

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL RATE AND SERVICE CHANGES
TO IMPLEMENT NEGOTIATED SERVICE AGREEMENT
WITH CAPITAL ONE SERVICES, INC.

Docket No. MC2002-2

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON TO
INTERROGATORIES OF AMERICAN POSTAL WORKERS UNION, AFL-CIO
REDIRECTED FROM WITNESS CRUM
(APWU/USPS-T3-2 (a) -- (c))

The United States Postal Service hereby provides the response of
Witness Wilson to the following interrogatory of American Postal Workers Union,
AFL-CIO: APWU/USPS-T3-2 (a) –(c), filed on October 31, 2002 and redirected
from witness Crum.

The interrogatory is stated verbatim, although for clarity's sake, question
part designations have been added. Each interrogatory part is followed by the
response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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November 14, 2002

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON
TO INTERROGATORY OF AMERICAN POSTAL WORKERS UNION, AFL-CIO,
REDIRECTED FROM WITNESS CRUM

APWU/USPS-T3-2: (a) What changes in the processes for handling of Undeliverable As Addressed (UAA) mail is the USPS currently testing or studying? (b) Are there changes in how the Postal Service will physically return pieces that are currently under consideration or in the process of being implemented? If so, please detail all such changes. (c) Are there changes in how the Postal Service will forward pieces that are currently under consideration or in the process of being implemented? If so, please detail all such changes.

RESPONSE:

(a) The major change to the handling of undeliverable-as-addressed mail that the Postal Service is testing is the Postal Automated Redirection System (PARS) program. PARS is intended to automate the handling and processing of undeliverable as address mail.

(b) I am unaware of any changes currently under consideration that would affect how mail is physically returned other than the PARS program effort. PARS will automate the return to sender functions, making real-time decisions when a mailpiece requires return to sender processing as well as handling the return to sender process resulting from carrier determination that the mailpiece should be returned.

(c) I am unaware of any changes currently under consideration that would affect how mail is forwarded other than the PARS program effort. PARS will make real-time decisions where appropriate concerning the forwarding of a mailpiece. In instances where a mailpiece is identified by the carrier as requiring forwarding, PARS will use an automated as well a manual processed to determine the forwarding address and relabel the mailpiece with the new address.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

Nan K. McKenzie

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