

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL RATE AND SERVICE CHANGES  
TO IMPLEMENT NEGOTIATED SERVICE AGREEMENT  
WITH CAPITAL ONE SERVICES, INC.

Docket No. MC2002-2

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS CRUM  
TO INTERROGATORY OF NEWSPAPER ASSOCIATION OF AMERICA  
(NAA/USPS-T3-11)

The United States Postal Service hereby provides its response to the  
following interrogatory of Newspaper Association of America: NAA/USPS-T3-11,  
filed on October 25, 2002.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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November 5, 2002

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS CRUM  
TO INTERROGATORY OF NEWSPAPER ASSOCIATION OF AMERICA

**NAA/USPS-T3-11:** What will be the cost to the Postal Service of providing electronic address notification service for pieces of First-Class Mail that are physically forwarded under CSR Option2? Please provide any calculations used to develop your answer.

**RESPONSE:**

The cost of providing electronic address notification can be measured as the cost of additional keystrokes for handling pieces for which there is ACS notification and forwarding versus pieces for which there is only forwarding. It is my understanding that there are anywhere from 7 to 23 additional keystrokes required of the CFS operators when there is ACS notification and forwarding versus forwarding alone. Table 5.2.2 of USPS-LR-J-69/R2001-1 provides a cost estimate for these additional keystrokes of 6.6 cents per piece. However, any costs would likely be more than offset by the cost savings accruing to the Postal Service from the reduction of forwarded Capital One mail.

## **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

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Nan K. McKenzie

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