

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL RATE AND SERVICE CHANGES
TO IMPLEMENT NEGOTIATED SERVICE AGREEMENT
WITH CAPITAL ONE SERVICES, INC.

Docket No. MC2002-2

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS JAMES D. WILSON
TO INTERROGATORY OF OFFICE OF THE CONSUMER ADVOCATE
REDIRECTED FROM WITNESS PLUNKETT
(OCA/USPS-T2-18 a)

The United States Postal Service hereby provides the response of witness
Wilson to the following interrogatory of Office of the Consumer Advocate: OCA/USPS-
T2-18 (a), filed on October 21, 2002. The interrogatory subpart was redirected from
witness Plunkett.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

Nan K. McKenzie

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October 31, 2002

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE,
REDIRECTED FROM WITNESS PLUNKETT

OCA/USPS-T2-18. Please refer to your response to OCA/USPS-T2-11(a).

(a) Please confirm that the offering of Change Service Requested, Option 2, at no charge to any First-Class mailer that is not an ACS participant and whose return or forwarding volumes exceeded the average would produce net cost savings to the Postal Service. If you do not confirm, please explain.

(a) Not confirmed. Only ACS participants have the ability to use the Change Service Requested endorsement. This endorsement indicates the First-Class mailer's desire to receive an electronic notice and to have the Postal Service dispose of undeliverable-as-addressed mail. ACS participation is required to insure that the mailing customer receives the electronic notification. Moreover, the Postal Service does not track individual mailer volumes of forwarding or returned mail.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

Nan K. McKenzie

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