

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Robert G. Taub, Chairman;
Tony Hammond, Vice Chairman;
Mark Acton; and
Nanci E. Langley

Public Inquiry on Modification of Service
Performance Measurement Systems for
Market Dominant Products

Docket No. PI2018-2

ORDER CLOSING DOCKET

(Issued December 27, 2018)

On November 5, 2018, the Commission issued an order conditionally approving modifications to the Postal Service's market dominant service performance measurement systems.¹ The approval was conditioned upon the Postal Service making certain corrections to its documentation, or providing explanations for why those corrections were not necessary. Order No. 4872 at 2.

The Postal Service also was directed to undertake two additional tasks. First, the Postal Service was directed to address concerns regarding the description of the measurement system for First-Class Mail International. *Id.* at 10. Second, the Postal Service was directed to revise its Service Performance Measurement plan by excising descriptions of legacy systems no longer in use and focusing on the current service performance measurement systems. *Id.* The Commission asked that the second task

¹ Order Conditionally Approving Modifications to Market Dominant Service Performance Measurement Systems, November 5, 2018 (Order No. 4872).

be completed prior to requesting any future changes to the service performance measurement systems, but in no case later than April 30, 2019. *Id.* at 10-11.

On December 10, 2018, the Postal Service filed its response to Order No. 4872.² A revised United States Postal Service, Service Performance Measurement plan dated December 10, 2018 (both clean and redline copies) and a chart explaining the modifications to the plan were attached to the Response. The Response also addressed the Commission's concerns regarding the description of the measurement system for First-Class Mail International.

Having satisfied the Commission's directives for conditional approval of the modifications to the Postal Service's market dominant service performance measurement systems and addressing the concerns regarding the description of the measurement system for First-Class Mail International, this docket is hereby closed.

The remaining task of revising the Service Performance Measurement plan by excising descriptions of legacy systems no longer in use and focusing on the current service performance measurement systems is a long term task which is not dependent upon this docket remaining open. The Postal Service has the option of either filing the revised document under any future docket established for considering additional service performance measurement system modifications, or filing under Docket No. PI2018-2 if no additional modifications are forthcoming.

It is ordered:

Docket No. PI2018-2, Public Inquiry on Modification of Service Performance Measurement Systems for Market Dominant Products, is hereby closed.

By the Commission.

Stacy L. Ruble
Secretary

² United States Postal Service Response to Order No. 4872, December 10, 2018 (Response).