

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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Docket No. R2001-1

REVISED NOTICE PROVIDING SUPPLEMENTAL RESPONSE OF
UNITED STATES POSTAL SERVICE TO INTERROGATORIES OF
OFFICE OF THE CONSUMER ADVOCATE, DOUGLAS F. CARLSON,
AND DAVID B. POPKIN

OCA/USPS-T35-8, DFC/USPS-15, and DBP/USPS-71, 98, 99, and 151(b)
(ERRATA)

The United States Postal Service hereby provides a revised response to the following interrogatories: OCA/USPS-T35-8, filed on November 2, 2001; DFC/USPS-15, filed on November 13, 2001; DBP/USPS-71, filed on December 10, 2001; DBP/USPS-98, filed on January 8, 2002, and revised on January 9, 2002; DBP/USPS-99, filed on January 8, 2002; and DBP/USPS-151, filed on January 23, 2002.

On February 28, 2002, the United States Postal Service filed a Notice that, among other things, provided a supplemental response to the interrogatories listed above. Subsequent to the filing of the Notice, the Postal Service discovered that *Federal Register Notice*, "Proposed Changes to the Domestic Mail Manual (DMM) to Implement Docket No. R2001-1". 67 Fed. Reg. 4562 (Jan. 30, 2002), contained an error. Specifically, in section D500.1.6, "Postage Not Refunded [Express Mail]," it states "Postage in not refunded if an item is delayed because ... an item

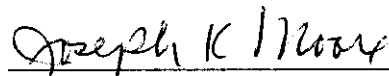
was *improperly* detained for law enforcement purposes, ..." (emphasis added). A correction to the Federal Register Notice to delete "improperly" and insert "properly" is forthcoming. The attached revised response reflects the proposed correction.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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March 12, 2002

SUPPLEMENTAL RESPONSE OF UNITED STATES POSTAL SERVICE
UPDATING RESPONSES TO INTERROGATORIES OF OFFICE OF THE
CONSUMER ADVOCATE, DOUGLAS F. CARLSON, AND DAVID B.
POPKIN

**OCA/USPS-T35-8, DFC/USPS-15, and DBP/USPS-71, 98, 99, and
151(b):**

The Postal Service has published in the *Federal Register*, "Proposed Changes to the Domestic Mail Manual (DMM) to Implement Docket No. R2001-1." 67 Fed. Reg. 4562 (Jan. 30, 2002). Section D500.1.6 of the proposed regulations (67 Fed. Reg. 4578) would implement changes to the Domestic Mail Classification Schedule (DMCS 182.51) proposed by the Postal Service in Docket No. R2001-1. The pertinent DMCS changes outline limitations under which Express Mail refunds may not be available. Proposed DMM section D500.1.6 is intended to further explain and interpret those limitations. It states:

500

1.6 POSTAGE NOT REFUNDED

[Revise 1.6 to add the additional limitations for Express Mail refunds to read as follows:]

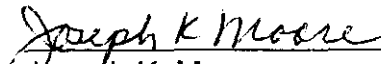
Postage is not refunded if an item is delayed because of an incorrect ZIP Code or address, an item was properly detained for law enforcement purposes, forwarding or return service was provided after the item was made available for claim, delivery was attempted within the times required for the specific service; delay or cancellation of flights, strike or work stoppage; or as authorized by USPS headquarters when delay was caused by:

- a. governmental action beyond the control of the Postal Service or air carriers.
- b. war, insurrection, or civil disturbance.
- c. breakdown of a substantial portion of the USPS transportation network resulting from events or factors outside the control of the USPS.
- d. acts of God.

Attempted delivery occurs under any of these situations when the delivery is physically attempted, but cannot be made; the shipment is available for delivery, but the addressee made a written request that the shipment be held for a specific day or days; the delivery employee discovers that the shipment is undeliverable as addressed before leaving on the delivery route.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



Joseph K. Moore

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