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POSTAL RATE COMMISSION
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UNITED STATES
POSTAL SERVICE™

# ORIGIN-DESTINATION INFORMATION SYSTEM
# QUARTERLY STATISTICS REPORT
# POSTAL QUARTER I, PFY 1997
# (SEPTEMBER 14 - DECEMBER 6, 1996)

Prepared By: Revenue, Volume and Performance Measurement

For Information, call (202) 268-2634

UNITED STATES POSTAL SERVICE™

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# I. FIRST-CLASS MAIL VOLUME

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TABLE 1 - ESTIMATED DAILY VOLUME FOR FIRST CLASS BY TYPE OF MAIL

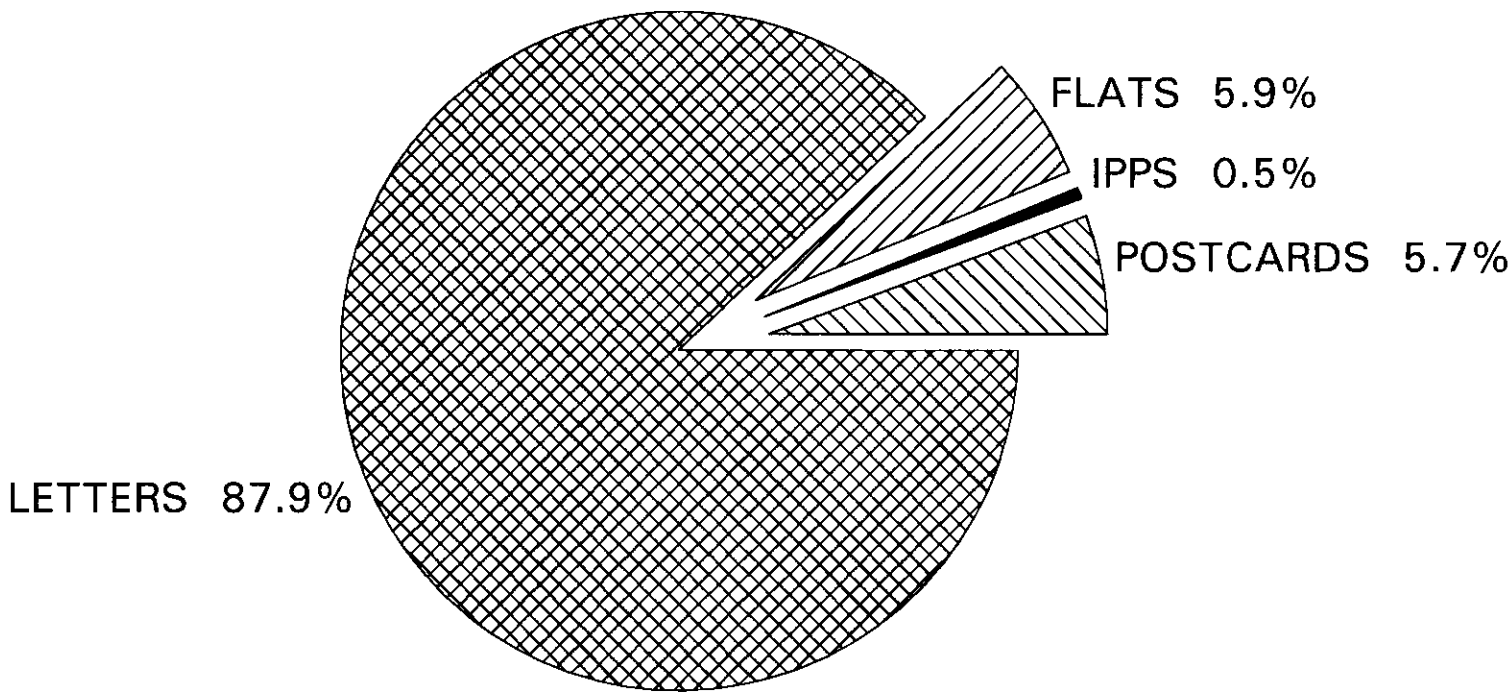
| TYPE OF MAIL | ESTIMATED DAILY VOLUME (000) FIRST CLASS | PERCENTAGE BY TYPE FIRST CLASS |
|---|---|---|
| TOTAL | 329,144 | 100.0 |
| LETTERS | 289,236 | 87.9 |
| POSTCARDS | 18,700 | 5.7 |
| IPPS | 1,752 | 0.5 |
| FLATS | 19,456 | 5.9 |
| PERCENT OF TOTAL | 100.0 | |

EXCLUDES MAIL OF FOREIGN ORIGIN

# FIG 1: ODIS QUARTERLY STATISTICS FOR PQ01 FY97

**PERCENT ESTIMATED DAILY VOL, FIRST-CLASS BY TYPE**

**(TABLE 1)**



# II. DAYS TO DELIVERY AND DISTANCE STATISTICS FOR FIRST-CLASS AND FOURTH-CLASS MAIL

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TABLE 2 - PERCENTAGE DISTRIBUTION OF VOLUME AND AVERAGE DAYS TO DELIVERY OF FIRST CLASS MAIL BY MILEAGE BETWEEN SCF'S

| DISTANCE BETWEEN SCF'S * | FIRST CLASS PERCENT | FIRST CLASS AVERAGE DAYS |
|---|---|---|
| TOTAL | 100.0 | 1.87 ** |
| INTRA SCF | 32.6 | 1.11 |
| LOCAL | 20.7 | 1.11 |
| NON-LOCAL | 11.9 | 1.12 |
| INTER SCF | 67.4 | 2.25 |
| 1 - 50 MILES | 9.9 | 1.36 |
| 51 - 150 " | 12.0 | 1.72 |
| 151 - 300 " | 8.9 | 2.15 |
| 301 - 600 " | 10.8 | 2.46 |
| 601 - 1000 " | 10.8 | 2.74 |
| 1001 - 1400 " | 6.1 | 2.74 |
| 1401 - 1800 " | 3.4 | 2.88 |
| 1801 - 2200 " | 2.3 | 2.98 |
| 2201 - 2600 " | 2.7 | 2.95 |
| 2601 - 3000 " | 0.2 | 3.12 |
| > 3000 " | 0.2 | 3.66 |

AVERAGE DISTANCE (MILES) 65

* THE GREAT CIRCLE DISTANCE BETWEEN THE SECTIONAL CENTER FACILITY OF ORIGIN AND OF DESTINATION.

** INCLUDES PIECES OF UNKNOWN ORIGIN (14.0% OF THE ESTIMATED FIRST-CLASS VOLUME) HAVING AN AVERAGE OF 2.25 DAYS TO DELIVERY.

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TABLE 3 - PERCENTAGE DISTRIBUTION OF VOLUME AND AVERAGE DAYS TO DELIVERY OF STANDARD B AND OTHER STND B CLASS MAIL BY MILEAGE BETWEEN SCF'S

| DISTANCE BETWEEN SCF'S * | STANDARD B PERCENT | STANDARD B AVERAGE DAYS | OTHER STND B CLASS PERCENT | OTHER STND B CLASS AVERAGE DAYS |
|---|---|---|---|---|
| TOTAL | 100.0 | 4.07 ** | 100.0 | 4.80 *** |
| INTRA SCF | 8.3 | 1.76 | 8.1 | 1.88 |
| INTER SCF | 91.7 | 4.42 | 91.9 | 5.22 |
| 1 - 50 MILES | 7.9 | 2.59 | 4.6 | 2.39 |
| 51 - 150 " | 15.5 | 2.57 | 10.5 | 3.00 |
| 151 - 300 " | 14.9 | 3.75 | 11.5 | 3.83 |
| 301 - 600 " | 18.0 | 4.44 | 19.8 | 4.90 |
| 601 - 1000 " | 14.9 | 5.04 | 18.4 | 5.41 |
| 1001 - 1400 " | 6.4 | 5.79 | 9.4 | 6.11 |
| 1401 - 1800 " | 4.4 | 6.89 | 5.8 | 7.07 |
| 1801 - 2200 " | 4.1 | 8.01 | 4.9 | 7.97 |
| 2201 - 2600 " | 5.0 | 7.96 | 6.2 | 8.48 |
| 2601 - 3000 " | 0.2 | 12.37 | 0.3 | 11.20 |
| > 3000 " | 0.3 | 15.63 | 0.4 | 14.85 |
| AVERAGE DISTANCE (MILES) | 613 | | 740 | |

* THE GREAT CIRCLE DISTANCE BETWEEN THE SECTIONAL CENTER FACILITY OF ORIGIN AND OF DESTINATION.

** INCLUDES PIECES OF UNKNOWN ORIGIN (43.7% OF THE ESTIMATED STANDARD B VOLUME) HAVING AN AVERAGE OF 4.24 DAYS TO DELIVERY.

*** INCLUDES PIECES OF UNKNOWN ORIGIN (55.8% OF THE ESTIMATED OTHER STND B-CLASS VOLUME) HAVING AN AVERAGE OF 5.11 DAYS TO DELIVERY.

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TABLE 4 - AVERAGE DAYS TO DELIVERY AND PERCENTAGE OF MAIL DELIVERED WITHIN SPECIFIED NUMBER OF DAYS BY CLASS AND TYPE OF MAIL

| CLASS AND TYPE | ESTIMATED DAILY VOLUME (000) | PERCENTAGE DELIVERED WITHIN 1 DAY | 2 DAYS | 3 DAYS | 4 DAYS | AVERAGE DAYS TO DELIVERY |
|---|---|---|---|---|---|---|
| ALL FIRST CLASS | 329,144 | 47.7 | 77.4 | 93.2 | 97.4 | 1.87 |
| LETTERS | 289,236 | 48.2 | 78.2 | 93.7 | 97.6 | 1.84 |
| POSTCARDS | 18,700 | 57.3 | 77.2 | 90.5 | 95.3 | 1.86 |
| IPPS | 1,752 | 30.5 | 61.7 | 86.1 | 94.6 | 2.34 |
| FLATS | 19,456 | 36.5 | 67.5 | 87.9 | 95.1 | 2.18 |
| PRIORITY MAIL | 3,503 | 27.8 | 80.0 | 93.4 | 97.3 | 2.04 |
| ALL STANDARD A | 3,389 | 15.0 | 33.0 | 47.3 | 60.9 | 4.47 |
| STANDARD B | 1,351 | 17.0 | 36.8 | 51.5 | 66.0 | 4.07 |
| OTHER STND B | 2,038 | 13.4 | 29.7 | 43.8 | 56.6 | 4.80 |

EXCLUDES MAIL OF FOREIGN ORIGIN.

THIS DELIVERY INFORMATION DOES NOT REFLECT SERVICE STANDARD ACHIEVEMENT.

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ODIS QUARTERLY STATISTICS REPORT

POSTAL QUARTER 1, PFY 1997

TABLE 5 - COMPARISON OF ACTUAL AND STANDARDIZED* AVERAGE DAYS TO DELIVERY OF FIRST-CLASS MAIL BY TYPE OF MAIL

| CLASS AND TYPE | ACTUAL | | STANDARDIZED TO QTR. 3, '69 DISTANCES ** | |
|---|---|---|---|---|
| | AVERAGE DAYS TO DELIVERY | AVERAGE MILES | ESTIMATED DAYS TO DELIVERY | AVERAGE MILES |
| ALL FIRST CLASS | 1.87 | 65 | 1.68 | 258 |
| LETTERS | 1.84 | 10 | 1.66 | 258 |
| POSTCARDS | 1.86 | 407 | 1.89 | 258 |
| IPPS | 2.34 | 623 | 1.86 | 258 |
| FLATS | 2.18 | 497 | 1.84 | 258 |

* THE STANDARDIZED AVERAGE DAYS TO DELIVERY IS THE ESTIMATED TIME THAT WOULD BE REQUIRED TO DELIVER THE MAIL IF ALL TYPES WITHIN A CLASS OF MAIL TRAVEL THE SAME DISTANCE. FOR EXAMPLE, ALL FIRST-CLASS MAIL TRAVELED AN AVERAGE OF 258 MILES IN PQ 3, FY 1969; IN PQ , FY 1997, FIRST-CLASS FLATS ACTUALLY TRAVELED 497 MILES ON THE AVERAGE, AND REQUIRED 2.18 DAYS FOR DELIVERY. HAD THESE FLATS TRAVELED ONLY 258 MILES, THE AVERAGE DAYS TO DELIVERY WOULD HAVE BEEN REDUCED TO 1.84 DAYS.

** PQ 3, FY 1969, HAS BEEN SELECTED AS A BASE PERIOD TO PROVIDE A COMPARISON OF THE LEVEL OF SERVICE FROM QUARTER TO QUARTER ON A STANDARDIZED DISTANCE BASIS.

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ODIS QUARTERLY STATISTICS REPORT

POSTAL QUARTER 1, PFY 1997

TABLE 6 - PERCENTAGE OF FIRST-CLASS LETTERS DELIVERED WITHIN SPECIFIED NUMBER OF DAYS BY ADMINISTRATIVE CONTROL

| CLASS OF MAIL AND ADMINISTRATIVE CONTROL | ESTIMATED DAILY VOLUME (000) | PERCENTAGE DELIVERED WITHIN | | | | AVERAGE DAYS TO DELIVERY |
|---|---|---|---|---|---|---|
| | | 1 DAY | 2 DAYS | 3 DAYS | 4 DAYS | |
| FIRST CLASS LETTERS | 249,240 | 48 | 78 | 94 | 98 | 1.84 |
| INTRA SCF | 81,447 | 93 | 98 | 99 | 99 | 1.10 |
| LOCAL | 51,623 | 93 | 98 | 99 | 99 | 1.10 |
| NON-LOCAL | 29,824 | 92 | 98 | 99 | 99 | 1.11 |
| INTER SCF | 167,793 | 26 | 68 | 91 | 97 | 2.22 |
| INTRA AREA | 70,708 | 47 | 90 | 97 | 99 | 1.69 |
| INTER AREA | 97,085 | 9 | 52 | 87 | 95 | 2.62 |

EXCLUDES MAIL OF FOREIGN AND UNKNOWN ORIGIN.

THIS DELIVERY INFORMATION DOES NOT REFLECT SERVICE STANDARD ACHIEVEMENT.

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TABLE 7 - PERCENTAGE OF STANDARD B AND OTHER STND B-CLASS MAIL DELIVERED WITHIN SPECIFIED NUMBER OF DAYS, BY ADMINISTRATIVE CONTROL

| CLASS OF MAIL AND ADMINISTRATIVE CONTROL | ESTIMATED DAILY VOLUME (000) | PERCENTAGE DELIVERED WITHIN 1 DAY | 2 DAYS | 3 DAYS | 4 DAYS | 5 DAYS | 6 DAYS | 7 DAYS | 8 DAYS | 9 DAYS | 10 DAYS | AVERAGE DAYS TO DELIVERY |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| STANDARD B | 761 | 17 | 37 | 51 | 66 | 76 | 84 | 90 | 93 | 95 | 96 | 4.07 |
| INTRA SCF | 63 | 65 | 86 | 92 | 95 | 97 | 98 | 98 | 99 | 99 | 99 | 1.76 |
| INTER SCF | 698 | 10 | 29 | 45 | 62 | 73 | 82 | 89 | 92 | 95 | 96 | 4.42 |
| INTRA AREA | 240 | 22 | 56 | 74 | 84 | 89 | 94 | 96 | 97 | 98 | 98 | 2.98 |
| INTER AREA | 457 | 1 | 11 | 26 | 46 | 61 | 74 | 84 | 89 | 93 | 94 | 5.42 |
| OTHER STND B CLASS | 901 | 13 | 30 | 44 | 57 | 67 | 76 | 82 | 88 | 91 | 94 | 4.80 |
| INTRA SCF | 73 | 62 | 84 | 91 | 94 | 96 | 97 | 98 | 98 | 98 | 99 | 1.88 |
| INTER SCF | 828 | 6 | 22 | 37 | 51 | 63 | 73 | 80 | 86 | 90 | 93 | 5.22 |
| INTRA AREA | 184 | 19 | 53 | 70 | 81 | 88 | 91 | 94 | 95 | 96 | 97 | 3.21 |
| INTER AREA | 644 | 1 | 9 | 23 | 38 | 52 | 65 | 74 | 82 | 88 | 91 | 6.07 |

EXCLUDES MAIL OF FOREIGN & UNKNOWN MAIL ORIGIN

# III. FIRST-CLASS MAIL SERVICE STANDARD ACHIEVEMENT MAIL

REPORT HSB634P1

ODIS QUARTERLY STATISTICS
POSTAL QUARTER 1, FY 1997

TABLE 9 - FIRST-CLASS MAIL SERVICE COMMITMENT ACHIEVEMENT-
STAMPED MAIL

| | EACH AREA AS ORIGIN | | | EACH AREA AS DESTINATION | | | |
|---|---|---|---|---|---|---|---|
| | PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT | PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT | PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT | PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT | PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT | PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT | COMPOSITE * PERCENT DELIVERED WITHIN ALL COMMITMENT |
| NEW YORK METRO | 95 | 89 | 90 | 95 | 88 | 89 | 91.7 |
| NORTHEAST | 96 | 89 | 88 | 96 | 85 | 72 | 91.3 |
| ALLEGHENY | 95 | 87 | 86 | 95 | 88 | 89 | 91.6 |
| MID-ATLANTIC | 93 | 83 | 87 | 93 | 84 | 84 | 89.3 |
| WESTERN | 96 | 84 | 80 | 96 | 82 | 87 | 89.4 |
| PACIFIC | 97 | 88 | 86 | 97 | 90 | 86 | 92.9 |
| SOUTHWEST | 96 | 88 | 87 | 96 | 89 | 87 | 92.2 |
| SOUTHEAST | 95 | 83 | 86 | 95 | 85 | 87 | 90.0 |
| MIDWEST | 95 | 84 | 86 | 95 | 85 | 87 | 90.6 |
| GREAT LAKES | 94 | 85 | 86 | 94 | 82 | 84 | 88.2 |
| NATION | 95 | 86 | 86 | 95 | 86 | 86 | 90.7 |

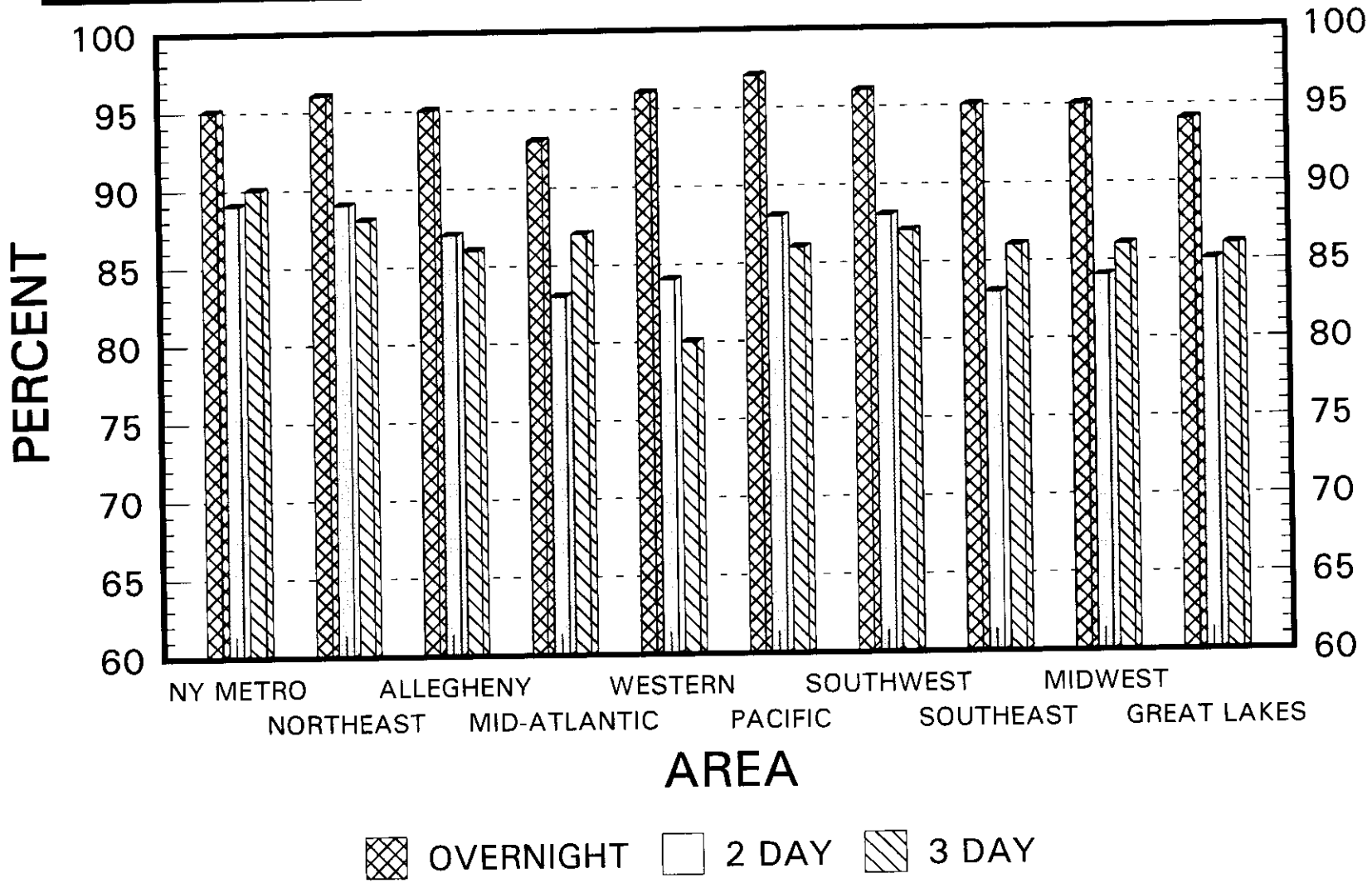
* THE COMPOSITE PERCENT REFLECTS THE COMBINED ACHIEVEMENT OF THE OVERNIGHT, TWO-DAY, AND THREE-DAY COMMITMENTS BY AREA FOR MAIL ORIGINATING AND DESTINATING IN THAT AREA.

DATA BASED ON CORRECTLY ZIP-CODED, STAMPED FIRST-CLASS LETTERS, CARDS, IPPS, AND FLATS GOING TO THE DESIGNATED SERVICE COMMITMENT AREA. OVERNIGHT AND TWO-DAY COMMITMENT MAIL MUST HAVE A "QUALIFIED" POSTMARK (AN AM OR A PM IN THE CANCELLATION). NON-QUALIFIED ONE-DAY AREA MAIL FALLS UNDER THE TWO-DAY COMMITMENT; NON-QUALIFIED TWO-DAY AREA MAIL FALLS UNDER THE THREE-DAY COMMITMENT.

# FIG 2: ODIS QUARTERLY STATISTICS FOR PQ01 FY97

## FIRST-CLASS MAIL SSA'S - ORIGINATING STAMPED

## (TABLE 9)



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REPORT HSB634P1

ODIS QUARTERLY STATISTICS
POSTAL QUARTER 1, FY 1997

TABLE 11 - FIRST-CLASS MAIL SERVICE COMMITMENT ACHIEVEMENT-
METERED MAIL

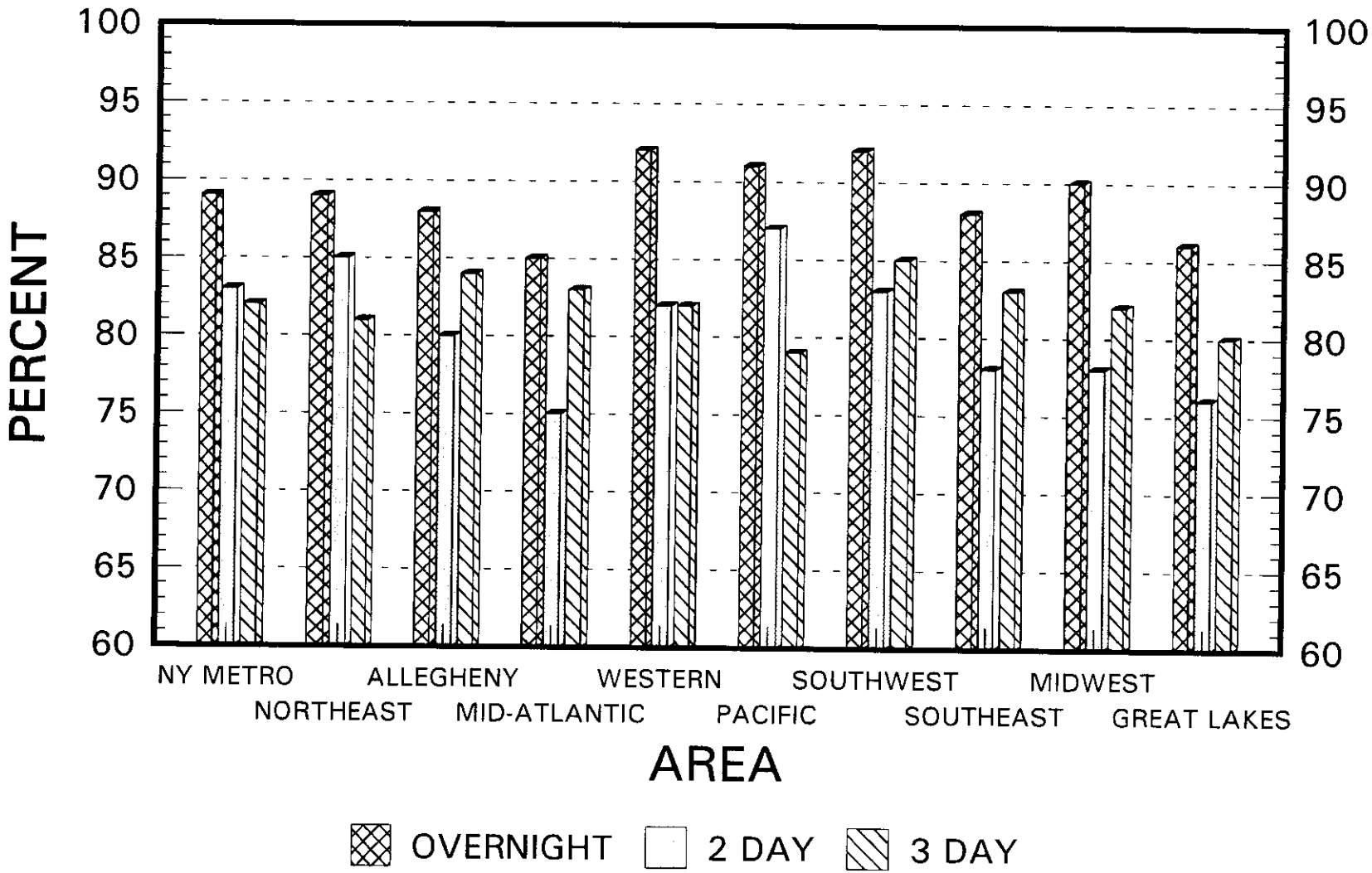
| | EACH AREA AS ORIGIN | | | EACH AREA AS DESTINATION | | |
|---|---|---|---|---|---|---|
| | PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT | PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT | PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT | PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT | PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT | PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT |
| NEW YORK METRO | 89 | 83 | 82 | 89 | 85 | 84 |
| NORTHEAST | 89 | 85 | 81 | 89 | 81 | 79 |
| ALLEGHENY | 88 | 80 | 84 | 88 | 82 | 86 |
| MID-ATLANTIC | 85 | 75 | 83 | 85 | 77 | 79 |
| WESTERN | 92 | 82 | 82 | 92 | 79 | 83 |
| PACIFIC | 91 | 87 | 79 | 91 | 87 | 86 |
| SOUTHWEST | 92 | 83 | 85 | 92 | 84 | 83 |
| SOUTHEAST | 88 | 78 | 83 | 88 | 78 | 81 |
| MIDWEST | 90 | 78 | 82 | 90 | 83 | 83 |
| GREAT LAKES | 86 | 76 | 80 | 85 | 71 | 76 |
| NATION | 89 | 80 | 82 | 89 | 80 | 82 |

DATA BASED ON CORRECTLY ZIP-CODED, METERED FIRST-CLASS LETTERS, CARDS, IPPS, AND FLATS GOING TO THE DESIGNATED SERVICE COMMITMENT AREA.

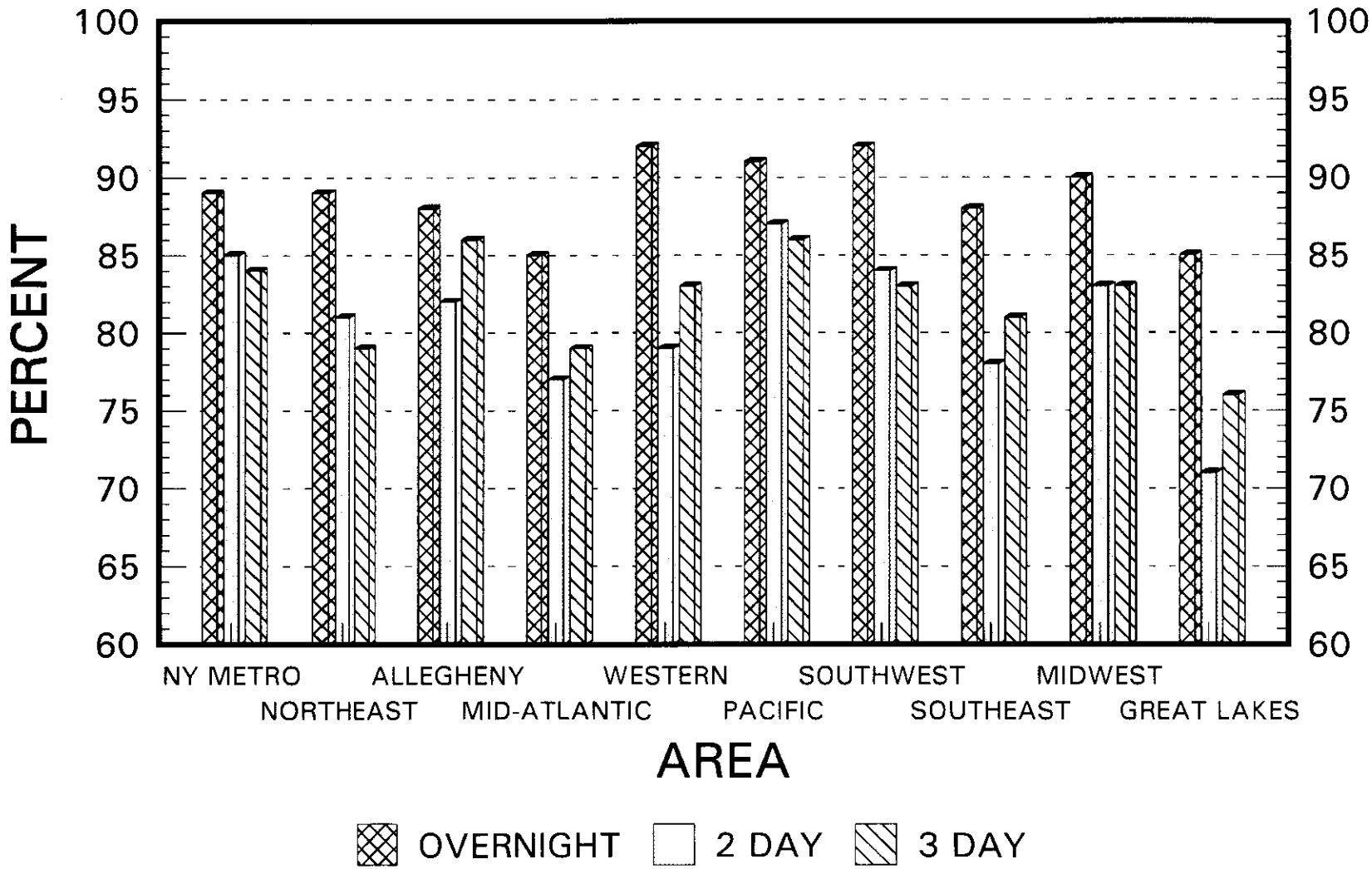
# FIG 4: ODIS QUARTERLY STATISTICS FOR PQ01 FY97

## FIRST-CLASS MAIL SSA'S - ORIGINATING METERED

## (TABLE 11)



# FIG 5: ODIS QUARTERLY STATISTICS FOR PQ01 FY97

## FIRST-CLASS MAIL SSA'S - DESTINATING METERED

## (TABLE 11)