

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL RATE AND SERVICE CHANGES
TO IMPLEMENT NEGOTIATED SERVICE AGREEMENT
WITH CAPITAL ONE SERVICES, INC.

Docket No. MC2002-2

REVISED RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS
WILSON TO INTERROGATORIES OF AMERICAN POSTAL WORKERS UNION,
AFL-CIO (ERRATA)
(APWU/USPS-T4-7 (a-b))

The United States Postal Service hereby revises the response of Witness Wilson to the following interrogatory of American Postal Workers Union, AFL-CIO: APWU/USPS-T4-7(a-b), filed on October 31, 2002. The response is revised to reflect recently available information that more completely answers the question. Also, the response to 7 (a-b) was revised to better explain why certain data are unavailable.

The interrogatory is stated verbatim, although for clarity's sake, question part designations have been added. The interrogatory is followed by the response.

Respectfully submitted,
UNITED STATES POSTAL SERVICE

By its attorneys:

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November 25, 2002

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON
TO INTERROGATORY OF AMERICAN POSTAL WORKERS UNION, AFL-CIO
Revised 11/25/02

APWU/USPS-T4-7: (a) How many and what proportion of current users of Change Service Requested (CSR) are expected to change to CSR option 2 once the Postal Service begins to offer it? What proportion of the volume of the current users of CSR does this represent? (b) Does the Postal Service anticipate that First Class users of other endorsements will change to CSR option 2? If so, what other endorsements are they now using and how many and what proportion of users of each endorsement are anticipated to change? What proportion of the volume of current First Class users of other endorsements does this represent? (c) Does the Postal Service anticipate that other First Class mailers who, like Capital One, are not currently using any endorsements, will start using CSR option 2? (d) What is the expected volume of CSR option 2?

RESPONSE:

- (a) It is expected that a majority, if not all, of the existing Change Service Requested users will opt for use of Change Service Requested Option 2, as it restores the forwarding service not available with the current Change Service Requested endorsement.
- (b) Users of other First-Class Mail endorsements are expected to change to Change Service Requested Option 2. The endorsements these users are currently using are Address Service Requested and Change Service Requested. I have no research that indicates how many ASR endorsers will switch to CSR, Option 2. While I know the number of ASR endorsers who participate in the ACS program, there are others who do not participate. See my response to OCA/USPS-T4-5, as revised on November 25, 2002.
- (c) Yes, we anticipate that other First Class mailers not currently using any endorsement will start using Change Service Requested Option 2 and pay the \$ 0.20 fee associated with the ACS notification.
- (d) The expected volume of ACS notifications fulfilled under the Change Service Requested Option 2 scenario has not been calculated.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

Nan K. McKenzie

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