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OCA-T-100 Docket No. MC2000-2

DIRECT TESTIMONY

OF

JAMES F. CALLOW

ON BEHALF OF

THE OFFICE OF THE CONSUMER ADVOCATE

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JANUARY 27, 2000

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JAMES F. CALLOW

STATEMENT OF QUALIFICATIONS

5 My name is James F. Callow. I am a Postal Rate and Classification 6 Specialist. I have been employed by the Postal Rate Commission since June 1993, 7 and since February 1995 in the Office of the Consumer Advocate (OCA).

8 I have testified before the Commission in Docket Nos. MC98-1, R97-1, 9 MC96-3, and MC95-1. In Docket No. MC98-1, I proposed a computer-implemented postage pricing formula for Mailing Online as an alternative to the single average 10 discount rate, Automation Basic (within class and shape), proposed by the Postal 11 Service for all mailings using Mailing Online. In Docket No. R97-1, I proposed a 12 restructuring of post office box fee groups to better reflect costs of providing box 13 service in high and low cost offices. My testimony in Docket No. MC96-3 opposed 14 the Postal Service's non-resident surcharge on post office boxholders, and 15 proposed alternative box fees designed to equalize inter-group cost coverages and 16 17 reduce the disparity in cost coverages by box size. My testimony in the MC95-1 proceeding summarized the comments of persons expressing views to the 18 Commission and the Office of the Consumer Advocate on postal rates and services. 19

As a Special Assistant to former Commissioner H. Edward Quick, I participated in Docket Nos. R94-1, MC93-2 and MC93-1. In Docket No. R94-1, I was assigned responsibility for substantive subject areas considered by the Commission in its Opinion and Recommended Decision. Specifically, I analyzed

quantitative testimony of the Postal Service with respect to the estimation of
 workers' compensation costs and evaluated rate design proposals of the Postal
 Service and other parties related to special postal services.

Prior to joining the Commission, I held positions on the legislative staff of a
US Senator and a Member of Congress from Michigan, and served as an aide to the
Governor of the State of Michigan in Washington.

I am an accountant by training. In 1985, I earned an MS degree in
accounting from Georgetown University. My course work included cost accounting
and auditing. In 1977, I obtained my BA degree from the University of MichiganDearborn with a double major in political science and history and a minor in
economics.

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Ι.

PURPOSE AND SCOPE OF TESTIMONY

I support a Mailing Online experiment. Mailing Online holds potential for
offering mailers, particularly smaller mailers, a new, convenient and low-cost method
of entering mail with the Postal Service. Through its capability to "batch" (combine)
similar mailings, Mailing Online will extend the benefits of postal automation to
smaller mailers, permitting lower postage charges and providing greater efficiency in
postal operations.

8 This testimony addresses the postage charges for Mailing Online during the 9 experiment. In the absence of experience-based cost or volume data, the Postal 10 Service proposes Automation Basic discount rates (within class and shape) for all 11 Mailing Online mailpieces. The Commission, in its opinion on the market test, 12 recognized the presence of a "unilateral preference" for Mailing Online mailings 13 entered in quantities of less than the minimum volumes otherwise required for 14 automation discounts.

15 In response to the Commission's concerns, I propose an alternative to the 16 Postal Service's Automation Basic rates. Under my proposal, the Postal Service would start the Mailing Online experiment as proposed, thus avoiding any delay in 17 18 the commencement and "roli-out" of the service. In the second half of the experiment, however, I propose that customers pay postage charges reflecting the 19 historical batching and presorting experience of the Postal Service during the first 18 20 months of the experiment. Calculating postage charges based upon the Postal 21 Service's actual experience would, during the second half of the experiment, 22

address the "unilateral preference" arising from the Postal Service's proposed
 exemption for small-volume mailings from the minimum volume requirements.

The calculation of postage charges can utilize a computer-implemented 3 pricing formula similar to the Postal Service's pricing formula for Mailing Online pre-4 mailing service fees. My proposed pricing formula relies on volume data showing 5 the extent of batching and presortation actually achieved by the Postal Service 6 during the first half of the experiment. The data would be collected in tabular form 7 by job type to derive historical "weighted average" rates reflecting the batching and 8 presorting experience of the Postal Service. Tables containing the historical 9 weighted average rates would be referenced by computer, and incorporated into the 10 The computer-implemented pricing formula would 11 proposed pricing formula. calculate the postage charge for each Mailing Online mailing. 12

II. THE LIMITED BATCHING CAPABILITY OF THE MAILING ONLINE
 SYSTEM PRESERVES THE "UNILATERAL PREFERENCE" OF MAILING
 ONLINE FOR SMALL-VOLUME MAILINGS

In its "Opinion and Recommended Decision on Market Test" for Mailing 4 Online, the Postal Rate Commission expressed concern about the competitive 5 effects of the Mailing Online service.¹ The Commission perceived a "potentially 6 serious flaw in [the Mailing Online] rate design."2 Under the market test, as 7 proposed, an assumed single average discount rate, Automation Basic (within class 8 and shape), would apply to all mailings prepared by Mailing Online.³ However, not 9 all Mailing Online mailings were expected to meet (or exceed) the minimum volume 10 requirements for Automation Basic rates.⁴ Where there are "small-volume" mailings, 11 the Commission observed, the exemption of Mailing Online mailings from the 12 minimum volume requirements would permit the Postal Service to compete on 13 preferential terms.5 14

³ As a new service offering, there is no data over an extended period of time with which to confidently estimate Mailing Online volumes. Consequently, the Postal Service assumes that "[Automation Basic rates] are expected to be more representative than any other existing rate of the type of mailpiece that will be produced through Mailing Online." Tr. 5/1137, Docket No. MC98-1.

⁴ Prior to the Mailing Online market test, First-Class Mail automation rates applied only to mail that was "prepared in a mailing of at least 500 pieces;" DMCS § 221.31 (July 1, 1997). Similarly, Standard (A) Mail automation rates applied only to mail that was "prepared in a mailing of at least 200 addressed pieces or 50 pounds of addressed pieces;" DMCS § 321.231 (July 1, 1997).

⁵ PRC Op. MC98-1 at 35. "By exempting Mailing Online mailings from the threshold volume eligibility requirements that apply to its competitors, the Postal Service will be able to compete for at least the small-volume portion of the market on preferential terms."

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¹ See generally PRC Op. MC98-1, Opinion and Recommended Decision On Market Test, at 35-36. See also Docket No. MC98-1, Notice of Inquiry No. 1 Concerning Proposed Mailing Online Experiment, October 16, 1998, at 2. In Issue No. 1, the Commission requested that participants supplement "the record concerning the justification for, and the competitive effects of, the requested waiver . . . "

² PRC Op. MC98-1 at 35.

While recommending that the market test proceed, the Commission declined to require a specific alternative to this "unilateral preference."⁶ Nevertheless, the Commission suggested establishment of a rebate system,⁷ and requested that participants "comment on the feasibility and desirability of such [a rebate] alternative."⁶

6 The Commission's suggestion of a rebate system also reflected

misgivings about extending this preference beyond the market test
 period. The Commission urges the Postal Service to explore other
 means of giving Mailing Online customers access to the economies of
 batching that do not require blanket exemptions for Mailing Online
 mailings from the eligibility requirements for automation discounts.

13 PRC Op. MC98-1 at 35.

12

- 14 With respect to the Mailing Online experiment, the Postal Service proposes to
- 15 continue the exemption of Mailing Online mailings (with standardized addresses)
- 16 from the minimum volume requirements otherwise applicable to Automation Basic
- 17 rates.⁹ While this "unilateral preference" for small-volume mailings is a fixture of the
- 18 Mailing Online experiment, as proposed, it is not inherently problematic. The
- 19 competitive effects of exempting Mailing Online mailings from the minimum volume

⁷ Id. at 27.

⁶ *Id.* at 35-36. "The Commission declines to require a specific alternative to this unilateral preference during the market test, because the market test is expected to be very brief, rapid volume growth may obviate the need for an alternative, and the record concerning alternatives is poorly developed."

⁸ Docket No. MC98-1, Notice of Inquiry No. 1 Concerning Proposed Mailing Online Experiment, October 16, 1998, at 3. In my view, a rebate system approaches the economic ideal in terms of product pricing and, therefore, is the best (most efficient) approach. See Tr. 10/ 2206-11 (OCA-T-100), Docket No. MC98-1.

⁹ USPS-T-5 (Plunkett) at 11. "[T]he Postal Service proposes that automation basic rates be made available [for Mailing Online mailpieces] . . . irrespective of the number of pieces in a given

requirements can be mitigated by "batching" customer jobs.¹⁰ The reason: batching
affects the level of presortation for small-volume Mailing Online mailpieces. The
greater the batching capability of the Mailing Online system, the greater the depth of
sort that can be achieved.¹¹

5 The importance of batching to the depth of sort achieved for "small-volume" mailings was revealed during the market test. The Postal Service reports a total of 6 217 "transactions" (i.e., customer jobs) consisting of "merge mail" and "non-merge 7 8 mail" jobs.¹² These 217 transactions presented a total of 50,928 merge mail and non-merge mail mailpieces.¹³ Of the 217 transactions, 162, or 74.7 percent, were 9 non-merge mail jobs. Of the 50,928 mailpieces, 44,899, or 88.2 percent, were non-10 merge mail mailpieces.¹⁴ None of the 162 non-merge mail jobs, representing 44,899 11 mailpieces, could be batched. Since most non-merge mail jobs were small-volume 12

¹¹ Tr. 12/2980-81, Docket No. MC98-1:

MS. DREIFUSS: The more the Postal Service can . . . batch mailings, even non-mailmerge type mailings, generally speaking, the more presortation can be achieved; is that correct?

MR. GARVEY: That's correct, yes.

¹² "Merge Mail" refers to customer documents having "fields that contain recipient-specific information." By contrast, "Non-Merge Mail" documents "contain no recipient-specific information in the contents of the document." Tr. 2/159 (Plunkett).

¹³ Docket No. MC98-1, Mailing Online Weekly Report AP 2 week 3: October 23rd - October 29th, December 7, 1999, Tables 5 and 6.

¹⁴ Id.

transaction." However, "[t]he single piece First-Class Mail rate will be offered only as an option for mailpieces with addresses which cannot be standardized." USPS-T-1 (Garvey) at 2.

¹⁰ The term "batching" has been described variously by the Postal Service. See Tr. 2/194, Docket No. MC98-1; Tr. 6/1553-55, Docket No. MC98-1; see also Tr. 2/112 (Garvey, OCA/USPS-T1-9(a)); Tr. 2/194 (Plunkett). At its most basic, "batching" is the process of aggregating jobs, presented in electronic form by different customers, that consist of like mailpieces (*i.e.*, similar printing and finishing characteristics) into a single file prior to transmission to the print site. The process of batching is performed by the Mailing Online system software in San Mateo, California. Tr. 2/189 (Plunkett).

jobs, most of the non-merge mail mailpieces did not achieve a depth of sort to
 qualify for any automation discounts. Only larger individual non-merge mail jobs
 exceeding the minimum volume requirements (*i.e.*, 500 pieces for First-Class Mail,
 and 200 pieces for Standard (A) Mail) could be sorted to such an extent.

5 Table I shows the batching capability of the Mailing Online Version 2.0 6 system software during the market test, and the Version 3.0 system software on the 7 first day of the experiment.¹⁵ Cells in the table with a "Yes" indicate a batching 8 capability for the respective versions of the system software, while cells with a "No" 9 indicate no batching capability. The major change between Version 2.0 and Version 10 3.0 is the capability to batch non-merge mail documents, which is planned for the first day of the experiment.¹⁶ Nevertheless, the batching capability of the Mailing 11 12 Online system software at the beginning of the experiment, while much improved 13 from the market test, is limited. Consider "Letter-Shaped" mail for Version 3.0 and 14 the row labeled "Same" Job-Type, "Same" Page-Count. Only customer jobs 15 consisting, for example, of the "Same" Job-Type (*i.e.*, letter-size (8¹/₂ x 11) paper, 16 printed on one-side (simplex), in black ink), and the "Same" Page-Count (i.e., a one-17 page document), can be batched with other customer jobs having the same "letter-

¹⁵ Table I is modified from the oral cross-examination exhibit, OCA/USPS-T1-XE#1, to compare the batching capabilities of the Version 2.0 and Version 3.0 system software. *See* Tr. 2/169, OCA/USPS-T1-XE#1. It should be noted that, according to witness Plunkett, Version 3.0 will be able to batch "flat-shaped" mail having the same job-type but different page-counts. *See* Tr. 2/169, OCA/USPS-T1-XE#1, the row Flat-Shaped, "Same" Job-Type, "Different" Page-Count, containing a "Yes" for First-Class Mail and Standard (A) Mail. This batching capability for flat-shaped mail seems implausible, however, since the same capability does not exist for letter-shaped mail in Version 3.0.

¹⁶ Tr. 2/113 (Garvey, OCA/USPS-T1-9(b)). During the market test, only merge mail documents "could be aggregated into the batches received by a printer." Tr. 2/112 (Garvey, OCA/USPS-T1-9(a)).

1	shaped" job-type and page count in First-Class Mail or Standard (A) Mail,
2	respectively. Merge mail and non-merge mail customer jobs of this job-type and
3	page-count may be batched together beginning with the experiment.

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Table I

BATCHING CAPABILITY OF VERSION 2.0 SYSTEM SOFTWARE, AND VERSION 3.0 SYSTEM SOFTWARE ON THE FIRST DAY OF THE MAILING ONLINE EXPERIMENT

				FIRST-CLASS MAIL		STANDAR	STANDARD (A) MAIL	
		Job-	Page		Non-Merge		Non-Merge	
		Туре	Count	Merge Mail	Mail	Merge Mail	Mail	
-		Same	Same	Yes	No	Yes	No	
	Version	Same	Different	No	No	No	No	
	2.0	Different	Same	No	No	No	No	
LETTER-		Different	Different	No	No	No	No	
SHAPED		Same	Same	Y	es	Y.	es	
	Version 3.0	Same	Different	No		No		
		Different	Same	No		No		
		Different	Different	No		No		
	Version 2.0	Same	Same	Yes	No	Yes	No	
		Same	Different	No	No	No	No	
		Different	Same	No	No	No	No	
FLAT-		Different	Different	No	No	No	No	
SHAPED		Same	Same	Yes		Yes		
	Version 3.0	Same	Different	Y	es	Y	es	
		Different	Same	Ν	lo	<u>م</u>	10	
		Different	Different	<u>م</u>	lo	<u> </u>	10	

1 The Postal Service claims that Automation Basic is the appropriate discount 2 rate for Mailing Online mailings. At full implementation, the Postal Service expects 3 to obtain sufficient volumes to permit batching and presorting at least to the 4 automation basic level.¹⁷ However, the limited batching capability of the planned 5 Version 3.0 system software limits the depth of sort that can be achieved for "small-6 volume" mailings.¹⁸ Consequently, the number of Mailing Online mailpieces that will 7 qualify for Automation Basic rates may be limited.

8 The alternative I propose, however, is not predicated upon the batching 9 capability of the Mailing Online Version 3.0 system software, or any subsequent 10 version of the system software. Rather, the ability to batch more and different job-11 types, and thereby achieve ever greater depths of sort, is accommodated by my 12 proposal. My proposal simply utilizes the depth of sort that is actually achieved as a 13 result of the batching capability of the Mailing Online system during the first 18 14 months of the experiment. Consequently, my proposal fairly address the Postal

¹⁷ Tr. 2/572, Docket No. MC98-1. "[A]t full implementation, Mailing Online is expected to generate tens of thousands of pieces per printer per day on average. Thus it is expected that Mailing Online pieces will meet the aforementioned qualifications." See also Tr. 5/1127, Docket No. MC98-1. "In fact, we expect that in most instances, the mail may be presorted more finely and dropshipped more deeply into the system than is necessary to qualify for the proposed discounts."

¹⁸ The Postal Service intends to increase the batching capability of Mailing Online in subsequent versions of the system software. However, no specific plan or timetable exists with respect to improving the batching capability of the system software. Tr. 2/164-65. Nevertheless, "[a] fundamental design objective of the MOL system is to combine all jobs to the greatest extent possible . . . [a] though differences in processing categories and handling characteristics are likely to prevent complete combination of all jobs for the foreseeable future . . ." Tr. 6/1400, Docket No. MC98-1. Some features likely to "prevent complete combination" include batching letters and flats, First-Class and Standard A letters, and mailpieces with different service levels (*i.e.*, next-day service and two-to-five day service). Tr. 6/1600-01, Docket No. MC98-1. The realization of this fundamental design objective would make most of the job-type information unnecessary for purposes of determining depth of sort. Tr. 8/1774, Docket No. MC98-1.

1 Service's proposed exemption from the minimum volume requirements for

2 automation discounts otherwise applicable to small-volume mailings...

III. IT IS BOTH DESIRABLE AND FEASIBLE TO CALCULATE A POSTAGE
 CHARGE FOR EACH MAILING ONLINE MAILING THAT REFLECTS
 HISTORICAL BATCHING AND PRESORTING EXPERIENCE

In the case of Mailing Online, it is not only desirable but feasible to calculate a
postage charge for each customer's mailing. The Postal Service's method of
determining pre-mailing service fees for Mailing Online suggests how a unique
postage charge for each customer's mailing could be calculated.

8 The availability of high-speed computer data processing allowed the Postal 9 Service to propose and the Commission to recommend a "novel, 'floating' fee 10 schedule" for pre-mailing services during the Market Test.¹⁹ Similarly, in the 11 experiment, computers will allow the Postal Service to manage approximately 12 75,000 prices of 25 commercial printers for nearly 3,000 different printing options, 13 and to accommodate changes in contract prices and printing options without further 14 regulatory proceedings.²⁰

15 Such computer capabilities also make it feasible to calculate a postage 16 charge for each Mailing Online mailing that reflects historical batching and 17 presorting experience. The Mailing Online system software could be modified to

¹⁹ Decision of the Governors of the United States Postal Service on the Recommended Decision of the Postal Rate Commission on the Market Test of Mailing Online Service, Docket No. MC98-1 (herein "Governors Decision"), October 16, 1998 at 4. "The Commission recommended a novel, 'floating' fee schedule, which, in place of particular fees, displays the formula (discussed above) by which the fees are calculated based on the prices set forth in the contract between the Postal Service and the printer, rather than fixed fees for the particular contract currently in place."

²⁰ *Id.* "As the Commission noted, this [floating fee schedule] allows for the flexibility needed to accommodate the potential use of multiple printing contractors and to accommodate changes in individual contracts without further proceedings."

permit calculation of a postage charge based upon the batching and presorting
 experience of Mailing Online.

A. Setting Postage Charges For Mailing Online On The Basis Of
 Historical Experience Addresses The Competitive Effect Of Waiving
 Minimum Volume Requirements For Automation Basic Rates

6 The Postal Service's experience batching and presorting Mailing Online 7 mailpieces should be the basis for setting postal charges during the experiment. 8 Using volume data from the Mailing Online experiment, I propose a computer-9 implemented pricing formula, similar to that which exists for pre-mailing fees, to 10 calculate postage charges for each Mailing Online mailing.

My postage pricing formula for Mailing Online relies upon the Postal Service's 11 actual experience batching and presorting mailings. During the first 18 months of 12 the experiment, the Postal Service's assumed single average discount (e.g., 13 Automation Basic for First-Class, or Automation Basic for Standard (A) Mail) applies 14 to all mailpieces, as proposed by the Postal Service. During that same period, 15 volume data is collected on the actual level of presortation achieved for each 16 batched job type by print location. At the end of this period, the accumulated 17 presort-level volume data is used to derive historical weighted average rates that 18 reflect the actual depth of sort achieved for each job type at each print location. 19 During the second 18 months of the experiment, the historical weighted average 20 rate is used to calculate the postage charge for subsequent Mailing Online mailings 21 of a given job type. 22

My proposal permits the Postal Service to proceed with the Mailing Online 1 experiment as proposed during the first 18 months of the experiment. The Postal 2 3 Service would offer all customers the same discount rate—Automation Basic (within class and shape)-for all Mailing Online mailpieces, as proposed. In doing so, 4 however, the competitive advantage identified by the Commission would be 5 preserved during the first half of the experiment. Small-volume mailings would be 6 exempt from the minimum volume requirements for Automation Basic rates 7 otherwise applicable to such mailings, and still applicable to the mailings of 8 9 competitive service providers.

Beginning with the second-half of the experiment, my proposal addresses the 10 competitive advantage on the part of the Postal Service and thereby promotes 11 12 fairness. Mailing Online customers would pay postage charges on their mailings reflecting the Postal Service's historical batching and presorting experience during 13 the first half of the experiment. If actual experience revealed limited batching and 14 15 presorting, permitting entry of many small-volume Mailing Online mailings, postage charges would be calculated on a weighted average nearer the single-piece rate. If 16 actual experience revealed greater batching and presorting, postage charges for 17 small-volume mailings would be calculated on a weighted average rate nearer the 18 19 Automation Basic (or deeper discount) rates.

- 20 My proposal provides ample time for the Postal Service to modify the Mailing
- 21

Online software to incorporate a system of job-type tables.²¹ Because the postage

²¹ There is no technical barrier to modifying the Mailing Online system software. Witness Plunkett maintains that it would be "technically possible" to modify the system software to incorporate

1 charges rely on historical volume data, that data must be collected by presort level 2 for each job type by class during the first half of the experiment. This volume data is collected in tables for each job type. Under my proposal, the first 18 months of the 3 experiment allows time to modify the Mailing Online system software to incorporate 4 a system of tables for the collection of volume data by job-type into the system 5 6 software.²² The first 18 months of the experiment also provides time to test the 7 system modifications prior to release in the "production environment" of the second half of the experiment.23 8

9 My proposal also provides an incentive for the Postal Service to improve the 10 batching capability of Mailing Online system software at the earliest possible time. 11 During the first 18 months of the experiment, if the Postal Service is able to improve 12 the batching capability of Mailing Online, more mailings of different job-types can be 13 batched. The result will be fewer small-volume mailings entered below the minimum 14 volume requirements, and greater depths of sort. This in turn will translate into

the pricing formula proposed in my testimony (OCA-T-100) in Docket No. MC98-1. Tr. 2/174 (Plunkett). See also Tr. 12/2977, Docket No. MC98-1. The pricing formula I propose in this proceeding is less involved than the pricing formula proposed in Docket No. MC98-1.

²² An 18 month period appears to be sufficient time to modify the Mailing Online system software to incorporate the proposed pricing formula and system of tables. Approximately 18 months will have elapsed since the Commission was made aware of plans for development of the Version 3.0 system software and its proposed implementation "as soon as mid-April 2000." See Tr. 6/1592-93, Docket No. MC98-1; see also Motion of the United States Postal Service for Expedition, and for Waiver of Certain Provisions of Rule [67] and Certain Provisions of Rule 64(h), November 16, 1999, at 1. This elapsed time period included the Postal Service's response to "concerns over Y2K compliance such that no development of any kind could be undertaken during a period of about six months" Tr. 2/173 (Plunkett).

²³ In Docket No. MC98-1, witness Garvey indicated that "there is a minimum of six weeks of their testing . . . that must occur before [the information technology people] will place [Version 3.0] into production." Tr. 12/3000, Docket No. MC98-1. The 18 month period I propose should accommodate "a minimum of six weeks of [] testing" prior to release into production.

lower weighted average rates used to calculate postage charges for Mailing Online
 customers during the second half of the experiment.

B. It is Possible To Offer Each Mailing Online Mailing A Postage Charge
 Calculated From Historical Weighted Average Rates Derived During
 The Experiment

6 The pricing formula I propose offers a postage charge for each Mailing Online 7 mailing that is calculated from the historical weighted average rate of each mailing. 8 The historical weighted average rate reflects the actual experience of the Postal 9 Service batching and presorting Mailing Online mailpieces during the experiment.

During the first 18 months of the experiment, the postage rate is the same for 10 all mailings-the assumed single average discount rate (i.e., Automation Basic, 11 within class and shape) proposed by the Postal Service. Cumulative depth of sort 12 data is also collected for each possible job-type and page-count during that same 13 period. At the end of the first 18 months of the experiment, a historical weighted 14 average rate is derived for each job type and page count based upon the actual 15 depth of sort achieved for each job type and page count during the first 18 months 16 17 of the experiment. During the second half of the experiment, each customer is 18 offered a postage charge that is calculated from the historical weighted average rate 19 for the submitted job type.

20 The derivation of the historical weighted average rates requires the collection 21 of volume data showing the extent of batching and presorting achieved by the

1 Postal Service.²⁴ Table II presents a simplified rendering of the volume data 2 necessary by presort level for nine possible letter-size and legal-size job-type and 3 page-count combinations.²⁵ Table III presents a simplified rendering of the volume 4 data necessary for six possible newsletter-size job-type and page-count combinations.²⁶ In the fully operational Mailing Online experiment, the theoretical 5 maximum number of tables would be 2,928,²⁷ one for each job-type and page-count 6 combination in First Class Mail. The same number of tables would exist for 7 Standard (A) Mail as for First-Class Mail.28 8

²⁶ In my testimony (OCA-T-100) in Docket No. MC98-1, all possible job-type and page-count combinations for First-Class Mail could be represented in one table, e.g., Table I. At that time, the maximum page-count for letter-size, legal-size and newsletter-size documents was stated as 48 pages. See Tr. 6/1354, Docket No. MC98-1. Because the maximum page-count for newsletter-size documents is 24 pages, Tr. 2/105, (Garvey, OCA/USPS-T1-4(a)), this change required that newsletter-size documents be shown in a separate table.

²⁷ The calculation is: (30 letter-size job types x 48 page count) + (30 legal-size job types x 48 page count) + (2 newsletter-size job types x 24 page count). Tr. 2/120 (Garvey, OCA/USPS-T1-16(a)-(c)).

²⁸ See Tr. 10/2261, Docket No. MC98-1.

²⁴ Beginning on the first day of the experiment, the Mailing Online system software will collect in electronic form and permanently store the presort-level volume data necessary to derive the historical weighted average rate for each job-type and page-count during the first 18 months of the experiment. Tr. 2/155-56 (Plunkett).

²⁵ I have proposed that presort-level volume data collected during the first half of the experiment be used to derive weighted average rates. These weighted average rates in turn are used to calculate postage charges offered to Mailing Online customers during the second half of the experiment. However, the design of the "look-up" tables in Table II (and Table III) would permit the Postal Service to collect additional presort-level volume data during the second half of the experiment and periodically derive a new weighted average rate, reflecting (presumably) ever greater batching and presorting, for use in calculating postage charges.

Table II MAILING ONLINE "LOOK-UP" TABLES CONTAINING PERIODIC AND CUMULATIVE VOLUME DATA BY JOB TYPE BY PAGE COUNT BY PRESORT LEVEL FOR FIRST CLASS MAIL (LETTER-SIZE AND LEGAL-SIZE)

Table I.A.1. Volume by Job-Type, Page-Count and Presort Level

Job-Type A/Page-Count 1				
Volu			mes	
Presort	All			
Level	(cents)	Period	Periods	
5B	24.3			
3B	26.1			
BB	27			
SP	33			
Weighte				

Table I.A.2. Volume by Job-Type, Page-Count and Presort Level

Job-Type A/Page-Count 2					
Vo			mes		
Presort	Rates	Current	All		
Level	(cents)	Period	Periods		
5B	24.3				
3B	26.1				
BB	27				
SP	33				
Weighted Average Rate					

Table I.A.48. Volume by Job-Type, Page-Count and Presort Level

Job-Type A/Page-Count 48				
Volu			mes	
Presort				
Level	(cents)	Period	Periods	
3/5B	225.0			
BB	228.0			
SP				
Weighted Average Rate				

Table I.B.1. Volume by Job-Type, Page-Count and Presort Level

Job-Type B/Page-Count 1					
		Volumes			
Presort	Rates	Current	All		
Level	(cents)	Period	Periods		
5B	24.3				
3B	26.1				
BB	27				
SP	33				
Weighte	d Avera	ge Rate			

Table I.B.2. Volume by Job-Type, Page-Count and Presort Level

Job-	Job-Type B/Page-Count 2					
		Volu	mes			
		Current				
Level	(cents)	Period	Periods			
5B	24.3					
3B	26.1					
BB	27					
SP	33					
Weighte	Weighted Average Rate					

Table I.BH.1. Volume by Job-Type, Page-Count and Presort Level

Job-T	Job-Type BH/Page-Count 1				
			mes		
Presort	Rates	Current	All		
Level	(cents)	Period	Periods		
5B	24.3				
3B	26.1				
BB	27				
SP	33				
Weighte	Weighted Average Rate				

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Table I.BH.2. Volume by Job-Type, Page-Count and Presort Level

Job-T	Job-Type BH/Page-Count 2					
		Volumes				
Presort	Rates	Current	All			
Level	(cents)	Period	Periods			
5B	24.3					
3B	26.1					
BB	27					
SP	33					
Weighte	Weighted Average Rate					

Table I.B.48. Volume by Job-Type, Page-Count and Presort Level

Job-Type B/Page-Count 48					
		Volu	mes		
Presort	Rates	Current	All		
Level (cents) Peri			Periods		
3/5B	225.0				
BB	228.0				
SP					
Weighted Average Rate					

Table I.BH.48. Volume by Job-Type, Page-Count and Presort Level

	Job-Type BH/Page-Count 48				
		· •	Volumes		
			Current		
	Level	(cents)	Period	Periods	
	3/5B	291.0			
	BB	294.0			
•	SP	297.0			
	Weighte	d Avera	ge Rate		

Table III MAILING ONLINE "LOOK-UP" TABLES CONTAINING PERIODIC AND CUMULATIVE VOLUME DATA BY JOB TYPE BY PAGE COUNT BY PRESORT LEVEL FOR FIRST-CLASS MAIL (NEWSLETTER-SIZE)

Vo	olume		Type, Pag sort Leve	ge-Count ∋I
	Job	-Type Bl	Page-Co	ount 1
			Vol	umes
-			• •	

Table I.Bl.1.

		Volumes		
Presort Level	Rates (cents)	Current Period	All Periods	
5B	24.3			
3B	26.1			
BB	27			
SP	33			
Weighte	d Averag	e Rate		

Table I.BJ.1. Volume by Job-Type, Page-Count and Presort Level

Job-Type BJ/Page-Count 1					
		Volumes			
Presort	Rates	Current	All		
Level	(cents)	Period	Periods		
5B	24.3				
3B	26.1				
BB	27				
SP	33				
Weighted Average Rate					

Table I.Bl.2. Volume by Job-Type, Page-Count and Presort Level

Job-Type BI/Page-Count 2						
		Vol	umes			
Presort	Rates	Current	All			
Level	(cents)	Period	Periods			
5B	24.3					
3B	26.1					
BB	27					
SP	33					
Weighte	Weighted Average Rate					

Table I.Bi.24. Volume by Job-Type, Page-Count and Presort Level

Job-Type BI/Page-Count 24						
	Volumes					
Presort Level		Current Period	All Periods			
3/5B	225.0					
BB	228.0					
SP	231.0					
Weighte	d Averag	e Rate				

Table I.BJ.2. Volume by Job-Type, Page-Count and Presort Level

Job-Type BJ/Page-Count 2						
		Volumes				
Presort	Rates	Current	All			
Level	(cents)	Period	Periods			
5B	24.3					
3B	26.1		1			
BB	27					
SP	33					
Weighte	Weighted Average Rate					

Table I.BJ.24. Volume by Job-Type, Page-Count and Presort Level

Job-Type BJ/Page-Count 24						
Volumes						
Presort	Rates	Current	All			
Level	(cents)	Period	Periods			
3/5B	225.0					
BB	228.0					
SP	231.0					
Weighte	d Averaç	e Rate				

1	The volume data collected for each job-type and page-count combination
2	during the first 18 months of the experiment is arrayed by presort-level in each table,
3	as shown in Tables II and III. Exhibits 1 and 2 show the rates appearing in each
4	table associated with the presort levels for First-Class Mail and Standard (A) Mail,
5	respectively. The presort-level volume data collected and the rate information in
6	each table is used to derive a historical weighted average rate at the end of the 18
7	month period. For example, suppose that data collected during the first half of the
8	experiment revealed the volume and proportions by presort level for letter-size Job-
9	Type A/Page-Count 1, as shown in Table IV. The historical weighed average rate
10	used during the second half of the experiment would be 27.6 cents ((0.25 \cdot 24.3) +
11	(0.25 • 26.1) + (0 • 20.3) + (0.25 • 27) + (0.25 • 33)). Table IV shows the derivation
12	of the historical weighted average rate for Job-Type A/Page-Count 1 in the last
13	column.

	Job-Type A/Page-Count 1						
Presort Level	Rates (cents)	Volume	Percent of Total	Weighted Average Rate (cents)			
		<u> </u>		·····			
5B	24.3	500	0.25	6.075			
3B	26.1	500	0.25	6.525			
3/5B	20.3	0	0	0			
BB	27.0	500	0.25	6.750			
SP	33.0	500	0.25	8.250			
Total	2,000		1	27.600			

Table IV DERIVATION OF HISTORIC WEIGHTED AVERAGE RATE

1 The historical weighted average rates derived for each job-type and page-2 count are recorded in "look-up" tables, as shown in Tables II and III. The "look-up" 3 tables are referenced by the Mailing Online computer, with the historical weighted 4 average rates representing the discount rates used to calculate the postage charges 5 offered to customers for each Mailing Online mailing submitted during the second 6 half of the experiment.

Consequently, the discount rate, D_{ij} , for any mailing of a given job-type and page-count can be displayed as $D_{ij} = x_{ij}$, where x_{ij} represents the historical weighted average rate for the *i*th job-type and *j*th page-count.

1 IV. CONCLUSION

2 In response to Commission concerns about extending the "unilateral preference" of Mailing Online in the market for small-volume mailings beyond the 3 market test, I propose an alternative to the Postal Service's Automation Basic rates 4 5 for Mailing Online mailings. I propose a computer-implemented postage pricing formula that incorporates Postal Service batching and presorting experience during 6 the first 18 months of experiment to calculate postage charges offered to customers 7 during the second half of the experiment. The alternative I propose thereby 8 addresses the Commission's concerns over the competitive effects of waiving the 9 minimum volume requirements for Automation Basic rates during the second half of 10 11 the experiment.

EXHIBITS

Exhibit 1 Page 1 of 2 FIRST-CLASS MAIL RATES FOR MAILING ONLINE JOB-TYPE/PAGE-COUNT "LOOK-UP" TABLES^{1/} Rates per Piece (including Additional Ounce Rate)

	Job-Type/Page Count				
A-AD/1-48	AE-BH/1-48	BI-BJ/1-24		Additional Ounce Rate:	22.0
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	Ounces	Presort Level	Rates (cents)
Letters (Pages)	Letters (Pages)	Letters (Pages)	<=	Lett	ers
		· · · · · · · · · · · · · · · · · · ·		5B	24.3
1-4	1-3	1-2	1	3B	26.1
				ВВ	27.0
				SP	33.0
				5B	46.3
5	4		2	3B	48.1
				BB	49.0
				SP	55.0
Flats (Pages)	Flats (Pages)	Flats (Pages)		Fla	
				3/5B	49.0
6-8	5-6	3-4	2	BB	52.0
				SP	55.0
				3/5B	71.0
9-13	7-10	5-6	3	BB	74.0
				SP	77.0
				3/5B	93.0
14-18	11-14	7-9	4	BB	96.0
				SP	99.0
				3/5B	115.0
19-23	15-18	10-11	5	BB	118.0
				SP	121.0
<u></u>				3/5B	137.0
24-28	19-22	12-14	6	BB	140.0
				SP	143.0
			· · · · · · · · · · · · · · · · · · ·	3/5B	159.0
29-33	23-25	15-16	7	BB	162.0
			1	SP	165.0

Exhibit 1 (continued)

Page 2 of 2

A-AD/1-48	Job-Type/Page Count AE-BH/1-48	BI-BJ/1-24		Additional Ounce Rate:	22.0
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	Ounces	Presort Level	Rates (cents)
Flats (Pages)	Flats (Pages)	Flats (Pages)	<=	Fla	ts
34-38	26-29	17-19	8	3/5B BB SP	181.0 184.0 187.0
39-43	30-33	20-21	9	3/5B BB SP	203.0 206.0 209.0
44-48	34-37	22-24	10	3/5B BB SP	225.0 228.0 231.0
	38-41		11	3/5B BB SP	247.0 250.0 253.0
	42-45		12	3/5B BB SP	269.0 272.0 275.0
	46-48		13	3/5B BB SP	291.0 294.0 297.0

Notes:

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<u>1</u>/ This attachment is not a "look-up" table. It only contains the rates appearing in the "look-up" tables. These rates, when combined with presort-level volume data collected quarterly by job-type/page count, are used to derive the experience-based weighted average rates in each "look-up" table.

Exhibit 2A Page 1 of 1 STANDARD (A) MAIL RATES FOR MAILING ONLINE JOB-TYPE/PAGE-COUNT "LOOK-UP" TABLES^{1/}

J	ob-Type/Page Cour	nt			
A-AD/1-14	AE-BH/1-11	BI-BJ/1-7] ·	Auton	nation
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	Ounces	Presort Level	Rates (cents)
Letters (Pages)	Letters (Pages)	Letters (Pages)	<=	Let	ters
				5B	16.0
1-4	1-3	1-2	1	3B	17.6
				BB	18.3
				SP	33.0
	·			5B	16.0
5	4		2	3B	17.6
				вв	18.3
				SP	55.0
Flats (Pages)	Flats (Pages)	Flats (Pages)		Fla	ats
			1	3/5B	20.3
6-8	5-6	3-4	2	вв	24.5
				SP	55.0
				3/5B	20.3
9-13	7-10	5-6	3	BB	24.5
				SP	77.0
		· · ··-		3/5B	20.3
14	11	7	3.2985	BB	24.5
				SP	99.0

Minimum Piece Rate (for pieces weighing 3.2985 ounces or less)

Notes:

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<u>1</u>/ This attachment is not a "look-up" table. It only contains the rates appearing in the "look-up" tables. These rates, when combined with presort-level volume data collected quarterly by job-type/page count, are used to derive the experience-based weighted average rates in each "look-up" table.

Exhibit 2B
STANDARD (A) MAIL RATES FOR MAILING ONLINE JOB-TYPE/PAGE-COUNT "LOOK-UP" TABLES ^{1/}
Rates for Pound Rated Pieces (for pieces weighing more than 3.2985 ounces)

Job-Type/Page Count			Weig	iht per Page	e (oz.)	Automation Flats				
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size	Legal-Size	Newsletter- Size	Basic Flat:		3/5-Digit Flat:	6.3	
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Level	Rates (cents)	Rates (cents)	Rates (cents)	
Flats (Pages)	Flats (Pages)	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size <u>3</u> /	Nsitr. Size <u>4</u> /	
		·				3/5B	20.7	20.9	21.5	
15	12	8	3.4	3.448	3.6	BB	24.9	25.1	25.7	
					SP	99.0	99.0	99.(
						3/5B	21.5	22.0	23.:	
16 13	9	3.6	3.702	4	BB	25.7	26.2	27.4		
						SP	99.0	99.0	99.0	
						3/5B	22.4	23.0	24.9	
17	14	10	3.8	3.956	4.4	BB	26.6	27.2	29.1	
						SP	99.0	99.0	121.0	
						3/5B	23.2	24.1	26.0	
18	15	11	4	4.21	4.8	BB	27.4	28.3	30.0	
						SP	99.0	121.0	121.0	
						3/5B	24.1	25.2	28.3	
19	16	12	4.2	4.464	5.2	BB	28.3	29.4		
						SP	121.0	121.0	143.0	

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Exhibit 2B (continued)

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Job-Type/Page Count			Weig	jht per Page	e (oz.)	Automation Flats				
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size	Legal-Size	Newsletter- Size	Basic Flat:	10.5	3/5-Digit Flat:	6.3	
(8.5x11) (8.5x14) (11x17)	Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Levei	Rates (cents)	Rates (cents)	Rates (cents)		
	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size <u>3</u> /	Nsltr. Size 4/		
						3/5B	24.9	26.3	30.0	
20	17	13	4.4	4.718	5.6	BB	29.1	30.5	34.2	
						SP	121.0	121.0	143.0	
	· · · · · · · · · · · · · · · · · · ·					3/5B	25.8	27.3	31.7	
21 18 14	14	4.6	4.972	6	BB	30.0	31.5	35.9		
						SP	121.0	121.0	143.0	
<u>.</u>						3/5B	26.6	28.4	33.4	
22	19	15	4.8	5.226	6.4	BB	30.8	32.6	37.6	
						SP	121.0	143.0	165.0	
						3/5B	27.5			
23	20	16	5	5.48	6.8	BB	31.7			
						SP	121.0	143.0	165.0	
						3/5B	28.3		1	
24	21	17	5.2	5.734	7.2	BB	32.5	34.8	41.0	
						SP	143.0	143.0	187.0	
	· · · · · · · · · · · · · · · · · · ·					3/5B	29.1	1		
25	22	18	5.4	5.988	7.6	BB	33.3	35.8		
						SP	143.0	143.0	187.0	

Exhibit 2B (continued)

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Job-Type/Page Count			Weig	ht per Page	ə (oz.)	Automation Flats				
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size		Newsletter- Size	Basic Flat:	10.5	3/5-Digit Flat:	6.3	
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Level	Rates (cents)	Rates (cents)	Rates (cents)	
Flats (Pages)	Flats (Pages)	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size <u>3</u> /	Nsitr. Size 4/	
						3/5B	30.0		40.2	
26	23	19	5.6	6.242	8	BB	34.2	36.9		
						SP	143.0	165.0	187.0	
						3/5B	30.8	33.8	41.8	
27	24	20	5.8	6.496	8.4	BB	35.0	38.0	46.0	
					SP	143.0	165.0	209.0		
						3/5B	31.7	34.9	43.5	
28	25	21	6	6.75	8.8	BB	35.9	39.1	47.7	
						SP	143.0	165.0	209.0	
						3/5B	32.5	35.9	45.2	
29	26	22	6.2	7.004	9.2	BB	36.7	40.1	49.4	
						SP	165.0	187.0	231.0	
				<u> </u>		3/5B	33.4			
30	27	23	6.4	7.258	9.6	BB	37.6			
						SP	165.0	187.0	231.0	
	<u> </u>					3/5B	34.2			
31	28	24	6.6	7.512	10	BB	38.4	1		
						SP	165.0	187.0	231.0	

Exhibit 2B (continued)

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Job-Type/Page Count			Weig	jht per Page	e (oz.)	Automation Flats				
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size	2	Newsletter- Size	Basic Flat:		3/5-Digit Flat:	6.3	
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Level	Rates (cents)	Rates (cents)	Rates (cents)	
Flats (Pages)	Flats (Pages)	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size <u>3</u> /	Nsltr. Size 4/	
						3/5B	35.1			
32	29		6.8	7.766		BB	39.3	43.4		
						SP	165.0	187.0		
						3/5B	35.9	40.2		
33	30		7	8.02		BB	40.1	44.4		
						SP	165.0	209.0		
						3/5B	36.8	1		
34	31		7.2	8.274		BB	41.0	4		
						SP	187.0	209.0		
						3/5B	37.6			
35	32		7.4	8.528		BB	41.8	+		
						SP	187.0	209.0		
	n r ** .	-	-r			3/5B	38.5		ł – – – – – – – – – – – – – – – – – – –	
36	33		7.6	8.782		BB	42.7	47.7		
		1				SP	187.0	209.0		
		 				3/5B	39.3			
37	34		7.8	9.036		BB	43.5			
					1	SP	187.0	231.0		

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Exhibit 2B (continued)

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J	ob-Type/Page Cou	nt	Weig	ht per Page	e (oz.)		Auton	nation Flats	
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size		Newsletter- Size	Basic Flat:		3/5-Digit Flat:	6.3
Letter-Size (8.5x11)		Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Level	Rates (cents)	Rates (cents)	Rates (cents)
Flats (Pages)	Flats (Pages)	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size <u>3</u> /	Nsitr. Size 4/
38	35		8	9.29		3/5B BB SP	40.2 44.4 187.0	49.8	
39	36		8.2	9.544		3/5B BB SP*	41.0 45.2 209.0	50.9	
40	37		8.4	9.798		3/5B BB SP*	41.8 46.0 209.0	52.0	
41	38		8.6	10.052		3/5B BB SP*	42.7 46.9 209.0	53.0	
42	39		8.8	10.306		3/5B BB SP*	43.5 47.7 209.0	54.1	
43	40		9	10.56		3/5B BB SP*	44.4 48.6 209.0	55.2	

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Exhibit 2B (continued)

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Job-Type/Page Count			Weig	ht per Page	e (oz.)	Automation Flats				
A-AD/15-48	AE-BH/12-48	BI-BJ/8-24	Letter-Size	Legal-Size	Newsletter- Size	Basic Flat:	10.5	3/5-Digit Flat:	6.3	
Letter-Size (8.5x11)	Legal-Size (8.5x14)	Newsletter-Size (11x17)	0.2	0.254	0.4	Presort Level	Rates (cents)	Rates (cents)	Rates (cents)	
Flats (Pages)	Flats (Pages)	Flats (Pages)	Flat Envelo	pe (9x12)	0.4		Ltr size <u>2</u> /	Lgl. Size 3/	Nsltr. Size 4/	
44	41		9.2	10.814		3/5B BB SP*	45.2 49.4 209.0	56.3		
45	42		9.4	11.068		3/5B BB SP*	46.1 50.3 209.0	57.3		
46	43		9.6	11.322	-	3/5B BB SP	46.9 51.1 209.0	58.4		
47	44		9.8	11.576		3/5B BB SP	47.8 52.0 209.0	59.5		
48	45		10	11.83		3/5B BB SP	48.6 52.8 231.0	60.6		
<u>.</u>	46	-		12.084		3/5B BB SP		57.4 61.6 297.0		

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J	Job-Type/Page Count			ht per Page	e (oz.)	Automation Flats				
A-AD/15-48 Letter-Size (8.5x11) Flats (Pages)	AE-BH/12-48 Legal-Size (8.5x14) Flats (Pages)	BI-BJ/8-24 Newsletter-Size (11x17)	Letter-Size 0.2		Newsletter- Size 0.4	Basic Flat: Presort Level	10.5 Rates (cents)	3/5-Digit Flat: Rates (cents)	6.3 Rates (cents)	
										Flats (Pages)
			47	-		12.338		3/5B BB SP		58.5 62.7 297.0
	48	-		12.592		3/5B BB SP		59.6 63.8 297.0		

* Under 1 lb. Priority Mail rates for mailpieces weighing more than 13 ounces but less than 16 ounces.

 Notes:
 <u>1</u>/ This attachment is not a "look-up" table. It only contains the rates appearing in the "look-up" tables. These rates, when combined with presort-level volume data collected quarterly by job-type/page count, are used to derive the experience-based weighted average rates in each "look-up" table.

 <u>2</u>/ Calculation: piece rate + ((Letter-size ounces/16 ounces) * 67.7 cents)

 <u>3</u>/ Calculation: piece rate + ((Legal-size ounces/16 ounces) * 67.7 cents)

 <u>4</u>/ Calculation: piece rate + ((newsletter-size ounces/16 ounces) * 67.7 cents)