

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

Before Commissioners:

Robert G. Taub, Chairman;  
Michael Kubayanda, Vice Chairman;  
Mark Acton;  
Ann C. Fisher; and  
Ashley E. Poling

Annual Compliance Report, 2019

Docket No. ACR2019

COMMISSION INFORMATION REQUEST NO. 3

(Issued September 3, 2020)

For the reasons discussed in Order No. 5671,<sup>1</sup> the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than September 18, 2020.

**Service Performance**

1. Please provide Market Dominant on-time service performance and service variance results<sup>2</sup> at the national, area, and district levels for each week for the period of June 1, 2020, through September 4, 2020. The on-time and variance results shall correspond to the level of disaggregation (*i.e.*, product and service standard) required by 39 C.F.R. part 3055.

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<sup>1</sup> Order Granting Motion for Information Request, September 3, 2020 (Order No. 5671).

<sup>2</sup> On-time service performance results refer to the percentage (rounded to one decimal place) of mail delivered within its applicable service standard. Service variance results refer to the percentage (rounded to one decimal place) of mail delivered within +1 day, +2 days, and +3 days of its applicable service standard.

2. Please provide Market Dominant on-time service performance and service variance results at the national, area, and district levels for each week corresponding to question 1, for the same period last year ("SPLY", *i.e.*, the corresponding weeks in FY 2019). The on-time and variance results shall correspond to the level of disaggregation (*i.e.*, product and service standard) required by 39 C.F.R. part 3055.

By the Commission.

Erica A. Barker  
Secretary