

ORIGINAL

UNITED STATES OF AMERICA
Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY


Postal Rate and Fee Changes, 2001)

Docket No. R2001-1

OFFICE OF THE CONSUMER ADVOCATE
FOLLOW-UP INTERROGATORY TO UNITED STATES POSTAL SERVICE
(OCA/USPS-312)
December 26, 2001

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits an interrogatory and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-1-21 dated September 28, 2001, are hereby incorporated by reference.

Respectfully submitted,

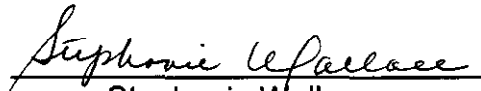

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OCA/USPS-312. The following refers to the USPS response to OCA/USPS-236, dated December 19, 2001. In a May 2, 2001, memorandum to the then Chief Operating Officer/Executive Vice President, John E. Potter, from William J. Brown, two problems were identified: (1) the problem of isolating certified mail, by having clerks go through each IRS tray by hand; and (2) the IRS's two-line address which apparently causes problems with the AFSM 100 three-line address platform. Has the Postal Service taken steps to resolve the two problems identified by Mr. Brown? If so, please explain how each problem was resolved. If not, please explain why the problems have not been resolved.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with Rule 12 of the rules of practice.


Stephanie Wallace

Washington, D.C. 20268-0001
December 26, 2001