

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2018

Docket No. ACR2018

RESPONSES OF THE UNITED STATES POSTAL SERVICE TO
QUESTIONS 1-2 OF CHAIRMAN'S INFORMATION REQUEST NO. 19

The United States Postal Service hereby provides its responses to the above-listed questions of Chairman's Information Request No. 19, issued on February 28, 2019. Each question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Nabeel R. Cheema.
Chief Counsel, Pricing & Product Support

Eric P. Koetting

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 277-6333
eric.p.koetting@usps.gov
March 7, 2019

**RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO CHAIRMAN'S INFORMATION REQUEST NO. 19**

1. Please see Attachment, filed under seal.

RESPONSE:

Please see the response filed under seal in USPS-FY18-NP42.

**RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO CHAIRMAN'S INFORMATION REQUEST NO. 19**

2. Please see Attachment, filed under seal.

RESPONSE:

A new system is in place sponsored by the Mail Entry Payment and Technology (MEPT) called 'Package Platform'. Customers started signing on to the system in January 2019 for returns, and the system is intended to replace our traditional Merchandise Return Service and Scan-Based Payment programs. In this system, package-level weight and other scan event information tied to the IMpB will be collected off of mail processing equipment. This information will be used to validate the zone and rate the customers claimed in their payment files. If discrepancies are detected, the Package Platform will make postage adjustments based on the zone, weight and dimension attributes captured by the system. Thus, the new system can be used to pursue the objective identified in the question.