

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

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POSTAL RATE  
COMMISSION

POSTAL RATE AND FEE CHANGES, 2001

Docket No. R2001-1

COMPELLED RESPONSE OF UNITED STATES POSTAL SERVICE  
TO INTERROGATORY OF OFFICE OF THE CONSUMER ADVOCATE  
(OCA/USPS-77)

The United States Postal Service hereby provides its response to the following interrogatory of Office of the Consumer Advocate: OCA/USPS-77, filed on October 17, 2001.

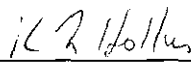
The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.  
Chief Counsel, Ratemaking

  
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Kenneth N. Hollies

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Washington, D.C. 20260-1137  
(202) 268-3083 Fax -5402  
January 18, 2002

COMPELLED RESPONSE OF UNITED STATES POSTAL SERVICE TO  
INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE

**OCA/USPS-77.** The following refers to an October 16, 2001, article "USPS to Warn Public on Biohazards in Mail," from section A-7 of The Washington Post. Please provide a copy of the warning being sent to the "135 million U.S. homes, businesses and other addresses.." Include in your response an estimate of the cost to prepare and send the warning. In the estimate, please exclude the cost of the gloves and masks provided to all mail-handling employees. Please cite your sources and provide a copy of the source if one has not been previously filed in this docket.

**RESPONSE:**

Expenses for printing and mailing the biohazard warning totaled:

\$41,945,027.73. A copy of the mailing is attached. The cost information was provided by the headquarters Print Shop over the telephone to the managers responsible for the mailing, while the copy of the mailing was hand carried.



**A MESSAGE FROM  
THE POSTMASTER GENERAL**

The U. S. Postal Service places the highest priority on the safety of our customers and employees and on the security of the mail.

Please see the other side of this card for information about safety and mail handling. We want you to know we are doing everything possible to make sure the mail is safe, and we need your help. Your security and peace of mind are paramount to us.

**John E. Potter**



**UNITED STATES  
POSTAL SERVICE**

475 L'ENFANT PLAZA SW  
WASHINGTON DC 20260-0001

PRESORTED  
FIRST-CLASS MAIL  
POSTAGE & FEES PA  
USPS  
PERMIT NO. G-10

POSTAL CUSTOMER

Attachment to Response to OCA/USPS-77, p. 1 of 2.



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### What should make me suspect a piece of mail?

- It's unexpected or from someone you don't know.
- It's addressed to someone no longer at your address.
- It's handwritten and has no return address or bears one that you can't confirm is legitimate.
- It's lopsided or lumpy in appearance.
- It's sealed with excessive amounts of tape.
- It's marked with restrictive endorsements such as "Personal" or "Confidential."
- It has excessive postage.


### What should I do with a suspicious piece of mail?

- Don't handle a letter or package that you suspect is contaminated.
- Don't shake it, bump it, or sniff it.
- Wash your hands thoroughly with soap and water.
- Notify local law enforcement authorities.

*Attachment to Response to OCA/USPS-77, p. 2 of 2.*

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

  
\_\_\_\_\_  
Kenneth N. Hollies

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January 18, 2002