

Docket No. PI2021-3

USPS Library Reference USPS-LR-PI2021-3-1

Revised USPS Service Performance Measurement Plan

PREFACE

This Category 6 Library Reference consists of revised versions of the United States Postal Service's service performance measurement (SPM) Plan document (clean and redlined). These changes to the SPM Plan are intended to provide clarification and update the language of the document.