the interrogatory, previously unavailable data concerning J.P. Morgan Chase volumes. For convenience, we have also included without change Bank One’s previous answer to part a of the interrogatory.

Respectfully submitted,

/s/

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August 9, 2004

**ANSWER OF BANK ONE WITNESS RAPPAPORT
TO OCA INTERROGATORY OCA/BOC-T13
(revised August 9, 2004)**

OCA/BOC-T1-13. Please refer to your testimony at page 9, lines 8-14.

- (a) Please provide the following information with respect to the credit card and checking accounts of J.P. Morgan Chase:
 - (i) The number of credit card accounts;
 - (ii) The number of retail customer accounts;
- (b) Please provide for J.P. Morgan Chase a description and the volumes of First-Class Mail for the following:
 - (i) credit card accounts;
 - (ii) credit card solicitations;
 - (iii) retail financial service accounts;
 - (iv) retail financial service solicitations; and,
 - (v) any other use of First-Class Mail related to credit and banking products and services, except mail paid for at the single-piece rate.

ANSWER:

(a) (i) The 2003 Annual Report of J. P. Morgan Chase, at page 41, contains a table of statistics relating to “Chase Cardmember Services” and indicates there are 30.8 million total accounts.

(ii) The 2003 Annual Report of J. P. Morgan Chase, at page 42, provides the following information, under “Chase Regional Banking”: “CRB [Chase Regional Banking] serves 326,000 small businesses, 433,000 affluent consumers and 2.6 million mass-market consumers.”

(b) (i) 219.6 million in 2003.

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(ii) Total First-Class Mail solicitation volumes in 2003 were 112.3 million. To the best of my knowledge, J.P. Morgan Chase's solicitation volumes are almost entirely for credit cards.

(iii) 126.5 million in 2003.

(iv) See my response above to OCA/BOC-T1-13(b)(ii)

(v) I have classified all J.P. Morgan Chase First-Class Mail volumes into the four above categories to the best of my ability.

CERTIFICATE OF SERVICE

I hereby certify that I have today caused the foregoing document to be served in accordance with Section 12 of the Commission's Rules of Practice

/s/

Joy M. Leong

August 9, 2004