

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2016

Docket No. ACR2016

CHAIRMAN'S INFORMATION REQUEST NO. 33

(Issued December 20, 2017)

To clarify service performance data reporting, the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than December 29, 2017.

1. Please refer to Library Reference USPS-FY16-NP46, June 26, 2017, Excel file "ACR2016.USPS.NP46.06.26.2017\ACD.FCM.FY17Q1Q2.Q1b.NONPUBLIC.xlsx," tab "Q1b." Please provide the districts corresponding to the facilities listed in cells B18 through B92.
2. Please refer to the Second Response of the United States Postal Service to Commission Requests for Additional Information in the FY 2016 Annual Compliance Determination, June 26, 2017, Excel file "acd.fcm.fy17q1q2.pub.xlsx," tab "Q2b" (Second Response). Please provide the national percentage of First-Class Mail Single-Piece Letters/Postcards with collection delays. These results should be disaggregated by service standard. These results should be for Fiscal Quarters 1, 2, 3, 4, "mid-year,"<sup>1</sup> "second-half,"<sup>2</sup> and annually<sup>3</sup> for Fiscal Year (FY) 2017.

---

<sup>1</sup> Mid-year refers to the aggregation of the data for Quarters 1 and 2 of FY 2017.

<sup>2</sup> Second-half refers to the aggregation of the data for Quarters 3 and 4 of FY 2017.

<sup>3</sup> Annually refers to the aggregation of the data for all four fiscal quarters of FY 2017.

3. Please refer to the following tabs in the Second Response, Excel file “acd.fcm.fy17q1q2.pub.xlsx.” Please provide the data requested in each of the following subparts at the area level.<sup>4</sup> These results should be disaggregated by service standard. These results should be for Fiscal Quarters 1, 2, 3, 4, mid-year, second-half, and annually for FY 2017:
  - a. Tab “Q2b” (the percentage of First-Class Mail Single-Piece Letters/Postcards with collection delays)
  - b. Tab “Q3b” (the percentage of First-Class Mail Single-Piece Letters/Postcards with origin processing delays)
  - c. Tab “Q4b” (the percentage of First-Class Mail Single-Piece Letters/Postcards with AADC/ADC processing delays, presented in three separate tables specific to air transportation, ground transportation, and both)
  - d. Tab “Q4f” (the Transit Time Measurement System (TTMS) estimates of First-Class Mail Single-Piece Letters/Postcards that have missed the service standard by the last processing scan within the transit phase)
  - e. Tab “Q5b” (the TTMS estimates of First-Class Mail Single-Piece Letters/Postcards that already missed service standard by last processing operation within the destination processing phase)
  - f. Tab “Q6a” (the TTMS estimates of First-Class Mail Single-Piece Letters/Postcards with delivery/last mile failures)
4. Please refer to following four worksheets provided in Docket No. PI2016-1: Excel file “FY17 Q1 Meas Un Vol.xlsx,” tab “Please Follow Template,” March 1, 2017; Excel file “FY17Q2MeasUnVoIREV6117.xlsx,” tab “Qtr 2 FY17,” June 1, 2017; Excel file “FY17 Q3 Meas Unmeas Vol.xlsx,” tab “Please Follow

---

<sup>4</sup> Area level refers to the aggregation of results for each of the seven Postal Service areas: (1) Capital Metro, (2) Eastern, (3) Great Lakes, (4) Northeast, (5) Pacific, (6) Southern, and (7) Western.

Template,” August 29, 2017; and Excel file “fy17 q4 meas unmeas vol.xlsx,” tab “Please Follow Template,” November 29, 2017.

- a. Please refer to cells C23 and F23 in each of these four worksheets for USPS Marketing Mail, High Density and Saturation Flats/Parcels, Destination Entry Two-Day. Please explain why cell C23 in each worksheet reports a volume for the total number of pieces in measurement and cell F23 in each worksheet reports zero for the total number of Full-Service IMb pieces included in measurement.
- b. Please refer to cells B54 and C54 in each of these four worksheets for USPS Marketing Mail, Every Door Direct Mail Two-Day. Please explain why cell B54 in each worksheet reports a volume for the total number of pieces in measurement and cell C54 in each worksheet reports zero for the total number of pieces eligible for Full-Service IMb.

By the Chairman.

Robert G. Taub