

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF GENERAL COUNSEL

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES OF DOUGLAS F. CARLSON,
REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-37)

The United States Postal Service hereby provides the responses of witness Mayo to the following interrogatories of Douglas F. Carlson: DFC/USPS-30 to 37, filed on February 17, 2000, and redirected from the Postal Service.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking



David H. Rubin

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February 25, 2000

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-30. Please confirm that Table A accurately summarizes information contained in the DMM pertaining to the service elements a customer may receive if he purchases certified mail plus return receipt (middle column) or return receipt for merchandise (right column). If you do not confirm, please explain fully and correct these tables.

TABLE A

Service Element	Certified Mail + Return Receipt	Return Receipt For Merchandise
Mailing Receipt	Yes	Yes
Record of Delivery	Yes	Yes
Return Receipt	Yes	Yes
Option to Purchase Restricted Delivery For Additional Fee	Yes	No

RESPONSE:

Not confirmed. Although the information contained in Table A is accurate, it does not fully summarize the similarities and differences between certified mail with return receipt and return receipt for merchandise. I would add the following to the table:

<u>Service Element</u>	<u>Certified Mail + Return Receipt</u>	<u>Return Receipt For Merchandise</u>
Available for use with First-Class Mail	Yes	No
Available for use with Priority Mail	Yes	Yes
Available for use with Std. Mail (B)	No	Yes
Option to waive signature	No	Yes
Option to purchase Special Handling	No	Yes

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-31. Please confirm that Table B accurately summarizes information contained in the DMM pertaining to the service elements a customer may receive if he purchases certificate of mailing (middle column) or manual Delivery Confirmation (right column). If you do not confirm, please explain fully and correct these tables.

TABLE B

Service Element	Certificate of Mailing	Manual Delivery Confirmation
Mailing Receipt	No	Yes
Evidence of Mailing	Yes	No
Delivery Confirmation	No	Yes
Record of Delivery	No	No

RESPONSE:

Not confirmed. Table B is not accurate. A mailing receipt is not necessarily provided with manual Delivery Confirmation. See my response to DFC/USPS-T39-1. Therefore, I would suggest changing the mailing receipt row "Yes" answer under the manual Delivery Confirmation column to "Available".

Additionally, a certificate of mailing would provide a mailing receipt, demonstrating evidence of mailing, so in the certificate of mailing column, mailing receipt row, the answer of "No" should be changed to "Yes". I would add the following to the table:

<u>Service Element</u>	<u>Certificate of Mailing</u>	<u>Manual Delivery Confirmation</u>
Available for use with any mail class	Yes	No
Available for use with any special service	Yes	No

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-32. Please confirm that a difference exists between a mailing receipt and evidence of delivery. If you do not confirm, please explain.

RESPONSE:

Confirmed.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-33. Please explain the difference between a mailing receipt and evidence of delivery.

RESPONSE:

A mailing receipt provides evidence of mailing. Evidence of delivery helps demonstrate that delivery occurred and provides evidence of mailing.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-34. Please provide a copy of the following forms: Form 3800 (Certified Mail Receipt), Form 152 (Delivery Confirmation Receipt), and Form 3817 (Certificate of Mailing).

RESPONSE:

Please see the attached pages that contain front and back photocopies of the forms.

PLACE STICKER AT TOP OF ENVELOPE
TO THE RIGHT OF RETURN ADDRESS
FOLD AT DOTTED LINE
CERTIFIED MAIL



7099 3400 0004 6837 2817
7099 3400 0004 6837 2817

U.S. Postal Service	
CERTIFIED MAIL RECEIPT	
<i>(Domestic Mail Only; No Insurance Coverage Provided)</i>	
Article Sent To:	
Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$
Name (Please Print Clearly) (to be completed by mailer)	
Street, Apt. No., or PO Box No.	
City, State, ZIP+4	
PS Form 3800, July 1999	
See Reverse for Instructions	

Certified Mail Provides:

- A mailing receipt
- A unique identifier for your mailpiece
- A signature upon delivery
- A record of delivery kept by the Postal Service for two years

Important Reminders:

- Certified Mail may ONLY be combined with First-Class Mail or Priority Mail.
- Certified Mail is not available for any class of International mail.
- NO INSURANCE COVERAGE IS PROVIDED with Certified Mail. For valuables, please consider Insured or Registered Mail.
- For an additional fee, a Return Receipt may be requested to provide proof of delivery. To obtain Return Receipt service, please complete and attach a Return Receipt (PS Form 3811) to the article and add applicable postage to cover the fee. Endorse mailpiece "Return Receipt Requested". To receive a fee waiver for a duplicate return receipt, a USPS postmark on your Certified Mail receipt is required.
- For an additional fee, delivery may be restricted to the addressee or addressee's authorized agent. Advise the clerk or mark the mailpiece with the endorsement "Restricted Delivery".
- If a postmark on the Certified Mail receipt is desired, please present the article at the post office for postmarking. If a postmark on the Certified Mail receipt is not needed, detach and affix label with postage and mail.

IMPORTANT: Save this receipt and present it when making an inquiry.

United States Postal Service
DELIVERY CONFIRMATION



0304 7990 0000 0721 4671

U.S. Postal Service Delivery Confirmation Receipt

Postage and Delivery Confirmation fees must be paid before mailing.
Article Sent To: (to be completed by mailer)

Please Print Clearly

Postmark
Here

POSTAL CUSTOMER:
Keep this receipt. For inquiries: Access
internet web site at www.usps.com
or call 1-800-222-1811

CHECK ONE (POSTAL USE ONLY)

- Priority Mail
- Standard Mail (B)

PS Form 162, March 1999

(See Reverse)

U.S. Postal Service Delivery Confirmation

This Service

- provides confirmation of delivery/attempted delivery date upon inquiry
- is available with Priority Mail and Standard Mail (B)
(Parcel Post, Bound Printed Matter, Special Standard, Library) only

No insurance coverage is provided. If indemnity coverage is desired, consider insured mail, registered mail, or other special service that provides coverage. Contact your local postmaster for information concerning available options and limitations on coverage.

HOW TO USE:



1. COMPLETE FORM
Type or print clearly



2. AFFIX POSTAGE
or meter stamp



3. ATTACH LABEL
above or to left of delivery address



4. DEPOSIT
at the nearest post office for postmark and processing

PS Form 162, March 1999

102995-06-01-0510

U.S. POSTAL SERVICE CERTIFICATE OF MAILING
MAY BE USED FOR DOMESTIC AND INTERNATIONAL MAIL, DOES NOT PROVIDE FOR INSURANCE—POSTMASTER
Received From: _____ _____
One piece of ordinary mail addressed to: _____ _____ _____

Affix fee here in stamps
or meter postage and
post mark. Inquire of
Postmaster for current
fee.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-30-35)**

DFC/USPS-35. Please provide all evidence the Postal Service has indicating that customers would not, in general, place a higher value on receiving mail at their post-office box Monday through Saturday than Monday through Friday only.

RESPONSE:

I know of no evidence the Postal Service has indicating that customers would or would not, in general, place a higher value on receiving mail at their post office box Monday through Saturday than Monday through Friday only. Please see my response to DFC/USPS-T39-12.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-36-37)**

DFC/USPS-36. Please confirm that a difference exists between a mailing receipt and evidence of mailing. If you do not confirm, please explain.

RESPONSE:

Not necessarily confirmed. A mailing receipt prepared by the Postal Service can serve as evidence of mailing and therefore, in that instance, there is inherently no difference.

In cases where a mailer would prepare his/her own mailing receipt, the mailing receipt may not be accepted as evidence of mailing by some parties, such as a court or government agency.

**RESPONSE OF UNISTED STATES POSTAL SERVICE WITNESS MAYO
TO INTERROGATORIES REDIRECTED FROM THE POSTAL SERVICE
(DFC/USPS-36-37)**

DFC/USPS-37. Please explain the difference between a mailing receipt and evidence of mailing.

RESPONSE:

There is not necessarily a difference between a mailing receipt and evidence of mailing.

Please see my response to DFC/USPS-36 above.

DECLARATION

I, Susan W. Mayo, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Susan W Mayo

Dated: February 25, 2000

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

David H. Rubin

David H. Rubin

475 L'Enfant Plaza West, S.W.
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