

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION  
OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO  
TO INTERROGATORIES OF DOUGLAS F. CARLSON,  
REDIRECTED FROM WITNESS DAVIS  
(DFC/USPS-T30-10(A-B, D-E), 11(A-C))

The United States Postal Service hereby provides the responses of witness Mayo to the following interrogatories of Douglas F. Carlson: DFC/USPS-T30-10(a-b, d-e) and 11(a-c), filed on February 11, 2000, and redirected from witness Davis.

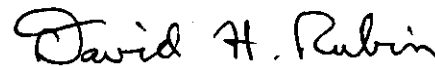
Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.  
Chief Counsel, Ratemaking



David H. Rubin

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February 25, 2000

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO  
TO INTERROGATORIES REDIRECTED FROM WITNESS DAVIS  
(DFC/USPS-T30-10-11)**

**DFC/USPS-T30-10.**

- a. Please confirm that customers using certified mail do not need to present their mailing receipt to a window clerk if they do not need proof of mailing.
- b. Please confirm that customers using return receipt for merchandise must present their mailing at a post office or leave it in their rural mailbox.
- d. Except for the option to purchase restricted delivery for an additional fee, please explain precisely the service elements (e.g., proof of mailing, proof of delivery, etc.) that a customer of certified mail receives that a customer of return receipt for merchandise does not receive.
- e. Except for the option to purchase restricted delivery for an additional fee, please confirm that a customer of return receipt for merchandise receives every service element that a customer who purchases certified mail plus return receipt receives. If you do not confirm, please explain.

**RESPONSE:**

- a. Confirmed.
- b. Confirmed.

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(DFC/USPS-T30-10-11)**

**DFC/USPS-T30-10 (CONTINUED).**

- d. Please see my response to DFC/USPS-30. Since you have requested the service elements for certified mail only versus return receipt for merchandise, the return receipt element for certified mail only should be "No" instead of "Yes." Otherwise, DFC/USPS-30 applies. Also, a customer of certified mail receives *options* for return receipt at the time of mailing or after mailing, so the customer could choose to wait and see if there were any uncertainty or dispute concerning the delivery before requesting a return receipt. A customer of return receipt for merchandise, on the other hand, *must* pay for *both* the delivery record and the return receipt at the time of mailing. Additionally, in cases where the return receipt for merchandise customer waives the signature requirement, the delivery record for the certified mail customer will include the signature of the addressee or addressee's agent, while the delivery record for the return receipt for merchandise customer will not.
- e. See my responses to DFC/USPS-30 and part (d) above.

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MAYO  
TO INTERROGATORIES REDIRECTED FROM WITNESS DAVIS  
(DFC/USPS-T30-10-11)**

**DFC/USPS-T30-11.**

- a. Please provide the percentage of manual Delivery Confirmation transactions for which the customer actually obtains proof or evidence of mailing.
- b. Please confirm that certificate of mailing provides evidence of mailing.
- c. Please confirm that Delivery Confirmation provides evidence of mailing. If you do not confirm, please explain.

**RESPONSE:**

- a. This percentage is not available. See my response to DFC/USPS-T39-1(a).
- b. See my response to DFC/USPS-T39-1(b).
- c. See my response to DFC/USPS-T39-1(a).

**DECLARATION**

I, Susan W. Mayo, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Susan W Mayo

Dated: February 25, 2000

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



David H. Rubin

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February 25, 2000