

ORIGINAL

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Special Services Fees and Classifications) Docket No. MC96-3

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS JOHN F. LANDWEHR
(OCA/USPS-T3-1-3)
(July 10, 1996)

Pursuant to sections 25 and 26 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA Interrogatories 1-4 to the United States Postal Service dated June 19, 1996, are hereby incorporated by reference.

Respectfully submitted,

Gail Willette

GAIL WILLETTE
Director
Office of the Consumer Advocate



David Ruderman

DAVID RUDERMAN
Attorney

OCA/USPS-T3-1. In your testimony at 2, you indicate that Villa Rica presently has no caller service customers. Your testimony at 3 indicates that the Villa Rica facility is a fairly typical post office.

- a. For each of the Post Office box sizes at the Villa Rica post office, please indicate the number of boxes held by resident businesses, nonresident businesses, nonprofit resident organizations, nonprofit nonresident organizations, resident nonbusinesses and nonresident nonbusinesses.
- b. You state in your testimony that there are currently no caller service customers at Villa Rica. For the most recent fiscal year for which information is available, please indicate the number of post offices that have caller service customers, the number of caller service customers per post office, and the average annual volume of mail delivered to a caller service customer.
- c. What action would be taken by the Villa Rica Post Office if a nonbusiness resident requested a post office box and there were no unused post office boxes available in the size requested by that customer?

- d. What action would be taken by the Villa Rica Post Office if a nonbusiness nonresident requested a post office box and there were no unused post office boxes?
- e. What action would be taken by the Villa Rica Post Office if a business resident requested a post office box and there were no unused post office boxes?
- f. What action would be taken by the Villa Rica Post Office if a business nonresident requested a post office box and there were no unused post office boxes?

OCA/USPS-T3-2. In your testimony at 4, you indicate that the Middleburg, VA, Post Office has a waiting list of 15 to 20 prospective customers.

- a. Please specifically identify, how many of the Middleburg, VA, post office box holders are: resident nonbusinesses, nonresident nonbusinesses, resident businesses, nonresident businesses, resident nonprofit organizations, and nonresident nonprofit organizations.
- b. Of the 15 to 20 wait listed prospective post office box customers, how many are: resident nonbusinesses, nonresident nonbusinesses, resident businesses, nonresident businesses,

resident nonprofit organizations, and nonresident nonprofit organizations?

- c. Please describe the process used to determine who on the waiting list will be offered the next available post office box?
- d. If a post office box becomes available to rent, is there any preference given to offering the box to a resident versus a nonresident?
- e. If a post office box becomes available to rent, is there any preference given to offering the box to a resident business versus a resident nonbusiness?
- f. You indicated that the Middleburg, VA, Post Office has a waiting list for post office boxes. Assume that a current nonresident-post-office-box holder's fee is up for renewal. Which methodology does the Postal Service follow: offer the box to the first resident on the waiting list, or allow the current box holder to renew their post office box service without reviewing resident status?
- g. Does the Postal Service currently offer post office box service on a first-come first-serve basis?

OCA/USPS-T3-3. In your testimony at 7 and 10, you suggest that one of the problems with non-resident customers is that all communications are long-distance.

- a. Does the Postal Service call collect, or otherwise charge, non-resident box holders?
- b. If the Postal Service does not have a policy of calling collect why does it not have this policy?

Docket No. MC96-3

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 3.B(3) of the special rules of practice.



DAVID RUDERMAN
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