

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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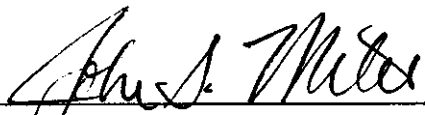
POSTAL RATE AND FEE CHANGES, 2000)

Docket No. R2000-1

ASSOCIATION OF PRIORITY MAIL USERS, INC.
FIRST INTERROGATORIES AND REQUESTS FOR PRODUCTION OF DOCUMENTS
TO UNITED STATES POSTAL SERVICE
WITNESS SUSAN W. MAYO (APMU/USPS-T39-1)
(March 2, 2000)

Pursuant to sections 25 and 26 of the Postal Rate Commission rules of practice, the Association of Priority Mail Users, Inc. ("APMU"), hereby submits the following interrogatories and document production requests. If necessary, please redirect any interrogatory and/or request to a more appropriate Postal Service witness.

Respectfully submitted,

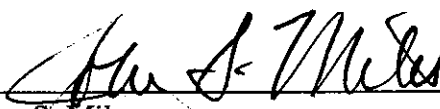


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CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with Section 12 of the Rules of Practice.



John S. Miles

March 2, 2000

APMU/USPS-T39-1.

Please refer to your testimony at page 57, ll. 4-6, where you state that delivery confirmation data “provide an additional management diagnostic tool in assessing parcel delivery and areas for improvement.”

- a. Please describe how management uses delivery confirmation data as a diagnostic tool.
- b. What corrective action, if any, has management taken in response to delivery confirmation data?
- c. Does management use PETE or Priority Mail ODIS data as a diagnostic tool? If so, what corrective action, if any, has management taken in response to these data?
- d. Do delivery confirmation data ever conflict with PETE or Priority Mail ODIS data? If so, what weight is placed on the respective data?
- e. Are delivery confirmation data used to monitor Emery’s performance under the PMPC contract?