

UNITED STATES POSTAL SERVICE

FY2021

CONGRESSIONAL BUDGET SUBMISSION

BUDGET WORKPAPERS

U.S. POSTAL SERVICE
Fiscal Year 2021
PRESIDENT'S BUDGET HIGHLIGHTS

ITEM	FY2019 BASELINE	USPS FY2020 ESTIMATE	OMB PROPOSED ADJ.	OMB FY2020 ESTIMATE	USPS FY2021 ESTIMATE	OMB PROPOSED ADJ.	OMB FY2021 ESTIMATE
Workyears	650,890	641,874		641,874	629,876		629,876
Mail Volume (Millions of Pieces)	142,570	138,101		138,101	131,595		131,595
Mail Volume (Percent Change Over Previous Year)	-2.6%	-3.1%		-3.1%	-4.7%		-4.7%
Workyears (Percent Change Over Previous Year)	1.1%	-1.4%		-1.4%	-1.9%		-1.9%
Change in Pieces Per Workyear (Percent Change Over Previous Year)	-3.7%	-1.8%		-1.8%	-2.9%		-2.9%
Total Revenues and Operating Receipts	71,305,488	71,773,721		71,773,721	71,189,267		71,189,267
Total Expenses	80,119,038	79,365,011		79,365,011	79,936,849		79,936,849
Net Income or (Loss)	(8,813,550)	(7,591,290)		(7,591,290)	(8,747,582)		(8,747,582)
Capital Commitments (\$000) Total	1,976,603	2,644,201		2,644,201	3,985,522		3,985,522
Capital Outlays (\$000)	1,419,203	2,300,795		2,300,795	2,834,126		2,834,126

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**COST SEGMENT 1
Postmasters**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	16,034	15,987	(47)	-0.3%	15,851	(137)	-0.9%
Expenses (\$000):							
Salaries and Benefits	1,645,511	1,666,552	21,041	1.3%	1,685,495	18,943	1.1%
Travel and Transportation of Persons	20,497	18,315	(2,182)	-10.6%	22,015	3,700	20.2%
Total	1,666,008	1,684,867	18,859	1.1%	1,707,510	22,643	1.3%

Description:

This segment includes personnel costs that can be attributed to postmasters and district managers/postmasters. Segment 1 costs consist of the salaries, benefits, travel, and relocation costs recorded in general ledger sub-accounts 101 and 102. Also included are amounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 2
Professionals and Supervisors**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	37,416	35,902	(1,514)	-4.0%	35,202	(700)	-2.0%
Expenses (\$000):							
Salaries and Benefits	3,480,265	3,528,292	48,026	1.4%	3,543,871	15,579	0.4%
Travel and Transportation of Persons	24,954	22,297	(2,657)	-10.6%	22,304	8	0.0%
Total	3,505,219	3,550,589	45,370	1.3%	3,566,176	15,587	0.4%

Description:

This segment includes personnel costs that can be attributed to supervisors and technical personnel in field installations, except those in custodial, building, and equipment maintenance activities (Segment 11), motor vehicle service activities (Segment 12), and miscellaneous local operations (Segment 13). Managers of postal installations other than post offices are covered by this segment. Segment 2 costs consist of the salaries, benefits, travel, and relocation costs recorded in general ledger sub-accounts 103 and 130. Also included are accounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 3
Clerks and Mail Handlers CAG A-K**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	202,229	197,468	(4,761)	-2.4%	191,598	(5,870)	-3.0%
Expenses (\$000):							
Salaries and Benefits	15,030,828	15,307,018	276,190	1.8%	15,374,328	67,310	0.4%
Travel and Transportation of Persons	22,793	20,366	(2,427)	-10.6%	20,373	7	0.0%
Total	15,053,621	15,327,384	273,763	1.8%	15,394,702	67,317	0.4%

Description:

This segment includes personnel costs that can be attributed to clerks and mail handler personnel in CAG A-K post offices, their classified stations and banches, processing and distribution centers/facilities, air mail centers, facilities, bulk mail centers, and remote encoding centers. Segment 3 costs consist of the salaries, benefits, travel and relocation recorded in general ledger sub-accounts 104, 105 and 107. Also included are amounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 6
City Delivery Carriers**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	220,094	215,047	(5,047)	-2.3%	210,824	(4,223)	-2.0%
Expenses (\$000):							
Salaries and Benefits	16,739,886	17,047,525	307,639	1.8%	17,122,489	74,964	0.4%
Travel and Transportation of Persons	10,502	9,384	(1,118)	-10.6%	9,387	3	0.0%
Total	16,750,389	17,056,909	306,520	1.8%	17,131,876	74,967	0.4%

Description:

This segment includes personnel costs that can be attributed to city delivery carriers. Segment 6 includes office activity, and Segment 7 includes street activity. Segment 6 and 7 costs consist of the salaries, benefits, travel and relocation recorded in general ledger sub-account 113. Also included are amounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 8
Vehicle Drivers**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	9,864	9,811	(53)	-0.5%	9,683	(128)	-1.3%
Expenses (\$000):							
Salaries and Benefits	815,849	830,842	14,994	1.8%	834,496	3,653	0.4%
Travel and Transportation of Persons	134	120	(14)	-10.6%	120	0	0.0%
Total	815,983	830,962	14,979	1.8%	834,616	3,654	0.4%

Description:

This segment includes personnel costs that can be attributed to vehicle service drivers. Segment 8 costs consist of the salaries, benefits, travel, and relocation costs recorded in general ledger sub-account 114. Also included are amounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 10
Rural Carriers**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	112,986	114,079	1,093	1.0%	113,888	(191)	-0.2%
Expenses (\$000):							
Salaries and Benefits	7,915,371	8,060,834	145,463	1.8%	8,096,280	35,446	0.4%
Travel and Transportation of Persons	11,578	10,345	(1,233)	-10.6%	10,349	4	0.0%
Transportation of Things	588,051	604,753	16,701	2.8%	611,196	6,444	1.1%
Total	8,515,001	8,675,932	160,931	1.9%	8,717,825	41,893	0.5%

Description:

This segment includes personnel costs that can be attributed to rural carriers. Segment 10 costs consist of the salaries, benefits, travel, and relocation costs recorded in general ledger sub-account 112. Also included are amounts recorded in account identifier codes related to the same sub-accounts. Rural carrier equipment maintenance allowance costs (52462) are included in this segment.

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**COST SEGMENT 11
Building, Plant and Operating Equipment**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	35,554	35,624	71	0.2%	34,985	(640)	-1.8%
Expenses (\$000):							
Salaries and Benefits	3,131,240	3,186,503	55,264	1.8%	3,200,524	14,021	0.4%
Travel and Transportation of Persons	10,867	9,710	(1,157)	-10.6%	9,714	3	0.0%
Other Services	48,719	50,204	1,485	3.0%	51,966	1,762	3.5%
Total	3,190,826	3,246,417	55,591	1.7%	3,262,203	15,786	0.5%

Description:

This segment includes all personnel costs, including supervision, that can be attributed to building services, postal operating, building, and plant equipment maintenance, maintenance administrative support, and repair center activities. Segment 11 costs consist of the salaries, benefits, travel and relocation costs recorded in general ledger sub-accounts 121, 123, 125, 127, and 153. Also included are amounts recorded in account identifier codes related to the same sub-accounts. Costs for contract cleaners (52311) are included in this segment.

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**COST SEGMENT 12
Vehicle Maintenance**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	6,075	6,207	132	2.2%	6,135	(72)	-1.2%
Expenses (\$000):							
Salaries and Benefits	539,722	549,307	9,586	1.8%	551,723	2,416	0.4%
Travel and Transportation of Persons	165	148	(18)	-10.6%	148	0	0.0%
Transportation of Things	62,904	113,292	50,388	80.1%	111,956	(1,336)	-1.2%
Other Services	290,910	170,292	(120,619)	-41.5%	172,861	2,569	1.5%
Supplies and Materials	422,528	231,616	(190,912)	-45.2%	235,413	3,797	1.6%
Inventory Adjustments	388,044	221,261	(166,782)	-43.0%	224,544	3,282	1.5%
Total	1,704,273	1,285,916	(418,357)	-24.5%	1,246,645	10,729	0.8%

Description:

This segment includes all personnel costs, including supervision, that can be attributed to motor vehicle maintenance services. Segment 12 costs consist of the salaries, benefits, travel and relocation recorded in general ledger sub-account 141. Also included are amounts recorded in account identifier codes related to the same sub-accounts. Costs for motor vehicle supplies, materials, maintenance, and vehicle hire are included in this segment.

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**COST SEGMENT 13
Miscellaneous Field Operations**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	290	292	2	0.7%	291	(1)	-0.3%
Expenses (\$000):							
Salaries and Benefits	211,615	427,150	215,535	101.9%	434,807	7,658	1.8%
Travel and Transportation of Persons	13,976	12,606	(1,371)	-9.8%	12,729	123	1.0%
Transportation of Things	30,584	73,327	42,743	139.8%	74,730	1,403	1.9%
Other Services	61,683	63,563	1,880	3.0%	65,794	2,231	3.5%
Supplies and Materials	298,244	281,954	(16,290)	-5.5%	279,646	(2,309)	-0.8%
Total	616,102	858,599	242,497	39.4%	867,706	9,106	1.1%

Description:

This segment includes personnel costs that can be attributed to the Mail Equipment Shops, the facility field offices, and the purchasing field service centers. Segment 13 costs consist of the salaries, benefits, travel, and relocation costs recorded in general ledger sub-accounts 142, 146, and 148. Also included are amounts recorded in account identifier codes related to the same sub-accounts.

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**COST SEGMENT 14
Transportation**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears							
Expenses (\$000):							
Transportation of Things	8,184,163	8,465,884	281,721	3.4%	8,431,713	(34,171)	-0.4%
Total	8,184,163	8,465,884	281,721	3.4%	8,431,713	(34,171)	-0.4%

Description:

This segment includes the cost of non-Postal Service contractual resources used to transport domestic mail between Postal Service facilities within the United States of America. Air, highway, rail, and water transportation modes are included. Note: The cost of the Postal Services used to transport mail, which include Vehicle Service Drivers and Postal Service owned vehicles, are included in Cost Segment 8). This segment also includes the costs of transporting international mail between the United States and foreign countries. Additionally, Segment 14 includes the impact of fluctuations in the international currency conversion (known as Special Drawing Rights or SDRs) on international transportation costs. The cost of overseas military and official U.S. Government mail and an exactly offsetting reimbursement from the U. S. Government is also included in this segment.

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**COST SEGMENT 15
Building Occupancy**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears							
Expenses (\$000):							
Transportation of Things	71	170	99	140.7%	173	3	1.9%
Rental Payments to GSA	29,084	29,970	886	3.0%	31,022	1,052	3.5%
Rental Payments to Others	1,109,416	1,143,231	33,815	3.0%	1,183,359	40,127	3.5%
Communications, Utilities, and Misc	710,146	712,248	2,102	0.3%	723,226	10,978	1.5%
Other Services	257,120	261,398	4,278	1.7%	265,200	3,801	1.5%
Capitalized Leases	(61,306)	(63,175)	(1,869)	3.0%	(65,392)	(2,217)	3.5%
Total	2,044,531	2,083,843	39,312	1.9%	2,137,587	53,744	2.6%

Description:

This segment includes the non-capital related non-personnel costs of occupying and maintaining Postal Service owned and rented facilities. These costs include rent, heating fuel, building repairs and alterations, and utilities, such as gas, electricity, and water.

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**COST SEGMENT 16
Supplies and Services**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	86	81	(5)	-5.4%	81	(0)	-0.3%
Expenses (\$000):							
Salaries and Benefits	10,095	10,277	182	1.8%	10,322	45	0.4%
Travel and Transportation of Persons	97	87	(10)	-10.6%	87	0	0.0%
Transportation of Things	88	87	(0)	-0.4%	88	1	1.1%
Communications, Utilities and Misc.	138,179	136,712	(1,468)	-1.1%	136,754	42	0.0%
Printing and Reproduction	58,013	58,934	921	1.6%	60,583	1,649	2.8%
Other Services	1,770,680	1,717,825	(52,855)	-3.0%	1,715,375	(2,450)	-0.1%
Supplies and Materials	800,645	785,351	(15,295)	-1.9%	786,174	823	0.1%
Equipment	2,828	2,789	(39)	-1.4%	2,798	8	0.3%
Inventory Adjustments	302,847	279,264	(23,583)	-7.8%	275,690	(3,574)	-1.3%
Total	3,083,472	2,991,326	(92,146)	-3.0%	2,987,871	(3,455)	-0.1%

Description:

This segment includes the non-personnel cost of supplies and spare parts, and the personnel cost of employees at Material Distribution Centers who purchase and maintain inventories of postal supplies and spare parts, and then distribute them to postal installations. Also included is the cost of internet and phone services, printing and reproduction, including postage stock and other accountable paper, and the cost of contractual and other services, except those related to the transportation of mail which are included in Cost Segment 14, and those related to Headquarters Administration which are included in Cost Segment 18.

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**COST SEGMENT 17
Research and Development**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears							
Expenses (\$000):							
Other Services	26,664	26,595	(70)	-0.3%	26,917	322	1.2%
Total	26,664	26,595	(70)	-0.3%	26,917	322	1.2%

Description:

This segment includes the costs of contractual services related to Research and Development (R&D) initiatives on new technologies and equipment which primarily include efforts to improve mail processing technology, delivery and retail technology, construction engineering, and field Industrial Engineering. Personnel costs for Postal Service employees engaged in R&D activities are described in Segment 18.

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**COST SEGMENT 18
Administration and Area Operations**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	10,231	11,344	1,113	10.9%	11,308	(36)	-0.3%
Expenses (\$000):							
Salaries and Benefits	11,590,067	9,738,147	(1,851,920)	-16.0%	9,975,075	236,928	2.4%
Travel and Transportation of Persons	80,846	72,239	(8,607)	-10.6%	72,264	25	0.0%
Benefits of Former Personnel	830,378	943,545	113,167	13.6%	1,043,715	100,170	10.6%
Printing and Reproduction	212	409	197	93.1%	417	7	1.8%
Other Services	312,962	334,516	21,553	6.9%	331,978	(2,537)	-0.8%
Supplies and Materials	3,832	3,623	(209)	-5.5%	3,593	(30)	-0.8%
Equipment	31	31	(1)	-1.6%	31	0	0.7%
Total	12,818,329	11,092,510	(1,725,819)	-13.5%	11,427,073	334,564	3.0%

Description:

This segment includes the personnel cost of employees at Headquarters, Headquarters related Field Service Units, and Area offices. Non-personnel costs specifically related to Headquarters or Area Administration, and miscellaneous support costs and contingencies which are corporatewide in nature are also included. Other costs included are awards and lump sum payments made to employees whose personnel costs are included in Segments 15, 16, 17, and 19 and corporatewide personnel costs which are not allocated by employee category. Only those awards and lump sum payments which relate to individual performance or some other circumstances unique to one individual are included in Segment 18. Awards and lump sum payments that are made to all or most employees in an employee category are included with the personnel cost of that employee category. Corporatewide personnel costs include workers' compensation, unemployment compensation, CSRS unfunded liabilities, CSRS annuitant COLAs, annuitant health benefits, annuitant life insurance, repricing of annual leave, annuity protection program, and health benefits for employees on worker's compensation.

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**COST SEGMENT 19
Support Services**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears	31	31	0	0.0%	31	(0)	0.0%
Expenses (\$000):							
Salaries and Benefits	3,869	3,768	(101)	-2.6%	3,785	17	0.5%
Travel and Transportation of Persons	538	481	(57)	-10.6%	481	0	0.0%
Other Services	11,814	10,569	(1,245)	-10.5%	10,570	2	0.0%
Supplies and Materials	1,545	1,381	(165)	-10.6%	1,381	0	0.0%
Total	17,766	16,198	(1,568)	-8.8%	16,217	19	0.1%

Description:

This segment includes the non-personnel cost of equipment maintenance training supplies and services, and the personnel cost of employees at the Maintenance Technical Support Center.

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**COST SEGMENT 20
Depreciation and Servicewide**

	Baseline FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears							
Expenses (\$000):							
Other Services	2,241	5,394	3,153	140.7%	5,497	103	1.9%
Supplies and Materials	1,655	1,687	32	2.0%	1,740	52	3.1%
Insurance Claims and Indemnities	192,106	229,521	37,415	19.5%	233,839	4,318	1.9%
Interest	239,959	247,697	7,738	3.2%	360,330	112,633	45.5%
Depreciation	1,690,731	1,737,072	46,341	2.7%	1,592,867	(144,204)	-8.3%
Total	2,126,692	2,221,371	94,679	4.5%	2,194,273	(27,098)	-1.2%

Description:

This segment includes the cost of capital plant and equipment which consists of depreciation, amortization, and interest on debt. All Postal Service debt currently outstanding was incurred for the acquisition of capital. Also included in Segment 20 are claims, losses, and other non-capital amounts written off. Interest on retirement liabilities is reflected in Segment 20 so that all interest is included together in the same segment.

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**COST SEGMENT 21
Capital Investments**

	Actual FY2019	Estimate FY2020	Change Amount FY2020	Percent FY2020	Estimate FY2021	Change Amount FY2021	Percent FY2021
Resources:							
Positions							
Workyears							
Expenses (\$000):							
Construction	95,208	66,600	(28,608)	-30.0%	450,658	384,058	576.7%
Building Improvements	761,987	891,770	129,783	17.0%	772,792	(118,978)	-13.3%
Mail Processing Equipment	375,762	513,356	137,594	36.6%	274,039	(239,317)	-46.6%
Vehicles	561,418	515,896	(45,522)	-8.1%	1,840,990	1,325,094	256.9%
Retail Equipment	-	12,954	12,954	0.0%	500	(12,454)	-96.1%
Postal Support Equipment	182,228	643,624	461,397	253.2%	646,542	2,918	0.5%
Total	1,976,603	2,644,201	667,597	33.8%	3,985,522	1,341,321	50.7%

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**COST SEGMENT 21
Capital Investments (continued)**

Descriptions:

Construction and Building Improvements

This category includes funds for acquisition of sites, design and construction of new postal owned buildings, purchase of existing facilities, and improvement to existng leased and owned post office buildings.

Mail Processing Equipment:

The funds planned in this program are for the purchase of fixed mechanization, non-fixed mechanization and other mail handling equipment. Fixed mechanization is custom made to meet the requirements for a particular mail handling operation or a specific building. Non-fixed mechanization consists of automated modules of equipment such as Delivery Bar Code Sorters (DBCS), Automated Flat Sorting Machines (AFMS), upgrade and retrofit kits, etc. This program is directed toward reducing costs in mail processing operations.

Vehicles:

The vehicle program consists of four vehicle requirement categories: carrier motorization, bulk transfer vehicles for delivery and intra/inter transport of the mails, law enforcement vehicles for postal inspector surveillance, and other maintenance of vehicles and buildings.

Customer Service Equipment:

This equipment supports post office lobby, window, and self-service programs. The Postal Service's objective is to render new and improved services to postal customers in the retail areas of post offices.

Postal Support Equipment:

Support equipment consists of such items as office machines and furniture, maintenance equipment, and automatic data processing equipment.

ACTUAL FISCAL YEAR: 2019

UNITED STATES POSTAL SERVICE

FY2021

CONGRESSIONAL BUDGET SUBMISSION

SUMMARY TABLES SE-1, SE-2, SE-6

UNITED STATES POSTAL SERVICE

FY2021

CONGRESSIONAL BUDGET SUBMISSION

SUMMARY TABLE SE-1

**U. S. POSTAL SERVICE
MAIL VOLUME AND REVENUE
FISCAL YEARS 2019 - 2021
(IN THOUSANDS)**

CLASSIFICATION	FY2019				FY2020				FY2021			
	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY
OPERATING REVENUES												
FIRST CLASS	56,340,264	-2.85%	28,794,385	0.28%	55,447,594	-1.58%	29,347,963	1.92%	52,307,190	-5.66%	28,761,335	-2.00%
EXPRESS MAIL	26,163	0.00%	716,187	-4.79%	24,096	-7.90%	683,282	-4.59%	22,108	-8.25%	647,339	-5.26%
MAILGRAMS
PRIORITY (HEAVY PIECES)	1,085,239	1.42%	9,463,189	4.51%	1,117,882	3.01%	10,120,372	6.94%	1,140,134	1.99%	10,610,528	4.84%
PERIODICALS	4,634,618	-7.19%	1,187,758	-6.50%	4,389,024	-5.30%	1,152,495	-2.97%	4,100,478	-6.57%	1,095,323	-4.96%
STANDARD MAIL	75,701,919	-2.09%	16,638,510	-0.98%	72,794,962	-3.84%	16,249,792	-2.34%	69,893,067	-3.99%	15,744,850	-3.11%
PACKAGE SERVICES	3,608,333	-3.10%	7,824,622	5.01%	3,299,204	-8.57%	7,482,533	-4.37%	3,226,075	-2.22%	7,611,251	1.72%
U.S. POSTAL SERVICE MAIL	284,535	-2.99%	267,086	-6.13%	256,349	-4.02%
FREE-FOR-THE-BLIND MAIL	34,104	-19.83%	32,330	-5.20%	30,352	-6.12%
INTERNATIONAL (FEES INCL)	854,953	-9.16%	2,403,700	-6.74%	729,235	-14.70%	2,295,239	-4.51%	619,296	-15.08%	2,385,756	3.94%
DOMESTIC FEES	147,877	-5.27%	162,940	10.19%	156,194	-4.14%
TOTAL VOLUME & REVENUE FROM MAIL	142,570,128	-2.62%	67,176,228	0.59%	138,101,413	-3.13%	67,494,617	0.47%	131,595,049	-4.71%	67,012,576	-0.71%
SPECIAL SERVICES & OTHER:												
BOX RENTS	11,730	-1.95%	1,037,094	3.85%	11,422	-2.62%	1,073,319	3.49%	11,331	-0.79%	1,093,092	1.84%
MONEY ORDER FEES	81,268	-2.55%	147,618	0.54%	76,887	-5.39%	142,361	-3.56%	72,550	-5.64%	136,339	-4.23%
SPECIAL SERVICES	5,897,000	1.11%	1,439,591	-2.62%	5,761,372	-2.30%	1,421,173	-1.28%	5,796,187	0.60%	1,404,107	-1.20%
OTHER REVENUE NET	1,327,558	11.08%	1,444,444	8.80%	1,347,872	-8.85%
TOTAL SPEC. SVCS. & OTHER REVENUE	5,989,997	97.55%	2,624,303	-4.36%	5,849,681	-2.34%	2,636,854	0.48%	5,880,069	0.52%	2,633,538	-0.13%
TOTAL OPERATING REVENUE	71,128,088	0.75%	71,575,915	0.63%	70,993,986	-0.86%
APPROPRIATIONS												
APPROPRIATIONS REVENUE	35,381	-41.55%	38,516	8.86%	36,412	-5.46%
TOTAL REVENUES	71,163,469	0.71%	71,614,431	0.63%	71,030,398	-0.86%
INTEREST & INVEST. INCOME	142,019	15.58%	159,290	12.16%	158,869	-0.26%
Deferred Revenue Prepaid Postage Change in Estimate			-									
TOTAL REVENUE	71,305,488	0.74%	71,773,721	0.66%	71,189,267	-0.81%

ACTUAL FISCAL YEAR: 2019

UNITED STATES POSTAL SERVICE

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CONGRESSIONAL BUDGET SUBMISSION

SUMMARY TABLE SE-2

**U. S. POSTAL SERVICE
SPECIAL SERVICES TRANSACTIONS AND POSTAL REVENUE
FISCAL YEARS 2019 - 2021
(IN THOUSANDS)**

CLASSIFICATION SPECIAL SERVICES	FY2019				FY2020				FY2021			
	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY	PIECES OR TRANS- ACTIONS	% CHG FROM SPLY	POSTAL REVENUE	% CHG FROM SPLY
REGISTRY	3,308	47.79%	39,297	10.80%	2,542	-23.15%	28,070	-28.57%	2,274	-10.54%	24,244	-13.63%
CERTIFIED	186,935	-20.10%	653,580	-8.60%	185,311	-0.88%	657,380	0.57%	181,076	-2.29%	654,806	-0.39%
INSURANCE	14,348	-48.90%	77,675	-28.37%	12,634	-11.95%	69,849	-10.08%	11,230	-11.11%	63,438	-9.18%
DELIVERY RECT SERVICE	137,799	-12.35%	314,257	-11.76%	131,353	-4.68%	308,299	-1.90%	125,007	-4.83%	300,419	-2.56%
COLLECT-ON-DELIVERY	368	-24.36%	4,206	-5.09%	324	-11.96%	3,782	-10.08%	297	-8.36%	3,545	-6.28%
STAMPED ENVELOPES	-	0.00%	12,746	3.67%	-	0.00%	14,298	12.17%	-	0.00%	15,109	5.67%
BOX RENT	11,730	-10.93%	1,037,094	16.62%	11,422	-2.62%	1,073,319	3.49%	11,331	-0.79%	1,093,092	1.84%
DELIVERY CONFIRMATION	5,444,256	131.45%	60,030	-55.92%	5,320,561	-2.27%	65,058	8.37%	5,368,454	0.90%	65,510	0.69%
OTHER	191,254	-21.85%	425,418	-12.59%	185,534	...	416,799	-2.03%	180,399	...	413,376	-0.82%
TOTAL SPECIAL SERVICES	5,989,997	97.55%	2,624,303	-4.36%	5,849,681	-2.34%	2,636,854	0.48%	5,880,069	0.52%	2,633,538	-0.13%

ACTUAL FISCAL YEAR: 2019

UNITED STATES POSTAL SERVICE

FY2021

CONGRESSIONAL BUDGET SUBMISSION

SUMMARY TABLE SE-6

**U. S. POSTAL SERVICE
SELECTED OPERATING STATISTICS
FISCAL YEARS 2019 - 2021**

ITEM	FY2019		FY2020		FY2021	
	AMOUNT	% CHANGE FR SPLY	AMOUNT	% CHANGE FR SPLY	AMOUNT	% CHANGE FR SPLY
MAIL VOLUME (BILLIONS OF PIECES - GFY)	142.570	-2.62%	138.101	-3.1%	131.595	-4.7%
CITY DELIVERY:						
POSSIBLE DELIVERIES (MILL)	91.5	0.53%	91.9	0.5%	92.3	0.5%
RURAL DELIVERY:						
NUMBER OF RURAL BOXES(MILL)	46.1	-0.08%	47.0	1.8%	47.8	1.8%
AVG DAILY ROUTE MILES (THOUS)	3,652.9	0.00%	3,762.0	1.4%	3,816.4	1.4%
POST OFFICES:						
CAG A-G	7,996	1.11%	7,996	0.0%	7,996	0.0%
CAG H-J	7,064	-2.75%	7,064	0.0%	7,064	0.0%
CAG K&L	11,302	0.00%	11,302	0.0%	11,302	0.0%
TOTAL	26,362	0.00%	26,362	0.0%	26,362	0.0%
CONTRACT STATIONS	2,175	-2.90%	2,175	0.0%	2,175	0.0%
INTERIOR SPACE OCCUPIED: (THOUSANDS OF SQ. FT.)						
	274,283	0.0%	274,283	0.0%	274,283	0.0%

ACTUAL FISCAL YEAR: 2019