

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

RECEIVED
Oct 21 5 00 PM '02
POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

EXPERIMENTAL RATE AND SERVICE
CHANGES TO IMPLEMENT NEGOTIATED
SERVICE AGREEMENT WITH
CAPITAL ONE SERVICES, INC.

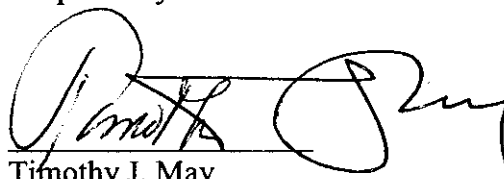
DOCKET No. MC2002-2

RESPONSE OF CAPITAL ONE SERVICES, INC.
WITNESS STUART ELLIOTT TO INTERROGATORY OF
OFFICE OF CONSUMER ADVOCATE
FILED ON OCTOBER 11, 2002
(OCA/COS-T2-5)

Capital One Services, Inc hereby provides the response of witness Stuart Elliott to the following interrogatory of Office of Consumer Advocate: OCA/COS-T2-5, filed on October 11, 2002.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted



Timothy J. May
Patton Boggs LLP
2550 M Street, NW
Washington, D.C. 20037-1350
Tel: 202 457 6050
Fax: 202 457 6315
Counsel for Capital One Services, Inc.

Dated: October 21, 2002

OCA/COS-T2-5.

Please refer to Exhibit 2 of your testimony. Please provide the actual volume of "Customer Mail" and "First-Class Mail Solicitations" mailed by Capital One in August and September 2002.

ANSWER

OCA/COS-T2-5 Response.

The actual volume of Capital One's Customer Mail was 55,626,423 in August 2002 and 42,886,892 in September 2002. The actual volume of Capital One's First-Class Mail Solicitations was 45,227,925 in August 2002 and 50,391,193 in September 2002.

DECLARATION

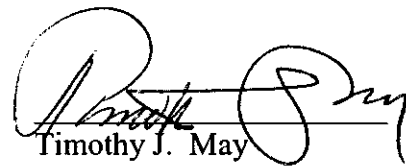
I, Stuart Elliott, declare under penalty of perjury that the foregoing answers are true and correct to the best of my knowledge, information and belief.


(Signed)

October 21, 2002

CERTIFICATE OF SERVICE

I hereby certify that I have this date served six (6) copies of the foregoing document upon the United States Postal Service by hand in accordance with Section 12 of the Rules of Practice.


Timothy J. May

Dated: October 21, 2002