

**BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001**

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**EXPERIMENTAL RATE AND SERVICE  
CHANGES TO IMPLEMENT NEGOTIATED  
SERVICE AGREEMENT WITH  
CAPITAL ONE SERVICES, INC.**

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**DOCKET No. MC2002-2**

**NOTICE OF CAPITAL ONE SERVICES, INC.'S (COS) DESIGNATION OF WRITTEN  
CROSS-EXAMINATION OF OFFICE OF CONSUMER ADVOCATE (OCA)  
INSTITUTIONAL RESPONSE**

Capital One Services, Inc. hereby designates the following institutional response of  
Office of Consumer Advocate:

COS/OCA-T1-4, redirected from witness Smith.

In accordance with the Special Rules, two copies of the interrogatory and the response  
thereto are being submitted to the Commission.

Respectfully submitted

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Dated: January 31, 2003