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BEFORE THE POSTAL RATE COMMISSION POSTAL RATE COMMISSION OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000 :

DOCKET NO. R2000-1

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DIRECT TESTIMONY OF STEPHEN E. SELLICK ON BEHALF OF UNITED PARCEL SERVICE ON PARCEL POST RPW ESTIMATES

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INTRODUCTION

My name is Stephen E. Sellick. I am a Vice President at PHB Hagler Bailly, Inc. ("PHB"), an economic and management consulting firm with principal U.S. offices in Washington, D.C.; Cambridge, Massachusetts; Los Angeles and Palo Alto, California; and New York, New York. PHB was formed through the merger of Putnam, Hayes & Bartlett, Inc. and Hagler Bailly, Inc. in 1998. I am located in PHB's Washington, D.C. office.

8 I have more than ten years of consulting experience, including a wide range of
 9 assignments in regulatory economics, cost accounting, and financial analysis of
 10 regulated industries. In addition, I have extensive experience in environmental litigation.

11 I have worked on PHB's analytical investigations of United States Postal Service 12 ("Postal Service") costing issues since 1990. In Docket No. R90-1 and again in Docket 13 No. R94-1, I assisted Dr. George R. Hall in the preparation of analyses and testimony 14 regarding the attributable costs of Parcel Post, Priority Mail, and Express Mail. In 15 Docket No. R94-1, I assisted Dr. Colin C. Blaydon in the preparation of analyses and 16 testimony concerning the treatment of mixed mail costs in the In-Office Cost System 17 ("IOCS"). In Docket No. MC95-1, I assisted Ralph L. Luciani in the preparation of 18 analyses and testimony regarding the costs associated with parcels handled by the 19 Postal Service in First Class and Standard (A) Mail and in preparing supplemental 20 testimony regarding rate design for Standard (A) Mail parcels. In Docket No. R97-1, I 21 presented direct testimony regarding the Postal Service's proposal to modify the costing in Cost Segment 3 to incorporate a Management Operating Data System ("MODS") 22

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1 bas	ed approach.	I also presented	supplemental a	nd rebuttal	testimony in	Docket No.
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2 R97-1 regarding the MODS-based approach for Cost Segment 3.

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3	Since 1995, I have visited and observed the operations at a number of Postal
4	Service facilities, including the Washington, D.C., BMC on two different occasions; two
5	Sectional Center Facilities; two Associate Offices/Delivery Units; a HASP ("Hub and
6	Spoke Project") facility; and an Air Mail Center.
7	I hold a B.S. in Economics from the University of Pennsylvania's Wharton School
8	of Business and an M.A. in Public Policy Studies from the University of Chicago.
9 10	PURPOSE OF TESTIMONY AND SUMMARY OF CONCLUSIONS
11	I have been asked to review the Postal Service's new method of estimating
12	revenue, pieces, and weight for Parcel Post. In so doing, I have reviewed the testimony
13	and workpapers of Postal Service witnesses Hunter (USPS-T-5) and Pafford (USPS-T-
14	4), as well as other relevant documents.
15	Based on my review, I have come to the following conclusions:
16	1. The documentation provided by the Postal Service to support its new
17	method of estimating Parcel Post revenue, pieces, and weight for BY1998
18	is inadequate and incomplete;
19	2. The Postal Service's adjusted Parcel Post volume and revenue estimates
20	for BY1998 are untested and potentially unreliable; and

13.Alternative tested, reliable, and more detailed DRPW-only estimates of2Parcel Post revenue, pieces, and weight for BY1998 are available in the3record and should be adopted in this case in lieu of the new approach until4adequate controls are put in place to insure the accuracy and reliability of5the new system.

I discuss my evaluation of each part of the new process by which the Postal
Service estimates revenue, pieces, and weight for Parcel Post. My testimony is divided
into two sections: (1) a description of the RPW system and of those subsystems used
to estimate Parcel Post revenue, pieces, and weight, and (2) an evaluation of the new
methodology applied to Parcel Post.

11

DESCRIPTION OF THE RPW SYSTEM

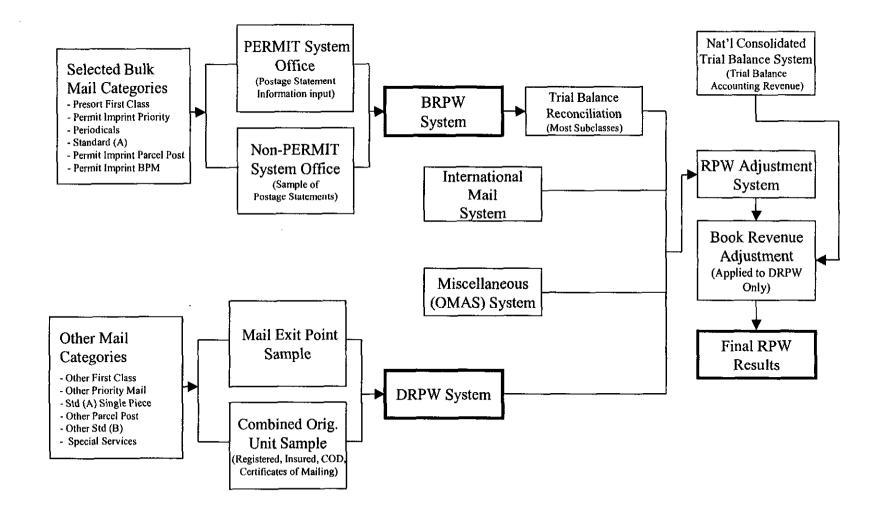
12 The Postal Service estimates revenue, pieces, and weight in its RPW system. 13 The RPW system actually consists of four subsystems or sources: the Bulk RPW 14 System ("BRPW"), the Domestic RPW System ("DRPW"), the International RPW 15 System, and the Miscellaneous/OMAS System. The BRPW and DRPW subsystems 16 together cover the vast majority of estimated postal revenue, pieces, and weight. The 17 final step in the estimating process -- the RPW Adjustment System -- combines the 18 revenue, piece, and weight numbers from each of the four subsystems to derive total 19 revenue, piece, and weight estimates for each mail class and subclass.

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A flow chart illustrating the overall RPW process as it now exists is shown below:

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RPW Flow Chart



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THE BRPW SYSTEM

1

2	The BRPW system uses aggregated information taken from mailer-supplied
3	postage statements to estimate revenue, pieces, and weight for certain categories of
4	bulk mail. Prior to FY1999, those categories did not include Parcel Post. In this case,
5	the BRPW system is used for First Class Presort Mail, permit imprint Priority Mail,
6	Periodicals, Standard (A) Mail, permit imprint Parcel Post, and permit imprint Bound
7	Printed Matter. This proceeding represents the first time that the Postal Service has
8	used the BRPW system to estimate any portion of Parcel Post revenue, pieces, and
9	weight.
10	The Postal Service first introduced BRPW-based Parcel Post estimates in its
11	FY1999 PQ1 submission of RPW estimates to the Commission. Its FY1998 estimates
12	of revenue, pieces, and weight for Parcel Post were initially based solely on its long
13	established practice of sampling Parcel Post pieces as part of the DRPW sampling
14	system. Only well after the end of FY1998 in June of 1999 did the Postal Service
15	restate its FY1998 Parcel Post estimates using the new, "hybrid" BRPW/DRPW
16	methodology.

17 The BRPW system is based in large part on an aggregated data extract taken 18 from the PERMIT System data base, which is a Postal Service system for automated 19 bulk mail acceptance and financial reporting.¹ A bulk mailer provides a postage

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^{1.} BRPW estimates are also based on a probability-based stratified sample of nonautomated (non-PERMIT System) offices. However, unlike the other mail categories included in the PERMIT System, Parcel Post is not part of this sampling process.

statement with each mailing. The postage statement contains the total postage
 (revenue), pieces, and weight for the mailing, as well as the mailer's permit number, the
 date of the mailing, the mail class, the rate category for the mail, and, where distance based rates apply, the appropriate zone.

5 There are different postage statement forms. For permit imprint Parcel Post, the 6 postage statement is Form 3605. Form 3605 as used in FY1998 also reported postage 7 (revenue), volume, and weight information for permit imprint Bound Printed Matter and 8 for permit imprint Priority Mail. A copy of the version of Form 3605 as it existed in 9 FY1998 is attached to my testimony as Exhibit UPS-T-4A.

Form 3605 was changed as of January 1999. The new form, Form 3605-PR, now reports information only for permit imprint Parcel Post. See Exhibit UPS-T-4B. This change reduces the possibility that revenue, piece, and weight information for one category of mail (permit imprint Bound Printed Matter, for example) will be erroneously reported as belonging to another category of mail (such as Parcel Post).

Postal Service bulk mail acceptance personnel are supposed to verify the mailersupplied information on the postage statement to make sure it accurately reflects the volume and other characteristics of the mail that is actually presented. In the case of a PERMIT System office, a postal employee enters selected information from the postage statement into the PERMIT System data base. Proper verification by acceptance personnel of the accuracy of the information on the postage statement, and proper data entry of that information into the PERMIT System data base, is crucial to the accuracy

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of the PERMIT System information which lies at the heart of the BRPW estimates of
 revenue, pieces, and weight for the covered subclasses of mail.

A large proportion of bulk Parcel Post mailings are verified at the mailer's plant. 3 4 Tr. 13/5194 (Eggleston). In these cases, the postal employee who examines the 5 mailing at the plant (to verify the accuracy of the information on the Form 3605 postage 6 statements) completes another form that accompanies the mailing to the postal facility 7 (or facilities) where the mail is physically entered into the postal system. This second 8 form allows the postal personnel at the facilities where the mail is physically entered into 9 the mailstream to verify that the mail actually entered into the system conforms to the 10 information on the original postage statement. This second form, Form 8125, is entitled 11 "Plant-Verified Drop Shipment (PVDS) Verification and Clearance." Examples of 12 completed Form 8125s for mail tendered in FY1998 is attached to my testimony as 13 Exhibit UPS-T-4E.

As stated in a Postal Service audit report, "[t]he comparison of the destination shipment to the original Form 8125 and the mailing statement, [assures] the Postal Service . . . of the integrity of the shipment^{*n*2} That is because "In this system, which relies heavily on participants to provide precise information, it is crucial that all required information is provided and all program guidelines are followed.^{*n*3}

3. USPS-LR-I-176, at page i.

^{2.} Audit Report: Review of the Plant-Verified Drop Shipment Postage Payment System, Eastern Region (January 1993), at 6, USPS-LR-I-176 (additional material filed March 28, 2000).

1 The electronic postage statement data in the PERMIT System data base is 2 stored on computers in a number of Postal Service offices. The Postal Service's 3 mainframe computer in San Mateo, California, "polls" each of these offices to retrieve the electronic postage statement data at the end of each accounting period ("AP"). 4 5 Thus, all electronic postage statement data in the PERMIT System resides in one 6 Postal Service computer for a time after the close of each AP.⁴ 7 The San Mateo mainframe computer aggregates the postage statement-level 8 data by finance number (roughly equivalent to an individual postal facility) and "Volume 9 Information Profile" ("VIP") Code after the conclusion of each AP. For Parcel Post, each 10 unique VIP Code represents a rate category and zone combination. That is, for Parcel

11 Post, a single VIP Code represents a particular Parcel Post rate category (e.g., Inter-

12 BMC, Intra-BMC, or DBMC) and zone. For example, VIP Code 4402 represents DBMC

13 parcels sent to zone 2.⁵ All permit imprint Parcel Post postage statement data for each

14 VIP Code and finance number/facility for a single accounting period is aggregated into a

5. The first 4 in the VIP Code stands for Fourth Class -- the name formerly used to designate Standard (B) Mail -- the second 4 stands for the DBMC rate category, and the 02 stands for zone 2.

^{4.} The Postal Service has suggested that this detailed postage statement-level information is not retained on the San Mateo computer. However, a Postal Service contractor apparently receives a file each AP which includes the postage statement-level data. See Objection of United States Postal Service to Interrogatory of United Parcel Service and UPS/USPS-12A-15, 35; Response to United Parcel Service Motion to Compel Responses to UPS/USPS-12A-15; and Response of United States Postal Service to Motion of United Parcel Service to compel Production of Information and Documents in Interrogatory UPS/USPS-6 or, in the Alternative to Extend Discovery Deadline on BRPW Parcel Post Estimates (filed May 5, 2000), at 9.

single record. These records are gathered for all offices and accounting periods for
 input into BRPW on this highly aggregated basis.

For each accounting period, the Postal Service takes this aggregated data and runs it through three computer programs (known as Jobs 1, 2, and 3).⁶ During this process, the aggregated data records are checked for some very general, broad "errors." The primary types of errors that apply to Parcel Post records are as follows:

Error Code 2000, "Empty R, P, or W" -- records with missing revenue,
piece, or weight information;

...

9 2. Error Code 2500, "Empty Revenue Per Piece or Revenue Per Pound" --10 records with missing revenue (postage) per piece or revenue per pound values;

Error Code 3000, "Revenue Tolerance Check" -- records indicating that
 the rate charged the mailer either (1) is lower than the lowest possible rate less 5% for a
 piece of the indicated type, or (2) is higher than the highest possible rate plus 5% for a
 piece of the indicated type;

4. Error Code 3100, "Weight Tolerance Check" -- records indicating that the
 mail in question has a weight per piece that either (1) is lower than the minimum weight

6. These programs were provided in USPS-LR-I-25, Appendix A.

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for a Parcel Post piece less 5%, or (2) is higher than the maximum weight for a Parcel
Post piece plus 5%.⁷

When the computer assigns an error code to a record, that record is "flagged."
The Postal Service may address a flagged record in one of the following ways:

If the record "materially" affects the final results, the Postal Service may
"impute" missing revenue, piece, or weight estimates based on the information that is
not missing (Tr. 2/1030-32);

The Postal Service may communicate with the PERMIT System office
from which the data came to determine the "correct" value for that aggregated record.
Tr. 2/1031-32. Any corrections, according to Postal Service Witness Hunter, must be
made at the PERMIT System level (Tr. 2/1033); or

If the record does not "materially" affect the final result, the record may not
be corrected. Tr. 2/1030.

After this process is completed, the remaining records are again run through Jobs 1 through 3. USPS-LR-I-25, at 3-5. This iterative process is repeated until, in Postal Service Witness Hunter's judgment, all materially significant records have been addressed. The Postal Service does not keep any records of what changes are made to "correct" the data. Tr. 2/1033, 1036.

^{7.} Parcel Post records are not subjected to the Weight Tolerance Check as the computer code is presently written. It is not clear whether this represents a computer programming error, or whether it was intentional.

The Postal Service sometimes adjusts the data for missing records. For example, if for a particular quarter, finance office, and VIP Code there are records for two of three accounting periods but not the third, a value for the third accounting period is supplied by assuming that the missing data would be the same as the average of the data for the other two accounting periods. Tr. 2/1039-42.

6 The BRPW system includes an adjustment of the BRPW estimates for each 7 category of mail where a revenue account is uniquely associated with the category. 8 USPS-T-5 at 2-3; Tr. 2/1046-47. That is, where the Postal Service's accounting system 9 separately records for a category of mail the revenue for that category (rather than 10 recording the revenue for that type in a general revenue account), the BRPW-estimated 11 revenue is adjusted to match the revenue in the trial balance account for the category. 12 The volume and weight estimates for that category are then adjusted in light of the 13 revenue adjustment.

14 It is important to note that this adjustment process changes the BRPW revenue 15 estimate to reflect the actual revenue in the trial balance account, and not vice versa. In 16 other words, the BRPW estimate is recognized as just that -- an estimate that could be 17 wrong and in need of adjustment. This trial balance reconciliation process provides an 18 important "check" on the BRPW estimates. However, since there was no unique trial 19 balance account associated with permit imprint Parcel Post in FY1998, that check was 20 not performed for Parcel Post in FY1998. Tr. 2/1047-48.

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The result of this process is an estimate of permit imprint Parcel Post revenue,
 pieces, and weight. These estimates are used as an input into the RPW Adjustment
 System.

4 Not all postal facilities participate in the PERMIT System. Postage statement 5 information for these "non-automated," non-PERMIT offices is not entered into the PERMIT System data base. In the case of Parcel Post, the FY1998 BRPW estimates 6 7 were increased in the RPW Adjustment System process on the basis of a survey of 42 8 non-PERMIT offices. The Postal Service used the results of this survey to increase the 9 FY1998 BRPW portion of Parcel Post's revenue, pieces, and weight estimates by a 10 "blowup" factor of 1.00920754, or by approximately one percent (equal to 2.1 million 11 pieces and \$5.7 million in revenue). The Postal Service has refused to supply this survey in discovery. Thus, I am not in a position to evaluate its results. 12

13

THE DRPW SYSTEM

14 The DRPW system is a probability sampling system not unlike a number of other Postal Service data systems (such as IOCS). Until FY1999, it was the sole source of 15 16 the revenue, pieces, and weight estimates for Parcel Post. Tr. 2/731. It continues to be the sole source of the revenue, pieces, and weight estimates for a number of mail 17 categories, including First Class Single Piece Mail, Standard (A) Single Piece Mail, 18 Standard (B) Special Standard Mail, and Standard (B) Library Mail. All forms of Parcel 19 20 Post -- whether the postage was paid by permit imprint, by stamps, or by meters -- were 21 sampled in the DRPW system in FY1998, and continue to be sampled in DRPW. Tr. 22 2/745-46.

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In the DRPW system, mail is sampled at mail exit points ("MEP") or, in the case
of certain special services, combined originating units ("COU"). The data is gathered for
all finance offices and is provided to Mr. Pafford electronically in unaggregated form.
Blowup factors are applied to the sampled data to create population level revenue,
piece, and weight estimates. The DRPW sampling plan and estimation methods are
described in USPS-LR-I-27.

As part of the RPW Adjustment System, DRPW estimates are adjusted to reflect
actual Postal Service revenues. I describe this process in more detail in the next
section of my testimony.

10

THE RPW ADJUSTMENT SYSTEM

11 The RPW Adjustment System combines the estimates from the BRPW system 12 and those from the DRPW system to produce final Government Fiscal Year ("GFY") 13 estimates of revenue, pieces, and weight for all mail subclasses.⁸ The process as it 14 applies to Parcel Post is as follows:

DRPW records for machinable and non-machinable Parcel Post are
 combined into one category;

• Permit imprint records are deleted from the DRPW data set;

^{8.} The RPW Adjustment System also incorporates estimates from the International RPW and the Miscellaneous/OMAS System.

The BRPW estimates are increased by multiplying them by the blowup
 factor of 1.0092754219 developed in the withheld survey of non-PERMIT System
 offices;

- Total RPW revenue is reconciled to the Postal Service's Official
 Accounting revenue by adjusting the DRPW results by a "Book Revenue Adjustment
 Factor," described below;
- The revenue, piece, and weight estimates from the BRPW, DRPW,
 Miscellaneous/OMAS, and International RPW systems are combined; and
- 9 The result is converted to a GFY from a PFY basis to arrive at the Postal
- 10 Service's final GFY1998 revenue, piece, and weight estimates for Parcel Post.
- 11 The Book Revenue Adjustment Factor is calculated as follows (figures are for
- 12 FY1998 and are derived from USPS-LR-I-30, USPS-LR-I-249, and USPS-LR-I-302):

13	Total Postal Service Trial Balance (Actual Revenue	e) \$60.19 Billion
14	Less: BRPW Revenue Estimate	\$27.61 Billion
15	Less: International Revenue	\$0.91 Billion
16	Less: Miscellaneous Revenue	\$3.36 Billion
17	Equals: Trial Balance for DRPW Estimate	s \$28.31 Billion
18	DRPW Revenue Estimate	\$30.01 Billion
19	Plus: COD and Registered Mail Revenue	\$0.01 Billion
20	Plus: Address Correction Revenue	\$0.05 Billion
21	Equals: DRPW Revenue Estimate	\$30.07 Billion
22	Trial Balance \$28.31 Billion/DRPW Estimate of	\$30.07 Billion = 0.9414

This Book Revenue Adjustment Factor of 0.9414 is applied to the DRPW estimates to
 reduce the DRPW portion of the revenue estimate for each class of mail so that the total
 RPW revenue estimate matches the Postal Service's actual total revenue.

4 The process by which the estimates produced by the RPW Adjustment System are "reconciled" or adjusted to the Postal Service's total trial balance revenue implicitly 5 assumes that the BRPW estimates are correct. This implicit assumption may have 6 been made because when the BRPW System was used only to estimate the volumes 7 and revenues of mail associated with unique revenue accounts, the BRPW estimates 8 already included a trial balance adjustment. In fact, Postal Service Witness Hunter's 9 10 description of the BRPW System begins by defining it as a system which "provides 11 estimates of revenue and volume totals where bulk mail categories correspond to the Postal Service's revenue accounting system." USPS-T-5 at 2. As noted, that was not 12 the case for Parcel Post in FY1998, however. 13

14THE NEW BRPW PARCEL POST ESTIMATION15SYSTEM IS NOT ADEQUATELY DOCUMENTED.

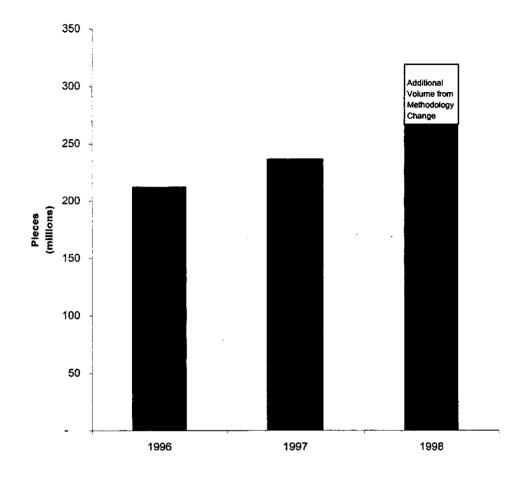
While the historic process of generating revenue, piece, and weight estimates for Parcel Post based solely on the DRPW system has been in place for many years, the new Parcel Post estimation process is based on a recently-created combination of the BRPW and DRPW systems. It is being used for Parcel Post for the first time in this proceeding. As a result, its implementation deserves special scrutiny, especially since one of its chief defenders -- Postal Service Witness Hunter -- testified during crossexamination that he did not have a great deal of familiarity with Parcel Post. Tr. 2/1029.

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Switching Parcel Post from the DRPW system to the joint BRPW/DRPW system
 required system redesign and reprogramming. This was necessary to ensure, for
 example, that permit imprint Parcel Post pieces were excluded from the final DRPW
 estimate for Parcel Post. Without such reprogramming, permit imprint Parcel Post
 would be double-counted in BRPW and in DRPW.

6 The BRPW/DRPW results differ significantly from the prior DRPW-only results, 7 as Figure 1 shows. The BRPW/DRPW approach estimates total Parcel Post volume in 8 GFY1998 to be 316 million pieces rather than the 266 million pieces estimated by DRPW alone -- an increase of approximately 19%. This fact by itself raises a serious 9 10 issue: If the new approach is more accurate, how could the long-accepted DRPW 11 system produce such erroneous results? On the other hand, if something is not 12 seriously wrong with the DRPW sampling system, then how can the new approach be 13 accepted as uncritically as the Postal Service seems to have done?

FIGURE 1



DRPW versus Hybrid Parcel Post Volume Estimates

Sources: USPS-T-11, Exhibit USPS-11C, at 4 (BY1998 Parcel Post volume); USPS-LR-I-125; USPS-LR-I-117, <u>United States Postal Service Domestic Mail Volume History</u> <u>1970-1998</u>, at 8; <u>United States Postal Service Cost and Revenue Analysis Fiscal Year</u> <u>1998</u> (September 30, 1998) at 3.

1 There seems to have been no investigation of this substantial discrepancy

- 2 between the two systems. That is disturbing, especially since the BRPW process
- 3 cannot be fully and completely replicated.

The iterative process used to change the data was not documented and therefore cannot be replicated. Mr. Hunter acknowledged that he did not maintain any record of the changes he made to the aggregated BRPW data. Tr. 2/1033, 1036. Moreover, there is no way of knowing what changes were made to the unaggregated PERMIT System data before it was aggregated and sent to Mr. Hunter. Tr. 2/1032. In other words, the process used to arrive at the BRPW estimates is inherently impenetrable.

The Postal Service has stated that it has provided the BRPW "input" data. The 8 data provided to date is not raw "input" data. Even under the Postal Service's restricted 9 definition of "input" data, the data provided was first scrubbed by Mr. Hunter. The 10 11 unscrubbed data has not been provided. Thus, the Commission and intervenors are left to speculate as to (1) how or why Mr. Hunter deemed the particular changes he made to 12 the unscrubbed data to be necessary, (2) what those changes were, and (3) the impact 13 14 of those changes on the resulting estimates. Under these circumstances, it is 15 impossible to evaluate with any degree of confidence how reliable the aggregated 16 postage statement data is. This is particularly disturbing in light of Mr. Hunter's acknowledged lack of experience and familiarity with Parcel Post. Tr. 2/1029. 17

Furthermore, the Postal Service's refusal to provide postage statement-level data makes it impossible to determine the reliability of the PERMIT System data on which the BRPW Parcel Post estimates are based. The high level of aggregation of the data (see Exhibit UPS-T-4C hereto, filed under seal) could hide significant errors in the PERMIT System data on which the BRPW estimates are based. As shown in Exhibit UPS-T-4C (filed under seal), even these highly aggregated records contain nonsensical results.

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Since individual transaction-level records have not been made available, there is no
 way of knowing how many individual records that are used to compile the aggregated
 data may contain similar nonsensical information. The high level of aggregation could
 mask a substantial number of clearly erroneous individual records.

5 This lack of complete documentation and the potentially incorrect information in a 6 number of the highly aggregated records undermines the credibility of the BRPW Parcel 7 Post estimates.

In addition, Mr. Hunter did not investigate the adequacy of the PERMIT System
data that underlies his analysis. Instead, he accepts that data completely on faith.
Again, this is disturbing, since he has repeatedly admitted that he is "not a PERMIT
expert." Tr. 2/946, 972, 973, 974, 979, 991, 1050.

12 Any good analyst must know the nature and limitations of the data used in his 13 analysis. Yet, Mr. Hunter has provided estimates of revenue, pieces, and weight for a 14 type of mail he knows little about, using data derived from a system he knows little 15 about. That is not good analytical practice.

16 THE BRPW PARCEL POST ESTIMATES ARE UNTESTED AND UNRELIABLE. 17 A. The Postal Service Has Failed to Apply a Trial Balance Revenue Account Adjustment to the Parcel Post BRPW Estimates. 20 The Postal Service's FY1998 Parcel Post BRPW estimates are missing an important check on the reasonableness of those estimates (and, implicitly, on the accuracy of the underlying PERMIT System postage statement data): There was no

unique revenue account associated with permit imprint Parcel Post to reflect actual
 Parcel Post revenues, and therefore there was no adjustment of the BRPW Parcel Post
 estimates to match actual permit imprint Parcel Post revenues.

As shown in Exhibit UPS-T-4D (filed under seal), 64% of the revenue estimated by the BRPW system was subjected to a trial balance adjustment in FY1998. The only significant BRPW category of mail other than Parcel Post not subjected to a trial balance adjustment was First Class non-single piece precanceled stamped, and metered mail, which was also a relatively new addition to the BRPW system. Excluding that category, over 91% of the BRPW-estimated revenue was adjusted based on trial balance revenue account information.

11 The trial balance adjustment ensures that BRPW estimated revenue does not 12 exceed or understate actual revenues. The trial balance adjustment is also used to 13 adjust the related estimates of pieces and weight for each of the mail classes. Parcel 14 Post BRPW estimates for FY1998 did not include this critical accuracy check.

In short, the Postal Service appears to have implemented its new system for estimating permit imprint Parcel Post revenue, pieces, and weight prematurely, before it had implemented necessary controls. Thus, the Parcel Post BRPW estimates are simply assumed to be correct without any external validation.

Moreover, the new system eliminated another adjustment process previously applied to permit imprint Parcel Post estimates when the DRPW system alone was used to estimate total Parcel Post volume and revenue -- the RPW Adjustment System's

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1 Book Revenue Adjustment. In FY1998, the Book Revenue Adjustment Factor was

2 0.94, or a downward adjustment to revenues, volumes, and weight of 6%.

3	In past years, the total Parcel Post revenue, piece, and weight estimates were
4	adjusted by the Book Revenue Adjustment Factor because they were derived wholly
5	from DRPW. In this proceeding, only the DRPW-based Parcel Post estimates were
6	adjusted by the Book Revenue Adjustment Factor. Had the BRPW portion of the Parcel
7	Post estimates been adjusted as well, the Postal Service's own Parcel Post volume and
8	revenue estimates for FY1998 would be lower by approximately 14 million pieces and
9	\$37 million.
10	Given the absence of any check on the hybrid BRPW/DRPW Parcel Post
11	estimates, the Commission should not use those estimates, but should instead use the
12	FY1998 DRPW-only estimates the Postal Service originally adopted, as contained in the
13	record. See Tr. 2/735-38.
14 15	B. There Are Substantial Reasons to Question the Accuracy of the BRPW Parcel Post Estimates.
16	The BRPW error-checking process is flawed. In the weight per piece tolerance
17	check (see pages 9-10, above), the BRPW program adds a 5% cushion to the highest
18	possible and to the lowest possible Parcel Post weight limits before data records are
19	error-flagged. Thus, an aggregated Parcel Post BRPW data record could show an
20	average weight per piece of as high as 73.5 pounds before the BRPW data error
21	checking process would flag it as erroneous, even though the maximum weight of a
22	Parcel Post piece is 70 pounds. Tr. 2/1016. Similarly, an aggregated record could
23	show an average weight per piece of 5% less than a pound and still not be flagged as

erroneous, even though the minimum weight of a Parcel Post piece is one pound. Tr.
 2/1018.

This means, for example, that heavier Standard (A) Mail pieces could be mistakenly entered into the PERMIT System data base as Parcel Post, and the BRPW system's weight check would not error-flag the record. Indeed, given the level of aggregation of the BRPW data, even lighter Standard (A) Mail pieces could be mistakenly counted as Parcel Post pieces without detection. As discussed below, there is evidence that the FY1998 data is infected by errors such as this.

9 Likewise, the revenue per piece tolerance check has a built-in 5% cushion. The 10 FY1998 rates for a DBMC zone 2 piece ranged from a low of \$2.10 (the rate for a two 11 pound piece) and a high of \$5.24 (the rate for a 70 pound piece), but the average rate 12 paid (revenue per piece) in the BRPW data could be as high as \$5.50 or as low as 13 \$2.00 before the data would be error-flagged. Again, given the level of aggregation of 14 the BRPW data, there could be significant errors in a substantial number of individual 15 postage statements beyond the unflagged BRPW records that would escape the BRPW 16 data error check process.

The BRPW tests, by design, only flag extreme errors. The revenue tolerance and weight tolerance checks only flag those records where the average revenue per piece or the average weight per piece *for the entire aggregated record* falls outside the lowest possible or the highest possible Parcel Post weights or rates for the zone covered by the record. For example, a DBMC zone 3 record will be flagged only if the rate paid (revenue per piece) for that record is either 5% less than \$2.25 (the FY1998

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zone 3 DBMC rate for a two pound piece) or 5% greater than \$6.79 (the FY1998 zone 3
DBMC rate for a 70 pound piece). There are 69 different rates for DBMC zone 3 Parcel
Post shipments. Yet, the BRPW system only checks whether a DBMC record falls
below the DBMC rate for a two pound piece or above the DBMC rate for a 70 pound
piece, even if the pieces covered by the record weighed anywhere within the one pound
to 70 pound weight range for Parcel Post.

In other words, the data checks are unable to detect errors for each different
weight category. If, for example, a DBMC zone 3 record correctly had an average
weight of five pounds but incorrectly had a revenue per piece (rate paid) of \$6.45 -- the
rate for a 60 pound piece -- the record would not be flagged.

11 On the other hand, DRPW samples already provide rate cell detail for all 12 sampled Parcel Post pieces. When a DRPW sample is taken, the weight of the piece, 13 the zone to which it is sent, and its rate category is known with certainty. That is not true for the aggregated BRPW data. The BRPW billing determinant data is forced to 14 15 assume that the permit imprint Parcel Post zone/weight cell distribution is like that of 16 DRPW Parcel Post. Thus, not only does BRPW provide no additional detail, but it in fact provides less detailed information than does DRPW. Response of United States 17 Postal Service to UPS/USPS-T5-86, Tr. 21/9337-38. 18

This problem is recognized in the A.T. Kearney Data Quality Study at page 93 of the Summary Report, § 11.0, which notes that "the Postal Service's Bulk RPW system, and the related PERMIT system does not retain data on the volume of mail by weight increment . . . instead the system maintains information on the total weight, pieces, and

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revenue associated with all mailings tendered as part of the transaction." The study
further notes that this lack of data forces the Postal Service to impute volume by weight
category, and that the results can vary significantly depending on the imputation
methodology. It concludes by noting that "[b]ased upon this weakness, the existing
costing and volume reporting systems do not provide reliable and complete estimates of
mail volumes by weight."

I cannot emphasize enough that the level of aggregation of the BRPW records makes impossible any meaningful examination of the accuracy or reliability of the data upon which the BRPW Parcel Post estimates are based. It must be remembered that each BRPW record is an aggregation of all shipments at a facility during an Accounting Period for an entire Parcel Post rate category by zone. As my Exhibit UPS-T-4C (filed under seal) shows, this means that many records each represent numerous shipments.

In short, the BRPW checks provide no comfort that the data is accurate. This
 approach stands in stark contrast to the record-by-record editing and verification
 procedures performed on the DRPW data.

There is good reason to be concerned that the individual, non-aggregated data in the withheld PERMIT System data base upon which the BRPW system relies may be inaccurate. The audit reports of bulk mail acceptance that have been produced to date

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(USPS-LR-I-323) contain findings that call into question the reliability of the postage
 statement data that makes up the withheld PERMIT System data base.⁹

- 3 These reports reveal, for example, instances in which Postal Service employees 4 who accepted bulk mailings did not verify mailings at the time the mail was presented. as required by Postal Service procedures.¹⁰ Bulk Mail Acceptance Unit employees are 5 6 instructed to weigh a piece from the mailing and then the total mailing to calculate the 7 total number of pieces in the mailing, among other tasks. The audit reports indicate that 8 this was often not done. In other instances, untrained personnel performed PERMIT System tasks.¹¹ And non-supervisory personnel used supervisory ID codes to effect 9 10 system overrides and reversals without supervisory review, contrary to required procedures.¹² 11
- 12

The audit reports are not the only source of information which suggests that the

13 high level of aggregation in the BRPW data base masks errors in the PERMIT System

14 data base. While the Postal Service has repeatedly refused to produce postage

- 10. The bulk mail acceptance procedures in effect during FY1998 were set forth in Handbook DM-102, issued in 1989. Tr. 21/9300.
- 11. See, e.g., USPS-LR-I-323, at 148-49 (Postal Inspection Service, Audit Report: Financial Audit, Case No. [redacted] (November 1997), at 15-16)
- 12. See, e.g., USPS-LR-I-323, at 31 (Postal Inspection Service, Audit Report: Financial Audit, Case No. [redacted] (August 1998), at 18)

The Postal Service has refused to produce a substantial number of additional bulk mail unit audit reports. United States Postal Service Objection to Interrogatory of United Parcel Service UPS/USPS-12 (April 20, 2000); United States Postal Service Answer in Opposition to Motion of United Parcel Service to Compel Production of Documents Requested in Interrogatory UPS/USPS-12, filed April 10, 2000 (May 8, 2000).

statements for BRPW permit imprint Parcel Post.¹³ some Form 8125s have been 1 produced. See USPS-LR-I-314, filed under seal. The information on these forms 2 (relating to plant-verified drop shipments) is taken from postage statements; the 3 information they contain should, by design, match that on the postage statements to 4 5 which they relate. A review of the produced Form 8125s shows instances in which the mail class indicated is Standard (B) DBMC Parcel Post whereas the piece weight 6 demonstrates that the mail cannot possibly be Parcel Post but rather must actually be 7 Standard Mail (A). See Exhibit UPS-T-4E. This suggests that Standard Mail (A) pieces 8 9 have been recorded as Standard (B) Parcel Post mail in the PERMIT system, thus infecting the BRPW estimates. Because the BRPW data checks are performed on 10 11 aggregated data, errors such as these would almost certainly not be detected by the 12 BRPW error check process.

13 The available audit reports and the limited postage statement-level data made 14 available for review calls into serious question the integrity of the PERMIT System data 15 base and therefore the BRPW Parcel Post estimates based on that data. In the 16 absence of a more thorough review of the underlying data than the Postal Service has 17 conducted (or permitted) in this case, the Postal Service's after-the-fact adjustment of

^{13.} See attached Objection of United States Postal Service to Interrogatory of United Parcel Service and UPS/USPS-12A-15, 35; Response to United Parcel Service Motion to Compel Responses to UPS/USPS-12A-15; and Response of United States Postal Service to Motion of United Parcel Service to Compel Production of Information and Documents in Interrogatory UPS/USPS-6 or, in the Alternative to Extend Discovery Deadline on BRPW Parcel Post Estimates (filed May 5, 2000), at 2 n.2.

its original DRPW-based estimates of FY1998 Parcel Post volume and revenue should
 not be accepted.

C. The Joint Use of BRPW and DRPW Leads to Possible Double-Counting For Parcel Post.
For most mail subclasses, RPW estimates are derived almost exclusively from one or the other of the two systems, either BRPW or DRPW. That is not true for Parcel Post.
As shown in Table 1, below, 33 percent of the total Parcel Post revenue estimate is derived from the DRPW system and 65 percent is derived from BRPW.¹⁴ For all other

10 major subclasses, approximately 90 percent of estimated revenue is derived from a

11 single source, whether BRPW or DRPW. Excluding Bound Printed Matter from this

12 calculation, over 98 percent of revenue for each subclass is derived from either BRPW

13 alone or DRPW alone.

^{14.} About 2 percent of Parcel Post revenue is derived from the Miscellaneous/OMAS subsystem.

Table 1

Service Category	Total Revenue	DRPW Revenue	BRPW Revenue	% DRPW	% BRPW
First Class Single Piece	22,420	22,363	0	99.7%	0.0%
First Class Presort	11,291	45	11,047	0.4%	97.8%
Priority Mail	4,186	4,159	14	99.3%	0.3%
Periodicals (except Fees)	2,052	0	2,050	0.0%	99.9%
Standard A Single Piece	124	124	0	100.0%	0.0%
Other Std A (except Fees)	13,501	0	13,435	0.0%	99.5%
Std B Parcel Post	948	309	620	32.6%	65.4%
Std B Bound Printed Mtr	428	48	380	11.2%	88.8%

Revenue Source by Major Subclass

1 Source: USPS-T-5, at 6-7, Table 1.

The heavy reliance on both systems simultaneously in the case of Parcel Post places unusual importance on ensuring that mail counted in one system is not also counted in the other. The Postal Service does not face this problem to any significant degree in any mail subclass other than Parcel Post.

6 The only way to avoid a double-count of permit imprint Parcel Post under these 7 circumstances is for permit imprint Parcel Post observations in DRPW to be excluded 8 from the ultimate DRPW data. Thus, ensuring that Parcel Post volume and revenue is 9 not overstated depends heavily on the ability to identify correctly whether a particular 10 piece of Parcel Post sampled in DRPW was paid for under a permit imprint or not, and 11 to correctly record the payment indicia on the piece.

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The correct assignment of the permit imprint RPW code for Parcel Post in DRPW 1 appears to rest entirely on the response the DRPW data collector makes to only one 2 question in the CODES RPW software.¹⁵ As described in USPS-LR-I-37 (Handbook F-3 75, Data Collection User's Guide for Revenue, Volume, and Performance Measurement 4 Systems) at page 3-109, the data collector must identify, for each container or mail 5 piece, whether postage was paid by stamps, by meter, by permit imprint, by stamped 6 envelope, or by precanceled stamp. When the Parcel Post estimates were derived 7 entirely from the DRPW system, the accuracy of this one response was not so 8 9 important: regardless of the indicia type recorded, the piece was counted in arriving at the Parcel Post estimates. Under the hybrid BRPW/DRPW system, however, if a permit 10 11 imprint Parcel Post piece is incorrectly recorded as, say, a metered piece, it is 12 incorrectly counted in both the DRPW system and in the BRPW system. In short, the integrity and reliability of the Postal Service's FY1998 hybrid system 13 14 rests in large part on one data collection question which, until PQ1 of FY1999, was 15 previously of no consequence. There is no evidence that the Postal Service communicated to the DRPW data collectors that this previously unimportant question 16 had suddenly assumed critical significance to the accuracy of the Postal Service's 17 Parcel Post volume and revenue estimates. Indeed, since the decision to restate the 18

19 FY1998 Parcel Post estimates was not made until after FY1998 was over, the data

^{15.} CODES is the laptop Computerized On-Site Data Entry System which is used to record mail piece information for the mail sampled and counted by DRPW data collectors during the administration of a DRPW test.

collectors could not possibly have been aware of this fact when they collected the
 FY1998 DRPW data.

SUMMARY AND CONCLUSIONS

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4	The Postal Service has prematurely and unwisely altered the methodological
5	basis upon which estimates of revenue, volume, and weight are developed for Parcel
6	Post. Reliance on the hybrid BRPW/DRPW system proposed by the Postal Service in
7	this case poses unacceptable risks and no benefits, particularly given the dramatic but
8	unexplained increase in revenue, volume, and weight the new method generates. The
9	hybrid system suffers from a number of flaws:
10	 It is inadequately and incompletely documented, rendering thorough
11	investigation difficult, if not impossible;
12	Unlike other BRPW mail categories, the 1998 BRPW Parcel Post
13	estimates are not subject to a unique trial balance account adjustment.
14	The existing BRPW validation checks are essentially meaningless
15	because of the high level of aggregation of the data;
16	 Evidence suggests that the PERMIT System data may not be accurate;
17	• The new system provides less detail on the volume of mail by weight
18	increment, rendering billing determinants less accurate than under the DRPW-
19	only system; and

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The reliance of the new system on the joint use of BRPW and DRPW
 places a new and unusual burden on the careful training and accuracy of DRPW
 data collectors to provide assurances that permit imprint Parcel Post is not
 double counted, training that could not have been conducted when the FY1998
 DRPW data was collected.

For all of these reasons, and because the tested, reliable, and more detailed
DRPW-only estimates are available, I recommend that the Commission reject the
FY1998 Parcel Post estimates derived from the new method and instead adopt the
FY1998 DRPW-only based revenue, volume, and weight estimates for Parcel Post
originally embraced by the Postal Service.

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> 0	-	Service ent — Priority Mai Idard Mail (B) — P		k - 4				EXHIBIT UPS-T-4 Page 1 of 2
AN	ILER: Complete all it	ems by typewriter, pen, or	Indelible pencil. If you	need a rec	ceipt, prepare	e in duplicate	 B.	·····
	Post Office of Mailing		Mailing Date		Processing Cate (DMM C050)			zed Mailing ID Code(s)
	Permit No.	Federal Agency Cost Code	Statement Sequence h		 Letters Flats Machinable 	Parrele		
	Permit Holder's Name and Address (Include ZIP Code)	Telephone	Receipt No.		Integular Pa Outside Pa	arceis		
. [L	Container Quantities (I	Til in all that a	apply)			
			1-FL 2-FL MM Trays MM Tray	2-PL EM		usi Lar. Nys. <u> </u>		
5			Flat Number Trays of Sacks	Num of Pi		nber Other		
			Weight of a Single Piece			pounds		d Matter, Sacking Based On 20 lbs. 1,000 cu. ii
MBI	Dun & Bradstreet No CTAS Cust. Ref. ID		Total Pieces	To	otal Weight	<u>.</u>	· · ·	
	Name and Address of Inc Maifing Is Prepared <i>(If ob</i>	dividual or Organization for Which her than permit holder)	h Name and Address of I	Mailing Agent	t (li other than p	bermit holder)		
	Dun & Bradstreet No		Dun & Bradstreet No.		· · · · · · · · · · · · · · · · · · ·			
c	For bound printed (Check if catalog)	i matter (DMM E623 and E6: bound printed matter)	33), go to Part A on the	reverse of t	this form.		Part A	\$
Apputation	For parcel post (D (Check if bulk pan	MM E622), go to Part B on t cel post) → □	the reverse of this form.			Postage (From	Part B	s
	For destination Bł	MC / ASF mail (DMM E652),	go to Part C on the rev	erse of this f	form.	reverse side)	Part C	s
- eße		DMM E120), go to Part D on	the reverse of this form	•			Part D	\$
PO818	Additional Postage Paym Nonmachinable Surch	lent (Check Aason) harge (Inter-BMC Parcel Post C	(niy) 🔲 Special Service	(Specify)		No. Pieces	Rais/Fee Per P x \$	'a' =\$ - <u> </u>
			Total P	ostage	·			- S
Certication	regulations, any authorized to sign liable for and agre The submission of a fa	a mailer certifies that it revenue deficiencies ass in this statement, that the se to pay any deficiencies use, fictitious, or fraudulent states	essed on this mailin certification binds the .) ment may result in imprison	g. (If this agent and ment of up to	form is sig of the mailer	ned by an ; and that b	agent, the a oth the maile	igent certifies that it is ar and the agent will be
	penalty of up to \$5,000) and an additional assessment c	f twice the amount faisely o	saimed may t	be imposed (31	USC 3802).		· · ·
	postage claimed.	it all information furnished		•		t the materia		ualifies for the rates of
					,	·		
	Single-Piece Weight		Are figures at left ad	usted from a	mailer's entrie	67	Yes [] No
	Total Pieces	Total Weight						
_	Total Postage						-	
5			Date Maller Hottfied	Contact		By (Initials)	Rour	nd Stamp (Required)
3 U89	Check One Presort Vertilication Not Scheduled	Presort Verification Performed as Schedul	ed					
USr.J Use Only	Presort Verification Not Scheduled		emina: (1) eliability for (costage rata (4) payment) cleimed; (2) p t of required ar	koper prepara Inual fee.	tion	

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Form 3605-R — Priority Mail and Zoned Rate Standard Mail (B) — Permit Imprint

Post Office Finance Number Check as applicable: A. Bound Printed Matter đ Single-piece 🛛 Bulk 🔲 Catalog Basic & Carrier Route Bulk Pound Rate Single-Piece Rate Basic Bulk Piece Rate Carrier Route Bulk Piece Rate (13) (1) (2) (3) (4) (6) Basic Piece Rate (7) Number (9) Carrier Route (5) (10) (12) BPM (8) (11)Total Postage Part A Zone Number Single-Piece Rate Number x Rate x of Pieces Number of Rate x of Rate Pound of Pound Rate Piece Rate Charge Pieces Pieces Pounds Rate Postage Charge Charge Local \$.53 \$.467 \$.023 142 .70 .637 .043 3 .70 .637 .063 4 .70 .637 .099 5 .70 .637 .152 6 .70 .637 .209 7 .70 .637 .277 8 .70 .637 .335 Totals ۲.

B. Parcel Post

Check if bulk parcel post

EXHIBIT UPS-T-4A

Page 2 of 2

		Inter-BMC Parce	el Post		Intra-BMC Parc	el Post	
Zone	Number of Pieces	x Inter-BMC =	inter-BMC Postage	Number of Pieces	x Intra-BMC Rate	Intra-BMC Postage	Total Postage Part B
Local					·	·····	
182				 			
3			•				
4				1	<u> </u>		
5						<u> </u>	
6		1					
7				• • •		· · · · · · · · · · · · · · · · · · ·	
8							
Totals				1			

C. Destination BMC / ASF Mail

Zone	Number of Pieces	Destination BMC / ASF Rate	Total Postage Part C	
1&2				11
3		· · · · · · · · · · · · · · · · · · ·		11
4				
5				11
Totais				

D. Priority Mail

	Presorted Pieces		Presorted Pieces Single-Piece / Residual Pieces				
Zone Number of X Presorted Pieces Priority Rate * Pri		Presorted Priority Postage	Number of x Pieces	Priority Rate	Single Piece Priority Postage	Totai Postage Part D	
ocal						· · · · · · · · · · · · · · · · · · ·	
142	·						
3							
4							
5						1	
-6							
7							
8					· · · · ·		
otals						1	p. 20

EXHIBIT UPS-T-4B

United States Postal Service	
Postage Statement — Parcel	Post
Permit Imprint	

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	ervice			Post Office	Pa{ Note Mail Arriv	gelof alTime	<u></u>
stage Stateme rmit Imprint	nt — Parcel Pos	t					
Permit Holder's Name and Address	Telephone	Name and Address of Mailing Agent (If other than permit holder)	Telephone	Name and Add Mailing Is Prep	tress of Individual o ared <i>(If other than</i>	or Organization In permit holder	for Whic
Dun & Bradstreet No		Dun & Bradstreet No		Dun & Bradstree	et No		
Post Office of Mailing		Mailing Date	Federal Agency Cost Code	Statement Sec	uence No.	Receipt No.	
Permit No.		Weight of a Single Piece	pounds	Total Pieces		Total Weight	
If Sacked or Bundled, Base	d on	Processing Category (DMM		Number of Col 1' MM N/A Trays_N/A	ntainers <i>(Fill in all</i> ² MM N/A Trays <u>N/A</u>	that apply) 2'EMM N/A Trays_N/A	Total Lir. Trays,,
20 Lbs. 1,000 Cu. In.				Flat Trays_N/A	Number of Sacks	Number of Pallets	Number of Other_
	es must be separated by zone	when presented for acceptance	ce except when postage is re		MMS.		
	BMC/ASF Machinable				(On reverse)		
For Nonbarcoded Int	er-BMC/ASF Machinat	le	Total	From Part B	(On reverse)		
For Inter-BMC/ASF N	Nonmachinable		Total	From Part C	(On reverse)	<u> </u>	
For Local and Intra-E	BMC/ASF		Total	From Part D	(On reverse)	ļ	
For Destination Entry	y (DDU/DSCF/DBMC)		Total	From Part E	(On reverse)		
For Special Services	and Other Fees		Total Fro	om Attached	Form 3540-S	ļ	
Postmaster: Report total postage in AIC 223.		Tot	al Postage Due	(Add lines	above)•		
The signature of	revenue deficiencies	assessed on this mai	ling. (If this form is a	signed by a	n agent, the a	gent certif	ies tha
regulations, any authorized to sig will be liable for The submission \$10,000 (18 USC claimed may be I hereby certify that and that this mailing	gn this statement, that and agree to pay any of a false, fictitious, of 1001). In addition, a of imposed (31 USC 380 t all information furnished of g does not contain any ha	deficiencies.) or fraudulent statemer civil penalty of up to \$	nt may result in impr 5,000 and an additio d truthful, that the mater ed by postal regulations.	isonment o nal assessi ial presented (f up to 5 year nent of twice	s and a fin the amour	e of uj nt false
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regulations, any authorized to sig will be liable for The submission \$10,000 (18 USC claimed may be I hereby certify that and that this mailing Signature of Permit Holder Weight of a Single Piece Total Pieces Total Pieces Check One <i>(If applicable</i> Presort Verification Not Scheduled	gn this statement, that and agree to pay any of a false, fictitious, o : 1001). In addition, a o imposed (31 USC 380 t all information furnished o g does not contain any ha or Agent <i>(Both principal and</i> Total Weight	deficiencies.) or fraudulent statemer civil penalty of up to \$ 2). on this form is accurate an zardous materials prohibit agent are liable for any postag Are figures at left adjusted If "Yes," Reason	nt may result in impr 5,000 and an additio d truthful, that the mater ed by postal regulations. ge deficiency incurred.)	isonment o	f up to 5 year nent of twice qualifies for the	rs and a fin the amour rates of post	e of up nt false age clai

PS Form 3605-PR, January 1999 (Page 1 of 2)

This form on Internet at www.usps.com

Parcel Post — Permit Imprint

A. Barcoded Inter-BMC/ASF Machinable

		Single Piec	>e		BMC Preso	rt	0	DBMC Preso	rt	
Zone	Number x	Rate (Include barcoded discount)	Postage	Number x	Rate (Include barcoded discount)	Postage	Number x of Pieces	Rate (Include barcoded discount)	Postage	Total Postage Part A
1&2			1	T	· · · · · · · · · · · · · · · · · · ·					
3			1						1	
4			· · · · · · · · · · · · · · · · · · ·	1			1			
5			1	1			<u>॑</u>		1	
6			ļ — — —	1	·		∤ ────			
7				† †			<u>∤</u> †	···	ł	
8				1			┟┈┈╺╾┼	····	†	
Totals							t			-

B. Nonbarcoded Inter-BMC/ASF Machinable

	ļ,	Single Pie	ce	2	BMC Pres	ort	0	BMC Pres	ort	Total
Zone	Number x of Pieces	Rate	Postage	Number X	Rate	Postage	Number x	Rate	Postage	Postage Part B
1&2				┨╼╍┤			<u>├</u> ───┼		+	
3				1			<u>↓</u>		+	
4			1			1	1			
5			1				++			
6						f	╏──╌╌──┦╵	m		
7		··		1+	•••••••••••••••••••••••••••••••••••••••	1	<u> </u>			
8				1		<u>+</u>	┟┈──┼─	<u> </u>	+	
Totals				†			<u> </u>			

C. Inter-BMC/ASF Nonmachinable

	ļ,	Single Pie	ce		BMC Pres	ort	0	BMC Prese	ort	Total
Zone	Number of Pieces	(Rate	Postage	Number X	Rate	Postage	Number X	Rate	Postage	Postage Part C
1&2			<u>+</u>	┼╼╼┈┼		<u>+</u>	┨━──┼		+	
3				† ∤		+	++-	•		
4			7	1			<u>†</u> †	* *	<u></u> ∳	
5				+-+		+	╂╌──┼			
6						+	<u> </u>			
7				++		+	╁╼╾╼┾╴		<u> </u>	
8						†	╂╼──╈┼			
Totals				1		_	·{			

D. Local and Intra-BMC/ASF

		Barcode		No.	nbarco	ded	
Zone	No. of Pieces	Rate X (Include barcoded	Postage	No. of Pieces	X Rate	Postage	Total Postage Part D
Local							
1&2						1	
3							
4							
5							
Totals							
			_	_			

E. Destination Entry (DDU/DSCF/DBMC)

	·	Barcode	d	No	nbarco	ded	
Zone	No. of Pieces	Rate X (Include barcoded discount)		No. of Pieces	x Rate	Postage	Total Postage Part E
DDU							
DSCF							
DBMC Zones 1 & 2		_				<u> </u>	
DBMC Zone 3						f	
DBMC Zone 4							
DBMC Zone 5							
Totals							

PS Form 3605-PR, January 1999 (Page 2 of 2)

EXHIBIT UPS-T-4C: LEVEL OF DATA AGGREGATION AND IMPOSSIBLE RESULTS --FILED UNDER SEAL

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EXHIBIT UPS-T-4D: MAIL CLASS/SUBCLASS COVERED BY TRIAL BALANCE ACCOUNT, BRPW SYSTEM --FILED UNDER SEAL

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United States Postal Service	Requested in-home Delivery Date (Three- EXHIBIT UP	Gay miniow) S-I-4E, Page 1 of
United States Postal Service 484	Plant-Verified Drop Shipment (PVD	DS) Verified and Paid for a
Plant-Verified Drop Shipment (PVDS)	VI Origin Mailing Plant	Origin Post Office
Verification/Clearance	(DMU Verification)	(BMEU Verification)

- A. Complete Part I, items 1-8 and Part III, item 1. Part I, items 9-11 are optional (If an appointment is required, item 9 may be required at time of entr.
- B. Submit this completed form with the related shipment(s) and postage statements(s) to the Detached Mail Unit (DMU) or Businesis; Mail Entry U (BMEU) when the shipment is submitted for vertication and clearance for dispatch.
- C. After the verifying employee has completed, signed, and dated this form, attach copies 2 and 3 to the left inside rear well of the vehicle, just insi the rear doors. If the vehicle is to stop at multiple destination facilities to deposit mail, place the clearance documents for each stop in separ-envelopes bearing the name of each entry office.

	Type any Pallets (with: D pkgs. D secks (P trays) Number of D Trays (bediceded) Contributers D Secks (bediceded)
C Fendalcale D Standard (A)	Wind G
	May be added after vertilication) ID Code (Optional) 555 JO,
	Additional documentation attached describing mail to be off-loaded a entry office (e.g., bill of lading, sack/tray/pallet listing, vehicle load diagram, etc.) U Yes Hi No

- A. Be sure the maller has completed Part I, items 1-8 and Part III, item 1. (Part I items 10 and 11 are optional. Item 9 may be completed after dispatch time of entry.)
- B. Complete Part II, Items 1-10. Show seal number that will be used to seal mailer's vehicle (at mailer's request) and vehicle ID number in item 8.

C. Retain copy 2 for your records.

D. Give copies 1 and 3 of this completed form to the mailer for placement in the vehicle in which shipments are dispatched.

E. After vehicle is loaded, seel vehicle with PVDS seel at mailer's request.

1. Origin Post Office (City, State, an	d ZIP + 4)	9. USPS Employee Verifying Mail	10. Date
7			Selso
2. Permit Number	S. Permit Stamped	Meter	660
4. Single Place Weight	5. Total Pieces 6. Total We	ight b. Signature	
.0537	23,049 1238		
7. Vehicle Seal Number (except 2nd class)	8. Vehicle ID No.	C-Telephone Number	(Round Stamp)
Part III - Destination Entry Po	st Office or Delivery Unit		

A. Reconcile information on this form against total volume in the shipment(s) deposited (e.g., count containers, weigh shipment, etc.)

B. Verily that the seal number in Part II, item 3 matched that on the seal removed from the vehicle, if the vehicle was sealed.

C. If the seal number and shipment volume match the shipment deposited, complete Part III, items 2-5, and accept the mail. Give copy 3 to driver, it requested.

D. Retain copy 1 in your files for 1 year (along with the seal removed from the vehicle, if applicable.)

E. If the shipment volume and/or seal number do not match: (1) hold the shipment and vehicle, and (2) call the office of origin or the district office that made the appointment immediately to resolve the discrepancy. Describe any imegularities in term 7.

2. USPS Receiving Employee's Signature	
f: Time of Antival	мания (1997) 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1977 — 1
5. Date of Départure 6. Time of Départure	
PS Form 8125, July 1996 Destination Office - 1	

		Requested	In-home Delivery Date (T	
United States Postal Service			EXHIBIT	UPS-T-4E, Page 2 of 2
Plant-Verified Drop	Shipment (PVD	S) Plant-Ve		(PVDS) Verified and Paid for at:
ification/Clearan		· /	Origin Mailing Plan (DMU Verification)	t 🖾 Origin Post Office (BMEU Verification)
Part - Mailer	•			
A. Complete Part I, items 1-8 and Par	rt III, item 1. Part I, items 9-1	1 are optional (If an	appointment is required, its	wn 9 may be required at time of entry.)
B. Submit this completed form with the (BMEU) when the shipment is sub-	he related shipment(s) and mitted for verification and cle	postage statements lerance for dispatch,	s) to the Detached Mail U	nit (DMU) or Business Mall Entry Unit
C. After the ventions employee has c the rear doors, if the vehicle is to envelopes besided the name of ea	stop at multiple destination chrenter office.	d this form, attach co 1 facilities to deposit 1	pies 2 and 3 to the left in: mail, place the clearance	tide rear wall of the vehicle, just inside documents for each stop in separate
1. Mélier's Nam		7. Total (Bross Weight of Shipment	876 1
2. Orthor Party Acation (Gity, State)		8. Type an	·	bigs. 🗆 sacios 🗆 trays)
	4. Prost	Number	wy. ••• •••	
Periodicals Standard (A) D Standard (B)			Other (Describe):	
5. Type of Mail/Payment Method (Check all that apply)	6. Destination Entry Disco		hipment Appointment No.	
Letters . C Machinable	Claimed (Check all that		be added after verification)	tD Code (Optional)
		e Retes		
irrecuter Competible	D Shipment Includes pie	ces for 11. Addit		ed describing mail to be off-loaded at
Permit Metered Stamped	delivery outside of ent		onice (e.g., die of lecing, ei im, eic.)	Civitativi fallet listing, vehicle load
Part II - Post Office of Origin (1	Thom Supervisit		· ·	
viain copy 2 for your records.	and the second secon		•	
	with PVDS seel at mailer's r	equest.	•	• • •
	with PVDS seel at mailer's r (ZIP + 4)	equest.	in which shipments are dis Employee Verifying Mail	• • •
E. After vehicle is loaded, seal vehicle	with PVDS seel at mailer's r (ZIP + 4)	equest. 9. USPS 8. Printe	Employee Verilying Mail	• • •
E. After vehicle is loaded, seel vehicle 1. Origin Post Office. (Gity, State, and	with PVDS seel at mailer's r (ZIP + 4)	equest. 9. USPS B Meter B Meter	Employee Verifying Mail	• • •
E. After vehicle is loaded, seel vehicle 1. Origin Part Office (City, State, and 2. Petitist Number	3. Permit I Stampint I Stamped S. Total Pieces 6.	Veguest. 9. USPS I Meter Weight b. Signal	Employee Verifying Mail	• •
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E. After vehicle is loaded, seel vehicle 1. Origin Post Office (City, State, and 2. Perint Number 4. Single Piece Weight 6. 175 7. Vehicle Seel Number (except 2nd class)	3. Permit I. Stamped 3. Permit I. Stamped 5. Total Pieces 6. 5. Total Pieces 8. 5. Vehicle ID No. 8.	Weight D. Signar	Employee Verifying Mail	• • •
E. Alter vehicle is loaded, seel vehicle 1. Origin Bost Office. (City, State, and 2. Pennix Number 4. Single Piece Weight 7. Vehicle Seel Number (except 2nd class) Part III - Destination Entry Pos	3. Permit Il Stamped 3. Permit Il Stamped 3. Permit Il Stamped 5. Total Pieces 8. 5. Total Pieces 8. 5. Vehicle ID No. 8. 0Hice or Delivery Unit 1.	Weight D. Signer	Employee Verifying Mail	10. Data VU BOURD State (ROURD State)
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