

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 2001

Docket No. R2001-1

RESPONSE OF UNITED STATES POSTAL SERVICE
WITNESS KINGSLEY TO INTERROGATORY OF AMAZON.COM, INC. REDIRECTED
FROM WITNESS MAYO
(AMZ/USPS-T36-21)

The United States Postal Service hereby provides the response of witness Kingsley to the following interrogatory of Amazon.com, Inc. redirected from witness Mayo: AMZ/USPS-T36-21, filed on December 12, 2001.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

Joseph K. Moore

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-3078, Fax -5402
December 26, 2001

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS KINGSLEY
TO INTERROGATORY OF AMAZON.COM, INC. REDIRECTED FROM
WITNESS MAYO

AMZ/USPS-T36-21

Please refer to your response to AMZ/USPS-T36-4(g), where you state that “[t]he Postal Service does not have specific data on complaints about Delivery Confirmation used with Package Services flats.” In response to part f of that question, redirected to witness Kingsley (USPS-T-39), she states “It is my understanding that scanning concerns have been raised by various customers. However there has been no tracking of problems by shape.” Please identify all sources of these concerns and identify and explain all information, anecdotal or otherwise, which you or witness Kingsley reviewed and/or relied on.

RESPONSE:

The source of my statement was from discussions with delivery and mail processing operations managers and staff as well as persons working with the Business Service Networks (BSNs) and in Expedited/Package Services (EPS). Concerns related to Delivery Confirmation on Package Services flats are covered in detail in my response to AMZ/USPS-T39-10.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

Joseph K. Moore

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