

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORIES OF
THE OFFICE OF THE CONSUMER ADVOCATE
(OCA/USPS-38-45)

The United States Postal Service hereby provides its responses to the following interrogatories of the Office of the Consumer Advocate: OCA/USPS-38 through 45, filed on January 28, 2000.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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February 11, 2000

RESPONSE OF THE UNITED STATES POSTAL SERVICE TO INTERROGATORY
OF THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-38.

Has the Postal Service updated the 1980 Nonhousehold Mailstream Study? If so, please provide a copy. If not, has the Postal Service conducted any studies, reviews, estimates, approximations, research or analysis addressing the non-household mail-stream? If so, please provide copies of all related documents. If not, please explain why none has been conducted.

RESPONSE:

In the early 1990s, the Postal Service conducted some studies to collect information similar to some of that collected in the earlier Nonhousehold Mailstream study to which the question refers. The information, however, was merely entered into a database to be available for specific inquiries. Consequently, there is no "study," "report," or similar document for which a copy could be provided. Partially because of assurances given at the time the information was collected, the Postal Service considers much of the information collected to be proprietary, and, as such, unavailable for public disclosure.

Not only is this information many years old, but the collection of representative data poses significant statistical and methodological challenges. Even if the data were more recent, their representativeness would be open to question. The Postal Service does publish some estimates on nonhousehold mail in the Household Diary Study.

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-39.

For FY 97, FY 98 and FY 99, please provide the volume of single-piece First-Class Mail that was FIM tagged. If you are unable to provide the volume, please explain.

RESPONSE:

The volume of single-piece First-Class Mail that was FIM tagged for Fiscal Years FY 97 through FY 99 was approximately 8,293,332,000 pieces, 8,699,966,000 pieces, and 8,965,729,000 pieces, respectively.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
INTERROGATORIES OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-40.

What proportion of courtesy reply envelopes processed by the Postal Service in FY 97, FY 98 and FY 99, had a FIM C? What proportion of courtesy reply envelopes processed by the Postal Service in FY 97, FY 98 and FY 99 had a FIM D? If you are unable to provide the information, please explain.

RESPONSE:

All Courtesy Reply Mail (CRM) envelopes are required to have a FIM A marking as per Domestic Mail Manual (DMM) 54 sections C810.8.1a and C100.5.2a. The Postal Service does not collect data regarding the percentage of CRM envelopes that contain incorrect FIM markings. When problems are discovered with specific mail pieces, the Postal Service works with the mailer to correct the problem.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-41.

For FY 97, FY 98 and FY 99, for First-, Periodicals and Standard A class mail, please provide separate presort, nonpresort CEM and nonpresort non-CEM barcode reader reject rates caused by each of the following:

shifts in the window envelope's address insert,
mail pieces are too flimsy,
pieces have open edges,
pieces have "other physical problems" (please specify each problem), and
pieces have a non-delivery point sequence address.

RESPONSE:

(a-e) Barcode reader acceptance rates can be found in USPS LR-I-107. These acceptance rates are calculated by machine type (i.e., shape) and, in some cases, by operation number. The reject rates would be equal to 1 minus the acceptance rates. The acceptance rates are not disaggregated by class, by mail type, or by specific mail piece characteristic.

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-42.

Please refer to Docket No. R97-1, OCA/USPS-103. For each of the following years: FY97, FY 98 and FY99, please provide similar ODIS single-piece volume data.

RESPONSE: Please see the attached tables.

FY97 First-Class Single Piece Volumes

ODIS Volumes:

Indicia/FIM Status	Letters	Flats	Parcels	Total L,F & P	Cards	Total Single-Piece
Govt FIM	30,941,679	3,013,379	306,645	34,261,703	112,350,079	146,611,782
Govt No FIM	587,909,589	134,115,990	6,598,769	728,624,347	63,935,522	792,565,766
Metered FIM	470,193,219	12,808,334	2,258,560	485,260,112	11,192,549	496,452,661
Metered No FIM	19,285,411,187	3,784,379,022	289,243,073	23,359,210,193	911,025,161	24,270,235,354
Permit FIM	733,436,318	35,051,904	12,307,087	780,795,308	241,146,955	1,021,942,263
Permit No FIM	2,691,466,089	412,237,278	102,130,538	3,206,010,817	583,522,204	3,789,533,020
Stamped FIM	7,184,513,934	6,474,931	1,055,567	7,192,044,432	158,329,166	7,350,373,598
Stamped No FIM	19,006,523,286	627,685,008	78,324,257	19,712,526,654	1,389,993,149	21,102,519,803
Total	49,990,566,314	5,015,942,756	492,224,496	55,498,733,566	3,471,494,785	58,970,228,351
Total FIM	8,419,085,149	57,348,547	15,927,859	8,492,361,555	523,012,852	9,015,374,407
Total No FIM	41,571,481,165	4,958,594,209	476,296,637	47,006,372,011	2,948,481,932	49,959,518,489
RPW-Adjusted Volumes:						
RPW (in 000s)				54,240,238	3,003,755	
RPW-Adjusted Shape	48,856,975	4,902,201	481,063	54,240,238	3,003,755	57,243,993
RPW-Adjusted FIM	8,228,173	56,048	15,567	8,299,788	452,544	8,751,467
RPW-Adjusted No FIM	40,628,802	4,846,153	465,496	45,940,450	2,551,211	48,497,054

Note: RPW Adjusted Volumes are based on applying ODIS volume percentages to RPW volumes. For example, the RPW-Adjusted Volume 48,856,975, is determined by multiplying the ODIS percentage of letters (49,990,566,314/55,498,733,566) times the RPW Single-Piece volume of 54,240,238.

FY98 First-Class Single Piece Volumes

ODIS Volumes:

Indicia/FIM Status	Letters	Flats	Parcels	Total L,F & P	Cards	Total Single-Piece
Govt FIM	23,455,169	2,649,110	187,548	26,291,826	118,078,783	144,370,609
Govt No FIM	577,845,809	115,335,900	5,450,601	698,626,449	77,416,124	776,042,573
Metered FIM	490,776,846	13,274,852	3,516,517	507,568,215	6,781,017	514,355,093
Metered No FIM	18,787,203,524	3,752,352,305	301,435,845	22,840,991,673	931,572,263	23,772,563,936
Permit FIM	670,136,800	35,247,223	11,627,950	717,006,112	231,410,268	948,416,380
Permit No FIM	2,565,691,892	409,568,745	121,788,708	3,097,049,346	602,174,247	3,699,223,592
Stamped FIM	7,689,034,574	5,163,419	4,049,856	7,698,247,849	91,335,670	7,789,583,519
Stamped No FIM	18,820,792,123	626,039,676	68,829,961	19,515,661,760	1,448,400,640	20,964,062,400
Total	49,624,936,737	4,959,625,368	516,875,264	55,101,443,230	3,507,174,872	58,608,618,102
Total FIM	8,873,403,389	56,334,604	19,376,009	8,949,114,002	447,605,738	9,396,719,740
Total No FIM	40,751,533,348	4,903,290,764	497,499,255	46,152,329,227	3,059,569,134	49,211,898,362
RPW-Adjusted Volumes:						
RPW (in 000s)				54,273,024	2,971,751	
RPW-Adjusted Shape	48,878,854	4,885,060	509,104	54,273,024	2,971,751	57,244,775
RPW-Adjusted FIM	8,739,997	55,488	19,085	8,814,569	379,272	9,178,055
RPW-Adjusted No FIM	40,138,857	4,829,573	490,020	45,458,455	2,592,479	48,066,720

Note: RPW Adjusted Volumes are based on applying ODIS volume percentages to RPW volumes. For example, the RPW-Adjusted Volume 48,878,854 is determined by multiplying the ODIS percentage of letters (49,624,936,737/55,101,443,230) times the RPW Single-Piece volume of 54,273,024.

FY99 First-Class Single Piece Volumes

ODIS Volumes:

Indicia/FIM Status	Letters	Flats	Parcels	Total L,F & P	Cards	Total Single-Piece
Govt FIM	21,655,879	2,015,176	389,097	24,060,152	112,199,404	136,259,556
Govt No FIM	529,047,486	122,002,334	5,940,993	662,139,093	85,572,372	747,711,464
Metered FIM	476,214,459	14,634,705	3,385,727	494,234,891	7,061,826	501,296,717
Metered No FIM	18,130,105,437	3,826,458,470	318,711,351	22,275,269,451	897,119,025	23,172,388,476
Permit FIM	806,703,263	35,169,751	15,325,788	857,198,802	221,117,615	1,078,316,417
Permit No FIM	2,406,195,204	427,687,636	140,609,315	2,974,492,156	561,862,327	3,536,354,483
Stamped FIM	7,858,453,241	6,916,640	1,451,856	7,866,821,736	96,258,029	7,963,079,766
Stamped No FIM	18,716,440,243	665,983,606	69,874,908	19,452,298,758	1,486,520,150	20,938,818,908
Total	48,949,969,299	5,100,862,511	555,683,229	54,606,515,039	3,467,710,748	58,074,225,787
Total FIM	9,163,032,649	58,730,465	20,546,661	9,242,315,582	436,642,681	9,678,952,456
Total No FIM	39,789,555,798	5,042,132,046	535,136,568	45,364,205,265	3,031,068,067	48,395,273,331
RPW-Adjusted Volumes:						
RPW (in 000s)				53,783,619	2,850,770	
RPW-Adjusted Shape	48,212,315	5,023,995	547,309	53,783,619	2,850,770	56,634,389
RPW-Adjusted FIM	9,024,950	57,845	20,237	9,103,038	358,960	9,438,982
RPW-Adjusted No FIM	39,189,945	4,966,149	527,072	44,680,587	2,491,810	47,195,407

Note: RPW Adjusted Volumes are based on applying ODIS volume percentages to RPW volumes. For example, the RPW-Adjusted Volume 48,212,315 is determined by multiplying the ODIS percentage of letters (48,949,969,299/54,606,515,039) times the RPW Single-Piece volume of 53,783,619.

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-43

For FY 97, FY 98 and FY 99, please update the information provided in Docket No. R97-1, in response to OCA/USPS-60 regarding advance and non-advance deposits.

RESPONSE:

The following table updates the one provided in Docket No. R97-1, in response to OCA/USPS-60. Note that Advance Deposit First-Class – Prebarcoded volume is defined, both then and in the below table, as BRAMAS and QBRM service volume (QBRM service began January 10, 1999).

	FY 1997	FY 1998	FY 1999
Advance Deposit ^{1/}			
(a) First-Class – Prebarcoded	515,430	440,286	449,176
(b) First-Class – Other	411,629	381,067	398,744
(c) Priority	3,838	3,444	3,592
Non-Advance Deposit			
(d) First-Class	54,624	41,700	72,742
(e) Priority	473	436	779
(f) Total BRM	985,994	866,933	925,034
(g) Total First-Class BRM	981,683	863,053	920,663
Prebarcoded BRM/Total BRM (a/f)	52.28%	50.79%	48.56%
Prebarcoded/Total First-Class BRM (a/g)	52.50%	51.01%	48.79%

^{1/} FY 98 and FY 99 include First-Class and Priority nonletter experimental reverse manifest/weight averaging method activity.

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-44

For FY 97, FY 98 and FY 99, please update the Origin-Destination Information System data for the percentage of mail by shape for each class/rate category, provided in Docket No. R97-1, in response to OCA/USPS-61.

RESPONSE:

The attached tables provide estimates of these percentages using the Origin-Destination Information System. Note that Other Fourth is now broken into Bound Printed Matter, Special Standard Mail, and Library Mail.

ORIGIN-DESTINATION INFORMATION SYSTEM
 PERCENTAGE OF MAIL FOR EACH CLASS/RATE CATEGORY
 POSTAL FISCAL YEAR 1997

09:26 Thursday, February 10, 2000 1

RATE CATEGORY	LETTERS	CARDS	IPPS	FLATS	PARCELS	TOTAL
1ST CL SINGLE PIECE	84.77	5.89	0.83	8.51	0.00	100.00
1ST CL CARRT PRESORT	90.80	8.42	0.15	0.64	0.00	100.00
1ST CL OTHER PRESORT	93.85	4.59	0.07	1.48	0.00	100.00
PRIORITY	0.66	0.09	15.71	33.31	50.21	100.00
STANDARD B PARCEL POST	0.00	0.00	10.26	2.24	87.50	100.00
OTHER STANDARD B	0.00	0.00	17.55	20.97	61.48	100.00
STANDARD A SGL PIECE	46.83	5.62	14.08	33.47	0.00	100.00
STAND A BLK CRRT PRESORT	41.71	2.96	0.24	55.09	0.00	100.00
STAND A BLK OTHR PRESORT	61.02	2.17	2.31	34.50	0.00	100.00
STAND A NPR CRRT PRESORT	67.62	3.94	0.29	28.15	0.00	100.00
STAND A NPR OTHR PRESORT	81.56	2.22	0.53	15.69	0.00	100.00

OCA/USPS-44
 Attachment 1 of 3

ORIGIN-DESTINATION INFORMATION SYSTEM
PERCENTAGE OF MAIL FOR EACH CLASS/RATE CATEGORY
POSTAL FISCAL YEAR 1998

11:23 Thursday, February 10, 2000 1

RATE CATEGORY	LETTERS	CARDS	IPPS	FLATS	PARCELS	TOTAL
1ST CL SINGLE PIECE	84.67	5.98	0.88	8.46	0.00	100.00
1ST CL CARRT PRESORT	88.26	11.21	0.13	0.39	0.00	100.00
1ST CL OTHER PRESORT	93.52	4.95	0.08	1.45	0.00	100.00
PRIORITY	0.90	0.08	16.61	33.90	48.50	100.00
STANDARD B PARCEL POST	0.00	0.00	11.89	1.63	86.47	100.00
OTHER STANDARD B	0.00	0.00	17.17	25.99	56.84	100.00
STANDARD A SGL PIECE	39.30	7.95	12.54	40.21	0.00	100.00
STAND A BLK CRRT PRESORT	40.83	3.35	0.23	55.60	0.00	100.00
STAND A BLK OTHR PRESORT	61.21	2.42	2.23	34.15	0.00	100.00
STAND A NPR CRRT PRESORT	63.22	2.88	0.32	33.58	0.00	100.00
STAND A NPR OTHR PRESORT	81.99	2.41	0.55	15.05	0.00	100.00

OCA/USPS-44
Attachment 2 of 3

ORIGIN-DESTINATION INFORMATION SYSTEM
PERCENTAGE OF MAIL FOR EACH CLASS/RATE CATEGORY
POSTAL FISCAL YEAR 1999

13:52 Thursday, February 10, 2000 1

RATE CATEGORY	LETTERS	CARDS	IPPS	FLATS	PARCELS	TOTAL
1ST CL SINGLE PIECE	84.29	5.97	0.90	8.78	0.06	100.00
1ST CL CARRT PRESORT	89.00	10.39	0.16	0.44	0.01	100.00
1ST CL OTHER PRESORT	93.52	4.86	0.08	1.55	0.00	100.00
PRIORITY	1.59	0.12	17.56	34.31	46.42	100.00
STANDARD B PARCEL POST	0.00	0.00	14.04	1.35	84.60	100.00
OTHER STANDARD B	0.00	0.00	17.21	31.88	50.91	100.00
STANDARD A SGL PIECE	42.42	4.00	9.19	43.70	0.69	100.00
STAND A BLK CRRT PRESORT	35.54	3.23	0.18	61.03	0.02	100.00
STAND A BLK OTHR PRESORT	62.03	2.73	2.07	33.09	0.08	100.00
STAND A NPR CRRT PRESORT	56.09	3.66	0.43	39.78	0.03	100.00
STAND A NPR OTHR PRESORT	80.73	2.57	0.56	16.13	0.01	100.00

OCA/USPS-44
Attachment 3 of 3

SOURCES: ODIS UDS FILES
PRODUCED BY REVENUE, VOLUME & PERFORMANCE MEASUREMENT

**RESPONSE OF THE UNITED STATES POSTAL SERVICE TO INTERROGATORY
OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-45.

For each of the following years: FY 97, FY 98, and FY 99, please provide a copy of Table 194 from the Household Diary Study, for both holiday and nonholiday mail.

RESPONSE:

The requested tables from FY 97 and FY 98 are attached. Information from FY 99 is not yet available, and is not anticipated to become available for quite some time.

U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1997 WITH ADJUSTMENT FACTORS - (SEPT. 16, 1996 - SEPT. 14, 1997)

TABLE 194
 FIRST-CLASS MAIL SENT
 Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT
 (ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)
 (BASED TO HOLIDAY MAIL ONLY)
 (BASED TO FIRST-CLASS MAIL SENT ONLY)

	AGE OF HEAD OF HOUSEHOLD												EDUCATION OF HEAD OF HOUSEHOLD							
	*****												*****							
	TOTAL	18- 24	18- 21	22- 24	25- 34	35- 44	45- 54	55- 64	65- 69	70 +	NA/ REF	8TH OR LESS	H.S. IN- COM- PLETE	H.S. COM- PLETE	SOME COL- LEGE	PROP TECH SCHL	COL- LEGE GRAD	POST GRAD WORK	DK/ NA	
UNWEIGHTED HOUSEHOLDS	5300	194	63	131	977	1243	977	686	385	809	29	193	458	1740	1059	289	998	529	34	
UNWEIGHTED PIECES	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
WEIGHTED HOUSEHOLDS	1010	38	14	24	175	239	189	132	73	160	4	42	94	337	200	49	186	96	6	
WEIGHTED PIECES (BASE)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
YES	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NO	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
DON'T KNOW/NO ANSWER	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
STD DEV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
STD ERR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
MEDIAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
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CHILTON RESEARCH SERVICES NO.6156

MARCH 1998

WEIGHTED NUMBERS ARE REPORTED IN HUNDRED THOUSANDS

OCA/USPS-45
1 of 6

CHILTON RESEARCH SERVICES

U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1997 WITH ADJUSTMENT FACTORS - (SEPT. 16, 1996 - SEPT. 14, 1997)

TABLE 194
 FIRST-CLASS MAIL SENT
 Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT
 (ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)
 (BASED TO NON-HOLIDAY MAIL ONLY)
 (BASED TO FIRST-CLASS MAIL SENT ONLY)

	AGE OF HEAD OF HOUSEHOLD											EDUCATION OF HEAD OF HOUSEHOLD							
	18-	18-	22-	25-	35-	45-	55-	65-	70+	NA/	8TH	H.S.	H.S.	SOME	PROF	COL-	POST	DK/	
	24	21	24	34	44	54	64	69	70	REF	GRDE	IN-	COM-	COL-	TECH	LEGE	GRAD	NA	
UNWEIGHTED HOUSEHOLDS	5300	194	63	131	977	1243	977	686	385	809	29	193	458	1740	1059	289	998	529	34
UNWEIGHTED PIECES	5084	108	20	88	785	1347	999	755	413	642	35	89	174	1317	1072	283	1312	805	32
WEIGHTED HOUSEHOLDS	1010	38	14	24	175	239	189	132	73	160	4	42	94	337	200	49	186	96	6
WEIGHTED PIECES (BASE)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
YES	887	19	4	14	134	248	178	160	57	87	4	10	29	227	204	45	218	150	4
	100.0	2.1	0.5	1.6	15.1	27.9	20.1	18.1	6.4	9.8	0.4	1.2	3.3	25.5	23.0	5.1	24.6	16.9	0.5
	66.9	68.9	70.8	68.3	71.9	69.3	66.3	63.9	68.4	59.8	58.6	54.2	45.0	65.5	69.7	72.7	66.9	71.2	68.5
	66.9	1.4	0.3	1.1	10.1	18.7	13.4	12.1	4.3	6.6	0.3	0.8	2.2	17.1	15.3	3.4	16.4	11.3	0.3
NO	389	8	2	6	44	98	81	84	23	49	2	8	31	106	82	15	90	56	1
	100.0	2.1	0.5	1.7	11.3	25.1	20.7	21.7	5.9	12.5	0.6	2.0	8.0	27.2	21.0	3.8	23.2	14.5	0.3
	29.3	30.1	29.2	30.4	23.4	27.3	29.9	33.7	28.0	33.2	36.3	40.8	48.5	30.5	28.0	24.1	27.6	26.6	20.0
	29.3	0.6	0.1	0.5	3.3	7.4	6.1	6.4	1.7	3.7	0.2	0.6	2.3	8.0	6.2	1.1	6.8	4.2	0.1
DON'T KNOW/NO ANSWER	51	0	-	0	9	12	10	6	3	10	0	1	4	14	7	2	18	5	1
	100.0	0.5		0.5	17.0	23.8	20.1	11.9	5.9	20.0	0.7	1.9	8.2	27.4	12.9	3.9	35.1	9.1	1.4
	3.8	1.0		1.3	4.7	3.4	3.8	2.4	3.6	7.0	5.1	5.1	6.6	4.0	2.3	3.2	5.5	2.2	11.5
	3.8	*		*	0.7	0.9	0.8	0.5	0.2	0.8	*	0.1	0.3	1.1	0.5	0.2	1.4	0.4	0.1
MEAN	1.31	0.73	0.47	0.88	1.06	1.49	1.42	1.90	1.13	0.91	1.52	0.45	0.68	1.03	1.46	1.25	1.75	2.21	1.11
STD DEV	2.79	1.76	1.20	2.00	2.32	2.94	2.78	3.82	2.56	2.19	2.90	1.32	1.73	2.34	2.89	2.44	3.19	4.09	2.09
STD ERR	0.05	0.16	0.19	0.23	0.11	0.11	0.13	0.21	0.18	0.10	0.66	0.14	0.11	0.08	0.13	0.20	0.14	0.26	0.46
MEDIAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Note: Percentage less than 0.05 printed as *.

CHILTON RESEARCH SERVICES NO.6156 MARCH 1998

WEIGHTED NUMBERS ARE REPORTED IN HUNDRED THOUSANDS

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U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1997 WITH ADJUSTMENT FACTORS - (SEPT. 16, 1996 - SEPT. 14, 1997)

TABLE 194 (continued)
 FIRST-CLASS MAIL SENT
 Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT
 (ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)
 (BASED TO NON-HOLIDAY MAIL ONLY)
 (BASED TO FIRST-CLASS MAIL SENT ONLY)

TOTAL	AGE OF HEAD OF HOUSEHOLD										EDUCATION OF HEAD OF HOUSEHOLD							
	18-24	18-21	22-24	25-34	35-44	45-54	55-64	65-69	70+	NA/REF	8TH OR LESS	H.S. IN-COM-LETE	H.S. COM-LETE	SOME COL-LEGE	PROF TECH SCHL	COL-LEGE GRAD	POST GRAD WORK	DK/NA
1327	27	6	20	187	358	269	250	83	146	6	19	64	347	293	62	326	211	6
100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.1	100.1	100.0	100.0	100.0	100.0	100.0	100.0

Sigma

Note: Percentage less than 0.05 printed as *.
 CHILTON RESEARCH SERVICES NO.6156

MARCH 1998

WEIGHTED NUMBERS ARE REPORTED IN HUNDRED THOUSANDS

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CHILTON RESEARCH SERVICES

U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1998 WITH ADJUSTMENT FACTORS - (SEPT. 15, 1997 - SEPT. 13, 1998)

TABLE 194
 FIRST-CLASS MAIL SENT
 Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT
 (ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)
 (BASED TO HOLIDAY MAIL ONLY)
 (BASED TO FIRST-CLASS MAIL SENT ONLY)

	AGE OF HEAD OF HOUSEHOLD											EDUCATION OF HEAD OF HOUSEHOLD								
	*****											*****								
	18-	18-	22-	25-	35-	45-	55-	65-	69	70 +	NA/ REF	BTH OR LESS	H.S. IN- COM- LETE	H.S. COM- COM- LETE	SOME COL- COL- LEGE	PROF TECH SCHL	COL- LEGE GRAD	POST GRAD WORK	DK/ NA	
UNWEIGHTED HOUSEHOLDS	5300	226	78	148	880	1219	1004	708	435	807	21	219	468	1867	1014	241	1009	460	22	
UNWEIGHTED PIECES	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
WEIGHTED HOUSEHOLDS	1018	44	13	31	171	241	189	130	88	151	5	44	96	342	183	46	205	96	5	
WEIGHTED HOUSEHOLDS	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
WEIGHTED PIECES (BASE)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
YES	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NO	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
DON'T KNOW/NO ANSWER	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
STD DEV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
STD ERR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
MEDIAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Sigma	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

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U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1998 WITH ADJUSTMENT FACTORS - (SEPT. 15, 1997 - SEPT. 13, 1998)

TABLE 194
 FIRST-CLASS MAIL SENT
 Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT
 (ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)
 (BASED TO NON-HOLIDAY MAIL ONLY)
 (BASED TO FIRST-CLASS MAIL SENT ONLY)

	AGE OF HEAD OF HOUSEHOLD											EDUCATION OF HEAD OF HOUSEHOLD							
	*****											*****							
	TOTAL	18-24	18-21	22-24	25-34	35-44	45-54	55-64	65-69	70+	NA/REF	8TH OR LESS	H.S. IN-COM-LETE	H.S. COM-LETE	SOME COL-LEGE	PROF TECH SCHL	COL-LEGE GRAD	POST GRAD WORK	DK/NA
UNWEIGHTED HOUSEHOLDS	5300	226	78	148	880	1219	1004	708	435	807	21	219	468	1867	1014	241	1009	460	22
UNWEIGHTED PIECES	4421	131	17	114	586	1015	930	739	401	601	18	79	189	1298	858	271	1080	624	22
WEIGHTED HOUSEHOLDS	1018	44	13	31	171	241	189	130	88	151	5	44	96	342	183	46	205	96	5
WEIGHTED PIECES (BASE)	1205	54	4	49	142	288	271	209	96	139	6	19	50	342	194	88	327	181	4
YES	761	31	2	29	75	181	188	139	56	89	2	11	28	215	122	56	210	117	2
	100.0	4.1	0.2	3.8	9.9	23.7	24.7	18.2	7.4	11.6	0.3	1.4	3.7	28.2	16.0	7.3	27.6	15.4	0.3
	63.2	57.7	37.1	59.5	53.2	62.8	69.6	66.3	58.6	63.6	39.8	57.3	56.9	62.8	62.9	63.5	64.3	64.7	52.0
	63.2	2.6	0.1	2.4	6.3	15.0	15.6	11.5	4.7	7.3	0.2	0.9	2.4	17.8	10.1	4.6	17.5	9.7	0.2
NO	395	22	3	20	61	96	72	63	33	44	4	8	21	120	64	29	99	52	1
	100.0	5.7	0.7	5.0	15.3	24.3	18.2	15.9	8.5	11.1	0.9	2.1	5.2	30.5	16.2	7.3	25.2	13.3	0.3
	32.8	41.8	62.9	39.9	42.6	33.4	26.5	30.0	34.8	31.6	60.2	42.7	41.1	35.1	33.1	32.6	30.3	29.0	31.7
	32.8	1.9	0.2	1.6	5.0	8.0	6.0	5.2	2.8	3.6	0.3	0.7	1.7	10.0	5.3	2.4	8.2	4.3	0.1
DON'T KNOW/NO ANSWER	49	0	-	0	6	11	11	8	6	7	-	-	1	7	8	3	17	11	1
	100.0	0.5		0.5	12.2	22.6	21.6	16.2	13.0	13.9			2.0	14.5	16.0	7.1	35.7	23.3	1.4
	4.1	0.5		0.5	4.2	3.8	3.9	3.8	6.6	4.9			1.9	2.1	4.1	4.0	5.3	6.3	16.3
	4.1	*		*	0.5	0.9	0.9	0.7	0.5	0.6			0.1	0.6	0.7	0.3	1.4	0.9	0.1
MEAN	1.18	1.21	0.34	1.58	0.83	1.19	1.43	1.62	1.10	0.93	1.14	0.43	0.52	1.00	1.06	1.89	1.60	1.88	0.88
STD DEV	3.11	6.77	0.97	8.05	2.14	2.83	2.87	4.13	2.34	2.26	2.13	1.28	1.44	3.36	2.41	5.23	3.06	3.60	1.69
STD ERR	0.06	0.62	0.14	0.92	0.10	0.11	0.13	0.23	0.16	0.12	0.55	0.12	0.10	0.11	0.10	0.48	0.14	0.24	0.45
MEDIAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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Note: Percentage less than 0.05 printed as *.

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WEIGHTED NUMBERS ARE REPORTED IN HUNDRED THOUSANDS

U.S.P.S. HOUSEHOLD DIARY STUDY - DIARY - FISCAL YEAR 1998 WITH ADJUSTMENT FACTORS - (SEPT. 15, 1997 - SEPT. 13, 1998)

TABLE 194 (continued)

FIRST-CLASS MAIL SENT

Q. 9 - DID MAILING ENVELOPE/CARD PROVIDED HAVE BAR CODES PRINTED ACROSS THE FRONT

(ONLY ANSWERED IF A MAILING ENVELOPE/CARD WAS PROVIDED)

(BASED TO NON-HOLIDAY MAIL ONLY)

(BASED TO FIRST-CLASS MAIL SENT ONLY)

TOTAL	AGE OF HEAD OF HOUSEHOLD										EDUCATION OF HEAD OF HOUSEHOLD							
	18-	18-	22-	25-	35-	45-	55-	65-	NA/	REF	8TH	H.S.	SOME	PROF	COL-	POST	OK/	NA
	24	21	24	34	44	54	64	69	70 +	OR	GRDE	IN-	H.S.	SOME	PROF	COL-		
1205	53	5	49	142	288	271	210	95	140	6	19	50	342	194	88	326	180	4
100.1	100.0	100.0	99.9	100.0	100.0	100.0	100.1	100.0	100.1	100.0	100.0	99.9	100.0	100.1	100.1	99.9	100.0	100.0

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Note: Percentage less than 0.05 printed as *.

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APRIL 1999

WEIGHTED NUMBERS ARE REPORTED IN HUNDRED THOUSANDS

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



Michael T. Tidwell

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February 11, 2000