Postal Regulatory Commission Submitted 4/30/2012 2:57:22 PM Filing ID: 82251 Accepted 4/30/2012

USPS-ST-4

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON DC 20268-0001

MAIL PROCESSING NETWORK
RATIONALIZATION SERVICE CHANGES, 2011

Docket No. N2012-1

SUPPLEMENTAL TESTIMONY OF MICHAEL D. BRADLEY ON BEHALF OF THE UNITED STATES POSTAL SERVICE

TABLE OF CONTENTS

AUTO	BIOGF	RAPHICAL SKETCHi
PURP	OSE A	ND SCOPEv
ASSO	CIATE	D LIBRARY REFERENCESvi
I		SED MAIL PROCESSING LABOR COST CHANGES ARISING 1 THE CHANGE IN SERVICE STANDARDS1
	A.	Workload Transfer Cost Change 1
	B.	Plant Management Cost Change3
	C.	In-Plant Support Cost Change3
	D.	Productivity Gain Cost Change4
	E.	Supervisor Cost Change7
	F.	Premium Pay Reduction Cost8
	G.	Indirect Cost Change9
II.		SED TRANSPORTATION COST CHANGES ARISING FROM THE IGE IN SERVICE STANDARDS10
	A.	Revision in Cost Changes in Plant-to-Plant Highway Transportation
	B.	Revision in Cost Changes in Plant-to-Post Office Highway Transportation11
III.	THE F	REVISED OVER OVERALL CHANGE IN COST15

PURPOSE AND SCOPE

The Postal Service revised its determination of which facilities would be active and inactive in the realigned network. This revised determination necessitates an associated revision in the estimated cost changes in a number of areas. The purpose of this supplemental testimony is to present revised estimates of the changes in cost that are caused by the proposed change in service standards.

I present revisions in the areas of mail processing labor cost and transportation cost, as well as the revised overall change in cost.

1 2		
3	ASSO	OCIATED LIBRARY REFERENCES
4		
5	I am sponsoring th	ne following Library References which are associated
6	with this testimony:	
7 8 9 10	USPS-LR- N2012-1/92	Revised Mail Processing Labor Cost Savings
11 12 13	USPS-LR- N2012-1/93	Revised Highway Transportation Cost Changes

3

I.

cost changes.

Α.

4

5

6

7 8

9 10

11

12

13

14 15

16

17 18

19

20

21

22

smaller than the previously estimated workload transfer cost savings.

² See "Direct Testimony Michael D. Bradley on Behalf of the United States Postal

Service," Docket No. N2012-1, USPS-T-10, at 5.

¹ The revised facility determinations are presented in USPS-LR-N2012-1/82.

REVISED MAIL PROCESSING LABOR COST CHANGES ARISING

necessitates revisiting the estimated cost savings from the proposed new service

determined that it will close fewer facilities than it originally anticipated and that

change will potentially influence the various areas of mail processing labor cost

areas is influenced by the change in facility designation and presents the revised

As explained in my direct testimony, workload transfer cost savings arise

from the reduction in institutional cost caused by the consolidation of operations.²

It depends upon the number of sites identified as inactive and is thus affected by

the revision of network structure. The revised workload transfer cost savings are

calculated by using the revised list of inactive MODS facilities to compute, using

relevant mail proceeding operations for the new list of inactive sites. The revised

workload transfer cost savings are presented in Table 1. As expected, they are

the same methodology as in my direct testimony, the institutional costs in the

savings. This part of my testimony describes how each of the cost savings

The Postal Service's revision of its realigned network structure

standards and the resulting network realignment. The Postal Service has

FROM A CHANGE IN SERVICE STANDARDS

Workload Transfer Cost Change

			Table 1					
	Re	evised Cost Sa						
			Active Sites		Inactive Sites			
				Volume		Volume		Workload
			Institutional	Variable	Institutional	Variable	Realigned	Transfer Cost
Cost Pool	PRC Costs	PRC Variability	Cost	Cost	Cost	Cost	Network Cost	Saving
BCS/DBCS	\$1,843,600	0.9942	\$8,065	\$1,382,459	\$2,628	\$450,449	\$1,840,973	\$2,628
OCR	\$9,574	0.9937	\$49	\$7,689	\$12	\$1,825	\$9,562	\$12
AFSM100	\$662,558	0.9874	\$6,610	\$518,017	\$1,738	\$136,193	\$660,820	\$1,738
FSM 1000	\$45,860	0.9798	\$456	\$22,100	\$471	\$22,834	\$45,390	\$471
Mechanized Parcels	\$7,079	0.9619	\$166	\$4,182	\$104	\$2,627	\$6,975	\$104
SPBS - Non Priority	\$285,340	0.9773	\$5,201	\$223,932	\$1,276	\$54,930	\$284,064	\$1,276
SPBS - Priority	\$270,033	0.9832	\$3,627	\$212,271	\$909	\$53,226	\$269,124	\$909
Mechanical Sort - Sack Outside	\$30,546	0.9290	\$1,713	\$22,414	\$456	\$5,963	\$30,090	\$456
Mechanical Tray Sorter / Robotics	\$276,061	0.9556	\$10,443	\$224,756	\$1,814	\$39,048	\$274,246	\$1,814
Manual Flats	\$194,531	0.9869	\$1,929	\$145,324	\$619	\$46,659	\$193,912	\$619
Manual Letters	\$483,827	0.9833	\$6,477	\$381,358	\$1,603	\$94,388	\$482,224	\$1,603
Manual Parcels	\$35,971	0.9525	\$1,164	\$23,350	\$544	\$10,912	\$35,427	\$544
Manual Priority	\$246,013	0.9622	\$6,671	\$169,819	\$2,628	\$66,894	\$243,385	\$2,628
Cancellation	\$276,200	0.9837	\$3,529	\$212,952	\$973	\$58,745	\$275,226	\$973
Dispatch	\$153,265	0.9812	\$2,245	\$117,175	\$636	\$33,208	\$152,629	\$636
Flats Preparation	\$83,581	0.9978	\$126	\$57,367	\$57	\$26,030	\$83,523	\$57
Mail Preparation - metered	\$21,605	0.9716	\$502	\$17,175	\$112	\$3,816	\$21,494	\$112
Opening Unit - BBM	\$101,762	0.9809	\$1,412	\$72,494	\$532	\$27,324	\$101,230	\$532
Opening Unit - Preferred Mail	\$304,410	0.9784	\$4,754	\$215,351	\$1,821	\$82,484	\$302,589	\$1,821
Opening - Manual transport	\$75,496	0.9616	\$2,533	\$63,437	\$366	\$9,160	\$75,131	\$366
Platform	\$1,336,239	0.9200	\$82,076	\$943,876	\$24,823	\$285,463	\$1,311,416	\$24,823
Pouching Operations	\$60,259	0.9656	\$1,311	\$36,806	\$762	\$21,380	\$59,497	\$762
Presort	\$77,934	0.9727	\$1,774	\$63,206	\$354	\$12,600	\$77,580	\$354
Manual Sort - Sack Outside	\$56,584	0.9648	\$1,480	\$40,575	\$511	\$14,017	\$56,072	\$511
Air Contract DCS and Incoming/SWYB	\$62,743	0.9891	\$519	\$47,125	\$165	\$14,934	\$62,578	\$165
Business Reply / Postage Due	\$21,404	0.9587	\$696	\$16,158	\$188	\$4,362	\$21,216	\$188
Registry	\$92,191	0.6135	\$26,540	\$42,127	\$9,092	\$14,432	\$83,099	\$9,092
Damaged Parcel Rewrap	\$16,182	0.9643	\$501	\$13,546	\$76	\$2,058	\$16,105	\$76
Empty Equipment	\$31,605	0.9948	\$123	\$23,537	\$41	\$7,903	\$31,563	\$41
Miscellaneous	\$88,042	0.9568	\$2,926	\$64,804	\$877	\$19,434	\$87,165	\$877
Mail Processing Support	\$71,611	0.8571	\$8,049	\$48,278	\$2,184	\$13,100	\$69,427	\$2,184
TOTAL	\$7,322,105		\$193,669	\$5,433,663	\$58,373	\$1,636,400	\$7,263,732	\$58,373

B. Plant Management Cost Change

Plant management cost savings arise when a plant is closed. A reduction in the number of plant closings will reduce the plant management cost savings. As explained in my direct testimony, plant management cost savings are found by identifying the plant management (LDC 80) hours at inactive sites.³ The revised plant management cost savings will be based upon the LDC80 hours for the revised set of inactive sites. The resulting cost savings are presented in Table 2.

Table 2
Revised Plant Management Cost Savings

LDC 80 Hours at Inactive Sites	291,392
Wage	\$51.97
Cost Saving	\$15,143,542

Source: Library Reference USPS-LR-N2012-1/92.

C. In-Plant Support Cost Change

In his direct testimony, witness Neri identified the reduction in in-plant support that was associated with the proposed network realignment.⁴ In light of the revised list of inactive facilities, witness Neri revisited his analysis and has

³ Id. at 20.

⁴ <u>See,</u> "Direct Testimony Frank Neri on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-4, at Section IX.

determined a revised reduction in in-plant support hours.⁵ That revised value is 21.5 percent, which is smaller than the previous value of 29.65 percent. This means that the cost savings arising from a reduced need for in-plant support are smaller in the revised network. The revised in-plant support cost savings are presented in Table 3.

Table 3
Revised In-Plant Support Cost Savings

Trovided in Flame Support Seet Savings				
In-Plant Support Hours in All Facilities	3,387,698			
% Reduction in In-Plant Support	21.50%			
Reduction in Hours	728,355			
Wage	\$48.48			
Reduction in Cost	\$35,313,426			

Source: Library Reference USPS-LR-N2012-1/92.

D. Productivity Gain Cost Change

Witness Neri has determined that because (1) he originally took a conservative approach to estimating productivity gains associated with the

_

⁵ <u>See</u>, "Supplemental Testimony of Frank Neri on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-ST-5, at 1.

proposed change in service standard and (2) most of the productivity gains flow from operational changes, not consolidation, then even with a reduced number of consolidated sites, his original productivity estimates are still applicable in the revised network.⁶ This means that the revised cost savings estimate will continue to rely upon the same productivities I relied upon to calculate the cost savings from productivity improvement in my direct testimony. However, the base dollars to which those productivity gains are applied will change. Because there are smaller gains from workload transfer in the revised network structure, fewer hours are saved at inactive sites and more hours, and thus dollars, will be required at active sites.

This means that the productivity gains estimated by witness Neri will be multiplied by that higher number of base hours at active sites. Consequently, the cost savings from productivity gains will be slightly higher in the revised realigned network than they were in original realigned network. Table 4 presents the revised cost savings from productivity.

_

⁶ <u>See,</u> "Supplemental Testimony of Frank Neri on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-ST-5, at 1.

Table 4							
Revised Co	Revised Cost Changes by Operation Caused by Increases in Productivity						
	Realigned Network Cost Before	Productivity Induced	Realigned Network Cost After	Productivity Induced			
Cost Pool	Productivity Gain	Cost Saving %	Productivity Gain	Cost Saving			
BCS/DBCS	\$1,840,973	18.0%	\$1,508,994	\$331,979			
OCR	\$9,562	18.0%	\$7,838	\$1,724			
AFSM100	\$660,820	13.0%	\$574,626	\$86,194			
FSM 1000	\$45,390	13.0%	\$39,469	\$5,920			
Mechanized Parcels	\$6,975	7.4%	\$6,458	\$517			
SPBS - Non Priority	\$284,064	7.4%	\$263,022	\$21,042			
SPBS - Priority	\$269,124	7.4%	\$249,189	\$19,935			
Mechanical Sort - Sack Outside	\$30,090	13.0%	\$26,166	\$3,925			
Mechanical Tray Sorter / Robotics	\$274,246	13.0%	\$238,475	\$35,771			
Manual Flats	\$193,912	2.9%	\$188,264	\$5,648			
Manual Letters	\$482,224	2.9%	\$468,178	\$14,045			
Manual Parcels	\$35,427	2.9%	\$34,395	\$1,032			
Manual Priority	\$243,385	2.9%	\$236,296	\$7,089			
Cancellation	\$275,226	13.0%	\$239,327	\$35,899			
Dispatch	\$152,629	16.7%	\$127,191	\$25,438			
Flats Preparation	\$83,523	0.0%	\$83,523	\$0			
Mail Preparation - metered	\$21,494	0.0%	\$21,494	\$0			
Opening Unit - BBM	\$101,230	13.0%	\$88,026	\$13,204			
Opening Unit - Preferred Mail	\$302,589	13.0%	\$263,121	\$39,468			
Opening - Manual transport	\$75,131	13.0%	\$65,331	\$9,800			
Platform	\$1,311,416	16.7%	\$1,092,847	\$218,569			
Pouching Operations	\$59,497	20.0%	\$47,598	\$11,899			
Presort	\$77,580	20.0%	\$62,064	\$15,516			
Manual Sort - Sack Outside	\$56,072	20.0%	\$44,858	\$11,214			
Air Contract DCS and Incoming/SWYB	\$62,578	0.0%	\$62,578	\$0			
Business Reply / Postage Due	\$21,216	0.0%	\$21,216	\$0			
Registry	\$83,099	33.3%	\$55,399	\$27,700			
Damaged Parcel Rewrap	\$16,105	0.0%	\$16,105	\$0			
Empty Equipment	\$31,563	9.1%	\$28,694	\$2,869			
Miscellaneous	\$87,165	9.1%	\$79,241	\$7,924			
Mail Processing Support	\$69,427	20.0%	\$55,541	\$13,885			
Total	\$7,263,732		\$6,295,524	\$968,207			

Source: Library Reference USPS-LR-N2012-1/92. Dollar Figures in Thousands of Dollars

E. Supervisor Cost Change

The reduction in supervisor cost is dependent upon the reduction in direct labor hours. As explained in my direct testimony, the Postal Service maintains a fixed ratio between supervisory hours and direct labor hours.⁷ Thus, to the extent that the revision in network structure leads to a reduction in direct labor cost savings, it will also lead to a reduction in supervisor cost savings.

Moreover, in my direct testimony, I presented empirical evidence supporting this approach. I presented the ratios of supervisory hours to direct labor hours at both active and inactive facilities, showing that the ratios were virtually identical.⁸ I repeated that exercise for the revised list of facilities, and as Table 5 shows, the ratios for the revised facility designations again correspond.

Table 5
Ratio of LDC 10 Hours to LDC 11-18 Hours

Type of Facility	Ratio
Revised Active Facilities	6.34%
Revised Inactive Facilities	6.36%
All Facilities	6.35%

Source: Library Reference USPS-LR-N2012-1/92

⁷ <u>See</u> "Direct Testimony Michael D. Bradley on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-10, at 19.

⁸ <u>Id.</u>

The revised supervisor cost savings are presented in the next table.

Because the hours saved in LDCs 11-18 are reduced in the revised network, the supervisor cost savings are also reduced in the revised network.

Table 6

Revised Supervisor Cost Savings In Thousands of Dollars

Labor Cost Change in LDCs 11-18	\$1,026,580
Supervisor Labor Cost Change	\$65,145

Source: Library Reference USPS-LR-N2012-1/92

F. Premium Pay Reduction Cost Change

Premium pay cost savings arise in the realigned network because the Postal Service will be able to reduce the percentage of hours that are subject to the nighttime premium. Its ability to shift hours from nighttime to daytime is associated with the new operating windows arising from the service standard change and not from facility consolidation. Premium pay cost savings are thus not directly related to the revision in the network structure.

However, as pointed out in my direct testimony, the change in the proportion of hours subject to premium pay should be applied to the hours that will be required in the realigned network.⁹ To the extent that a reduction in the number of inactive facilities means that more hours will be needed in the realigned network, the base hours to which the premium pay reduction is applied

⁹ ι<u>d</u>. at 23

will increase. This means that the premium pay cost savings will be slightly larger in the revised network. The revised cost savings from premium pay reduction are presented in Table 7.

Table 7

Revised Change in Premium Pay Due to the Change in Service Standard

LDC	Revised Projected Hours By LDC Under the New Service Standard	Night Differential Cost at Current Proportion	Night Differential Cost at New Proportion	Cost Saving
10	9,951,879	\$10,444,652	\$6,339,821	\$4,104,831
11	34,949,850	\$45,222,176	\$25,724,681	\$19,497,496
12	14,422,467	\$16,003,012	\$10,486,645	\$5,516,368
13	18,686,173	\$17,684,456	\$8,277,920	\$9,406,536
14	22,507,646	\$29,884,926	\$16,501,156	\$13,383,770
17	54,062,261	\$53,825,397	\$34,094,931	\$19,730,465
18	9,815,558	\$8,544,982	\$8,190,556	\$354,427
Totals	164,395,834	\$181,609,601	\$109,615,709	\$71,993,892

Source: Library Reference USPS-LR-N2012-1/92

G. Indirect Cost Change

Indirect costs are calculated as a fixed percentage of direct costs. Thus, to the degree that a revision in the network structure leads to lower cost savings for direct labor costs, it will also lead to lower cost savings for indirect costs. The revised indirect labor cost savings are \$136.3 million, which is less than the indirect cost savings in the original realigned network.

II. REVISION OF TRANSPORTATION COST CHANGES ARISING FROM THE CHANGE IN SERVICE STANDARDS

In my direct testimony in this docket, I described cost changes in four areas of transportation: air transportation, plant-to-plant highway contract transportation, plant-to-post office highway contract transportation, and Postal Vehicle Service (PVS) transportation.¹⁰

The revised determination of which sites will be active and which sites will be inactive in the realigned network generated revisions in three of these four transportation cost areas. The change in facility designations had no impact on the additional air transportation costs necessitated by the change in service standards. In this part of my supplemental testimony, I describe and present the revisions in highway transportation cost associated with the changes in facility designation.

A. Revision in Plant-to-Plant Highway Transportation Cost Saving

Witness Martin originally estimated that, through better utilization, the Postal Service will be able to reduce its required capacity in the plant-to-plant portion of the network by 24.4 percent.¹¹ In her supplemental testimony, witness

-

¹⁰ <u>See</u> "Direct Testimony Michael D. Bradley on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-10, at Section III.

¹¹ <u>See</u> "Direct Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-6, at Section III.

Martin now indicates that her estimate of the reduction in transportation capacity is 12.8%.¹²

Table 8 contains the revised cost savings in the plant-to-plant portion of highway contract transportation. As witness Martin estimates a smaller reduction in capacity in the revised network, the plant-to-plant highway transportation cost savings are also smaller.

Table 8

Revised Cost Savings in Plant-to-Plant Portion of HCR Transportation

Contract Type	FY10 Accrued Cost	Capacity Reduction	Capacity Variability	Savings
INTER AREA	\$574,497,637	12.8%	91.3%	\$67,307,607
INTER CLUSTER	\$187,231,606	12.8%	90.4%	\$21,719,645
INTER P&DC	\$103,481,909	12.8%	84.1%	\$11,167,747

TOTAL \$865,211,153 \$100,194,999

Ca....a

Source: Library Reference USPS-LR-N2012-1/93

B. Revision in Cost Changes in the Plant-to-Post Office Highway Network

As explained in my direct testimony, there are two potential cost changes in the plant-to-post office network, a change in the amount of capacity required to

-

¹² <u>See</u> "Supplemental Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-ST-2, at 4.

transport the mail and a conversion of Postal Vehicle Service sites to highway contract sites.¹³

Previously, the Postal Service has identified 40 PVS sites that were to close when their associated P&DC were closed and indicated that transportation responsibility will be transferred to Highway Contract Routes (HCR) instead of other PVS transportation.¹⁴ Now, in the revised network, the Postal Service has determined that it plans to close 32 PVS sites.¹⁵

The following table presents the labor cost that would be saved by closing the 32 PVS sites. These cost savings were calculated using the same methodology presented and explained in my direct testimony. The table shows that the additional HCR costs will be \$37.8 million, leading to a cost saving of \$60.3 million.

¹³ <u>See</u> "Direct Testimony Michael D. Bradley on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-10, at 33.

¹⁴ <u>See</u>, "Direct Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-6, at Section II B.

¹⁵ <u>See</u> "Supplemental Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-ST-2, at 5.

Table 9

Calculating the Cost Savings from Converting 32

PVS Sites to HCR Transportation

	noportation
Total Labor Costs Saved	\$85,248,919
Total Vehicle Costs Saved	\$12,792,448
Total Miles	18,439,757
HCR Cost Per Mile	\$2.05
Additional HCR Cost	\$37,770,602
Net Cost Savings	\$60,270,766

Source: Library Reference USPS-LR-N2012-1/93

As before, the Postal Service also anticipates that the change in service standards will impact the plant-to-post office portion of its HCR network. Previously, witness Martin estimated that there would be a 13.7 percent reduction in capacity in the plant-to-post office portion of the network. She presents a revised estimated percentage reduction in her supplemental testimony. That revised estimate is 3.18%.

As before, the baseline for calculating plant-to-post office cost savings includes both the FY 2010 costs for Intra-P&DC transportation and the (revised)

¹⁶ <u>See,</u> "Direct Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1,USPS-T-6, at Section II B.

¹⁷ <u>See</u> "Supplemental Testimony Cheryl D. Martin on Behalf of the United States Postal Service," Docket No. N2012-1, USPS-ST-2, at 5.

additional HCR cost created by the conversion of PVS sites to HCR
transportation. The cost savings in this part of the transportation network are
presented in Table 10. As with the plant-to-plant portion of highway
transportation, there are smaller plant-to-post office cost savings in the revised
network.

Table 10

Calculating Cost Savings in the Plant-to-Post Office Portion of the HCR Network

Baseline Cost	\$1,029,551,632		
Capacity Reduction	3.2%		
Capacity Variability	70.2%		
Savings	\$22,989,962		

Source: Library Reference USPS-LR-N2012-1/93

III. THE REVISED OVERALL CHANGE IN COST

This section of my testimony presents the revised estimate of gross cost savings flowing from the service standard change.

The revised cost changes occur in five areas, mail processing labor cost changes, transportation cost changes, facility related cost changes, mail processing equipment cost changes, and workload reduction cost changes.

The revised cost changes for the first two areas are presented and explained in this testimony; the revised cost changes for the last three are presented in the testimony of Witness Smith, USPS-ST-3. Table 11 presents the cost savings for each of these five areas along with the total cost savings.

Table 11
Revised Cost Savings Flowing from by the Proposed Service
Standard Change

Mail Processing Labor Cost Changes	
Workload Transfer	\$58.4
Productivity Gains	\$968.2
Premium Pay Reductions	\$72.0
Supervision and Plant Management Reductions	\$80.3
In Plant Support Reductions	\$35.3
Indirect Cost Reductions	\$136.3
Subtotal	\$1,350.5
Transportation Cost Changes	
Air Transportation Additions	-\$124.9
Plant-to-Plant HCR Network Restructuring	\$100.2
PVS to HCR Conversions	\$60.3
Plant-to-PO Network Restructuring	\$23.0
Subtotal	\$58.6
Facility Related Costs Changes	
Building Maintenance and Custodial Labor	\$153.7
Utilities	\$48.5
Supplies and Contractor Costs	\$12.7
Rents or Rental Opportunity Costs	\$35.7
Subtotal	\$250.5
Mail Processing Equipment Cost Changes	
Maintenance Labor	\$281.4
Parts and Supplies	\$53.4
Subtotal	\$334.7
Work Load Reduction Cost Changes	
Reduction in Outgoing Secondary Sorting	\$18.3
Replacement of CSBCS and USFM10000	\$12.6
Additional DPS Sorting	\$36.0

Total \$2,061.3

Subtotal

\$66.9