

UNITED STATES OF AMERICA
Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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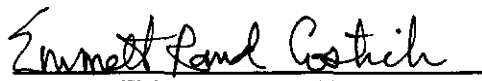
Postal Rate and Fee Changes, 2001)

Docket No. R2001-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS: KIRK T. KANEER
(OCA/USPS-T38-8-9)
December 5, 2001

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-1-21 dated September 28, 2001, are hereby incorporated by reference.

Respectfully submitted,


SHELLEY S. DREIFUSS
Acting Director
Office of the Consumer Advocate

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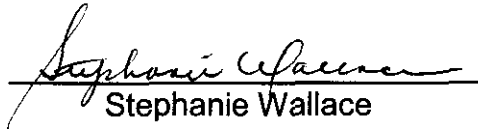
OCA/USPS-T38-8. Please refer to your testimony at page 22, lines 15-16.

- a. Please provide a copy of PS Form 1093, which must be completed by customers who desire post office box service.
- b. At postal facilities offering post office box service, are customers who have general inquiries about post office box service provided with a brochure or any other written material concerning the features of post office box service? If yes, please provide copies.
- c. At the time customers request PS Form 1093, or are approved for post office box service, are such customers provided with a brochure or any other written material concerning post office box service, such as terms of service, fees, payment schedules, available ancillary services (e.g., fees for lost or duplicate keys, lock replacement, etc.)? If yes, please provide copies.

OCA/USPS-T38-9. Please refer to your testimony at page 27, where the section entitled "C. Assessment of the Nine Pricing Criteria" begins. In establishing fees for post office box service, to what extent did you consider the views of customers from such sources as customer comment cards, call center comments, consumer surveys, focus groups, etc., as to the value of post office box service provided by the Postal Service? If customers' views from the sources mentioned were part of your analysis, please provide copies of any material relied upon. If customers' views from the sources mentioned were not part of your analysis, please explain.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with Rule 12 of the rules of practice.


Stephanie Wallace

Washington, D.C. 20268-0001
December 5, 2001