

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

RECEIVED
MAY 9 4 33 PM '00

POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORY OF DAVID B. POPKIN
REDIRECTED FROM THE POSTAL SERVICE
(DBP/USPS-203)

The United States Postal Service hereby provides the response of witness Mayo to the following interrogatory of David B. Popkin: DBP/USPS-203, filed on April 25, 2000, and redirected from the Postal Service.

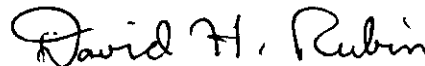
The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking



David H. Rubin

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-2986; Fax -6187
May 9, 2000

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORY OF DAVID B. POPKIN
REDIRECTED FROM THE POSTAL SERVICE**

DBP/USPS-203. Please refer to your response to DBP/USPS-139. [a] Please confirm that under the system that was previously in use, that the customer's signature will be associated with a specific article and that the signature may not be transferred to a second or third article that was not actually delivered. [b] Please confirm that the example of Form 3849 provided allows for the entry of multiple article numbers. [c] What action is taken to ensure that an additional article number will not be inserted on the form after it has been signed? [d] What protection exists to ensure that it will not be possible for the Postal Service to associate a signature with an article number that was not actually delivered? [e] Confirm that it will be possible for a delivery employee to obtain "proof" that two articles were delivered when, in fact, only one article was turned over to the addressee and the second was "stolen". [f] Please confirm that the validity of the system depends on the ability of the postal employee to follow the proper procedures as well as the honesty of the postal employee. [g] Why is it planned to discard the signed delivery receipt after the transition period?

RESPONSE:

- a. Confirmed that for the old delivery receipt each signature was for only one article number.
- b. Confirmed.
- c. Employees will be trained on the proper procedures.
- d. See my response to DBP/USPS-139(i). The scanner is programmed to complete the transaction of linking each mailpiece with the signature at the time of delivery.
- e. Confirmed only if proper procedures are not followed.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORY OF DAVID B. POPKIN
REDIRECTED FROM THE POSTAL SERVICE**

DBP/USPS-203 (CONTINUED).

- f. Confirmed that the accuracy of the information for a particular mailpiece could depend on the postal employee's honesty, and his or her ability to follow the proper procedures.
- g. Under a system of electronic delivery records, personnel and space costs of storing paper records would not be justified.

DECLARATION

I, Susan W. Mayo, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Susan W Mayo

Dated: May 9, 2000

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

David H. Rubin

David H. Rubin

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
May 9, 2000