



November 9, 2020

Honorable Erica Barker
Secretary
Postal Regulatory Commission
901 New York Avenue, N.W., Suite 200
Washington, DC 20268-0001

Dear Ms. Barker:

In connection with the Postal Regulatory Commission's rules pertaining to periodic reports, 39 C.F.R. § 3055, the United States Postal Service (Postal Service) encloses copies of the following reports for Quarter 4 of FY 2020:

1. Quarterly Performance for Single-Piece First-Class Mail® Letters and Cards
2. Quarterly Performance for Single-Piece First-Class Mail® International
3. Quarterly Performance for First Class™ Flats
4. Quarterly Performance for Presort First Class™ Letters/Postcards
5. Quarterly Performance for Periodicals
6. Quarterly Performance for Media Mail®/Library Mail
7. Quarterly Performance for Special Services
8. Quarterly Performance for Bound Printed Matter Parcels
9. Quarterly Performance for Bound Printed Matter Flats
10. Quarterly Performance for USPS Marketing Mail® Carrier Route
11. Quarterly Performance for USPS Marketing Mail® High Density and Saturation Letters
12. Quarterly Performance for USPS Marketing Mail® High Density and Saturation Flats/Parcels
13. Quarterly Performance for USPS Marketing Mail® Letters
14. Quarterly Performance for USPS Marketing Mail® Flats
15. Quarterly Performance for USPS Marketing Mail® Mixed Letters
16. Quarterly Performance for USPS Marketing Mail® Mixed Flats/Parcels
17. Quarterly Performance for USPS Marketing Mail® Every Door Direct Mail – Retail™
18. Quarterly Performance for USPS Marketing Mail® Parcels
19. Exclusion Reason Breakdown

These reports are provided as electronic versions. The Postal Service also includes a copy of the service performance reports posted on *usps.com*, which present the products in a more aggregated format. Additionally, in accordance with Order No.

5576,¹ the Postal Service's filing in this matter includes both external and internal service performance data for International Inbound and Outbound Mail and Return Receipt/Green Card products. Consistent with this order, the Postal Service will file internal data only for these three products beginning with Quarter 1 of FY 2021. If you have any questions, please feel free to call me at (202) 268-4277.

Sincerely,

/s/

Mikhail Raykher
Attorney, Global Business & Service Development

Enclosures

¹ PRC Order No. 5576, Order Granting Request and Approving Use of Internal Service Performance Measurement System, PRC Docket No. PI2019-1 (July 1, 2020).