

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Postal Rate and Fee Changes, 1997)

Docket No. R97-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS DAVID R. FRONK
(OCA/USPS-T32-109-115)
September 5, 1997

Pursuant to sections 25 and 26 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories 1-7 to the United States Postal Service dated July 16, 1997, are hereby incorporated by reference.

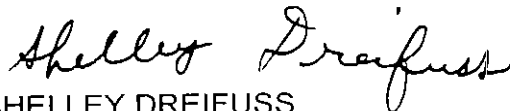
Respectfully submitted,



GAIL WILLETTE

Director

Office of the Consumer Advocate



SHELLEY DREIFUSS

Attorney

OCA/USPS-T32-109. Does the Postal Service currently provide some headquarters employees who address outgoing envelopes the equipment or software to produce single-piece barcodes? If not, please explain why not. If so, please specify the brand, model number and types of printers used to print the outgoing mail envelopes.

OCA/USPS-T32-110. Does the Postal Service currently provide some non-headquarters employees who address outgoing envelopes the equipment or software to produce single-piece barcodes? If not, please explain why not. If so, please specify the brand, model number and types of printers used to print the outgoing mail envelopes.

OCA/USPS-T32-111. Witness Moden's redirected response to OCA/USPS-T32-51 indicates that "[g]enerally, courtesy reply envelopes meet the automation compatibility requirements . . ." Do the reply envelopes of mailers who supply courtesy reply envelopes and take automation discounts meet automation compatibility requirements? If not, please explain why the reply envelopes do not meet automation compatibility requirements, the volume that does not meet the requirements and what specific steps are taken to ensure future compliance.

OCA/USPS-T32-112. In Docket R97-1, what is the Postal Service's cost estimate for educating the public on the proposed \$0.01 rate increase for the First-Class letter rate? If no estimate has been prepared, please explain and describe the efforts the Postal

Service plans to take to educate the public on the proposed \$0.01 rate increase for the First-Class letter rate.


OCA/USPS-T32-113. In Docket R97-1, what is the Postal Service's cost estimate for preventing household and public confusion concerning the proposed no change in the First-Class additional ounce rate? If no estimate has been prepared, please explain and describe the efforts the Postal Service plans to take to educate the public on the proposed no change in the First-Class additional ounce rate.

OCA/USPS-T32-114. Do Postal Service delivery employees ever leave short-paid mail in the residential mailbox of the addressee with a request to pay the postage due? If so, please indicate by fiscal year (FY 95 and FY 96) the amount of First-Class letter postage due that residential delivery clients failed to reimburse the Postal Service for. If you are unable to provide the information requested, please explain.

OCA/USPS-T32-115. The following refers to your response to OCA/USPS-T32-21. Please explain why the Postal Service has not had a need to collect data on the volume of pre-paid pre-addressed envelopes that have been inappropriately entered into the Postal Service's mail stream by patrons who have altered the pre-printed address and used the envelope for purposes other than its original intent. Is the lack of information on the part of the Postal Service due to low or non-existent volume of such altered envelopes? If not, please explain.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the rules of practice.


SHELLEY DREIFUSS
Attorney

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