

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 1997

Docket No. R97-1

POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

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DIRECT TESTIMONY
OF
PHILIP A. HATFIELD
ON BEHALF OF
UNITED STATES POSTAL SERVICE

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1 DIRECT TESTIMONY

2 OF

3 PHILIP A. HATFIELD

4
5 AUTOBIOGRAPHICAL SKETCH
6

7 My name is Philip A. Hatfield. I am a Consultant in the Office of Government
8 Services at Price Waterhouse LLP (hereafter Price Waterhouse) in Arlington, Virginia. I
9 have been with Price Waterhouse since 1994.

10 My work at Price Waterhouse has been devoted to serving the United States
11 Postal Service and I am an affiliate of Price Waterhouse's Center for Postal Consulting.
12 I have worked on many projects for the United States Postal Service, specializing in
13 cost estimation, rate design analyses, and financial analysis. My experience with the
14 Postal Service includes volume variable cost analysis in transportation and mail
15 processing.

16 At Price Waterhouse, I have worked on various projects related to mail
17 processing cost estimation. Specifically, I was extensively involved with the preparation
18 of First-Class Mail and Standard Mail letter mail processing cost testimony in Docket
19 No. MC95-1. In that docket I assisted in the development of testimony for both witness
20 Smith (USPS-T-10) and witness Takis (USPS-T-12).

21 Over the past three years, I have visited a number of Postal Service field offices
22 including airport mail facilities (AMFs), bulk mail centers (BMCs), processing and
23 distribution centers (P&DCs), and associate post offices (AOs). During these visits, I
24 observed transportation cost system (TRACS) tests, transportation operations, mail
25 processing operations, and delivery operations.

26 I received a bachelor's degree in Economics from the College of William and
27 Mary in 1994.

1 I. PURPOSE AND SCOPE OF TESTIMONY
2

3 The purpose of this testimony is to develop unit mail processing cost estimates
4 for presorted First-Class Mail letters and cards. The mail processing cost estimates
5 developed in this testimony are used in developing rates for First-Class Mail by witness
6 Fronk (USPS-T-32). The current rate structure provides incentives to mailers for
7 avoiding certain mail processing operations which would otherwise be performed by the
8 Postal Service. The mail processing cost estimates developed in this testimony are
9 designed to capture the different costs associated with the various rate categories of
10 mail in order to provide a cost basis for the worksharing discounts. Costs associated
11 with mail other than presorted First-Class Mail letters and cards as well as other
12 functions (delivery, transportation, etc.) are outside the scope of this testimony.

13 Worksharing discounts in First-Class Mail focus on two areas: barcoding and
14 presorting. Using a mail flow modeling methodology similar to that employed by USPS
15 witnesses Smith and Takis in Docket No. MC95-1¹, this testimony develops unit
16 attributable mail processing costs for the following categories of presorted First-Class
17 Mail letters and cards:

- 18 • Nonautomation presort
- 19 • Automation basic presort
- 20 • Automation 3-digit presort
- 21 • Automation 5-digit presort

22 Mail in each of these categories differs due to barcoding, presorting, or a combination
23 of both. The mail processing cost methodology employed in this testimony determines
24 the cost of each mail processing operation that the different types of mail pass through
25 between the time when mail is deposited with the Postal Service and its arrival at the
26 delivery unit. By virtue of the fact that automation mail avoids mail processing
27 operations incurred by nonautomation mail, and that more finely presorted mail avoids

¹ In Docket No. MC95-1, Mr. Takis testified to the mail processing costs for bulk rate Standard Mail (A) letters (USPS-T-12) and Mr. Smith testified to the mail processing costs for presorted First-Class Mail letters (USPS-T-10).

1 mail processing operations incurred by less finely presorted mail, the mail processing
2 cost estimates developed in this testimony result in lower costs for rate categories that
3 are associated with higher degrees of worksharing.

4 The remainder of this testimony is divided into the following sections: a
5 summary of the mail processing cost estimate results, an overview of methodology
6 used to develop unit mail processing costs, a description of the differences between the
7 methodology used in this testimony and that used in Docket No. MC95-1, and a set of
8 appendices that describe the cost calculations and input data in detail. In the summary
9 of results section, the unit mail processing costs developed in this testimony are listed.
10 The overview of the methodology will describe how the cost estimates are developed in
11 general. The next section will specifically detail the changes in the mail processing unit
12 cost development methodology between the time when it was last presented (Docket
13 No. MC95-1) and the current docket. Finally, the appendices show all the detailed
14 calculations for developing the mail processing unit cost estimates. The appendices
15 are organized as follows:

- 16 • Appendix I contains the mail processing flow models and associated cost
17 development for each type of mail. In addition, Appendix I shows a
18 significant amount of the input data used to develop the flow models.
- 19 • Appendix II shows the First-Class Mail characteristics data that are used
20 extensively in this testimony.
- 21 • Appendix III describes the development of bundle sorting costs associated
22 with all types of First-Class presort letter mail that are prepared in bundles.
- 23 • Appendix IV describes the development of the entry profiles for the different
24 types of First-Class presort mail. The entry profiles determine where each
25 type of mail receives its first piece distribution operation.
- 26 • Appendix V shows a breakdown of the test year total mail processing unit
27 costs for First-Class presort letters and cards. These total unit costs are
28 used to reconcile the mail processing model costs to total test year mail
29 processing costs.

1 **II. SUMMARY OF RESULTS**

2

3 In the next section of this testimony, the unit mail processing cost development
4 methodology is described in detail. However, for the purposes of describing the results
5 of this testimony, a general overview is necessary. Simply put, the development of mail
6 processing unit costs by rate category is accomplished by de-averaging the CRA-based
7 mail processing unit cost "benchmark." The benchmark is a shape specific, product
8 specific mail processing unit cost that includes all volume variable mail processing costs
9 that are captured in the CRA. Therefore, the benchmarks include all direct and indirect
10 volume variable mail processing costs.

11 Four benchmarks are used to develop the unit mail processing costs associated
12 with First-Class presort letters and cards. Table II-1 shows the four benchmarks and
13 their respective values.

14

TABLE II-1.
MAIL PROCESSING COST BENCHMARKS FOR FIRST-CLASS PRESORT²

Mail Processing Cost Benchmark	Cost (in cents)
First-Class non-carrier route presort letters	4.6059
First-Class carrier route presort letters	2.2910
First-Class non-carrier route presort cards	3.2597
First-Class carrier route presort cards	0.6204

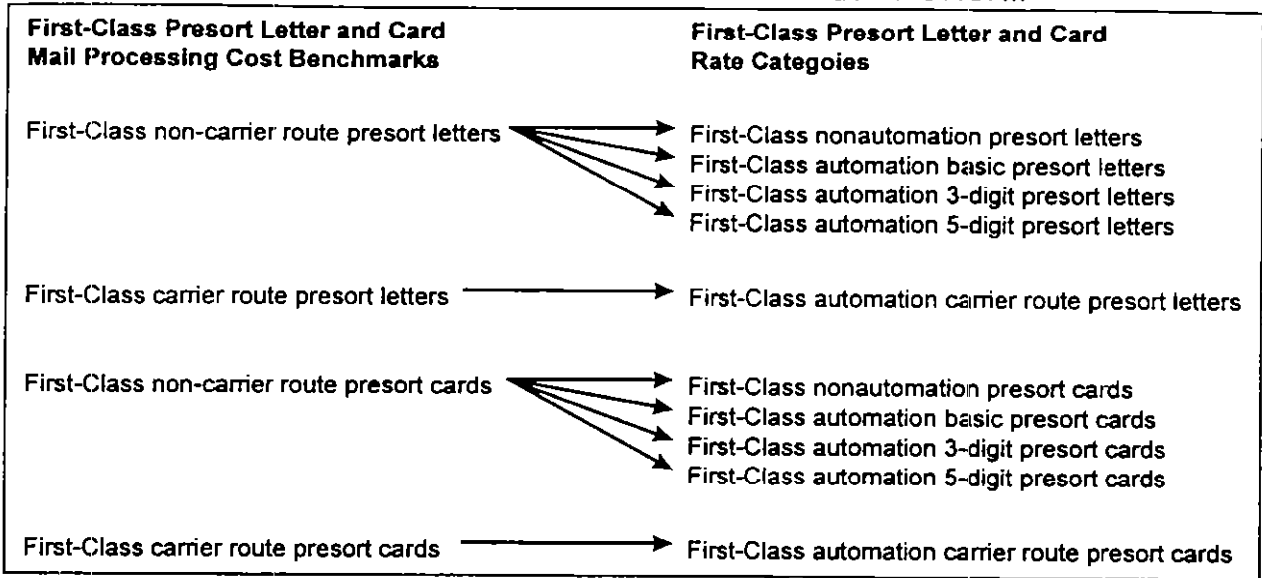
15

16 The purpose of this testimony is to de-average the benchmarks in Table II-1, into the
17 unit mail processing costs associated with each of the different rate categories of First-
18 Class presort mail. Figure II-A shows the relationship between the four benchmarks
19 and the different rate categories of First-Class Mail for which unit costs are estimated.

20

² The benchmarks or mail processing unit costs by shape can be found in USPS LR-H-106.

**FIGURE II-A.
BENCHMARK AND RATE CATEGORY RELATIONSHIP**



- 1 Table II-2 shows the results of the de-averaging of the First-Class presort letter and
- 2 card benchmarks into the component rate categories. These costs represent the total
- 3 volume variable mail processing cost incurred by the average piece in each of the rate
- 4 categories.

**TABLE II-2.
TOTAL MAIL PROCESSING UNIT COST RESULTS³**

First-Class Rate Category	Cost (in cents)
Nonautomation presort letters	7.1993
Automation basic presort letters	5.3188
Automation 3-digit presort letters	4.5477
Automation 5-digit presort letters	3.0265
Automation carrier route presort letters	2.2910
Nonautomation presort cards	4.7178
Automation basic presort cards	3.4693
Automation 3-digit presort cards	2.9574
Automation 5-digit presort cards	1.9475
Automation carrier route presort cards	0.6204

³ The results listed in Table II-2 are from Exhibit USPS-25A.

1 **III. OVERVIEW OF MAIL PROCESSING COST DEVELOPMENT**
2

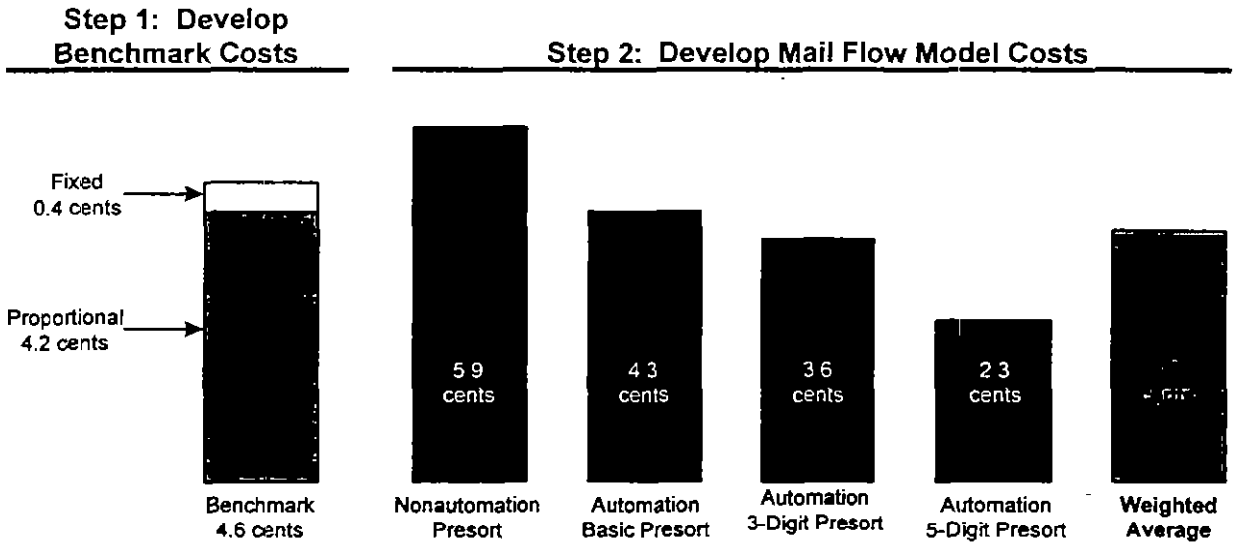
3 In developing mail processing cost estimates, this testimony employs a
4 methodology similar to that used in developing unit mail processing costs for letter mail
5 in Docket No. MC95-1. The methodology has three general steps that are described in
6 Figure III-A. First, a mail processing unit cost benchmark is developed. Specifically,
7 this testimony uses the First-Class non-carrier route presort benchmark as the basis for
8 developing mail processing costs by rate category. The benchmark cost includes all
9 volume variable mail processing costs that are reflected in the test year cost segments
10 and components. These costs include: piece distribution costs, bundle sorting costs,
11 container handling costs, mail processing overhead costs, rent, capital costs, etc.
12 Benchmark costs are developed on a unit basis and are shape specific. Therefore, the
13 benchmark cost used in this testimony represents the volume variable mail processing
14 costs associated specifically with First-Class non-carrier route presort letters.

15 Next, this testimony develops models to estimate the costs associated with the
16 shape specific mail processing benchmark costs. The models begin with unit costs by
17 operation. For example, the flow model contains a cost per piece to process a letter
18 across mail processing bar code sorter (BCS) at the outgoing primary level. Once unit
19 costs by operation have been developed, the flow models determine the number and
20 type of operations that an average piece of mail (in a specific rate category) receives.
21 In addition, the models include costs for bundle sorting and bulk mail acceptance. By
22 weighting together the unit costs for each operation, the models yield an average mail
23 processing cost per piece for the average letter in each different rate category.

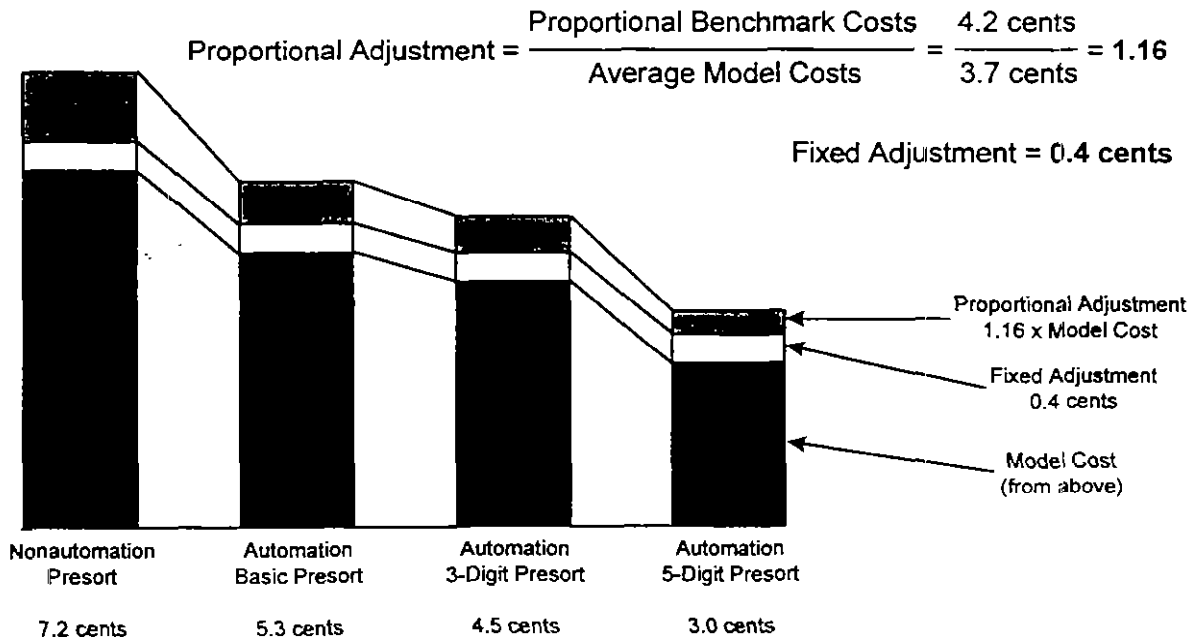
24 The third and final step in developing mail processing cost estimates is to
25 account for the difference in cost between the benchmark and the models. In Docket
26 No. MC95-1 the costs that reflected the difference between the benchmarks and the
27 model costs were called "non-modeled costs."⁴ An adjustment was made to

⁴ For a discussion of non-modeled costs and factors, see PRC Op., Docket No. MC95-1, page IV-26-43.

**FIGURE III-A:
OVERVIEW OF MAIL PROCESSING COST DEVELOPMENT**



Step 3: Develop Total Unit Mail Processing Costs



1 account for these costs in Docket No. MC95-1 through use of a "non-model cost factor."
2 A new method has been developed to account for non-model costs in this testimony.
3 Specifically, the model costs are adjusted to account for all costs in the benchmark in
4 the following manner. By examining the composition of the benchmark by different cost
5 pools, a determination is made as to whether the costs should be treated as
6 proportional to model costs or fixed. The proportional portion of the benchmark is used
7 to calculate an adjustment factor. This factor is applied to each of the model costs on a
8 proportional basis. The remainder of the benchmark, the fixed portion, is added on to
9 each model cost as a fixed component.

10 Once the model costs have been adjusted to the benchmark level, the resulting
11 mail processing unit cost estimates reflect the total volume variable mail processing
12 costs associated with each rate category of First-Class presort mail. The resulting unit
13 cost estimates are used in rate making in order to determine the costs avoided by
14 certain worksharing activities. Although this three-step methodology may seem
15 straightforward, its application is complex. The appendices describe the components of
16 this methodology in detail.

1 **IV. CHANGES IN COST DEVELOPMENT METHODOLOGY**
2

3 As stated above, the methodology employed in this testimony is based on the
4 methodology used in Docket No. MC95-1 by witnesses Smith and Takis. However,
5 there are a number of differences between the mail processing cost estimates from
6 Docket MC95-1 and those produced in this testimony. Because of changes in the CRA
7 mail processing cost calculations, new data from updated field studies, and
8 enhancements to the existing mail processing flow models, several changes have been
9 made to the development of mail processing unit costs for use in rate making. Those
10 changes include:

- 11 • Mail processing volume variability and new productivity data
- 12 • Mail processing costs by MODS cost pool
- 13 • New equipment accept and upgrade rate data
- 14 • New First-Class Mail characteristics data
- 15 • Changes to mail flow models
- 16 • New card cost development methodology

17
18 **A. MAIL PROCESSING VOLUME VARIABILITY AND NEW PRODUCTIVITY**
19 **DATA**
20

21 Until recently, it has been assumed that mail processing costs are 100 percent
22 volume variable for the purposes of rate making. Beginning in this docket, the Postal
23 Service is presenting data that show volume variabilities for certain mail processing
24 operations that are less than 100 percent.⁵ This change in mail processing volume
25 variability has an impact on the development of mail processing unit costs in a number
26 of different areas.

27 First, the change in mail processing volume variabilities affects the level of the
28 mail processing benchmark costs. Because the benchmarks include only volume
29 variable mail processing costs, the level of the benchmarks has fallen considerably

⁵ The development of mail processing volume variabilities is described by Dr. Bradley (USPS-T-14).

1 since Docket No. MC95-1. As stated earlier, the mail processing benchmarks are CRA-
2 based, *i.e.*, they include mail processing costs that are reflected in the test year costs
3 by segment and component. The decreased mail processing variability tends to reduce
4 the amount of mail processing costs allocated to each class and subclass of mail, and
5 therefore, tends to lower the level of the mail processing benchmark costs.

6 Second, the new mail processing variabilities also affect the development of
7 model costs. Model costs, as described earlier, are a means to de-average the
8 benchmark costs. In order to accurately model the costs that are included in the
9 benchmark, it is necessary to modify the models to incorporate the new mail processing
10 variabilities. This is accomplished primarily through the use of new productivity
11 estimates.

12 The majority of the productivity estimates used in development of modeled costs
13 are calculated using MODS data. In Docket No. MC95-1, FY 94 MODS data were used
14 to develop productivities. The productivities were calculated by dividing the total
15 number of pieces processed through an operation or group of operations for the year by
16 the total number of workhours associated with the operation or group of operations for
17 the year. For the current docket, the method of calculating productivities is slightly
18 different. First, FY 96 data are used to calculate a base productivity in the exact same
19 manner as was done in Docket No. MC95-1. Next, the base productivity is divided by
20 the percentage volume variability for each operation. In most cases the percentage
21 volume variabilities are less than or equal to one. Therefore, the current productivities
22 calculated using the volume variabilities are higher than or equal to what they would be
23 using the Docket No. MC95-1 methodology.

24 Incorporating the higher productivity estimates into the models results in lower
25 model costs. The lower model costs reflect mail processing cost estimates that are
26 consistent with the new mail processing cost benchmarks. In the cases where
27 productivity estimates were not calculated using MODS data, a similar adjustment was

1 made to account for mail processing volume variability.⁶ For the most part, wherever
2 MODS data were not available, the productivity estimates used in Docket No. MC95-1
3 are divided by the appropriate volume variability before they are used in the current
4 models.

5
6 B. MAIL PROCESSING COSTS BY MODS COST POOL
7

8 In addition to incorporating new mail processing volume variabilities, another
9 change in CRA mail processing cost development was made. Mail processing costs
10 are now grouped into a series of cost pools that are primarily based on MODS
11 operations. The new cost pools allow for examination of mail processing costs at a
12 more detailed level than was previously possible.

13 With the new cost pool structure, the mail processing benchmark costs can now
14 be subdivided into the unit costs associated with each component cost pool. By
15 categorizing each of the 46 unit costs that comprise the benchmark as either
16 proportional to model related costs or fixed with respect to model related costs, the
17 benchmark is divided into a proportional component and a fixed component. The
18 proportional component represents the mail processing costs that are related to
19 worksharing activities and the fixed component represents costs that are not related to
20 worksharing activities.

21 In its Docket No. MC95-1 decision, the Commission recommended that the non-
22 model cost factor issue should be revisited in the next omnibus rate case. Specifically
23 at issue was whether or not non-modeled costs should be treated as 100 percent
24 proportional. The Commission agreed with Postal Service witness Smith that “absent
25 any evidence to the contrary, distributing non-model costs in proportion to model costs
26 is reasonable in this case.”⁷ With the new cost pool methodology, more detailed

⁶ Adjusting productivities in this manner to account for the mail processing volume variabilities is equivalent to calculating a cost per piece for a given operation with the unadjusted productivity and then multiplying by the appropriate volume variability.

⁷ PRC Op., Docket No. MC95-1, page IV-44.

1 information is now available regarding the composition of benchmark costs.
2 Specifically, since benchmark costs can be broken down into the 46 different cost
3 pools, each cost pool can be evaluated individually to make a determination as to
4 whether or not the costs will vary proportionately with model costs. In the case of First-
5 Class non-carrier route presort mail, the percentage of benchmark costs that are
6 categorized as proportional is 92 percent. This result supports witness Smith's
7 conclusion that "non-model costs are, in fact, presort related and that many of these
8 costs would probably be proportionate to model costs."⁸

9

10 C. NEW EQUIPMENT ACCEPT AND UPGRADE RATE DATA

11

12 In developing the mail flow models, one set of input data are the automation
13 equipment accept and upgrade rates. In Docket No. MC95-1, the mail flow models
14 used accept and upgrade rate data from a 1993 special study. The mail flow models
15 included in this testimony rely on an update of that 1993 study. In February and March
16 1997, 48 mail processing facilities were surveyed and recorded data for a two-week
17 period. The data collected were used to calculate the accept, reject, and upgrade rates
18 for the multi-line optical character reader and input sub system (MLOCR ISS) and the
19 mail processing bar code sorter output sub system (MPBCS OSS). During normal mail
20 processing operations, no information is collected with regard to the performance of
21 equipment while processing different types of mail (classes, subclasses, or rate
22 categories). The purpose of the special study was to collect this information for
23 different mail types at a level finer than the rate category level.⁹

24 The results of this study for two different types of mail are used in developing
25 mail flow models for this testimony: First-Class presort OCR upgradable and First-
26 Class presort non-OCR upgradable. The accept rates for each type of equipment are
27 used to determine how many pieces of mail are successfully sorted on each pass of a

⁸ PRC Op., Docket No. MC95-1, page IV-44.

⁹ The 1997 OCR/RBCS Accept and Upgrade Rates Study is documented in Library Reference USPS LR-H-130.

1 particular machine. Successfully sorted is defined as being sorted to an accepted
2 stacker and having at least a 5-digit barcode. Upgrade rates are used to determine
3 how much mail receives a barcode that represents the finest depth of sort for that
4 address. Finest depth of sort can mean either a 5-digit, 9-digit, or 11-digit barcode.
5 Certain addresses that receive very large volumes of mail have a dedicated 5-digit ZIP
6 Code. To sort mail to the destination address for these addresses, called 5-digit
7 uniques, all that is needed is a 5-digit barcode. Therefore, the 5-digit barcode
8 represents the finest depth of sort. For the most part, mail pieces require either a 9-
9 digit or 11-digit barcode to be sorted to the destination address. Upgraded mail in the
10 mail flow models developed in this testimony is mail that is able to receive delivery point
11 sequencing on automated equipment.

12 In addition to accept and upgrade rates, detailed reject information is collected
13 for the MPBCS OSS. Ordinarily, the reject rate for a particular type of machine is
14 simply one minus the accept rate; therefore, there is no need to measure the rejects
15 directly. However, in the case of the MPBCS OSS, rejects can go to a variety of places
16 depending on the reason for the reject. The mail flow models in this testimony are able
17 to route MPBCS OSS rejects to one of four places: MLOCR ISS, MPBCS OSS, letter
18 mail labeling machine (LMLM), and manual. Four different types of MPBCS OSS
19 rejects were measured to support the mail flow models. Accept, upgrade, reject rates
20 for presorted First-Class Mail are shown in Appendix I, page 32.

21
22 D. NEW FIRST-CLASS MAIL CHARACTERISTICS DATA
23

24 Two types of information used in developing model costs in this testimony rely
25 heavily on how First-Class presort mail is prepared. The entry profiles, which are used
26 to determine the level at which mail receives its first piece distribution operation, rely on
27 the make-up characteristics of First-Class presort mail into bundles and trays. For
28 example, the amount of nonautomation mail in OCR upgradable trays that receives its
29 first piece distribution operation at the incoming primary level is the amount of mail that
30 is in 3-digit presort trays. In addition, for nonautomation mail in non-OCR upgradable

1 trays, the preparation characteristics of the mail are used to determine the bundle
2 sorting costs associated with that type of mail. For example, 3-digit bundles in ADC
3 trays will receive at least one bundle sort from the ADC level to the 3-digit level.

4 In Docket No. MC95-1, First-Class Mail characteristics data were used for the
5 development of both the entry profiles and the bundle sorting costs. However, the mail
6 characteristics data used in Docket No. MC95-1 represented the mail entry
7 requirements for First-Class Mail that existed before classification reform. For the post
8 classification reform models in Docket No. MC95-1, estimates were made of how mail
9 entry characteristics would change as a result of classification reform. In order to
10 support the development of cost estimates for this docket, a new mail characteristics
11 study was conducted to collect data in the post classification reform environment.¹⁰

12 The data from this new study reflect the changes that were made in First-Class
13 presort mail entry requirements. One major change in entry requirements is that in
14 order to receive automation presort discounts, all mail must be prepared in full trays (no
15 bundles). Prior to classification reform, automation presort mail could be prepared in
16 bundles. With this change, the presort rate that automation mail receives (basic, 3-digit,
17 or 5-digit) is determined by the tray presort level as opposed to the bundle presort level.

18 Another significant change in First-Class presort mail entry requirements has to
19 do with nonautomation mail preparation. In the post classification reform environment,
20 there are two options for preparing First-Class nonautomation presort mail. If the mail
21 fails certain standards for automation compatibility, it is non-OCR upgradable. Non-
22 OCR upgradable mail is mail that would most likely not be upgraded by an optical
23 character reader (OCR). Mail is classified as non-OCR upgradable for one of two
24 reasons: it is non-machinable or it is non-readable. Non-machinable mail is mail that
25 cannot be run across a piece of automated equipment because of its physical
26 properties. This mail is either too thick, too wide, too tall, not properly tabbed, etc.
27 Non-readable mail is mail that, although machinable, cannot be read by an OCR. Mail
28 can be machinable but not readable because the address is handwritten, the address is

¹⁰ The new First-Class Mail Characteristics Study is documented in Library Reference USPS LR-H-105.

1 not in the OCR read area, there is printing in the barcode area, etc. Mail that is
2 nonautomation but that does not fail either the machinability or readability requirements
3 is OCR upgradable. Although the nonautomation presort rate applies to both OCR
4 upgradable and non-OCR upgradable mail, the mail entry requirements vary for the two
5 types of mail.

6 Under classification reform, mail that is non-OCR upgradable must be prepared
7 in bundles following rules similar to the pre-classification reform environment. However,
8 mail that is OCR upgradable can be prepared in full trays without any bundling.¹¹ The
9 result of this change in the mail entry requirements for nonautomation presort is that
10 there are three distinct types of mail that receive the nonautomation presort rate. First,
11 there is the mail that is prepared in OCR upgradable trays. In order to be prepared in
12 full trays with no bundling, this mail must meet all the OCR upgradable requirements.
13 Second, there is mail in non-OCR upgradable trays that meets the OCR upgradable
14 requirements. Preparing mail in full trays is still an option for mail that meets the OCR
15 upgradable requirements. Therefore, a small percentage of the mail, even though it
16 meets the upgradability requirements, is still prepared in bundles. Finally, the third type
17 of mail within nonautomation presort is the mail prepared in non-OCR trays that fails the
18 requirements of OCR upgradability.

19 The First-Class Mail characteristics data gathered for use in this docket include
20 all of the changes described above. For automation mail, the data show the breakdown
21 of volume into tray presort level. For nonautomation mail in OCR upgradable trays, the
22 data also show the breakdown of volume by tray presort level. Nonautomation mail in
23 non-OCR trays is treated differently. First, the data for nonautomation mail in non-OCR
24 upgradable trays are split between the mail that failed the OCR upgradability
25 requirements and the mail that did not fail. For each of the two subgroups of mail in
26 non-OCR trays, the data show the distribution of volume by each tray/bundle presort
27 combination. For example, the data not only show how much volume is prepared in

¹¹ For a description of the preparation requirements of First-Class nonautomation presort mail see DMM M130.3.0.

1 three-digit trays, they also show how much of the three-digit tray mail is in three-digit
2 bundles and how much is in 5-digit bundles. All First-Class Mail characteristics data
3 used in this testimony are shown in Appendix II.

4
5 E. CHANGES TO MAIL FLOW MODELS
6

7 In addition to the new data that are available for use in developing First-Class
8 presort mail processing unit costs, a number of changes have been made to the flow
9 models and the development of model costs. Although the methodology used to
10 develop individual model costs in this testimony is similar to that used in Docket No.
11 MC95-1, the number and type of models differs considerably. In Docket No. MC95-1,
12 witnesses Smith and Takis both developed two distinct sets of models: a "pre-reform"
13 set and a "post-reform" set. The purpose of the pre-reform models was to estimate the
14 costs associated with the rate categories of mail that existed prior to implementation of
15 the Docket No. MC95-1 decision. These costs were used to compare against the
16 benchmark and to develop cost adjustment factors in order to reflect the costs
17 associated with non-modeled activities. Post-reform models were used as a basis to
18 calculate mail processing unit costs for the new categories of mail that were created in
19 Docket No. MC95-1.

20 In the current docket, the benchmark used in this testimony reflects the current
21 categories of mail (post-reform) which are also the categories of mail for which mail
22 processing unit costs are being developed. In this situation, the same set of models are
23 used to develop cost adjustment factors as are used to calculate mail processing unit
24 costs for development of worksharing discounts.

25 In addition to the number and type of mail processing models, other changes
26 have been made to the individual mail processing cost models that are used in this
27 testimony. Specifically, the models have been modified in four different areas: non-
28 machinable mail is included in the flows, flows from non-automated to automated
29 facilities are accounted for explicitly, a new method of determining acceptance and

1 verification costs has been used, and letter sorting machine (LSM) costs are no longer
2 included in the models.

3
4 1. NON-MACHINABLE MAIL
5

6 In Docket No. MC95-1, the portion of First-Class nonautomation presort mail that
7 was non-machinable was not known. This mail, because of its physical characteristics,
8 could only be processed in manual operations. The new First-Class Mail characteristics
9 study, which is used in developing model costs for this docket, provides the percentage
10 of First-Class nonautomation presort mail that failed one or more machinability
11 requirements. Because these data are now available, they have been incorporated into
12 the mail flow models.

13 As stated above, there are three distinct models used to develop the model costs
14 for nonautomation presort mail: OCR upgradable mail in OCR upgradable trays, OCR
15 upgradable mail in non-OCR upgradable trays, and non-OCR upgradable mail in non-
16 OCR upgradable trays. Of these three types of nonautomation mail, only non-OCR
17 mail in non-OCR trays can include non-machinable mail. Therefore, the only model that
18 has been modified to account for non-machinable mail is the non-OCR mail in non-OCR
19 trays model. The non-machinable mail is accounted for in two separate elements of
20 model cost development: the entry profile and the flow model.

21 In the development of the entry profile for the non-OCR mail in non-OCR trays
22 model, the percentage of non-machinable mail is used to shift mail from automation to
23 manual equipment. First, the amount of mail that enters at each sort level is
24 determined using the mail preparation characteristics. Second, that mail is divided
25 between automated and non-automated facilities based on automation coverage
26 factors. Third, the portion of the mail at automated facilities that is non-machinable is
27 separated. Then, in the flow model, the non-machinable mail at automated facilities,
28 along with the mail at non-automated facilities, is entered on manual operations. The
29 non-machinable mail is always processed on manual operations, without ever having
30 the opportunity to flow to an automated operation.

1 The effect of including non-machinable mail in the development of model costs is
2 to increase the cost of processing nonautomation mail. Approximately 25 percent of
3 First-Class nonautomation presort mail is non-machinable. By ensuring that this mail is
4 always processed in manual operations in the flow models, the model costs more
5 accurately reflect the true costs of processing nonautomation presort mail.

6 7 2. MANUAL TO AUTOMATION FLOWS 8

9 Another modification that was made to the First-Class presort flow models was to
10 account explicitly for mail that flows from non-automated facilities to automated
11 facilities. In Docket No. MC95-1, the First-Class presort mail flow models showed a
12 portion of mail flowing from automated equipment to mechanized and manual
13 equipment even though the mail was not rejected by the automated equipment. This
14 automated to manual flow reflected the fact that more mail enters the processing
15 stream at automated facilities than destinated at automated processing facilities. In
16 fact, a coverage factor was used to calculate the percentage of mail that flowed from
17 automated to manual operations because it destinated at non-automated facilities. The
18 coverage factor used in Docket No. MC95-1 actually represented a net automated to
19 manual flow that was composed of two different types of flows: automated to manual
20 and manual to automated. Just as some mail originates at an automated site and
21 destinated at a non-automated site, a smaller portion of mail originates at a non-
22 automated facility and destinated at an automated one. The automated to manual
23 coverage factor used in Docket No. MC95-1 represented the net automated to manual
24 flow for First-Class Mail. In this testimony, the two different flows are accounted for
25 explicitly.

26 In each of the models that show both origin and destination processing, new
27 flows have been added from two origin manual operations (OP and ADC/AADC) to
28 each of the destination automated operations (SCF, IP, and IS). The only mail that is
29 eligible to travel along these new flows is the portion of mail that enters the model in a
30 manual operation because it is at a non-automated site.

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3. ACCEPTANCE COSTS-

The next change to the mail flow models that will be discussed here is the development of acceptance and verification costs for presort mail. In Docket No. MC95-1, witnesses Smith and Takis both relied on the same estimate of acceptance and verification costs for First-Class and third-class presort mail. The estimate was from USPS witness Callies in Docket No. R90-1.¹² As a result of the development of mail processing costs by MODS cost pool, an improved estimate of the unit costs associated with acceptance and verification is available.

One of the MODS cost pools used to develop mail processing costs is labor distribution code (LDC) 79. LDC 79 is for mailing requirements and business mail entry. The unit costs for LDC 79 are used directly in the models.

4. LETTER SORTING MACHINE COSTS

One last modification to the mail flow models that will be discussed here is the removal of letter sorting machine (LSM) costs from the mail flow models. Letter sorting machines are currently being phased out of Postal Service processing and distribution centers across the United States. In fact, the Postal Service has already removed over 75 percent of LSMs. Going forward, the Postal Service intends to reduce LSM processing equipment in automated facilities as much as is operationally feasible.¹³ As a result, the test year mail processing cost models in this testimony do not include any LSM processing costs. Instead, mail that is rejected from automated equipment is sent directly to manual processing.

¹² Docket No. R90-1, Exhibit USPS-T-14B at 1.
¹³ For a discussion of the phase out of LSMs, see USPS-T-4.

1 F. NEW CARD COST DEVELOPMENT METHODOLOGY
2

3 This testimony includes a methodology for determining the mail processing cost
4 associated with First-Class presort cards that is slightly different from the methodology
5 employed by witness Smith in Docket No. MC95-1. In Docket No. MC95-1, Mr. Smith
6 developed a card/letter difference that was based primarily on the difference between
7 the First-Class non-carrier route presort card and letter mail processing benchmarks.
8 This card/letter difference was then subtracted from the total model costs for each rate
9 category of letters in order to obtain total card mail processing costs. One result of
10 subtracting the same card/letter difference from each letter rate category was that the
11 cost differences between rate categories for cards were the same as the cost
12 differences in letters.

13 In this testimony, the development of card costs has been modified. On
14 average, a card will cost less to process through a single mail processing operation
15 than a letter. This is due to the fact that cards are smaller and lighter than letters and
16 generally will have a higher productivity and require less sweeping in mail processing
17 operations. If a card costs less than a letter through one mail processing operation,
18 then the cost difference between letters and cards should grow with the number of mail
19 processing operations. Therefore, for rate categories with less worksharing (*i.e.*, the
20 mail passes through more mail processing operations) the difference between letter and
21 card mail processing costs will be higher than in rate categories with less worksharing.

22 The methodology used in this testimony to develop card mail processing unit
23 costs is a three step process. First, a card/letter ratio is developed. The card/letter
24 ratio is calculated by dividing the First-Class non-carrier route presort card mail
25 processing cost benchmark by the First-Class non-carrier route presort letter mail
26 processing cost benchmark. Second, this ratio is applied to the model costs for First-
27 Class letters in each rate category (nonautomation, automation basic, automation 3-
28 digit, and automation 5-digit). The results are the modeled costs for First-Class cards
29 by rate category. The third and final step is to apply a proportional and a fixed
30 adjustment to the card model costs in order to reconcile them with the card benchmark.

1 Development of the proportional and fixed adjustments for cards is exactly the same as
2 for letters. The card model costs are weighted together using test year volumes. Next,
3 the proportional benchmark costs are divided by the weighted average model cost to
4 get the proportional adjustment. Then the model costs by rate category are multiplied
5 by the proportional adjustment and the fixed adjustment is added to that product. The
6 result is the total unit mail processing costs for First-Class non-carrier route presort
7 cards by rate category. The mail processing costs for First-Class carrier route presort
8 cards come from directly from the benchmark.

Exhibit USPS-25A

**First-Class Mail Processing
Cost Summary**

Page 1: Calculation of Total Mail Processing Costs
Page 2: Summary of First-Class Letter Costs
Page 3: Summary of First-Class Card Costs

Exhibit A: First-Class Mail Processing Cost Summary
Calculation of Total Mail Processing Costs

First-Class Letters

	[1] Model Cost	[2] Proportional Adjustment	[3] Fixed Adjustment	[4] Total Cost
Nonautomation presort	5.9053	1.1586	0.3573	7.1993
Automation basic presort	4.2822	1.1586	0.3573	5.3188
Automation 3-digit presort	3.6167	1.1586	0.3573	4.5477
Automation 5-digit presort	2.3038	1.1586	0.3573	3.0265
Automation carrier route presort				2.2910 <u>1/</u>

First-Class Cards

	[5] Model Cost	[6] Proportional Adjustment	[7] Fixed Adjustment	[8] Total Cost
Nonautomation presort	4.1793	1.0869	0.1754	4.7178
Automation basic presort	3.0306	1.0869	0.1754	3.4693
Automation 3-digit presort	2.5596	1.0869	0.1754	2.9574
Automation 5-digit presort	1.6304	1.0869	0.1754	1.9475
Automation carrier route presort				0.6204 <u>2/</u>

Row 1/: Exhibit USPS-25A, page 2 of 3, row 4.

Row 2/: Exhibit USPS-25A, page 3 of 3, row 5.

Column [1]: Exhibit USPS-25A, page 2 of 3, column 5.

Column [2]: Exhibit USPS-25A, page 2 of 3, row 8.

Column [3]: Exhibit USPS-25A, page 2 of 3, row 9.

Column [4]: Column 1 * column 2 + column 3.

Column [5]: Exhibit USPS-25A, page 3 of 3, column 2.

Column [6]: Exhibit USPS-25A, page 3 of 3, row 9.

Column [7]: Exhibit USPS-25A, page 3 of 3, row 10.

Column [8]: Column 6 * column 7 + column 8.

Exhibit A: First-Class Mail Processing Cost Summary
Summary of First-Class Letter Costs

CRA Costs by Shape

First-Class non-carrier route presort - proportional	4.2486	<u>1/</u>
First-Class non-carrier route presort - fixed	0.3573	<u>2/</u>
Total First-Class non-carrier route presort	4.6059	<u>3/</u>
Total First-Class carrier route presort	2.2910	<u>4/</u>

Development of CRA Adjustment Factor

	[1] Model Cost	[2] Weight	[3] Weighted Cost	[4] % DPS
Nonautomation Presort Costs				
OCR Mail in OCR Trays	5.2952	48.26%	2.5555	60.86%
OCR Mail in Non-OCR Trays	5.1958	7.73%	0.4019	60.70%
Non-OCR Mail in Non-OCR Trays	6.6992	44.00%	2.9479	26.25%
Total		100.00%	5.9053	45.62%

	[5] Model Cost	[6] TY BR Volume	[7] Total Cost	[8] % DPS
All Non-CR Presort				
Nonautomation	5.9053	4,994,580	\$29,494,485	45.62%
Automation Basic	4.2822	4,284,955	\$18,349,134	64.08%
Automation 3-Digit	3.6167	20,642,552	\$74,658,013	66.23%
Automation 5-Digit	2.3038	9,375,320	\$21,598,686	69.71%
Total	3.6669 <u>5/</u>	39,297,407 <u>6/</u>	\$144,100,318 <u>7/</u>	64.20%

First-Class non-carrier route presort letter proportional adjustment	1.1586	<u>8/</u>
First-Class non-carrier route presort letter fixed adjustment	0.3573	<u>9/</u>

Row 1/: Appendix V, page 3 of 4, sum of column 4.

Row 2/: Appendix V, page 3 of 4, sum of column 5.

Row 3/: Row 1 + row 2.

Row 4/: USPS LR-H-106.

Row 5/: Weighted average First-Class non-carrier route presort model cost (row 7 / row 6).

Row 6/: Total test year before rates First-Class non-carrier route presort letter volume (sum of column 6).

Row 7/: Total test year before rates First-Class non-carrier route presort letter model cost (sum of column 7).

Row 8/: Row 1 / row 5.

Row 9/: Row 2.

Column [1]: Model costs are from Appendix I, pages 21, 25, and 29, respectively.

Column [2]: Weights are from Appendix II, page 6 of 6, rows 14, 15, and 16.

Column [3]: Column 1 * column 2.

Column [4]: DPS percentages are from Appendix I, pages 21, 25, and 29, respectively.

Column [5]: Nonautomation model cost is from column 3, automation model costs are from Appendix I, pages 14, 16, and 18, respectively.

Column [6]: Test year before rates volumes by rate category and shape are from USPS LR-H-129.

Column [7]: Column 5 * column 6.

Column [8]: Nonautomation DPS percentage is from column 4, automation DPS percentages are from Appendix I, pages 14, 16, and 18.

Exhibit A: First-Class Mail Processing Cost Summary
Summary of First-Class Card Costs

CRA Costs by Shape

First-Class non-carrier route presort - proportional	3.0843 <u>1/</u>
First-Class non-carrier route presort - fixed	0.1754 <u>2/</u>
Total First-Class non-carrier route presort	3.2597 <u>3/</u>
Card / Letter CRA Cost Ratio	0.7077 <u>4/</u>
Total First-Class carrier route presort	0.6204 <u>5/</u>

Development of CRA Adjustment Factor

	[1] Letter Model Cost	[2] Card Model Cost	[3] Volume	[4] Total Cost	[5] % DPS
All Non-CR Presort					
Nonautomation	5.9053	4.1793	643,730	\$2,690,355	45.62%
Automation Basic	4.2822	3.0306	349,960	\$1,060,600	64.08%
Automation 3-Digit	3.6167	2.5596	844,530	\$2,161,684	66.23%
Automation 5-Digit	2.3038	1.6304	576,610	\$940,129	69.71%
Total	3.6669	2.8378 <u>6/</u>	2,414,830 <u>7/</u>	\$6,852,768 <u>8/</u>	61.25%

First-Class non-carrier route presort card proportional adjustment	1.0869 <u>9/</u>
First-Class non-carrier route presort card fixed adjustment	0.1754 <u>10/</u>

Row 1/: Appendix V, page 4 of 4, sum of column 4.

Row 2/: Appendix V, page 4 of 4, sum of column 5.

Row 3/: Row 1 + row 2.

Row 4/: Row 3 / total CRA letter unit mail processing cost (Exhibit USPS-25A, page 2 of 3, row 3).

Row 5/: USPS LR-H-106.

Row 6/: Weighted average First-Class non-carrier route presort card model cost (row 8 / row 7).

Row 7/: Total test year before rates First-Class non-carrier route presort card volume (sum of column 3).

Row 8/: Total test year before rates First-Class non-carrier route presort card model cost (sum of column 4).

Row 9/: Row 1 / row 6.

Row 10/: Row 2.

Column [1]: Exhibit USPS-25A, page 2 of 3, column 5.

Column [2]: Column 1 * row 4.

Column [3]: Test year before rates volumes by rate category and shape are from USPS LR-H-129.

Column [4]: Column 2 * column 3.

Column [5]: Exhibit USPS-25A, page 2 of 3, column 8.

USPS-T-25
Appendix I

**Development of First-Class Mail
Processing Model Unit Costs**

Pages 1-12:	Description of Appendix
Pages 13-15:	Automation Basic Presort
Pages 16-17:	Automation 3-Digit Presort
Pages 18-19:	Automation 5-Digit Presort
Pages 20-23:	Nonautomation Presort in OCR Trays
Pages 24-27:	Nonautomation Presort OCR Mail in Non-OCR Trays
Pages 28-31:	Nonautomation Presort Non-OCR Mail in Non-OCR Trays
Page 32:	Productivity Data Used in Flow Models
Page 33:	Accept and Upgrade Rates Used in Flow Models
Page 34:	Mailflow Densities Used in Flow Models
Page 35:	Coverage Factors Used in Flow Models
Page 36:	Entry Profiles Used in Flow Models
Page 37:	Wage Rates, Premium Pay Factors, and Other Inputs

1 **I. INTRODUCTION**
2

3 The purpose of Appendix I is to describe the calculations used to develop model
4 costs for each of the rate categories included in First-Class non-carrier route presort.

5 Those rate categories include:

- 6 • Nonautomation presort
- 7 • Automation basic presort
- 8 • Automation 3-digit presort
- 9 • Automation 5-digit presort

10 In addition, Appendix I uses three separate mail flow models to develop a single model
11 cost for nonautomation presort. Three models are necessary to calculate costs for
12 nonautomation presort because nonautomation presort mail is comprised of three
13 distinct types of mail, each of which have different cost characteristics:

- 14 • OCR upgradable mail in OCR upgradable trays
- 15 • OCR upgradable mail in non-OCR upgradable trays
- 16 • Non-OCR upgradable mail in non-OCR upgradable trays

17
18 The remainder of this appendix is divided into three sections: cost summary
19 sheets, mail flow models, and input data. The cost summary sheets section describes
20 how model costs are actually calculated using the mix of handlings from the flow model
21 and other input data. The mail flow model sections will go over the methods used to
22 develop the mail flow models. Finally, the input data section will describe the input data
23 shown and used in Appendix I.

24
25 **II. COST SUMMARY SHEETS**
26

27 Each of the six mail flow models contained in this appendix is comprised of two
28 primary parts: the flow model and the cost summary sheet. The flow model is used to
29 determine the mix of handlings for each type of mail. Mix of handlings will be described
30 in the next section. Cost summary sheets are where the mix of handling data are

1 combined with unit costs by operation to develop an average model cost for each type
2 of mail. Therefore, on the cost summary sheets, two main calculations are being made:
3 (1) a unit cost for every mail processing operation is being calculated and (2) the unit
4 costs by operation are weighted together to get an average cost for the given mail type.

5 Calculating a unit cost for each mail processing operation takes four different
6 pieces of input data. The calculation begins with a productivity¹ for each operation.
7 Productivities are listed in column 2 of each of the cost summary sheets and are
8 displayed in pieces per hour. The productivities come from a number of sources
9 including: MODS, special studies, and engineering estimates. Next, the test year clerk
10 and mail handler wage rate is divided by the adjusted productivity for each operation.
11 Wage rates are listed in column 3 of each cost summary page and are displayed in
12 dollars per hour. Two different wage rates are used in the calculation of mail
13 processing model costs. The majority of operations receive the clerk and mailhandler
14 non-RBCS wage rate; however, the unit costs for all RBCS operations are calculated
15 using a RBCS specific clerk and mailhandler wage rate. The result of the division is
16 shown in column 4 of each cost summary page and represents the direct labor
17 unadjusted cost per piece for each operation in cents per piece.

18 Two adjustments are made to the direct labor unadjusted cost per piece. First,
19 the cost is multiplied by a piggyback factor to account for indirect labor costs. The
20 operation specific piggyback factors are shown in column 5 of each cost summary
21 sheet. Next, the direct labor unadjusted cost from column 4 is multiplied by one minus
22 the First-Class presort premium pay adjustment. The result of this calculation is the
23 cost adjustment for First-Class presort to account for the fact that First-Class Mail is
24 preferential and receives a higher priority on mail processing equipment than certain
25 other classes and subclasses of mail. The premium pay adjustment for each operation
26 is shown in column 6 of each cost summary sheet. Finally, the direct and indirect labor

¹ The productivities used in this calculation are adjusted for mail processing volume variability as discussed on pages 8-9 of this testimony.

1 costs for each operation (column 4 multiplied by column 5) is added to the premium pay
2 adjustment (column 6) to yield the total unit cost by operation in column 7.

3 The total unit cost by operation represents the cost of processing one piece of
4 mail across a given operation. However, for each type of mail that is modeled in this
5 appendix, several operations are required to get the average piece of mail processed
6 from origin through to destination. In order to determine the number and mix of
7 handlings incurred by the average piece of mail, the mail flow model is used. The
8 results of the mail flow model are shown in column 1 of the cost summary page. The
9 numbers in column 1 represent the number of pieces (out of a hypothetical 10,000
10 average pieces) that receive each of the mail processing operations. The final step in
11 calculating a model cost is to weight the unit costs by operation. This is accomplished
12 by multiplying the total unit cost by operation (column 7) by the mix of handlings
13 (column 1) and dividing by 10,000. The resulting weighted unit cost by operation is
14 shown in column 8. Finally, the weighted unit costs by operation are aggregated over
15 all operations to yield the average model cost for each mail type. The average model
16 cost is shown in row 3 (see note 3/) of each cost summary page.

17 In addition to the standard set of mail processing operations for each sort level,
18 there are three other pieces of information included on the cost summary sheets. First,
19 acceptance and verification costs are included on each cost summary sheet because
20 each type of presorted First-Class Mail must go through acceptance and verification
21 operations.² The acceptance and verification costs are shown in row 1 (see note 1/) of
22 each cost summary page. The costs come from the breakdown of the mail processing
23 benchmark costs into the component cost pools shown in Appendix V. Specifically,
24 acceptance and verification costs are taken from the LDC 79 cost pool.

25 Another calculation that is included on each cost summary sheet is the delivery
26 point sequencing (DPS) percentage. For each type of mail modeled in this testimony, a
27 certain amount of the mail is processed successfully through automated DPS

² See page 18 of this testimony for a discussion of the acceptance and verification costs.

1 operations. This mail must have a barcode representing the finest depth of sort for the
2 address, must be destined at an automated facility, must be destined at an
3 automated incoming secondary zone, and must be destined at a DPS zone. If all of
4 these criteria are met and a piece has not been rejected from automated processing,
5 then it will be delivery point sequenced when the mail reaches the carrier. This
6 information is important for the determination of delivery costs for the different rate
7 categories of First-Class presort mail. The percentage shown in row 2 (see note 2/) of
8 each cost summary sheet is calculated using information from the flow model.
9 Specifically, it is the amount of mail that is accepted on the second DPS pass on a
10 delivery bar code sorter (DBCS) and the amount of mail that is accepted on the third
11 DPS pass on a carrier sequence bar code sorter (CSBCS) all divided by 10,000.

12 Finally, on both nonautomation models for mail in non-OCR upgradable trays,
13 the cost summary sheets show a bundle sorting cost. This is because mail that is
14 prepared in non-OCR upgradable trays must be prepared in bundles and therefore
15 receives some bundle sorting operations before it is available for piece distribution in
16 the flow models. Bundle sorting costs are calculated for the average piece in Appendix
17 III. Because they represent the bundle sorting costs for the average piece within each
18 model type, they are added to the cost summary sheets (see note 4/) with a value of
19 10,000 in the mix of handlings column. Again, a value of 10,000 has the effect of
20 adding the bundle sorting cost to the average cost per piece for the mail type.

21

22 **III. MAIL FLOW MODELS**

23

24 Each cost summary page in this appendix is followed by one or two pages that
25 show a graphical representation of mail processing operations. These flow models are
26 used to calculate the mix of handlings that were described in the previous section.
27 Calculating the mix of handlings in some cases is rather complicated; however,
28 development of flow models are based several straightforward principles.

1 Each box on the flow model represents a different mail processing operation. As
2 stated earlier, unique mail processing piece distribution operations in this testimony are
3 defined by both equipment type and sort level. The flow is organized with different
4 types of machines across the page from left to right and different sort levels from top to
5 bottom. In general, automated equipment is on the left-hand side of each flow model
6 and manual is on the right. The outgoing sort levels are pictured at the top of the model
7 and the incoming towards the bottom. Every line on the model represents a flow
8 between two mail processing operations on which mail can move.

9 Every flow model begins with a hypothetical 10,000 mail pieces at the top of the
10 model. The number of pieces passed through the flow model is actually irrelevant
11 because it is only the relative proportion of mail pieces that pass through each
12 operation that determines the mix of handlings. However, choosing the number 10,000
13 allows for easier interpretation of the results. The first step in calculating the mix of
14 handlings for a particular type of mail is to determine the operation at which each of the
15 10,000 pieces receive their first piece distribution operation. This is called the entry
16 profile of the mail and it is calculated for each type of mail in Appendix IV. Generally,
17 the entry profile is determined by two factors: the container or bundle presort level and
18 the automation coverage factors. For example, automation basic mail in a mixed AADC
19 tray will enter on the outgoing primary (OP) BCS if it is at an automated facility or it will
20 enter on the OP manual operation if it is not at an automated facility. The lines that flow
21 from the rectangular box that runs across the top of the flow model downward into
22 piece distribution operations describe how the 10,000 pieces enter into piece
23 distribution operations.

24 Once in a piece distribution operation, the flow model calculates how the mail will
25 flow through the progressive sort levels until it reaches the final stages of mail
26 processing. A number of factors affect how mail will flow from one operation to the
27 next. Those factors include: accept rates, upgrade rates, mailflow densities, and
28 coverage factors. Although the calculations involved in determining the mix of
29 handlings can be complex, the logic used to decide how mail flows between operations

1 is relatively straightforward. As an example, I will describe how mail flows out of an OP
2 BCS operation in the automation basic flow model. The first decision point is whether
3 the mail is accepted or rejected by the BCS. By applying the accept rate to the total
4 amount of mail in the OP BCS operation, the number of pieces that are accepted in that
5 operation is determined. As a general rule, accepted pieces will flow to BCS operations
6 at successive sort levels. For the accepted pieces, the next BCS operation is
7 determined by the mailflow densities. The mailflow densities for an OP BCS indicate
8 the percentage of mail that flows to each successive BCS sort level: outgoing
9 secondary (OS), automated area distribution center (AADC), sectional center facility
10 (SCF), incoming primary (IP), and incoming secondary (IS). Therefore the amount of
11 mail that flows from the OP BCS to the OS BCS is the OP BCS total multiplied by the
12 OP BCS accept rate multiplied by the BCS OP to OS mailflow density. For the mail that
13 is not accepted on the OP BCS, all of it will flow to the OP manual operation. This
14 amount is calculated by multiplying the OP BCS total by one minus the OP BCS accept
15 rate.

16 These rules apply to all piece distribution operations; however, they become
17 more complex as other factors are accounted for in the flows. For example, mail that
18 flows from an outgoing sort level BCS to an incoming sort level is subject to an
19 additional factor. By virtue of the fact that mail is on a BCS at an outgoing sort level,
20 that mail is being processed at an origin processing and distribution center (P&DC) that
21 has automated equipment. A small portion of that mail will flow to a destination P&DC
22 that does not have automated equipment. Therefore, even though the mail may have
23 been accepted by a BCS at the outgoing sort level, it cannot receive BCS processing at
24 the destination facility because that facility is not equipped with bar code sorters. The
25 model accounts for this mail with a series of flows from outgoing automated operations
26 to destination manual operations. These are represented by flows that break from the
27 far left-hand side of the flow model across the page to the right-hand side and into the
28 manual operations at incoming sort levels.

1 Another complicating factor in determining mail flows is associated with the
2 incoming secondary sort level. Even though mail is accepted at BCS operations up
3 stream, it may not flow to a BCS operation at IS. This is due to the fact that mail
4 destined for certain IS zones that have a small number of carriers (four or less) does
5 not receive an IS sort at the destination P&DC. Rather, this mail is sorted to the 5-digit
6 level and is generally dispatched to the post office where it will receive a manual IS
7 operation.

8 The situation is even more complex for nonautomation mail. In the
9 nonautomation flow models, since the mail is not prebarcoded, a large portion of the
10 mail will receive RBCS processing. RBCS processing was added to the flow models in
11 Docket No. MC95-1 and has also been included in the models in this docket.. RBCS
12 processing involves the addition of a number of operations to the flow models,
13 including: image processing, BCS OSS, and LMLM. Therefore, if mail is not barcoded
14 by the OCR at a given sort level, it has the opportunity to be processed through the
15 RBCS operations before is flows down to successive sort levels.

16 By using the data collected on mail flows (accept rates, upgrade rates, mailflow
17 densities, and coverage factors), each flow model uses a similar set of rules to
18 determine how mail is processed through piece distribution operations from origin to
19 destination. Once this is accomplished, the mix of handlings for a particular type of mail
20 is extracted from the flow model. The mix of handlings is the total number of pieces
21 that are processed in each operation. The cost summary sheets described earlier pull
22 these totals from the flow model and use them to weight the appropriate unit cost for
23 each operation.

25 III. INPUT DATA

26

27 As mentioned several times, a significant amount of data is required to develop
28 model costs. The cost summary sheets use productivities, wage rates, piggyback

1 factors, and premium pay adjustments.³ The mail flow models rely on accept and
2 upgrade rates, mailflow densities, and coverage factors.⁴ This section of the appendix
3 will briefly discuss each of the types of input data used in the calculation of piece
4 distribution model costs.

5

6 **A. PRODUCTIVITIES**
7

8 The productivities used in the development of unit costs by operation on the cost
9 summary sheets come from a variety of sources and are shown on page 32 of this
10 appendix. For most operations, the productivities are calculated using FY 96 MODS
11 data. Those operations include:⁵

- 12 • MLOCR
- 13 • MPBCS
- 14 • MPBCS-OSS
- 15 • DBCS
- 16 • LMLM
- 17 • manual (except IS at non-automated sites)

18 For each of the operations described above, the productivity is calculated by dividing
19 the total pieces fed in each operation by the total workhours logged into each operation.
20 Then, each productivity is divided by a volume variability. As described on pages 8-10
21 of this testimony, the mail processing volume variabilities are incorporated into the
22 development of model costs by adjusting the productivities. Because most of the
23 operation specific volume variabilities is less than or equal to one, the volume variability
24 adjustment has the effect of increasing the productivity estimates used on the cost
25 summary sheets.

³ The cost summary sheets also use inputs from bundle sorting cost calculations which are described in detail in Appendix III.

⁴ The mail flow models also rely on inputs from entry profile calculations which are described in detail in Appendix IV.

⁵ Productivity estimates for these operations can be found in Library Reference USPS LR-H-113.

1 A number of productivities cannot be calculated by using MODS data and
2 therefore have come from different sources. The RBCS productivity was calculated in a
3 special study.⁶ The CSBCS productivity was taken from the engineering estimate used
4 in Docket No. MC95-1 and modified in two ways. First, the productivity was adjusted by
5 a factor of 0.85 to account for break time and other overhead that was not included in
6 the original engineering estimate. Second, the productivity was divided by the BCS
7 volume variability factor to account for the new mail processing volume variability. The
8 post office box sorting productivities were also taken from Docket No. MC95-1 and
9 adjusted for mail processing volume variability. One final productivity that did not come
10 from FY 96 MODS data is the manual IS productivity at non-automated facilities.
11 Because the flow models make a distinction between manual IS operation at automated
12 and non-automated facilities, it is necessary to have a separate productivity. Because
13 most MODS facilities in FY 96 are automated, the MODS manual IS productivity is used
14 for operations at automated facilities. For manual IS at non-automated facilities, the
15 productivity is taken from Docket No. MC95-1 and adjusted for volume variability. In
16 Docket No. MC95-1, FY 94 MODS data from non-automated sites were used to
17 calculate this productivity because, at that time, some MODS facilities were not
18 automated.

19

20 **B. WAGE RATES**

21

22 The test year clerk and mailhandler wage rate is an important factor in
23 determining the unit costs by operation on the cost summary pages. In Docket No.
24 MC95-1, the same wage rate was used for all mail processing operations. In this
25 docket, the clerk and mailhandler wage has been disaggregated into three different
26 wages: window service, RBCS, and other mail processing. This disaggregation was
27 done to account for the fact that on average, wage rates for these three categories tend
28 to differ significantly. For example, the wage rate for RBCS operations is significantly

⁶ See USPS LR-H-113.

1 lower than for other mail processing operations due to the use of transitional employees
2 at remote encoding centers (RECs). Because the models developed in this testimony
3 do not account for window service mail processing costs, only the RBCS and other mail
4 processing wage rates are used. On each cost summary sheet, the unit costs by
5 operation for all operations with the exception of RBCS are calculated using the other
6 mail processing wage rate and the RBCS operation costs are calculated using the
7 RBCS wage.⁷

8

9 **C. PIGGYBACK FACTORS AND PREMIUM PAY ADJUSTMENTS**
10

11 As stated earlier, piggyback factors and the premium pay adjustment are used to
12 adjust the direct mail processing unit costs by operations. The operation specific
13 piggyback factors are designed to capture indirect mail processing costs such as
14 supervisor time and facility space associated with each operation. The premium pay
15 adjustment is designed to account for the higher marginal costs associated with
16 processing First-Class Mail due to the fact that it receives preferential processing.⁸

17

18 **D. INPUTS USED IN FLOW MODELS**
19

20 The input data used in the flow models include: accept and upgrade rates,
21 mailflow densities, and coverage factors. Accept and upgrade rates and coverage
22 factors have been updated for this docket, while the mailflow densities come from
23 Docket No. MC95-1. The updated accept and upgrade rates are described on pages
24 20-21 of this testimony. The mailflow densities come from Docket No. MC95-1, USPS
25 LR-MCR-3.

26 Coverage factors for this docket were calculated using the same methodology
27 employed in Docket No. MC95-1; however, they were updated using FY 96 data.

⁷ Wage rates are from Library Reference USPS LR-H-146.

⁸ Operation specific piggyback factors and premium pay factors are from Library Reference USPS LR-H-77.

1 Another difference between the coverage factors used in this docket and the coverage
2 factors from Docket No. MC95-1, is that the current coverage factors are subclass and
3 presort level specific. Whereas the coverage factors used by witness Smith in Docket
4 No. MC95-1 were for all First-Class Mail, the coverage factors used in this testimony
5 are specific to First-Class non-carrier route presort mail.

6 To develop the coverage factors, data were taken from the Origin-Destination
7 Information System (ODIS) to determine the volumes of mail that both originate and
8 destinate at facilities that have certain types of automation. The coverage factors used
9 in this testimony are shown on page 34 of this appendix. They can be divided into two
10 groups: coverage factors calculated using ODIS data and other coverage factors.
11 Coverage factors calculated using ODIS data come from USPS LR-H-128 and are
12 listed below:

- 13 • Origin OCR coverage factor
- 14 • Destination OCR coverage factor
- 15 • Origin BCS coverage factor
- 16 • Destination BCS coverage factor
- 17 • Automated IS zone given BCS destination
- 18 • DPS given BCS destination
- 19 • DPS percentage of automated IS given BCS destination
- 20 • Origin RBCS coverage factor
- 21 • Destination RBCS coverage factor
- 22 • Non-eligible automation carrier route destination
- 23 • DBCS volume share of DPS
- 24 • CSBCS volume share of DPS
- 25 • BCS origin minus BCS destination
- 26 • MLOCR origin minus BCS destination
- 27 • Non-automated origin to automated destination

1 The other coverage factors used in the mail flow models are primarily calculated by
2 combining and manipulating certain coverage factors listed above. The other coverage
3 factors include:

- 4 • BCS destination given BCS origin
- 5 • BCS destination given OCR origin
- 6 • BCS destination given 100 percent automated AADC
- 7 • Automated IS zone total
- 8 • Percent of mail destinating in PO Boxes
- 9 • RBCS leakage factor
- 10 • AADC mail where the service area is larger than the SCF service area

11

12 In general, the coverage factors are similar to those used in Docket No. MC95-1,
13 however, because the amount of automation has increased, the automation coverage
14 factors have also increased significantly.

Development of First-Class Mail Processing Model Unit Costs

First-Class Automation Basic Presort

Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost
<u>Outgoing Primary</u>								
Manual	273	662	\$25.45	3.8437	1.3720	0.0423	5.3158	0.1452
Mechanized	0	1,413	\$25.45	1.8008	2.2400	0.0198	4.0536	0.0000
BCS	4,812	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.2837
<u>Outgoing Secondary</u>								
Manual	81	691	\$25.45	3.6823	1.3720	0.0405	5.0927	0.0414
Mechanized	0	1,440	\$25.45	1.7670	2.2400	0.0194	3.9775	0.0000
BCS	792	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0467
<u>ADC/AADC Distribution</u>								
Manual	398	759	\$25.45	3.3524	1.3720	0.0369	4.6364	0.1843
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
BCS	5,569	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.3283
<u>SCF Operations</u>								
Manual	518	896	\$25.45	2.8398	1.3720	0.0312	3.9275	0.2035
Mechanized	0	1,351	\$25.45	1.8634	2.2400	0.0207	4.2396	0.0000
BCS	3,397	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.2002
<u>Incoming Primary</u>								
Manual	322	562	\$25.45	4.5276	1.3720	0.0498	6.2616	0.2017
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
BCS	1,496	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0882
<u>Incoming Secondary</u>								
Manual/Non-Auto Sites	1,347	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4146
Manual/Auto Sites	1,482	646	\$25.45	3.9389	1.3720	0.0433	5.4474	0.8070
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000
BCS	2,231	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.1481
DBCS First-Pass	5,724	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4243
DBCS Second-Pass	5,438	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4031
CSBCS First-Pass	1,286	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0374
CSBCS Second-Pass	1,267	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0369
CSBCS Third-Pass	1,254	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0365

Development of First-Class Mail Processing Model Unit Costs

First-Class Automation Basic Presort

Per Piece Cost Summary by Operation (Continued)

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost	
<u>Other</u>									
Accept./Verification	10,000						0.0699	0.0699	<u>1/</u>
Sort to P. O. Boxes:									
DPS	570	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0854	
Non-DPS	320	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.0957	
% DPS	64.08%	<u>2/</u>							
						MODEL COST	4.2822		<u>3/</u>

Row 1/: Appendix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2/: DPS percentage from flow model (CSBCS and DECS accepted volumes as a percent of total pieces).

Row 3/: Total model cost (sum of column 8).

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appendix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appendix I, page 37 of 37).

Column [4]: (Column 3 * 100) / Column 2.

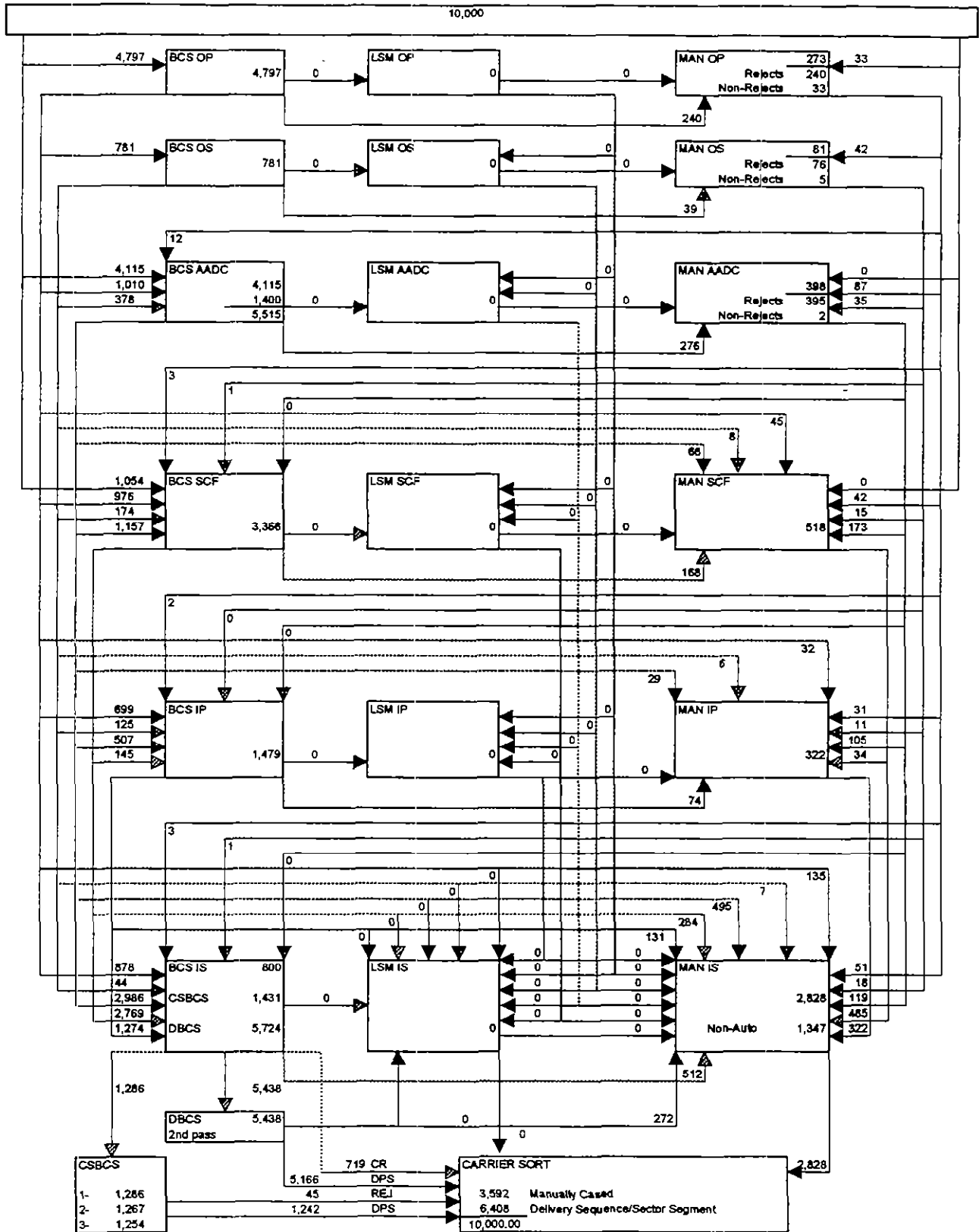
Column [5]: Mail processing piggyback factors by operation (Appendix I, page 37 of 37).

Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appendix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.

Development of First-Class Mail Processing Model Unit Costs
 First-Class Automation Basic Presort



Development of First-Class Mail Processing Model Unit Costs

First-Class Automation 3-Digit Presort

Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost	
Incoming Primary									
Manual	935	562	\$25.45	4.5276	1.3720	0.0498	6.2616	0.5855	
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000	
BCS	9,657	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.5693	
Incoming Secondary									
Manual/Non-Auto Sites	1,345	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4142	
Manual/Auto Sites	1,242	646	\$25.45	3.9389	1.3720	0.0433	5.4474	0.6768	
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000	
BCS	2,306	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.1530	
DBCS First-Pass	5,916	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4385	
DBCS Second-Pass	5,620	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4166	
CSBCS First-Pass	1,330	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0387	
CSBCS Second-Pass	1,310	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0381	
CSBCS Third-Pass	1,297	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0377	
Other									
Accept./Verification	10,000						0.0699	0.0699	1/
Sort to P. O. Boxes:									
DPS	590	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0882	
Non-DPS	301	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.0900	
% DPS	66.23%	2/							
							MODEL COST	3.6167	3/

Row 1/: Appenix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2/: DPS percentage from flow model (CSBCS and DBCS accepted volumes as a percent of total pieces).

Row 3/: Total model cost (sum of column 8).

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appendix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appendix I, page 37 of 37).

Column [4]: (Column 3 * 100) / Column 2.

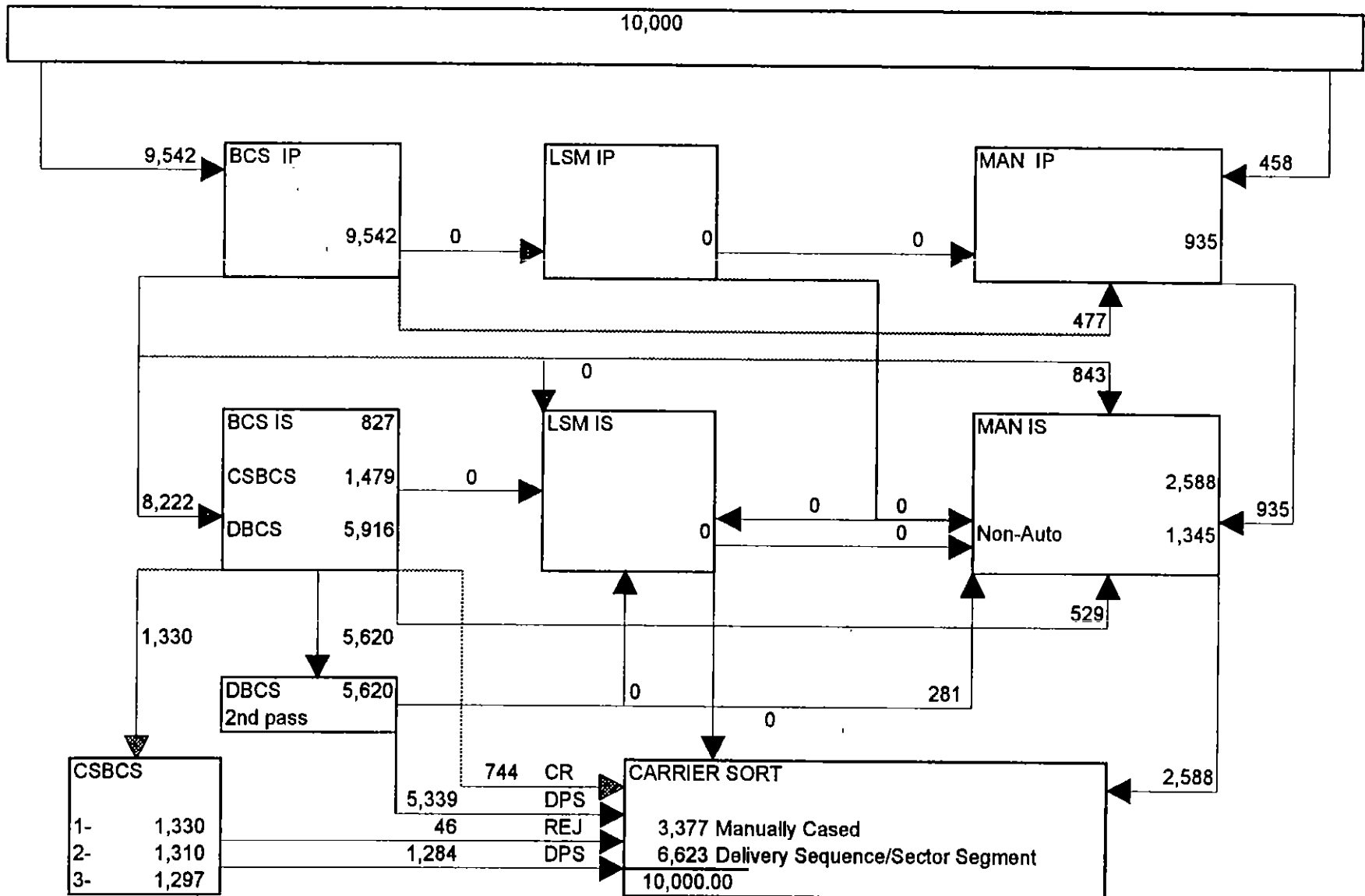
Column [5]: Mail processing piggyback factors by operation (Appendix I, page 37 of 37).

Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appendix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.

Development of First-Class Mail Processing Model Unit Costs
 First-Class Automation 3-Digit Presort



Development of First-Class Mail Processing Model Unit Costs

First-Class Automation 5-Digit Presort

Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[5] Premium Pay Adjustment	[6] Cents per Piece	[7] Weighted Cost	
<u>Incoming Secondary</u>									
Manual/Non-Auto Sites	1,345	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4142	
Manual/Auto Sites	852	646	\$25.45	3.9389	1.3720	0.0433	5.4474	0.4643	
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000	
BCS	2,427	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.1611	
DBCS First-Pass	6,227	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4616	
DBCS Second-Pass	5,916	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4385	
CSBCS First-Pass	1,400	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0407	
CSBCS Second-Pass	1,379	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0401	
CSBCS Third-Pass	1,365	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0397	
<u>Other</u>									
Accept./Verification	10,000						0.0699	0.0699	1/
<u>Sort to P. O. Boxes:</u>									
DPS	621	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0929	
Non-DPS	270	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.0807	
% DPS	69.71%	2/					MODEL COST	2.3038	3/

Row 1/: Appenix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2/: DPS percentage from flow model (CSBCS and DBCS accepted volumes as a percent of total pieces).

Row 3/: Total model cost (sum of column 8).

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appendix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appendix I, page 37 of 37).

Column [4]: (Column 3 * 100) / Column 2.

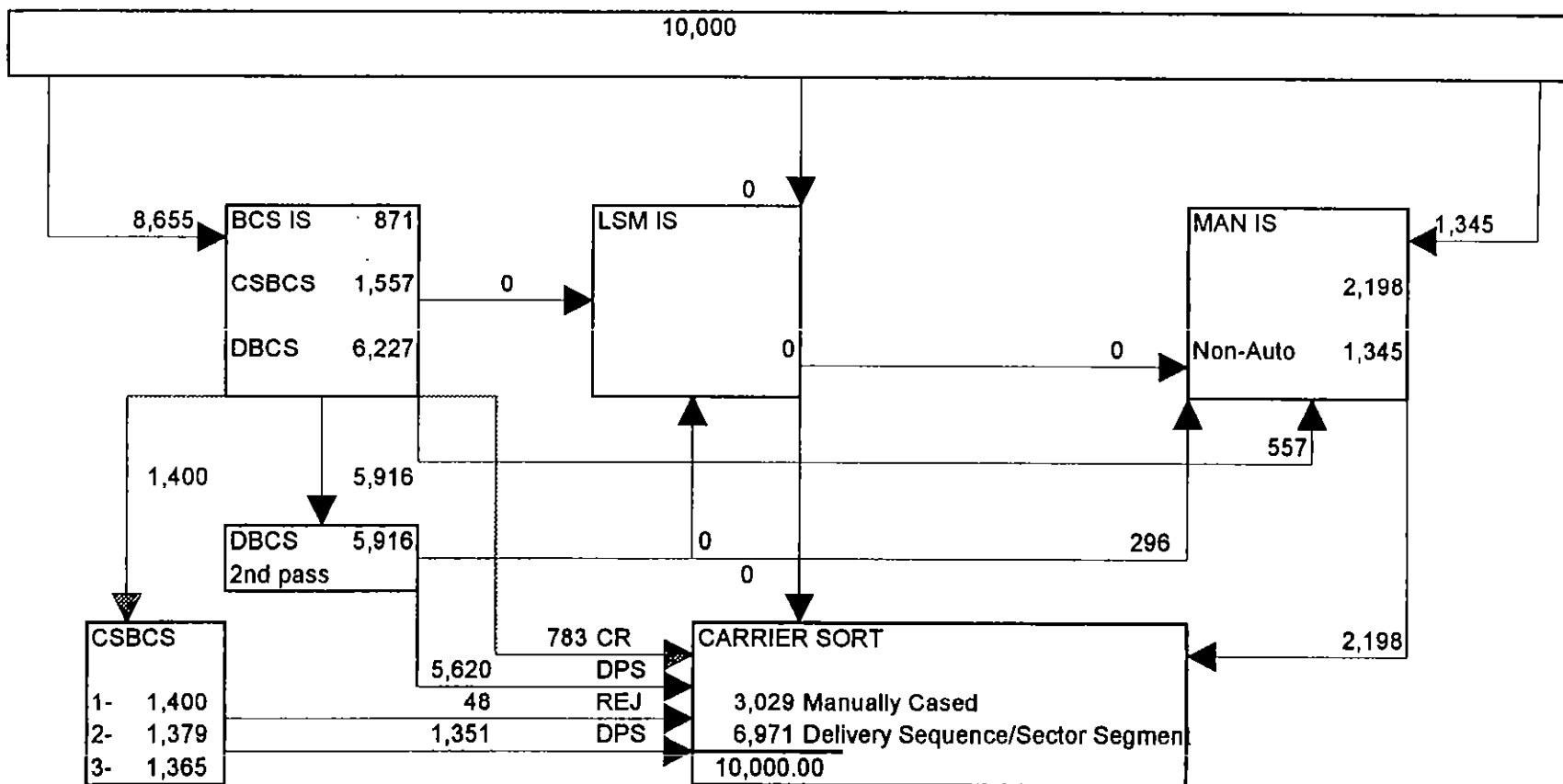
Column [5]: Mail processing piggyback factors by operation (Appendix I, page 37 of 37).

Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appendix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.

Development of First-Class Mail Processing Model Unit Costs
 First-Class Automation 5-Digit Presort



Development of First-Class Mail Processing Model Unit Costs

First-Class Nonautomation Presort Mail in OCR Upgradable Trays

Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost
Outgoing Primary								
Manual	113	662	\$25.45	3.8437	1.3720	0.0423	5.3158	0.0601
Mechanized	0	1,413	\$25.45	1.8008	2.2400	0.0198	4.0536	0.0000
MLOCR	2,552	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.1860
RBCS	1,011	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.2701
LMLM	69	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0052
BCS-OSS	978	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0359
MPBCS	113	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0066
Outgoing Secondary								
Manual	45	691	\$25.45	3.6823	1.3720	0.0405	5.0927	0.0227
Mechanized	0	1,440	\$25.45	1.7670	2.2400	0.0194	3.9775	0.0000
MPBCS	549	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0323
ADC/AADC Distribution								
Manual	117	759	\$25.45	3.3524	1.3720	0.0369	4.6364	0.0542
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	1,299	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0947
RBCS	514	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.1375
LMLM	35	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0026
BCS-OSS	498	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0183
MPBCS	495	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0292
SCF Operations								
Manual	167	896	\$25.45	2.8398	1.3720	0.0312	3.9275	0.0657
Mechanized	0	1,351	\$25.45	1.8834	2.2400	0.0207	4.2396	0.0000
MLOCR	333	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0243
RBCS	121	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0324
LMLM	8	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0006
BCS-OSS	117	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0043
MPBCS	818	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0482
Incoming Primary								
Manual	615	562	\$25.45	4.5276	1.3720	0.0498	6.2616	0.3849
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	5,525	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.4028
RBCS	2,011	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.5374
LMLM	138	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0103
BCS-OSS	1,946	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0715
MPBCS	1,080	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0636

Development of First-Class Mail Processing Model Unit Costs

First-Class Nonautomation Presort Mail in OCR Upgradable Trays

Per Piece Cost Summary by Operation (Continued)

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost	
Incoming Secondary									
Manual/Non-Auto Sites	1,394	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4292	
Manual/Auto Sites	1,794	646	\$25.45	3.9389	1.3720	0.0433	5.4474	0.9772	
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000	
MPBCS	2,119	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.1406	
DBCS First-Pass	5,437	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4030	
DBCS Second-Pass	5,165	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.3829	
CSBCS First-Pass	1,222	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0356	
CSBCS Second-Pass	1,204	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0350	
CSBCS Third-Pass	1,192	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0347	
Other									
Accept/Verification	10,000						0.0699	0.0699	<u>1/</u>
<i>Sort to P. O. Boxes:</i>									
DPS	542	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0811	
Non-DPS	348	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.1043	
% DPS	60.86%	<u>2/</u>							
							MODEL COST	5.2952	<u>3/</u>

Row 1: Appendix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2: DPS percentage from flow model (CSBCS and DBCS accepted volumes as a percent of total pieces).

Row 3: Total model cost (sum of column 8).

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appendix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appendix I, page 37 of 37).

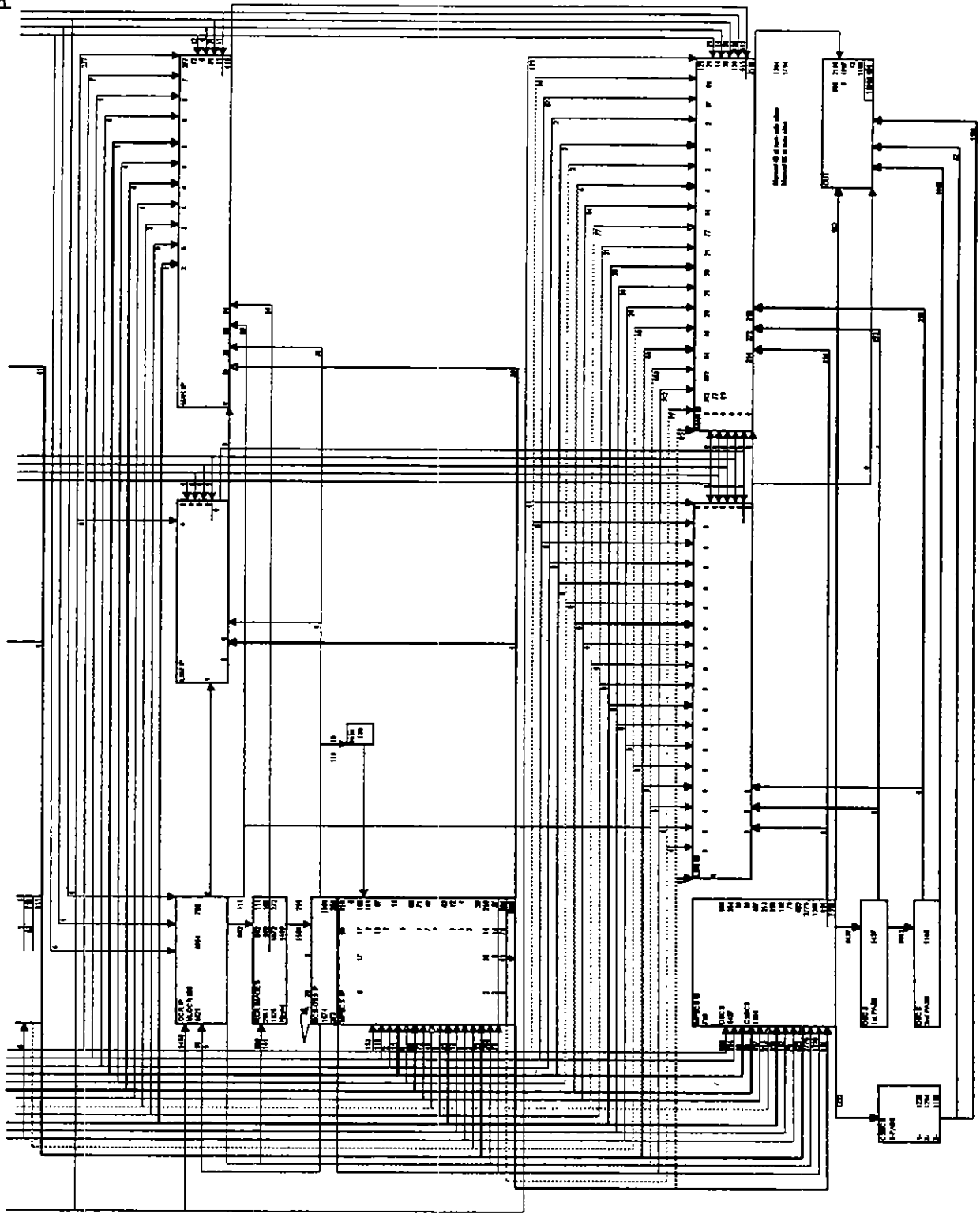
Column [4]: (Column 3 * 100) / Column 2.

Column [5]: Mail processing piggyback factors by operation (Appendix I, page 37 of 37).

Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appendix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.



Development of First-Class Mail Processing Model Unit Costs
First-Class Nonautomation Presort OCR Upgradable Mail in Non-OCR Trays
Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost
Outgoing Primary								
Manual	42	662	\$25.45	3.8437	1.3720	0.0423	5.3158	0.0223
Mechanized	0	1,413	\$25.45	1.8008	2.2400	0.0198	4.0536	0.0000
MLOCR	1,142	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0832
RBCS	452	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.1209
LMLM	31	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0023
BCS-OSS	438	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0161
MPBCS	50	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0030
Outgoing Secondary								
Manual	19	691	\$25.45	3.6823	1.3720	0.0405	5.0927	0.0095
Mechanized	0	1,440	\$25.45	1.7670	2.2400	0.0194	3.9775	0.0000
MPBCS	245	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0145
ADC/AADC Distribution								
Manual	51	759	\$25.45	3.3524	1.3720	0.0369	4.6364	0.0239
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	574	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0418
RBCS	227	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0607
LMLM	16	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0012
BCS-OSS	220	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0081
MPBCS	221	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0130
SCF Operations								
Manual	65	896	\$25.45	2.8398	1.3720	0.0312	3.9275	0.0257
Mechanized	0	1,351	\$25.45	1.8834	2.2400	0.0207	4.2396	0.0000
MLOCR	0	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0000
RBCS	0	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0000
LMLM	0	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0000
BCS-OSS	0	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0000
MPBCS	351	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0207
Incoming Primary								
Manual	197	562	\$25.45	4.5276	1.3720	0.0498	6.2616	0.1236
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	7,378	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.5379
RBCS	2,685	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.7177
LMLM	185	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0138
BCS-OSS	2,599	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0955
MPBCS	905	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0533

Development of First-Class Mail Processing Model Unit Costs
First-Class Nonautomation Presort OCR Upgradable Mail in Non-OCR Trays
Per Piece Cost Summary by Operation (Continued)

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost	
Incoming Secondary									
Manual/Non-Auto Sites	1,422	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4379	
Manual/Auto Sites	1,784	646	\$25.45	3.9389	1.3720	0.0433	5.4474	0.9716	
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000	
MPBCS	2,114	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.1403	
DBCS First-Pass	5,422	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.4019	
DBCS Second-Pass	5,151	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.3818	
CSBCS First-Pass	1,219	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0355	
CSBCS Second-Pass	1,200	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0349	
CSBCS Third-Pass	1,188	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0346	
Other									
Accept./Verification	10,000						0.0699	0.0699	1/
Sort to P. O. Boxes:									
DPS	540	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0809	
Non-DPS	350	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.1047	
Bundle Sorting	10,000						0.4930	0.4930	4/
% DPS	60.70%	2/					MODEL COST	5.1958	3/

Row 1/: Appenix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2/: DPS percentage from flow model (CSBCS and DBCS accepted volumes as a percent of total pieces).

Row 3/: Total model cost (sum of column 8).

Row 4/: Appenix III, page 10 of 10, row 1.

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appenix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appenix I, page 37 of 37).

Column [4]: (Column 3 * 100) / Column 2.

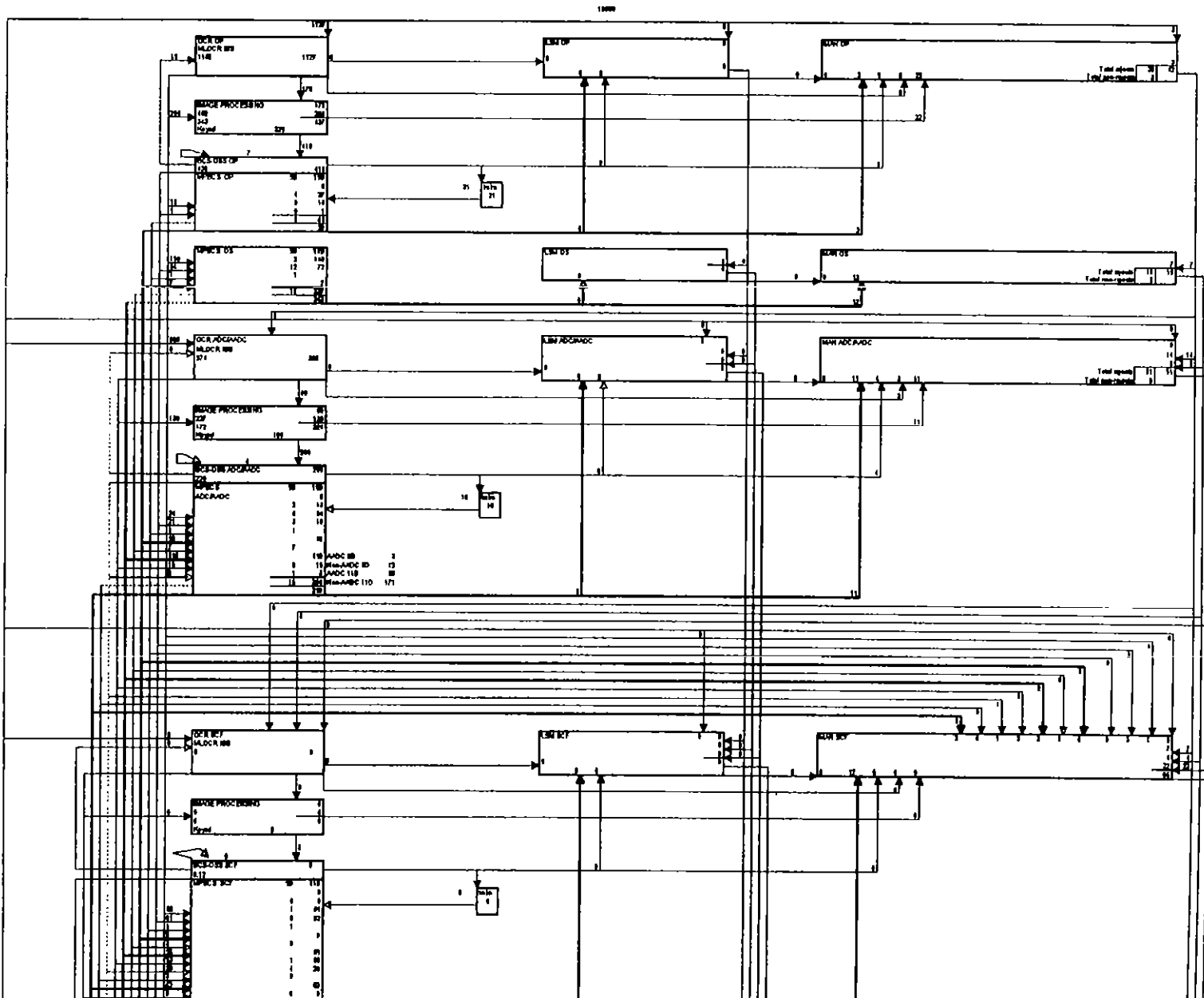
Column [5]: Mail processing piggyback factors by operation (Appenix I, page 37 of 37).

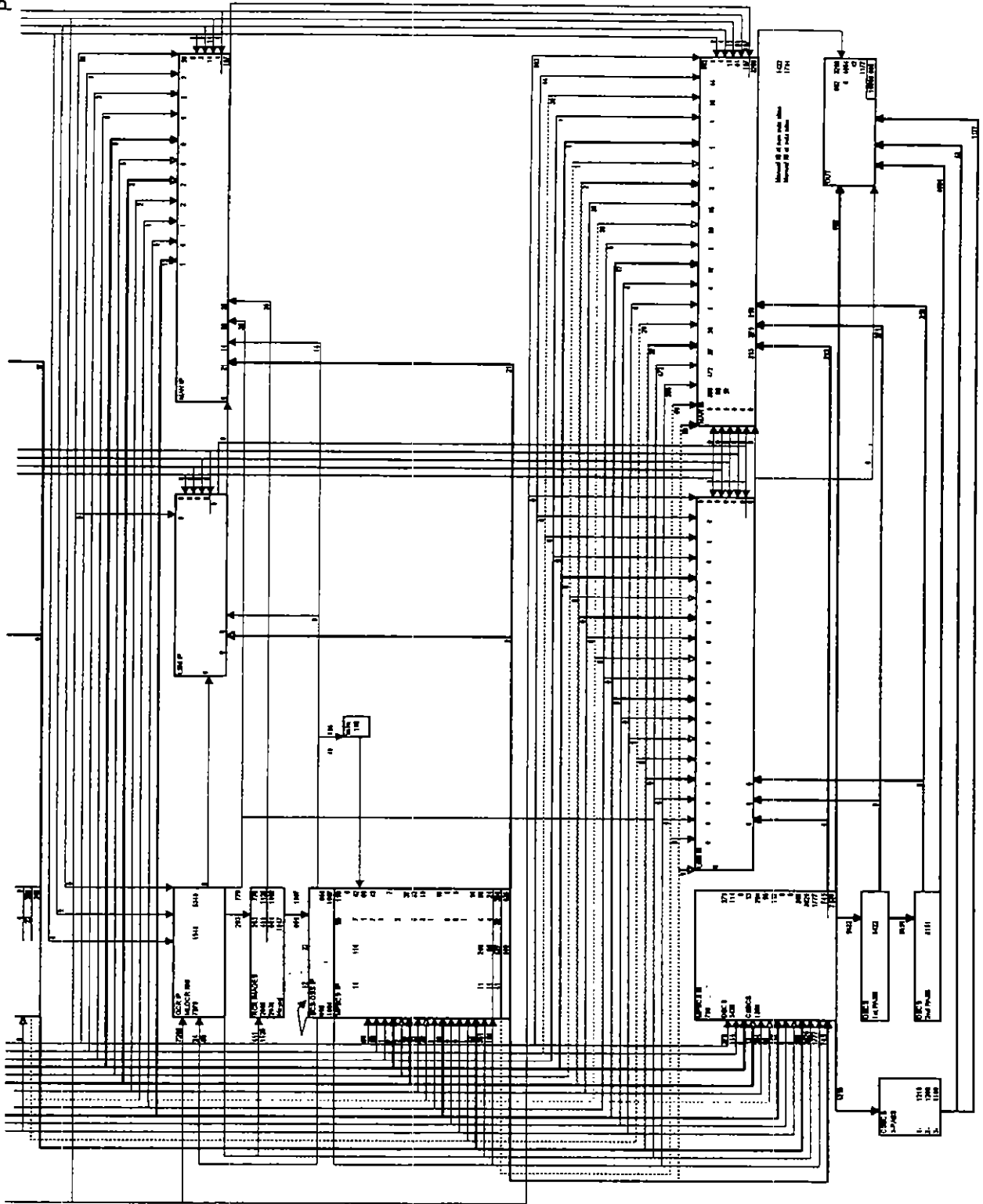
Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appenix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.

Development of First-Class Mail Processing Model Unit Costs First-Class Nonautomation Presort OCR Upgradable Mail in Non-OCR Trays





Development of First-Class Mail Processing Model Unit Costs
First-Class Nonautomation Presort Non-OCR Upgradable Mail in Non-OCR Trays
Per Piece Cost Summary by Operation

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost
Outgoing Primary								
Manual	59	662	\$25.45	3.8437	1.3720	0.0423	5.3158	0.0316
Mechanized	0	1,413	\$25.45	1.8008	2.2400	0.0198	4.0536	0.0000
MLOCR	46	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0034
RBCS	22	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0059
LMLM	2	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0002
BCS-OSS	21	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0008
MPBCS	3	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0002
Outgoing Secondary								
Manual	10	691	\$25.45	3.6823	1.3720	0.0405	5.0927	0.0049
Mechanized	0	1,440	\$25.45	1.7670	2.2400	0.0194	3.9775	0.0000
MPBCS	10	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0006
ADC/AADC Distribution								
Manual	104	759	\$25.45	3.3524	1.3720	0.0369	4.6364	0.0484
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	64	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0047
RBCS	31	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0082
LMLM	3	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0002
BCS-OSS	30	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0011
MPBCS	13	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0007
SCF Operations								
Manual	59	896	\$25.45	2.8398	1.3720	0.0312	3.9275	0.0232
Mechanized	0	1,351	\$25.45	1.8834	2.2400	0.0207	4.2396	0.0000
MLOCR	0	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.0000
RBCS	0	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.0000
LMLM	0	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0000
BCS-OSS	0	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0000
MPBCS	20	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0012
Incoming Primary								
Manual	1,167	562	\$25.45	4.5276	1.3720	0.0498	6.2616	0.7306
Mechanized	0	1,271	\$25.45	2.0020	2.2400	0.0220	4.5064	0.0000
MLOCR	3,873	7,350	\$25.45	0.3462	2.0950	0.0038	0.7291	0.2824
RBCS	1,723	816	\$14.92	1.8293	1.4500	0.0201	2.6726	0.4606
LMLM	174	4,985	\$25.45	0.5104	1.4500	0.0056	0.7457	0.0130
BCS-OSS	1,656	11,984	\$25.45	0.2123	1.7190	0.0023	0.3673	0.0608
MPBCS	411	7,467	\$25.45	0.3408	1.7190	0.0037	0.5895	0.0242

Development of First-Class Mail Processing Model Unit Costs

First-Class Nonautomation Presort Non-OCR Upgradable Mail in Non-OCR Trays
Per Piece Cost Summary by Operation (Continued)

	[1] TPF	[2] Pieces per Hour	[3] Wage Rate	[4] Cents per Piece	[5] Piggyback Factor	[6] Premium Pay Adjustment	[7] Cents per Piece	[8] Weighted Cost	
<u>Incoming Secondary</u>									
Manual/Non-Auto Sites	1,433	1,143	\$25.45	2.2261	1.3720	0.0245	3.0787	0.4411	
Manual/Auto Sites	5,629	646	\$25.45	3.9389	1.3720	0.0433	5.4474	3.0661	
Mechanized	0	1,151	\$25.45	2.2107	2.2400	0.0243	4.9763	0.0000	
MPBCS	914	6,633	\$25.45	0.3836	1.7190	0.0042	0.6636	0.0607	
DBCS First-Pass	2,345	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.1738	
DBCS Second-Pass	2,228	8,393	\$25.45	0.3032	2.4340	0.0033	0.7412	0.1652	
CSBCS First-Pass	527	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0153	
CSBCS Second-Pass	519	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0151	
CSBCS Third-Pass	514	17,124	\$25.45	0.1486	1.9480	0.0016	0.2911	0.0150	
<u>Other</u>									
Accept/Verification	10,000						0.0699	0.0699	1/
Sort to P. O. Boxes:									
DPS	234	2,341	\$25.45	1.0868	1.3660	0.0120	1.4965	0.0350	
Non-DPS	656	1,171	\$25.45	2.1735	1.3660	0.0239	2.9929	0.1965	
Bundle Sorting	10,000						0.7386	0.7386	4/
% DPS	26.25%	2/					MODEL COST 6.6992		3/

Row 1/: Appenix V, page 3 of 4, LDC 79 unit cost (business mail entry).

Row 2/: DPS percentage from flow model (CSBCS and DBCS accepted volumes as a percent of total pieces).

Row 3/: Total model cost (sum of column 8).

Row 4/: Appendix III, page 9 of 10, row 1.

Column [1]: Pieces processed in each operation from flow model.

Column [2]: Volume variable mail processing productivities by operation (Appendix I, page 32 of 37).

Column [3]: Test year clerk and mail handler wage rates (Appendix I, page 37 of 37).

Column [4]: (Column 3 * 100) / Column 2.

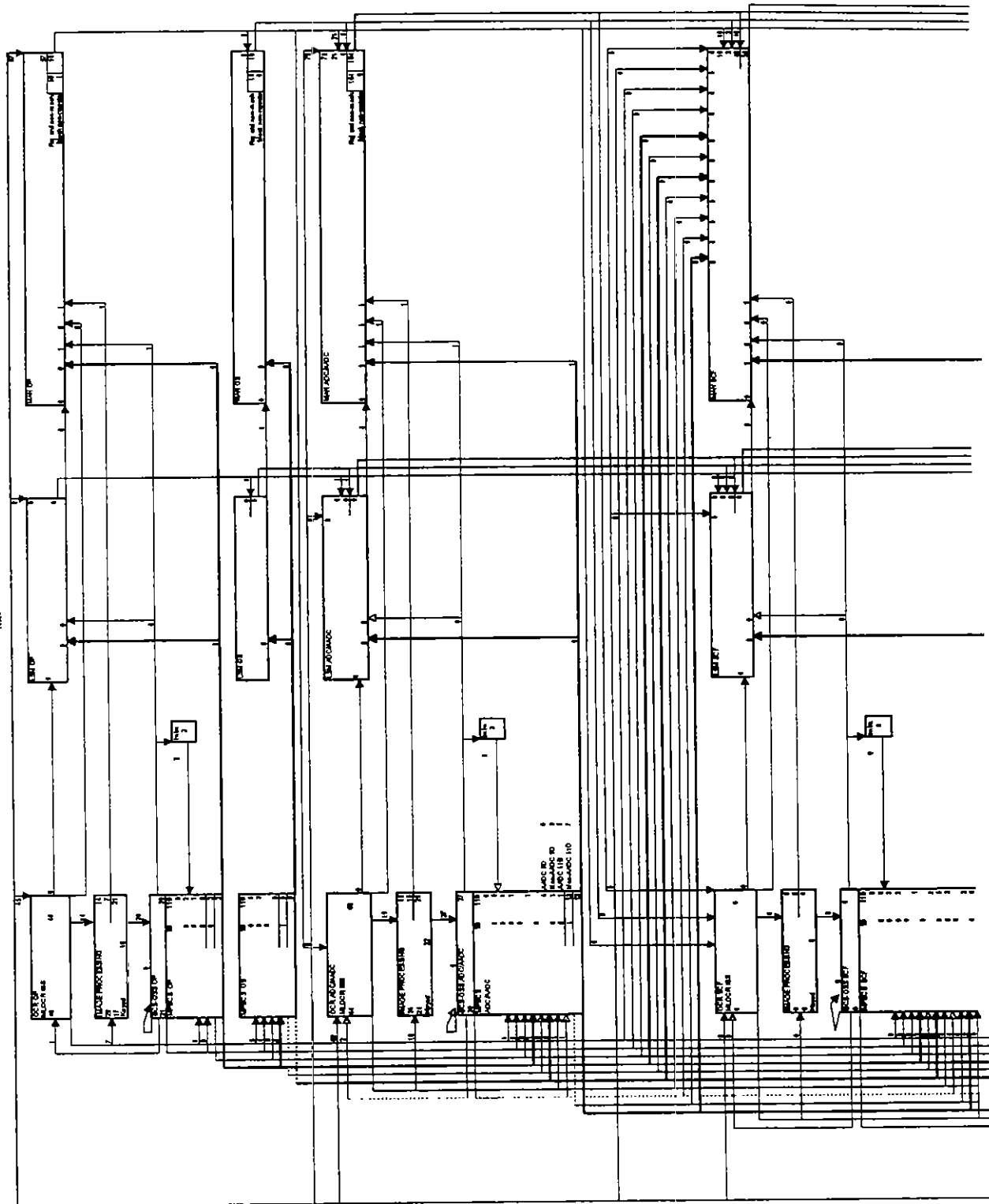
Column [5]: Mail processing piggyback factors by operation (Appendix I, page 37 of 37).

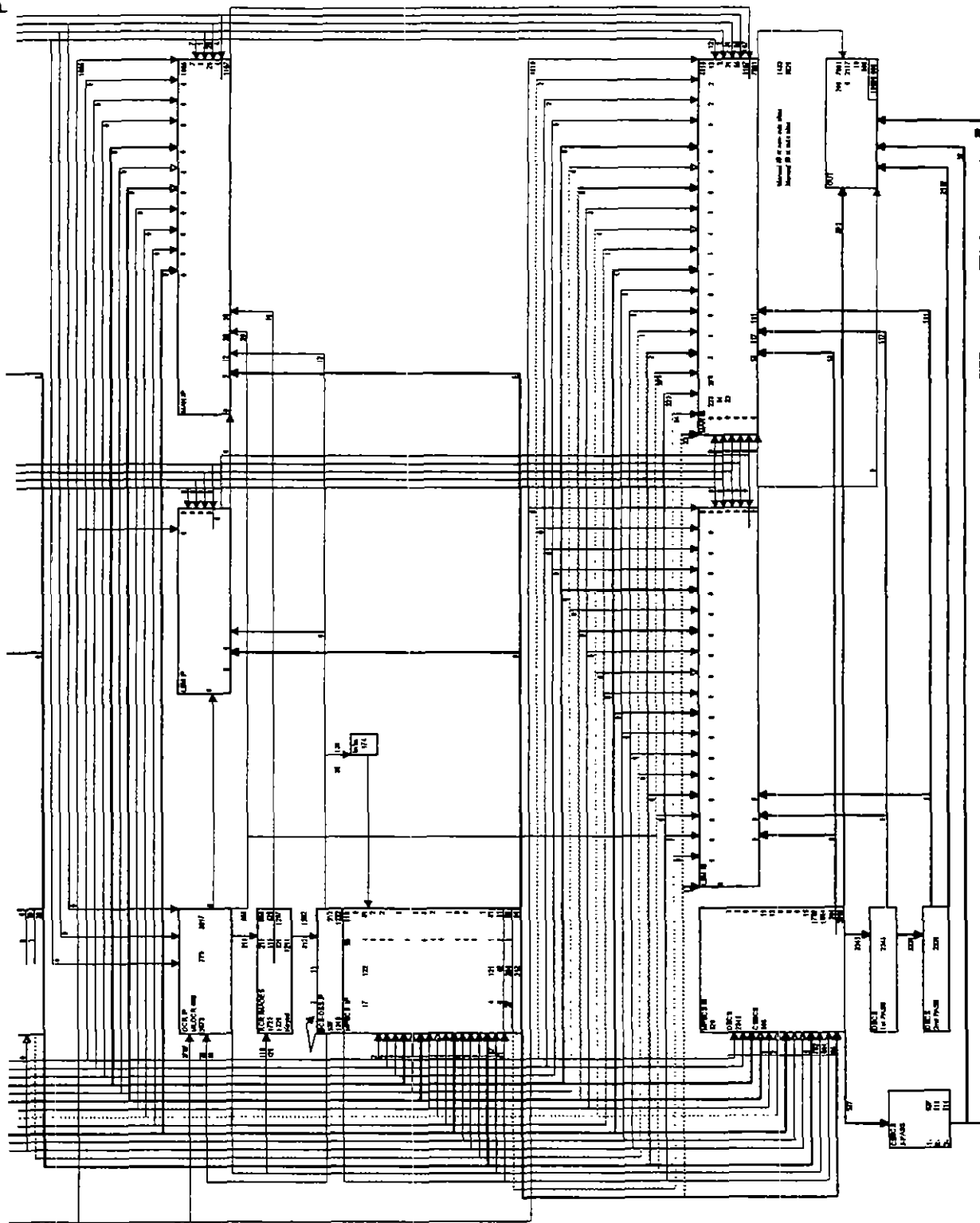
Column [6]: Column 4 * (First-Class presort premium pay adjustment - 1). See Appendix I, page 37 of 37.

Column [7]: Column 4 * column 5 + column 6.

Column [8]: Column 1 * column 7.

Development of First-Class Mail Processing Model Unit Costs First-Class Nonautomation Presort Non-OCR Upgradable Mail In Non-OCR Trays





Development of First-Class Mail Processing Model Unit Costs
Productivity Data Used in Flow Models

	[1]	[2]	[3]
	Adjusted Productivity	Productivity w/o Variability	Volume Variability Factor
Non-Incoming Secondary Operations			
MLOCR	7,350		
MPBCS/DBCS	7,467		
MPBCS-OSS	11,984		
LMLM	4,985		
RBCS	816		
Incoming Secondary Operations			
MPBCS/DBCS	6,633		
DPS and SS on MPBCS/DBCS	8,393		
CSBCS	17,124 ^{1/}	16,182 ^{2/}	94.5% ^{5/}
Sort to PO Boxes			
Delivery Point Sequenced and Sector Segment	2,341 ^{1/}	1,920 ^{3/}	82.0% ^{6/}
Non-DPS or SS	1,171	960 ^{3/}	82.0% ^{6/}
Manual Letters			
Outgoing Primary	662		
Outgoing Secondary	691		
State Distribution	759		
SCF	896		
Incoming Primary	562		
Incoming Secondary at Auto Sites	646		
Incoming Secondary at Non-Auto Sites	1,143 ^{1/}	911 ^{4/}	79.7% ^{7/}

Row ^{1/}: Column 2 / column 3.

Row ^{2/}: Productivity is from Docket No. MC95-1, USPS-T-10, adjusted by a factor of 85% to account for break time and other overhead.

Row ^{3/}: Productivities are from Docket No. MC95-1, USPS-T-10.

Row ^{4/}: Productivity is from Docket No. MC95-1, Exhibit USPS-T-10F at 1.

Row ^{5/}: BCS volume variability factor (USPS-T-12, Table 4.).

Row ^{6/}: LDC 44 (distribution to PO boxes) volume variability factor (USPS-T-12, Table 4.).

Row ^{7/}: Manual sortation volume variability factor (USPS-T-12, Table 4.).

Column [1]: Volume variable mail processing productivities used in flow models are from USPS LR-H-113 except where noted.

Column [2]: Selected productivities not adjusted for volume variability.

Column [3]: Selected volume variability factors.

Development of First-Class Mail Processing Model Unit Costs
Accept And Upgrade Rates Used in Flow Models

OCR/RBCS Accept and Upgrade Rate Special Study
(Data are from USPS LR-H-130)

	MLOCR ISS		MPBCS OSS	
	Accept	Upgrade	Accept	Upgrade
First-Class Presort OCR Upgradable Mail	83.64%	71.61%	85.79%	85.74%
First-Class Presort Non-OCR Upgradable Mail	67.98%	76.45%	78.44%	87.57%

MPBCS OSS Reject Rates	Rejects from OSS to:			
	iss	lmfm	oss	man
First-Class Presort OCR Upgradable	3.63%	7.49%	1.76%	1.33%
First-Class Presort Non-OCR Upgradable	7.06%	11.36%	0.90%	2.24%

MODS Accept Rates
(Data are from USPS LR-H-113)

Sort Level	BCS Accept Rate
OP	95.00%
OS	95.00%
MMP	95.00%
SCF	95.00%
IP	95.00%
IS	89.90%
DBCS Accept Rates	
First Pass	95.00%
Second Pass	95.00%

CSBCS Accept Rates
(Data are from Docket No. MC95-1, Exhibit USPS-T-10G)

First Pass	98.50%
Second & Third Pass	99.00%

Development of First-Class Mail Processing Model Unit Costs

Maitflow Densities Used in Flow Models

(All data are from Docket No. MC95-1, USPS LR-MCR-3)

MLOCR/ISS	OP (BCS)	OS	MMP	SCF	IP	IS	Total
831&881 OP	2.62%	21.92%	5.00%	14.07%	10.44%	45.96%	100.00%
832 OS		17.70%	18.17%	50.14%	8.01%	5.98%	100.00%
833 MMP			4.35%	16.23%	9.85%	69.58%	100.00%
834 SCF				9.15%	5.88%	84.97%	100.00%
835 IP					7.69%	92.31%	100.00%

MPBCS/DBCS**	OP	OS	MMP	SCF	IP	IS	Total
871&891 OP	0.32%	17.15%	22.17%	22.42%	16.05%	22.22%	100.32%
872 OS		1.35%	50.91%	24.55%	17.64%	6.90%	101.35%
873 MMP			0.96%	23.35%	10.23%	66.42%	100.96%
874 SCF*				0.92%	4.53%	95.47%	100.92%
875 IP					1.21%	100.00%	101.21%

*diagonal allocated 100% to IS

MPBCS-OSS	OP (BCS)	OS	MMP	SCF	IP	IS	Total
971 OP	0.33%	22.42%	5.62%	17.01%	14.00%	40.62%	100.00%
972 OS		20.79%	13.22%	38.81%	16.77%	10.42%	100.00%
973 MMP			2.95%	16.88%	12.28%	67.89%	100.00%
974 SCF				5.50%	4.86%	89.64%	100.00%
975 IP					4.66%	95.34%	100.00%

MANUAL	OP (BCS)	OS	MMP	SCF	IP	IS	Total
OP		15.48%	36.22%	16.42%	12.18%	19.70%	100.00%
OS			42.85%	19.43%	14.41%	23.31%	100.00%
MMP				43.63%	26.47%	29.90%	100.00%
SCF					6.47%	93.53%	100.00%
IP						100.00%	100.00%

**Bold numbers indicate second handlings (i.e., flows to same machine/ same level) and are captured in the cost summary page. Numbers off the diagonal are normalized to 100% and used in the flows.

**Development of First-Class Mail Processing Model Unit Costs
Coverage Factors Used in Flow Models**

MLOCR 3D ORIGINATING	98.99%	<u>1/</u>
MPBCS/DBCS 3D ORIGINATING	99.31%	<u>2/</u>
MPBCS/DBCS DESTINATING	95.42%	<u>3/</u>
MLOCR 3D DESTINATING	94.43%	<u>4/</u>
AUTO INC/SEC TOTAL GIVEN BCS 3D DESTINATION	90.70%	<u>5/</u>
DPS GIVEN BCS 3D DESTINATION	81.57%	<u>6/</u>
DPS OR SEC/SEG OF AUTO IS GIVEN BCS 3D DEST.	89.94%	<u>7/</u>
RBCS 3D ORIGINATING	96.73%	<u>8/</u>
RBCS 3D DESTINATING	88.80%	<u>9/</u>
NON-ELIGIBLE AUTO CAR. ROUTE DESTINATING	62.27%	<u>10/</u>
DBCS VOLUME SHARE OF DPS	80.00%	<u>11/</u>
CSBCS VOLUME SHARE OF DPS	20.00%	<u>12/</u>
BCS ORIGINATING MINUS BCS DESTINATING	4.42%	<u>13/</u>
MLOCR ORIGINATING MINUS BCS DESTINATING	4.11%	<u>14/</u>
NON-AUTO ORIGIN TO AUTO DESTINATION	0.51%	<u>15/</u>
NON-AUTO ORIGIN TO AUTO DESTINATION INCL R TO L	49.88%	<u>16/</u>
AADC MAIL NOT FOR SCFS	79.60%	<u>17/</u>
BCS DESTINATION COVERAGE FACTOR GIVEN BCS ORIGIN W/R-L	95.58%	<u>18/</u>
BCS DESTINATION COVERAGE FACTOR GIVEN OCR ORIGIN W/R-L	95.89%	<u>19/</u>
BCS DEST GIVEN AADC/ADC AUTO (ADJ FOR SCFS AND AADC MAN)	94.25%	<u>20/</u>
PORTION DESTINATING AT AUTO IS ZONE	86.55%	<u>21/</u>
PO BOXES FOR NON-CARRIER ROUTE PRESORT FCM	8.90%	<u>22/</u>
RBCS LEAKAGE FACTOR	5.00%	<u>23/</u>

Rows 1/ - 16/: Base coverage factors are from USPS LR-H-128.

Row 17/: MC95-1, Exhibit USPS-T-10E.

Row 18/: 1 - row 13.

Row 19/: 1 - row 14.

Row 20/: 1 - ((1 - row 3) / row 17).

Row 21/: Row 3 * row 5.

Row 22/: Docket No. MC95-1, Exhibit USPS-T-10I at 1.

Row 23/: USPS national target for RBCS leakage.

Development of First-Class Mail Processing Model Unit Costs

Entry Profiles Used in Flow Models

(All data are from Appendix IV unless otherwise indicated. Page numbers are indicated below each profile.)

Nonautomation

	Non-OCR Upgradable Trays					OCR Upgradable Trays	
	OCR Upgradable Mail		Non-OCR Upgradable Mail			Auto	Manual
	Auto	Manual	Auto	Manual	Non-Mach		
OP	11.27%	0.03%	0.45%	0.01%	0.56%	25.18%	0.26%
ADC/AADC	5.58%	0.07%	0.60%	0.01%	0.75%	12.60%	0.13%
SCF	0.00%	0.00%	0.00%	0.00%	0.00%	3.23%	0.03%
IP	19.48%	0.56%	7.70%	1.02%	9.63%	46.88%	2.77%
IS(IP-OCR)	53.40%	0.00%	30.17%	0.00%	0.00%	7.65%	0.00%
IS	5.48%	4.14%	3.09%	4.41%	41.59%	0.78%	0.50%
Total	100.00%		100.00%			100.00%	
<i>Source:</i>	<i>Appendix IV, Page 12</i>		<i>Appendix IV, Page 10</i>			<i>Appendix IV, Page 14</i>	

Automation

	Automation Basic		Automation 3-Digit		Automation 5-Digit	
	Auto	Manual	Auto	Manual	Auto	Manual
OP	47.97%	0.33%				
ADC/AADC	40.87%	0.28%				
SCF	10.47%	0.07%				
IP	0.00%	0.00%	95.42%	4.58%		
IS(IP-OCR)	0.00%	0.00%				
IS	0.00%	0.00%			86.55%	13.45%
Total	100.00%		100.00%		100.00%	
<i>Source:</i>	<i>Appendix IV, Page 16</i>		<i>Appendix I, page 35, row 3</i>		<i>Appendix I, page 35, row 21</i>	

Development of First-Class Mail Processing Model Unit Costs

Wage Rates, Premium Pay Factors, Piggyback Factors, and Other Inputs Used in Flow Models

Wage Rates

RBCS	\$14.919	<u>1/</u>
All other Clerks/Mailhandlers	\$25.445	<u>2/</u>

Premium Pay Factors

First-Class Presort	1.011	<u>3/</u>
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Piggyback Factors

Manual (manl)	1.372	<u>4/</u>
Mechanized (ism)	2.240	<u>5/</u>
MLOCR (ocr)	2.095	<u>6/</u>
RBCS (LDC 15)	1.450	<u>7/</u>
LMLM (LDC 15)	1.450	<u>8/</u>
BCS-OSS (MPBCS)	1.719	<u>9/</u>
MPBCS (MPBCS)	1.719	<u>10/</u>
DBCS (DBCS)	2.434	<u>11/</u>
CSBCS (CSBCS)	1.948	<u>12/</u>
Sort to PO Box (LDC 44)	1.366	<u>13/</u>

Verification and Prep Costs

Presort Acceptance and Verification Costs - cents per piece	0.0699	<u>14/</u>
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Row 1/: Test year wage rates (USPS LR-H-146).

Row 2/: Test year wage rates (USPS LR-H-146).

Row 3/: Test year First-Class presort premium pay factor (USPS LR-H-77).

Rows 4/ - 13/: Test year operation specific piggyback factors (USPS LR-H-77).

Row 14/: Appenix V, page 3 of 4, LDC 79 unit cost (business mail entry).

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Appendix II

First-Class Mail Characteristics Data

Pages 1-2:	Description of Appendix
Page 3:	Nonautomation Presort Non-OCR Mail in Non-OCR Trays
Page 4:	Nonautomation Presort OCR Mail in Non-OCR Trays
Page 5:	Nonautomation Presort OCR Trays and Automation Presort
Page 6:	Volume Summary

1 **I. INTRODUCTION**
2

3 Appendix II contains the First-Class Mail characteristics data that are used
4 throughout the development of mail processing unit costs in this testimony. All data
5 come from a recent field study conducted specifically to update the First-Class Mail
6 characteristics (USPS LR-H-105). Appendix II shows the results of that study and
7 combines those results into a summary form that is used in various places in this
8 testimony. The primary uses of the mail characteristics data in this testimony are for
9 bundle sorting cost calculations (Appendix III) and entry profile calculations (Appendix
10 IV). In both cases the information that is needed is the breakdown of First-Class
11 presort mail volume by container presort level or container/bundle presort level. Mail
12 characteristics data are also used to determine the amount of non-machinable mail and
13 to weight the three nonautomation model costs together.
14

15 **II. FIRST-CLASS MAIL CHARACTERISTICS RESULTS**
16

17 The results of the First-Class Mail characteristics study are shown for six
18 different types of First-Class non-carrier route presort mail:

- 19 • Nonautomation presort non-OCR upgradable mail in non-OCR trays
- 20 • Nonautomation presort OCR upgradable mail in non-OCR trays
- 21 • Nonautomation presort OCR upgradable mail in OCR trays
- 22 • Automation basic presort
- 23 • Automation 3-digit presort
- 24 • Automation 5-digit presort

25 For the first two types of mail, the results show the volume of mail broken down into
26 container/bundle presort levels. This is because for nonautomation presort mail in non-
27 OCR upgradable trays mail must be prepared in bundles before it is put into trays. The
28 results also show the average number of pieces in each bundle. This information is
29 used to determine bundle sorting costs in Appendix III.

1 For nonautomation presort mail in OCR upgradable trays and for automation
2 presort mail, all mail comes in full trays. Therefore the results show volume by tray
3 presort level only. The automation presort results have been divided into the three rate
4 categories of automation mail: basic, 3-digit, and 5-digit. This division was
5 straightforward because only mail in 5-digit trays receives the 5-digit rate, only mail in 3-
6 digit trays receives the 3-digit rate, and all other automation presort trays receive the
7 basic rate.

8

9 **III. SUMMARY OF RESULTS**

10

11 The last page of Appendix II shows an aggregation of the results from the
12 preceding pages with a few additional calculations. First, the volume of nonautomation
13 presort non-OCR upgradable mail in non-OCR trays is divided into its machinable and
14 non-machinable components. The summary of results also calculates the percentage
15 of non-OCR mail in non-OCR trays that is non-machinable. This percentage is used in
16 Appendix IV in calculating the entry profile for non-OCR mail in non-OCR trays.
17 Second, the summary page calculates the percentage breakdown of nonautomation
18 mail into its three component parts: non-OCR mail in non-OCR trays, OCR mail in non-
19 OCR trays, and OCR mail in OCR trays. This is accomplished by using the totals from
20 the previous pages of mail characteristics results.

First-Class Mail Characteristics Data
Nonautomation Presort Non-OCR Upgradable Mail in Non-OCR Trays

	[1]	[2]	[3]	[4]	[5]
		Tray Presort Level			
	5-Digit	3-Digit	ADC	Mixed ADC	Total
Full 5-Digit Trays					
Pieces	1,032,992	N/A	N/A	N/A	1,032,992
5-Digit Bundles					
Pieces	N/A	1,103,615	86,157	55,888	1,245,660
Pieces per package	N/A	31.7	18.5	27.6	
3-Digit Bundles					
Pieces	N/A	208,411	174,265	144,881	527,557
Pieces per package	N/A	39.1	32.4	25.1	
ADC Bundles					
Pieces	N/A	N/A	2,851	36,528	39,379
Pieces per package	N/A	N/A	24.5	19.0	
Mixed ADC Bundles					
Pieces	N/A	N/A	N/A	29,253	29,253
Pieces per package	N/A	N/A	N/A	51.1	
Total					
Pieces	<u>1/</u> 1,032,992	1,312,026	263,273	266,550	2,874,841

Row 1/: Sum of the piece volumes from all rows.
Column [1]: USPS LR-H-105, total pieces in 5-digit trays.
Column [2]: USPS LR-H-105, total pieces in 3-digit trays.
Column [3]: USPS LR-H-105, total pieces in ADC trays.
Column [4]: USPS LR-H-105, total pieces in mixed ADC trays.
Column [5]: Sum of piece volumes from columns 1 - 4.

First-Class Mail Characteristics Data
Nonautomation Presort OCR Upgradable Mail in Non-OCR Trays

	[1]	[2]	[3]	[4]	[5]
	Tray Presort Level				
	5-Digit	3-Digit	ADC	Mixed ADC	Total
Full 5-Digit Trays					
Pieces	183,056	N/A	N/A	N/A	183,056
5-Digit Bundles					
Pieces	N/A	179,285	4,263	16,795	200,343
Pieces per package	N/A	35.0	16.9	18.6	
3-Digit Bundles					
Pieces	N/A	14,467	14,567	43,040	72,074
Pieces per package	N/A	38.9	27.1	32.3	
ADC Bundles					
Pieces	N/A	N/A	1,638	33,671	35,309
Pieces per package	N/A	N/A	24.1	18.7	
Mixed ADC Bundles					
Pieces	N/A	N/A	N/A	14,536	14,536
Pieces per package	N/A	N/A	N/A	58.8	
Total					
Pieces	<u>1/</u> 183,056	193,752	20,468	108,042	505,318

Row 1/: Sum of the piece volumes from all rows.
 Column [1]: USPS LR-H-105, total pieces in 5-digit trays.
 Column [2]: USPS LR-H-105, total pieces in 3-digit trays.
 Column [2]: USPS LR-H-105, total pieces in ADC trays.
 Column [2]: USPS LR-H-105, total pieces in mixed ADC trays.
 Column [5]: Sum of piece volumes from columns 1 - 4.

First-Class Mail Characteristics Data
Nonautomation Presort OCR-Upgradable and Automation Presort

	[1] Nonautomation Presort	[2]	[3]	[4]
	OCR-Upgradable	Automation Presort		
		Basic	3-Digit	5-Digit
5-Digit Trays	281,478			8,967,204
3-Digit Trays	1,565,393		19,388,008	
AADC Trays	504,094	2,201,894		
Mixed AADC Trays	802,032	2,057,484		
Total	<u>1/</u> 3,152,997	4,259,378	19,388,008	8,967,204

Row 1/: Sum of the piece volumes from all rows.

Column [1]: USPS LR-H-105, total pieces by tray presort level.

Column [2]: USPS LR-H-105, total pieces in AADC and mixed AADC trays.

Column [3]: USPS LR-H-105, total pieces in 3-digit trays.

Column [4]: USPS LR-H-105, total pieces in 5-digit trays.

First-Class Mail Characteristics Data
Volume Summary

First-Class nonautomation presort

Mail in Non-OCR upgradable trays

Non-OCR Upgradable Mail	2,874,841	<u>1/</u>
Non-machinable	1,597,340	<u>2/</u>
Machinable	1,277,501	<u>3/</u>
OCR Upgradable Mail	505,318	<u>4/</u>
Total	3,380,159	<u>5/</u>

Mail in OCR upgradable trays	3,152,997	<u>6/</u>
-------------------------------------	------------------	------------------

Total nonautomation presort	6,533,156	<u>7/</u>
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First-Class automation presort

Non-carrier route automation presort

Basic	4,259,378	<u>8/</u>
3-Digit	19,388,008	<u>9/</u>
5-Digit	8,967,204	<u>10/</u>
Total automation presort	32,614,590	<u>11/</u>

Total First-Class non-carrier route presort	39,147,746	<u>12/</u>
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Non-machinable mail as a percent of non-OCR mail in non-OCR trays	55.56%	<u>13/</u>
--	---------------	-------------------

Non-OCR mail in non-OCR trays as a percent of nonautomation mail	44.00%	<u>14/</u>
---	---------------	-------------------

OCR mail in non-OCR trays as a percent of nonautomation mail	7.73%	<u>15/</u>
---	--------------	-------------------

OCR mail in OCR trays as a percent of nonautomation mail	48.26%	<u>16/</u>
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	100.00%	<u>17/</u>
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Row 1/: Appendix II, page 3 of 6, sum of column 5.
Row 2/: USPS LR-H-105, total non-machinable pieces.
Row 3/: Row 1 - row 2.
Row 4/: Appendix II, page 4 of 6, sum of column 5.
Row 5/: Row 1 + row 4.
Row 6/: Appendix II, page 5 of 6, sum of column 1.
Row 7/: Row 5 + row 6.
Row 8/: Appendix II, page 5 of 6, sum of column 2.
Row 9/: Appendix II, page 5 of 6, sum of column 3.
Row 10/: Appendix II, page 5 of 6, sum of column 4.
Row 11/: Row 8 + row 9 + row 10.
Row 12/: Row 7 + row 11.
Row 13/: Row 2 / row 1.
Row 14/: Row 1 / row 7.
Row 15/: Row 4 / row 7.
Row 16/: Row 6 / row 7.
Row 17/: Row 14 + row 15 + row 16.

USPS-T-25
Appendix III

**First-Class Mail Bundle
Sorting Cost Calculations**

Pages 1-5:	Description of Appendix
Page 6:	Bundle Sorting Costs by Operation
Page 7:	Bundle Sorting Costs by Sort Type and Bundle Type
Page 8:	Presort Bundle Sorting by Sort Type and Bundle/Container Type
Page 9:	Nonautomation Presort Non-OCR Mail in Non-OCR Trays
Page 10:	Nonautomation Presort OCR Mail in Non-OCR Trays

1 I. INTRODUCTION
2

3 Appendix III shows the development of bundle sorting costs for the types of mail
4 that are prepared in bundles. Only mail in non-OCR upgradable trays is prepared in
5 bundles. This testimony identifies two different types of mail that are prepared in non-
6 OCR trays: non-OCR upgradable mail and OCR upgradable mail. Therefore the
7 purpose of this appendix is to develop a separate bundle sorting cost per piece for
8 these two types of mail.

9 Because these types of mail are prepared in bundles, they will be processed
10 through a number of bundle sorting operations before they are broken apart and sorted
11 in piece distribution operations. The number of bundle sorting operations incurred by a
12 particular bundle is dependent on a number of factors, the main one being the presort
13 level of the bundle and the presort level of the tray that the bundle happens to be in. In
14 normal mail processing operations, trays of letter mail are sorted intact through to the
15 finest level possible. For example, if a tray of 3-digit presort mail is entered at an origin
16 P&DC, it will be sorted intact to its destination ADC or P&DC. Once the tray has been
17 sorted to the finest level possible, it will be opened and the bundles within that tray will
18 be sorted. As with trays, bundles of letter mail will also be sorted intact to the finest
19 level possible.¹ For example, when an ADC tray is opened at an origin P&DC, all of the
20 three digit presort bundles in that tray will be sorted intact to their respective destination
21 P&DCs. Therefore, depending on the combination of tray and bundle presort level a
22 bundle can pass through a different number of bundle sorting operations.

23 Based on this general description of bundle sorting operations, this appendix
24 calculates a bundle sorting cost associated with non-OCR mail in non-OCR trays and
25 OCR mail in non-OCR trays. Calculation of bundle sorting costs is a four step process:
26 (1) determine the cost per bundle for the two different methods of bundle sorting, (2)
27 weight the costs together for the different bundle sorting operations at each sort level,

¹ Bundles in non-OCR upgradable trays are sometimes broken for piece distribution before they are sorted to the bundle presort level. See pages 4-5 of this appendix for a description.

1 (3) add together bundle sorting costs for the different tray/bundle presort combinations
2 to yield a total bundle sorting cost for each combination, and (4) weight the bundle
3 sorting costs by tray/bundle presort level based on the mail characteristics data.
4

5 **II. COSTS FOR BUNDLE SORTING METHODS**

6

7 Bundles can be sorted in one of two different general operations: pouch rack
8 bundle sorting and tray opening unit bundle sorting. Both operations are similar, but
9 have slightly different productivities. Calculating a cost per bundle for each operation is
10 very similar to calculating the costs by operation in the piece distribution models. The
11 calculation begins with the productivity (expressed in bundles per hour) associated with
12 each operation. The productivities are from Docket No. MC95-1; however, they have
13 been adjusted to account for mail processing volume variability. Next, the test year
14 clerk and mail handler wage rate² is divided by these productivities to yield a direct
15 labor cost per bundle. As with piece distribution operations, this direct cost per bundle
16 is multiplied by the appropriate piggyback factor and adjusted upward by the First-Class
17 presort premium pay factor. The result is the total cost per bundle for pouch rack
18 bundle sorting and tray opening unit bundle sorting. All of these calculations are shown
19 on page 6 of this appendix.
20

21 **III. BUNDLE SORTING COSTS BY SORT LEVEL**

22

23 The next step in calculating bundle sorting costs is to develop a different cost per
24 bundle based on the bundle presort level and type of bundle sort. First-Class presort
25 mail in non-OCR upgradable trays can include bundles made up to the following levels:
26 mixed ADC, ADC, 3-digit, and 5-digit. The different types of bundle sorts are defined by
27 the sort level that the bundle is being sorted from and the sort level that the bundle is

² The wage rate used for calculating bundle sorting costs is the other mail processing wage. See pages 9-10 of Appendix I for a discussion of wage rates.

1 being sorted to. They include: mixed ADC to ADC, ADC to 3-digit, 3-digit to 5-digit,
2 and a final operation. The final operation represents the costs that are incurred in
3 making the final separation once the bundle has been sorted to the finest level possible.
4 For example, once a 3-digit bundle has been sorted to the 3-digit level, it will receive
5 one more separation to isolate the 3-digit bundles (that are ready for piece distribution)
6 from any 5-digit bundles that will receive another bundle sort. The final operation is not
7 relevant for 5-digit bundles, because once a 5-digit bundle is sorted to the 5-digit level,
8 no further separations are necessary.

9 The cost for one bundle sort differs by sort type and bundle presort level based
10 on two factors: the mix of bundle sorting methods and the number of bundles actually
11 receiving a given sort. The values for each of these two factors are taken from witness
12 Smith in Docket No. MC95-1 (Exhibit USPS-T-10B). By weighting the bundle sorting
13 costs by method by the mix of methods and then adjusting for the number of
14 operations, a unique cost for each bundle sort by sort type and bundle presort level is
15 developed. The bundle sorting costs by cost pool calculations are shown on page 7 of
16 this appendix.

17

18 **IV. BUNDLE SORTING COST BY TRAY/BUNDLE PRESORT LEVEL**

19

20 The next step is to determine for each different combination of tray and bundle
21 presort level, the different bundle sorts that will be incurred. As stated earlier, the
22 number of bundle sorts received by given bundle is dependent upon not only the bundle
23 presort level, but also the tray presort level. For example, a 3-digit bundle in an ADC
24 tray may only receive a sort from the ADC level to the 3-digit level, while a 5-digit
25 bundle in an ADC tray may receive a sort from the ADC level to the 3-digit level and
26 then from the 3-digit level to the 5-digit level.

27 On page 8 of this appendix, each different combination of tray and bundle
28 presort level is listed down the left-hand side of the page. Across the top of the page
29 each of the different types of bundle sorts are listed. This grid is filled in with bundle

1 sorting costs based on which types of sorts will be incurred. For example, a 5-digit
2 bundle in an ADC tray receives a sort from ADC to 3-digit and 3-digit to 5-digit. An ADC
3 bundle in a mixed ADC tray receives a sort from mixed ADC to ADC and a final
4 operation. Once the grid is filled in with the appropriate costs per bundle sort, the costs
5 are aggregated across all sort types in the right-most column. This total bundle sorting
6 cost represents the total costs to sort one bundle from tray presort level down to the
7 bundle presort level. As would be expected, the greater the difference between bundle
8 and tray presort level, the greater the total bundle sorting cost per bundle. The total
9 bundle sorting cost calculations are shown on page 8.

10
11 **V. WEIGHTING BUNDLE SORTING COSTS WITH MAIL CHARACTERISTICS**
12 **DATA**
13

14 The final step in developing the average bundle sorting costs for different types
15 of mail is to weight the total bundle sorting costs by tray/bundle presort level
16 combinations together based on the mail characteristics data for each type of mail.
17 Page 9 of this appendix show the weighting process for non-OCR mail in non-OCR
18 trays and page 10 shows the weighting process for OCR mail in non-OCR trays.

19 The first column on each of these pages shows the volume of mail that falls into
20 each of the different tray/bundle presort level combinations. These data are taken
21 directly from the mail characteristics study results (Appendix II) for each type of mail.
22 The percent of total volume in each tray/bundle presort combination is calculated in
23 column 2 in order to weight the appropriate bundle sorting costs. Column 3 shows the
24 percentage of bundles that are actually sorted all the way through to the bundle presort
25 level. For mail that is OCR upgradable, a certain percentage of bundles are not sorted
26 all the way through to the bundle presort level. Instead, these bundles are broken
27 where the tray is opened and the pieces are put directly into piece distribution
28 operations.

29 Therefore, for non-OCR mail the percent of the bundle used is 100 percent in all
30 cases because non-OCR mail is difficult to barcode on the OCR. In the development of

1 bundle sorting costs for OCR upgradable mail, however, the percent of bundle used in
2 column 3 is less than 100 percent. The percent of bundle usage estimates are taken
3 from witness Smith in Docket No. MC95-1. In that docket a special study was
4 conducted to determine how often bundles are broken to be put on automation.
5 Witness Smith adjusted the results of that study to disaggregate them between non-
6 automation compatible mail and automation compatible mail. In his testimony (USPS-
7 T-10) he used a figure of 100 percent of non-automation compatible pieces, and the
8 figures shown in column 3 of page 10 of this appendix for automation compatible mail.
9 In keeping with his methodology, the same bundle breaking percentages are used in
10 this testimony.

11 Column 4 shows the total bundle sorting cost per bundle based on tray/bundle
12 presort level calculated on page 8. Column 5 shows the average number of pieces per
13 bundle for each tray/bundle presort level combination. These figures are used to
14 convert bundle sorting costs per bundle into costs per pieces. The average number of
15 pieces per bundle come directly from the First-Class Mail characteristics results in
16 Appendix II. The last column contains the weighted bundle sorting cost per piece for
17 each tray/bundle presort level combination. This weighted cost is calculated by
18 multiplying the total bundle sorting cost (column 4) by the percentage of the bundle
19 used (column 3) by the percentage of volume (column 2) and then dividing by the
20 average number of pieces per bundle. To get the final average bundle sorting cost per
21 piece for each type, all of the weighted bundle sorting cost figures in column 6 are
22 added together. The result is shown in row 1 of each page.

First-Class Mail Bundle Sorting Cost Calculations
Bundle Sorting Costs by Operation

Inputs		
Test year wage rate	\$25.445	<u>1/</u>
First-Class premium pay adjustment	1.011	<u>2/</u>
Productivities (bundles per hour)		
Pouch rack bundle sorting	199	<u>3/</u>
Tray opening unit bundle sorting	160	<u>4/</u>
Piggyback factors		
Pouch rack bundle sorting	1.607	<u>5/</u>
Tray opening unit bundle sorting	1.607	<u>6/</u>
 Costs by operations		
Labor cost per bundle (cents)		
Pouch rack bundle sorting	12.8085	<u>7/</u>
Tray opening unit bundle sorting	15.9299	<u>8/</u>
Total cost per bundle (cents)		
Pouch rack bundle sorting	20.7241	<u>9/</u>
Tray opening unit bundle sorting	25.7745	<u>10/</u>

Row 1/: Clerk and mail handler productive hourly wage (USPS LR-H-146).
Row 2/: First-Class presort prelum pay adjustment factor (USPS LR-H-77).
Row 3/: Productivity used by witness Smith (Docket No. MC95-1, Exhibit USPS-T-10B at 1, column 1) adjusted by a variability factor of 74.5% (see USPS-T-12 for variabilities).
Row 4/: Productivity used by witness Smith (Docket No. MC95-1, Exhibit USPS-T-10B at 1, column 1) adjusted by a variability factor of 74.5% (see USPS-T-12 for variabilities).
Row 5/: Bundle sorting piggyback factor (USPS LR-H-77).
Row 6/: Bundle sorting piggyback factor (USPS LR-H-77).
Row 7/: Row 1 * 100 / row 3.
Row 8/: Row 1 * 100 / row 4.
Row 9/: (Row 7 * row 5) + (row 7 * (row 2 - 1)).
Row 10/: (Row 8 * row 6) + (row 8 * (row 2 - 1)).

First-Class Mail Bundle Sorting Cost Calculations
Bundle Sorting Costs by Sort Type and Bundle Type

	Operation cost	[1] Mixed ADC to ADC	[2] ADC to SCF/3-digit	[3] SCF/3-digit to 5-digit	[4] Final operation
5-digit bundles					
No. of operations		0.5 <u>3/</u>	0.8 <u>3/</u>	1.3 <u>3/</u>	
% pouch rack	20.7241 <u>1/</u>	100.0% <u>4/</u>	50.0% <u>4/</u>	18.7% <u>4/</u>	
% sort to tray	25.7745 <u>2/</u>	0.0% <u>4/</u>	50.0% <u>4/</u>	81.3% <u>4/</u>	
Cost per sort		10.3620 <u>5/</u>	18.5994 <u>5/</u>	32.2793 <u>5/</u>	
3-digit bundles					
No. of operations		0.5 <u>3/</u>	1 <u>3/</u>		0.5 <u>3/</u>
% pouch rack	20.7241 <u>1/</u>	100.0% <u>4/</u>	50.0% <u>4/</u>		0.0% <u>4/</u>
% sort to tray	25.7745 <u>2/</u>	0.0% <u>4/</u>	50.0% <u>4/</u>		100.0% <u>4/</u>
Cost per sort		10.3620 <u>5/</u>	23.2493 <u>5/</u>		12.8873 <u>5/</u>
ADC bundles					
No. of operations		1 <u>3/</u>			1 <u>3/</u>
% pouch rack	20.7241 <u>1/</u>	100.0% <u>4/</u>			0.0% <u>4/</u>
% sort to tray	25.7745 <u>2/</u>	0.0% <u>4/</u>			100.0% <u>4/</u>
Cost per sort		20.7241 <u>5/</u>			25.7745 <u>5/</u>
Mixed ADC bundles					
No. of operations					1 <u>3/</u>
% pouch rack	20.7241 <u>1/</u>				0.0% <u>4/</u>
% sort to tray	25.7745 <u>2/</u>				100.0% <u>4/</u>
Cost per sort					25.7745 <u>5/</u>

Row 1/: Appendix III, page 6 of 10, row 9.

Row 2/: Appendix III, page 6 of 10, row 10.

Row 3/: Number of operations are from Docket No. MC95-1, Exhibit USPS-T-10B, page 2 of 5.

Row 4/: Percentage of sort type are from Docket No MC95-1, Exhibit USPS-T-10B, page 2 of 5.

Row 5/: No. of Operations 3/ * ((% pouch rack 4/ * 1/) + (% sort to tray 4/ * 2/))

First-Class Mail Bundle Sorting Cost Calculations
Presort Bundle Sorting Costs by Sort Type and Bundle/Container Type

	[1] Mixed ADC to ADC	[2] ADC/AADC to SCF/3-digit	[3] SCF/3-digit to 5-digit	[4] Final operation	[5] Total Cost
Full 5-digit trays	0.0000	0.0000	0.0000	0.0000	0.0000
Full 3-digit trays	0.0000	0.0000	0.0000	0.0000	0.0000
5-digit bundles in 3-digit/SCF trays	0.0000	0.0000	32.2793	0.0000	32.2793
3-digit bundles in 3-digit/SCF trays	0.0000	0.0000	0.0000	12.8873	12.8873
5-digit bundles in ADC trays	0.0000	18.5994	32.2793	0.0000	50.8788
3-digit bundles in ADC trays	0.0000	23.2493	0.0000	12.8873	36.1365
ADC bundles in ADC trays	0.0000	0.0000	0.0000	25.7745	25.7745
5-digit bundles in mixed ADC trays	10.3620	18.5994	32.2793	0.0000	61.2408
3-digit bundles in mixed ADC trays	10.3620	23.2493	0.0000	12.8873	46.4986
ADC bundles in mixed ADC trays	20.7241	0.0000	0.0000	25.7745	46.4986
Mixed ADC bundles in mixed ADC trays	0.0000	0.0000	0.0000	25.7745	25.7745

Column [1]: Appendix III, page 7 of 10, column 1.
Column [2]: Appendix III, page 7 of 10, column 2.
Column [3]: Appendix III, page 7 of 10, column 3.
Column [4]: Appendix III, page 7 of 10, column 4.
Column [5]: Column 1 + column 2 + column 3 + column 4.

First-Class Mail Bundle Sorting Cost Calculations
Nonautomation Presort Non-OCR Upgradable Mail in Non-OCR Trays

	[1] Volume	[2] Percent of volume	[3] Percent of bundle used	[4] Bundle sorting cost	[5] Pieces per bundle	[6] Cost per piece
Full 5-digit trays	1,032,992	35.93%	100.00%	0.0000	N/A	0.0000
5-digit bundles in 3-digit trays	1,103,615	38.39%	100.00%	32.2793	31.70	0.3909
3-digit bundles in 3-digit trays	208,411	7.25%	100.00%	12.8873	39.10	0.0239
5-digit bundles in ADC trays	86,157	3.00%	100.00%	50.8788	18.50	0.0824
3-digit bundles in ADC trays	174,265	6.06%	100.00%	36.1365	32.40	0.0676
ADC bundles in ADC trays	2,851	0.10%	100.00%	25.7745	24.50	0.0010
5-digit bundles in mixed ADC trays	55,888	1.94%	100.00%	61.2408	27.60	0.0431
3-digit bundles in mixed ADC trays	144,881	5.04%	100.00%	46.4986	25.10	0.0934
ADC bundles in mixed ADC trays	36,528	1.27%	100.00%	46.4986	19.00	0.0311
Mixed ADC bundles in mixed ADC trays	29,253	1.02%	100.00%	25.7745	51.10	0.0051
Total	2,874,841	100.00%				0.7386 <u>1/</u>

Row 1/: Sum of all previous rows in column 6.

Column [1]: Appendix II, page 3 of 6.

Column [2]: Percentage of pieces in column 1 (value in column 1 divided by the total of column 1).

Column [3]: Docket No. MC95-1, Exhibit USPS-T-10C, page 2 of 7, column 2.

Column [4]: Appendix III, page 8 of 10, column 5.

Column [5]: Appendix II, page 3 of 6.

Column [6]: Column 2 * column 3 * column 4 / column 5.

First-Class Mail Bundle Sorting Cost Calculations
Nonautomation Presort OCR Upgradable Mail In Non-OCR Trays

	[1] Volume	[2] Percent of volume	[3] Percent of bundle used	[4] Bundle sorting cost	[5] Pieces per bundle	[6] Cost per piece
Full 5-digit trays	183,056	36.23%	100.00%	0.0000	N/A	0.0000
5-digit bundles in 3-digit trays	179,285	35.48%	69.11%	32.2793	35.00	0.2261
3-digit bundles in 3-digit trays	14,467	2.86%	69.11%	12.8873	38.90	0.0066
5-digit bundles in ADC trays	4,263	0.84%	54.50%	50.8788	16.90	0.0138
3-digit bundles in ADC trays	14,567	2.88%	54.50%	36.1365	27.10	0.0209
ADC bundles in ADC trays	1,638	0.32%	54.50%	25.7745	24.10	0.0019
5-digit bundles in mixed ADC trays	16,795	3.32%	54.50%	61.2408	18.60	0.0596
3-digit bundles in mixed ADC trays	43,040	8.52%	54.50%	46.4986	32.30	0.0668
ADC bundles in mixed ADC trays	33,671	6.66%	54.50%	46.4986	18.70	0.0903
Mixed ADC bundles in mixed ADC trays	14,536	2.88%	54.50%	25.7745	58.80	0.0069
Total	505,318	100.00%				0.4930 ^{1/}

Row 1/: Sum of all previous rows in column 6.

Column [1]: Appendix II, page 4 of 6.

Column [2]: Percentage of pieces in column 1 (value in column 1 divided by the total of column 1).

Column [3]: Docket No. MC95-1, Smith Workpaper Part VII at 6, column 6.

Column [4]: Appendix III, page 8 of 10, column 5.

Column [5]: Appendix II, page 4 of 6.

Column [6]: Column 2 * column 3 * column 4 / column 5.

USPS-T-25
Appendix IV

**First-Class Mail Entry
Profile Calculations**

- Pages 1-8: Description of Appendix
Pages 9-10: Nonautomation Presort Non-OCR Mail in Non-OCR Trays
Pages 11-12: Nonautomation Presort OCR Mail in Non-OCR Trays
Pages 13-14: Nonautomation Presort in OCR Trays
Pages 15-16: Automation Basic Presort

1 I. INTRODUCTION
2

3 The purpose of Appendix IV is to develop the entry profiles that are used to enter
4 mail into each of the mail flow models contained in Appendix I. The entry profiles are
5 used to determine where a particular type of mail receives its first piece distribution
6 operation. Where mail receives its first piece distribution operation is determined in
7 large part by two factors: the tray or bundle presort characteristics of the mail and
8 whether or not the mail is entered at an automated facility. With these two pieces of
9 information, a distribution of mail among the different sort levels (OP, OS, ADC/AADC,
10 SCF, IP, and IS) and among the different equipment (BCS, OCR, and manual) is
11 developed for each mail flow model.

12 The methodology used to develop the entry profile for each type of mail in this
13 testimony is different from that used in Docket No. MC95-1. There are two main
14 differences between the two methods. First, the new method develops the entry
15 profiles not only by sort level but also by equipment type. In Docket No. MC95-1, the
16 entry profile developed a distribution of mail only by sort level. The distribution of mail
17 entering on different equipment type was handled within the flow models. Second, the
18 new methodology makes additional adjustments to the entry profiles based on bundle
19 breaking. These adjustments were not a part of the previous methodology. The
20 calculation of entry profiles will be described in three parts: division of mail
21 characteristics data into equipment type, determination of entry sort level, and
22 additional adjustments.

23 The calculations for this appendix are shown on pages 9-16. For each type of
24 mail that is modeled, there are two pages of entry profile calculations. The first page in
25 each pair describes the division of mail characteristics into equipment type and the
26 second page shows the entry profile by sort level. Table IV-1 gives the specific page
27 numbers for each type of mail:
28

TABLE IV-1.
ORGANIZATION OF APPENDIX IV

Description of appendix	Pages 1-8
Non-OCR upgradable mail in non-OCR trays	Pages 9-10
OCR upgradable mail in non-OCR trays	Pages 11-12
OCR upgradable mail in OCR trays	Pages 13-14
Automation basic mail	Pages 15-16

1

2 **II. DIVISION OF MAIL CHARACTERISTICS DATA INTO EQUIPMENT TYPE**

3

4 The development of entry profiles is different for mail types that are prepared in
5 bundles than for mail types that are prepared only in full trays. The entry profile
6 calculations for each type of mail will be described in turn.

7

8 **A. MAIL PREPARED IN BUNDLES**

9

10 For the mail types that are prepared in bundles, development of the entry profile
11 begins with the breakdown of volume into the different combinations of tray/bundle
12 presort level. On the first page of calculations for each mail type, the first column
13 shows the percentage breakdown of mail into the various combinations of tray/bundle
14 presort level. Column 2 shows the percentage of each bundle type that is actually
15 sorted to the finest level possible before receiving piece distribution. The data from
16 columns 1 and 2 come directly from the bundle sorting calculations in Appendix III.

17 The next step is to divide the volumes by tray/bundle presort level in two different
18 ways. First, volumes are split between used and broken bundles. Used bundles reflect
19 the portion of mail in bundles that actually receives bundle sorting to the bundle presort
20 level. Used bundles are calculated by multiplying column 1 by column 2. Broken
21 bundles reflect the portion of mail in bundles that get broken at the tray presort level.
22 Broken bundles are calculated by multiplying column 1 by one minus column 2.
23 Second, the volume in used and broken bundles is further divided between OCR and
24 manual operations. This division is accomplished through the use of two coverage

1 factors: the origin OCR coverage factor and the destination OCR coverage factor. To
2 determine how much of a particular tray/bundle presort combination is entered on the
3 OCR, the percentage of volume from column 1 is multiplied by either the OCR origin or
4 destination coverage factor. If the bundle is used and the bundle presort level is an
5 origin presort level (mixed ADC or ADC) then the OCR origin coverage factor is used to
6 split the volume between OCR and manual. If the bundle is used and the bundle
7 presort level is a destination presort level (3-digit or 5-digit) then the OCR destination
8 coverage factor is used. If the bundle is broken and the tray presort level is an origin
9 presort level then the OCR origin coverage factor is used. If the bundle is broken and
10 the tray presort level is a destination presort level then the OCR destination coverage
11 factor is used.

12 The two divisions described above result in columns 3-6. Column 3 represents
13 the percentage of mail in bundles that are used and entered on the OCR, column 4
14 represents bundles that are broken and entered on the OCR, column 5 represents
15 bundles that are used and entered on manual, and column 6 represents bundles that
16 are broken and entered on manual. Once this division is completed, one further
17 adjustment is needed to reconcile the usage of coverage factors with the bundle
18 breaking percentages.

19 The coverage factors used to determine the amount of mail that originates or
20 destines on automated equipment are averages for all First-Class presort mail.
21 These percentages do not make a distinction between OCR upgradable and non-OCR
22 upgradable mail. As stated in Appendix III, bundles are broken in order to process mail
23 on automated piece distribution operations. Therefore, broken bundles should not be
24 entered on manual piece distribution operations. Columns 7-9 adjust the mail entry
25 percentages to account for this discrepancy.

26 Column 7 adjusts the broken bundles on OCR to include the broken bundles on
27 manual. These adjusted figures reflect the fact that broken bundles are only entered on
28 automated equipment. However, by increasing the amount of mail entering on the
29 OCR, the distribution of mail between OCR and manual operations has been skewed.

1 To compensate for this, two further adjustments are necessary. First, the number of
2 used bundles on the OCR is decreased by the amount broken bundles in manual. The
3 results of this adjustment are shown in column 8. This adjustment increases the
4 amount of mail on the OCR to the appropriate level. Second, the amount of used
5 bundles on manual is adjusted upward by the amount of broken bundles on manual.
6 The results of this adjustment are shown in column 9. The second adjustment restores
7 the appropriate amount of mail entering on manual operations. Once the split between
8 OCR and manual has been adjusted as described above, the next step is to map the
9 volumes into the appropriate sort levels.

10 11 **B. MAIL PREPARED IN FULL TRAYS** 12

13 The division of mail characteristics data into equipment type for mail prepared in
14 full trays is similar to the division for mail prepared in bundles, except that it is more
15 straightforward. On the first page in each set of entry profile calculations for mail
16 prepared in full trays (OCR upgradable mail in OCR trays and automation basic mail),
17 column 1 shows the volume by tray presort level. These volumes come directly from
18 the mail characteristics study results in Appendix II. Column 2 shows percentage
19 distribution of volume from column 1. Columns 3 and 4 show the division of volume
20 shares from column 2 into automated entry and manual entry. For the OCR upgradable
21 mail in OCR trays, automated entry means OCR entry since the mail is not barcoded.
22 For automation basic mail, automated entry means BCS because all of the mail is
23 prebarcoded.

24 The division between automated and manual entry is again accomplished
25 through the use of origin and destination coverage factors. For mail in trays that have
26 an origin presort level (mixed ADC and ADC), the amount entered on automation
27 equipment is determined by either the origin OCR coverage factor or the origin BCS
28 coverage factor. For mail in trays that have a destination presort level (3-digit and 5-

digit), the amount of mail entered on automated equipment is determined by either the destination OCR coverage factor or the destination BCS coverage factor.

III. DETERMINATION OF ENTRY SORT LEVEL

The next step in developing the entry profiles for each type of mail is to map the proportions of volume by equipment type into sort levels by equipment type. The second page in each set of entry profile calculations shows how this mapping is done.

In the case of mail prepared in bundles, the following guidelines are used to map volume proportions into sort levels. If the bundle is used, it is mapped into sort level according to the rules shown in Table IV-2.

**TABLE IV-2.
MAPPING OF USED BUNDLES INTO SORT LEVELS**

Used bundle presort level	Corresponding sort level
Mixed ADC	OP
ADC	ADC
3-digit	IP
5-digit	IS

For mail prepared in bundles when the bundles are broken or for mail prepared in trays, volume proportions are mapped into sort level based on tray presort level. Table IV-3 describes the mapping process for broken bundles and full trays.

**TABLE IV-3.
MAPPING OF BROKEN BUNDLES AND FULL TRAYS INTO SORT LEVELS**

Broken bundle / tray presort level	Corresponding sort level
Mixed AADC	OP
AADC	AADC
3-digit	IP
5-digit	IS

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

The tables on the second page of each set of entry profile calculations show the results of the mapping of volume proportions into sort levels for each equipment type. Once this mapping is completed, the volume proportions are aggregated over sort level to yield a preliminary entry profile. Only a few adjustments are required in order to complete the entry profile calculations.

IV. ADDITIONAL ADJUSTMENTS

Up to three additional adjustments are needed in order to complete the entry profile calculations so that they can be used in the flow models. Those adjustments are: non-machinable mail, IS mail entered at the IP OCR, and AADC mail entered at the SCF.

A. NON-MACHINABLE MAIL

As stated earlier, a certain percentage of non-OCR mail in non-OCR trays is actually non-machinable mail. Non-machinable mail is accounted for separately in the entry profile calculations for non-OCR upgradable mail in non-OCR trays. The percentage of non-machinable mail is multiplied by the preliminary entry profile for mail entering on the OCR. The resulting percentages are moved over to the manual entry side of the page and placed in the columns corresponding to the appropriate sort levels.

In the flow model for non-OCR mail in non-OCR trays, this mail is entered separately in the manual operations at each sort level and this mail never has the opportunity to move from manual operations to automated operations.

1 **B. IS MAIL ENTERED AT THE IP OCR**
2

3 Another adjustment is made to the amount of mail entering in automated IS
4 operations in each of the entry profile calculations. Mail in 5-digit trays or bundles at a
5 destination plant that has automated equipment may be processed on an incoming
6 primary OCR operation in order have that mail barcoded before it gets to incoming
7 secondary. As witness Smith (USPS-T-10) indicated in Docket No. MC95-1, the
8 percentage of 5-digit mail that is destinating at an automated facility and is destinating
9 at an automated incoming secondary zone will be processed on the incoming primary
10 OCR. The automated IS zone given automated destination coverage factor is used to
11 split the mail entering in automated IS operations between the IP OCR mail and regular
12 IS mail. In the mail flow models, the IS mail that is entered on the IP OCR, although
13 entered at the incoming primary level, is treated separately in the flow model. The
14 regular IS mail is entered on the manual operation at the IS level because it is not
15 destinating at an automated IS zone.

16
17 **C. AADC MAIL ENTERED AT THE SCF**
18

19 The last adjustment that is made to the preliminary entry profile percentages by
20 sort level applies only to mail that is prepared to the AADC level. There are a significant
21 number of instances where an AADC service area of a given facility is identical to its
22 SCF service area. Mail processed at these facilities can never receive both an AADC
23 sort and a SCF sort, because the service areas are one and the same. Since the
24 mailflow densities used in the mail flow models in Appendix I show mail flowing from the
25 AADC sort level to the SCF sort level, it is necessary to adjust for this situation in the
26 entry profile.

27 First, an estimate is developed of the percentage of mail that is processed by
28 AADCs that have the same service area their SCF service area. This estimate comes
29 from the coverage factors listed in Appendix I, page 35. Next, this percentage is
30 applied to the amount of mail in the preliminary entry profile that enters at the AADC.

- 1 The resulting mail is entered at the SCF sort level in the mail flow models. By entering
- 2 this mail at the SCF sort level, it can never receive both an AADC and a SCF piece
- 3 distribution operation.

First-Class Mail Entry Profile Calculations

Nonautomation Presort Non-OCR Upgradable Mail in Non-OCR Trays

CR Origin Coverage Factor 98.99% 1/
OCR Destination Coverage Factor 94.43% 2/

	[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]
	Weight	Percent of bundle used	Used Bundles on OCR	Broken Bundles on OCR	Used Bundles on Man	Broken Bundles on Man	Adjusted Broken Bundles on OCR	Adjusted Used Bundles on OCR	Adjusted Used Bundles on Man
Full 5-digit trays	35.93%	100.00%	33.93%	0.00%	2.00%	0.00%	0.00%	33.93%	2.00%
5-digit bundles in 3-digit trays	38.39%	100.00%	36.25%	0.00%	2.14%	0.00%	0.00%	36.25%	2.14%
3-digit bundles in 3-digit trays	7.25%	100.00%	6.85%	0.00%	0.40%	0.00%	0.00%	6.85%	0.40%
5-digit bundles in ADC trays	3.00%	100.00%	2.83%	0.00%	0.17%	0.00%	0.00%	2.83%	0.17%
3-digit bundles in ADC trays	6.06%	100.00%	5.72%	0.00%	0.34%	0.00%	0.00%	5.72%	0.34%
ADC bundles in ADC trays	0.10%	100.00%	0.10%	0.00%	0.00%	0.00%	0.00%	0.10%	0.00%
5-digit bundles in MADC trays	1.94%	100.00%	1.84%	0.00%	0.11%	0.00%	0.00%	1.84%	0.11%
3-digit bundles in MADC trays	5.04%	100.00%	4.76%	0.00%	0.28%	0.00%	0.00%	4.76%	0.28%
ADC bundles in MADC trays	1.27%	100.00%	1.26%	0.00%	0.01%	0.00%	0.00%	1.26%	0.01%
MADC bundles in MADC trays	1.02%	100.00%	1.01%	0.00%	0.01%	0.00%	0.00%	1.01%	0.01%
Total	100.00%								

Row 1/: Appendix I, page 35 of 37, row 1.

Row 2/: Appendix I, page 35 of 37, row 4.

Column [1]: Appendix III, page 9 of 10, column 2.

Column [2]: Appendix III, page 9 of 10, column 3.

Column [3]: Column 1 * column 2 * (1/ or 2/ depending on bundle presort level)

Column [4]: Column 1 * (1 - column 2) * (1/ or 2/ depending on tray presort level)

Column [5]: Column 1 * column 2 * ((1 - 1/) or (1 - 2/) depending on bundle presort level)

Column [6]: Column 1 * (1 - column 2) * ((1 - 1/) or (1 - 2/) depending on tray presort level)

Column [7]: Column 4 + column 6.

Column [8]: Column 3 - column 6.

Column [9]: Column 5 + column 6.

First-Class Mail Entry Profile Calculations

Nonautomation Presort Non-OCR Upgradable Mail In Non-OCR Trays (Continued)

Non-machinable portion of non-OCR mail in non-OCR trays 55.56% ^{1/}
Auto IS given auto destination 90.70% ^{2/}

	[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]
	Automation Entry				Manual Entry			
	IS	IP	ADC	OP	IS	IP	ADC	OP
Full 5-digit trays	33.93%				2.00%			
5-digit bundles in 3-digit trays	36.25%	0.00%			2.14%			
3-digit bundles in 3-digit trays		6.85%				0.40%		
5-digit bundles in ADC trays	2.83%		0.00%		0.17%			
3-digit bundles in ADC trays		5.72%	0.00%			0.34%		
ADC bundles in ADC trays			0.10%				0.00%	
5-digit bundles in MADC trays	1.84%			0.00%	0.11%			
3-digit bundles in MADC trays		4.76%		0.00%		0.28%		
ADC bundles in MADC trays			1.26%	0.00%			0.01%	
MADC bundles in MADC trays				1.01%				0.01%
Total	74.85%	17.33%	1.36%	1.01%	4.41%	1.02%	0.01%	0.01%
Non-machinable adjustment	-41.59%	-9.63%	-0.75%	-0.56% ^{3/}	41.59%	9.63%	0.75%	0.56% ^{4/}
IS Entered at IP - OCR	30.17% ^{5/}							
Regular IS	3.09% ^{6/}							

Row ^{1/}: Appendix II, page 6 of 6, row 13.

Row ^{2/}: Appendix I, page 35 of 37, row 5.

Row ^{3/}: Row ^{1/} * total entry profile * -1.

Row ^{4/}: Row ^{3/} * -1.

Row ^{5/}: Portion of machinable 5-digit mail at automated facilities that is processed on the IP OCR (total auto IS - non-machinable auto IS * ^{2/}).

Row ^{6/}: Portion of machinable 5-digit mail at automated facilities that is processed in manual IS operations (total auto IS - non-machinable auto IS - ^{5/}).

Column [1]: 5-digit bundles that are used on the OCR (Appendix IV, page 9 of 16, column 8) and bundles in 5-digit trays that are broken on the OCR (Appendix IV, page 9 of 16, column 7).

Column [2]: 3-digit bundles that are used on the OCR (Appendix IV, page 9 of 16, column 8) and bundles in 3-digit trays that are broken on the OCR (Appendix IV, page 9 of 16, column 7).

Column [3]: ADC bundles that are used on the OCR (Appendix IV, page 9 of 16, column 8) and bundles in ADC trays that are broken on the OCR (Appendix IV, page 9 of 16, column 7).

Column [4]: MADC bundles that are used on the OCR (Appendix IV, page 9 of 16, column 8) and bundles in MADC trays that are broken on the OCR (Appendix IV, page 9 of 16, column 7).

Column [5]: 5-digit bundles that are used in manual (Appendix IV, page 9 of 16, column 9).

Column [6]: 3-digit bundles that are used in manual (Appendix IV, page 9 of 16, column 9).

Column [7]: ADC bundles that are used in manual (Appendix IV, page 9 of 16, column 9).

Column [8]: MADC bundles that are used in manual (Appendix IV, page 9 of 16, column 9).

First-Class Mail Entry Profile Calculations

Nonautomation Presort OCR Upgradable Mail In Non-OCR Trays

CR Origin Coverage Factor 98.99% 1/
OCR Destination Coverage Factor 94.43% 2/

	[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]
	Weight	Percent of bundle used	Used Bundles on OCR	Broken Bundles on OCR	Used Bundles on Man	Broken Bundles on Man	Adjusted Broken Bundles on OCR	Adjusted Used Bundles on OCR	Adjusted Used Bundles on Man
Full 5-digit trays	36.23%	100.00%	34.21%	0.00%	2.02%	0.00%	0.00%	34.21%	2.02%
5-digit bundles in 3-digit trays	35.48%	69.11%	23.15%	10.35%	1.37%	0.61%	10.96%	22.54%	1.98%
3-digit bundles in 3-digit trays	2.86%	69.11%	1.87%	0.84%	0.11%	0.05%	0.88%	1.82%	0.16%
5-digit bundles in ADC trays	0.84%	54.50%	0.43%	0.38%	0.03%	0.00%	0.38%	0.43%	0.03%
3-digit bundles in ADC trays	2.88%	54.50%	1.48%	1.30%	0.09%	0.01%	1.31%	1.47%	0.10%
ADC bundles in ADC trays	0.32%	54.50%	0.17%	0.15%	0.00%	0.00%	0.15%	0.17%	0.00%
5-digit bundles in MADC trays	3.32%	54.50%	1.71%	1.50%	0.10%	0.02%	1.51%	1.70%	0.12%
3-digit bundles in MADC trays	8.52%	54.50%	4.38%	3.84%	0.26%	0.04%	3.88%	4.34%	0.30%
ADC bundles in MADC trays	6.66%	54.50%	3.59%	3.00%	0.04%	0.03%	3.03%	3.56%	0.07%
MADC bundles in MADC trays	2.88%	54.50%	1.55%	1.30%	0.02%	0.01%	1.31%	1.54%	0.03%
Total	100.00%								

Row 1/: Appendix I, page 35 of 37, row 1.

Row 2/: Appendix I, page 35 of 37, row 4.

Column [1]: Appendix III, page 10 of 10, column 2.

Column [2]: Appendix III, page 10 of 10, column 3.

Column [3]: Column 1 * column 2 * (1/ or 2/ depending on bundle presort level)

Column [4]: Column 1 * (1 - column 2) * (1/ or 2/ depending on tray presort level)

Column [5]: Column 1 * column 2 * ((1 - 1/) or (1 - 2/) depending on bundle presort level)

Column [6]: Column 1 * (1 - column 2) * ((1 - 1/) or (1 - 2/) depending on tray presort level)

Column [7]: Column 4 + column 6.

Column [8]: Column 3 - column 6.

Column [9]: Column 5 + column 6.

First-Class Mail Entry Profile Calculations

Nonautomation Presort OCR Upgradable Mail In Non-OCR Trays (Continued)

Auto IS given auto destination 90.70% ^{1/}

	[1]	[2]	[3]	[4]
	Automation Entry			
	IS	IP	ADC	OP
Full 5-digit trays	34.21%			
5-digit bundles In 3-digit trays	22.54%	10.96%		
3-digit bundles In 3-digit trays		2.70%		
5-digit bundles in ADC trays	0.43%		0.38%	
3-digit bundles in ADC trays		1.47%	1.31%	
ADC bundles In ADC trays			0.32%	
5-digit bundles in MADC trays	1.70%			1.51%
3-digit bundles In MADC trays		4.34%		3.88%
ADC bundles in MADC trays			3.56%	3.03%
MADC bundles In MADC trays				2.85%
Total	58.88%	19.48%	5.58%	11.27%

	[5]	[6]	[7]	[8]
	Manual Entry			
	IS	IP	ADC	OP
	2.02%			
	1.98%			
		0.16%		
	0.03%			
		0.10%		
			0.00%	
	0.12%			
		0.30%		
			0.07%	
				0.03%
Total	4.14%	0.56%	0.07%	0.03%

IS Entered at IP - OCR 53.40% ^{2/}
Regular IS 5.48% ^{3/}

Row 1/: Appendix I, page 35 of 37, row 5.

Row 2/: Portion of machinable 5-digit mail at automated facilities that is processed on the IP OCR (total auto IS - non-machinable auto IS * 1/).

Row 3/: Portion of machinable 5-digit mail at automated facilities that is processed in manual IS operations (total auto IS - non-machinable auto IS - 2/).

Column [1]: 5-digit bundles that are used on the OCR (Appendix IV, page 11 of 16, column 8) and bundles in 5-digit trays that are broken on the OCR (Appendix IV, page 11 of 16, column 7).

Column [2]: 3-digit bundles that are used on the OCR (Appendix IV, page 11 of 16, column 8) and bundles in 3-digit trays that are broken on the OCR (Appendix IV, page 11 of 16, column 7).

Column [3]: ADC bundles that are used on the OCR (Appendix IV, page 11 of 16, column 8) and bundles in ADC trays that are broken on the OCR (Appendix IV, page 11 of 16, column 7).

Column [4]: MADC bundles that are used on the OCR (Appendix IV, page 11 of 16, column 8) and bundles in MADC trays that are broken on the OCR (Appendix IV, page 11 of 16, column 7).

Column [5]: 5-digit bundles that are used in manual (Appendix IV, page 11 of 16, column 9).

Column [6]: 3-digit bundles that are used in manual (Appendix IV, page 11 of 16, column 9).

Column [7]: ADC bundles that are used in manual (Appendix IV, page 11 of 16, column 9).

Column [8]: MADC bundles that are used in manual (Appendix IV, page 11 of 16, column 9).

First-Class Mail Entry Profile Calculations
Nonautomation Presort in OCR Upgradable Trays

CR Origin Coverage Factor 98.99% 1/
OCR Destination Coverage Factor 94.43% 2/

	[1] Volumes	[2] Percent	[3] Auto	[4] Non-Auto
5-Digit Trays	281,478	8.93%	8.43%	0.50%
3-Digit Trays	1,565,393	49.65%	46.88%	2.77%
AADC Trays	504,094	15.99%	15.83%	0.16%
Mixed ADC Trays	802,032	25.44%	25.18%	0.26%
Total	3,152,997	100.00%		

Row 1/: Appendix I, page 35 of 37, row 1.

Row 2/: Appendix I, page 35 of 37, row 4.

Column [1]: Appendix II, page 5 of 6, column 1.

Column [2]: Percentage of pieces in column 1 (value in column 1 divided by the total of column 1).

Column [3]: Column 2 * (1/ or 2/ depending on tray presort level)

Column [4]: Column 2 * ((1 - 1/) or (1 - 2/) depending on tray presort level)

First-Class Mail Entry Profile Calculations
Nonautomation Presort in OCR Upgradable Trays (Continued)

Auto IS given auto destination 90.70% 1/
AADCs with SCF service areas 20.40% 2/

	[1]	[2]	[3]	[4]
	Automation Entry			
	IS	IP	AADC	OP
5-Digit Trays	8.43%			
3-Digit Trays		46.88%		
AADC Trays			15.83%	
Mixed ADC Trays				25.18%
Total	8.43%	46.88%	15.83%	25.18%

	[5]	[6]	[7]	[8]
	Manual Entry			
	IS	IP	AADC	OP
5-Digit Trays	0.50%			
3-Digit Trays		2.77%		
AADC Trays			0.16%	
Mixed ADC Trays				0.26%
Total	0.50%	2.77%	0.16%	0.26%

IS Entered at IP - OCR	7.65% <u>3/</u>			
Regular IS	0.78% <u>4/</u>			
AADC Entered at SCF			3.23% <u>5/</u>	0.03% <u>5/</u>
Regular AADC			12.60% <u>6/</u>	0.13% <u>6/</u>

Row 1/: Appendix I, page 35 of 37, row 5.

Row 2/: (1 - Appendix I, page 34 of 36, row 17).

Row 3/: Portion of machinable 5-digit mail at automated facilities that is processed on the IP OCR (total auto IS - non-machinable auto IS * 1/).

Row 4/: Portion of machinable 5-digit mail at automated facilities that is processed in manual IS operations (total auto IS - non-machinable auto IS - 3/).

Row 5/: Portion of mail in AADC trays where the AADC has the same service area as the SCF (total AADC * 2/).

Row 6/: Portion of mail in AADC trays where the AADC does not have the same service area as the SCF (total AADC - 5/).

Column [1]: Mail in 5-digit trays entering at automated facilities (Appendix IV, page 13 of 16, column 3).

Column [2]: Mail in 3-digit trays entering at automated facilities (Appendix IV, page 13 of 16, column 3).

Column [3]: Mail in AADC trays entering at automated facilities (Appendix IV, page 13 of 16, column 3).

Column [4]: Mail in mixed AADC trays entering at automated facilities (Appendix IV, page 13 of 16, column 3).

Column [5]: Mail in 5-digit trays entering at non-automated facilities (Appendix IV, page 13 of 16, column 4).

Column [6]: Mail in 3-digit trays entering at non-automated facilities (Appendix IV, page 13 of 16, column 4).

Column [7]: Mail in AADC trays entering at non-automated facilities (Appendix IV, page 13 of 16, column 4).

Column [8]: Mail in mixed AADC trays entering at non-automated facilities (Appendix IV, page 13 of 16, column 4).

First-Class Mail Entry Profile Calculations
Automation Basic Presort

BCS Origin Coverage Factor 99.31% 1/
BCS Destination Coverage Factor 95.42% 2/

	[1] Volumes	[2] Percent	[3] Auto	[4] Non-Auto
5-Digit Trays	N/A	N/A	N/A	N/A
3-Digit Trays	N/A	N/A	N/A	N/A
ADC Trays	2,201,894	51.70%	51.34%	0.36%
Mixed ADC Trays	2,057,484	48.30%	47.97%	0.33%
Total	4,259,378	100.00%		

Row 1: Appendix I, page 35 of 37, row 2.

Row 2: Appendix I, page 35 of 37, row 3.

Column [1]: Appendix II, page 5 of 6, column 2.

Column [2]: Percentage of pieces in column 1 (value in column 1 divided by the total of column 1).

Column [3]: Column 2 * (1/ or 2/ depending on tray presort level)

Column [4]: Column 2 * ((1 - 1/) or (1 - 2/) depending on tray presort level)

First-Class Mail Entry Profile Calculations
Automation Basic Presort (Continued)

AADCs with SCF service areas 20.40% 1/

	[1]	[2]	[3]	[4]
	Automation Entry			
	IS	IP	AADC	OP
5-Digit Trays	N/A			
3-Digit Trays		N/A		
ADC Trays			51.34%	
Mixed ADC Trays				47.97%
Total	0.00%	0.00%	51.34%	47.97%

	[5]	[6]	[7]	[8]
	Manual Entry			
	IS	IP	AADC	OP
5-Digit Trays	N/A			
3-Digit Trays		N/A		
ADC Trays			0.36%	
Mixed ADC Trays				0.33%
Total	0.00%	0.00%	0.36%	0.33%

AADC Entered at SCF
Regular AADC

10.47% 2/
40.87% 3/

0.07% 2/
0.28% 3/

Row 1/: (1 - Appendix I, page 35 of 37, row 17).

Row 2/: Portion of mail in AADC trays where the AADC has the same service area as the SCF (total AADC * 1/).

Row 3/: Portion of mail in AADC trays where the AADC does not have the same service area as the SCF (total AADC - 2/).

Column [1]: Mail in 5-digit trays entering at automated facilities (Appendix IV, page 15 of 16, column 3).

Column [2]: Mail in 3-digit trays entering at automated facilities (Appendix IV, page 15 of 16, column 3).

Column [3]: Mail in AADC trays entering at automated facilities (Appendix IV, page 15 of 16, column 3).

Column [4]: Mail in mixed AADC trays entering at automated facilities (Appendix IV, page 15 of 16, column 3).

Column [5]: Mail in 5-digit trays entering at non-automated facilities (Appendix IV, page 15 of 16, column 4).

Column [6]: Mail in 3-digit trays entering at non-automated facilities (Appendix IV, page 15 of 16, column 4).

Column [7]: Mail in AADC trays entering at non-automated facilities (Appendix IV, page 15 of 16, column 4).

Column [8]: Mail in mixed AADC trays entering at non-automated facilities (Appendix IV, page 15 of 16, column 4).

USPS-T-25
Appendix V

**First-Class Mail Processing
CRA Unit Cost Calculations**

Pages 1-2: Description of Appendix
Page 3: CRA Letter Mail Processing Unit Costs by Cost Pool
Page 4: CRA Card Mail Processing Unit Costs by Cost Pool

1 **I. INTRODUCTION**
2

3 The purpose of Appendix V is to divide the unit mail processing benchmark costs
4 into their fixed and proportional components. As discussed on page 19 of this
5 testimony, the new MODS cost pool methodology used to calculate mail processing
6 costs allows for the division of the benchmark unit costs into the 46 component cost
7 pools. The additional detail in benchmark costs allows for a more sophisticated method
8 of reconciling model costs to the CRA-based benchmarks costs. This new method
9 depends on splitting each of the unit benchmark costs into two distinct cost
10 components: a fixed component and a proportional component.

11 Dividing the benchmark costs into these two components is relatively
12 straightforward. Page 3 of this appendix shows the division of the First-Class non-
13 carrier route presort letter benchmark and page 4 shows the division of the First-Class
14 non-carrier route presort card benchmark.

15
16 **II. DIVISION OF BENCHMARK COSTS**
17

18 The division of benchmark costs into the proportional and fixed components is
19 exactly the same for letters as it is for cards. Column 1 of pages 3 and 4 lists the unit
20 costs included in the benchmark by the 46 different cost pools. Column 2 shows an "X"
21 in each row that represents a cost pool that is treated as proportional. Column 3 shows
22 an "X" in each row that represents a cost pool that is treated as fixed. In column 4, the
23 unit costs for each proportional cost pool are listed and in column 5 the unit costs for
24 each fixed cost pool are listed. The only cost pool that is not treated as entirely fixed or
25 entirely proportional is the non-MODS cost pool. The non-MODS cost pool includes the
26 mail processing costs that occur at all non-MODS facilities. Non-MODS costs are
27 distributed between the proportional and fixed components in the same proportion as
28 the aggregate of all MODS cost pools.

29 Once every cost pool has been divided between proportional and fixed in column
30 4 and 5, the proportional and fixed costs are aggregated all cost pools. The sum of

1 column 4 represents the proportional portion of the benchmark unit cost and the sum of
2 column 5 represent the fixed portion of the benchmark unit costs. In Docket No. MC95-
3 1, because no breakdown of benchmark unit costs into components was available, all
4 benchmark unit costs were treated as proportional. In general, nearly all of the cost
5 pools are appropriately categorized as proportional; however, in this testimony, certain
6 specific cost pools were isolated as fixed because the costs would not be expected to
7 vary with the level of work sharing. The fixed cost pools include:

- 8 • 1Platfrm: Platform activities at MODS facilities including loading, unloading,
9 etc.
- 10 • 1SackS_h: Manual sack sorting at MODS facilities (includes tray sorting).
- 11 • 1Sacks_m: Mechanized sack sorting at MODS facilities (includes tray
12 sorting).
- 13 • All BMC cost pools: nmo, psm, spb, ssm, othr, pla

14 Each of the cost pools listed above are treated as fixed because the First-Class non-
15 carrier route presort costs that appear in these cost pools would not be expected vary
16 with the level of barcoding or presorting.

First-Class Mail Processing CRA Unit Cost Calculations

CRA Letter Mail Processing Unit Costs by Cost Pool

Location	Cost Pool	[1] 1C Non-CR Presort Cost	[2] Proportional	[3] Fixed	[4] Proportional Costs	[5] Fixed Costs
mods	bcs/	1.0964	X		1.0964	
mods	express	0.0018	X		0.0018	
mods	fsm/	0.0036	X		0.0036	
mods	ism/	0.0460	X		0.0460	
mods	manf	0.0078	X		0.0078	
mods	manl	0.4575	X		0.4575	
mods	manp	0.0017	X		0.0017	
mods	mecparc	0.0001	X		0.0001	
mods	ocr/	0.1648	X		0.1648	
mods	priority	0.0040	X		0.0040	
mods	spbs Oth	0.0022	X		0.0022	
mods	spbsPrio	0.0047	X		0.0047	
mods	BusReply	0.0039	X		0.0039	
mods	INTL	0.0055	X		0.0055	
mods	LD15	0.4526	X		0.4526	
mods	LD41	0.0324	X		0.0324	
mods	LD42	0.0005	X		0.0005	
mods	LD43	0.1590	X		0.1590	
mods	LD44	0.0681	X		0.0681	
mods	LD48 Exp	0.0001	X		0.0001	
mods	LD48 Oth	0.0087	X		0.0087	
mods	LD48_Ssv	0.0030	X		0.0030	
mods	LD49	0.2464	X		0.2464	
mods	LD79	0.0699	X		0.0699	
mods	MAILGRAM	0.0000	X		0.0000	
mods	Registry	0.0000	X		0.0000	
mods	REWRAP	0.0007	X		0.0007	
mods	1Bulk pr	0.0136	X		0.0136	
mods	1CancMPP	0.0278	X		0.0278	
mods	1EEQMT	0.0134	X		0.0134	
mods	1MISC	0.0322	X		0.0322	
mods	1OPbulk	0.0368	X		0.0368	
mods	1OPpref	0.2580	X		0.2580	
mods	1Platfrm	0.2533		X		0.2533
mods	1POUCHNG	0.1847	X		0.1847	
mods	1SackS_h	0.0337		X		0.0337
mods	1SackS_m	0.0037		X		0.0037
mods	1SCAN	0.0249	X		0.0249	
mods	1SUPPORT	0.0360	X		0.0360	
BMCs	nmo	0.0000		X		0.0000
BMCs	psm	0.0000		X		0.0000
BMCs	spb	0.0004		X		0.0004
BMCs	ssm	0.0000		X		0.0000
BMCs	Othr	0.0000		X		0.0000
BMCs	Pla	0.0010		X		0.0010
Non Mods		0.8450	92.27%	7.73%	0.7797	0.0653
Total		4.6059			4.2486	0.3573

1/

Row 1/: The non mods costs have been split between proportional and fixed based on the split of the aggregate of all mods cost pools.

Column [1]: USPS LR-H-106.

Column [2]: Cost pools that have been treated as proportional (see explanation on pages 1-2 of Appendix V).

Column [3]: Cost pools that have been treated as fixed (see explanation on pages 1-2 of Appendix V).

Column [4]: Mail processing costs that have been treated as proportional (see explanation on pages 1-2 of Appendix V).

Column [5]: Mail processing costs that have been treated as fixed (see explanation on pages 1-2 of Appendix V).

First-Class Mail Processing CRA Unit Cost Calculations
CRA Card Mail Processing Unit Costs by Cost Pool

Location	Cost Pool	[1] 1C Non-CR Presort Cost	[2] Proportional	[3] Fixed	[4] Proportional Costs	[5] Fixed Costs
		0.4442	X		0.4442	
mods	bcs/	0.0000	X		0.0000	
mods	express	0.0003	X		0.0003	
mods	fsm/	0.0522	X		0.0522	
mods	ism/	0.0225	X		0.0225	
mods	manf	0.6976	X		0.6976	
mods	manl	0.0000	X		0.0000	
mods	manp	0.0000	X		0.0000	
mods	mecparc	0.1014	X		0.1014	
mods	ocr/	0.0000	X		0.0000	
mods	priority	0.0087	X		0.0087	
mods	spbs Oth	0.0011	X		0.0011	
mods	spbsPrio	0.0116	X		0.0116	
mods	BusReply	0.0001	X		0.0001	
mods	INTL	0.3454	X		0.3454	
mods	LD15	0.0114	X		0.0114	
mods	LD41	0.0039	X		0.0039	
mods	LD42	0.0773	X		0.0773	
mods	LD43	0.0056	X		0.0056	
mods	LD44	0.0000	X		0.0000	
mods	LD48 Exp	0.0034	X		0.0034	
mods	LD48 Oth	0.0000	X		0.0000	
mods	LD48_SSv	0.1742	X		0.1742	
mods	LD49	0.0991	X		0.0991	
mods	LD79	0.0000	X		0.0000	
mods	MAILGRAM	0.0000	X		0.0000	
mods	Registry	0.0000	X		0.0000	
mods	REWRAP	0.0212	X		0.0212	
mods	1Bulk pr	0.0246	X		0.0246	
mods	1CancMPP	0.0100	X		0.0100	
mods	1EEQMT	0.0541	X		0.0541	
mods	1MISC	0.0242	X		0.0242	
mods	1OPbulk	0.0754	X		0.0754	
mods	1OPpref	0.1401		X		0.1401
mods	1Platfrm	0.1640	X		0.1640	
mods	1POUCHNG	0.0000		X		0.0000
mods	1SackS_h	0.0001		X		0.0001
mods	1SackS_m	0.0000	X		0.0000	
mods	1SCAN	0.0313	X		0.0313	
mods	1SUPPORT	0.0000		X		0.0000
BMCs	nmo	0.0000		X		0.0000
BMCs	psm	0.0000		X		0.0000
BMCs	spb	0.0000		X		0.0000
BMCs	ssm	0.0000		X		0.0000
BMCs	Othr	0.0000		X		0.0000
BMCs	Pla	0.6544	94.62%	5.38%	0.6192	0.0352
Non Mods					3.0843	0.1764
Total			3.2597			

Row 1/: The non mods costs have been split between proportional and fixed based on the split of the aggregate of all mods cost pools.
 Column [1]: USPS LR-H-106.
 Column [2]: Cost pools that have been treated as proportional (see explanation on pages 1-2 of Appendix V).
 Column [3]: Cost pools that have been treated as fixed (see explanation on pages 1-2 of Appendix V).
 Column [4]: Mail processing costs that have been treated as proportional (see explanation on pages 1-2 of Appendix V).
 Column [5]: Mail processing costs that have been treated as fixed (see explanation on pages 1-2 of Appendix V).