

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2012

Docket No. ACR2012

**RESPONSES OF THE UNITED STATES POSTAL SERVICE TO
CHAIRMAN'S INFORMATION REQUEST NO. 2**
(January 17, 2013)

The United States Postal Service provides its responses to Chairman's Information Request No. 2, issued on January 9, 2013. Each question is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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Question 1

Please refer to Library Reference USPS-FY12-33, Excel file *PostOfficesFY2012.xls*, worksheet labeled *Post Offices*.

In an Excel spreadsheet, please provide the following information concerning the individual offices closed during the fiscal year as shown in Column (E).

- a. Office Name;
- b. Location (Area, City and State);
- c. 5-digit ZIP Code; and
- d. Effective Date of Closure.

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, ChIR2.1.2.xls, Closed tab.

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Question 2

Please refer to Library Reference USPS-FY12-33, Excel file *PostOfficesFY2012.xls*, worksheet labeled **Suspensions**.

In an Excel spreadsheet, please provide the following information concerning the individual offices suspended as shown in Columns (D), (E), and (F).

- a. Office Name;
- b. Location (Area, City and State);
- c. 5-digit ZIP Code;
- d. Effective Date of Suspension; and
- e. Current status (closed, suspended, relocated, reopened).

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, ChIR2.1.2.xls, Suspended tab.

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Question 3

Please provide an Excel spreadsheet including Office Name (or other appropriate identifier), Unit Type (Community Post Office (CPO) or Contract Postal Unit (CPU)), Location (City and State), and 5-digit ZIP Code for the following:

- a. CPUs and CPOs in existence at the beginning of FY 2012;
- b. CPUs and CPOs newly established in FY 2012;
- c. CPUs and CPOs closed in FY 2012; and
- d. CPUs and CPOs in existence at the end of FY 2012.

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, ChIR2.3.xls.

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Question 4

Please provide an Excel spreadsheet showing the name, location (City and State), 5-digit ZIP Code, and start date for each Village Post Office in operation as of the end of FY 2012.

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, VPO.xls.

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Question 5

Please provide an update for FY 2012 of the table entitled "Retail Revenue by Channel" as shown in USPS-FY10-17 - 2010 Comprehensive Statement of Postal Operations at 24.

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, Channel Revenue.xls.

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Question 6

Please explain the basis on which the Postal Service concludes that alternative access points provide a sufficient range of services to customers in both urban and rural locations throughout the nation.

RESPONSE:

The Postal Service has not asserted that alternate access points alone provide a sufficient range of services to postal customers. Page 37 of the United States Postal Service FY2012 Annual Compliance Report states that “[t]o help mitigate the effect of closures of [P]ost [O]ffices and stations and branches, the Postal Service opened 55 Village Post Offices in FY 2012.” The Postal Service serves the needs of its customers through its complete retail network, which includes both Postal Service-operated retail facilities and alternate access points. Although alternate access is only one element of the Postal Service retail network, its importance is demonstrated through increased use by customers and the availability of the service most commonly purchased by customers. See *Direct Testimony of Jeffrey C. Day on Behalf of the United States Postal Service* (USPS-T-1), PRC Docket No. N2012-2 (May 25, 2012) at 2-9.

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Question 7

Please refer to Library Reference USPS-FY12-33. Please provide a copy of the *Collection Point Management System* (CPMS) database as of the end of FY 2012.

RESPONSE:

Please see USPS Library Reference USPS-LR-FY12-45, CPMS 000.499.xls and CPMS 599.999.xls.