

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2018

Docket No. ACR2018

**NOTICE OF THE UNITED STATES POSTAL SERVICE REGARDING FILING
OF POST OFFICE SUSPENSION INFORMATION UPDATE FOR FY20 QUARTER 1**
(February 10, 2020)

On pages 201-202 of the Fiscal Year 2018 Annual Compliance Determination (issued on April 12, 2019), the Commission directed the Postal Service to continue filing quarterly updates on post office suspensions within 40 days of the end of each quarter. Accordingly, the Postal Service has electronically attached the requested update for FY 2020 Quarter 1 to this Notice, as Excel file "FY20_Q1_Suspensions_Update.xls."

The Postal Service originally reported 655 suspended post offices at the start of FY 2017. An additional seven (7) suspended offices were entered into the Postal Service's tracking system after FY 2017 began, bringing the total number of suspended offices to 662. The additional seven (7) offices were identified in the FY 2017 Quarter 4 report filed with the Commission on November 8, 2017, in the ACR2016 docket. Since then, the Postal Service has regularly updated the status of these suspended post offices.

During FY 2019 Quarter 1, there were no offices published in the *Postal Bulletin*, and three (3) additional, previously suspended post offices were re-opened, bringing the remaining suspended total to 247.

During FY 2019 Quarter 2, there were no offices published in the *Postal Bulletin*, and five (5) additional, previously suspended post offices were re-opened, bringing the remaining suspended total to 242.

During FY 2019 Quarter 3, there were no offices published in the *Postal Bulletin*, and three (3) additional, previously suspended post offices were re-opened, bringing the remaining suspended total to 239.

During FY 2019 Quarter 4, there were four (4) offices published in the *Postal Bulletin*, and seven (7) additional, previously suspended post offices were re-opened, bringing the remaining suspended total to 228.

During FY 2020 Quarter 1, there were no offices published in the *Postal Bulletin*, and four (4) additional, previously suspended post offices were re-opened, bringing the remaining suspended total to 224.

The Postal Service has now reduced the number of suspended offices from the original 662 identified by 438, which represents a 66.2 percent reduction of the original 662 suspensions. The Postal Service is currently reviewing each of the remaining 224 suspended post offices to determine the proper course of action to be taken.

Figures through the end of FY 2020 Quarter 1 are furnished in the attachment.

Finally, as noted in previous quarterly suspension filings, the Postal Service also filed data on the total number of all suspended post offices in USPS–FY18–33 in the ACR2018 docket; these numbers reported include other post offices suspended in FY 2017 and FY 2018 (in addition to the 662 post offices suspended at the end of FY 2016). See January 28, 2019 Postal Service Responses to ChIR No. 3, question 9.b.¹

¹ More recently, the Postal Service reported updated totals on all suspensions in USPS-FY19-33 in the ACR2019 docket; see *also* January 17, 2020 Postal Service Responses to ChIR No. 2, question 2

In accordance with this CHIR response and the Annual Compliance Determination, the Postal Service is providing an updated plan for resolving all remaining suspended post offices, including more recently suspended post offices, as part of this FY 2020, Quarter 1 post office suspension report.

Specifically, and as noted in the Postal Service's responses to ChIR No. 9, filed on February 7, 2020, Delivery Operations headquarters staff vacancies have now been filled, training and guidance is being provided to new team members, and regular update meetings are being held in the field, all in an effort to meet the Commission's September 2020 completion date for resolution of all 662 original suspended offices. Also, Postal Service management has provided additional data and instructions to the field management teams as to the status of the various suspended post offices and how to complete their tasks to resolve these suspensions.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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(addressing discrepancy between post office suspension numbers reported in USPS-FY19-33 and those reported in the FY 2019 ACR narrative).