

Dear Postal Regulatory Commissioners:

I am opposed to the Advisory Opinion on Changes in Service Standards, N2021-1, which will result in higher prices, longer delivery times and service cuts. Historically measures like these have failed to improve efficiency and failed to increase savings.

The Post Office is meant to be a service, not a business, and should operate accordingly. It needs to be reimagined to serve our needs now and into the future. These may vary depending on location (urban, rural, remote) and may require new functions and operations.

The Postal Service should be improved and expanded not degraded and reduced.

Thank you,  
JoAnn Render  
East Lansing, Michigan