

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE AND FEE CHANGES, 2001

Docket No. R2001-1

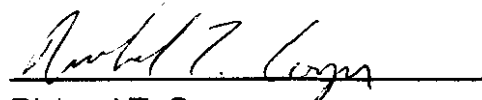
RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO UPS INTERROGATORY UPS/USPS-T36-1
REDIRECTED FROM WITNESS MAYO
(January 14, 2002)

The United States Postal Service hereby provides its response to the following interrogatory of United Parcel Service: UPS/USPS-T36-1, filed on November 15, 2001. This interrogatory was redirected to the Postal Service. The interrogatory is stated verbatim and is followed by the response, which is being provided over objection. See Objection of the United States Postal Service to UPS Interrogatory UPS/USPS-T36-1 Redirected from Witness Mayo (January 11, 2002).

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorney:


Richard T. Cooper

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
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January 14, 2002

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UPS/USPS-T36-1. Refer to your response to interrogatory OCA/USPS-T36-19(b), in which you refer to the Product Tracking System database. Refer also to your response to OCA/USPS-T36-19(d), in which you state that Priority Mail service performance reports are routinely generated from that database. Provide all reports from the Product Tracking System database regarding Priority Mail service performance from FY 1998 through the present, on a quarterly basis.

RESPONSE:

The cited reports contain service performance measurements for Priority Mail with retail Delivery Confirmation, disaggregated to postal Areas and to destination ZIP Code clusters. The following summary information is from those reports for Priority Mail with retail Delivery Confirmation – at the national level:

	Q4 2000	Q1 2001	Q2 2001	Q3 2001	Q4 2001
One-Day Service Standard On Time	89.3%	85.6%	78.3%	87.1%	88.8%
Two-Day Service Standard On Time + One-Day Service Standard In Two Days	80.7%	76.0%	57.3%	75.1%	78.2%
Three-Day Service Standard On Time	75.5%	73.9%	55.6%	71.7%	74.3%
	Q4 2000	Q1 2001	Q2 2001	Q3 2001	Q4 2001
All Service Standards Within Three Days	89.8%	87.5%	73.1%	87.1%	88.6%

Delivery Confirmation service was initiated for Priority Mail on March 14, 1999. As a result, the first full quarter for which service performance data are available for Priority Mail from retail Delivery Confirmation transactions is Q4

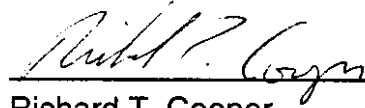
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1999. The Postal Service's revised response to APMU/USPS-T34-10(b) in Docket No. R2000-1 indicated that in Q4 1999, 89.9% of all pieces with a one-day service standard were delivered on time, 83.4% with a two-day service standard were delivered on time and with a one-day service standard were delivered in two days, 83.1% with a three-day service standard were delivered on time, and 91.6% across all service standards were delivered within three days.

Delivery Confirmation retail service performance measurements are not available for Q1 - Q3 2000.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



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January 14, 2002