

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001**

Postal Rate and Fee Changes, 2001

Docket No. R2001-1

**DOUGLAS F. CARLSON
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS NORMA B. NIETO
(DFC/USPS-T26-4-6)**

October 27, 2001

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories to United States Postal Service witness Norma B. Nieto.

If the witness is unable to provide a complete, responsive answer to a question, I request that the witness redirect the question to a witness who can provide a complete, responsive answer. In the alternative, I request that the question be redirected to the Postal Service for an institutional response.

The instructions contained in my interrogatories DFC/USPS-1–13 are incorporated herein by reference.

Respectfully submitted,

Dated: October 27, 2001

DOUGLAS F. CARLSON

DFC/USPS-T26-4. Please refer to your response to DFC/USPS-T26-2 and DFC/USPS-T26-3. Please describe in detail all the processes by which a customer will obtain an electronic return receipt. Please specifically explain how a customer will obtain an electronic return receipt if the customer does not visit a retail window to mail the item.

DFC/USPS-T26-5. Please refer to your response to DFC/USPS-T26-2 and DFC/USPS-T26-3. For purposes of protecting customers' privacy and security, please explain the difference between a secure, digitally encrypted e-mail transmission and a secure browser connection on Netscape or Internet Explorer that would provide customers with a signature via their Internet browser.

DFC/USPS-T26-6. Please explain exactly how a secure, digitally encrypted e-mail transmission works from the recipient's perspective.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon the required participants of record in accordance with section 12 of the *Rules of Practice*.

DOUGLAS F. CARLSON

October 27, 2001
Santa Cruz, California