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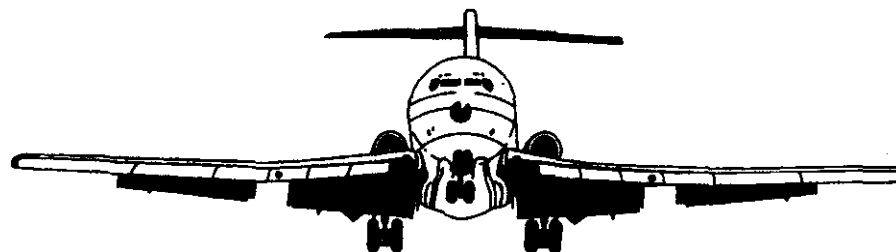
**Department of Transportation Air Travel Consumer (ATC) Reports
United States Postal Service Summaries of ATC Reports
(January 1998- March 2001)**

**USPS Summaries of Air Carrier Performance
(FY98-FY01)**

**Department of Transportation Air Travel Consumer (ATC) Reports
United States Postal Service Summaries of ATC Reports
(January 1998- March 2001)**



U.S. Department
of Transportation



Air Travel Consumer Report



Issued: NOVEMBER 2000

Includes data for the following periods:

Flight Delays	September 2000 12 Months Ending September 2000
Mishandled Baggage	September 2000 January-September 2000
Oversales	2 nd Quarter 2000 January-June 2000
Consumer Complaints (Includes Disability Complaints)	September 2000 January-September 2000

Office of Aviation Enforcement and Proceedings

<http://www.dot.gov/airconsumer/>

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INTRODUCTION

The *Air Travel Consumer Report* is a monthly product of the Department of Transportation's Office of Aviation Enforcement and Proceedings. The report is designed to assist consumers with information on the quality of services provided by the airlines.

The report is divided into four sections. These sections deal with flight delays, mishandled baggage, oversales and consumer complaints. Each section of the report is preceded by a brief explanation of how to read and understand the information provided.

The report normally is released by the end of the first week of each month. The report is available via the Internet at <http://www.dot.gov/airconsumer/>

NOTE TO CONSUMERS REGARDING FLIGHT DELAY DATA

Flight delays can be caused by a variety of factors, for example: severe weather, aircraft maintenance, runway closures, customer service issues, air traffic control system decisions and equipment failures. The data on which this report is based do not identify the cause, only the occurrence, of flight delays.



FLIGHT DELAYS

This section provides information about airline on-time performance, flight delays, and cancellations. It is based on data filed by airlines each month with the Department of Transportation's Bureau of Transportation Statistics (Office of Airline Information), as required by 14 CFR Part 234 of DOT's regulations. It covers nonstop scheduled-service flights between points within the United States (including territories) by the largest U.S. air carriers, i.e., those with at least one percent of total domestic scheduled-service passenger revenues. These 10 airlines account for more than 90 percent of domestic operating revenues.

The rule requires carriers to currently report on operations to and from the 29 U.S. airports that account for at least one percent of the nation's total domestic scheduled-service passenger enplanements (see Appendix for a complete list of the reportable airports). However, all 10 airlines have voluntarily provided data for their entire domestic systems, and that information is included in this report.

A flight is counted as "on time" if it operated less than 15 minutes after the scheduled time shown in the carriers' Computerized Reservations Systems. All tables in this report except Table 4 are based on gate arrival times; Table 4 is based on gate departure times. Cancelled and diverted operations are counted as late.

In fulfilling DOT's data reporting requirements, the reporting air carriers use automated and/or manual systems for collecting flight data. Those using an automated system rely on the Aircraft Communication Addressing and Reporting System (ACARS). Based on the latest information available to DOT, of the 10 reporting air carriers, 4 (American, Northwest, United and US Airways) use ACARS exclusively; 3 (Alaska, America West and Southwest) rely solely on their pilots, gate agents and/or ground crews to record arrival times manually; and 3 (Continental, Delta and TWA) use a combination of ACARS and manual reporting systems.

As indicated above, a carrier may voluntarily file data for its entire domestic system. Tables 2, 3, and 4 are limited to the 29 required or "reportable" airports; Tables 5, 6 and 7 contain data on flights to/from all airports that were reported. Tables 1 and 8 each have one column for the 29 "reportable" airports and another for all of the airports reported; see footnote C for additional explanation.

Tables 1 through 4 display percentages of flight operations that were on time, while Tables 5 and 6 show service that was late. Tables 1, 1A, and 2 present data by carrier; airlines are ranked by performance in Table 1 and are listed in alphabetical order by carrier code in Table 2 (see Appendix for codes). Beginning with the February 1988 report, Table 1A shows carrier rankings by month and time-series data on the percentage of flight operations that arrived on time.

Tables 3 and 4 provide information by airport and time of day. Table 5 is a list of the most frequently delayed flights, showing the percentage of each flight's operations that were late that month and the average and median number of minutes the flight was late. The flights with the highest percentage of late operations are listed first in Table 5; where percentages are identical, flights are listed alphabetically by carrier code. Table 6, like Tables 1, 1A, and 2, presents data by carrier, but lists the carriers in rank order from worst to best based on the number of flights which were late 70% of the time or more. Table 7 lists more than 200 cities in alphabetical order with the corresponding on-time arrival and departure percentages.

Tables 3, 4, and 5 contain information on the time of day that a flight operated. All times are local. A 10:50 a.m. departure from Atlanta is 10:50 a.m. Atlanta time; if that flight arrived in Dallas at 11:45 a.m., that is 11:45 a.m. Dallas time. If a flight's scheduled operating time changed during the month, Table 5 shows the time that was in effect for the last flight operation performed that month.

Table 8 displays the number of operations, number of flight cancellations, and percentage of cancellations by air carrier for the reportable airports and for the air carriers' domestic system.

This report provides summary information; except for the few flights listed in Table 5, it does not show the on-time record of individual flights. A printout showing the performance of each specific flight reported to DOT is available for inspection in the Reports Reference Room (room 4201) of the Office of Airline Information at DOT's headquarters in Washington, D.C. The on-time performance for individual markets and flights can be searched at <http://www.bts.gov/ntda/oai/search.html>. Computer tapes containing data for all reported flight operations are available for purchase from the Transportation Systems Center in Cambridge, Massachusetts. The Department cannot respond to inquiries about the performance of individual flights.

However, information on the performance of specific flights is displayed on the Computerized Reservations Systems used by most airlines and travel agencies. Each of the reporting carriers' flights has a one-digit code between 0 and 9 representing that flight's percentage of on-time operations for the latest reported month. For example, "8" means that flight arrived on time (within 15 minutes) between 80% and 89.9% of the time during the latest reported month.



SEPTEMBER 2000

AIR TRAVEL CONSUMER REPORT

TABLE 1. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
BY CARRIER *

CARRIER A/ -----	AT 29 REPORTABLE AIRPORTS B/ -----		AT ALL REPORTED AIRPORTS C/ -----	
	NUMBER OF AIRPORTS REPORTED	PERCENT OF ARRIVALS ON TIME D/ -----	NUMBER OF AIRPORTS REPORTED	PERCENT OF ARRIVALS ON TIME D/ -----
TRANS WORLD S/	29	85.2	76	85.5
NORTHWEST S/	29	81.3	114	81.8
SOUTHWEST S/	14	81.0	57	81.7
CONTINENTAL S/	28	78.5	79	79.5
DELTA S/	29	77.4	111	78.1
AMERICAN S/	29	77.6	93	78.1
ALASKA S/	8	78.0	36	76.7
AMERICA WEST S/	25	75.9	52	75.6
US AIRWAYS S/	25	74.9	89	75.1
UNITED S/	29	71.6	96	71.8
 T O T A L		 77.3		 78.1

For simplicity, statistics are displayed to one decimal place. Actual ranking order is based on our computer carrying out the number of decimal places to nine.

* U.S. Airlines with at least one percent of total domestic scheduled-service passenger revenues. The list of carriers appearing on this page is consistent with those carriers that appear in the "Mishandled Baggage," "Oversales" and "Consumer Complaints" sections of the Air Travel Consumer Report.

NOTE TO CONSUMERS REGARDING FLIGHT DELAY DATA

Flight delays can be caused by a variety of factors, for example: severe weather, aircraft maintenance, runway closures, customer service issues, air traffic control system decisions and equipment failures. The data on which this report is based do not identify the cause, only the occurrence, of flight delays.

SEPTEMBER 2000

AIR TRAVEL CONSUMER REPORT

TABLE 1A. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
AND CARRIER RANK, BY MONTH, QUARTER, AND DATABASE TO DATE

CARRIER	4TH QUARTER 10-12 1999		1ST QUARTER 01-03 2000		2ND QUARTER 04-06 2000		3RD QUARTER 07-09 2000		07 2000		08 2000		09 2000		12 MONTHS ENDING 09 2000	DATA BASE TO DATE 09 1987 - 09 2000
	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK
ALASKA	69.7	(9)	66.5	(9)	70.9	(7)	70.2	(8)	64.8	(8)	69.6	(7)	76.7	(7)	69.3	(8)
AMERICA WEST	69.2	(10)	64.7	(10)	66.6	(9)	66.4	(9)	64.4	(9)	59.5	(9)	75.6	(8)	66.7	(9)
AMERICAN	80.7	(3)	75.2	(6)	71.6	(6)	75.3	(6)	73.9	(6)	73.9	(6)	78.1	(6)	75.7	(6)
CONTINENTAL	79.8	(5)	77.7	(3)	76.9	(3)	79.1	(2)	80.1	(1)	77.7	(2)	79.5	(4)	78.4	(3)
DELTA	80.6	(4)	77.4	(4)	78.0	(2)	77.2	(5)	76.1	(4)	77.3	(3)	78.1	(5)	78.3	(4)
NORTHWEST	84.9	(2)	79.4	(2)	78.3	(1)	79.6	(1)	77.9	(3)	79.2	(1)	81.8	(2)	80.5	(1)
SOUTHWEST	79.8	(6)	76.0	(5)	75.6	(4)	78.8	(3)	78.5	(2)	76.2	(5)	81.7	(3)	77.5	(5)
TRANS WORLD	87.2	(1)	81.1	(1)	74.4	(5)	78.7	(4)	74.4	(5)	76.7	(4)	85.5	(1)	80.4	(2)
UNITED	79.5	(7)	70.8	(8)	56.8	(10)	51.6	(10)	41.7	(10)	42.7	(10)	71.8	(10)	64.6	(10)
US AIRWAYS	76.9	(8)	74.3	(7)	70.7	(8)	70.9	(7)	70.5	(7)	67.3	(8)	75.1	(9)	73.2	(7)
TOTAL	79.8		75.2		72.0		72.7		70.3		70.0		78.1		74.9	

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AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/
BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)

ARRIVAL AIRPORT														
CARRIER	ATL		BOS		BWI		CLT		CVG		DCA		DEN	
	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON
	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME
AA	683	70.6	1429	72.1	327	80.4	209	82.8	89	78.7	929	80.0	729	81.9
AS	H/		H/		H/		H/		H/		H/		H/	
CO	553	70.5	711	73.6	280	83.9	132	78.8	H/		602	82.2	357	81.8
DL	18072	73.9	2141	74.5	376	83.2	260	78.5	5595	84.2	1302	75.0	594	80.5
HP	142	67.6	206	67.0	176	65.9	H/		H/		62	82.3	208	74.0
NW	570	71.2	577	66.7	382	77.5	253	80.2	26	69.2	576	80.4	347	81.3
TW	196	71.9	256	80.5	179	88.3	132	84.8	25	100.0	217	89.4	173	82.1
UA	563	63.1	1224	71.0	357	69.7	167	72.5	169	70.4	431	71.5	8534	77.6
US	607	64.1	2809	71.9	2403	80.5	9896	81.1	H/		3041	82.6	300	80.0
WN	H/		H/		3239	84.3	H/		H/		H/		H/	
TOTAL	21386	73.0	9353	72.4	7719	81.5	11049	80.9	5904	83.7	7160	80.2	11242	78.4

ARRIVAL AIRPORT														
CARRIER	DFW		DTW		EWR		IAH		JFK		LAS		LAX	
	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON
	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME
AA	14092	85.8	440	76.8	872	72.8	561	80.9	1051	78.5	735	80.1	3558	76.7
AS	H/		H/		H/		H/		H/		292	76.0	743	74.3
CO	544	80.1	296	82.1	5817	77.7	8260	82.4	44	95.5	457	82.1	665	75.6
DL	3658	84.1	325	78.2	1002	73.7	262	70.6	1045	78.2	810	86.9	1401	76.7
HP	195	69.7	143	65.0	264	61.7	177	66.1	239	43.9	2535	75.3	756	70.1
NW	418	82.8	9874	84.5	578	73.4	397	83.1	146	71.9	358	77.1	623	78.5
TW	279	84.2	172	78.5	194	74.7	114	82.5	784	84.7	150	80.7	411	81.0
UA	597	72.9	348	75.6	844	67.4	415	64.1	506	74.9	1148	72.6	5356	70.2
US	330	77.0	347	74.1	460	72.8	330	75.2	H/		245	75.9	524	72.9
WN	H/		556	80.8	H/		181	76.2	H/		4562	82.2	3532	72.6
TOTAL	20113	84.6	12501	83.0	10031	75.0	10697	80.7	3815	77.0	11292	79.4	17569	73.5

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AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/
BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)

	ARRIVAL AIRPORT													
	LGA		MCO		MIA		MSP		ORD		PDX		PHL	
CARRIER	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME
AA	1626	31.5	653	82.5	3129	75.3	516	76.7	8886	74.5	236	83.1	664	68.4
AS	H/		H/		H/		H/		30	93.3	1323	87.5	H/	
CO	407	31.0	492	75.0	349	77.9	265	85.7	554	68.1	116	68.1	230	75.7
DL	2138	56.3	2591	78.9	447	77.2	352	81.0	773	73.4	593	87.0	667	74.2
HP	H/		60	75.0	60	76.7	117	60.7	206	56.3	202	80.2	147	66.0
NW	585	30.1	424	69.3	228	73.2	9499	86.6	776	76.5	180	80.6	461	66.6
TW	252	42.5	359	89.7	212	89.6	269	84.4	300	74.3	149	81.9	167	74.9
UA	890	39.2	577	74.4	510	62.9	588	74.0	11964	74.4	964	73.9	762	65.6
US	3099	44.9	1562	72.8	412	78.4	240	82.5	635	66.3	H/		7023	72.0
WN	H/		1328	86.0	H/		H/		H/		919	81.5	H/	
TOTAL	8997	43.0	8046	78.6	5347	75.2	11846	85.0	24124	74.0	4682	82.0	10121	71.2

	ARRIVAL AIRPORT															
	PHX		PIT		SAN		SEA		SFO		SLC		STL		TPA	
CARRIER	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME
AA	674	85.6	90	83.3	699	82.3	662	79.6	1276	73.0	180	76.1	427	78.0	449	76.4
AS	228	74.1	H/		351	80.1	3621	75.9	503	74.4	H/		H/		H/	
CO	341	83.6	80	90.0	262	82.8	324	74.7	496	77.0	90	65.6	103	80.6	388	78.4
DL	674	83.4	263	76.8	475	80.2	569	79.4	743	77.7	4457	85.4	234	67.9	929	78.7
HP	6525	82.5	H/		353	73.7	209	65.1	322	60.6	180	73.3	59	64.4	60	65.0
NW	270	77.0	146	76.7	239	83.7	501	71.3	439	75.6	90	72.2	324	82.4	269	76.2
TW	175	80.6	163	89.0	123	87.8	177	73.4	236	74.6	89	74.2	9657	88.1	178	89.9
UA	1028	67.9	173	61.3	914	69.5	1427	67.7	6012	68.0	567	69.8	234	72.2	295	68.1
US	300	80.0	7933	79.8	240	79.2	270	77.4	443	72.9	H/		270	73.7	1228	71.2
WN	5099	82.0	H/		2283	82.1	1088	82.5	416	74.8	1048	81.4	2379	80.1	1366	82.8
TOTAL	15314	81.3	8848	79.6	5939	79.5	8848	75.3	10886	70.6	6701	82.3	13687	85.2	5162	77.3

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AIR TRAVEL CONSUMER REPORT

TABLE 3. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS ARRIVING ON TIME D/
BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED ARRIVAL TIME	ARRIVAL AIRPORT															
	ATL	BOS	BWI	CLT	CVG	DCA	DEN	DFW	DTW	EWR	IAH	JFK	LAS	LAX	LGA	MCO
600 - 659 AM	74.4	79.3	77.4	76.3	89.2	93.3	80.0	92.5	86.8	77.4	89.6	75.5	97.0	83.6	87.5	72.9
700 - 759 AM	90.6	83.5	94.2	90.3	86.1	92.4	92.5	93.8	92.1	85.9	94.1	87.6	93.9	92.4	90.4	94.2
800 - 859 AM	82.8	88.2	91.1	89.5	88.6	91.8	90.2	92.1	92.0	90.7	91.4	61.4	90.2	88.3	84.0	92.2
900 - 959 AM	80.6	85.7	95.2	85.2	89.8	90.6	85.9	89.8	84.6	92.5	88.4	J/	88.6	86.3	68.4	91.9
1000 - 1059 AM	84.9	78.7	91.5	81.0	90.9	90.0	85.4	87.4	87.9	90.7	87.3	89.0	83.1	77.2	53.2	87.0
1100 - 1159 AM	80.9	81.9	88.3	88.7	86.5	83.9	83.6	86.3	88.0	89.3	87.6	J/	83.3	77.0	52.2	84.8
1200 - 1259 PM	77.4	81.5	92.7	81.7	84.8	84.7	81.5	87.2	86.7	83.5	86.0	100.0	81.1	72.7	49.0	86.6
100 - 159 PM	71.7	80.1	87.2	88.3	89.6	84.8	80.1	85.5	83.6	84.3	88.5	83.1	83.1	71.8	51.3	83.1
200 - 259 PM	72.5	78.4	83.9	82.3	90.4	84.2	82.1	84.3	86.3	73.6	80.1	82.1	79.2	77.7	43.1	78.5
300 - 359 PM	70.8	71.9	79.5	76.1	81.4	76.1	82.0	84.8	83.1	71.4	82.6	84.4	75.3	72.7	32.8	85.0
400 - 459 PM	67.1	69.2	81.1	73.4	74.4	75.1	73.2	81.7	85.2	69.4	77.3	80.5	76.7	73.6	30.4	73.6
500 - 559 PM	61.8	61.4	82.0	77.0	81.4	75.1	77.4	82.5	79.4	65.4	73.9	70.1	73.0	75.9	34.3	71.9
600 - 659 PM	66.5	61.8	75.1	74.2	79.9	76.8	68.8	80.2	71.1	69.0	70.7	72.9	80.4	70.1	27.5	71.7
700 - 759 PM	60.1	60.0	65.6	74.1	78.0	71.7	66.9	82.1	76.9	65.1	73.3	70.2	80.6	66.4	24.1	67.4
800 - 859 PM	63.9	62.6	72.1	73.3	75.0	73.0	65.5	74.9	78.0	66.5	69.3	71.7	73.1	60.7	22.5	74.7
900 - 959 PM	57.9	63.3	73.8	75.7	78.6	67.6	63.8	80.4	78.5	67.7	74.5	79.0	70.9	59.1	33.9	79.3
1000 - 1059 PM	70.4	69.6	71.7	77.6	67.4	71.0	77.3	76.6	76.6	68.2	68.0	71.3	71.9	59.3	41.2	67.4
1100 - 559 AM	74.0	72.9	80.2	83.5	74.4	81.0	76.6	84.5	81.5	73.6	68.3	73.9	76.1	77.6	44.5	69.9
TOTAL, ALL ARRIVALS, BY AIRPORT	73.0	72.4	81.5	80.9	83.7	80.2	78.4	84.6	83.0	75.0	80.7	77.0	79.4	73.5	43.0	78.6

SCHEDULED ARRIVAL TIME	ARRIVAL AIRPORT													
	MIA	MSP	ORD	PDX	PHL	PHX	PIT	SAN	SEA	SFO	SLC	STL	TPA	TOTAL
600 - 659 AM	82.4	94.5	88.4	85.7	92.4	90.7	85.3	J/	88.6	91.9	J/	91.1	78.6	87.2
700 - 759 AM	100.0	92.8	84.1	95.5	87.2	93.1	92.5	93.1	93.3	93.7	90.5	91.4	96.2	90.4
800 - 859 AM	96.7	92.5	82.7	90.4	78.0	87.6	80.4	90.4	80.1	91.5	93.0	89.3	86.7	88.0
900 - 959 AM	82.6	89.0	82.9	93.5	78.4	83.0	91.7	90.8	84.2	81.5	93.3	91.6	96.0	85.9
1000 - 1059 AM	84.9	84.5	78.0	88.7	91.9	89.4	84.5	90.7	79.6	70.3	87.0	87.1	86.4	83.3
1100 - 1159 AM	83.1	87.5	76.8	86.5	84.5	83.8	83.3	87.5	80.0	68.7	88.2	88.2	83.6	82.7
1200 - 1259 PM	78.0	90.5	79.9	87.0	76.8	85.6	66.3	85.7	75.8	66.1	83.6	88.4	84.5	80.7
100 - 159 PM	87.6	86.4	76.9	82.3	78.3	83.7	85.2	80.2	71.9	68.2	87.2	87.8	81.9	81.2
200 - 259 PM	78.1	80.2	71.0	82.3	75.1	80.4	85.5	71.4	73.6	68.7	77.3	85.6	83.9	77.7
300 - 359 PM	72.8	83.6	73.8	81.8	71.6	83.3	85.8	81.6	76.9	63.2	85.6	84.3	79.5	76.8
400 - 459 PM	78.3	84.2	69.9	81.3	69.3	80.6	78.0	76.4	72.1	68.9	78.5	80.6	82.3	74.2
500 - 559 PM	72.0	84.4	65.5	78.8	69.2	80.7	71.1	72.9	69.5	73.8	77.5	83.1	72.8	73.6
600 - 659 PM	72.3	85.4	65.3	80.3	60.7	78.9	75.9	77.1	70.5	68.5	73.2	80.3	67.5	70.4
700 - 759 PM	73.7	80.6	68.7	75.8	51.1	75.0	71.5	77.9	65.7	69.2	83.6	84.0	66.3	71.7
800 - 859 PM	62.6	78.4	64.0	73.3	53.4	71.3	72.9	69.2	66.0	66.5	82.9	81.7	68.6	67.0
900 - 959 PM	61.3	82.3	65.7	77.0	58.3	70.9	73.1	70.5	70.0	60.6	70.2	76.5	65.8	70.0
1000 - 1059 PM	66.9	77.1	65.8	75.6	65.4	73.9	70.3	73.9	77.1	65.0	64.5	72.9	69.3	68.8
1100 - 559 AM	72.8	72.4	81.4	79.1	75.8	68.9	79.4	75.6	80.3	67.9	66.4	80.9	70.2	75.0
TOTAL, ALL ARRIVALS, BY AIRPORT	75.2	85.0	74.0	82.0	71.2	81.3	79.6	79.5	75.3	70.6	82.3	85.2	77.3	77.3

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TABLE 4. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS DEPARTING ON TIME ^{E/} BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED DEPARTURE TIME		TOTAL, ALL DEPARTURES, BY AIRPORT		SCHEDULED DEPARTURE TIME		TOTAL, ALL DEPARTURES, BY AIRPORT	
600	659 AM	91.4	90.6	600	659 AM	91.7	93.6
700	759 AM	87.7	88.0	700	759 AM	88.5	89.4
800	859 AM	89.6	90.2	800	859 AM	88.7	90.9
900	959 AM	91.8	89.5	900	959 AM	88.7	90.9
1000	1059 AM	94.5	90.7	1000	1059 AM	84.6	93.5
1100	1159 AM	83.3	86.7	1100	1159 AM	82.1	88.5
1200	1259 PM	83.2	87.8	1200	1259 PM	83.1	86.7
1300	1359 PM	84.1	80.8	1300	1359 PM	79.3	84.6
1400	1459 PM	70.8	77.6	1400	1459 PM	87.1	83.3
1500	1559 PM	69.2	80.5	1500	1559 PM	80.8	75.9
1600	1659 PM	77.4	84.1	1600	1659 PM	73.7	78.4
1700	1759 PM	83.5	68.1	1700	1759 PM	73.7	73.7
1800	1859 PM	81.7	66.8	1800	1859 PM	66.4	70.9
1900	1959 PM	84.5	65.5	1900	1959 PM	66.4	73.7
2000	2059 PM	77.5	77.5	2000	2059 PM	63.6	65.3
2100	2159 PM	72.1	72.1	2100	2159 PM	68.0	66.3
2200	2259 PM	73.3	70.7	2200	2259 PM	67.8	68.5
2300	2359 PM	80.1	75.8	2300	2359 PM	91.7	96.4
2400	2459 AM	87.5	80.3	2400	2459 AM	71.9	71.9
TOTAL, ALL DEPARTURES, BY AIRPORT		80.8	84.3	TOTAL, ALL DEPARTURES, BY AIRPORT		76.7	82.8
MIA		92.4	90.6	ATL		93.5	96.7
ORD		92.4	90.7	BWI		93.5	94.4
PDX		93.3	93.3	CLT		93.5	94.4
PHL		93.3	93.3	CVG		93.3	93.7
PHX		92.6	92.6	DCA		96.2	96.2
PIT		94.1	94.1	DEN		91.4	91.4
SAN		96.1	96.1	DFW		93.6	93.6
SEA		92.5	92.5	DTW		86.2	86.2
SFO		93.5	93.5	EWR		94.8	94.8
SLC		95.5	95.5	IAH		93.1	93.1
STL		94.5	94.5	JFK		86.5	86.5
TPA		93.8	93.8	LAS		92.1	92.1
TOTAL		92.7	92.7	LAX		93.2	93.2
MCO		90.7	90.7	LGA		90.7	90.7
80.9		80.9	80.9	84.5		84.5	84.5

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TABLE 5. LIST OF REGULARLY SCHEDULED FLIGHTS 1/ ARRIVING LATE 80% OF THE TIME OR MORE

CARRIER	FLIGHT NUMBER	ORIGIN-DESTIN. AIRPORTS	SCHEDULED DEPARTURE TIME	NUMBER OF OPERATIONS REPORTED	PERCENTAGE OF FLIGHT OPERATIONS ARRIVING 15 MINUTES LATE OR MORE D/	NO. OF MIN. LATE AVERAGE	MEDIAN
US	766	GSP-LGA	1846	23	100.00	80	66
US	1876	CLT-LGA	1850	23	100.00	75	69
US	1107	RDU-LGA	1848	23	100.00	64	62
US	1639	SDF-LGA	1920	25	100.00	70	65
US	407	CMH-LGA	1650	25	100.00	67	46
US	464	ORF-LGA	1815	25	100.00	63	67
US	356	PIT-LGA	1610	30	100.00	72	49
AA	354	ORD-LGA	1700	29	96.55	79	68
US	2655	RSW-LGA	1515	27	96.30	77	69
US	938	CLT-LGA	1530	27	96.30	58	46
US	277	IND-LGA	1824	25	96.00	81	82
US	739	ORF-LGA	1430	25	96.00	74	54
UA	674	ORD-LGA	1800	25	96.00	63	49
US	1525	LGA-RDU	1630	25	96.00	61	52
UA	1242	IAD-LGA	1830	21	95.24	59	63
AA	362	ORD-LGA	1500	30	93.33	81	71
AA	1886	MIA-LGA	1645	30	93.33	73	61
US	798	PIT-LGA	1739	30	93.33	73	67
US	1048	PIT-LGA	1410	30	93.33	72	42
CO	1970	IAH-LGA	1328	30	93.33	66	45
US	1029	BUF-LGA	1630	30	93.33	64	59
NW	508	MSP-LGA	1310	30	93.33	50	48
US	2665	TPA-LGA	1715	27	92.59	66	61
US	2695	PBI-LGA	1255	27	92.59	56	43
AA	357	LGA-ORD	2000	26	92.31	79	52
NW	280	DTW-LGA	1905	25	92.00	77	76
UA	1565	LGA-IAD	1930	25	92.00	63	47
US	766	LGA-ROC	2120	25	92.00	63	53
AA	738	DFW-LGA	1440	25	92.00	62	45
US	316	LGA-RDU	2055	25	92.00	62	56
AA	350	ORD-LGA	1800	25	92.00	58	52
US	436	CLT-LGA	1510	25	92.00	52	36
AA	361	LGA-ORD	2100	24	91.67	75	71
US	1812	LGA-GSO	2055	23	91.30	71	62
TW	306	STL-LGA	1130	20	90.00	42	38
US	2702	FLL-LGA	1745	30	90.00	74	74
AA	358	ORD-LGA	1600	30	90.00	70	58
US	1812	BUF-LGA	1905	30	90.00	60	63
AA	1436	HOU-LGA	1335	30	90.00	57	50
NW	520	DTW-LGA	1500	30	90.00	54	54
UA	680	ORD-LGA	1500	29	89.66	63	50
US	472	ROC-LGA	1915	29	89.66	50	52
US	2726	LGA-FLL	2005	27	88.89	67	68
US	806	CLT-LGA	1900	27	88.89	63	66
US	236	CLT-LGA	1700	27	88.89	56	40

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TABLE 5. LIST OF REGULARLY SCHEDULED FLIGHTS 1/ ARRIVING LATE 80% OF THE TIME OR MORE

CARRIER	FLIGHT NUMBER	ORIGIN-DESTIN. AIRPORTS	SCHEDULED DEPARTURE TIME	NUMBER OF OPERATIONS REPORTED	PERCENTAGE OF FLIGHT OPERATIONS ARRIVING 15 MINUTES LATE OR MORE D/	NO. OF MIN. LATE AVERAGE	MEDIAN
UA	671	LGA-ORD	1900	26	88.46	55	44
CO	1910	CLE-LGA	1440	26	88.46	49	39
US	990	GSO-LGA	1850	25	88.00	75	74
US	1470	LGA-IND	1625	25	88.00	63	69
AA	752	DFW-LGA	1645	25	88.00	53	54
US	366	RDU-LGA	1500	25	88.00	43	39
US	947	ROC-LGA	1409	25	88.00	40	31
US	949	CLT-LGA	1450	23	86.96	44	46
US	1689	PHL-LGA	2115	23	86.96	37	28
US	2984	JAX-LGA	1710	30	86.67	66	64
NW	515	LGA-MSP	1740	30	86.67	63	51
US	2660	MCO-LGA	1645	30	86.67	62	66
US	2997	LGA-TPA	2120	30	86.67	62	61
US	2996	LGA-TPA	1840	30	86.67	60	54
US	2667	LGA-MCO	2029	30	86.67	57	47
US	535	MSY-LGA	1148	30	86.67	55	43
UA	1020	IAD-LGA	1730	30	86.67	54	54
DL	492	MCO-LGA	1725	30	86.67	49	44
US	2980	TPA-LGA	1420	30	86.67	48	43
AA	349	LGA-ORD	1800	29	86.21	53	44
DL	742	ATL-LGA	1900	29	86.21	51	40
DL	1188	ATL-LGA	1630	28	85.71	66	52
US	443	LGA-CLT	1745	27	85.19	54	25
DL	615	LGA-ATL	1100	26	84.62	36	28
AA	353	LGA-ORD	1900	25	84.00	75	65
AA	940	MIA-LGA	1524	25	84.00	59	48
AA	1577	LGA-MIA	2100	25	84.00	57	38
US	1462	LGA-GSP	1558	25	84.00	54	56
US	708	IND-LGA	1317	25	84.00	53	39
US	274	LGA-SDF	1614	25	84.00	52	38
US	2152	RIC-LGA	1657	25	84.00	47	32
US	472	LGA-RIC	2102	25	84.00	46	40
CO	1832	IAH-LGA	1425	24	83.33	76	65
CO	1959	LGA-IAH	1759	24	83.33	71	59
CO	1904	CLE-LGA	1550	24	83.33	64	56
UA	673	LGA-ORD	1800	24	83.33	59	36
AA	341	LGA-ORD	1600	30	83.33	77	43
NW	70	DTW-LGA	1710	30	83.33	75	72
CO	1976	IAH-LGA	1600	30	83.33	68	53
AA	370	ORD-LGA	1300	30	83.33	62	46
UA	676	ORD-LGA	1700	30	83.33	61	45
AA	860	MIA-LGA	1727	30	83.33	56	59
NW	537	LGA-DTW	1955	30	83.33	53	37
CO	133	EWL-LAX	1755	30	83.33	52	40
AA	736	DFW-LGA	1406	30	83.33	49	47

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TABLE 5. LIST OF REGULARLY SCHEDULED FLIGHTS 1/ ARRIVING LATE 80% OF THE TIME OR MORE

CARRIER	FLIGHT NUMBER	ORIGIN-DESTIN. AIRPORTS	SCHEDULED DEPARTURE TIME	NUMBER OF OPERATIONS REPORTED	PERCENTAGE OF FLIGHT OPERATIONS ARRIVING 15 MINUTES LATE OR MORE D/	NO. OF MIN. LATE AVERAGE	MEDIAN
US	2619	PBI-LGA	1840	30	83.33	49	53
US	2625	MCO-LGA	1247	30	83.33	47	43
US	2621	LGA-MCO	1630	30	83.33	45	32
AA	772	DFW-LGA	1855	30	83.33	36	31
NW	718	MSP-LGA	0725	30	83.33	35	27
US	1190	LGA-PIT	1945	29	82.76	59	56
DL	635	LGA-ATL	1900	29	82.76	53	43
UA	1716	IAD-LGA	1530	29	82.76	51	46
US	300	LGA-PIT	1830	23	82.61	60	50
US	960	LGA-CLT	1715	23	82.61	51	42
NW	269	LGA-DTW	1233	17	82.35	37	28
DL	643	LGA-ATL	2100	28	82.14	49	37
UA	694	ORD-LGA	0800	28	82.14	33	34
US	2691	LGA-MCO	1335	27	81.48	53	30
US	2693	LGA-PBI	1600	27	81.48	50	43
US	635	LGA-PIT	1820	27	81.48	47	32
US	2692	MCO-LGA	1950	27	81.48	46	34
US	816	LGA-BUF	1435	27	81.48	39	34
UA	1281	LGA-IAD	1730	21	80.95	38	46
CO	1906	CLE-LGA	1740	26	80.77	65	78
UA	682	ORD-LGA	1400	25	80.00	74	58
UA	678	ORD-LGA	1600	25	80.00	57	55
AA	791	LGA-DFW	1859	25	80.00	45	43
NW	109	LGA-MSP	1910	25	80.00	41	30
UA	1983	LGA-MIA	1950	25	80.00	41	38
US	1676	LGA-CMH	1425	25	80.00	38	31
AA	762	DFW-LGA	1849	25	80.00	37	40
US	947	LGA-ORF	1559	25	80.00	35	35
US	248	BUF-LGA	1320	25	80.00	33	34
AA	1737	LGA-MIA	1929	30	80.00	61	39
US	1155	CLT-LGA	1330	30	80.00	59	42
AA	742	DFW-LGA	1550	30	80.00	57	55
DL	648	ATL-LGA	1730	30	80.00	51	47
DL	792	FLL-LGA	1605	30	80.00	49	36
US	2703	LGA-FLL	1510	30	80.00	49	40
AA	346	ORD-LGA	1900	30	80.00	46	22
AA	1169	JFK-SJU	2015	30	80.00	40	30
AA	374	ORD-LGA	1200	30	80.00	36	31
US	2986	JAX-LGA	1210	30	80.00	36	22

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TABLE 6. NUMBER AND PERCENTAGE OF REGULARLY SCHEDULED FLIGHTS 1/
ARRIVING LATE 70% OF THE TIME OR MORE

CARRIER	NUMBER OF REGULARLY SCHEDULED FLIGHTS FOR WHICH CARRIER REPORTED DATA	REGULARLY SCHEDULED FLIGHTS LATE 70% OF THE TIME OR MORE D/	
		NUMBER	PERCENTAGE
US AIRWAYS	2131	91	4.3
AMERICAN	2075	51	2.5
UNITED	2151	29	1.3
NORTHWEST	1561	21	1.3
CONTINENTAL	1119	14	1.3
DELTA	2506	27	1.1
TRANS WORLD	749	4	0.5
ALASKA	429	2	0.5
AMERICA WEST	613	1	0.2
SOUTHWEST	2646	3	0.1
TOTAL	15,980	243	1.5

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR.	DEP.	ARR.	DEP.		ARR.	DEP.	ARR.	DEP.
AKRON/CANTON, OH. (CAK)	77.6	94.1	85	85	ERIE, PA. (ERI)	83.3	93.3	120	120
ALBANY, N.Y. (ALB)	76.6	85.6	1,234	1,234	EUGENE, OR. (EUG)	76.4	82.8	174	174
ALBUQUERQUE, N.M. (ABQ)	79.9	84.4	3,018	3,020	FAIRBANKS, AK. (FAI)	76.9	85.1	442	444
ALLENTOWN, PA. (ABE)	81.1	85.7	545	546	FARGO, N.D. (FAR)	81.9	89.3	149	149
AMARILLO, TX. (AMA)	75.8	87.6	388	388	FAYETTEVILLE, N.C. (FAY)	89.2	92.5	120	120
ANCHORAGE, AK. (ANC)	67.4	79.1	1,891	1,896	FLINT, MI. (FNT)	77.3	93.3	119	119
ASHEVILLE, N.C. (AVL)	87.0	95.9	123	123	FRESNO, CA. (FAT)	76.7	86.7	30	30
ATLANTA, GA. (ATL)	73.0	76.7	21,386	21,378	FT. LAUDERDALE, FL. (FLL)	77.7	82.1	4,055	4,057
AUGUSTA, GA. (AGS)	80.5	87.4	87	87	FT. MYERS, FL. (RSW)	75.5	83.1	1,061	1,060
AUSTIN, TX. (AUS)	80.8	86.5	3,517	3,545	FT. WAYNE, IN. (FWA)	90.0	93.3	30	30
BALTIMORE, MD. (BWI)	81.5	82.9	7,719	7,715	GRAND FORKS, N.D. (GFK)	80.0	90.7	85	86
BARROW, AK. (BRW)	84.9	83.7	86	86	GRAND RAPIDS, MI. (GRR)	78.3	86.9	636	636
BATON ROUGE, LA. (BTR)	87.1	86.8	341	341	GREAT FALLS, MT. (GTF)	82.4	89.5	210	210
BETHEL, AK. (BET)	76.7	76.7	86	86	GREEN BAY, WI. (GRB)	82.4	93.6	205	204
BILLINGS, MT. (BIL)	75.8	87.5	240	240	GREENBRIER, W.V. (LWB)	61.5	69.2	13	13
BINGHAMTON, N.Y. (BGM)	78.3	88.3	60	60	GREENSBORO/HIGH PT., N.C. (GSO)	75.9	82.4	1,280	1,283
BIRMINGHAM, AL. (BHM)	84.4	86.6	1,569	1,567	GREENVILLE/SPARTANBURG, S.C. (GSP)	75.8	77.9	557	560
BISMARCK, N.D. (BIS)	87.7	96.5	114	115	GULFPORT/BILOXI, MS. (GPT)	88.2	94.1	85	85
BOISE, ID. (BOI)	75.1	82.5	1,064	1,066	GUSTAVUS, AK. (GST)	77.8	77.8	9	9
BOSTON, MA. (BOS)	72.4	82.8	9,353	9,355	HARLINGEN, TX. (HRL)	79.1	84.9	344	344
BOZEMAN, MT. (BZN)	80.5	94.7	149	150	HARRISBURG, PA. (MDT)	77.5	88.2	587	587
BRISTOL, TN. (TRI)	81.1	88.9	90	90	HARTFORD, CT./SPGFLD, MA. (BDL)	80.1	87.1	3,052	3,050
BUFFALO, N.Y. (BUF)	73.2	81.4	1,569	1,565	HELENA, MT. (HLN)	84.4	91.1	90	90
BURBANK, CA. (BUR)	77.2	81.5	2,292	2,292	HONOLULU, OAHU, HI. (HNL)	78.0	89.2	939	939
BURLINGTON, VT. (BTV)	65.0	78.0	214	214	HOUSTON, TX. (HOU)	81.0	77.6	4,511	4,513
CEDAR RAPIDS/IOWA CTY, IA. (CID)	80.0	89.9	365	365	HOUSTON, TX. (IAH)	80.7	84.1	10,697	10,700
CHARLESTON, S.C. (CHS)	78.0	82.4	601	602	HUNTSVILLE/DECATUR, AL. (HSV)	76.1	86.4	464	464
CHARLESTON, W.V. (CRW)	78.9	85.6	90	90	INDIANAPOLIS, IN. (IND)	78.0	84.8	2,960	2,961
CHARLOTTE, N.C. (CLT)	80.9	82.8	11,049	11,049	INDIO/PALM SPRINGS, CA. (PSP)	77.6	82.2	174	174
CHATTANOOGA, TN. (CHA)	82.2	92.2	90	90	ISLIP/LONG IS., N.Y. (ISP)	89.0	90.2	833	833
CHICAGO, IL. (MDW)	82.5	78.6	4,223	4,224	ITHACA, N.Y. (ITH)	86.7	91.7	120	120
CHICAGO, IL. (ORD)	74.0	76.2	24,124	24,104	JACKSON/VICKSBURG, MS. (JAN)	84.2	88.3	721	728
CINCINNATI, OH. (CVG)	83.7	85.4	5,904	5,899	JACKSON, WY. (JAC)	72.2	90.7	97	97
CLEVELAND, OH. (CLE)	80.1	85.2	4,363	4,372	JACKSONVILLE, FL. (JAX)	78.2	83.1	2,045	2,045
COLORADO SPRINGS, CO. (COS)	77.6	88.4	952	956	JUNEAU, AK. (JNU)	74.0	78.0	408	409
COLUMBIA, S.C. (CAE)	82.6	82.8	408	408	KAHULUI, MAUI, HI. (OGG)	81.4	90.0	279	279
COLUMBUS, OH. (CMH)	79.2	86.0	2,986	2,983	KALAMAZOO, MI. (AZO)	78.1	93.9	32	33
CORDOVA, AK. (CDV)	61.7	80.0	60	60	KALISPELL, MT. (FCA)	81.2	90.7	149	150
CORPUS CHRISTI, TX. (CRP)	73.7	85.8	247	247	KANSAS CITY, MO. (MCI)	81.0	86.7	5,052	5,055
DALLAS/FT. WORTH, TX. (DAL)	81.0	77.4	4,023	4,019	KETCHIKAN, AK. (KTN)	79.3	82.0	227	228
DALLAS/FT. WORTH, TX. (DFW)	84.6	84.5	20,113	20,112	KING SALMON, AK. (AKN)	85.3	82.4	34	34
DAYTON, OH. (DAY)	75.5	86.4	894	895	KNOXVILLE, TN. (TYS)	80.9	86.1	607	604
DAYTONA BEACH, FL. (DAB)	80.7	86.0	150	150	KODIAK, AK. (ADQ)	73.3	70.0	60	60
DEADHORSE, AK. (SCC)	70.0	73.3	30	30	KONA, HAWAII, HI. (KOA)	80.8	89.2	120	120
DENVER, CO. (DEN)	78.4	79.5	11,242	11,233	KOTZEBUE, AK. (OTZ)	74.0	63.0	73	73
DES MOINES, IA. (DSM)	82.4	89.2	563	565	LA CROSSE, WI. (LSE)	76.0	96.2	25	26
DETROIT, MI. (DTW)	83.0	80.2	12,501	12,500	LANSING, MI. (LAN)	81.8	94.1	220	220
DILLINGHAM, AK. (DLG)	82.4	76.5	34	34	LAS VEGAS, NV. (LAS)	79.4	79.2	11,292	11,286
DULUTH, MN. (DLH)	82.1	86.9	84	84	LEXINGTON/FRKFT, KY. (LEX)	76.5	87.0	293	292
DUTCH HARBOR, AK. (DUT)	65.0	61.7	60	60	LIHUE, KAUAI, HI. (LIH)	89.7	97.4	39	39
EL PASO, TX. (ELP)	81.1	86.8	1,933	1,936	LINCOLN, NE. (LNK)	75.4	84.5	232	232
ELMIRA, N.Y. (ELM)	84.0	94.1	119	119	LITTLE ROCK, AR. (LIT)	82.8	87.1	1,113	1,113

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR.	DEP.	ARR.	DEP.		ARR.	DEP.	ARR.	DEP.
LONG BEACH, CA. (LGB)	81.5	90.0	270	271	SACRAMENTO, CA. (SMF)	79.7	81.8	3,275	3,275
LOS ANGELES, CA. (LAX)	73.5	78.9	17,569	17,568	SAGINAW, MI. (MBS)	80.4	90.9	341	340
LOUISVILLE, KY. (SDF)	81.8	87.6	1,806	1,801	SALT LAKE CITY, UT. (SLC)	82.3	86.6	6,701	6,696
LUBBOCK, TX. (LBB)	79.8	85.0	466	466	SAN ANTONIO, TX. (SAT)	81.8	87.9	3,187	3,185
MADISON, WI. (MSN)	76.1	87.0	284	284	SAN DIEGO, CA. (SAN)	79.5	83.6	5,939	5,962
MANCHESTER, N.H. (MHT)	79.7	83.4	1,128	1,129	SAN FRANCISCO, CA. (OAK)	80.6	79.0	4,776	4,775
MEDFORD, OR. (MFR)	80.8	75.2	125	125	SAN FRANCISCO, CA. (SFO)	70.6	79.0	10,886	10,886
MELBOURNE, FL. (MLB)	75.0	80.2	116	116	SAN JOSE, CA. (SJC)	78.7	81.6	5,756	5,754
MEMPHIS, TN. (MEM)	87.4	87.2	4,554	4,548	SAN JUAN, P.R. (SJU)	80.8	87.9	1,836	1,834
MIAMI, FL. (MIA)	75.2	80.8	5,347	5,350	SANTA BARBARA, CA. (SBA)	74.8	74.5	159	161
MIDLAND/ODESSA, TX. (MAF)	78.9	88.9	431	433	SARASOTA/BRAD., FL. (SRQ)	74.1	86.3	336	336
MILWAUKEE, WI. (MKE)	78.1	88.9	1,249	1,248	SAVANNAH, GA. (SAV)	79.8	80.2	445	445
MINNEAPLS/ST.P. MN. (MSP)	85.0	84.3	11,846	11,836	SCRANTON/WILKES-BARRE, PA. (AVP)	63.3	86.7	120	120
MINOT, N.D. (MIB)	84.6	91.0	78	78	SEATTLE, WA. (SEA)	75.3	80.9	8,848	8,844
MINOT, N.D. (MOT)	100.0	100.0	11	12	SHREVEPORT, LA. (SHV)	80.6	86.4	242	243
MISSION/MCALLEN, TX. (MFE)	87.1	93.1	287	288	SIOUX CITY, IA. (SUX)	88.9	90.9	54	55
MISSOULA, MT. (MSO)	87.3	92.7	150	150	SIOUX FALLS, S.D. (FSD)	86.2	94.3	261	262
MOBILE, AL./PASCAGOULA, MS. (MOB)	76.9	77.4	347	349	SITKA, AK. (SIT)	77.0	86.9	122	122
MOLINE, IL. (MLI)	86.5	93.0	170	171	SOUTH BEND, IN. (SBN)	76.0	85.2	150	149
MONROE, LA. (MLU)	79.0	86.9	176	176	SPOKANE, WA. (GEG)	79.8	87.0	1,080	1,081
MONTGOMERY, AL. (MGM)	73.0	80.9	89	89	SPRINGFIELD, MO. (SGF)	86.1	92.2	165	166
MYRTLE BEACH, S.C. (MYR)	78.8	87.5	255	255	ST. CROIX, V.I. (STX)	83.3	91.7	60	60
NASHVILLE, TN. (BNA)	83.8	86.4	4,771	4,770	ST. LOUIS, MO. (STL)	85.2	85.3	13,687	13,676
NEW ORLEANS, LA. (MSY)	81.5	87.1	4,273	4,272	ST. THOMAS, V.I. (STT)	83.5	94.0	164	166
NEW YORK, N.Y. (JFK)	77.0	83.5	3,815	3,811	SYRACUSE, N.Y. (SYR)	77.0	88.9	927	927
NEW YORK, N.Y. (LGA)	43.0	66.5	8,997	9,001	TALLAHASSEE, FL. (TLH)	79.3	75.8	179	178
NEWARK, N.J. (EWR)	75.0	81.6	10,031	10,027	TAMPA, FL. (TPA)	77.3	82.9	5,162	5,165
NEWBURGH, N.Y. (SWF)	77.5	83.3	120	120	TOLEDO, OH. (TOL)	81.7	95.0	60	60
NOME, AK. (OME)	53.2	59.7	77	77	TRAVERSE CITY, MI. (TVC)	75.0	86.9	60	61
NORFOLK/VA. BEACH, VA. (ORF)	76.6	85.2	1,306	1,306	TUCSON, AZ. (TUS)	77.2	83.9	1,542	1,543
OKLAHOMA CITY, OK. (OKC)	80.5	87.7	1,581	1,583	TULSA, OK. (TUL)	82.3	86.8	1,626	1,625
OMAHA, NE. (OMA)	80.2	86.8	1,444	1,443	VALPARAISO, FL. (VPS)	87.5	92.5	120	120
ONTARIO, CA. (ONT)	80.9	84.7	3,000	2,974	WASHINGTON, D.C. (DCA)	80.2	89.0	7,160	7,168
ORANGE COUNTY, CA. (SNA)	79.8	84.9	3,470	3,477	WASHINGTON, D.C. (IAD)	76.5	77.5	4,749	4,754
ORLANDO, FL. (MCO)	78.6	84.5	8,046	8,045	WEST PALM BEACH, FL. (PBI)	74.2	81.0	1,722	1,720
PASCO, WA. (PSC)	92.4	94.1	118	118	WHITE PLAINS, N.Y. (HPN)	70.1	76.3	405	405
PENSACOLA, FL. (PNS)	78.5	81.7	466	464	WICHITA, KS. (ICT)	82.1	91.4	575	573
PEORIA, IL. (PIA)				1	WILMINGTON, N.C. (ILM)	68.9	90.0	180	180
PETERSBURG, AK. (PSG)	66.7	70.0	60	60	WRANGELL, AK. (WRG)	66.7	76.7	60	60
PHILADELPHIA, PA. (PHL)	71.2	76.9	10,121	10,122	YAKUTAT, AK. (YAK)	66.7	61.7	60	60
PHOENIX, AZ. (PHX)	81.3	79.8	15,314	15,314					
PITTSBURGH, PA. (PIT)	79.6	82.9	8,848	8,846					
PORTLAND, ME. (PWM)	75.5	84.0	563	562					
PORTLAND, OR. (PDX)	82.0	85.7	4,682	4,683					
PROVIDENCE, R.I. (PVD)	79.8	86.5	2,226	2,225					
RALEIGH/DURHAM, N.C. (RDU)	78.7	85.9	2,877	2,880					
RAPID CITY, S.D. (RAP)	89.3	96.7	122	122					
RENO, NV. (RNO)	81.0	82.2	2,204	2,204					
RICHMOND, VA. (RIC)	76.6	82.1	1,433	1,433					
ROANOKE, VA. (ROA)	87.8	92.8	180	180					
ROCHESTER, MN. (RST)	80.0	89.6	200	202					
ROCHESTER, N.Y. (ROC)	71.0	81.1	1,124	1,123					

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TABLE 8. OVERALL NUMBER AND PERCENTAGE OF FLIGHT CANCELLATIONS
BY CARRIER

CARRIER A/ -----	AT 29 REPORTABLE AIRPORTS B/ -----				AT ALL REPORTED AIRPORTS C/ -----			
	NUMBER OF AIRPORTS REPORTED	FLIGHT OPERATIONS SCHEDULED	FLIGHT OPERATIONS CANCELLED	PERCENT OF OPERATIONS CANCELLED	NUMBER OF AIRPORTS REPORTED	FLIGHT OPERATIONS SCHEDULED	FLIGHT OPERATIONS CANCELLED	PERCENT OF OPERATIONS CANCELLED
UNITED S/	29	47551	1903	4.0	96	62268	2420	3.9
ALASKA S/	8	7085	232	3.3	36	12735	440	3.5
DELTA S/	29	52729	1539	2.9	111	73696	2008	2.7
AMERICAN S/	29	45869	1275	2.8	94	60667	1519	2.5
US AIRWAYS S/	25	44942	1140	2.5	89	62677	1522	2.4
AMERICA WEST S/	25	13605	286	2.1	52	17870	393	2.2
NORTHWEST S/	29	29550	715	2.4	114	44790	978	2.2
CONTINENTAL S/	28	23208	324	1.4	79	31366	434	1.4
TRANS WORLD S/	29	15804	141	0.9	76	21533	185	0.9
SOUTHWEST S/	14	27988	209	0.7	57	75495	466	0.6
T O T A L		308,331	7,764	2.5		463,097	10,365	2.2

FOOTNOTES FOR TABLES 1 THROUGH 6 (FLIGHT DELAYS) AND 8 (CANCELLATIONS)

- A See Appendix for list of carrier codes.
- B See Appendix for list of 29 airports for which data must be reported. Data include all reported domestic flight operations to the 29 reportable airports (e.g., Albany to Atlanta, Toledo to Boston).
- C All domestic airports for which carriers reported data. Data include all reported domestic flight operations to the 29 reportable airports and from those airports to other destinations (e.g., Albany to Atlanta, and Atlanta to Albany). In addition, for carriers that reported data for their entire domestic systems, the data also include all reported domestic flight operations between non-required airports (e.g., Albany to Toledo).
- D "On time" means an arrival less than 15 minutes after scheduled arrival time; cancelled and diverted flights are not considered on-time arrivals.
- E "On time" means a departure less than 15 minutes after scheduled departure time; cancelled flights are not considered on-time departures; diverted flights may be on time or late departures, depending on actual departure time.
- F Incomplete data; percentage based on operations reported.
- G Carrier did not report useable data.
- H Carrier did not serve airport.
- I Regularly scheduled flights are those for which the carrier reported at least 15 operations for the month.
- J Blanks in any time interval in Tables 3 and 4 indicate no arrival operations (Table 3) or departure operations (Table 4) for domestic flights of the reporting carriers during that time period. Other carriers, including code-sharing partners, may operate during those periods.
- S Carrier reported data for entire domestic system.
- V Carrier reported data voluntarily.



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TABLE 1. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
BY CARRIER

CARRIER A/ -----	AT 29 REPORTABLE AIRPORTS B/ -----		AT ALL REPORTED AIRPOR -----	
	NUMBER OF AIRPORTS REPORTED	PERCENT OF ARRIVALS ON TIME D/ -----	NUMBER OF AIRPORTS REPORTED	PER ARR ON -----
TWA S/	29	89.3	78	
NORTHWEST S/	29	85.3	115	
SOUTHWEST S/	14	82.6	55	
DELTA S/	29	80.2	114	
ALASKA S/	7	81.4	35	
CONTINENTAL S/	28	77.9	77	
AMERICAN S/	29	77.9	93	
UNITED S/	29	75.7	100	
US AIRWAYS S/	25	72.0	89	
AMERICA WEST S/	26	65.8	51	
T O T A L		78.5		

For simplicity, statistics are displayed to one decimal place. Actual ranking order is based on our comp

* U.S. Airlines with at least one percent of total domestic scheduled-service passenger revenues. The list carriers that appear in the "Mishandled Baggage," "Oversales" and "Consumer Complaints" sections of the A

NOTE TO CONSUMERS REGARDING FLIGHT DELAY DATA

Flight delays can be caused by a variety of factors, for example: severe weather, aircraft maintenance, runway control system decisions and equipment failures. The data on which this report is based do not identify the

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TABLE 1A. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
AND CARRIER RANK, BY MONTH, QUARTER, AND DATA BASE TO DATE

CARRIER -----	4TH QUARTER 10-12 1998		1ST QUARTER 01-03 1999		2ND QUARTER 04-06 1999		3RD QUARTER 07-09 1999		07 1999		08 1999		09 1999		12 MONT ENDIN 09 199
	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	% R
ALASKA	67.1	(10)	69.6	(9)	72.5	(7)	72.0	(8)	72.6	(5)	64.4	(9)	79.4	(5)	70.4
AMERICA WEST	68.1	(9)	74.1	(7)	72.3	(8)	62.7	(10)	59.5	(10)	62.9	(10)	65.8	(10)	69.2
AMERICAN	79.8	(6)	70.4	(8)	66.5	(10)	75.6	(5)	70.7	(6)	78.4	(4)	77.5	(7)	73.1
CONTINENTAL	82.1	(4)	78.3	(2)	74.2	(5)	74.0	(6)	67.9	(8)	75.6	(6)	78.8	(6)	77.2
DELTA	82.6	(3)	77.0	(3)	76.9	(4)	77.6	(4)	74.1	(3)	78.0	(5)	80.9	(4)	78.5
NORTHWEST	83.3	(2)	75.2	(5)	79.3	(1)	80.1	(3)	73.8	(4)	81.3	(3)	85.6	(2)	79.5
SOUTHWEST	79.8	(5)	80.2	(1)	78.2	(2)	81.8	(2)	78.4	(1)	81.7	(2)	85.3	(3)	80.0
TWA	83.7	(1)	75.8	(4)	77.0	(3)	83.5	(1)	76.5	(2)	84.9	(1)	89.4	(1)	80.0
UNITED	76.7	(8)	74.6	(6)	71.3	(9)	72.4	(7)	69.5	(7)	71.8	(7)	76.0	(8)	73.7
US AIRWAYS	76.8	(7)	68.5	(10)	72.8	(6)	67.2	(9)	61.2	(9)	69.0	(8)	71.5	(9)	71.3
TOTAL	79.4		74.8		74.3		75.5		71.1		76.1		79.3		76.0

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TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/ BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)

CARRIER	ARRIVAL AIRPORT													
	ATL		BOS		BWI		CLT		CVG		DCA		DEN	
	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON
	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME
AA	718	73.0	1356	72.0	237	72.2	206	85.4	89	80.9	1002	76.0	552	8
AS	H/		H/		H/		H/		H/		H/		H/	
CO	651	73.4	770	67.7	306	78.8	112	84.8	25	84.0	640	78.1	378	7
DL	17978	78.5	2058	73.9	381	75.1	267	81.6	5927	88.1	1320	78.1	596	7
HP	180	60.0	262	46.2	171	41.5	H/		H/		60	75.0	201	6
NW	511	73.8	575	66.6	374	76.2	199	80.9	27	92.6	571	79.2	288	8
TW	198	87.4	233	78.1	178	89.3	113	86.7	118	92.4	282	86.2	174	8
UA	625	79.0	1332	68.2	385	72.2	145	72.4	166	88.0	496	67.7	8778	8
US	843	62.8	2554	62.1	2267	71.2	8506	80.4	H/		2417	70.7	234	7
WN	H/		H/		2569	85.9	H/		H/		H/		H/	
TOTAL	21704	77.4	9140	67.8	6868	77.3	9548	80.5	6352	88.1	6788	74.8	11201	8

CARRIER	ARRIVAL AIRPORT													
	DFW		DTW		EWR		IAH		JFK		LAS		LAX	
	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON
	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME
AA	14256	87.0	443	79.7	870	67.8	555	77.5	996	73.4	1004	59.2	2889	6
AS	H/		H/		H/		H/		H/		274	81.8	751	7
CO	616	78.7	313	79.6	6181	69.3	8341	86.8	H/		425	75.8	656	7
DL	3666	85.2	326	78.8	946	70.7	353	76.8	982	76.6	779	82.0	1348	7
HP	177	69.5	150	51.3	267	48.7	149	58.4	210	42.4	2383	68.0	762	6
NW	424	80.2	9919	88.9	547	65.4	323	88.9	114	71.9	300	82.0	580	7
TW	275	91.3	232	87.5	174	77.6	114	88.6	975	84.1	180	85.6	303	7
UA	642	82.7	323	81.1	936	63.8	449	84.9	538	73.2	1175	74.4	5332	6
US	285	68.8	397	73.6	358	71.2	283	65.7	H/		128	65.6	465	7
WN	H/		557	86.7	H/		191	85.3	H/		4315	83.5	3453	7
TOTAL	20341	85.8	12660	86.8	10279	68.2	10758	85.0	3815	75.2	10963	76.2	16539	6

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TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/ BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)

CARRIER	ARRIVAL AIRPORT													
	LGA		MCO		MIA		MSP		ORD		PDX		PHL	
	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON	# OF	% ON
	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME	ARR.	TIME
AA	1525	63.3	595	73.6	3050	69.1	526	83.5	8939	79.8	352	59.1	665	6
AS	H/		H/		H/		H/		H/		1408	89.2	H/	
CO	410	68.3	520	76.7	357	75.9	223	83.4	573	76.4	103	66.0	272	7
DL	2153	73.6	2810	79.8	450	74.7	357	82.6	797	79.5	594	81.0	672	7
HP	29	62.1	63	49.2	60	35.0	120	69.2	210	51.0	180	65.6	148	4
NW	584	62.8	461	77.9	253	70.8	9653	90.0	765	84.7	192	81.3	464	7
TW	204	69.6	295	87.1	213	87.3	272	88.6	361	85.3	146	89.7	168	8
UA	845	68.0	626	73.8	478	75.5	650	81.1	12410	80.4	937	69.1	754	6
US	2307	60.9	1512	66.2	476	64.7	235	76.6	583	73.9	H/		6230	6

WN	H/	1056	85.3	H/	H/	H/	887	86.0	H/					
TOTAL	8057	66.2	7938	76.7	5337	70.6	12036	88.4	24638	79.9	4799	79.8	9373	6

ARRIVAL AIRPORT														
CARRIER	PHX		PIT		SAN		SEA		SFO		SLC		STL	
	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME
AA	504	86.5	90	85.6	795	77.1	748	70.6	1302	67.3	180	85.0	352	8
AS	259	82.6	H/		360	88.9	3794	79.4	546	76.9	H/		H/	
CO	292	69.2	100	85.0	269	82.2	328	72.0	497	77.7	104	81.7	136	8
DL	677	75.9	266	88.0	476	80.9	598	74.9	745	72.3	4640	87.3	296	7
HP	6221	71.7	H/		298	60.7	207	61.8	326	53.7	128	73.4	73	5
NW	268	78.0	139	82.7	179	80.4	588	81.6	466	78.5	121	81.0	332	8
TW	202	89.6	164	93.9	148	91.2	199	81.4	214	83.2	93	81.7	10159	9
UA	936	75.6	181	85.1	888	76.0	1487	72.5	6882	67.1	432	79.6	238	7
US	207	63.8	7108	78.6	149	69.8	205	66.3	335	71.3	H/		267	7
WN	4849	83.6	H/		2253	83.4	1067	82.4	417	77.0	1037	85.1	2523	8
TOTAL	14415	77.1	8048	79.6	5815	80.1	9221	76.9	11730	69.2	6735	85.9	14376	9

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TABLE 3. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS ARRIVING ON TIME BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED ARRIVAL TIME	ARRIVAL AIRPORT												
	ATL	BOS	BWI	CLT	CVG	DCA	DEN	DFW	DTW	EWB	IAH	JFK	LAS
600 - 659 AM	80.6	69.6	63.3	88.9	94.4	J/	93.9	94.2	82.0	73.5	96.8	69.0	98.6
700 - 759 AM	91.0	73.2	91.2	86.2	91.6	87.4	92.8	94.3	93.2	77.8	93.9	85.0	91.4
800 - 859 AM	86.8	84.4	85.9	87.9	90.1	77.8	88.0	90.2	92.7	80.4	91.2	57.9	89.3
900 - 959 AM	77.7	77.0	88.1	85.2	86.0	80.5	90.0	84.9	91.2	89.3	93.0	66.7	90.4
1000 - 1059 AM	79.5	77.2	83.7	83.1	90.8	81.5	87.6	85.4	91.7	82.8	87.7	89.8	79.9
1100 - 1159 AM	80.1	68.4	83.8	84.7	88.4	81.4	86.6	87.7	90.7	84.4	87.1	91.7	85.9
1200 - 1259 PM	81.4	74.0	88.9	80.9	85.3	83.8	86.7	90.7	91.7	85.5	90.5	93.3	74.9
100 - 159 PM	81.8	71.3	79.7	87.8	89.1	81.2	82.7	87.3	90.0	77.8	88.2	75.9	78.2
200 - 259 PM	78.4	70.6	82.2	85.8	93.2	80.3	84.8	85.0	92.1	69.3	87.0	85.2	77.1
300 - 359 PM	73.0	73.4	76.2	81.2	90.4	76.9	83.0	89.1	88.5	66.0	83.8	83.5	74.5
400 - 459 PM	71.2	70.7	76.0	78.2	85.3	71.1	78.7	86.9	88.4	54.7	83.8	77.0	76.2
500 - 559 PM	69.9	61.1	71.4	80.9	86.4	67.5	79.7	84.6	86.1	60.6	82.8	70.6	67.8
600 - 659 PM	73.2	59.1	72.3	78.5	88.8	66.4	78.5	83.0	80.1	54.9	81.5	69.0	70.1
700 - 759 PM	71.5	54.0	70.0	74.1	82.0	60.2	78.9	82.6	83.7	56.2	77.3	66.3	72.0
800 - 859 PM	72.7	60.0	67.0	58.9	100.0	67.5	78.2	77.1	83.5	53.0	82.3	71.5	72.4
900 - 959 PM	67.0	59.0	70.1	69.0	83.2	67.3	70.7	84.2	73.2	58.5	73.3	72.3	70.6
1000 - 1059 PM	78.2	60.8	74.6	84.0	80.0	76.2	81.4	81.7	78.2	60.9	77.9	72.6	66.7
1100 - 559 AM	83.8	74.8	71.4	70.2	90.2	75.9	76.4	88.6	81.6	75.7	79.9	78.5	70.2
TOTAL, ALL ARRIVALS, BY AIRPORT	77.4	67.8	77.3	80.5	88.1	74.8	83.1	85.8	86.8	68.2	85.0	75.2	76.2

SCHEDULED ARRIVAL TIME	ARRIVAL AIRPORT												
	MIA	MSP	ORD	PDX	PHL	PHX	PIT	SAN	SEA	SFO	SLC	STL	TPA
600 - 659 AM	57.8	91.6	91.8	J/	77.4	87.8	80.4	J/	90.2	75.0	J/	96.8	72.9
700 - 759 AM	86.7	91.4	89.2	97.2	79.4	90.5	88.5	95.6	97.4	95.6	92.9	95.3	89.1
800 - 859 AM	76.7	92.2	87.0	95.6	74.6	86.1	83.7	90.5	89.1	92.5	95.4	94.0	82.4
900 - 959 AM	73.8	92.8	87.2	94.3	73.8	81.0	84.4	92.8	87.8	76.0	95.2	92.8	87.8
1000 - 1059 AM	73.7	90.9	84.0	84.7	79.6	83.8	82.5	82.7	80.4	60.4	87.3	92.0	82.5
1100 - 1159 AM	83.8	91.0	81.2	85.4	79.6	81.2	85.5	87.2	78.3	59.6	85.6	92.2	80.7
1200 - 1259 PM	71.7	92.6	84.2	87.7	76.3	79.3	85.4	82.7	78.8	59.0	87.6	93.0	78.0
100 - 159 PM	72.7	89.6	81.9	76.4	74.5	71.6	81.8	80.3	73.5	64.2	87.6	91.4	84.2
200 - 259 PM	82.9	88.5	78.1	71.1	74.9	80.9	84.6	63.9	71.2	69.7	84.1	94.0	81.1
300 - 359 PM	67.7	88.5	80.8	84.3	73.7	80.3	81.8	84.7	81.0	64.4	90.4	94.2	75.5
400 - 459 PM	69.6	85.8	78.5	85.4	59.2	74.8	77.9	77.7	73.5	71.2	81.8	91.0	82.8
500 - 559 PM	71.6	88.7	73.6	70.3	65.3	72.2	76.7	82.0	73.6	72.6	79.8	87.6	76.6
600 - 659 PM	67.1	82.9	71.9	76.0	58.6	73.2	88.3	77.6	74.6	69.7	81.5	84.1	64.2
700 - 759 PM	66.0	86.7	74.1	81.1	61.3	64.7	71.5	72.3	72.3	66.8	86.4	86.0	67.6
800 - 859 PM	55.7	80.0	72.7	59.1	58.3	66.0	75.9	77.2	70.2	66.5	84.4	87.9	61.4

900 - 959 PM	67.2	82.2	72.9	77.7	58.5	74.4	72.4	75.7	72.1	68.0	77.6	78.0	67.6
1000 - 1059 PM	67.7	83.4	70.8	67.2	65.9	76.7	67.6	76.8	68.5	66.8	75.3	84.9	65.1
1100 - 559 AM	68.5	86.0	84.5	80.6	73.4	78.6	82.7	73.6	82.5	73.4	74.7	79.2	77.3
TOTAL, ALL ARRIVALS, BY AIRPORT	70.6	88.4	79.9	79.8	68.5	77.1	79.6	80.1	76.9	69.2	85.9	90.1	75.8

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TABLE 4. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS DEPARTING ON TIME BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED DEPARTURE TIME	DEPARTURE AIRPORT												
	ATL	BOS	BWI	CLT	CVG	DCA	DEN	DFW	DTW	EWB	IAH	JFK	LAS
600 - 659 AM	89.7	86.0	94.6	92.5	96.7	89.8	93.0	91.9	89.7	88.6	93.6	93.5	95.6
700 - 759 AM	87.8	85.3	88.8	91.4	94.7	88.1	93.3	94.1	90.5	88.3	94.7	87.8	91.4
800 - 859 AM	88.1	84.3	88.8	86.2	93.4	87.4	91.9	90.0	90.9	84.3	89.9	90.8	87.1
900 - 959 AM	84.1	84.8	87.2	88.0	93.4	89.2	91.4	89.3	89.6	86.2	91.1	88.5	83.6
1000 - 1059 AM	86.8	83.8	82.5	78.5	92.5	86.2	87.7	86.8	87.4	88.2	90.6	93.3	76.1
1100 - 1159 AM	82.8	84.2	86.1	83.2	92.2	86.3	90.1	84.5	89.6	87.9	88.0	87.4	79.9
1200 - 1259 PM	86.9	78.3	84.3	82.1	89.3	85.1	85.3	86.3	88.5	85.7	92.4	88.0	78.9
100 - 159 PM	84.9	78.3	79.8	81.1	93.5	87.4	88.0	88.4	87.9	87.2	87.8	96.2	76.4
200 - 259 PM	80.2	77.0	78.0	87.6	88.7	82.5	86.5	86.6	84.2	78.8	87.0	91.9	72.1
300 - 359 PM	78.8	70.1	75.2	79.9	91.1	83.0	85.8	85.5	80.7	74.4	87.3	84.0	72.7
400 - 459 PM	75.8	74.9	71.4	76.2	93.0	79.4	82.5	85.2	80.2	69.3	87.6	87.5	66.4
500 - 559 PM	76.2	68.2	70.0	81.9	83.3	81.0	80.0	83.2	83.2	61.4	84.6	79.6	64.9
600 - 659 PM	76.1	59.8	70.2	71.8	84.6	75.3	84.5	81.5	83.2	62.9	84.0	79.2	67.9
700 - 759 PM	76.1	59.7	69.3	74.1	85.5	69.4	86.6	84.7	77.0	65.1	86.5	76.8	72.1
800 - 859 PM	75.3	57.1	70.9	72.9	88.9	71.4	87.8	82.6	79.4	61.7	83.8	63.2	61.4
900 - 959 PM	80.8	84.0	65.8	67.3	84.7	76.1	86.8	85.4	80.1	54.0	85.3	96.8	65.7
1000 - 1059 PM	79.5	J/	56.0	77.0	84.8	J/	90.0	86.4	79.0	76.0	65.6	90.0	82.3
1100 - 559 AM	83.6	91.8	100.0	75.0	J/	J/	94.3	92.3	96.7	90.3	90.0	83.3	71.1
TOTAL, ALL DEPARTURES, BY AIRPORT	82.0	75.9	80.0	79.8	90.1	82.4	87.2	86.3	84.8	77.6	88.1	84.7	76.0

SCHEDULED DEPARTURE TIME	DEPARTURE AIRPORT												
	MIA	MSP	ORD	PDX	PHL	PHX	PIT	SAN	SEA	SFO	SLC	STL	TPA
600 - 659 AM	85.6	94.9	92.6	96.6	87.5	93.7	94.0	97.4	94.5	93.6	97.0	94.5	88.3
700 - 759 AM	81.6	89.4	89.6	95.7	85.1	87.3	83.6	93.4	92.6	89.5	94.4	94.7	87.4
800 - 859 AM	76.4	89.0	89.8	87.7	81.8	88.7	80.6	87.9	89.0	93.0	94.3	93.9	89.6
900 - 959 AM	81.9	92.1	88.8	90.0	78.0	79.5	84.5	88.6	80.9	82.1	93.0	94.9	85.2
1000 - 1059 AM	89.6	91.2	87.8	83.3	77.0	79.7	84.3	85.9	84.7	78.5	90.4	91.3	85.8
1100 - 1159 AM	80.1	90.3	84.9	87.7	84.2	77.9	81.2	80.2	80.6	65.0	89.6	92.1	85.2
1200 - 1259 PM	84.9	90.6	85.1	88.9	85.0	74.1	83.4	88.4	77.2	63.6	84.2	90.2	84.8
100 - 159 PM	74.4	88.4	84.5	87.4	79.0	76.5	88.8	82.6	77.3	74.2	91.9	90.8	82.6
200 - 259 PM	78.4	87.2	80.9	80.2	71.1	68.8	81.0	73.9	73.4	68.3	92.9	90.8	82.4
300 - 359 PM	66.2	86.2	79.1	84.5	71.5	73.9	73.2	76.2	76.4	73.6	86.3	88.6	88.1
400 - 459 PM	75.6	85.3	79.4	76.0	69.8	78.5	75.6	81.0	77.9	69.7	84.4	89.9	77.4
500 - 559 PM	72.6	84.2	77.0	77.0	58.7	72.8	73.5	77.1	74.2	78.3	84.9	89.3	77.0
600 - 659 PM	78.0	85.9	73.8	78.5	66.1	68.3	74.7	74.5	72.7	75.6	83.5	84.0	76.9
700 - 759 PM	64.7	87.6	75.4	80.3	63.1	65.5	94.4	79.9	75.8	65.0	75.3	89.0	80.2
800 - 859 PM	67.1	84.4	77.3	76.2	71.7	64.5	72.6	80.4	78.2	75.0	87.4	87.4	72.8
900 - 959 PM	J/	77.8	77.7	76.9	63.3	66.6	68.7	79.1	76.7	75.2	83.2	87.3	61.1
1000 - 1059 PM	J/	84.8	82.3	85.7	J/	74.5	76.6	88.1	88.2	80.7	90.8	82.2	79.7
1100 - 559 AM	84.8	96.7	100.0	96.8	88.9	92.2	82.1	92.1	89.5	91.0	95.5	89.6	83.3
TOTAL, ALL DEPARTURES, BY AIRPORT	75.6	87.9	82.7	86.5	73.0	77.1	79.1	84.4	82.1	77.5	89.0	89.9	82.8

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TABLE 5. LIST OF REGULARLY SCHEDULED FLIGHTS I/ ARRIVING LATE 80% OF THE TIME OR MORE

CARRIER	FLIGHT NUMBER	ORIGIN-DESTIN. AIRPORTS	SCHEDULED DEPARTURE TIME	NUMBER OF OPERATIONS REPORTED	PERCENTAGE OF FLIGHT OPERATIONS ARRIVING 15 MINUTES LATE OR MORE D/	NO. OF MIN. LAT	
						AVERAGE	MEDIA
US	536	CMH-PHL	1525	19	100.00	44	33
AA	2740	LAS-RNO	1406	30	96.67	76	63
AA	2806	LAX-LAS	1236	30	96.67	75	66
AA	2893	LAX-LAS	1617	30	96.67	49	40
AA	2754	LAX-RNO	1919	26	96.15	57	42
AA	2711	SJC-LAS	2004	26	92.31	76	49
AA	2740	RNO-PDX	1557	30	90.00	67	53
AA	2711	PDX-SJC	1752	30	90.00	66	60
AA	2793	RNO-LAX	2111	26	88.46	55	41
AA	2714	LAX-RNO	1746	30	86.67	49	31
AA	2731	RNO-LAX	1733	30	86.67	46	32
US	2760	IAD-BDL	1935	26	84.62	50	38
US	1963	BOS-ATL	1800	26	84.62	45	40
US	838	PHL-RDU	1720	19	84.21	51	40
US	2768	IAD-CMH	1950	19	84.21	37	36
US	1899	BOS-PHL	2030	24	83.33	47	40
AA	2795	LAS-LAX	1058	30	83.33	53	41
UA	1698	LAS-SFO	1752	30	83.33	52	41
AA	2710	LAS-RNO	1748	30	83.33	48	42
US	1564	PIT-PHL	1730	29	82.76	42	29
HP	2687	EWB-PHX	1740	28	82.14	77	59
US	536	PHL-BOS	1730	22	81.82	51	31
US	2762	ATL-IAD	1945	26	80.77	48	41
AA	2831	RNO-LAX	1527	26	80.77	39	28
AA	2734	SNA-RNO	1841	26	80.77	39	30
US	1497	LGA-PIT	1945	26	80.77	30	20
AA	2776	LAX-SFO	1133	30	80.00	51	34
UA	2027	SFO-LAX	1110	30	80.00	51	39
AA	2816	SJC-LAS	1135	30	80.00	39	26
AA	2797	LAS-LAX	1438	30	80.00	31	30

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TABLE 6. NUMBER AND PERCENTAGE OF REGULARLY SCHEDULED FLIGHTS I/ ARRIVING LATE 70% OF THE TIME OR MORE

CARRIER	NUMBER OF REGULARLY SCHEDULED FLIGHTS FOR WHICH CARRIER REPORTED DATA	REGULARLY SCHEDULED FLIGHTS LATE 70% OF THE TIME OR MORE D/	
		NUMBER	PERCENTAGE
AMERICA WEST	595	15	2.5
AMERICAN	2076	47	2.3
US AIRWAYS	2075	25	1.2
UNITED	2221	26	1.2
CONTINENTAL	1165	4	0.3
SOUTHWEST	2494	3	0.1
DELTA	2528	2	0.1
NORTHWEST	1520	1	0.1
ALASKA	430	0	0.0
TWA	778	0	0.0
TOTAL	15882	123	0.8

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		CITY (AIRPORT)	PERCENT ON-TIME ARR.
	ARR.	DEP.	ARR.	DEP.		
AKRON/CANTON, OH. (CAK)	80.5	88.3	77	77	ELMIRA, N.Y. (ELM)	85.2
ALBANY, N.Y. (ALB)	76.8	86.4	954	955	ERIE, PA. (ERI)	74.5
ALBUQUERQUE, N.M. (ABQ)	83.7	87.0	3,151	3,150	EUGENE, OR. (EUG)	67.8
ALLENTOWN, PA. (ABE)	77.6	85.2	501	501	FAIRBANKS, AK. (FAI)	75.0
AMARILLO, TX. (AMA)	82.0	90.2	388	388	FARGO, N.D. (FAR)	86.6
ANCHORAGE, AK. (ANC)	70.1	81.4	1,888	1,893	FAYETTEVILLE, N.C. (FAY)	82.5
ASHEVILLE, N.C. (AVL)	85.7	89.9	119	119	FLINT, MI. (FNT)	80.0
ATLANTA, GA. (ATL)	77.4	82.0	21,704	21,745	FRESNO, CA. (FAT)	66.7
AUGUSTA, GA. (AGS)	85.4	88.8	89	89	FT. LAUDERDALE, FL. (FLL)	71.9
AUSTIN, TX. (AUS)	86.7	91.8	3,705	3,705	FT. MYERS, FL. (RSW)	77.4
BAKERSFIELD, CA. (BFL)	70.0	96.7	30	30	FT. WAYNE, IN. (FWA)	90.0
BALTIMORE, MD. (BWI)	77.3	80.0	6,868	6,869	GRAND FORKS, N.D. (GFK)	86.2
BARROW, AK. (BRW)	75.6	70.9	86	86	GRAND RAPIDS, MI. (GRR)	88.0
BATON ROUGE, LA. (BTR)	86.8	89.6	386	385	GREAT FALLS, MT. (GTF)	89.6
BETHEL, AK. (BET)	76.7	76.7	86	86	GREEN BAY, WI. (GRB)	87.1
BILLINGS, MT. (BIL)	84.9	92.1	238	239	GREENBRIER, W.V. (LWB)	76.9
BINGHAMTON, N.Y. (BGM)	79.8	86.9	84	84	GREENSBORO/HIGH PT., N.C. (GSO)	74.8
BIRMINGHAM, AL. (BHM)	86.6	90.0	1,659	1,658	GREENVILLE/SPARTANBURG, S.C. (GSP)	82.5
BISMARCK, N.D. (BIS)	91.3	94.8	115	115	GULFPORT/BILOXI, MS. (GPT)	98.9
BOISE, ID. (BOI)	85.1	89.2	939	938	GUSTAVUS, AK. (GST)	81.8
BOSTON, MA. (BOS)	67.8	75.9	9,140	9,141	HARLINGEN, TX. (HRL)	87.0
BOZEMAN, MT. (BZN)	80.3	96.1	127	128	HARRISBURG, PA. (MDT)	76.5
BRISTOL, TN. (TRI)	86.4	89.2	110	111	HARTFORD, CT./SPGFLD, MA. (BDL)	78.5
BUFFALO, N.Y. (BUF)	75.0	81.9	1,609	1,609	HELENA, MT. (HLN)	94.4
BURBANK, CA. (BUR)	80.9	83.1	2,329	2,329	HONOLULU, OAHU, HI. (HNL)	80.0
BURLINGTON, VT. (BTV)	75.1	86.7	233	233	HOUSTON, TX. (HOU)	89.5
CEDAR RAPIDS/IOWA CTY, IA. (CID)	88.3	94.4	445	445	HOUSTON, TX. (IAH)	85.0
CHARLESTON, S.C. (CHS)	69.3	77.5	540	542	HUNTSVILLE/DECATUR, AL. (HSV)	79.8
CHARLESTON, W.V. (CRW)	78.9	89.0	109	109	INDIANAPOLIS, IN. (IND)	81.2
CHARLOTTE, N.C. (CLT)	80.5	79.8	9,548	9,548	INDIO/PALM SPRINGS, CA. (PSP)	83.8
CHATTANOOGA, TN. (CHA)	85.0	88.8	80	80	ISLIP/LONG IS., N.Y. (ISP)	83.7
CHICAGO, IL. (MDW)	88.5	86.3	4,373	4,373	ITHACA, N.Y. (ITH)	83.3
CHICAGO, IL. (ORD)	79.9	82.7	24,638	24,637	JACKSON/VICKSBURG, MS. (JAN)	88.0
CINCINNATI, OH. (CVG)	88.1	90.1	6,352	6,345	JACKSON, WY. (JAC)	69.9
CLEVELAND, OH. (CLE)	80.5	86.6	4,762	4,761	JACKSONVILLE, FL. (JAX)	74.9
COLORADO SPRINGS, CO. (COS)	75.6	90.2	1,123	1,123	JUNEAU, AK. (JNU)	73.8
COLUMBIA, S.C. (CAE)	76.8	82.6	397	397	KAHULUI, MAUI, HI. (OGG)	81.5
COLUMBUS, OH. (CMH)	78.2	84.2	3,134	3,136	KALAMAZOO, MI. (AZO)	89.3
CORDOVA, AK. (CDV)	73.3	85.0	60	60	KALISPELL, MT. (FCA)	90.2
CORPUS CHRISTI, TX. (CRP)	89.0	92.7	246	246	KANSAS CITY, MO. (MCI)	85.1
DALLAS/FT. WORTH, TX. (DAL)	88.9	87.1	4,058	4,058	KETCHIKAN, AK. (KTN)	67.9
DALLAS/FT. WORTH, TX. (DFW)	85.8	86.3	20,341	20,329	KING SALMON, AK. (AKN)	68.6
DAYTON, OH. (DAY)	83.2	90.1	876	876	KNOXVILLE, TN. (TYS)	86.2
DAYTONA BEACH, FL. (DAB)	73.3	84.0	150	150	KODIAK, AK. (ADQ)	73.3
DEADHORSE, AK. (SCC)	78.6	83.9	56	56	KONA, HAWAII, HI. (KOA)	83.3
DENVER, CO. (DEN)	83.1	87.2	11,201	11,200	KOTZEBUE, AK. (OTZ)	78.1
DES MOINES, IA. (DSM)	86.2	94.2	588	588	LA CROSSE, WI. (LSE)	88.2
DETROIT, MI. (DTW)	86.8	84.8	12,660	12,655	LANSING, MI. (LAN)	82.9
DILLINGHAM, AK. (DLG)	68.6	68.6	35	35	LAS VEGAS, NV. (LAS)	76.2
DULUTH, MN. (DLH)	87.4	85.3	95	95	LEXINGTON/FRKFT, KY. (LEX)	81.8
DUTCH HARBOR, AK. (DUT)	72.4	65.5	58	58	LIHUE, KAUAI, HI. (LIH)	64.7
EL PASO, TX. (ELP)	83.6	88.3	2,065	2,065	LINCOLN, NE. (LNK)	87.5

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		CITY (AIRPORT)	PERCENT ON-TIME ARR.
	ARR.	DEP.	ARR.	DEP.		
LITTLE ROCK, AR. (LIT)	88.6	91.1	1,057	1,055	ROCHESTER, N.Y. (ROC)	77.5
LONG BEACH, CA. (LGB)	78.8	87.9	307	305	SACRAMENTO, CA. (SMF)	81.4
LOS ANGELES, CA. (LAX)	69.3	75.2	16,539	16,533	SAGINAW, MI. (MBS)	85.0
LOUISVILLE, KY. (SDF)	86.4	91.1	1,841	1,834	SALT LAKE CITY, UT. (SLC)	85.9
LUBBOCK, TX. (LBB)	86.8	90.4	479	479	SAN ANTONIO, TX. (SAT)	87.0
MADISON, WI. (MSN)	81.9	92.3	375	375	SAN DIEGO, CA. (SAN)	80.1
MANCHESTER, N.H. (MHT)	75.2	84.0	1,096	1,095	SAN FRANCISCO, CA. (OAK)	83.7

MEDFORD, OR. (MFR)	76.7	66.7	120	120	SAN FRANCISCO, CA. (SFO)	69.2
MELBOURNE, FL. (MLB)	78.6	86.3	117	117	SAN JOSE, CA. (SJC)	76.0
MEMPHIS, TN. (MEM)	89.8	90.5	4,152	4,155	SAN JUAN, P.R. (SJU)	73.4
MIAMI, FL. (MIA)	70.6	75.6	5,337	5,334	SANTA BARBARA, CA. (SBA)	66.1
MIDLAND/ODESSA, TX. (MAF)	88.8	93.2	528	528	SARASOTA/BRAD., FL. (SRQ)	76.8
MILWAUKEE, WI. (MKE)	82.3	90.8	1,255	1,256	SAVANNAH, GA. (SAV)	77.6
MINNEAPLS/ST.P, MN. (MSP)	88.4	87.9	12,036	12,027	SCRANTON/WILKES-BARRE, PA. (AVP)	73.9
MINOT, N.D. (MOT)	91.1	98.9	90	90	SEATTLE, WA. (SEA)	76.9
MISSION/MCALLEN, TX. (MFE)	83.9	94.7	286	285	SHREVEPORT, LA. (SHV)	90.8
MISSOULA, MT. (MSO)	85.6	95.0	180	180	SIOUX CITY, IA. (SUX)	85.7
MOBILE, AL./PASCAGOULA, MS. (MOB)	85.8	83.2	353	351	SIOUX FALLS, S.D. (FSD)	90.5
MOLINE, IL. (MLI)	92.8	95.8	167	167	SITKA, AK. (SIT)	72.3
MONROE, LA. (MLU)	81.7	90.0	180	180	SOUTH BEND, IN. (SBN)	87.6
MONTEREY, CA. (MRY)	84.5	74.1	58	58	SPOKANE, WA. (GEG)	80.3
MONTGOMERY, AL. (MGM)	76.7	86.7	90	90	SPRINGFIELD, MO. (SGF)	91.6
MYRTLE BEACH, S.C. (MYR)	77.0	88.2	187	187	ST. CROIX, V.I. (STX)	86.7
NASHVILLE, TN. (BNA)	87.5	88.7	4,598	4,597	ST. LOUIS, MO. (STL)	90.1
NEW ORLEANS, LA. (MSY)	83.4	88.1	4,069	4,071	ST. THOMAS, V.I. (STT)	72.8
NEW YORK, N.Y. (JFK)	75.2	84.7	3,815	3,792	SYRACUSE, N.Y. (SYR)	79.5
NEW YORK, N.Y. (LGA)	66.2	76.3	8,057	8,083	TALLAHASSEE, FL. (TLH)	75.0
NEWARK, N.J. (EWR)	68.2	77.6	10,279	10,277	TAMPA, FL. (TPA)	75.8
NEWBURGH, N.Y. (SWF)	80.8	89.2	120	120	TOLEDO, OH. (TOL)	67.1
NOME, AK. (OME)	77.9	77.9	77	77	TRAVERSE CITY, MI. (TVC)	83.5
NORFOLK/VA. BEACH, VA. (ORF)	76.2	83.0	1,286	1,286	TUCSON, AZ. (TUS)	77.5
OKLAHOMA CITY, OK. (OKC)	85.6	91.2	1,704	1,705	TULSA, OK. (TUL)	83.8
OMAHA, NE. (OMA)	84.2	92.1	1,417	1,415	VALPARAISO, FL. (VPS)	95.6
ONTARIO, CA. (ONT)	82.1	84.2	2,899	2,899	WASHINGTON, D.C. (DCA)	74.8
ORANGE COUNTY, CA. (SNA)	74.4	80.6	3,527	3,532	WASHINGTON, D.C. (IAD)	69.9
ORLANDO, FL. (MCO)	76.7	82.7	7,938	7,935	WEST PALM BEACH, FL. (PBI)	70.5
PASCO, WA. (PSC)	90.7	94.9	118	118	WHITE PLAINS, N.Y. (HPN)	71.6
PENSACOLA, FL. (PNS)	83.8	86.6	495	492	WICHITA, KS. (ICT)	80.9
PEORIA, IL. (PIA)	91.7	98.3	60	60	WILMINGTON, N.C. (ILM)	71.4
PETERSBURG, AK. (PSG)	63.3	68.3	60	60	WRANGELL, AK. (WRG)	56.7
PHILADELPHIA, PA. (PHL)	68.5	73.0	9,373	9,365	YAKUTAT, AK. (YAK)	73.3
PHOENIX, AZ. (PHX)	77.1	77.1	14,415	14,426		
PITTSBURGH, PA. (PIT)	79.6	79.1	8,048	8,055		
PORTLAND, ME. (PWM)	79.1	86.9	498	498		
PORTLAND, OR. (PDX)	79.8	86.5	4,799	4,805		
PROVIDENCE, R.I. (PVD)	79.5	84.1	1,939	1,941		
RALEIGH/DURHAM, N.C. (RDU)	77.0	83.1	3,072	3,071		
RAPID CITY, S.D. (RAP)	89.2	95.8	120	120		
RENO, NV. (RNO)	71.6	76.3	3,005	3,005		
RICHMOND, VA. (RIC)	74.6	82.5	1,396	1,397		
ROANOKE, VA. (ROA)	75.6	85.8	197	197		
ROCHESTER, MN. (RST)	86.2	95.4	174	174		



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U.S. Department of Transportation

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AIR TRAVEL CONSUMER REPORT

TABLE 1. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
BY CARRIER

CARRIER A/	AT 29 REPORTABLE AIRPORTS B/		AT ALL REPORTED AIRPORTS	
	NUMBER OF AIRPORTS REPORTED	PERCENT OF ARRIVALS ON TIME D/	NUMBER OF AIRPORTS REPORTED	PER ARR ON
CONTINENTAL S/	28	79.5	80	8
AMERICAN S/	29	78.8	97	7
NORTHWEST S/	28	78.6	115	7
DELTA S/	29	76.0	116	7
TWA S/	29	75.7	72	7
SOUTHWEST S/	14	73.0	53	7
UNITED S/	29	72.9	103	7
AMERICA WEST S/	26	60.4	50	6
US AIRWAYS S/	25	62.6	87	6
ALASKA S/	7	54.1	34	5
TOTAL		73.1		7

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AIR TRAVEL CONSUMER REPORT

TABLE 1A. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON TIME
AND CARRIER RANK, BY MONTH, QUARTER, AND DATABASE TO DATE

CARRIER	1ST QUARTER JAN-MAR 98		2ND QUARTER APR-JUN 98		3RD QUARTER JUL-SEP 98		4TH QUARTER OCT-DEC 98		OCT 98		NOV 98		DEC 98		12 MONT JAN98-DE
	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	%	RANK	% R
ALASKA	70.7	(9)	75.2	(5)	74.8	(8)	67.1	(10)	76.5	(9)	70.7	(10)	54.2	(10)	72.0
AMERICA WEST	67.9	(10)	71.5	(8)	66.5	(9)	68.1	(9)	69.4	(10)	73.3	(9)	61.8	(8)	68.5
AMERICAN	79.6	(2)	81.0	(2)	80.0	(6)	79.8	(6)	77.4	(7)	83.8	(5)	78.3	(2)	80.1
CONTINENTAL	72.0	(7)	73.8	(6)	81.0	(5)	82.1	(4)	84.1	(4)	82.2	(7)	80.2	(1)	77.3
DELTA	75.0	(4)	77.3	(3)	83.6	(2)	82.6	(3)	86.5	(2)	84.8	(4)	76.6	(4)	79.6
NORTHWEST	73.6	(6)	67.2	(10)	58.6	(10)	83.3	(2)	85.9	(3)	86.0	(2)	78.1	(3)	70.6
SOUTHWEST	77.0	(3)	82.5	(1)	83.9	(1)	79.8	(5)	81.5	(6)	83.6	(6)	74.6	(6)	80.8
TWA	73.9	(5)	72.8	(7)	82.8	(3)	83.7	(1)	87.9	(1)	87.7	(1)	75.7	(5)	78.3
UNITED	71.6	(8)	70.7	(9)	76.0	(7)	76.7	(8)	76.9	(8)	80.7	(8)	72.7	(7)	73.8
US AIRWAYS	81.5	(1)	75.8	(4)	81.4	(4)	76.8	(7)	83.2	(5)	85.7	(3)	61.7	(9)	78.9
TOTAL	75.4		75.7		78.3		79.4		81.7		83.3		73.2		77.2

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AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/
BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)
ARRIVAL AIRPORT

CARRIER	ATL		BOS		BWI		CLT		CVG		DCA		DEN	
	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% T
AA	751	73.6	1292	79.5	216	81.5	184	81.5	93	81.7	948	83.0	566	7
AS	H/		H/		H/		H/		H/		H/		H/	
CO	731	73.0	827	78.7	316	86.7	112	82.1	25	80.0	648	86.7	395	7
DL	18433	73.1	2031	78.3	393	79.4	277	84.5	6178	83.3	1217	83.2	586	6
HP	122	60.7	217	67.7	146	50.0	H/		H/		73	82.2	239	5
NW	502	69.1	526	76.2	341	75.1	202	75.7	61	77.0	557	79.7	305	7
TW	204	68.1	210	69.5	185	74.6	117	80.3	137	78.1	285	76.1	176	6
UA	516	71.9	1079	77.9	406	75.1	149	78.5	164	79.3	405	85.7	9213	7
US	543	47.1	2370	59.6	2391	69.8	9454	65.1	H/		2695	66.3	217	5
WN	H/		H/		2184	88.1	H/		H/		H/		H/	
TOTAL	21952	72.2	8552	72.7	6578	78.0	10495	66.7	6658	83.0	6828	76.4	11697	7

ARRIVAL AIRPORT														
CARRIER	DFW		DTW		EWR		IAH		JFK		LAS		LAX	
	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% T
AA	14004	79.7	431	81.2	979	75.8	621	71.7	853	86.2	322	69.6	1938	7
AS	H/		H/		H/		H/		H/		372	61.8	817	5
CO	546	79.9	321	80.7	6293	78.3	8525	83.3	H/		352	68.8	722	7
DL	3835	78.7	340	69.4	709	76.4	337	76.0	935	85.8	771	71.3	1395	7
HP	203	67.5	123	60.2	245	55.9	153	58.2	186	74.7	2317	59.6	630	5
NW	452	67.0	10041	81.2	519	72.8	H/		85	81.2	313	68.4	493	6
TW	315	73.3	241	72.6	178	64.0	119	78.2	965	80.7	186	64.5	326	6
UA	595	65.5	332	80.7	936	75.2	388	65.2	555	82.5	1173	67.1	5256	6
US	323	45.8	427	61.8	427	62.5	329	49.8	H/		155	41.3	449	4
WN	H/		549	74.9	H/		187	69.5	H/		4173	70.0	3432	6
TOTAL	20273	78.1	12805	79.6	10286	76.0	10659	80.1	3579	83.3	10134	66.5	15458	6

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AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON TIME D/ BY CARRIER AND AIRPORT (REPORTABLE AIRPORTS ONLY)

ARRIVAL AIRPORT														
CARRIER	LGA		MCO		MIA		MSP		ORD		PDX		PHL	
	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% T
AA	1586	79.3	563	82.9	3129	81.7	514	81.3	8799	80.5	186	73.7	692	8
AS	H/		H/		H/		H/		H/		1471	59.8	H/	
CO	454	90.1	642	80.8	370	83.5	214	83.6	658	74.9	93	54.8	283	8
DL	2176	81.5	3137	82.1	465	78.3	342	71.6	850	76.7	649	66.1	512	8
HP	44	63.6	62	45.2	62	46.8	124	62.9	225	66.7	184	48.9	163	6
NW	579	73.4	514	71.2	354	73.7	9251	84.4	721	77.3	169	52.1	432	7
TW	320	81.9	340	80.3	221	79.2	282	81.9	375	74.7	118	58.5	173	8
UA	686	78.7	523	82.6	477	75.1	566	72.1	12175	79.4	946	68.2	697	8
US	2138	61.2	1586	57.3	427	58.1	236	59.3	628	59.1	H/		6631	6
WN	H/		999	86.7	H/		H/		H/		909	69.6	H/	
TOTAL	7983	75.2	8366	76.9	5505	78.1	11529	82.4	24431	78.8	4725	64.0	9583	6

ARRIVAL AIRPORT														
CARRIER	PHX		PIT		SAN		SEA		SFO		SLC		STL	
	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% ON TIME	# OF ARR.	% T

AA	549	68.9	93	79.6	539	75.0	383	67.1	874	64.5	186	68.8	350	7
AS	336	49.4	H/		341	64.5	3449	49.0	554	59.2	H/		H/	
CO	315	62.2	89	91.0	217	74.7	229	59.8	487	65.7	124	65.3	168	7
DL	712	65.0	276	81.2	465	66.7	554	60.3	739	58.2	4778	74.2	213	7
HP	5993	62.3			305	57.7	216	47.7	364	51.6	124	54.0	73	6
NW	366	56.3	141	83.0	199	62.3	475	51.6	369	55.0	137	70.1	463	7
TW	200	71.0	168	78.0	147	68.7	206	60.2	200	57.0	107	61.7	10447	7
UA	1065	67.1	174	72.4	941	68.4	1404	55.2	6922	66.5	432	70.1	294	7
US	212	42.5	8035	66.5	150	43.3	155	25.8	326	43.9	H/		217	6
WN	4881	69.9	H/		2262	69.9	945	61.1	436	61.5	1074	76.7	2520	7
TOTAL	14629	65.0	8976	67.9	5566	68.0	8016	53.4	11271	63.6	6962	73.4	14745	7

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TABLE 3. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS ARRIVING ON TIME BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED ARRIVAL TIME		ARRIVAL AIRPORT												
		ATL	BOS	BWI	CLT	CVG	DCA	DEN	DFW	DTW	EWR	IAH	JFK	LAS
600 - 659 AM		84.4	85.9	35.5	69.5	90.3	J/	76.5	82.0	90.6	75.7	88.2	78.6	97.4
700 - 759 AM		85.5	86.6	87.9	77.8	80.7	78.4	84.3	87.5	87.9	73.4	87.3	85.9	88.2
800 - 859 AM		83.2	80.4	84.4	77.8	82.3	75.7	81.5	85.3	85.5	88.1	82.0	85.5	82.5
900 - 959 AM		75.5	83.8	84.3	64.4	82.5	80.6	80.3	82.4	84.9	90.0	79.3	77.4	79.7
1000 - 1059 AM		75.4	75.9	88.3	60.9	86.4	82.8	73.9	81.9	89.4	89.5	79.2	94.6	65.4
1100 - 1159 AM		71.5	82.3	87.0	74.1	82.8	81.1	73.2	78.7	80.7	90.2	81.2	91.9	72.2
1200 - 1259 PM		72.9	85.5	84.7	66.2	92.5	82.5	69.7	81.8	85.8	89.3	82.9	J/	71.0
100 - 159 PM		74.3	76.8	76.9	73.8	89.6	78.9	71.1	77.2	85.9	83.4	81.7	87.9	72.0
200 - 259 PM		71.3	72.2	78.9	69.4	87.3	80.7	72.6	76.8	82.6	75.0	79.9	88.2	66.2
300 - 359 PM		74.8	71.6	75.9	64.9	76.8	80.5	73.7	72.5	77.4	74.0	78.1	83.6	70.7
400 - 459 PM		61.5	64.8	80.4	59.4	91.8	76.9	71.1	74.8	81.7	66.8	79.6	83.0	65.1
500 - 559 PM		67.9	64.3	71.2	73.2	86.2	68.8	69.5	77.4	78.0	65.9	78.5	81.0	56.8
600 - 659 PM		65.9	63.4	70.0	59.5	84.7	64.2	66.1	76.2	68.4	63.0	80.7	80.0	60.4
700 - 759 PM		70.4	60.2	74.2	52.4	75.7	68.7	63.1	74.4	72.7	66.0	81.0	83.1	57.7
800 - 859 PM		70.4	63.7	73.2	65.1	63.3	72.1	64.8	77.4	77.0	69.5	77.1	79.2	64.2
900 - 959 PM		63.7	72.0	74.7	60.5	83.5	76.1	63.8	73.6	75.3	73.6	75.2	87.2	63.5
1000 - 1059 PM		71.8	72.1	75.3	69.7	82.8	81.8	62.6	74.6	78.4	74.0	71.1	82.6	57.6
1100 - 559 AM		84.2	82.5	72.9	74.8	79.4	78.6	67.0	76.9	70.9	78.9	70.4	85.1	58.3
TOTAL, ALL ARRIVALS, BY AIRPORT		72.2	72.7	78.0	66.7	83.0	76.4	71.6	78.1	79.6	76.0	80.1	83.3	66.5

ARRIVAL AIRPORT													
SCHEDULED ARRIVAL TIME	MIA	MSP	ORD	PDX	PHL	PHX	PIT	SAN	SEA	SFO	SLC	STL	TPA
600 - 659 AM	54.8	90.5	94.4	J/	80.0	J/	81.2	83.9	29.0	69.4	J/	86.3	96.6
700 - 759 AM	93.5	90.4	86.4	87.9	78.1	83.1	77.2	90.3	89.6	87.2	83.8	84.0	96.0
800 - 859 AM	85.4	87.1	84.0	87.4	73.7	80.8	71.8	86.0	68.0	89.0	82.1	83.1	83.1
900 - 959 AM	87.0	89.6	88.2	81.6	72.0	79.5	86.9	76.0	73.2	74.4	87.5	84.7	63.9
1000 - 1059 AM	84.8	84.5	83.8	75.1	79.7	61.1	76.1	78.6	69.8	64.8	73.0	80.3	76.0
1100 - 1159 AM	82.7	89.4	82.5	66.7	84.8	72.4	69.3	70.8	50.1	61.9	83.5	79.5	76.3
1200 - 1259 PM	78.7	88.7	80.4	62.6	71.6	65.8	79.4	71.8	45.7	60.8	66.1	79.8	67.6
100 - 159 PM	83.0	82.2	79.7	65.1	77.2	62.6	72.1	74.2	51.8	62.8	74.2	80.1	74.6
200 - 259 PM	86.5	84.2	80.2	64.6	72.6	62.9	73.0	62.6	64.3	60.7	71.6	79.3	81.2
300 - 359 PM	80.9	81.3	80.9	66.4	67.3	66.7	68.2	68.5	56.6	60.9	75.9	77.4	76.2
400 - 459 PM	77.4	74.2	78.3	56.9	63.1	60.7	65.7	65.3	53.4	62.4	65.1	73.9	68.2
500 - 559 PM	77.2	82.1	76.7	56.7	69.7	56.7	62.4	56.2	47.0	56.5	65.9	68.9	75.5
600 - 659 PM	69.3	77.0	71.7	56.0	56.2	52.2	68.3	71.1	43.8	63.6	79.6	69.2	60.0
700 - 759 PM	72.1	78.5	71.1	49.6	68.8	65.1	58.6	66.6	45.4	61.3	75.0	68.7	61.4
800 - 859 PM	67.5	77.9	70.5	53.5	56.8	62.2	60.3	59.9	41.9	57.5	67.8	70.2	63.7
900 - 959 PM	75.7	74.6	71.1	59.3	70.5	58.6	53.4	61.2	44.8	53.5	62.9	67.7	65.4
1000 - 1059 PM	73.4	82.5	68.6	60.5	74.0	67.1	85.1	61.1	51.6	59.7	69.0	62.6	73.9
1100 - 559 AM	76.5	76.8	81.7	65.7	76.0	65.6	77.6	57.9	57.4	62.4	66.7	71.4	73.2
TOTAL, ALL ARRIVALS, BY AIRPORT	78.1	82.4	78.8	64.0	68.9	65.0	67.9	68.0	53.4	63.6	73.4	76.1	71.7

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TABLE 4. PERCENTAGE OF ALL CARRIERS' REPORTED FLIGHT OPERATIONS DEPARTING ON TIME BY AIRPORT AND TIME OF DAY (REPORTABLE AIRPORTS ONLY)

SCHEDULED DEPARTURE TIME		DEPARTURE AIRPORT												
		ATL	BOS	BWI	CLT	CVG	DCA	DEN	DFW	DTW	EWR	IAH	JFK	LAS
600 - 659 AM		91.9	90.0	91.9	89.0	95.8	90.1	84.6	85.6	82.0	89.1	97.4	91.1	92.8
700 - 759 AM		89.3	87.0	83.3	82.9	93.6	89.7	87.4	86.9	84.1	86.1	91.5	88.1	92.3
800 - 859 AM		86.1	84.9	87.3	74.6	86.5	81.7	84.3	82.7	83.2	84.5	90.8	86.4	86.7
900 - 959 AM		82.7	83.7	84.9	78.0	88.5	81.8	81.5	80.7	77.9	86.1	83.6	87.4	76.4
1000 - 1059 AM		82.0	86.6	81.5	60.5	89.4	88.3	77.6	77.4	82.9	87.2	81.4	83.9	62.0
1100 - 1159 AM		72.7	85.6	87.9	67.3	91.8	82.4	71.6	76.9	78.8	85.7	83.5	91.7	69.6
1200 - 1259 PM		79.5	85.9	84.3	70.4	88.4	85.3	70.7	74.4	75.9	88.4	83.9	89.4	71.1
100 - 159 PM		78.6	85.4	75.8	62.3	80.3	81.3	71.6	83.7	81.8	82.4	86.5	J/	70.1
200 - 259 PM		80.6	74.8	67.2	68.6	83.9	77.6	69.8	73.1	76.2	78.4	81.7	81.5	64.1
300 - 359 PM		73.4	70.8	75.6	67.8	88.1	78.9	75.5	72.7	70.1	76.9	81.0	90.4	67.0
400 - 459 PM		74.4	75.1	71.4	51.0	83.8	83.0	74.1	75.6	72.3	71.4	90.1	82.8	61.0
500 - 559 PM		72.2	67.5	73.9	63.7	82.8	81.1	67.9	71.0	74.5	68.3	76.7	79.2	59.9
600 - 659 PM		73.4	66.7	67.2	65.5	84.2	73.0	68.2	69.7	67.0	67.4	82.9	80.7	59.4
700 - 759 PM		71.9	66.5	73.1	63.4	85.9	68.5	68.7	76.4	68.1	65.5	84.0	76.7	49.7
800 - 859 PM		78.3	65.4	74.0	62.3	88.3	70.9	57.5	71.2	68.8	69.1	80.2	74.5	61.3
900 - 959 PM		79.2	95.8	75.8	61.6	85.9	78.6	70.9	80.9	74.6	69.3	82.7	78.2	59.2
1000 - 1059 PM		82.4	J/	56.0	72.6	92.4	J/	22.2	75.7	71.2	78.0	61.3	78.8	72.4
1100 - 559 AM		79.9	88.5	96.7	85.7	100.0	*J/	77.2	J/	96.8	93.8	86.2	83.9	65.2
TOTAL, ALL DEPARTURES, BY AIRPORT		78.9	78.9	79.2	66.9	87.7	80.7	73.3	76.1	75.5	79.1	83.7	84.0	69.6

SCHEDULED DEPARTURE TIME		DEPARTURE AIRPORT												
		MIA	MSP	ORD	PDX	PHL	PHX	PIT	SAN	SEA	SFO	SLC	STL	TPA
600	- 659 AM	96.6	92.0	90.0	87.8	85.9	94.2	90.5	92.9	85.6	87.3	95.5	92.7	91.9
700	- 759 AM	92.2	84.1	89.1	79.9	84.1	93.3	83.9	90.5	76.2	82.5	95.9	89.3	92.8
800	- 859 AM	90.0	89.3	86.0	80.5	67.0	85.5	74.0	86.3	84.0	80.0	84.7	83.4	89.7
900	- 959 AM	85.0	83.8	84.8	85.5	66.7	82.3	68.1	82.1	68.4	80.4	92.4	86.9	91.0
1000	- 1059 AM	91.9	85.8	83.9	73.7	69.5	72.8	77.0	75.4	71.1	71.6	83.7	81.1	76.1
1100	- 1159 AM	87.9	79.3	82.3	67.2	68.2	63.8	69.9	71.2	62.4	66.6	76.1	78.0	78.1
1200	- 1259 PM	82.6	84.5	81.2	69.5	85.8	66.6	74.6	76.1	57.1	63.8	73.3	74.1	75.5
100	- 159 PM	83.3	84.3	78.3	66.1	61.4	61.7	78.6	77.1	53.9	66.9	82.9	79.7	75.4
200	- 259 PM	83.2	82.8	75.4	64.5	65.5	62.9	64.0	68.2	61.6	62.0	72.9	77.0	74.3
300	- 359 PM	81.5	83.7	74.4	66.6	58.0	60.5	48.2	64.5	59.3	65.2	80.0	74.5	87.1
400	- 459 PM	76.2	79.4	76.7	68.9	68.3	59.3	64.6	63.0	52.7	64.3	76.9	68.6	79.6
500	- 559 PM	77.1	75.9	74.7	55.2	58.1	57.5	57.9	61.5	53.1	58.8	63.9	70.0	70.7
600	- 659 PM	83.0	77.5	74.1	66.7	57.9	56.6	58.3	62.7	49.3	60.0	71.1	67.1	84.4
700	- 759 PM	77.2	77.5	71.0	53.0	52.2	57.0	51.6	63.9	46.1	65.6	69.1	62.8	68.1
800	- 859 PM	72.8	70.7	73.2	64.5	59.2	59.0	57.5	70.4	40.2	60.3	78.4	67.0	67.5
900	- 959 PM	78.6	79.4	73.6	63.0	62.4	55.3	55.8	59.7	50.0	64.6	74.6	67.2	63.3
1000	- 1059 PM	J/	76.0	74.7	80.6	J/	61.9	67.3	82.1	66.2	76.7	72.3	69.2	77.0
1100	- 559 AM	90.9	93.5	89.2	93.5	91.9	82.7	93.3	98.6	77.8	83.0	88.6	83.3	90.3
TOTAL, ALL DEPARTURES, BY AIRPORT		84.0	80.6	79.1	72.4	65.0	67.7	66.0	76.1	64.4	70.6	78.6	75.7	80.4

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TABLE 5. LIST OF REGULARLY SCHEDULED FLIGHTS I/ ARRIVING LATE 80% OF THE TIME OR MORE

CARRIER	FLIGHT NUMBER	ORIGIN-DESTIN. AIRPORTS	SCHEDULED DEPARTURE TIME	NUMBER OF OPERATIONS REPORTED	PERCENTAGE OF FLIGHT OPERATIONS ARRIVING 15 MINUTES LATE OR MORE D/	NO. OF MIN. LAT AVERAGE MEDIA
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AS	494	SEA-OAK	1859	27	92.59	50	34
US	478	LGA-PIT	1817	25	92.00	39	33
AS	115	ANC-FAI	2016	31	90.32	60	46
AS	199	SEA-ANC	2050	31	90.32	54	50
AS	554	SEA-ONT	1233	31	90.32	48	35
AS	545	LAX-SEA	1544	31	90.32	41	36
AS	115	SEA-ANC	1659	31	87.10	54	49
AS	261	SFO-SEA	1811	31	87.10	44	40
US	1186	LGA-ROC	1714	31	87.10	43	28
AS	196	FAI-ANC	1836	31	87.10	41	27
HP	410	PHX-COS	1016	31	87.10	37	29
AS	569	LAX-SEA	1616	31	87.10	36	27
TW	150	SEA-STL	1205	15	86.67	56	53
CO	127	EWB-SEA	1835	15	86.67	45	26
AS	718	SEA-PHX	1304	30	86.67	36	32
US	645	ATL-CLT	1830	25	84.00	26	20
AS	529	ONT-SEA	1526	31	83.87	56	43
AS	93	SEA-ANC	1356	31	83.87	49	34
AS	733	PHX-PDX	1648	31	83.87	45	25
AS	729	PHX-SEA	1717	31	83.87	44	40
HP	2854	SEA-PHX	1342	31	83.87	44	31
US	2023	PHL-TPA	1555	31	83.87	44	29
AS	90	ANC-SEA	1609	31	83.87	43	32
UA	1771	SEA-ANC	2030	31	83.87	41	27
US	1816	PHL-CLT	0811	31	83.87	37	28
UA	411	LGA-DEN	1856	17	82.35	47	30
CO	125	SEA-ANC	2100	17	82.35	37	36
CO	1529	IAH-SEA	2029	17	82.35	9	6
US	107	PHL SEA	0820	31	80.65	50	29
US	115	PIT-SEA	1740	31	80.65	48	45
AS	90	FAI-ANC	1432	31	80.65	39	26
HP	2845	PHX-SEA	1110	31	80.65	39	31
HP	2848	PHX-SEA	1920	31	80.65	37	31
US	965	RDU-CLT	1520	31	80.65	35	27
AS	595	ONT-SEA	0918	31	80.65	32	26
AS	97	SEA-ANC	0952	31	80.65	26	23
US	91	PIT-SAN	2030	20	80.00	36	25
US	1077	LGA-JAX	1734	25	80.00	67	38
US	1893	BOS-IAD	1715	25	80.00	62	48
US	1959	IND-PHL	1835	25	80.00	41	31
US	862	IND-PIT	1952	25	80.00	37	26
US	1833	LGA-CMH	1840	25	80.00	34	24
HP	2807	PHX-SFO	1415	30	80.00	70	42
AS	61	SEA-JNU	0747	30	80.00	42	29
AS	177	ANC-ADQ	1505	30	80.00	41	27

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TABLE 6. NUMBER AND PERCENTAGE OF REGULARLY SCHEDULED FLIGHTS I/
ARRIVING LATE 70% OF THE TIME OR MORE

CARRIER	NUMBER OF REGULARLY SCHEDULED FLIGHTS FOR WHICH CARRIER REPORTED DATA	REGULARLY SCHEDULED FLIGHTS LATE 70% OF THE TIME OR MORE D/	
		NUMBER	PERCENTAGE
ALASKA	424	53	12.5
US AIRWAYS	2015	66	3.3
AMERICA WEST	565	16	2.8
CONTINENTAL	1108	10	0.9
UNITED	2034	15	0.7
SOUTHWEST	2384	11	0.5
DELTA	2513	10	0.4
TWA	846	3	0.4
AMERICAN	1832	1	0.1
NORTHWEST	1472	0	0.0
TOTAL	15193	185	1.2

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		PERCENT ON-TIME ARR.
	ARR.	DEP.	ARR.	DEP.	
AKRON/CANTON, OH. (CAK)	54.0	81.6	87	87	
ALBANY, N.Y. (ALB)	74.5	80.5	1,036	1,036	
ALBUQUERQUE, N.M. (ABQ)	73.4	76.6	3,039	3,039	
ALLENTOWN, PA. (ABE)	73.3	86.5	494	495	
AMARILLO, TX. (AMA)	70.5	75.4	407	407	
ANCHORAGE, AK. (ANC)	43.3	62.0	1,452	1,451	
ASHEVILLE, N.C. (AVL)	66.9	74.6	118	118	
ATLANTA, GA. (ATL)	72.2	78.9	21,852	21,864	
AUGUSTA, GA. (AGS)	75.0	87.5	152	152	
AUSTIN, TX. (AUS)	76.1	82.0	3,556	3,553	
BAKERSFIELD, CA. (BFL)		100.0		1	
BALTIMORE, MD. (BWI)	78.0	79.2	6,578	6,573	
BANGOR, ME. (BGR)	88.2	95.7	93	93	
BARROW, AK. (BRW)	63.9	58.3	72	72	
BATON ROUGE, LA. (BTR)	81.5	85.4	395	396	
BETHEL, AK. (BET)	58.5	54.9	82	82	
BILLINGS, MT. (BIL)	72.4	82.1	246	246	
BINGHAMTON, N.Y. (BGM)	57.5	67.8	87	87	
BIRMINGHAM, AL. (BHM)	79.9	84.1	1,694	1,694	
BISMARCK, N.D. (BIS)	78.3	90.8	120	120	
BOISE, ID. (BOI)	68.4	75.3	971	971	
BOSTON, MA. (BOS)	72.7	78.9	8,552	8,549	
BOZEMAN, MT. (BZN)	64.2	82.0	173	172	
BRISTOL, TN. (TRI)	71.2	72.0	118	118	
BROWNSVILLE, TX. (BRO)	96.7	93.3	30	30	
BUFFALO, N.Y. (BUF)	68.5	77.5	1,567	1,566	
BURBANK, CA. (BUR)	67.9	73.0	2,312	2,313	
BURLINGTON, VT. (BTV)	58.2	73.7	213	213	
CEDAR RAPIDS/IOWA CITY, IA. (CID)	79.4	86.3	457	459	
CHARLESTON, S.C. (CHS)	70.6	81.4	606	606	
CHARLESTON, W.V. (CRW)	58.0	68.8	112	112	
CHARLOTTE, N.C. (CLT)	66.7	66.9	10,495	10,494	
CHATTANOOGA, TN. (CHA)	66.7	85.1	87	87	
CHICAGO, IL. (MDW)	81.4	78.0	3,938	3,937	
CHICAGO, IL. (ORD)	78.8	79.1	24,431	24,432	
CINCINNATI, OH. (CVG)	83.0	87.7	6,658	6,655	
CLEVELAND, OH. (CLE)	80.0	83.4	5,100	5,101	
COLORADO SPRINGS, CO. (COS)	67.7	82.6	963	962	
COLUMBIA, S.C. (CAE)	69.7	77.3	409	409	
COLUMBUS, OH. (CMH)	74.7	81.2	3,216	3,214	
CORDOVA, AK. (CDV)	51.7	70.0	60	60	
CORPUS CHRISTI, TX. (CRP)	70.0	78.6	247	248	
DALLAS/FT. WORTH, TX. (DAL)	78.7	76.0	4,226	4,224	
DALLAS/FT. WORTH, TX. (DFW)	78.1	76.1	20,273	20,280	
DAYTON, OH. (DAY)	72.7	82.1	886	886	
DAYTONA BEACH, FL. (DAB)	79.4	84.3	248	248	
DEADHORSE, AK. (SCC)	58.5	61.9	41	42	
DENVER, CO. (DEN)	71.6	73.3	11,697	11,691	
DES MOINES, IA. (DSM)	77.0	85.5	591	592	
DETROIT, MI. (DTW)	79.6	75.5	12,805	12,811	
DILLINGHAM, AK. (DLG)	77.8	83.3	18	18	
DULUTH, MN. (DLH)	74.7	85.2	87	88	
DURANGO, CO. (DRO)					64.7
DUTCH HARBOR, AK. (DUT)					40.0
EAGLE, CO. (EGE)					47.8
EL PASO, TX. (ELP)					73.2
ELMIRA, N.Y. (ELM)					66.7
ERIE, PA. (ERI)					55.9
EUGENE, OR. (EUG)					72.5
FAIRBANKS, AK. (FAI)					52.0
FARGO, N.D. (FAR)					78.9
FAYETTEVILLE, N.C. (FAY)					63.6
FLINT, MI. (FNT)					73.9
FRESNO, CA. (FAT)					74.2
FT. LAUDERDALE, FL. (FLL)					74.4
FT. MYERS, FL. (RSW)					68.2
FT. WAYNE, IN. (FWA)					82.1
GRAND FORKS, N.D. (GFK)					77.0
GRAND RAPIDS, MI. (GRR)					74.3
GREAT FALLS, MT. (GTF)					76.5
GREEN BAY, WI. (GRB)					76.6
GREENSBORO/HIGH PT., N.C. (GSO)					71.6
GREENVILLE/SPARTANBURG, S.C. (GSP)					68.9
GULFPORT/BILLOXI, MS. (GPT)					78.5
GUNNISON, CO. (GUC)					46.7
HARLINGEN, TX. (HRL)					68.2
HARRISBURG, PA. (MDT)					74.9
HARTFORD, CT./SPRINGFIELD, MA. (BDL)					77.7
HELENA, MT. (HLN)					63.9
HONOLULU, OAHU, HI. (HNL)					82.6
HOUSTON, TX. (HOU)					76.2
HOUSTON, TX. (IAH)					80.1
HUNTSVILLE/DECATUR, AL. (HSV)					74.8
INDIANAPOLIS, IN. (IND)					75.0
INDIO/PALM SPRINGS, CA. (PSP)					70.5
ISLIP/LONG IS., N.Y. (ISP)					87.1
ITHACA, N.Y. (ITH)					68.5
JACKSON/VICKSBURG, MS. (JAN)					80.9
JACKSON, WY. (JAC)					40.4
JACKSONVILLE, FL. (JAX)					71.1
JUNEAU, AK. (JNU)					52.3
KAHULUI, MAUI, HI. (OGG)					89.5
KALAMAZOO, MI. (AZO)					83.6
KALISPELL, MT. (FCA)					70.3
KANSAS CITY, MO. (MCI)					74.7
KETCHIKAN, AK. (KTN)					45.1
KING SALMON, AK. (AKN)					61.1
KNOXVILLE, TN. (TYS)					73.9
KODIAK, AK. (ADQ)					46.7
KONA, HAWAII, HI. (KOA)					87.5
KOTZEBUE, AK. (OTZ)					56.9
LA CROSSE, WI. (LSE)					89.1
LANSING, MI. (LAN)					73.6
LAS VEGAS, NV. (LAS)					66.5

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TABLE 7. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS		PERCENT ON-TIME ARR.
	ARR.	DEP.	ARR.	DEP.	
LEXINGTON/FRKFT, KY. (LEX)	76.6	76.3	334	334	
LIHUE, KAUAI, HI. (LIH)	83.9	87.1	31	31	
LINCOLN, NE. (LNK)	79.4	89.9	238	238	
LITTLE ROCK, AR. (LIT)	74.1	80.6	1,090	1,090	
LONG BEACH, CA. (LGB)	69.9	81.1	269	270	
LOS ANGELES, CA. (LAX)	67.8	74.6	15,458	15,451	
LOUISVILLE, KY. (SDF)	78.2	84.3	1,921	1,924	
LUBBOCK, TX. (LBB)	80.5	81.5	550	550	
MADISON, WI. (MSN)	74.2	85.2	357	357	
MANCHESTER, N.H. (MHT)	75.6	80.3	1,047	1,047	
MEDFORD, OR. (MFR)	55.1	62.2	98	98	
RICHMOND, VA. (RIC)					68.7
ROANOKE, VA. (ROA)					64.8
ROCHESTER, MN. (RST)					76.0
ROCHESTER, N.Y. (ROC)					70.3
SACRAMENTO, CA. (SMF)					66.5
SAGINAW, MI. (MBS)					74.9
SALT LAKE CITY, UT. (SLC)					73.4
SAN ANTONIO, TX. (SAT)					74.1
SAN DIEGO, CA. (SAN)					68.0
SAN FRANCISCO, CA. (OAK)					68.8
SAN FRANCISCO, CA. (SFO)					63.6

MELBOURNE, FL. (MLB)	78.5	87.6	186	186	SAN JOSE, CA. (SJC)	68.2
MEMPHIS, TN. (MEM)	80.3	78.5	4,440	4,434	SAN JUAN, P.R. (SJU)	72.9
MIAMI, FL. (MIA)	78.1	84.0	5,505	5,498	SANTA BARBARA, CA. (SBA)	72.6
MIDLAND/ODESSA, TX. (MAF)	76.9	81.2	542	542	SARASOTA/BRAD., FL. (SRQ)	69.6
MILWAUKEE, WI. (MKE)	77.5	85.1	1,265	1,265	SAVANNAH, GA. (SAV)	61.7
MINNEAPLS/ST.P, MN. (MSP)	82.4	80.6	11,529	11,526	SCRANTON/WILKES-BARRE, PA. (AVP)	71.8
MINOT, N.D. (MOT)	82.4	92.3	91	91	SEATTLE, WA. (SEA)	53.4
MISSION/MCALLEN, TX. (MFE)	82.2	90.3	270	269	SHREVEPORT, LA. (SHV)	75.5
MISSOULA, MT. (MSO)	72.1	81.8	154	154	SIOUX CITY, IA. (SUX)	84.5
MOBILE, AL./PASCAGOULA, MS. (MOB)	74.0	77.0	365	365	SIOUX FALLS, S.D. (FSD)	77.0
MOLINE, IL. (MLI)	79.9	89.6	144	144	SITKA, AK. (SIT)	50.5
MONROE, LA. (MLU)	73.0	78.4	185	185	SOUTH BEND, IN. (SBN)	71.3
MONTEREY, CA. (MRY)	63.9	68.9	61	61	SPOKANE, WA. (GEG)	64.8
MONTGOMERY, AL. (MGM)	78.4	77.8	153	153	SPRINGFIELD, MO. (SGF)	86.0
MONTROSE, CO. (MTJ)	54.5	68.2	44	44	ST. CROIX, V.I. (STX)	58.1
MYRTLE BEACH, S.C. (MYR)	55.5	76.1	155	155	ST. LOUIS, MO. (STL)	76.1
NASHVILLE, TN. (BNA)	78.5	80.8	4,389	4,385	ST. THOMAS, V.I. (STT)	65.6
NEW ORLEANS, LA. (MSY)	77.9	84.5	4,229	4,233	STEAMBOAT SPRINGS, CO. (HDN)	62.3
NEW YORK, N.Y. (JFK)	83.3	84.0	3,579	3,576	SYRACUSE, N.Y. (SYR)	70.5
NEW YORK, N.Y. (LGA)	75.2	79.5	7,983	7,995	TALLAHASSEE, FL. (TLH)	68.7
NEWARK, N.J. (EWR)	76.0	79.1	10,286	10,291	TAMPA, FL. (TPA)	71.7
NEWBURGH, N.Y. (SWF)	84.0	93.6	94	94	TOLEDO, OH. (TOL)	51.7
NOME, AK. (OME)	52.7	56.8	74	74	TRAVERSE CITY, MI. (TVC)	77.0
NORFOLK/VA. BEACH, VA. (ORF)	69.9	79.4	1,370	1,371	TUCSON, AZ. (TUS)	65.3
OKLAHOMA CITY, OK. (OKC)	75.2	80.9	1,699	1,699	TULSA, OK. (TUL)	76.5
OMAHA, NE. (OMA)	76.7	81.0	1,401	1,402	VALPARAISO, FL. (VPS)	78.5
ONTARIO, CA. (ONT)	64.6	69.9	2,921	2,922	WASHINGTON, D.C. (DCA)	76.4
ORANGE COUNTY, CA. (SNA)	73.1	80.1	2,905	2,911	WASHINGTON, D.C. (IAD)	73.6
ORLANDO, FL. (MCO)	76.9	84.2	8,366	8,365	WEST PALM BEACH, FL. (PBI)	69.9
PASCO, WA. (PSC)	79.5	86.1	122	122	WHITE PLAINS, N.Y. (HPN)	76.8
PENSACOLA, FL. (PNS)	73.2	82.6	518	518	WICHITA, KS. (ICT)	74.7
PETERSBURG, AK. (PSG)	31.7	41.7	60	60	WILMINGTON, N.C. (ILM)	58.4
PHILADELPHIA, PA. (PHL)	68.9	65.0	9,583	9,583	WRANGELL, AK. (WRG)	30.0
PHOENIX, AZ. (PHX)	65.0	67.7	14,629	14,627	YAKUTAT, AK. (YAK)	46.7
PITTSBURGH, PA. (PIT)	67.9	66.0	8,976	8,978		
PORTLAND, ME. (PWM)	77.5	86.1	547	547		
PORTLAND, OR. (PDX)	64.0	72.4	4,725	4,725		
PROVIDENCE, R.I. (PVD)	81.0	86.4	1,906	1,907		
RALEIGH/DURHAM, N.C. (RDU)	72.5	81.2	2,372	2,372		
RAPID CITY, S.D. (RAP)	79.1	96.7	91	91		
RENO, NV. (RNO)	67.4	73.3	2,181	2,182		

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Air Carrier Flight Arrival On-Time Report

	Carrier	Nov-98		Dec-98		Jan-99		Feb-99	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	70.7%	10	54.2%	10	66.5%	6	70.9%	10
America West Airlines	HP	73.3%	9	61.8%	8	68.3%	4	78.0%	7
American	AA	83.8%	5	78.3%	2	67.1%	5	71.5%	9
Continental Airlines	CO	82.2%	7	80.2%	1	72.0%	2	83.0%	2
Delta Airlines	DL	84.8%	4	76.6%	4	71.4%	3	80.8%	5
Northwest Airlines	NW	86.0%	2	78.1%	3	62.7%	8	82.4%	4
Southwest Airlines	WN	83.6%	6	74.6%	6	76.7%	1	82.8%	3
Trans World Airlines	TW	87.7%	1	75.7%	5	60.0%	9	83.2%	1
United Airlines	UA	80.7%	8	72.7%	7	66.5%	7	78.6%	6
Us Airways	US	85.7%	3	61.7%	9	58.2%	10	74.5%	8
Monthly Average:		81.9%		71.4%		66.9%		78.6%	

Air Carrier Flight Arrival On-Time Report

Block
TIME

	Carrier	Mar-99		Apr-99		May-99		Jun-99	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	71.5%	10	72.6%	7	70.8%	9	74.2%	3
America West Airlines	HP	76.4%	7	71.6%	8	74.5%	7	70.8%	5
American	AA	72.8%	9	69.7%	10	65.2%	10	64.7%	10
Continental Airlines	CO	80.3%	4	79.2%	3	74.6%	6	68.8%	7
Delta Airlines	DL	79.3%	5	78.7%	4	79.7%	4	72.3%	4
Northwest Airlines	NW	81.0%	3	80.6%	1	82.3%	2	75.1%	2
Southwest Airlines	WN	81.1%	2	78.1%	5	79.7%	3	76.9%	1
Trans World Airlines	TW	84.6%	1	80.3%	2	82.4%	1	68.2%	8
United Airlines	UA	78.8%	6	71.1%	9	73.7%	8	68.9%	6
Us Airways	US	73.0%	8	74.3%	6	76.1%	5	68.1%	9
Monthly Average:		77.9%		75.6%		75.9%		70.8%	

Air Carrier Flight Arrival On-Time Report

Carrier	Carrier Code	Carrier Avg. % On-Time
Alaska Airlines	AS	68.9%
America West Airlines	HP	71.8%
American	AA	71.6%
Continental Airlines	CO	77.5%
Delta Airlines	DL	78.0%
Northwest Airlines	NW	78.5%
Southwest Airlines	WN	79.2%
Trans World Airlines	TW	77.8%
United Airlines	UA	73.9%
Us Airways	US	71.5%
Rollup Average:		74.9%

Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time		Percentage On-Time	
	Airport	Jan-99		Feb-99		Mar-99		Apr-99	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Atlanta	ATL	67.7%	72.5%	78.7%	82.3%	76.8%	79.0%	74.0%	79.0%
Charlotte	CLT	68.0%	68.8%	79.7%	77.8%	79.9%	79.5%	80.8%	80.5%
Dallas	DFW	75.5%	73.6%	81.7%	78.8%	78.2%	77.4%	74.9%	76.9%
Dayton	DAY	58.6%	67.0%	77.2%	86.6%	80.3%	87.8%	77.4%	87.4%
Denver	DEN	73.5%	77.6%	84.2%	86.0%	84.9%	86.4%	77.0%	82.5%
Detroit	DTW	61.0%	57.8%	83.4%	81.4%	80.4%	78.7%	81.0%	80.7%
Chicago	ORD	54.8%	58.0%	73.5%	77.6%	75.3%	77.3%	64.6%	73.6%
Columbus	CMH	65.5%	72.2%	81.6%	87.2%	80.8%	85.5%	77.9%	85.1%
Houston	IAH	78.7%	80.5%	86.7%	87.8%	83.2%	85.6%	80.9%	84.8%
Las Vegas	LAS	57.8%	68.2%	78.5%	79.8%	78.8%	78.9%	74.5%	76.8%
Memphis	MEM	74.2%	74.7%	88.6%	88.3%	87.4%	87.2%	86.2%	84.8%
Minneapolis	MSP	68.7%	68.5%	84.4%	85.1%	83.9%	84.0%	83.1%	86.1%
Phoenix	PHX	73.4%	74.7%	78.9%	80.1%	77.8%	67.7%	72.1%	74.1%
Salt Lake City	SLC	75.4%	81.9%	81.2%	85.4%	82.8%	86.9%	81.9%	86.6%
St. Louis	STL	59.9%	60.5%	83.0%	83.5%	84.1%	83.6%	79.0%	80.5%
Monthly Avg.		67.5%	70.4%	81.4%	83.2%	81.0%	81.7%	77.7%	81.3%

Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time	
						Total Average	
	Airport	May-99		Jun-99		by Airport	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Atlanta	ATL	77.7%	80.4%	68.1%	73.0%	73.8%	77.7%
Charlotte	CLT	82.1%	81.2%	74.4%	73.3%	77.5%	76.9%
Dallas	DFW	69.9%	70.8%	71.9%	72.8%	75.4%	75.1%
Dayton	DAY	74.8%	86.6%	68.5%	79.9%	72.8%	82.6%
Denver	DEN	81.7%	85.3%	72.7%	76.9%	79.0%	82.5%
Detroit	DTW	82.3%	82.4%	78.5%	77.9%	77.8%	76.5%
Chicago	ORD	65.9%	73.9%	64.6%	68.8%	66.5%	71.5%
Columbus	CMH	76.1%	83.6%	71.0%	80.1%	75.5%	82.3%
Houston	IAH	76.5%	73.1%	68.3%	73.1%	79.1%	80.8%
Las Vegas	LAS	80.3%	81.4%	74.5%	75.4%	74.1%	76.8%
Memphis	MEM	84.8%	86.9%	81.0%	84.2%	83.7%	84.4%
Minneapolis	MSP	83.2%	85.4%	74.6%	76.1%	79.7%	80.9%
Phoenix	PHX	81.5%	80.2%	74.9%	74.8%	76.4%	75.3%
Salt Lake City	SLC	84.7%	87.4%	78.5%	83.9%	80.8%	85.4%
St. Louis	STL	83.3%	82.5%	71.3%	68.7%	76.8%	76.6%
Monthly Avg.		79.0%	81.4%	72.9%	75.9%	76.6%	79.0%

Non Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time		Percentage On-Time	
	Airport	Jan-99		Feb-99		Mar-99		Apr-99	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Baltimore	BWI	68.5%	69.9%	81.6%	83.0%	77.5%	78.9%	77.7%	80.3%
Boston	BOS	61.4%	68.0%	70.4%	76.9%	63.1%	73.8%	74.4%	83.3%
Cleveland	CLE	64.6%	68.8%	80.3%	85.8%	81.4%	86.0%	78.7%	85.2%
Hartford	BDL	63.2%	67.1%	74.3%	81.8%	74.9%	83.0%	75.1%	85.7%
Honolulu	HNL	79.5%	87.9%	73.6%	85.6%	81.2%	87.7%	85.3%	91.1%
Indianapolis	IND	60.0%	68.0%	79.7%	86.4%	78.4%	85.7%	76.0%	84.3%
Kansas City	MCI	68.2%	73.4%	80.7%	85.2%	81.1%	84.4%	76.9%	83.0%
Los Angeles	LAX	71.8%	78.2%	75.1%	79.4%	76.1%	80.2%	70.3%	77.7%
Miami	MIA	70.8%	74.2%	75.0%	76.3%	78.0%	82.0%	76.0%	81.0%
New York (Kennedy)	JFK	70.6%	71.0%	75.4%	79.7%	79.9%	86.2%	80.0%	87.2%
New York (LaGuardia)	LGA	62.6%	69.0%	70.4%	77.0%	70.8%	79.0%	73.9%	82.7%
Newark	EWR	61.1%	66.0%	72.3%	78.1%	70.0%	77.5%	69.9%	80.6%
Orlando	MCO	67.9%	74.5%	82.6%	85.9%	80.4%	84.0%	78.8%	83.7%
Philadelphia	PHL	57.9%	55.9%	72.5%	72.5%	70.4%	71.0%	71.0%	74.7%
San Francisco	SFO	61.0%	72.5%	66.6%	75.1%	70.4%	78.7%	70.2%	79.7%
San Juan	SJU	65.9%	73.8%	70.2%	73.9%	79.9%	85.6%	83.7%	90.0%
Seattle	SEA	63.8%	75.1%	72.0%	81.0%	78.0%	82.8%	74.6%	80.1%
Washington (Nat'l)	DCA	65.7%	72.4%	78.4%	82.4%	76.4%	80.4%	79.2%	85.1%
Washington (Dulles)	IAD	67.8%	71.5%	74.9%	79.4%	68.0%	72.9%	72.5%	77.6%
Monthly Avg.		65.9%	71.4%	75.1%	80.3%	75.6%	77.2%	76.0%	82.8%

Non Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time	
						Total Average	
	Airport	May-99		Jun-99		by Airport	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Baltimore	BWI	75.9%	78.7%	70.2%	73.5%	75.2%	77.4%
Boston	BOS	67.9%	79.8%	69.0%	77.5%	67.7%	76.6%
Cleveland	CLE	77.5%	84.5%	71.2%	80.0%	75.6%	81.7%
Hartford	BDL	76.4%	86.5%	70.2%	81.9%	72.4%	81.0%
Honolulu	HNL	87.2%	94.2%	77.0%	90.9%	80.6%	89.6%
Indianapolis	IND	76.2%	85.1%	68.4%	78.8%	73.1%	81.4%
Kansas City	MCI	77.7%	84.9%	70.4%	77.1%	75.8%	81.3%
Los Angeles	LAX	76.5%	81.4%	70.7%	92.1%	73.4%	81.5%
Miami	MIA	71.5%	79.8%	59.8%	69.1%	71.9%	77.1%
New York (Kennedy)	JFK	70.0%	82.9%	71.5%	82.3%	74.6%	81.6%
New York (LaGuardia)	LGA	65.1%	78.6%	65.0%	76.0%	68.0%	77.1%
Newark	EWR	65.8%	77.6%	64.7%	74.7%	67.3%	75.8%
Orlando	MCO	78.9%	84.6%	70.3%	78.8%	76.5%	81.9%
Philadelphia	PHL	67.8%	74.4%	65.2%	69.7%	67.5%	69.7%
San Francisco	SFO	71.1%	80.2%	69.3%	79.9%	68.1%	77.7%
San Juan	SJU	75.2%	86.2%	74.3%	82.0%	74.9%	81.9%
Seattle	SEA	71.3%	77.8%	68.5%	76.7%	71.4%	78.9%
Washington (Nat'l)	DCA	75.1%	83.1%	70.9%	80.3%	74.3%	80.6%
Washington (Dulles)	IAD	71.5%	79.8%	64.8%	73.4%	69.9%	63.6%
Monthly Avg.		73.6%	82.1%	69.0%	78.7%	72.5%	78.7%

Air Carrier Flight Arrival On-Time Report

Block
TIME

	Carrier	Nov-98		Dec-98		Jan-99		Feb-99	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	70.7%	10	54.2%	10	66.5%	6	70.9%	10
America West Airlines	HP	73.3%	9	61.8%	8	68.3%	4	78.0%	7
American	AA	83.8%	5	78.3%	2	67.1%	5	71.5%	9
Continental Airlines	CO	82.2%	7	80.2%	1	72.0%	2	83.0%	2
Delta Airlines	DL	84.8%	4	76.6%	4	71.4%	3	80.8%	5
Northwest Airlines	NW	86.0%	2	78.1%	3	62.7%	8	82.4%	4
Southwest Airlines	WN	83.6%	6	74.6%	6	76.7%	1	82.8%	3
Trans World Airlines	TW	87.7%	1	75.7%	5	60.0%	9	83.2%	1
United Airlines	UA	80.7%	8	72.7%	7	66.5%	7	78.6%	6
Us Airways	US	85.7%	3	61.7%	9	58.2%	10	74.5%	8
Monthly Average:		81.9%		71.4%		66.9%		78.6%	

Air Carrier Flight Arrival On-Time Report

	Carrier	Mar-99		Apr-99		May-99		Carrier Avg.
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>
Alaska Airlines	AS	71.5%	10	72.6%	7	70.8%	9	68.2%
America West Airlines	HP	76.4%	7	71.6%	8	74.5%	7	72.0%
American	AA	72.8%	9	69.7%	10	65.2%	10	72.6%
Continental Airlines	CO	80.3%	4	79.2%	3	74.6%	6	78.8%
Delta Airlines	DL	79.3%	5	78.7%	4	79.7%	4	78.8%
Northwest Airlines	NW	81.0%	3	80.6%	1	82.3%	2	79.0%
Southwest Airlines	WN	81.1%	2	78.1%	5	79.7%	3	79.5%
Trans World Airlines	TW	84.6%	1	80.3%	2	82.4%	1	79.1%
United Airlines	UA	78.8%	6	71.1%	9	73.7%	8	74.6%
Us Airways	US	73.0%	8	74.3%	6	76.1%	5	71.9%
Monthly Average:		77.9%		75.6%		75.9%	Rollup Avg.	75.5%

Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time		Percentage On-Time	
	Airport	Jan-99		Feb-99		Mar-99		Apr-99	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Atlanta	ATL	67.7%	72.5%	78.7%	82.3%	76.8%	79.0%	74.0%	79.0%
Charlotte	CLT	68.0%	68.8%	79.7%	77.8%	79.9%	79.5%	80.8%	80.5%
Dallas	DFW	75.5%	73.6%	81.7%	78.8%	78.2%	77.4%	74.9%	76.9%
Dayton	DAY	58.6%	67.0%	77.2%	86.6%	80.3%	87.8%	77.4%	87.4%
Denver	DEN	73.5%	77.6%	84.2%	86.0%	84.9%	86.4%	77.0%	82.5%
Detroit	DTW	61.0%	57.8%	83.4%	81.4%	80.4%	78.7%	81.0%	80.7%
Chicago	ORD	54.8%	58.0%	73.5%	77.6%	75.3%	77.3%	64.6%	73.6%
Columbus	CMH	65.5%	72.2%	81.6%	87.2%	80.8%	85.5%	77.9%	85.1%
Houston	IAH	78.7%	80.5%	86.7%	87.8%	83.2%	85.6%	80.9%	84.8%
Las Vegas	LAS	57.8%	68.2%	78.5%	79.8%	78.8%	78.9%	74.5%	76.8%
Memphis	MEM	74.2%	74.7%	88.6%	88.3%	87.4%	87.2%	86.2%	84.8%
Minneapolis	MSP	68.7%	68.5%	84.4%	85.1%	83.9%	84.0%	83.1%	86.1%
Phoenix	PHX	73.4%	74.7%	78.9%	80.1%	77.8%	67.7%	72.1%	74.1%
Salt Lake City	SLC	75.4%	81.9%	81.2%	85.4%	82.8%	86.9%	81.9%	86.6%
St. Louis	STL	59.9%	60.5%	83.0%	83.5%	84.1%	83.6%	79.0%	80.5%
Monthly Avg.		67.5%	70.4%	81.4%	83.2%	81.0%	81.7%	77.7%	81.3%

Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time	
				Total Average	
	Airport	May-99		by Airport	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Atlanta	ATL	77.7%	80.4%	75.0%	78.6%
Charlotte	CLT	82.1%	81.2%	78.1%	77.6%
Dallas	DFW	69.9%	70.8%	76.0%	75.5%
Dayton	DAY	74.8%	86.6%	73.7%	83.1%
Denver	DEN	81.7%	85.3%	80.3%	83.6%
Detroit	DTW	82.3%	82.4%	77.6%	76.2%
Chicago	ORD	65.9%	73.9%	66.8%	72.1%
Columbus	CMH	76.1%	83.6%	76.4%	82.7%
Houston	IAH	76.5%	73.1%	81.2%	82.4%
Las Vegas	LAS	80.3%	81.4%	74.0%	77.0%
Memphis	MEM	84.8%	86.9%	84.2%	84.4%
Minneapolis	MSP	83.2%	85.4%	80.7%	81.8%
Phoenix	PHX	81.5%	80.2%	76.7%	75.4%
Salt Lake City	SLC	84.7%	87.4%	81.2%	85.6%
St. Louis	STL	83.3%	82.5%	77.9%	78.1%
Monthly Avg.		79.0%	81.4%	77.3%	79.6%

Non Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time		Percentage On-Time		Percentage On-Time	
	Airport	Jan-99		Feb-99		Mar-99		Apr-99	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Baltimore	BWI	68.5%	69.9%	81.6%	83.0%	77.5%	78.9%	77.7%	80.3%
Boston	BOS	61.4%	68.0%	70.4%	76.9%	63.1%	73.8%	74.4%	83.3%
Cleveland	CLE	64.6%	68.8%	80.3%	85.8%	81.4%	86.0%	78.7%	85.2%
Hartford	BDL	63.2%	67.1%	74.3%	81.8%	74.9%	83.0%	75.1%	85.7%
Honolulu	HNL	79.5%	87.9%	73.6%	85.6%	81.2%	87.7%	85.3%	91.1%
Indianapolis	IND	60.0%	68.0%	79.7%	86.4%	78.4%	85.7%	76.0%	84.3%
Kansas City	MCI	68.2%	73.4%	80.7%	85.2%	81.1%	84.4%	76.9%	83.0%
Los Angeles	LAX	71.8%	78.2%	75.1%	79.4%	76.1%	80.2%	70.3%	77.7%
Miami	MIA	70.8%	74.2%	75.0%	76.3%	78.0%	82.0%	76.0%	81.0%
New York (Kennedy)	JFK	70.6%	71.0%	75.4%	79.7%	79.9%	86.2%	80.0%	87.2%
New York (LaGuardia)	LGA	62.6%	69.0%	70.4%	77.0%	70.8%	79.0%	73.9%	82.7%
Newark	EWK	61.1%	66.0%	72.3%	78.1%	70.0%	77.5%	69.9%	80.6%
Orlando	MCO	67.9%	74.5%	82.6%	85.9%	80.4%	84.0%	78.8%	83.7%
Philadelphia	PHL	57.9%	55.9%	72.5%	72.5%	70.4%	71.0%	71.0%	74.7%
San Francisco	SFO	61.0%	72.5%	66.6%	75.1%	70.4%	78.7%	70.2%	79.7%
San Juan	SJU	65.9%	73.8%	70.2%	73.9%	79.9%	85.6%	83.7%	90.0%
Seattle	SEA	63.8%	75.1%	72.0%	81.0%	78.0%	82.8%	74.6%	80.1%
Washington (Nat'l)	DCA	65.7%	72.4%	78.4%	82.4%	76.4%	80.4%	79.2%	85.1%
Washington (Dulles)	IAD	67.8%	71.5%	74.9%	79.4%	68.0%	72.9%	72.5%	77.6%
Monthly Avg.		65.9%	71.4%	75.1%	80.3%	75.6%	77.2%	76.0%	82.8%

Non Transfer Hub Airports Arrival and Departure On-Time Report

		Percentage On-Time		Percentage On-Time	
				Total Average	
	Airport	May-99		by Airport	
<u>Airport</u>	<u>Code</u>	<u>Arrival</u>	<u>Departure</u>	<u>Arrival</u>	<u>Departure</u>
Baltimore	BWI	75.9%	78.7%	76.2%	78.2%
Boston	BOS	67.9%	79.8%	67.4%	76.4%
Cleveland	CLE	77.5%	84.5%	76.5%	82.1%
Hartford	BDL	76.4%	86.5%	72.8%	80.8%
Honolulu	HNL	87.2%	94.2%	81.4%	89.3%
Indianapolis	IND	76.2%	85.1%	74.1%	81.9%
Kansas City	MCI	77.7%	84.9%	76.9%	82.2%
Los Angeles	LAX	76.5%	81.4%	74.0%	79.4%
Miami	MIA	71.5%	79.8%	74.3%	78.7%
New York (Kennedy)	JFK	70.0%	82.9%	75.2%	81.4%
New York (LaGuardia)	LGA	65.1%	78.6%	68.6%	77.3%
Newark	EWR	65.8%	77.6%	67.8%	76.0%
Orlando	MCO	78.9%	84.6%	77.7%	82.5%
Philadelphia	PHL	67.8%	74.4%	67.9%	69.7%
San Francisco	SFO	71.1%	80.2%	67.9%	77.2%
San Juan	SJU	75.2%	86.2%	75.0%	81.9%
Seattle	SEA	71.3%	77.8%	71.9%	79.4%
Washington (Nat'l)	DCA	75.1%	83.1%	75.0%	80.7%
Washington (Dulles)	IAD	71.5%	79.8%	70.9%	61.7%
Monthly Avg.		73.6%	82.1%	73.2%	78.8%

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Jul-99		Aug-99		Sep-99		Oct-99	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	72.6%	5	64.4%	9	79.4%	5	78.1%	9
America West Airlines	HP	59.5%	10	62.9%	10	65.8%	10	66.8%	10
American	AA	70.7%	6	78.4%	4	77.5%	7	81.2%	4
Continental Airlines	CO	67.9%	8	75.6%	6	78.8%	6	80.1%	5
Delta Airlines	DL	74.1%	3	78.0%	5	80.9%	4	78.1%	7
Northwest Airlines	NW	73.8%	4	81.3%	3	85.6%	2	85.2%	2
Southwest Airlines	WN	78.4%	1	81.7%	2	85.3%	3	83.4%	3
Trans World Airlines	TW	76.5%	2	84.9%	1	89.4%	1	89.5%	1
United Airlines	UA	69.5%	7	71.8%	7	76.0%	8	79.5%	6
Us Airways	US	61.2%	9	69.0%	8	71.5%	9	74.9%	9
Monthly Average:		70.4%		74.8%		79.0%		79.7%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Nov-99		Dec-99		Jan-00		Feb-00	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	69.2%	9	61.5%	10	70.5%	8	60.5%	10
America West Airlines	HP	69.1%	10	71.8%	9	68.8%	9	62.7%	9
American	AA	83.2%	4	77.8%	6	75.7%	5	75.1%	6
Continental Airlines	CO	81.4%	5	78.1%	4	75.8%	4	76.4%	4
Delta Airlines	DL	83.7%	3	80.2%	3	73.2%	6	79.3%	2
Northwest Airlines	NW	88.1%	2	81.5%	2	77.2%	3	77.6%	3
Southwest Airlines	WN	78.9%	7	77.0%	8	78.7%	2	75.0%	7
Trans World Airlines	TW	89.7%	1	82.4%	1	79.8%	1	82.4%	1
United Airlines	UA	81.2%	6	77.9%	5	70.5%	7	68.8%	8
Us Airways	US	78.2%	8	77.7%	7	66.2%	10	75.7%	5
Monthly Average:		80.3%		76.6%		73.6%		73.4%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Mar-00		Apr-00		May-00		Jun-00	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	68.2%	9	70.8%	8	76.5%	5	65.5%	7
America West Airlines	HP	62.6%	10	69.6%	9	69.6%	9	60.5%	9
American	AA	74.9%	6	75.0%	6	74.2%	8	65.5%	6
Continental Airlines	CO	80.7%	4	79.8%	3	77.9%	4	73.1%	3
Delta Airlines	DL	79.9%	5	79.5%	4	80.7%	1	73.7%	2
Northwest Airlines	NW	83.2%	1	81.2%	1	78.9%	2	75.0%	1
Southwest Airlines	WN	74.2%	7	77.6%	5	78.0%	3	71.1%	4
Trans World Airlines	TW	81.1%	3	81.0%	2	75.6%	7	66.6%	5
United Airlines	UA	73.1%	8	65.6%	10	56.6%	10	48.3%	10
Us Airways	US	81.1%	2	72.3%	7	76.2%	6	63.3%	8
Rollup Average:		75.9%		75.2%		74.4%		66.3%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	July 99 - June 00
	Carrier Avg.	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u> <u>Rank</u>
Alaska Airlines	AS	69.8% 9
America West Airlines	HP	65.8% 10
American	AA	75.8% 6
Continental Airlines	CO	77.1% 5
Delta Airlines	DL	78.4% 3
Northwest Airlines	NW	80.7% 2
Southwest Airlines	WN	78.3% 4
Trans World Airlines	TW	81.6% 1
United Airlines	UA	69.9% 8
Us Airways	US	72.3% 7
Rollup Average:		75.0%

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Aug-99		Sep-99		Oct-99		Nov-99	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	64.4%	9	79.4%	5	78.1%	9	69.2%	9
America West Airlines	HP	62.9%	10	65.8%	10	66.8%	10	69.1%	10
American	AA	78.4%	4	77.5%	7	81.2%	4	83.2%	4
Continental Airlines	CO	75.6%	6	78.8%	6	80.1%	5	81.4%	5
Delta Airlines	DL	78.0%	5	80.9%	4	78.1%	7	83.7%	3
Northwest Airlines	NW	81.3%	3	85.6%	2	85.2%	2	88.1%	2
Southwest Airlines	WN	81.7%	2	85.3%	3	83.4%	3	78.9%	7
Trans World Airlines	TW	84.9%	1	89.4%	1	89.5%	1	89.7%	1
United Airlines	UA	71.8%	7	76.0%	8	79.5%	6	81.2%	6
Us Airways	US	69.0%	8	71.5%	9	74.9%	9	78.2%	8
Monthly Average:		74.8%		79.0%		79.7%		80.3%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Dec-99		Jan-00		Feb-00		Mar-00	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	61.5%	10	70.5%	8	60.5%	10	68.2%	9
America West Airlines	HP	71.8%	9	68.8%	9	62.7%	9	62.6%	10
American	AA	77.8%	6	75.7%	5	75.1%	6	74.9%	6
Continental Airlines	CO	78.1%	4	75.8%	4	76.4%	4	80.7%	4
Delta Airlines	DL	80.2%	3	73.2%	6	79.3%	2	79.9%	5
Northwest Airlines	NW	81.5%	2	77.2%	3	77.6%	3	83.2%	1
Southwest Airlines	WN	77.0%	8	78.7%	2	75.0%	7	74.2%	7
Trans World Airlines	TW	82.4%	1	79.8%	1	82.4%	1	81.1%	3
United Airlines	UA	77.9%	5	70.5%	7	68.8%	8	73.1%	8
Us Airways	US	77.7%	7	66.2%	10	75.7%	5	81.1%	2
Monthly Average:		76.6%		73.6%		73.4%		75.9%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Apr-00		May-00		Jun-00		Jul-00	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	70.8%	8	76.5%	5	65.5%	7	64.8%	8
America West Airlines	HP	69.6%	9	69.6%	9	60.5%	9	64.4%	9
American	AA	75.0%	6	74.2%	8	65.5%	6	73.9%	6
Continental Airlines	CO	79.8%	3	77.9%	4	73.1%	3	80.1%	1
Delta Airlines	DL	79.5%	4	80.7%	1	73.7%	2	76.1%	4
Northwest Airlines	NW	81.2%	1	78.9%	2	75.0%	1	77.9%	3
Southwest Airlines	WN	77.6%	5	78.0%	3	71.1%	4	78.5%	2
Trans World Airlines	TW	81.0%	2	75.6%	7	66.6%	5	74.4%	5
United Airlines	UA	65.6%	10	56.6%	10	48.3%	10	41.7%	10
Us Airways	US	72.3%	7	76.2%	6	63.3%	8	70.5%	7
Rollup Average:		75.2%		74.4%		66.3%		70.2%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

		August 99 - July 00	
Carrier	Carrier	Carrier Avg.	
	Code	% On-Time	Rank
Alaska Airlines	AS	69.1%	8
America West Airlines	HP	66.2%	10
American	AA	76.0%	6
Continental Airlines	CO	78.2%	5
Delta Airlines	DL	78.6%	3
Northwest Airlines	NW	81.1%	2
Southwest Airlines	WN	78.3%	4
Trans World Airlines	TW	81.4%	1
United Airlines	UA	67.6%	9
Us Airways	US	73.1%	7
Rollup Average:		75.0%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Apr-00		May-00		Jun-00		Jul-00	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	70.8%	8	76.5%	5	65.5%	7	64.8%	8
Aloha Airlines	AQ								
America West Airlines	HP	69.6%	9	69.6%	9	60.5%	9	64.4%	9
American	AA	75.0%	6	74.2%	8	65.5%	6	73.9%	6
American Eagle	MQ								
Continental Airlines	CO	79.8%	3	77.9%	4	73.1%	3	80.1%	1
Delta Airlines	DL	79.5%	4	80.7%	1	73.7%	2	76.1%	4
Northwest Airlines	NW	81.2%	1	78.9%	2	75.0%	1	77.9%	3
Southwest Airlines	WN	77.6%	5	78.0%	3	71.1%	4	78.5%	2
TWA Airlines LLC	TW	81.0%	2	75.6%	7	66.6%	5	74.4%	5
United Airlines	UA	65.6%	10	56.6%	10	48.3%	10	41.7%	10
Us Airways	US	72.3%	7	76.2%	6	63.3%	8	70.5%	7
Monthly Average:		75.2%		74.4%		66.3%		70.2%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

Carrier	Aug-00		Sep-00		Oct-00		Nov-00	
	Carrier Code	% On-Time	Rank	% On-Time	Rank	% On-Time	Rank	% On-Time
Alaska Airlines	AS	69.6%	7	76.7%	7	70.5%	9	66.1%
Aloha Airlines	AQ					90.5%	1	89.3%
America West Airlines	HP	59.5%	9	75.6%	8	60.5%	11	67.5%
American	AA	73.9%	6	78.1%	6	75.6%	7	72.3%
American Eagle	MQ							
Continental Airlines	CO	77.7%	2	79.5%	4	82.2%	3	80.0%
Delta Airlines	DL	77.3%	3	78.1%	5	82.1%	4	67.4%
Northwest Airlines	NW	79.2%	1	81.8%	2	83.5%	2	74.5%
Southwest Airlines	WN	76.2%	5	81.7%	3	71.0%	8	75.1%
TWA Airlines LLC	TW	76.7%	4	85.5%	1	77.7%	6	81.5%
United Airlines	UA	42.7%	10	71.8%	10	69.6%	10	69.1%
Us Airways	US	67.3%	8	75.1%	9	78.5%	5	74.1%
Monthly Average:		70.0%		78.4%		76.5%		74.3%

Past 12 Months Air Carrier Flight Arrival On-Time Report

	Carrier	Dec-00		Jan-01		Feb-01		Mar-01	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	57.0%	10	66.2%	11	62.1%	11	62.1%	12
Aloha Airlines	AQ	91.9%	1	93.9%	1	79.5%	2	82.0%	1
America West Airlines	HP	64.6%	5	68.5%	10	68.0%	10	69.7%	10
American	AA	60.8%	7	76.1%	8	70.5%	7	74.2%	8
American Eagle	MQ							66.0%	11
Continental Airlines	CO	74.0%	2	80.6%	3	80.1%	1	77.9%	5
Delta Airlines	DL	56.1%	11	73.1%	9	73.3%	6	73.4%	9
Northwest Airlines	NW	58.2%	9	81.0%	2	74.7%	5	81.2%	3
Southwest Airlines	WN	65.3%	4	77.7%	5	75.8%	4	79.8%	4
TWA Airlines LLC	TW	60.4%	8	76.9%	6	69.2%	9	81.7%	2
United Airlines	UA	61.3%	6	76.2%	7	69.7%	8	74.5%	7
Us Airways	US	67.1%	3	78.3%	4	78.6%	3	75.2%	6
Rollup Average:		65.2%		77.1%		72.9%		74.8%	

Past 12 Months Air Carrier Flight Arrival On-Time Report

		April 00 - March 01	
	Carrier	Carrier Avg.	
<u>Carrier</u>	<u>Code</u>	<u>% On-Time</u>	<u>Rank</u>
Alaska Airlines	AS	67.3%	9
Aloha Airlines	AQ	87.9%	1
America West Airlines	HP	66.5%	10
American	AA	72.5%	8
American Eagle	MQ	66.0%	11
Continental Airlines	CO	78.6%	2
Delta Airlines	DL	74.2%	6
Northwest Airlines	NW	77.3%	3
Southwest Airlines	WN	75.7%	4
TWA Airlines LLC	TW	75.6%	5
United Airlines	UA	62.3%	12
US Airways	US	73.0%	7
Rollup Average:		72.9%	

**USPS Summaries of Air Carrier Performance
(FY98-FY01)**

**Per Agreement With Airlines,
USPS ACP Data For Each Airline Are Shared Only With That Airline
Accordingly, Redactions Are Made On The Following Pages**

AIR CARRIER PERFORMANCE SCORES

MAJOR AIR CARRIERS	FY99				FY00				FY01			
	QTR I %	QTR II %	QTR III %	QTR IV %	QTR I* %	QTR II %	QTR III* %	QTR IV* %	QTR I %	QTR II %	QTR III %	QTR IV %
[REDACTED]	67.2	61.5	64.8	64	61.7	57.7	58.8	52.9	64.9	63.6	70.5	50.4
[REDACTED]	54.1	50.2	54.1	57.7	65.4	57.4	58.1	52.2	53.7	47.9	45.4	36
[REDACTED]	66	70.2	77.9	75.9	67.4	72.6	58.3	62.4	64.5	66.1	56.2	48.7
[REDACTED]	49.4	35.2	46.4	51.4	54.7	46.4	49.4	42.9	47.6	37.9	49.5	47.4
[REDACTED]	71.4	58.2	57.4	63.7	60.1	58.1	54.1	53.1	57.7	52.1	57.1	64.5
[REDACTED]	82.6	76.9	82	82.4	83.6	78.6	67	74.7	82	76.2	81.8	79.8
[REDACTED]	75.7	65.6	63.3	65.5	69.2	57.2	60.4	57.4	62	48.7	61.3	61
[REDACTED]	52.3	43.7	52.5	54.7	51.3	44.6	50.2	44.7	51.1	45.1	40.7	42.6
[REDACTED]	73.9	59.7	65.7	63.4	67.7	60.1	66.4	61.1	58.6	54.9	62	54.8
INDUSTRY	62.6	53.7	59.7	61.8	63.1	57.4	57.1	55.1	59.4	53.3	58.2	54.1

*Missing/Incomplete QTR. Data

FY 00, Q1 (missing data from 11/27 - 12/03/99)

FY 00, Q3 (missing data from 04/29 - 05/19/00)

FY 00, Q4 (missing data from 07/01 - 09/10/00)

FY 01, Q1 (09/09 - 12/01/00)

FY 01, Q2 (12/02/00 - 02/23/01)

FY 01, Q3 (02/24 - 05/18/01)

FY 01, Q4 (05/19 - 09/07/01)

AIR CARRIER PERFORMANCE MEASUREMENT SCORES

July 7, 2000

MAJOR AIR CARRIERS	FY98		FY99				FY00			
	QTR III	QTR IV	QTR I	QTR II	QTR III	QTR IV	QTR I*	QTR II	QTR III*	QTR IV*
	%	%	%	%	%	%	%	%	%	%
[REDACTED]	59.3	55.2	67.2	61.5	64.8	64	61.7	57.7	58.8	52.9
[REDACTED]	63.7	57.7	54.1	50.2	54.1	57.7	65.4	57.4	58.1	52.2
[REDACTED]	51.5	48.3	66	70.2	77.9	75.9	67.4	72.6	58.3	62.4
[REDACTED]	46.4	47.2	49.4	35.2	46.4	51.4	54.7	46.4	49.4	42.9
[REDACTED]	54.7	55.2	71.4	58.2	57.4	63.7	60.1	58.1	54.1	53.1
[REDACTED]	80	83	82.6	76.9	82	82.4	83.6	78.6	67	74.7
[REDACTED]	56.4	62.8	75.7	65.6	63.3	65.5	69.2	57.2	60.4	57.4
[REDACTED]	47.7	49.9	52.3	43.7	52.5	54.7	51.3	44.6	50.2	44.7
[REDACTED]	67.8	72.5	73.9	59.7	65.7	63.4	67.7	60.1	66.4	61.1

*Missing/Incomplete QTR. Data

FY 00, Q1 (missing data from 11/27 - 12/03/99)

FY 00, Q3 (missing data from 04/29 - 05/19/00)

FY 00, Q4 (current Qtr. Data up to 06/30/00 only)

Data Source: LAT 636/633

PERFORMANCE MEASUREMENT

AIR CARRIER INDUSTRY FY97
ON-TIME DELIVERY PROFILE

