

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO QUESTIONS POSED BY KEYSpan ENERGY
AND THE OFFICE OF THE CONSUMER ADVOCATE
AT THE APRIL 28, 2000 HEARING

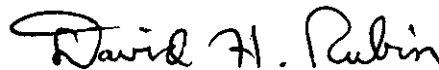
The United States Postal Service hereby provides the responses of witness Mayo to questions posed by Keyspan Energy and the Office of the Consumer Advocate at the hearing on April 28, 2000. Each question is restated and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking



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May 5, 2000

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO QUESTION RAISED BY KEYSpan ENERGY DURING HEARINGS**

Hearing Question 1 of Keyspan at Tr. 14/5622 "In any event, Mr. Chairman, we would like to ask that the Postal Service furnish that percentage since it was specifically asked for in our question and was not forthcoming in the answer." "And we would also like to know the derivation of that number, how they arrived at it."

RESPONSE:

Based on witness Campbell's response to KE/USPS-T29-53, I am unable to precisely determine the proportion of total QBRM included in CBCIS. However, the CBCIS total FY 1999 volume for QBRM letters and cards is 446,904,073 (363,597,865 one ounce letters plus 2,836,174 for two ounce letters plus 80,470,034 cards). The CBCIS extract used for the total QBRM volume of 446,904,073 did not contain at least one subset of QBRM mailers that generated 59,345,107 QBRM mailpieces in FY 1999. 446,904,073 is 88 percent of the resulting total of 506,249,180 (446,904,073 plus 59,345,107).

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO QUESTION RAISED BY OFFICE OF THE CONSUMER ADVOCATE
DURING HEARINGS**

Hearing Question 1 of Office of the Consumer Advocate at Tr. 14/5683 "Mr. Chairman, I would like to ask Mr. Rubin, and with your indulgence, to provide any information the Postal Service might have on any time that is added to the transportation and delivery of mail if it goes registered, if the Postal Service has such information".

RESPONSE:

The Postal Service does not track this information, but my response to OCA/USPS-T8-32 in Docket No. MC96-3 (Tr. 4/1109) provided some information on delays related to registered mail service.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO QUESTION RAISED BY OFFICE OF THE CONSUMER ADVOCATE
DURING HEARINGS**

Hearing Question 2 of Office of the Consumer Advocate at Tr. 14/5686 "Will the Postal Service inform the record, whether window clerks regularly make the public aware, whether they are trained to make the public aware that for high-value articles, Priority Mail or First Class mail plus registry may be a much cheaper alternative?" Also, "Okay, would you include that in your response, also, whether the POS-1 terminal provides the clerk with cost comparison information?"

RESPONSE:

It is my understanding that retail clerks have not been trained to make the public aware of the fact that for high value items, registered mail may be less expensive than insurance, although employees may suggest this option. I have also been informed that POS-1 does not automatically provide retail clerks with the lowest priced alternative between insurance and registered mail. In 1999, the percentage of domestic insurance that could have paid a lower fee using registered mail was approximately one percent of the total domestic insured parcels. As I discussed at the hearing (Tr. 14/5721-22), moreover, not all items qualifying as insured mail will qualify to be registered.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO QUESTION RAISED BY OFFICE OF THE CONSUMER ADVOCATE
DURING HEARINGS**

Hearing Question 3 of Office of the Consumer Advocate at Tr. 14/5707 "But we would like some type of response from the Postal Service within seven days that describes electronic manifesting and also the relationship information [concerning SmartShip.com] that Mr. Hollies was gracious enough to attempt to offer us, not under oath".

RESPONSE:

The electronic manifest for Delivery Confirmation is comprised of two types of records, a header record and a detail record 1. The header record contains an electronic file number, the date and time of mailing, and the entry facility ZIP Code of the mailing. The detail record 1 contains the mailpiece identification number, the class of mail, and the destination ZIP Code. For further information please see Publication 91, available on <http://new.usps.com>.

SmartShip.com is one of approximately 20 participants in a beta test of a web-based application program interface (API). This API allows individuals and small volume shippers with Internet access to generate a Delivery Confirmation barcoded label for Priority Mail and Standard Mail (B) shipments, and qualify for electronic Delivery Confirmation service.

DECLARATION

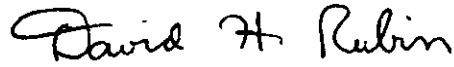
I, Susan W. Mayo, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Susan W Mayo

Dated: May 5, 2000

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

A handwritten signature in dark ink, reading "David H. Rubin", is positioned above a horizontal line.

David H. Rubin

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