

ORIGINAL

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

SPECIAL SERVICES REFORM, 1996

Docket No. MC96-3

NOTICE OF UNITED STATES POSTAL SERVICE OF FILING OF OMITTED PAGE TO
RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS NEEDHAM TO
INTERROGATORIES OF DAVID B. POPKIN
(August 26, 1996)

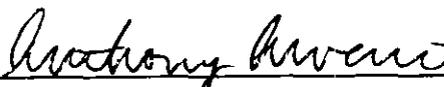
The United States Postal Service hereby gives notice that it is filing a page which was inadvertently omitted from the Response of Witness Needham to Interrogatories of David B. Popkin and Interrogatories of David B. Popkin Redirected from Witness Lyons (DBP/USPS-T1-1-11 and DBP/USPS-T8-1-9, 11-13), filed on August 23, 1996. The missing page, attached hereto, is the response to DBP/USPS-T1-11. The Postal Service regrets any inconvenience this oversight may have caused.

Respectfully submitted,

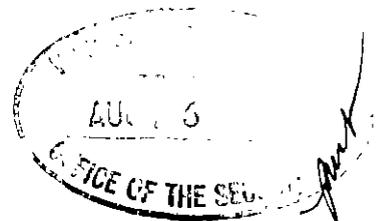
UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
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August 26, 1996



RESPONSE OF U.S. POSTAL SERVICE WITNESS NEEDHAM TO
INTERROGATORIES OF DAVID B. POPKIN
REDIRECTED FROM WITNESS LYONS

DBP/USPS-T1-11 [a] Advise any actions that have been taken by the Postal Service since January 4, 1991 to improve the quality of the return receipt service. [b] Has the Postal Service conducted any studies to determine the quality of the return receipt service and/or the extent to which it complies with the DMM and other requirements? If not, why not? [c] Provide copies of any directives, memoranda, regulations, surveys, etc. related to the quality of the return receipt service.

RESPONSE:

- a) Please see my response to OCA/USPS-T8-6.
- b) No. It has not been needed.
- c) See Domestic Mail Manual Transition Book 913.73, 932.412.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



Anthony Alverio

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August 26, 1996