

Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Postal Rate and Fee Changes

Docket No. R2000-1

NOTICE OF UNITED STATES POSTAL SERVICE
OF FILING OF REVISED RESPONSE OF WITNESS ROBINSON
TO PRESIDING OFFICER'S INFORMATION REQUEST NO. 6, QUESTION 6
PURSUANT TO PRESIDING OFFICER'S RULING NO. R2000-1/38

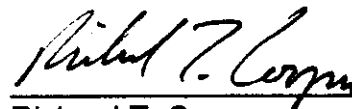
The United States Postal Service hereby gives notice that it is filing herewith a revised response of Postal Service witness Robinson to Presiding Officer's Information Request No. 6, Question 6, pursuant to Presiding Officer's Ruling No. 38. As noted in that Ruling, the response to this question contained an erroneous reference to a non-existent response to interrogatory UPS/USPS-T34-34. The correct reference, reflected in the answer filed today, is to the response to interrogatory UPS/USPS-T34-33. The Postal Service regrets any confusion that this typographical error may have caused.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking



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April 13, 2000

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS ROBINSON
TO PRESIDING OFFICER'S INFORMATION REQUEST NO. 6

6. In response to AMPU/USPS-T-39-1 (a), witness Mayo states that "there is no formalized use of Delivery Confirmation data to measure the quality of parcel delivery service." In responding to APMU/USPS-T39-1 (b)-(c), the Postal Service states that "[d]elivery confirmation data, ODIS data and PETE data are available to Headquarters and Field operations management." In response to APMU/USPS-T34-10 (b), which asked for Priority Mail delivery data available from the Delivery Confirmation system, witness Robinson stated: "I am informed that the requested data are not available."

- a. Please describe in detail the Delivery Confirmation data that is collected for parcel post and Priority Mail.
- b. For how long is this data retained?
- c. What delivery confirmation data [have been], are made available to Headquarters and Field operations management?

RESPONSE:

At the time I prepared the response to APMU/USPS-T30-10(b), I understood that a service performance measure based on Delivery Confirmation data was under development and was not yet available. In the process of identifying information responsive to part (c) of this question, I determined that a service performance measure based on retail Delivery Confirmation data was available. This information has been provided in response to UPS/USPS-T34-33 and a revised response to APMU/USPS-T34-10(b) will be filed.

- a. Date item was delivered, delivery was attempted, item was forwarded, or item was returned. If accepted over the retail counter, date of the acceptance scan. Electronic Delivery Confirmation customers provide the Postal Service with information on when and where a piece is expected to be entered.
- b. One year.

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- c. Data needed to calculate scanning percentages, that is, the number of Delivery Confirmation pieces receiving a delivery scan within a certain area, divided by the total number of Delivery Confirmation pieces destined for that area. A service performance measure based on retail delivery confirmation scans is also provided.

DECLARATION

I, Maura Robinson, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.


MAURA ROBINSON

Dated: 4.13.2000

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.


Richard T. Cooper

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