

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:
Renfro Valley Post Office
Renfro Valley, Kentucky

Docket No. A2010-6

UNITED STATES POSTAL SERVICE NOTICE OF FILING
(September 24, 2010)

By means of Order No. 527 (August 31, 2010), the Postal Regulatory Commission docketed correspondence from a customer of the Renfro Valley Post Office, assigning PRC Docket No. A2010-6 as an appeal pursuant to 39 U.S.C. § 404(d). Consistent with past practice, the Postal Service filed the administrative record in hard copy on September 10, 2010. On September 16, 2010, the Commission issued PRC Order No. 540, “direct[ing] the Postal Service to refile the administrative record in this proceeding electronically ... no later than September 24, 2010.” This pleading responds to that directive.

The Postal Service is today filing the electronic version of the signed, date-stamped Final Determination to Consolidate the Renfro Valley, KY Post

Office and Establish a Community Post Office, which was posted from August 2, 2010 through September 3, 2010.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Pricing and Product
Support

Kenneth N. Hollies
James M. Mecone

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-6525; Fax -6187
September 24, 2010



Official Record Index

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Item No.	Description
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30.	Analysis of investigative findings/recommendations
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38.	Instructions for postmaster/OIC to remove proposal
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49.	Final determination transmittal letter from Headquarters
50.	Instruction letter to postmaster/OIC on posting
51.	Round-dated final determination cover sheets
52.	<i>Postal Bulletin</i> post office change announcement
53.	Notice to district personnel of suspension (if appropriate)
54.	Letter to customers
55.	Notification to local address management systems to update AV



Item No.	Description	Date Entered into Record
28.	Community Meeting analysis	December 17, 2009
29.	Legislative Research Commission inquiry	December 22, 2009
30.	Analysis of investigative findings/recommendations	January 7, 2010
31.	CPO solicitation information	January 19, 2010
32.	Proposal checklist	January 20, 2009
33.	District notification to Legislative Affairs	January 14, 2009
34.	Instructions to postmaster/OIC to post proposal	January 14, 2009
35.	Invitation for comments exhibit	February 5, 2010
36.	Proposal exhibit	February 5, 2010
37.	Comment form exhibit	February 5, 2010
38.	Instructions for postmaster/OIC to remove proposal	April 7, 2010
39.	Round-dated proposals and invitations for comments from affected offices	April 7, 2010
40.	Notification of taking proposal and comments under internal consideration	April 7, 2010
41.	Received Comments to the Record form	March 25, 2010
42.	60 day Analysis of comments memo	April 7, 2010
43.	Memo to the record- revised proposal	April 7, 2010
44.	Revised Proposal exhibit	April 12, 2010
45.	Certification of record	April 19, 2010
46.	Log of post office discontinuance actions	April 20, 2010
47.	Transmittal to senior vice president, Marketing, from District Manager	April 20, 2010
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55.	Notification to local address management systems to update AMS report	
56.	Announcement in <i>Postal Bulletin</i>	

The data below represents the current information for your unit that is on file in the Delivery Programs Office. In an effort to keep this data as current as possible, we are asking you to examine each item carefully and **make any necessary corrections in the appropriate space in the right-hand column.** Please return the corrected form ASAP to:

Delivery Programs/Denise Hardy
 PO Box 31334
 Louisville KY 40231-9334

DATA CATEGORY	CURRENT INFORMATION	CORRECTED INFORMATION
Facility Name:	RENFRO VALLEY KY	
Finance Number:	20-6464	
Sub Account:	003	
SFAS Number:	0473	
CAG:	K	DOCKET NO <u>40473</u>
Class:	2	ITEM NO <u>1</u>
Level:	11	PAGE <u>1</u>
City/State:	RENFRO VALLEY KY	
Street Address:	HWY 25	
Zipcode:	40473	
County:	ROCKCASTLE	
Postmaster/Manager:	OIC JUANITA MIZE	
Time Zone:	EASTERN	
Daylight Savings Time Observed?:	Y	
Phone Number:	(606) 256-4927	
Fax Number:	(606) 256-0662	
Hours of Operation:	12:00 - 16:00	
Retail Hours M-F: (Window Hours)	12:00 - 16:00	
Retail Hours Sat: (Window Hours)	12:00 - 16:00	
Lunch Closing:		
Facility Type:	ASSOCIATE OFFICE	
Mgr	TOM ADKINS	
PO Boxes Installed:	84	
PO Boxes Rented:	43	
PO Box Cut-off Time (available to customer)		
Number of Regular City Routes:	0	
Number of Auxiliary City Routes:	0	
Number of City Regular Combination Routes:	0	
Number of City Auxiliary Combination Routes:	0	
Number of City Regular Collection Routes:	0	
Number of City Auxiliary Collection Routes:	0	
Total Number of City Routes:	0	
Number of Regular Rural Routes:	0	
Number of Auxiliary Rural Routes:	0	
Total Number of Rural Routes:	0	
Number of Highway Contract Box Routes:	0	
Total Number of City Possible Deliveries:	0	
Total Number of Rural Deliveries:	0	
Total Number of Highway Contract Deliveries:	0	
Daily City Carrier Base Workhours Mon-Fri:	0:00	
City Carrier Base Workhours Saturday:	0:00	
City Carrier Reference Volume:	0.00	
Weekly Rural Standard Hours:	0:00	
Authorized Full Time F4 Clerk Positions:	0	
Authorized Function 4 Clerk Positions:	0	
Weekly Function 4 Earned Workhours:	0	
Receives USPS Letter Mail?:	N	
Receives Sector/Segment Letter Mail?:	N	
DOIS Computers at This Unit?:	N	
Can This Unit Receive E Mail?:	Y	
Number of IRTs/POS Terminals at This Unit:	0	

The data below represents the current information for your unit that is on file in the Delivery Programs Office. In an effort to keep this data as current as possible, we are asking you to examine each item carefully and **make any necessary corrections in the appropriate space in the right-hand column**. Please return the corrected form ASAP to:

Delivery Programs/Denise Hardy
 PO Box 31334
 Louisville KY 40231-9334

DATA CATEGORY	CURRENT INFORMATION	CORRECTED INFORMATION
Facility Name:	MOUNT VERNON KY	
Finance Number:	20-5456	
Sub Account:	G01	
SFAS Number:	0275	
CAG:	G	
Class:	1	POCKET NO. <u>40473</u>
Level:	18	DEL NO. <u>1</u>
City/State:	MOUNT VERNON KY	PAGE <u>2</u>
Street Address:	380 RICHMOND ST	
Zipcode:	40456	
County:	ROCKCASTLE	
Postmaster/Manager:	OIC LESLIE WILLIAMSON	
Time Zone:	EASTERN	
Daylight Savings Time Observed?:	Y	
Phone Number:	(606) 256-2717	
Fax Number:	(606) 256-9384	
Hours of Operation:	24 HOUR LOBBY	
Retail Hours M-F: (Window Hours)	8:30 -16:00	
Retail Hours Sat: (Window Hours)	9:00 - 12:00	
Lunch Closing:		
Facility Type:	ASSOCIATE OFFICE	
IV	TOM ADKINS	
Plugs Installed:	1809	
PO Boxes Rented:	1346	
PO Box Cut-off Time (available to customer)	0:00	
Number of Regular City Routes:	1346	
Number of Auxiliary City Routes:	0	
Number of City Regular Combination Routes:	0	
Number of City Auxiliary Combination Routes:	0	
Number of City Regular Collection Routes:	0	
Number of City Auxiliary Collection Routes:	0	
Total Number of City Routes:	0	
Number of Regular Rural Routes:	6	
Number of Auxiliary Rural Routes:	1	
Total Number of Rural Routes:	7	
Number of Highway Contract Box Routes:	0	
Total Number of City Possible Deliveries:	0	
Total Number of Rural Deliveries:	3325	
Total Number of Highway Contract Deliveries:	0	
Daily City Carrier Base Workhours Mon-Fri:	0:00	
City Carrier Base Workhours Saturday:	0:00	
City Carrier Reference Volume:	0.00	
Weekly Rural Standard Hours:	348:58	
Authorized Full Time F4 Clerk Positions:	1	
Authorized Function 4 Clerk Positions:	3	
Weekly Function 4 Earned Workhours:	120	
Receives DPS Letter Mail?:	N	
Receives Sector/Segment Letter Mail?:	Y	
DOIS Computers at This Unit?:	N	
Can This Unit Receive E Mail?:	Y	
Number of IRTs/POS Terminals at This Unit:	3	



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Lease

Facility Name/Location

RENFRO VALLEY - MAIN OFFICE (206464-003)
 HIGHWAY 25 RENFRO VALLEY, KY 40473-9998

ROCKCASTLE COUNTY
 Project: D49338

This LEASE, made and entered into by and between RENFRO VALLEY ENTERTAINMENT CENTER, Inc. Attn. Jane Thorne hereinafter called the Lessor, and the United States Postal Service, hereinafter called the Postal Service:

In consideration of the mutual promises set forth and for other good and valuable consideration, the sufficiency of which is hereby acknowledged, the parties covenant and agree as follows:

1. The Lessor hereby leases to the Postal Service and the Postal Service leases from the Lessor the following premises, hereinafter legally described in paragraph 9, in accordance with the terms and conditions described herein and contained in the 'General Conditions to U.S. Postal Service Lease,' Section A, attached hereto and made a part hereof.

Upon which is a one story building and which property contains areas, spaces, improvements, and appurtenances as follows:

AREA	SQ. FEET	AREA	SQ. FEET
Net Floor Space	564	Joint Use/Common Areas:	
Platform		Parking, Driveway, M	7,500
Parking and Maneuvering			
Other:			
Driveway			
Landscaping			
Sidewalks			

This PO is part of a larger entertainment facility. Parking, driveway and maneuvering room are in common with other buildings.

Total Site Area:

2. RENTAL: The Postal Service will pay the Lessor an annual rental of: \$2,400.00

Two Thousand Four Hundred and 00/100 Dollars

payable in equal installments at the end of each calendar month. Rent for a part of a month will be prorated. Rent checks shall be disbursed as follows:

payable to:

RENFRO VALLEY ENTERTAINMENT CENTER, Inc.
 Attn. Jane Thorne
 General Delivery
 RENFRO VALLEY KY 40473-9997

unless the Contracting Officer is notified, in writing by Lessor, of any change in payee or address at least sixty (60) days before the effective date of the change.

3. TO HAVE AND TO HOLD the said premises with their appurtenances:

FIXED TERM: The term beginning Sep. 18, 2000 and ending Sep. 17, 2010 for a total of 10 years.

4. RENEWAL OPTIONS: None.



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Lease

5. **TERMINATION:** The Postal Service may terminate this Lease at any time by giving 30 days written notice to the Lessor.

6. **UTILITIES, SERVICES, AND EQUIPMENT:** Lessor, as part of the rental consideration, shall furnish the following utilities, services and equipment: (See Lessor Obligations of General Conditions (A.24) and/or attached addendum for definitions.)
Heating System & Fuel, Air Conditioning Equipment & Power, Light Fixtures & Power, Sewerage Service and System, Electrical System & Electricity, Water Service and System.

7. **OTHER PROVISIONS:** The following additional provisions, modifications, riders, layouts and/or forms were agreed upon prior to execution and made a part hereof:
Maintenance Rider - Lessor (M-1).

8. The undersigned has completed the 'Representations and Certifications.' (See Section B).

9. **LEGAL DESCRIPTION:**
Please refer to legal description in file: Located in Village North, Renfor Vaalley

Reynolds, Timothy F - Whitesburg, KY

From: Freeman, Amanda - Greensboro, NC
Sent: Tuesday, October 13, 2009 8:43 AM
To: Reynolds, Timothy F - Whitesburg, KY
Subject: FW: Postal Facility Lease - Renfro Valley

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For your file.

Amanda Freeman
Real Estate Specialist
Eastern FSO, USPS
PO Box 27497
Greensboro NC 27498-1103
FAX: 336-665-2865

From: conniehunt@renfrovalley.com [mailto:conniehunt@renfrovalley.com]
Sent: Thursday, August 07, 2008 12:37 PM
To: Freeman, Amanda - Greensboro, NC
Subject: Re: Postal Facility Lease

Hey Amanda,
We have to get the lease amount up in the range I requested. If not we cannot renew the lease. Thanks.
Connie
Connie Hunt
Renfro Valley Entertainment Center
P.O. Box 19
Renfro Valley, KY 40473
www.renfrovalley.com
606-256-2638



October 16, 2009

CHRIS CHRISTENBURY
KENTUCKIANA DISTRICT MANAGER
PO BOX 31000
LOUISVILLE KY 40231-1000

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION
RENFRO VALLEY KY 40473

I request your authorization to investigate a possible change in postal services for the following office in the 5th Congressional District.

Post Office Name: Renfro Valley KY
ZIP+4 Code: 40473-9998
EAS Level: 53
Finance Number: 20-6464
County: Rockcastle

Number of Customers:

Post Office Box 43
General Delivery _____
Rural Route (RR) _____
Highway Contract Route (HCR) _____
Intermediate RR _____
Intermediate HCR _____
City Delivery _____
Total Customers 43

The above office became vacant when the postmaster retired on July 3, 2009. The office is being study due to the following reasons:

1. Declining workload in mail volume and retail transactions.
2. The Post Office is in close proximity to other Post Offices.
3. An economic savings can be received by offering alternate service.

Please indicate your approval of this study by signing below and returning the original form to this office.

Thomas J. Adkins
Thomas J Adkins
Manager, Post Office Operations

10-16-2009
Date

Approval to Study for Discontinuance:

Chris Christenbury
Chris Christenbury
Kentuckiana District Manager

10-21-09
Date

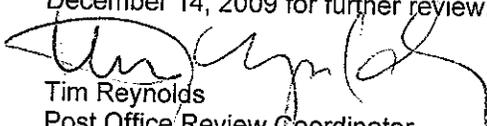


NOVEMBER 27, 2009

OFFICER IN CHARGE
PO BOX 9998
RENFRO VALLEY, KY 40473-9998

SUBJECT: Renfro Valley Post Office
Questionnaires

Enclosed are 43 questionnaires addressed to customers of the Renfro Valley Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by December 14, 2009 for further review.



Tim Reynolds
Post Office Review Coordinator
PO Box 1449
Hazard KY 41702-1449
(606) 439-0534

Enclosures



November 27, 2009

Dear Postal Customer:

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Renfro Valley Post Office revealed that the office workload has declined. Our office review revealed an average of 8 daily retail window transactions. This reduced workload and the fact that we have three other post offices located within a ten mile radius suggests that the maintenance of the Renfro Valley Post Office may not be warranted. The Postal Service feels that effective and regular service will be provided through rural route delivery service and retail service administered by the Mount Vernon Post Office located 2.3 miles away.

Briefly, customers would have the option of post office box delivery at the Mount Vernon Post Office, or may receive carrier delivery to roadside mailboxes or a Centralized Box Unit. Window service hours at Mount Vernon are from 8:30 a.m. to 4 p.m., Monday through Friday and 9 a.m. to 12 noon on Saturday. There are 430 post office boxes available to rent and the lobby is open 24 hours for customer convenience.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the post office and still provide regular and effective service.

In the event that the office is officially closed customers will use their 911 address and continue to use Renfro Valley KY as their last line of delivery, however in order to insure regular and effective service the Zip Code will change to 40456.

I invite you to think about a possible change to rural route delivery service. Please return the enclosed questionnaire by December 18, 2009 using the pre-addressed envelope provided.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Renfro Valley Post Office on December 14, 2009 from 1 to 2 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Post Office Review Coordinator Tim Reynolds whose telephone number is (606) 439-0534.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Thomas J Adkins".

Thomas J Adkins
Manager Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

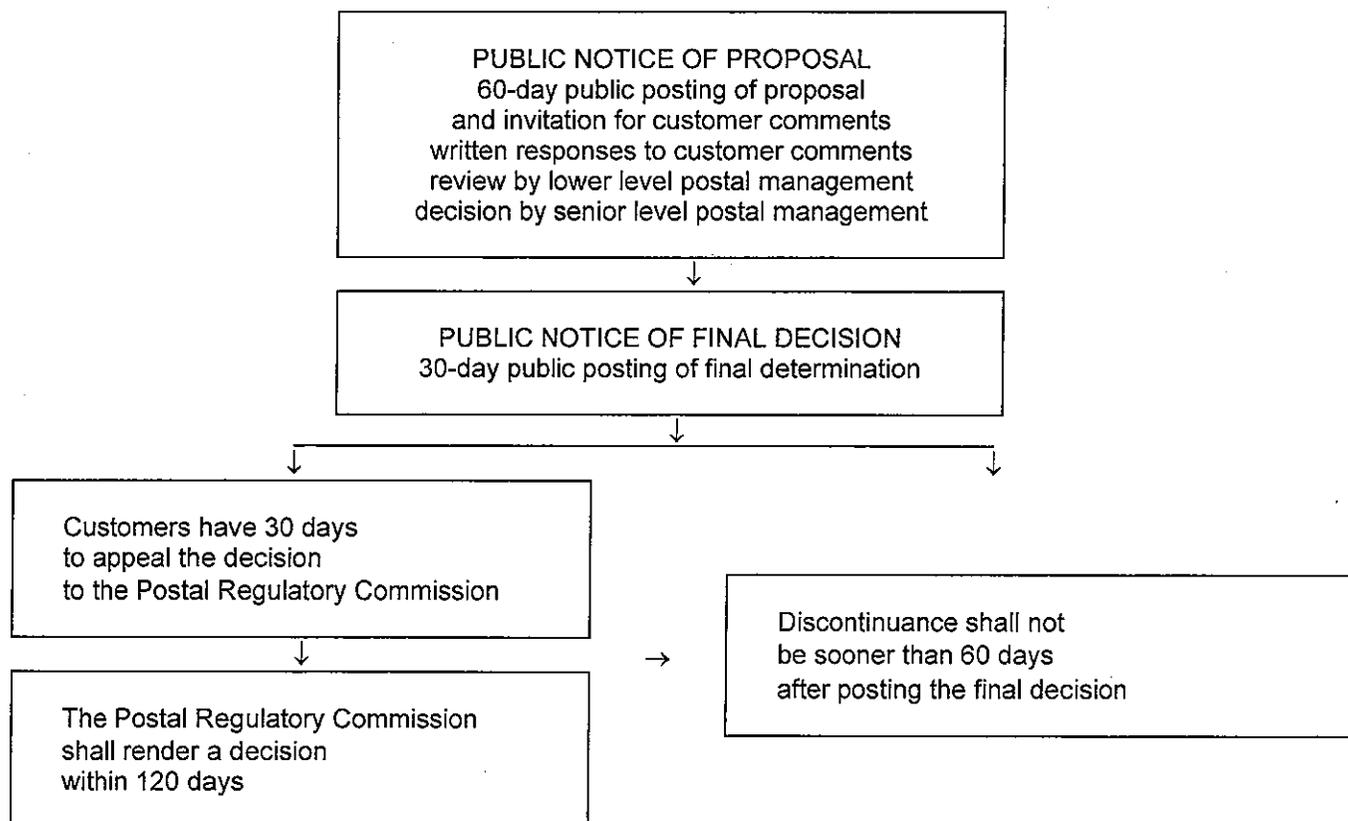


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the post office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

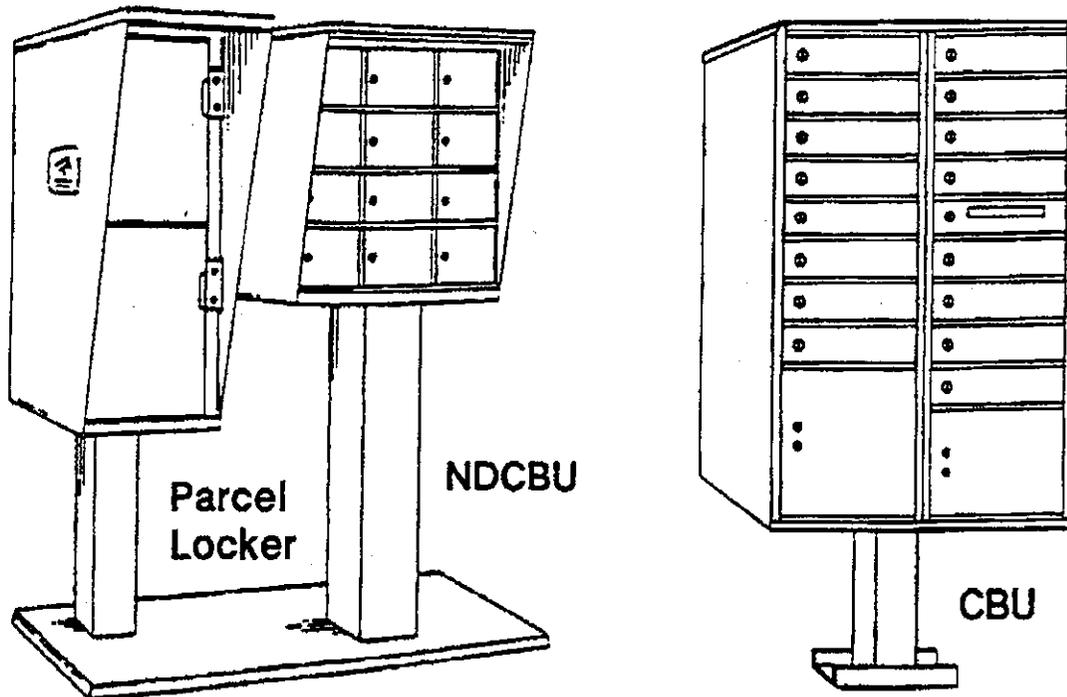
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the post office during short periods away from home. For longer periods away from home, customers should continue to contact the post office and request their mail to be:

1. held at the post office until they return, or
2. delivered to a specified friend or neighbor, or
3. forwarded to their temporary address.

PARCEL LOCKERS may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one PARCEL LOCKER.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

UNITED STATES
POSTAL SERVICE

January 4, 2010

MR & MRS HANS LINDBLOM
PO BOX 25
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

You expressed a concern about not having space available to erect a rural mail box. In the event that the office is officially closed, as stated above a Community Post Office will serve as the alternate service and you will not be required to erect a mailbox.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will offer sufficient and safe parking for our customers.

You expressed a concern about the loss of a gathering place and an information center. The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

You expressed a concern about having to change your address. A change of address will not be required at the new CPO; customers will continue to use their present address.

You expressed a concern about the loss of the Renfro Valley Postmark. The CPO will provide the same Postmark which will be as follows: Renfro Valley CPO - KY 40473.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

2. Do you pass another post office during business hours while traveling to or from your home?

Yes No

If yes, which offices Mt. Vernon

3. If you previously received carrier delivery, there will be no change to your delivery service if you receive post office box service or general delivery service, complete this section. How does your new service compare to your present service?

Better Just as Good No Opinion

Please explain. A city park is across from my mailbox. Delivery is always between 3:00 and 4:00. Boxes are lost.

4. For which of the following do you leave your community? (Check all that apply)

Shopping Berea, Richmond, Lon
Personal needs Lexington, Richmond
Banking Mt. Vernon
Employment retired
Social needs Richmond

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: MR. & MRS. HANS LINDK
(please print your name)

Address: P.O. Box 25 RENTRO VAL

Telephone number: 606-256-3103 Date: 12-1-09

Please add any additional comments on a separate piece of paper and attach it to this questionnaire. Thank you for taking the time to complete this questionnaire.



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices Mt. Vernon

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. A city park is across from us. No Room for mailbox. Delivery is always late between 3:00 and 4:00. Boxes are destroyed regularly.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Berea, Richmond, London, Stanford
- Personal needs Lexington, Richmond
- Banking Mt. Vernon
- Employment retired
- Social needs Richmond

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the post office is discontinued?
Yes No

Name: MR. & MRS. HANS Lindblom
(please print your name)

Address: P.O. Box 25 Renfro Valley, Ky 40473

Telephone number: 606-256-3103 Date: 12-1-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

The post office was opened in 1940. We moved to Renfro Valley over 20 years ago. We are both from very large cities. We were so enchanted

th the community post office. That's where we met our neighbors and discussed all the problems of the day. It is not only a post office but a

social gathering place for our community.

We live on Lake Linville and in front of our house is a city garden. There isn't any place for a mailbox at all. It would be knocked down often.

As i have arthritis and my husband is on a cane and we live on a hill it would be impossible for us to walk to a mailbox at any distance. I would

have to drive down and turn around daily. Also the mailman comes late in the afternoon.

Have you tried to get into the Mt. Vernon Post Office on any given day? It is the most ill planned Post Office I have ever seen. You have to wait

in line to get in from two directions, wait to back out of the parking space, and certainly wait to pull out. Two cars coming and going cannot pass

in the entrance. A lot of fender benders happen there if you check with the local police department. A lot of people park at the bank next door

and walk over. Wonder how the bank feels about that? Please just sit in your car and watch for awhile.

The changes of address problems would be a ^{NIGHT} nightmare for us. Medicines, Doctors, Lawyers and Indian Chiefs. My husband is Swedish and

has relatives there. That is not a regular postage stamp. Our family lives all over the country. We have many address labels that would not work.

Our boxes of checks we have recently ordered would not work as we order a large amount at a time. We always ship our packages through the

post office instead of UPS or Fed Ex. I order a lot online as I am unable to shop the malls. 98% of those orders come through the post office at

Renfro Valley. I always ask for that service when I order.

I am sure you have already made up your mind but I don't think the Postal Service would see a great benefit to closing one small post office

46473
64

...t to save a little money. Large towns have many, We have one. I also wonder how the local television stations will take the news that a post

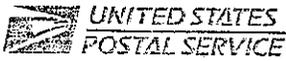
office requested by John Lair, who was the first inductee into the Kentucky Music Hall of Fame, will be closed.

I am sorry if this letter is printed off. I am not that good on a computer but writing letters by hand is extremely difficult for me.

PLEASE RECONSIDER YOUR CHOICE. Thank you

4,0473
6
5

Betty D. Lindblom
Hans G. Lindblom
P.O. Box 25



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

seldom

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: A friend on a cane cannot pick up his mail.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

 UNITED STATES
POSTAL SERVICE

January 4, 2010

PHILIP & SERENA STRATTON
PO BOX 36
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

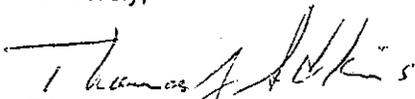
You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

You expressed a concern about the limited hours at the Renfro Valley Post Office; the number of hours of service provided by a post office is determined by the amount of workload at the office. The Renfro Valley Post Office only qualified for 4 hours of service per day. It is the goal of the Postal Service to contract with a retailer that will provide extended hours.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

Burns most likely
MI. Vindex some but I do know I don't
want to get into traffic mess there for mail!

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Would only do this if a Centralized Box Unit
was used, do not feel security with box on road
distance from location of our house. We presently
get newspaper which is stolen at least once we left.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

NONE
IN Renfro Valley

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

?

Name: Philip & Serena Stratton
(please print your name)

Address: PO Box 36 Renfro Valley Ky 40473

Telephone number: 606-308-3274 Date: 12/1/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

A very sure window use is down are the new houses.
It makes it very hard if you work out of county
to pick mail up. I have purchase stamps
- I mean AT11 window hours have changed.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

*before change
in hours - closed
now*

or less

"

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Did not know these services were available!

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Did not know these services were available

UNITED STATES
POSTAL SERVICE

January 4, 2010

CAROL A SIMS
4139 WILDERNESS ROAD
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

You expressed a concern about having to change your address. A change of address will not be required at the new CPO; customers will continue to use their present address.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will offer sufficient and safe parking for our customers.

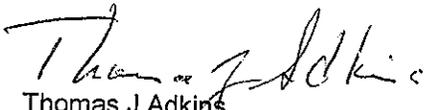
You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

You expressed a concern about the detrimental effect the loss of the post office would have on tourism. There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

12/1/09

Gentlemen:

I'm very upset with the idea of closing this post office.

We have a business here and all our address mail going out to our P.O. Box would have to be changed, as well.

I use this post office daily for my business, packages & personal mail going out & coming in.

The Mt. Vernon post office is so busy with cars you can't even park to use the

post office facilities not to mention the amount of accidents that occur in their lot with backing out & cars coming in.

I would have to leave my store to drive into Mt. Vernon just to get my mail daily & drive back out to Mt. Vernon to mail out a large product order or gift with phone to cover the phone or customer.

I can't believe we can't have a post office here in an Entertainment Center.

40473

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13

and interest in keeping
this nice little post
office.

Sincerely,

The Guests that come
here on vacation &
stay in motels & RV
Park here at Renfro
use this post office as
well.

Some tax money should
be set aside for this
little post office.

It is not safe to have
rural delivery letters
with checks in large sums
out in a mail box on
the main highway
Route 25 - Very
busy all of the time
Please read over request

Dolly Sodds - Bakery & Gifts

Fudge - Candies and Tea Room
Deli Lunches - Sandwiches & Salads
Homemade Jams & Jellies - Fresh Fruit in Season.

In the Village Shops of Renfro Valley
Monday - Saturday - 9am - 9pm
"Call to reserve your Tea Party for Business or Pleasure"
(606) 256-5711 • (606) 308-3140
e-mail: dolly.sodds@gmail.com





2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. I don't receive carrier SVC
and usually read the Kenner Post office Daily
Journal at Kenner Valley & use this Post office daily

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Richmond Ky

Personal needs

Richmond Ky

Banking

Local

Employment

Local

Social needs

Richmond, Lexington Ky

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

Carol A. Sims

(please print your name)

Address:

4139 N. Wilderness Rd, Kenner Valley, Ky 40473

Telephone number:

606-256-7790

Date:

11-30-09

656-5777 Business

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

ROGER MAPEL
PO BOX 91
RENFRO VALLEY KY 40473

Dear Postal Customer:

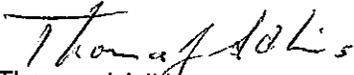
Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the detrimental effect the loss of the post office would have on tourism. There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

TO Whom it may concern :

42473

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17

Rentco Valley's post office is not only used by residents in area but business owners and our tourist who visit this area. I am a store owner who finds it very convenient to buy stamps mail boxes and send tourist & visitors to our post office when they are in need of stamps or picking up parcels or money orders etc...

We are in need of building up our business and keeping tourist and visitors happy, ~~before we~~ if closing our little post office is not going to help our decline in business or tourism.

Thank You,
Victoria Magel



-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Roger MAPLE
(please print your name)

Address: P.O. Box 91

Telephone number: 606 256 0900 Date: 11-30-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



January 4, 2010

JOSHUA CHALIFF
PO BOX 48
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will offer sufficient and safe parking for our customers.

You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

You expressed a concern about misdelivered mail. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

A handwritten signature in black ink that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. have had carrier delivery in the past
and had someone else's mail, packages etc
in my box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment Danville, KY

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No would not visit shops in
Renfro Valley

Name: Joshua Chaliff
(please print your name)

Address: PO Box 48 Renfro Valley 40473

Telephone number: 606 256 5209 Date: 02/01/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: The Mt. Vernon post office is not convenient; you cannot get in and out of their parking area - and they close at noon on Saturday - and at 4 weekdays - is a NIGHTMARE to go there

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Renfro Valley has easier access than Mt. Vernon -



January 4, 2010

ROBERT A MCMAHAN
PO BOX 22
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

A handwritten signature in cursive script that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while travelling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?
Better Just as Good No Opinion Worse

Please explain. 10 Much Thier Rural Rt!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Somerset
- Personal needs DPRA
- Banking
- Employment Disible
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: Robert A McMillan
(please print your name)

Address: PO Box 22 Kenfro Valley Ky

Telephone number: 855-298-1048 Date: 12-1-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



January 4, 2010

VIOLA SEBREE
PO BOX 16
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office.

You expressed a concern about services. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

A handwritten signature in cursive script that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Wait buy stamps on mail packages
Receive Business 5m

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Leave Community
- Personal needs Local + Out of Town
- Banking Local
- Employment Reynolds Valley
- Social needs Both

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Viola SEBREE
(please print your name)

Address: P.O. Box 16 Reynolds Valley Ky

Telephone number: 606-256-9126 Date: 12-01-09

C 859-248-2235

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



UNITED STATES
POSTAL SERVICE

January 4, 2010

CECIL HAMPTON
PO BOX 55
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will offer sufficient and safe parking for our customers.

You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. mail boxes on the roadside are vandalized & I don't feel like my mail would be secure. I receive checks in the mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Berea - Somerset - London
- Personal needs Mt Vernon
- Banking Mt Vernon - Berea - London
- Employment retired
- Social needs Mt Vernon - County wide

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: Cecil Hampton
(please print your name)

Address: P.O. Box 55 Renfro Valley, Ky. 40473 / 11090 LAKE Linville Rd
Renfro Valley, Ky.

Telephone number: 606-256-3879 Date: 12-4-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

40473

6
31

Mr. Reynolds,

Closing the Rensselaer Valley Post Office
would make a hardship for many of
the Senior Citizens of the Community that
use that facility. I am 73 yrs old. In
winter months with bad weather I would
be unable to get my mail as often as I
would like to, certainly not daily. The closest
Post Office would be Mt Vernon and to get in
and out of the Post Office parking ~~lot~~ lot
is difficult with no parking + traffic coming
+ going.

Sincerely
Cecil Hampton



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

MARY RAMSEY
PO BOX 79
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

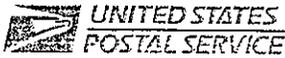
You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,


Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. If I have a mailbox by the road,
people will steal my mail out. I live
about 2500 ft from the road.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs Richmond or Lexington about once a month

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Mary Ramsey
(please print your name)

Address: PO Box 79 Renfro Valley

Telephone number: 606-256-4695 Date: 11-3-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

JEFF HAYES
PO BOX 50
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

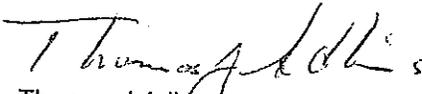
As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,


Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain.

People steal mail out of roadside
Boxes.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Richmond

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Jeff Hayes
(please print your name)

Address: Po Box 50 Reno Valley

Telephone number: 606-256-1691

Date: 12-3-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

RUBY STEWART
PO BOX 6
RENFRO VALLEY KY 40473

Dear Postal Customer:

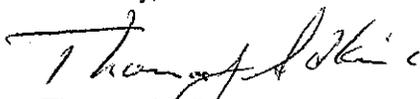
Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Area

Personal needs Area

Banking Area

Employment Area

Social needs Area

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

*But would
if they
drop in
Business a new
their post office
for stamps, etc*

Name: ~~Philip E Stratten~~ Ruby Stewart
(please print your name)

Address: PO Box 26 116 Coffey Lane Lenora Valley Ky 40973

Telephone number: 256 2825 Date: 12/1/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Unaware of service

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Unaware of service

UNITED STATES
POSTAL SERVICE

January 4, 2010

JONES HIATT
PO BOX 3
RENFRO VALLEY KY 40473

Dear Postal Customer:

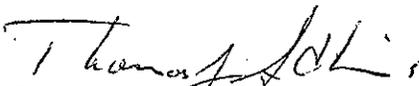
Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

Mail is not safe in R Boxes

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Beaver

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

JONES HIATT

Address: _____

P.O. Box 3 Beaver Valley, Ky 40473

Telephone number: _____

606-256-4310

Date: _____

11/30/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

DUANE TORKELOSON
PO BOX 87
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

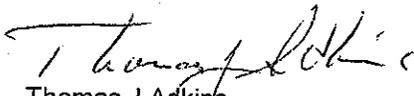
As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. When we are gone for weeks at a time
we do not want mail laying in a box outside our home.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Duane Torkelson, DUANE TORKELSON
(please print your name)

Address: P.O. Box 87 Renfro Valley, KY, 40473

Telephone number: 907-460-1037 Date: 12-4-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: for medications from V.A.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

 UNITED STATES
POSTAL SERVICE

January 4, 2010

IONE & ANDY LAWSON
1761 BARNETT RD
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

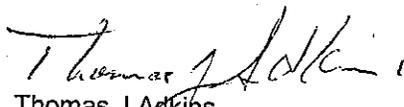
As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about nonpostal services. Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

You expressed a concern about the security of the mail. The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of your mail.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain.

Do NOT WANT Like Safety of
Post Office Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: IONE & Andy LAWSON
(please print your name)

Address: 1761 BARNETT Rd

Telephone number: 770-715-1553 Date: 12-9-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please do NOT close this Post Office -
it is one of the reason we retired
in this Area.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



UNITED STATES
POSTAL SERVICE

January 4, 2010

NORMA EVERSOLE
134 EVERSOLE LANE
MT VERNON KY 40456

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the loss of a gathering place and an information center. The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

You expressed a concern about the economic impact the loss of the post office would have on the community. There is no indication that the change to a CPO will adversely affect the community. The CPO will offer the same services as the Post Office.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices Wildie

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Berea/Richmond
- Personal needs " "
- Banking Mt. Vernon
- Employment Retired
- Social needs Berea/Richmond/Keyston

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No not in the immediate area of the post office

Name: Norma Eversole
(please print your name)

Address: 134 Eversole Lane Mt. Vernon 40456

Telephone number: (606) 256-2774 Date: 12/3/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: This office has easy access for the elderly for which this has been a community meeting place for neighbors!

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

12/03/09

Post Office Review Coordinator

40473

54

Sir:

The closing of the small community post offices only adds to the isolation of our elderly populations and contributes to the abandonment of family-owned businesses. Our rural population has depended upon these ~~these~~ centers for meeting and sharing local news and activities over the years.

I would ask your office to reconsider the total effect your decision would influence the social/economic aspect of the immediate area.

Sincerely,

Norma Ramsey Eversole

UNITED STATES
POSTAL SERVICE

January 4, 2010

NORMA M MULLINS
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

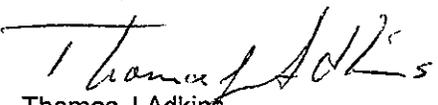
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You expressed a concern about the economic impact the loss of the post office would have on the community. There is no indication that the change to a CPO will adversely affect the community. The CPO will offer the same services as the Post Office.

You expressed a concern about the history of the post office in the community. The CPO will continue the long history of a post office in the community.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,


Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Not at all.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Here.

Personal needs _____

Banking Here.

Employment _____

Social needs Here.

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: MULLINS NORMAN M.
(please print your name)

Address: Renfro Valley, Ky 40473

Telephone number: 606-256-2478 Date: 12-03-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

*Post Office Not Fern. free since 1940
This is a very Historic place. - opened 1939
Tavern Committee trying to build area up
see also ... Postle*



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

ROBERT LAWSON
PO BOX 85
RENFRO VALLEY KY 40473

Dear Postal Customer:

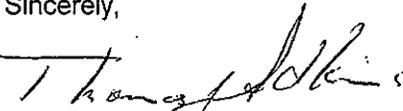
Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the loss of the bulletin board at the Renfro Valley Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The CPO may also offer a bulletin board.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs Richmond/London/Somerset

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Robert Lawson
(please print your name)

Address: P.O. Box 85 Rentfro Valley, KY 40473

Telephone number: 606-256-1000 Date: 12/2/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

CLARK MULLINS
RENFRO VALLEY KY 40473

Dear Postal Customer:

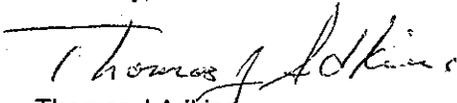
Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about the history of the post office in the community. The CPO will continue the long history of a post office in the community.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: CLARK MULLINS
(please print your name)

Address: BOX 1 LITTLE CLIFFORD CAMP, RENO VALENTY

Telephone number: 606-256-4351 Date: 11/30/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DO NOT CLOSE DUE TO HISTORY
OF RENO VALENTY



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No

- e. Other Yes No

If yes, please explain: _____



January 4, 2010

CHRIS WADDLE
PO BOX 34
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

NONE

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

A handwritten signature in cursive script that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WATSON

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Chris Madeline
(please print your name)

Address: P.O. Box 34 Reno Valley

Telephone number: _____

Date: 12/4/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

ROBERT W ARMSTRONG
PO BOX 74
RENFRO VALLEY KY 40473

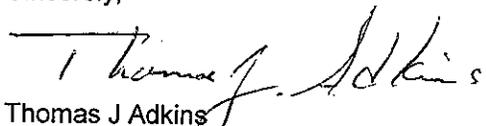
Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: Robert W Armstrong DBA Betty's Gifts
(please print your name)

Address: p.o. Box 74 Renton Valley, Ky 40473

Telephone number: 606-256-5999 Date: 12-4-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____



UNITED STATES
POSTAL SERVICE

January 4, 2010

DENISE PARSONS KFC
PO BOX 20
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkiss
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices Mt. Vernon

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Richmond, Lexington
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: Denise Parsons KFC
(please print your name)

Address: P.O. Box 20 Renfro Valley Ky 40473

Telephone number: 606-256-4910

Date: 12/2/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

January 4, 2010

BONNIE COFFEY
PO BOX 5
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

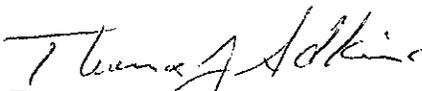
You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will have sufficient and safe parking for our customers.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,



Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better Just as Good No Opinion Worse

Please explain. I am 84 yrs old. I drive at only when necessary
I also receive mail under Rt 15 in the way they are safe
I can walk to this post office 2 or 3 times a week not daily

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Germany
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the post office is discontinued?
Yes No

Name: BONNIE COFFEY
(please print your name)

Address: P.O. Box 5 (48 Coffey Lane) Centro Valley, Ky 40473

Telephone number: (606) 256 2430 Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

You need gone to the Vernon P.O. or near will.
You can't park, (get in or get out)



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly <i>check</i>	Never <i>post</i>
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



January 4, 2010

ETHAN EVERSOLE
PO BOX 53
RENFRO VALLEY KY 40473

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Renfro Valley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

As discussed at the Renfro Valley Community meeting that was held on December 14, 2009. The initial plan to offer rural delivery service to Renfro Valley customers has changed. Instead, USPS will advertise for a Community Post Office (CPO) within a half mile of the current Post Office. CPOs offer the same services and prices as a regular Post Office. The only difference is the unit will be operated by a Renfro Valley retailer. Post Office Box customers will be allowed to keep their current address as well as the address line, Renfro Valley KY 40473.

You expressed a concern about dangerous ingress and egress at the Mount Vernon Post Office, and the limited amount of parking. The CPO will have sufficient and safe parking for our customers.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

You expressed a concern about the economic impact the loss of the post office would have on the community. There is no indication that the change to a CPO will adversely affect the community. The CPO will offer the same services as the Post Office.

You expressed a concern about closing small offices. The Postal Service like many other businesses is facing some very real economic challenges, whenever an office is vacant (does not have a postmaster) we perform a study to ascertain if regular and effective services can be provided by a more cost efficient means. At Renfro Valley we have determined that services can be provided by a CPO, and this may improve services as the CPO will be able to offer extended hours.

If it is determined that a discontinuance of the Renfro Valley Post Office should be pursued, a formal proposal will be posted in the Renfro Valley and the Mount Vernon Post Offices at a later date. If you have additional questions or comments, please feel free to contact Post Office Review Coordinator Tim Reynolds at (606) 439-0534.

Sincerely,

A handwritten signature in black ink that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive post office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Some parcels can't be left at rural boxes, mail delivery and pick up may be very late in the day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Somerset, Berea

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: Ethan Eversole
(please print your name)

Address: P.O. 53 Renfro Valley Ky, 40473

Telephone number: 606-256-5140 Date: 12-13-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Renfro Valley Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Occasionally	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

I much prefer using the Renfro Valley post office as opposed to the Mt. Vernon location simply because of convenience. The Mt. Vernon office is in a location that is extremely busy at the time of day I usually visit the post office. Also due to the design of the parking lot, it is very time consuming just to enter, park, and exit the facility.

I also feel that because of the push for economic development in our county, that closing the Renfro Valley post office would be a step in the wrong direction as well as a negative blow to local morale.

If the post office is a government service for citizens, I believe cost saving actions should be implemented in other areas. Closing small offices in rural areas removes a convenience from people who already receive fewer services than more urban areas.

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Postal Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the Renfro Valley Post Office on December 4, 2009. Additionally, questionnaires were available at the Mount Vernon Post Office during the survey period to walk-in retail customers.

A. Number of Questionnaires

Total questionnaires distributed	<u>43</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>6</u>
Expressing no opinion	<u>17</u>
Total questionnaires received	<u>23</u>

B. Postal Concerns

The following postal concerns were expressed:

- Concern:** Customers were concerned about having to travel to another post office for service.

Response: The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.
- Concern:** Customers expressed concern about misdelivered mail.

Response: The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
- Concern:** Customer expressed a concern about senior citizens.

Response: The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.
- Concern:** Customer expressed a concern about not having space available to erect a rural mail box.

Response: In the event that the office is officially closed, a Community Post Office will serve as the alternate service and customers will not be required to erect a mailbox.
- Concern:** Customer expressed a concern about having to change your address .

Response: A change of address will not be required at the new CPO, customers will continue to use their present address.
- Concern:** Customer expressed a concern about the loss of the Renfro Valley Postmark.

Response: The CPO will provide the same Postmark which will be as follows: Renfro Valley CPO - KY 40473.

7. **Concern:** Customer expressed a concern about the security of the mail.

Response: The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of the mail.

8. **Concern:** Customer expressed a concern about the limited hours at the Renfro Valley Post Office;

Response: the number of hours of service provided by a post office is determined by the amount of workload at the office. The Renfro Valley Post Office only qualified for 4 hours of service per day. It is the goal of the Postal Service to contract with a retailer that will provide extended hours.

9. **Concern:** Customers felt the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

10. **Concern:** Customer expressed a concern about closing small offices.

Response: The Postal Service like many other businesses is facing some very real economic challenges, whenever an office is vacant (does not have a postmaster) we perform a study to ascertain if regular and effective services can be provided by a more cost efficient means. At Renfro Valley we have determined that services can be provided by a CPO, and this may improve services as the CPO will be able to offer extended hours.

C. Nonpostal Concerns

The following nonpostal concerns were expressed:

1. **Concern:** Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

2. **Concern:** Customer expressed a concern about the history of the post office in the community.

Response: The CPO will continue the long history of a post office in the community.

3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Renfro Valley Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The CPO may also offer a bulletin board.

4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

5. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.

Response: There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.

6. **Concern:** Customer expressed a concern about the economic impact the loss of the post office would have on the community.

Response: There is no indication that the change to a CPO will adversely affect the community. The CPO will offer the same services as the Post Office.



November 13, 2009

THE HONORABLE HAROLD ROGERS
REPRESENTATIVE IN CONGRESS
551 CLIFTY STREET
SOMERSET KY 42501

Dear Congressman Rogers:

This is to notify you concerning the possible closing of a Post Office in your congressional district.

As you are aware, the Postal Service remains a unique federal agency in that it receives no funding from Congress to support its operations. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and the lackluster economy. In order to sustain universal mail service to the American people, we are looking at all operations and making adjustments to control costs while maintaining a good level of service to our customers.

The Postal Service will only consider the closing of Post Offices where we can ensure the continuation of sufficient access to Postal Services. Studies to determine the feasibility of consolidation or closure are performed at Post Offices where we have a postmaster vacancy, a lease expiration, or significant safety concerns related to the condition of building. In the Fifth Congressional District, a study is currently being performed on the Renfro Valley Post Office. Enclosed is additional information on the process.

The Renfro Valley postmaster retired on July 3, 2009 and the 43 Post Office Box customers are now served by a clerk, who would return to her regular position at a neighboring facility, should the office close. A preliminary review shows the office workload has declined and there are 3 other post offices within a ten mile radius, and both rural route delivery and retail service can be administered by the Mount Vernon Post Office located 2.3 miles away. A final decision on the status of the Renfro Valley Post Office will not be made until additional data has been collected and analyzed. Customers will have an opportunity to voice their opinion by completing a questionnaire and also attending a community meeting which will be held on December 14, 2009 from 1 to 2 p.m. at the Renfro Valley Post Office.

Please accept my assurances that Kentuckiana District postal officials will monitor the level of service provided to our Renfro Valley customers to ensure they continue to receive the high quality of service they expect and deserve.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Christenbury".

For Chris Christenbury
Kentuckiana District Manager

Enclosure

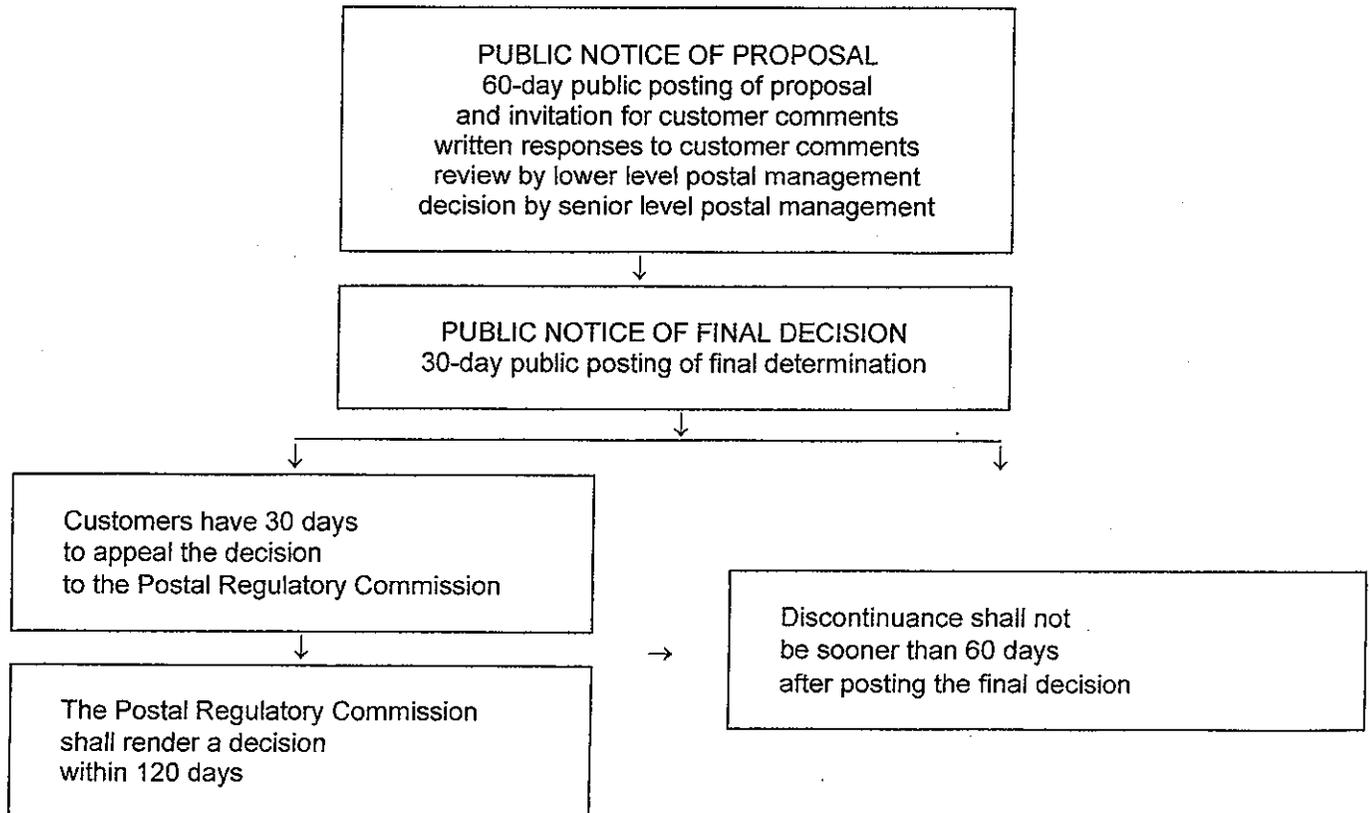
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SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



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November 16, 2009

SHELLY SOUDERS
KY STATE PRESIDENT
NATIONAL LEAGUE OF POSTMASTERS
PO BOX 9998
WEST PADUCAH KY

PATTI BASCOM
KY STATE PRESIDENT
NATIONAL ASSOCIATION OF POSTMASTERS
PO BOX 9998
UNION KY 41091-9998

This is to notify you concerning the possible closing of Post Offices in the Kentuckiana district.

As you are aware, the Postal Service remains a unique federal agency in that it receives no funding from Congress to support its operations. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and the lackluster economy. In order to sustain universal mail service to the American people, we are looking at all operations and making adjustments to control costs while maintaining a good level of service to our customers.

The Postal Service is presently reviewing the below listed post offices to determine if regular and effective services can be provided by a nearby office or alternate delivery service.

Listed below are the reasons that we may begin a study to close a post office:

1. Declining workload in mail volume and retail transactions
2. Post Offices where we have lost a lease, or the lessor is requesting unjustifiable rental increases
3. Post Offices that are in close proximity to other Post Offices
4. Post Offices where an economic savings can be received by offering alternate service
5. Post Offices in communities that have been annexed
6. Substandard condition of the facility that houses the Post Office

The Kentuckiana District will only consider the closing of Post Offices where we can insure that our customers will have sufficient access to Postal Services. Furthermore studies will only be performed on offices where we have a postmaster vacancy.

Holmes Mill is located in Harlan County. The postmaster retired on May 24, 2007. The office is presently staffed by a non career Postmaster Relief employee. In the event that the office is officially closed, the non career Postmaster Relief will return to her regular assignment in an associate office.

A review of the business activities of the Holmes Mill Post Office revealed that the office workload has declined. The office had been a full time office providing service 8 hours per day, however after the rural route was pulled back into the administrative office Evarts KY, the office was downgraded to a level 53 office providing service only 4 hours per day Monday through Saturday. This reduced workload and the fact that the Closplint post office is located 5.5 miles away suggests that the maintenance of the Holmes Mill Post Office may not be warranted. The Postal Service feels that effective and regular service will be provided through rural route delivery emanating from Evarts.

Holmes Mill serves 38 Post Office Box Customers. Briefly, customers would have the option of post office box delivery at the Closplint post office, or they may receive carrier delivery to a roadside mailbox at their residence or business.

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Renfro Valley is located in Rockcastle County. The postmaster retired on July 3, 2009. The office is presently staffed by a clerk from an associate office. In the event that the office is officially closed, the clerk will return to her regular position. The Renfro Valley Post office is a level 53 office providing 4 hours of service per day.

A review of the business activities of the Renfro Valley revealed that the office workload has declined. This reduced workload and the fact that we have 3 other post offices located within a ten mile radius suggests that the maintenance of the Renfro Valley Post Office may not be warranted. The Postal Service feels that effective and regular service will be provided through rural route delivery service and retail service administered by the Mount Vernon Post Office located 2.3 miles away.

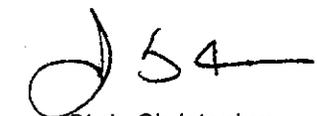
Renfro Valley serves 43 Post Office Box Customers. Briefly, customers would have the option of post office box delivery at the Mount Vernon post office, or they may receive carrier delivery to roadside mailboxes or Centralized Box Units provided by the Postal Service.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office and still provide regular and effective service. If a change to carrier service is implemented, customers will continue to use the name Renfro Valley and ZIP Code 40473 in their mailing address.

Each of these offices have experienced a decrease in workload, this reduced workload and the fact that there are other offices in close proximity suggest that the maintenance of these Post Offices may not be warranted. The Postal Service feels that effective and regular service will be provided through carrier route delivery service. An economic savings can be received by offering alternate service

A final decision has not been made concerning the closing of these Post Offices, and will not be made until all the data has been collected and analyzed. Once the study is completed, the information will be sent to Postal Service Headquarters for review, if they concur with the possible recommendation of the District, the Post Office can be closed no sooner than 60 days after the posting of the Final Determination. This is a rather lengthy process which may take up to 9 months to complete. I have attached the Summary of Post Office Change Regulations for your review of the process.

If you have additional questions or comments, please feel free to contact Tim Reynolds Post Office Review Coordinator for the Kentuckiana District at (606) 439-0534.

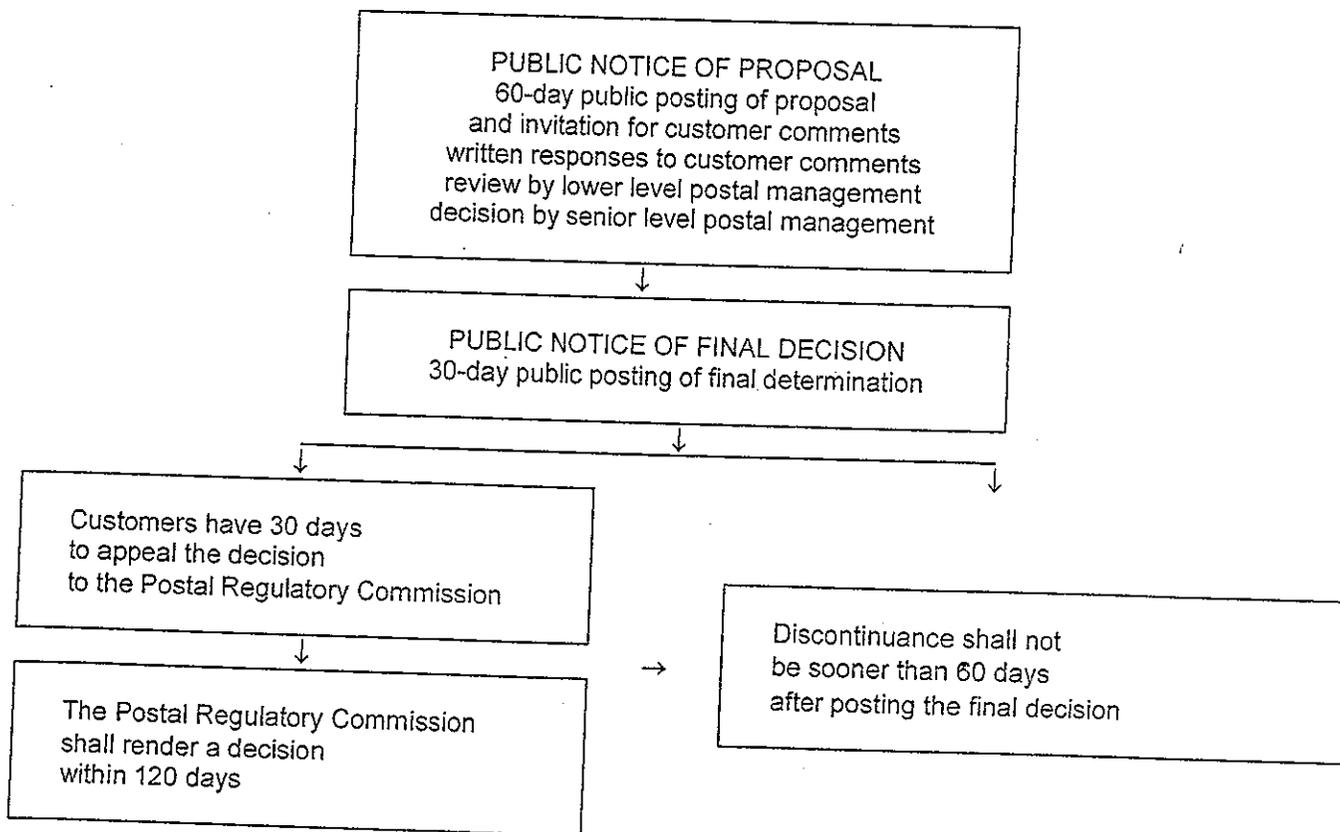

74 Chris Christenbury
District Manager

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

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When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



REQUEST NO
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Map of Renfro Valley, KY
40473

Notes

ALL NEW EQUINOX 32 MPG

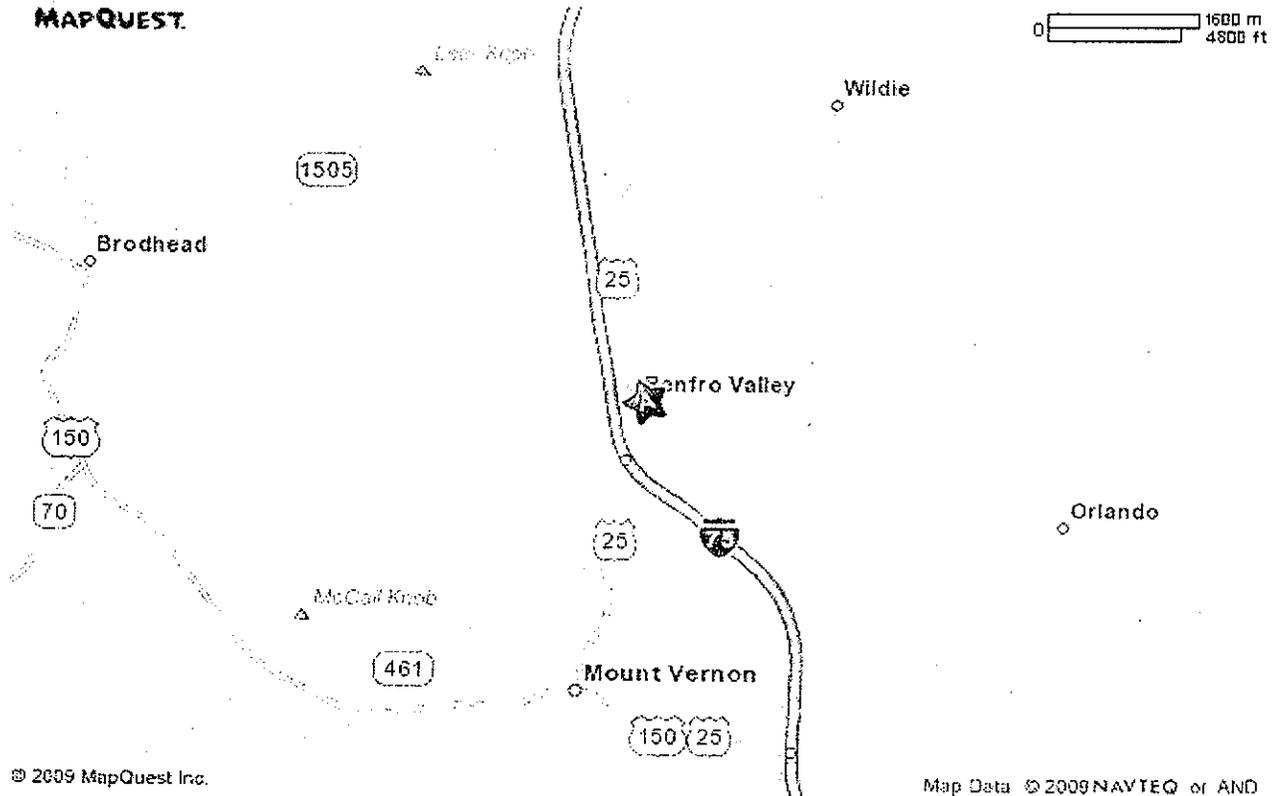
32 MPG HIGHWAY.
BETTER THAN CR-V, RAV4, AND
EVEN ESCAPE HYBRID!



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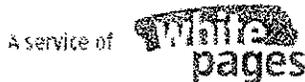


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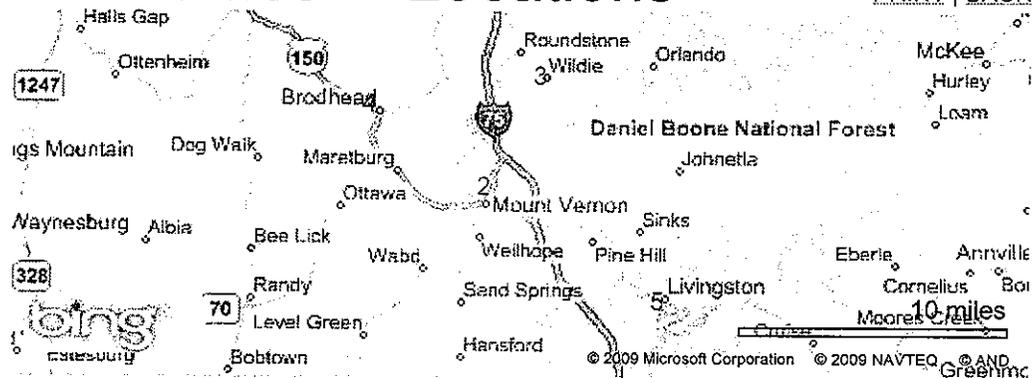
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Post Office™ Locations

[PRINT](#) | [BACK](#)



1 Post Office™
Location -
RENFRO VALLEY
 34 HUMMEL RD
 RENFRO VALLEY, KY
 40473-9998
 (800) ASK-USPS

0.1 mi

Business Hours
 Mon-Sat
 12:00-4:00pm
 Sun
 closed

Services
[PO Boxes Online](#)
 Service hours may vary. Please
 check link for business hours.

2 Post Office™
Location - MOUNT
VERNON
 380 RICHMOND ST
 MOUNT VERNON, KY
 40456-9998
 (800) ASK-USPS

2.1 mi

Business Hours
 Mon-Fri
 8:30-4:00pm
 Sat
 9:00-12:00pm
 Sun
 closed

Services
[Passport Application](#)
[Services](#)
[PO Boxes Online](#)
 Service hours may vary. Please
 check link for business hours.

3 Post Office™
Location - WILDIE
 1419 WILDIE RD
 WILDIE, KY 40492-
 9998
 (800) ASK-USPS

2.8 mi

Business Hours
 Mon-Fri
 8:00-12:00pm
 12:30-2:15pm
 Sat
 8:00-11:30am
 Sun
 closed

Services
[PO Boxes Online](#)
 Service hours may vary. Please
 check link for business hours.

4 Post Office™
Location -
BRODHEAD
 170 W MAIN ST
 BRODHEAD, KY

Business Hours
 Mon-Fri
 8:30-11:30am
 12:30-3:30pm
 Sat

Services
[PO Boxes Online](#)
 Service hours may vary. Please
 check link for business hours.

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40409-9998
(800) ASK-USPS

4.8 mi

8:30-12:00pm
Sun
closed

5 **Post Office™**
Location -
LIVINGSTON
9121 MAIN ST
LIVINGSTON, KY
40445-9998
(800) ASK-USPS

9.0 mi

Business Hours
Mon-Fri
7:45-12:00pm
12:30-3:30pm
Sat
7:45-12:30pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please
check link for business hours.

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People Search

Search for a person and
perform a reverse lookup on
phone numbers and
addresses.

Business Search

Search for a business by name or
category nationwide.

Reverse Phone Number

See who is calling you

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CHEVROLET MALIBU

OFFERS BETTER HWY FUEL ECONOMY THAN COMPARABLE 2009 TOYOTA CAMRY AND HONDA ACCORD



TAKE A CLOSER LOOK »

*2009 Malibu with 2.4L 4-cyl. engine and 6-speed automatic transmission offers 33 MPG highway. 2010 Toyota Camry with 2.5L 4-cyl. Engine with 6-speed automatic transmission offers 32 MPG highway. 2009 Honda Accord with 2.4L 4-cyl. Engine with 5-speed automatic transmission offers 30 MPG highway.

Total Travel Estimates: 5 minutes / 2.66 miles

A: Renfro Valley, KY 40473

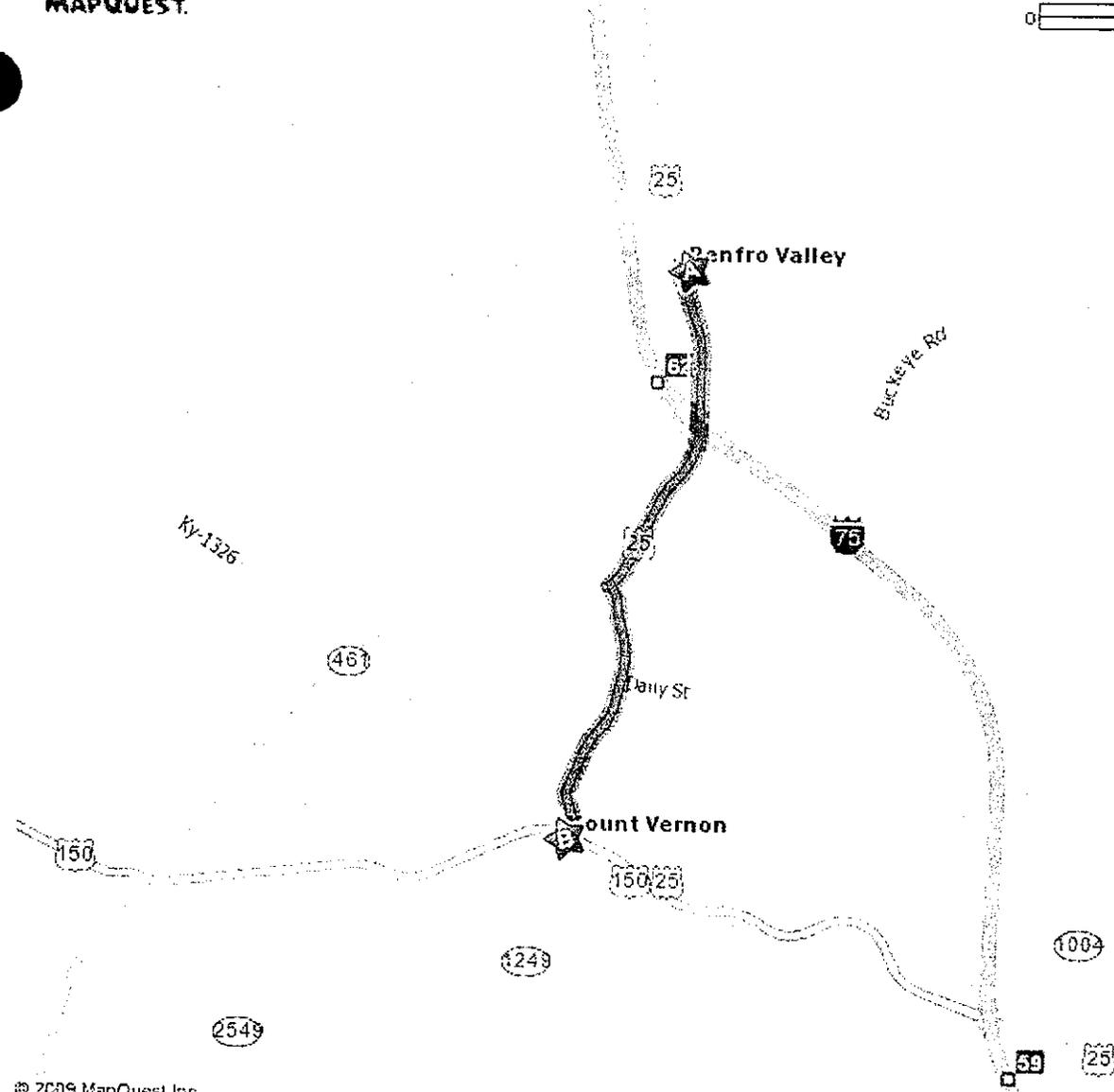
-  1: Start out going **WEST** on **DOC WOLFE RD/HUMMEL RD** toward **US-25/RICHMOND ST.** 0.0 mi
-   2: Turn **LEFT** onto **US-25/RICHMOND ST.** 1.5 mi
-   3: Turn **LEFT** to stay on **US-25/RICHMOND ST.** 1.1 mi
-   4: Stay **STRAIGHT** to go onto **SAND SPRINGS RD/KY-1249.** 0.0 mi
-  5: Welcome to **MOUNT VERNON, KY.** 0.0 mi

B: Mount Vernon, KY

MAPQUEST.



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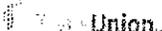
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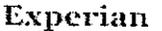
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MAPQUEST

DOCKET NO 40473
 NUMBER 12
 PAGE 3

 310 340 450 550 650 750 840
 ▲
 You are here (351)

 310 340 450 550 650 750 840
 ▲
 You are here (364)

 310 340 450 550 650 750 840
 ▲
 You are here (382)

FIND OUT INSTANTLY! www.Score.com

Total Travel Estimates: 9 minutes / 5.56 miles

A: Renfro Valley, KY



1: Start out going WEST on DOC WOLFE RD/HUMMEL RD toward US-25/RICHMOND ST. 0.0 mi



2: Turn RIGHT onto US-25/RICHMOND ST. Continue to follow US-25. 4.1 mi



3: Turn RIGHT. 0.0 mi



4: Turn RIGHT onto KY-1786. 1.4 mi



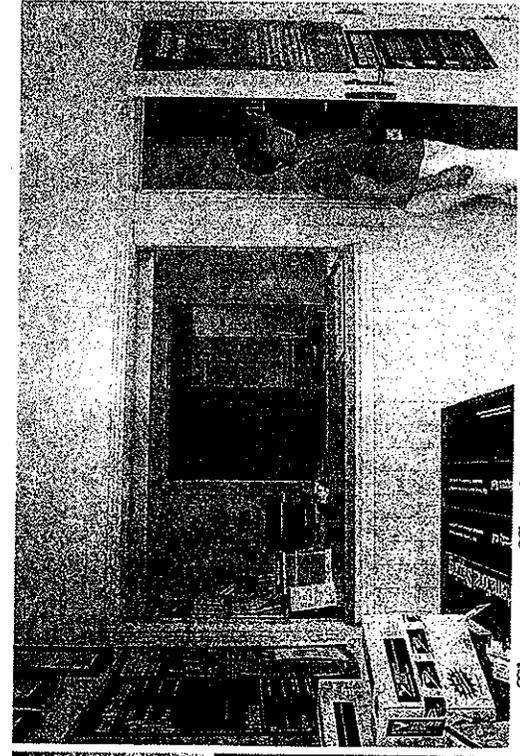
5: Turn LEFT onto BILL HYATT RD. 0.1 mi



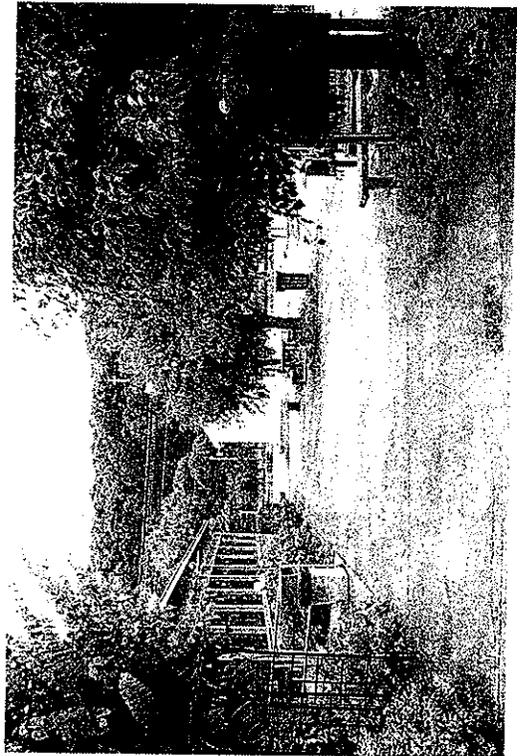
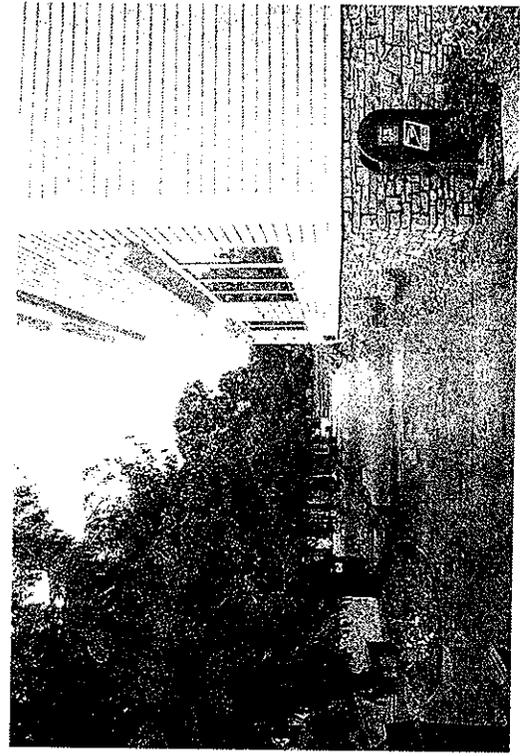
6: Welcome to WILDIE, KY. 0.0 mi

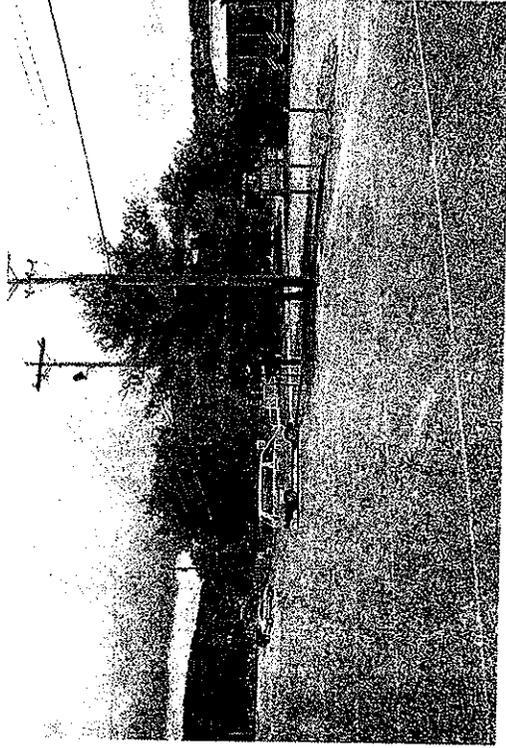
B: Wildie, KY

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The Renfro Valley Post Office is located in a small resort area. The post office is not on road frontage, the office is surrounded by other small gift shops and restaurants.





Parking lot area for Renfro Valley Customers. Recommended location for Centralized box unit to provide service for the Business Customers would be in the area in front of the van.

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Postmaster Workload Information

Post Office, State & ZIP Code INFRO VALLEY KY 40473-9998 State & ZIP Code	Postmaster's Signature MSC Manager's Signature District Manager's Signature See Instructions on Page 2 of M. PAGE	Date 01/15/2010 Date Date <u>40473</u> 14
District Office, State & ZIP Code LOUISVILLE KY 40231-1000	DOCKET NO ITEM NO	Date <u>40473</u> 14

(Check Box) Vacancy Management Review RFR

1. Current Office Level			
2. Finance Number	(1-6)	2 0 6 4 6 4	
3. General Delivery Families Served	(7-9)	0 0 0	
4. Post Office Boxes/Call Boxes Rented	(10-15)	45	
5. Possible City Deliveries	(16-20)	0 0 0 0 0	
6. Administrative Rural Boxes Served	(21-25)	0 0 0 0 0	
7. Intermediate Rural Boxes Served	(26-30)	0 0 0 0 0	
8. Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0 0 0 0 0	
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0 0 0 0	
10. Intermediate Highway Contract /Star Route Boxes Served	(40-43)	0 0 0 0	
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0 0 0 0	
12. Number of Carrier Stations/Branches	(48-49)	0 0	
13. Number of Finance Stations/Branches	(50-51)	0 0	
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0 0	
15a. Does Office Experience A Seasonal Workload? (box one "Y" for yes, "N" for no) (If you answer 'yes' for this question, complete 'Seasonal Workload' section on Page 2.)	(54)	N	
15b. Duration of Seasonal Workload (Minimum of 8 weeks)	(55-56)	N/A	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N	
17. Does Office Perform Incoming Primary Distribution for Other Offices?	(58)	N	
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N	
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N	
20. Do You Separate All Incoming Flat Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N	
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N	
22. Does Your Office Have Administrative Responsibility for An Air Transfer Office?	(63)	N	
23. Is Postmaster Lessor for Government Owned Building?	(64)	N	
24. Does Office Have MPLSM/SPLSM?	(65)	N	
25. Does Office Distribute Food Stamps?	(66)	N	



October 14, 2009

OFFICER IN CHARGE
PO BOX 9998
RENFRO VALLEY, KY 40473

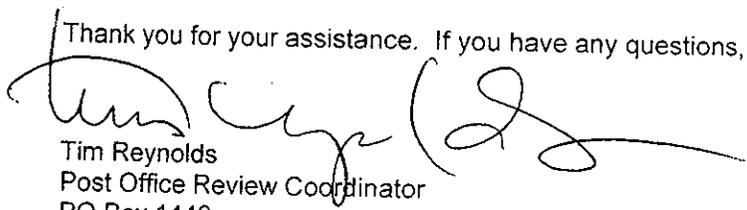
SUBJECT: Volume and WOS Reports

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to Renfro Valley customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the Renfro Valley Post office for a two-week period. The surveys should begin October 17, 2009 and end on October 30, 2009. Please complete the enclosed forms as accurately as possible.

Return all forms to Kentuckiana District Post Office Review Coordinator, Tim Reynolds at the close of business on October 30, 2009. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact me at 606-439-0534.



Tim Reynolds
Post Office Review Coordinator
PO Box 1449
Hazard KY 41702-1449

cc: Official Record

Enclosures: Window Transaction Survey
Survey of Incoming Mail
Survey of Dispatched Mail

40473
 17
 -

PO Name: Renfro Valley KY
 Survey Period: October 17, 2009 through October 30, 2009
 Window Transaction Survey
 ZIP + 4: 40473 Completed by: Juanita May, PIC
 (Signature and Title)

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Form 2007-A, Window Transaction Record; Form 2007-B, Window Transaction Conversion; and Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-Revenue services (1.188)
Saturday 10/17				N/A				
Monday 10/19	////	/			/	/		///
Tuesday 10/20	/	////						
Wednesday 10/21	////	///						
Thursday 10/22	////	/			/			
Friday 10/23	///	///						
Saturday 10/24	///	///						
Monday 10/26	///	///						
Tuesday 10/27	///	///			///	///		
Wednesday 10/28	///	///						
Thursday 10/29	///	///						///
Friday 10/30	///	///						
Total	52 x .777	17 x 1.083	0 x 1.969	→ x 5.06	6 x 2.875	9 x 1.792	1 x 1.787	6 x 1.188
Total Minutes	40.40	18.41	0	N/A	17.25	16.13	1.787	7.13

Average Number Daily Transactions: 758 8.27
 Average Daily Retail Workload in Minutes: 101.11/11 = 9.19

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and ZIP+4: RENFRO VALLEY KY 40473-9998

Dates Recorded: OCTOBER 17, 2009 through OCTOBER 30, 2009

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday 10/17							
Monday 10/19	67	21	11	106	1	2	0
Tuesday 10/20	21	16	9	5	0	2	0
Wednesday 10/21	39	28	3	5	2	1	0
Thursday 10/22	53	31	5	4	1	4	0
Friday 10/23	46	6	7	7	0	2	0
Saturday 10/24	49	7	40	5	3	—	0
Monday 10/26	47	63	10	52	1	6	1
Tuesday 10/27	32	24	10	4	0	1	0
Wednesday 10/28	40	10	4	18	1	3	2
Thursday 10/29	42	26	5	9		4	—
Friday 10/31	79	44	33	24	1	4	1
TOTALS	515	276	137	239	10	29	4
Daily Average	42.92	23	11.42	19.92	.83	2.42	.33

Signature of Person Making Count: _____

Printed Name: _____

Title: _____

Juanita K Mize, OIC
Juanita K Mize
OIC

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Note: Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and ZIP+4: RENFRO VALLEY KY 40473-9998

Dates Recorded: OCTOBER 17, 2009 through OCTOBER 30, 2009

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday 10/17	18	—	2	—	—	—	—
Monday 10/19	23	—	—	—	—	—	1 (SPR)
Tuesday 10/20	7	—	1	—	—	—	4 (SPR)
Wednesday 10/21	124 + 12	—	—	—	—	—	—
Thursday 10/22	19 + 1	—	1	—	—	—	—
Friday 10/23	36	—	—	—	—	—	1 (SPR)
Saturday 10/24	12	—	—	—	2	—	—
Monday 10/26	18	—	—	—	1	—	—
Tuesday 10/27	6	—	1	—	7	2	1
Wednesday 10/28	11	—	—	—	—	—	—
Thursday 10/29	28	—	—	—	1	—	—
Friday 10/30	597	—	2	—	—	—	58 (SPR)
TOTALS	912	0	7	—	11	2	65
Daily Average	76	—	.58	—	.92	2	5.42

Signature of Person Making Count: Juanita K. Mize OIC

Printed Name: Juanita K. Mize

Title: OIC



October 14, 2009

OFFICER IN CHARGE
PO BOX 9998
RENFRO VALLEY, KY 40473-9998

SUBJECT: RENFRO VALLEY POST OFFICE

Please provide the names and addresses of businesses, religious institutions, civic organizations, local government offices and schools that are served by the Renfro Valley Post Office. The list of businesses should include small, part-time and in-home businesses. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of post office box, general delivery, and street delivery customers served by the office. Return all documents to Kentuckiana District Post Office Review Coordinator Tim Reynolds by October 30, 2009. This information will be entered into the official record for public viewing.

Post Office Box	<u>43</u>
General Delivery	<u>NA</u>
Rural Route (RR)	<u>NA</u>
Highway Contract Route (HCR)	<u>NA</u>
Intermediate RR	<u>NA</u>
Intermediate HCR	<u>NA</u>
City Delivery	<u>NA</u>
Total Customers	<u>43</u>

If you have any comments on alternate means of providing services to the Renfro Valley customers, please provide them below.

Tim Reynolds
Post Office Review Coordinator

Comments:

Church names NA

Business names see attached.

Following is a list of businesses that receive mail via a Post Office Box at Renfro Valley, KY 40473. The Post Office Box # is in ():

Aunt Polly's Place	(50)
Betty's Gifts	(74)
Brush Arbor Appalachain Project	(10)
Brush Arbor B&B	(57)
Creekside Crafts	(61)
Free Bird Farm	(88)
Keepsake Records	(43)
KY Country Music Hall of Fame	(85)
KY Fried Chicken	(20)
KY Tourism Service	(82)
Roger Mapel (Country Store)	(91)
Missy Harper	(8)
Murphy & Brooker	(54)
Pappy & Mammy's Place	(3)
Renfro Valley Entertainment Center	(19)
Roberts, Carol (Dolly Sodds Candy)	(62)
Vi's Antiques & Collectibles	(16)
WRVK Radio	(7)

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2

Juanita KHzg, DIC





October 14, 2009

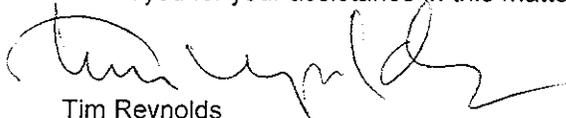
POSTAL INSPECTION SERVICE
US POSTAL SERVICE
PO BOX 11710
LEXINGTON KY 40577

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE
RENFRO VALLEY KY 40473

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Renfro Valley Post Office, 40473 located in Rockcastle County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

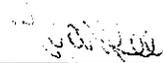
Thank you for your assistance in this matter.


Tim Reynolds
Post Office Review Coordinator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: _____

Signature: 

Title: General Analyst

Date: 10/14/09



October 14, 2009

ROCKCASTLE COUNTY
SHERIFF'S OFFICE
205 E. MAIN ST., BOX 2
MOUNT VERNON, KENTUCKY 40456

SUBJECT: Possible Discontinuance of Post Office
RENFRO VALLEY, KY 40473

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Renfro Valley Post Office, 40473 located in Rockcastle County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

Tim Reynolds
Post Office Review Coordinator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: _____

Signature: _____ Title: _____

Date: _____

Mailed on 10/14/09 no response

Census record for Renfro Valley proper - Not Available
 RENFRO VALLEY Located in Rockcastle County
 State & County QuickFacts

Rockcastle County, Kentucky

40473

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People QuickFacts	Rockcastle County	Kentucky
Population, 2008 estimate	16,788	4,269,245
Population, percent change, April 1, 2000 to July 1, 2008	1.2%	5.6%
Population estimates base (April 1) 2000	16,582	4,042,284
Persons under 5 years old, percent, 2008	6.0%	6.7%
Persons under 18 years old, percent, 2008	22.2%	23.6%
Persons 65 years old and over, percent, 2008	15.7%	13.3%
Female persons, percent, 2008	51.0%	51.1%
White persons, percent, 2008 (a)	98.5%	89.9%
Black persons, percent, 2008 (a)	0.3%	7.7%
American Indian and Alaska Native persons, percent, 2008 (a)	0.2%	0.3%
Asian persons, percent, 2008 (a)	0.1%	1.0%
Native Hawaiian and Other Pacific Islander, percent, 2008 (a)	Z	Z
Persons reporting two or more races, percent, 2008	0.8%	1.1%
Persons of Hispanic or Latino origin, percent, 2008 (b)	0.8%	2.4%
White persons not Hispanic, percent, 2008	97.8%	87.8%
Living in same house in 1995 and 2000, pct 5 yrs old & over	64.1%	55.9%
Foreign born persons, percent, 2000	Z	2.0%
Language other than English spoken at home, pct age 5+, 2000	1.5%	3.9%
High school graduates, percent of persons age 25+, 2000	57.7%	74.1%
Bachelor's degree or higher, pct of persons age 25+, 2000	8.3%	17.1%
Persons with a disability, age 5+, 2000	4,350	874,156
Mean travel time to work (minutes), workers age 16+, 2000	28.4	23.5
Housing units, 2008	7,726	1,920,581
Homeownership rate, 2000	79.5%	70.8%
Housing units in multi-unit structures, percent, 2000	5.4%	17.7%
Median value of owner-occupied housing units, 2000	\$57,000	\$86,700
Households, 2000	6,544	1,590,647
Persons per household, 2000	2.49	2.47
Median household income, 2007	\$29,235	\$40,299
Per capita money income, 1999	\$12,337	\$18,093
Persons below poverty, percent, 2007	26.8%	17.2%
Business QuickFacts	Rockcastle County	Kentucky
Private nonfarm establishments, 2007	245	93,539 ¹
Private nonfarm employment, 2007	2,389	1,550,192 ¹

Private nonfarm employment, percent change 2000-2007	-15.9%	2.4% ¹
Nonemployer establishments, 2007	1,229	278,100
Total number of firms, 2002	1,158	300,685
Black-owned firms, percent, 2002	F	2.5%
American Indian and Alaska Native owned firms, percent, 2002	F	0.4%
Asian-owned firms, percent, 2002	F	1.1%
Native Hawaiian and Other Pacific Islander owned firms, percent, 2002	F	0.0%
Hispanic-owned firms, percent, 2002	F	0.7%
Women-owned firms, percent, 2002	18.0%	25.7%

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22
2

Manufacturers shipments, 2002 (\$1000)	60,887	88,513,497
Wholesale trade sales, 2002 (\$1000)	D	51,838,719
Retail sales, 2002 (\$1000)	70,393	40,062,561
Retail sales per capita, 2002	\$4,210	\$9,795
Accommodation and foodservices sales, 2002 (\$1000)	11,239	4,908,331
Building permits, 2008	0	10,494
Federal spending, 2008	182,677	52,264,206 ¹

Geography QuickFacts

	Rockcastle County	Kentucky
Land area, 2000 (square miles)	317.53	39,728.18
Persons per square mile, 2000	52.1	101.7
FIPS Code	203	21
Metropolitan or Micropolitan Statistical Area	Richmond- Berea, KY Micro Area	

1: Includes data not distributed by county.

(a) Includes persons reporting only one race.

(b) Hispanics may be of any race, so also are included in applicable race categories.

D: Suppressed to avoid disclosure of confidential information

F: Fewer than 100 firms

FN: Footnote on this item for this area in place of data

NA: Not available

S: Suppressed; does not meet publication standards

X: Not applicable

Z: Value greater than zero but less than half unit of measure shown

Source U.S. Census Bureau: State and County QuickFacts. Data derived from Population Estimates, Census of Population and Housing, Small Area Income and Poverty Estimates, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits, Consolidated Federal Funds Report

Last Revised: Tuesday, 17-Nov-2009 11:54:05 EST



Post Office Survey Sheet

Post Office Name: Renfro Valley

ZIP + 4: 40473-9998

Congressional District: 5th

Date: January 7, 2010

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
No issues with the facility
2. Is the facility accessible to persons with disabilities? yes
3. Lease terms? 30-day cancellation clause? yes
4. Are suitable alternate quarters available for an independent post office? If so, where?
NA
5. List potential CPO sites. Possible CPO locations available in business community
Several small businesses located in the community that could provide CPO services.
6. Are there any postage meter customers or permit mailers? Yes No
If yes, please identify them by name and address. _____
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
OIC will return to her assigned job at the Crab Orchard Post Office and PMR will be
reassigned at the Wildie KY Post Office.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Mail received at 7:30 a.m. via HCR Dispatched at 3:30 p.m.
Collection box will not be retained
Mail pouch will be delivered to Mount Vernon



Post Office Survey Sheet (Continued)

How many post office boxes are installed? 84

How many post office boxes are used? 43

What are the window service hours? 12 to 4 p.m. M-F

12 to 4 p.m. S

What are the lobby hours? 12 to 4 p.m. M-F

12 to 4 p.m. S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

None reported to the postmaster. A recent questionnaire addressed to the Postal Inspection Service did not reveal any reported cases of mail theft vandalism.

10. What equipment in the post office is not owned by the Postal Service (e.g., post office boxes, furniture, safe)?
NA

11. List potential CBU/parcel locker sites and distances from present post office site.
Parking lot behind the resort

12. Are there any special customer needs? (People who cannot read or write, those who cannot drive, those who have infirmities or physical handicaps.) How can these needs be accommodated?
Some physically handicapped

13. Rural delivery/HCR delivery.

a. What is current evaluation? No change to rural or HCR route- alternate services will be CPO.

b. Will this change result in the route being overburdened? Yes No

If so, what accommodations will be made to adjust the route? _____

c. How many boxes and miles will be added to the route? _____

d. What would be the additional annual expense if the route is increased? _____

e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? NA

f. At what time of the day does the carrier begin delivery to the community? Mail received at 7:30 a.m.

Will this delivery time be affected if the office is discontinued? Yes No

If so, how? _____

14. Is the facility that will provide alternate service a city delivery or a non-city delivery post office?

UNITED STATES
POSTAL SERVICE

Community Survey Sheet

Post Office Name: Renfro Valley

ZIP + 4 40473

Congressional District: 5th

Date: January 7, 2010

1. Incorporated? Yes No

Local government provided by Rockcastle County Fiscal Court

Police protection provided by Rockcastle County Sheriff's Dept

Fire protection provided by Mt Vernon Fire Department

School location _____

2. What population growth is expected? (Please document your source) _____

See attached Rockcastle County Census Info

3. What business growth is expected? (Please document your source) _____

See attached Rockcastle County Census Info

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the post office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)

Landmark community, a resort community that specializes in offering country

music entertainment. Kentucky's Country Music Capital

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Retirees, small businesses owners, commuters, tourists, self employed

6. Which nonpostal services are provided by the post office (e.g., public bulletin board, school bus stop, community meetings, voting place, government forms, or help to senior citizens and handicapped)? What provision can be made for these services if the post office is discontinued?

Office had a public bulletin board. Office did not serve as a school bus stop. Office was not a voting or

community meetings place. Office provided tax forms. Office assisted senior citizens.

Customers can receive similar services at the Mount Vernon Post Office.

TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW

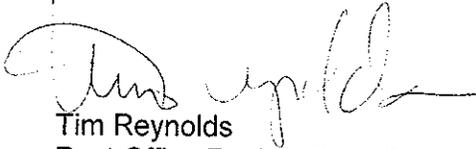


Date: January 7, 2010

SUBJECT: ALTERNATE SERVICE COSTS
RENFRO VALLEY, KY 40473-

MEMO TO THE RECORD

Planned alternate service will be a Community Post Office. Fixed costs for such have not yet been negotiated.

A handwritten signature in cursive script, appearing to read "Tim Reynolds".

Tim Reynolds
Post Office Review Coordinator
PO Box 1449
Hazard KY 41702-1449

U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared
January 7, 2010

2. Post Office Name Renfro Valley		3. State and ZIP + 4 Code KY 40473-9998		6. Congressional District 5th	
4. District Kentuckiana		5. County Rockcastle		EAS GRADE= EM 53	
7. Reason for Proposal to Discontinue Declining workload, regular and effective services will be provided by a Community Post Office		8. Post Office Emergency Suspended Not an Emergency Suspension		9. Proposed Permanent Alternate Service :Community Post Office	

10. Staffing		11. Hours of Service			
a. <input type="checkbox"/> PM Occupied <input checked="" type="checkbox"/> PM Vacancy Reason & Date: PM retired July 3, 2009		a. Time M-F 12 to 4 p.m.		Sat. 12 to 4 p.m.	
b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Noncareer		b. Lobby Time M-F 12 to 4 p.m.		Sat. 12 to 4 p.m.	
c. Current PM Position Level EAS-53 Downgraded from EAS-11				Total window hours per week ↓ 24	
d. No. of Clerks No. of Career No. of Noncareer					
e. No. of Others No. of Career No. of Noncareer 1					

12. Number of Customers Served		13. Daily Volume (Pieces)		
a. General Delivery		Types of Mail		
b. P. O. Box 43		Received		
c. City Delivery		Dispatched		
d. Rural Delivery/Intermediate Rural Delivery		a. Letters 66		
e. Highway Contract Route/Intermediate HCR		b. Newspapers 35		
f. Total → 43		c. Parcels 3		
g. No. Receiving Duplicate Service unknown		d. Other 1		
h. Average No. Daily Transactions 9		e. Total → 105		
i. No. of Permits 0		f. No. of Postage Meters 0		

Finances	a. Revenue	Receipts	Rev Units	b. EAS-minimum PM Basic Salary	c. PM Fringe Benefits (33.5% of b)
	FY 2009	\$10,620	33	\$14,688	\$4,920
	FY 2008	\$12,484	35	Replacement costs estimates are \$7,500 contingent on CPO Bid Total costs=\$22,008	Projected annual savings = \$14,508
	FY 2007	\$21,017	61		

15a. Quarters Postal Owned Leased (If Leased, Expiration Date) _____ Annual Lease \$ 2,400
 30 Day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by) _____ (Date)
 Located in: Business Home Other Suitable alternate quarters available? Yes No

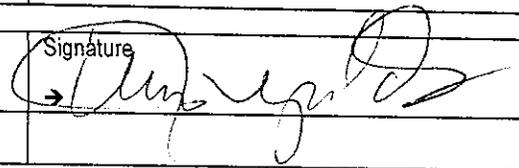
15b. Explain:
 16. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____
 none

17. Businesses and local Government Offices in Service Area
 Names: _____ No. _____
 Aunt Polly's Place, Betty's Gifts, Brush Arbor Appalachian Projects, Brush Arbor B&B, Creekside Crafts, Free Bird Farm, Keepsake records, KY Country Music Hall of Fame, KFC, KY Tourism Service, Roger Mapel Country Store, Missy Harper, Murphy & Brook Pappy & Mammy's Place, Renfro Valley Entertainment Center, Roberts, Carol Doll Sodds, Candy, Vi's Antiques and Collectibles, WRVK Radio

18. Administrative/Emanating Office (Proposed)
 Finance Number: 20-5456 city delivery noncity delivery
 Name Mount Vernon EAS level 18 Miles Away 2.6
 Window Service Hours: M-F 8:30 a.m. to 4 p.m. Sat. 9 a.m. to 12 noon
 Lobby Hours: M-F 24 hour Sat. 24 hour
 PO Boxes Installed 1809 PO Boxes Unused 430

19. Nearest Post Office (If different from above)
 Name same as administrative EAS level Miles Away
 Window Service Hours: M-F Sat.
 Lobby Hours: M-F Sat.
 PO Boxes Installed PO Boxes Unused

20. Prepared By
 Printed Name and Title
 Tim Reynolds Kentuckiana District Post Office Review Coordinator
 District PO Review Coordinator Name Telephone No. AC ()
 Tim Reynolds (606) 439-0534

Signature: 

Telephone No. AC (606) 439-0534



Community Meeting Roster

USPS Representatives (Names and Titles):

Date: December 14, 2009

Tim Reynolds Kentuckiana District Post Office Review

Time: 1-2 p.m.

Juanita Mize Officer in Charge Renfro Valley

Les Williamson Officer in Charge Mt Vernon KY

Total Number of Customers Present: 27 Place: Renfro Valley BARN

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
JERRY OWENS		40475	859-582-2367
Chris Anderson	USPS Pm Manchester	40456	256-2756
Les Williamson	USPS OIC Manchester	40456	2562717
Kim Owens		40475	859-582-2368
Nancy Mullins		40473	606-256-2478
Hans Lindblom		40475	606-256-3103
Betty Lindblom		40473	606-256-3103
Cecil Hampton		40473	606-256-3879
Ann Hampton		40473	606-256-3879
Bonnie M. Coffey		40473	606-256-3430
Edna Kuelwell		40473	502-316-2693
LARRY B. HAMMOND		40456	(606)-256-3981
Don J. Saws		40473	770-715-1553
Sandra Mullins		40473	256-4351
Audene Barbara Durham		40456	606-256-8278
Ursula Torkeelson		40473	907-460-1037
Quane Torkeelson		40473	907-460-1037
Carol Sewer		40473	256-29904256-5711
Robert Lawson		40473	(606)256-1000
James E. Miller		40456	606-256-4206
Jones Shatt		40473	606-256-4310

Community Meeting Analysis

Analysis of the Renfro Valley Community Meeting held on December 14, 2009.

Postal Concerns

1. **Concern:** Customer expressed a concern about the parking lot at Mount Vernon, stating that ingress and egress was difficult and the parking lot was dangerous to be on.

Response: There will be no reason to travel to Mt. Vernon to receive services; all services presently received at the Renfro Valley Post Office will be available at the Renfro Valley Community Post Office. (CPO)

2. **Concern:** Customers expressed a concern about the services that would be offered at the Community Post Office (CPO)

Response: all services presently received at the Renfro Valley Post Office will be available at the Renfro Valley Community Post Office, with the exception of bulk mailing services.

3. **Concern:** Customer questioned if the CPO will provide revenue savings for the Postal Service.

Response: The Postal Service will be able to continue to provide services to the community via the CPO, there will be an economic savings attained by the Postal Service.

4. **Concern:** Will the CPO be bonded.

Response: Yes this will be a firm fixed contract, which will require that the CPO contractor be bonded.

5. **Concern:** Customers expressed a concern about the limited hours at the Renfro Valley Post Office, only open 4 hours per day.

Response: The CPO should offer at least 8 hours of service per day Monday through Friday, and possibly on Saturday.

6. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

7. **Response:** The Renfro Valley Post Office boxes will be moved to the CPO. Customers will not experience any change in address, in fact they will be able to use their present PO box keys.

8. **Concern:** Customer expressed a concern about the location of the CPO.

Response: The CPO will be located within one half mile of the present location of the post office.

9. **Concern:** Customer expressed a concern about the time of year that the window operations survey was taken.

Response: The window operations survey was conducted in October. The Postal Service traditionally performs these surveys during March and October. These months will give us a good average for the amount of business that an office performs.

Nonpostal Concerns

1. **Concern:** Customer expressed a concern about the history of the post office in the community.

Response: The CPO will continue the long history of a post office in the community.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The CPO will maintain a facility in the community and may continue to serve as a convenient gathering place and an information center.

3. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.

Response: There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.



40473
29
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December 22, 2009

Ms. Judy L. Fritz
State Capitol
700 Capitol Avenue
Frankfort, KY 40601-3415

Dear Fritz:

This responds to your November 24 letter to Postmaster General John E. Potter regarding the Renfro Valley Post Office and the Clifty Post Office.

I appreciate your concerns regarding postal operations at the Renfro Valley Post Office. Kentuckiana District postal officials report they are conducting a discontinuance study for the proposed discontinuance of the Renfro Valley Post Office. As information, before a Post Office can be closed, our field managers must provide opportunities for customers to voice their opinions and concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. Your letter of support to keep open the Renfro Valley Post Office is being shared with district postal officials for consideration.

Moreover, an emergency suspension may be considered for a Post Office due to the cancellation of a lease or rental agreement when no suitable alternate quarters are available in the community, a fire or other natural disaster, severe health or safety hazards, or similar reasons. I am happy to share with you that Kentuckiana District Post Office Review Coordinator Tim Reynolds reports the Clifty Post Office is no longer being considered for an emergency suspension at this time and will remain open. Should you have further questions regarding the the Renfro Valley Post Office or the Clifty Post Office, Mr. Reynolds is in the best position to assist you and can be reached at (606) 429-0534

Thank you for writing.

Sincerely,

(SIGNED)

William J. Weagley
Manager, Government Relations Response

SENATE MEMBERS

David L. Williams
President, LRC Co-Chair
Katie Kratz Stine
President Pro Tem
Robert Stivers
Majority Floor Leader
Ed Worley
Minority Floor Leader
Dan Seum
Majority Caucus Chair
Johnny Ray Turner
Minority Caucus Chair
Carroll Gibson
Majority Whip
Jerry P. Rhoads
Minority Whip

PROJECT NO. 40912
DATE 2/23/09

HOUSE MEMBERS

Gregory D. Stumbo
Speaker, LRC Co-Chair
Larry Clark
Speaker Pro Tem
Rocky Adkins
Majority Floor Leader
Jeff Hoover
Minority Floor Leader
Robert R. Damron
Majority Caucus Chair
Bob DeWeese
Minority Caucus Chair
John Will Stacy
Majority Whip
David Floyd
Minority Whip

LEGISLATIVE RESEARCH COMMISSION

State Capitol 700 Capitol Avenue Frankfort KY 40601

502-564-8100

Capitol FAX 502-223-5094
Annex FAX 502-564-6543
lrc.ky.gov

Robert Sherman
Director

November 24, 2009

The Honorable John E. Potter
Postmaster General of the United States
475 L'Enfant Plaza SW
Washington, DC 20260-0010

RECEIVED
OFFICE OF THE VICE PRESIDENT
DEC 04 2009
GOVERNMENT RELATIONS

Dear Mr. Potter:

The Kentucky legislature's Interim Joint Committee on State Government adopted the enclosed resolution at its meeting on November 18, 2009. The resolution expresses the Committee's support for the continuation of existing operations of the United States post offices in the cities of Clifty and Renfro Valley, Kentucky.

This copy is being transmitted to you, as directed in the resolution.

Sincerely,

Judy L. Fritz
Committee Staff Administrator
Interim Joint Committee on State Government

BUCKET NO 40473
DATE 29
PAGE 3

bcc:

DISTRICT MANAGER
KENTUCKIANA DISTRICT
U S POSTAL SERVICE
PO BOX 31000
LOUISVILLE KY 40231-1000

CONSUMER AFFAIRS MANAGER
KENTUCKIANA DISTRICT
U S POSTAL SERVICE
PO BOX 31000
LOUISVILLE KY 40231-1000

TIM REYNOLDS
POST OFFICE REVIEW COORDINATOR
U S POSTAL SERVICE
PO BOX 1449
HAZARD KY 41702-1449

POSTMASTER
CLIFTY POST OFFICE
U S POSTAL SERVICE
13290 GREENVILLE ROAD
CLIFTY KY 42216-9998

POSTMASTER
RENFRO VALLEY POST OFFICE
U S POSTAL SERVICE
34 HUMMEL ROAD
RENFRO VALLEY KY 40473-9998

550202-Key:POA~GR-03
MISCELLANEOUS
DUE 1215
DPC 1221
Vita 12/22

TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW

 UNITED STATES
POSTAL SERVICE

January 7, 2010

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

SUBJECT: Renfro Valley, KY 40473 - DISCONTINUANCE - Analysis and Recommendation

Thomas J Adkins

As you are aware, a study is being performed on the Renfro Valley Post Office for possible discontinuance. The reason for the study is as follows:

4. Declining workload in mail volume and retail transactions
5. The Post Office is in close proximity to other Post Offices
6. An economic savings can be received by offering alternate service

The Postmaster retired on July 3, 2009, the office is currently being served by an officer in charge. The office was downgraded from a level 11 to an EPM -53 (4 hours per day) due to declining workload at the office upon the retirement of the postmaster. Revenue for the office for the past three years continues to decline \$10,620 in FY 2009, \$12,484 in FY 2008 and \$21,017 in FY 2007. There are 3 other post offices within a ten mile radius. The recommended alternate service will be a Community Post Office.

Renfro Valley customers will not experience any change in address. PO box customers will retain their present PO Box address and last line Renfro Valley KY 40473. The CPO may in fact improve services for the community by providing extended hours beyond the hours presently provided by the Renfro Valley Post Office. At the Community meeting held on December 14, 2009, three of the Renfro Valley Resort retail businesses expressed interest in providing the CPO service. Plans are to solicit for a CPO location in April of 2010. The Proposal to Consolidate the office will be removed and submitted to headquarters on April 7, 2010. After which time we will receive the Final Determination. We will process the CPO contract during the time of the posting of the Final Determination and be ready to open the CPO at the time of the consolidation.

The Renfro Valley Post Office served 43 post office box customers. The Renfro Valley Post Office was located 2.6 miles from the administrative Mount Vernon Post Office and 5.6 miles from the Wildie Post Office. In the event that the office is officially closed, customers will have the option of receiving their mail from the rural route that serves the community or from a new Community Post Office. Retail and PO box delivery service will also be available from the Mount Vernon Post Office. There are 3 post offices within a ten mile radius of the Renfro Valley Post Office.

The PMR will be given opportunities to be reassigned to an associate office. The Officer in Charge will return to her assigned position.

Based upon the proximity of other post offices that serve the Renfro Valley community, the fact that the Renfro Valley name and Zip code will be retained in the mailing addresses of the customers that choose to continue to use PO box service at the proposed CPO. The new CPO may improve services for the community; operational efficiencies will also be gained by the consolidation. I recommend that we proceed with the discontinuance study and post a proposal to officially close the Renfro Valley KY Post Office.

Sincerely,


Tim Reynolds
Kentuckiana District Post Office Review

40473

31



January 19, 2010

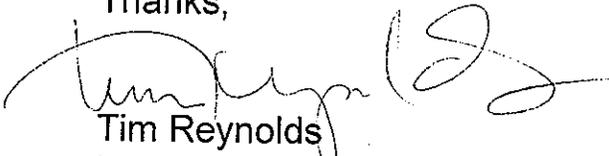
RENFRO VALLEY CUSTOMERS

The Postal Service is planning to move forward to negotiate with a local retailer to provide Contract Postal Unit services. The unit will be known as the Renfro Valley KY Community Post Office (CPO). The CPO supplier will provide all the same services that the Renfro Valley Post Office presently provides. These services will be provided at Post Office prices. The unit will be located within a ½ mile radius of the present location.

Renfro Valley PO Box Customers will not experience an address change. The present PO Boxes will be moved to the new CPO location.

I had planned to solicit for a location in January 2010, however I must complete the posting of the Renfro Valley Proposal before I can move forward to solicit for the CPO site. I therefore plan to solicit for a location in April of 2010. Retailers may contact me at (606) 439-0534 if they have any questions.

Thanks,



Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov

UNITED STATES
POSTAL SERVICE

PROPOSAL CHECKLIST

Section I

Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- If suspended, tell the type of alternate service customers are now receiving.
- Reason for vacancy and information on postmaster/OIC.
- Number of customers, type of service they received, and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last 3 fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest post office, office level, miles away, hours of service, number of post office boxes available.
- Administrative/emanating office - office level, miles away, hours of service, number of post office boxes available.
- If the nearby/administrative post office has a different post office box fee schedule, this is stated in the proposal.
- Preproposal activities - questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and USPS responses.
- Community meeting. Number of customers who attended, customer concerns and USPS responses.
- Information on petitions and congressional inquiries included with USPS responses.
- Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and USPS responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning postal needs.

Section II

Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- NO Was post office used as meeting place?
- NO Shelter for bus stop?
- Yes Public bulletin board?
- YES Government forms?
- YES Assistance to senior citizens, persons with disabilities, etc.?

**PROPOSAL CHECKLIST (Continued)**

- Historical value of office?
- Address change?
- Community identity preserved?
- Growth trends (flat, up, down)?
- Any other nonpostal items identified.

Section III Effect on Employees

- Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

- A statement of annual savings includes a breakdown as follows:

Postmaster's salary (EAS: 53 Minimum, no COLA)	\$14,688
Fringe benefits 33.5%	\$ 4,920
Rental costs, excluding utilities	\$ 2,400
Total annual costs	<u>\$22,008</u>
Less estimated cost of replacement service	<u>- 7,500</u>
Total annual savings	<u>\$14,508</u>

A one-time expense of \$ NA will be/was incurred for installation of CBUs and parcel lockers.

- Is postmaster salary based on the minimum salary without COLA?
- Does postmaster salary reflect the current office evaluation?

Section V Other Factors

- The Postal Service has identified no other factors for consideration (if appropriate).
- List other factors as appropriate.
- Other factors when replacement service is a CPO.

Section VI Summary

- The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII Notices

- Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

M REYNOLDS
District Office Review Coordinator

January 20, 2009

Date

Reviewed and Certified By:

TIM REYNOLDS
District Post Office Review Coordinator

January 20, 2009

Date



January 21, 2009

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA, S.W., ROOM 10804
WASHINGTON, DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the Renfro Valley Post Office
Docket No. 40473

This is to advise you that on February 5, 2010, I will post for public comment a proposal to close the Renfro Valley Post Office in Rockcastle County, 5th Congressional District. (Alternate service will be provided by a Community Post Office.)

If you have any questions, please call Tim Reynolds, Kentuckiana District Post Office Review Coordinator at 606-439-0534 or Thomas J Adkins, Manager Post Office Operations at (859) 231-6749.

A handwritten signature in cursive script that reads "James W. Kiser".

James W. Kiser
District Manager
Kentuckiana District

cc: Manager, Customer Service Operations

Enclosures: Form 4920
Proposal



February 5, 2010

OFFICER-IN-CHARGE
PO BOX 9998
MOUNT VERNON, KY 40456-9998

OFFICER-IN-CHARGE
PO BOX 9998
RENFRO VALLEY, KY 40473-9998

SUBJECT: Letter of Instructions Regarding Posting of
the Renfro Valley Proposal to Close
Docket No. 40473

Please post the enclosed proposal to close the Renfro Valley Post Office in the lobby. The proposal must be posted in a prominent place from February 5, 2010 through close of business on April 7, 2010. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date it in the same manner.

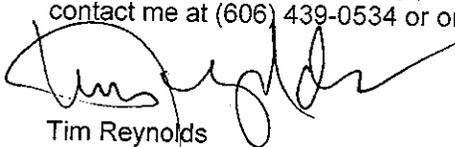
Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in *Administrative Support Manual*, Section 352.6. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for a copy of the record.

An additional copy of the "proposal" and the "invitation for comments" has also been enclosed. These documents should also be round dated per the above instructions and placed in your vault. One copy posted in your lobby, one copy placed in your vault.

It is imperative that the "Proposal" and "Invitation for comments" are correctly round dated and posted.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (606) 439-0534 or on my cell phone at (606) 233-8057.



Tim Reynolds
Kentuckiana District
Post Office Review Coordinator

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record



Date of Posting _____

Date of Removal _____

UNITED STATES POSTAL SERVICE**Invitation for Comments on the Proposal to Consolidate****the Renfro Valley, KY Post Office****and Establish a Community Post Office**

To the customers of the Renfro Valley Post Office:

The Postal Service is considering the consolidation of the Renfro Valley Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from February 5, 2010 through April 7, 2010 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information, favorable or unfavorable, regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Renfro Valley and Mount Vernon Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW
PO BOX 1449
HAZARD KY 41702-1449

For more information you may call Tim Reynolds at 606-439-0534 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script that reads "Thomas J Adkins".

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

DATE OF POSTING: _____

DATE OF REMOVAL: _____

PROPOSAL TO CONSOLIDATE
THE RENFRO VALLEY, KY POST OFFICE
AND ESTABLISH
A COMMUNITY POST OFFICE

DOCKET NUMBER 40473

NOTICE

APPLICABLE LAW PROHIBITS ANY CUSTOMER OR POSTAL EMPLOYEE FROM MAKING CHANGES TO OR ADDING OR REMOVING PAGES FROM THIS OFFICIAL DOCUMENT, THE POSTING OF WHICH IS REQUIRED BY FEDERAL LAW.

IF CHANGES ARE NECESSARY, PLEASE CONTACT THE FOLLOWING PERSON AND ADVISE WHAT CHANGES ARE NEEDED.

NAME: TIM REYNOLDS
ADDRESS: PO BOX 1449
HAZARD KY 41702-1449
TELEPHONE: 606-439-0534

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the Renfro Valley, KY Post Office and provide delivery and retail services by establishing a community post office (CPO) under the administrative responsibility of the Mount Vernon Post Office, located 2.6 miles away.

Postmaster level and office hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted in July 2009 indicated that the office had declined from a level 11 to an EPM 53, hours were reduced to 24 hours per week.

A CPO is established on a contractual basis. The Post Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor liability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The postmaster retired on July 3, 2009. A career employee from a neighboring office was installed as the temporary officer-in-charge (OIC).

The Renfro Valley, KY Post Office, an EPM-53 level office, provides service 24 hours a week from 12 to 4 p.m., Monday through Saturday to 43 Post Office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged 8. Office receipts for the last three years were: \$10,620 (33 revenue units) in FY 2009 \$12,484 (35 revenue units) in FY 2008; and \$21,017(61 revenue units) in FY 2007. There were no permit mailers and no postage meter customers.

When this proposal is implemented, customers will receive delivery and retail services from a Community Post Office. The CPO will provide at least the same amount of window hours and services as the post office. Retail service is also available at the Mount Vernon Post Office an EAS-18 level office located 2.6 miles away. Window service hours are from 8:30 a.m. to 4 p.m., Monday through Friday, and 9 a.m. to 12 noon on Saturday. There are 430 Post Office boxes available.

On December 14, 2009, representatives from the Postal Service were available at the Renfro Valley Barn Theatre to answer questions and provide information to customers. 27 customers attended the meeting.

On November 27, 2009, 43 questionnaires were distributed to delivery customers of the Renfro Valley Post Office. Questionnaires were also available over the counter for retail customers at the Renfro Valley Post Office. 23 questionnaires were returned. 0 responses were favorable, 6 unfavorable and 17 expressed no opinion regarding the proposed alternate service.

On December 4, 2009 a Legislative Research Commission inquiry was received.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, and from the Legislative Research Commission inquiry:

1. **Concern:** Customer expressed a concern about the parking lot at Mount Vernon, stating that ingress and egress was difficult and the parking lot was dangerous to be on.

Response: There will be no reason to travel to Mt. Vernon to receive services; all services presently received at the Renfro Valley Post Office will be available at the Renfro Valley Community Post Office. (CPO)

Concern: Customers expressed a concern about the limited hours at the Renfro Valley Post Office, only open 4 hours per day.

Response: The CPO should offer at least 8 hours of service per day Monday through Friday, and possibly on Saturday.

3. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

Response: The Renfro Valley Post Office boxes will be moved to the CPO. Customers will not experience any change in address, in fact they will be able to use their present PO box keys.

4. **Concern:** Customer expressed a concern about the time of year that the window operations survey was taken.

Response: The window operations survey was conducted in October. The Postal Service traditionally performs these surveys during March and October. These months will give a good average for the amount of business that an office performs.

5. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively. Presently exact amount of potential savings is unknown, yet the CPO should be able to operate at a lower cost.

6. **Concern:** Customers inquired about the location of the CPO.

Response: The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

7. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

8. **Concern:** Customers expressed interest in bidding on the contract.

Response: A bid solicitation package will be posted at the Renfro Valley Post Office and at the Mount Vernon Post Office with instructions on how to bid on the contract. Customers who request solicitation packages will receive one directly by mail.

9. **Concern:** Customers inquired about what hours and services would be provided by the CPO.

Response: The CPO will be contracted to provide at least the same hours as the present post office, possibly eight hours per day. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance and postage meter settings.

10. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

11. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the CPO, except for permit mail acceptance and postage meter settings. Customers will not have to travel to another post office.

12. **Concern:** Customers were concerned that the CPO would later be closed.

Response: The Postal Service has every intention of maintaining a CPO in the Renfro Valley community. A CPO will remain in the Renfro Valley community as long as there are qualified offerors to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Retail, Postal Service Headquarters.

13. **Concern:** Customers stated that they would lose their appeal rights with a CPO.

Response: Customers have the right to appeal to the Postal Regulatory Commission any final determination to close or consolidate the Renfro Valley Post Office, and the fact that replacement service is, as in this case, to be provided by a CPO has no impact upon appeal rights. Once a final determination is implemented, our view is that customers have no right to appeal to the Postal Regulatory Commission any subsequent change in replacement service. The Postal Service has determined that replacement service via the CPO will provide a maximum degree of regular and effective postal services to Renfro Valley customers. In rare circumstances, such as the absence of any qualified bidders and a near-total loss of customers, CPOs may need to be closed. Any decision to close a CPO must be made by the Vice President, Delivery and Retail, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community.

14. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Renfro Valley Post Office.

Response: The CPO will continue to provide courteous and helpful service. Special assistance will be provided as needed.

15. **Concern:** Customer asked if the CPO be bonded.

Response: This will be a firm fixed contract, which will require that the CPO contractor be bonded.

16. **Concern:** Customers expressed concern about misdelivered mail.

Response: The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

17. **Concern:** Customer expressed a concern about senior citizens.

Response: The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

18. **Concern:** Customer expressed a concern about not having space available to erect a rural mail box.

Response: In the event that the office is officially closed, a Community Post Office will serve as the alternate service and customers will not be required to erect a mailbox.

19. **Concern:** Customer expressed a concern about the loss of the Renfro Valley Postmark.

Response: The CPO will provide the same Postmark which will be as follows: Renfro Valley CPO - KY 40473.

20. **Concern:** Customer expressed a concern about the security of the mail.

Response: The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of the mail.

21. **Concern:** Customer expressed a concern about closing small offices.

Response: The Postal Service like many other businesses is facing some very real economic challenges, whenever an office is vacant (does not have a postmaster) we perform a study to ascertain if regular and effective services can be provided by a more cost efficient means. At Renfro Valley we have determined that services can be provided by a CPO, and this may improve services as the CPO will be able to offer extended hours.

Some advantages of the proposal are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and Zip Code. There will be no change in customer's addresses.
4. A savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Some disadvantages to the proposal are:

1. Loss of an independent post office and a postmaster position.
2. The new location may be further for some, but closer for others. However the unit will be located in the community and convenience will be one of the factors in selecting a contractor.
3. A CPO does not provide permit mail acceptance or postage meter settings. These services will be available at the Mount Vernon Post Office, located 2.6 miles away.
4. While customers have the right to appeal to the Postal Regulatory Commission any final determination to consolidate the Renfro Valley post Office, in the unlikely and unplanned event that the CPO must be closed, approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Renfro Valley is an unincorporated rural community located in Rockcastle County. The community is administered politically by the Rockcastle County Fiscal Court. Police protection is provided by the Rockcastle County Sheriff's Department and fire protection is provided by the Mt Vernon Fire Department. The community is comprised of retired people, small businesses owners, commuters, tourists, the self employed, and those who commute to work at nearby communities and work in local businesses.

There are no religious institutions in the community. Businesses include: Aunt Polly's Place, Betty's Gifts, Brush Arbor Appalachian Projects, Brush Arbor B&B, Creekside Crafts, Free Bird Farm, Keepsake records, KY Country Music Hall of Fame, KFC, KY Tourism Service, Roger Mapel Country Store, Missy Harper, Murphy & Brook, Pappy & Mammy's Place, Renfro Valley Entertainment Center, Roberts, Carol Doll Sodds, Candy, Vi's Antiques and Collectibles, WRVK Radio. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Renfro Valley Post Office will be available at the Mount Vernon Post Office. Government forms normally provided by the post office will also be available at the Mount Vernon Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the history of the post office in the community.
Response: The CPO will continue the long history of a post office in the community.
2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: The CPO will maintain a facility in the community and may continue to serve as a convenient gathering place and an information center.
3. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.
Response: There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.
4. **Concern:** Customer expressed a concern about nonpostal services.
Response: Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.
5. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Renfro Valley Post Office.
Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The CPO may also offer a bulletin board.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address. It will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on July 3, 2009. The Career OIC will return to her regular position at a nearby post office when this proposal is implemented. The noncareer postmaster relief (PMR) will be given opportunities for reassignment if the office is closed. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$14,508 with a breakdown as follows:

Postmaster Salary (EAS-53, Minimum)	\$14,688
Fringe Benefits @33.5%	4,920
Rental Costs, Excluding Utilities	<u>+ 2,400</u>
Total Annual Costs	22,008
Less Annual Cost of CPO Replacement Service	<u>-7,500</u>
Total Annual Savings	\$14,508

V. OTHER FACTORS

The Postal Service is proposing that replacement service via a CPO will provide a maximum degree of regular and effective services to Renfro Valley Customers. The Postal Service fully intends to continue providing services via CPO. In rare circumstances, however factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the Vice President, Delivery and Post Office Operations, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Services and Sales, documenting service alternatives and the effect on postal services and the community.

VI. SUMMARY

The Postal Service is proposing to consolidate the Renfro Valley, KY Post Office and provide delivery and retail services by establishing a community post office (CPO) under the administrative responsibility of the Mount Vernon Post Office, located 2.6 miles away.

The postmaster retired on July 3, 2009. The Career OIC will return to her regular position when this proposal is implemented. The noncareer postmaster relief (PMR) will be given opportunities for reassignment if the office is closed. No other postal employee will be adversely affected.

The Renfro Valley Post Office provides 24 hours of window service per week to 43 customers. Daily retail window transactions averaged eight. There were no permit mailers and no postage meter customers.

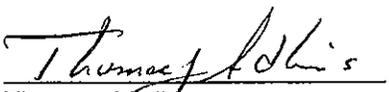
A CPO will continue to provide the same services as an independent post office. There will be a loss of a postmaster position. However a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and Zip Code will be retained in the mailing address. Customers will not experience a change in address. The Postal Service will save an estimated \$14,508 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Renfro Valley and Mount Vernon Post Offices during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.


Thomas J. Adkins
Manager, Post Office Operations

1-20-2010
Date



April 7, 2010

OFFICER IN CHARGE
PO BOX 9998
RENFRO VALLEY KY 40473-9998

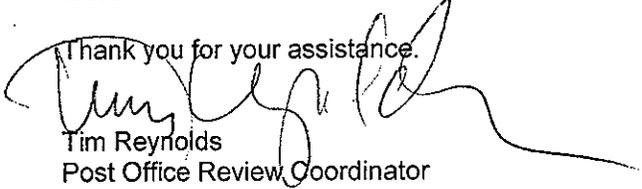
OFFICER IN CHARGE
PO BOX 9998
MOUNT VERNON, KY 40456-9998

SUBJECT: Instructions for Posting the "Notice of Taking
Proposal and Comments Under Internal Consideration"

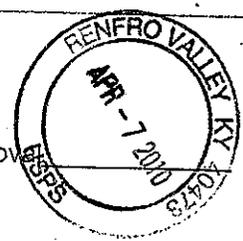
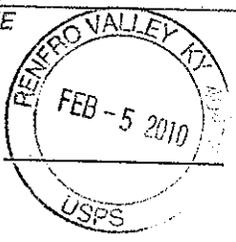
At the close of business on April 7, 2010 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date them upon removal and verify that the mandatory 60-day posting period was observed. Note: The posting must last at least 60 days and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Tim Reynolds
Post Office Review Coordinator
PO Box 1449
Hazard KY 41702-1449
(606) 439-0534

Enclosure



Date of Posting

Date of Removal

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to Consolidate
the Renfro Valley, KY Post Office
and Establish a Community Post Office

To the customers of the Renfro Valley Post Office:

The Postal Service is considering the consolidation of the Renfro Valley Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from February 5, 2010 through April 7, 2010 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information, favorable or unfavorable, regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Renfro Valley and Mount Vernon Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

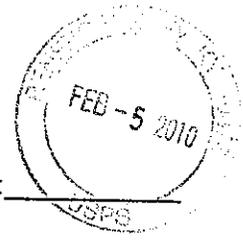
TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW
PO BOX 1449
HAZARD KY 41702-1449

For more information you may call Tim Reynolds at 606-439-0534 or write to the above address.

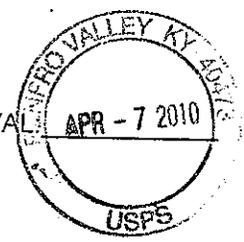
Thank you for your assistance.

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

DATE OF POSTING: _____

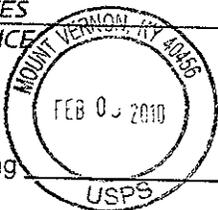


DATE OF REMOVAL: _____

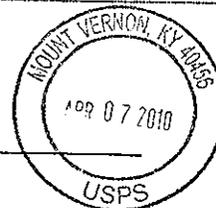


PROPOSAL TO CONSOLIDATE
THE RENFRO VALLEY, KY POST OFFICE
AND ESTABLISH
A COMMUNITY POST OFFICE

DOCKET NUMBER 40473



Date of Posting



Date of Removal

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to Consolidate
the Renfro Valley, KY Post Office
and Establish a Community Post Office

To the customers of the Renfro Valley Post Office:

The Postal Service is considering the consolidation of the Renfro Valley Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from February 5, 2010 through April 7, 2010 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information, favorable or unfavorable, regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Renfro Valley and Mount Vernon Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

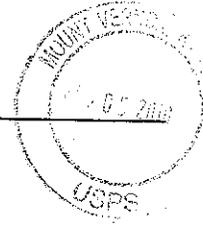
TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW
PO BOX 1449
HAZARD KY 41702-1449

For more information you may call Tim Reynolds at 606-439-0534 or write to the above address.

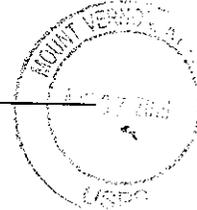
Thank you for your assistance.

Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

DATE OF POSTING: _____



DATE OF REMOVAL: _____



PROPOSAL TO CONSOLIDATE
THE RENFRO VALLEY, KY POST OFFICE
AND ESTABLISH
A COMMUNITY POST OFFICE

DOCKET NUMBER 40473

UNITED STATES
POSTAL SERVICE

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date: April 7, 2010

Postal Customers of the Renfro Valley Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Renfro Valley Post Office, which was posted February 5, 2010 through April 7, 2010. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service; that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Renfro Valley Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, D.C.


Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992



March 25, 2010

VICTORIA MAPEL
PO BOX 91
RENFRO VALLEY KY 40473-0091

Victoria Mapel,

In response to the Optional Comment Form that was returned to my office on March 16, 2010 wherein you stated several concerns, please see below responses.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

You expressed a concern about the detrimental effect the loss of the post office would have on tourism. There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.

You expressed a concern about senior citizens. The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO); Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,

A handwritten signature in black ink, appearing to read "Tim Reynolds".

Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

- I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

NOT HAVING A post office close AT HAND FOR the business owners AND the tourist would not be good for Renfro Valley
THIS would not be good for Tourist!

- II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

A Rural community such as ours with elderly people who need the post office close to this area.

Victoria MapeL

Name of Postal Customer

Signature of Postal Customer

P.O. Box 91

Mailing Address

Renfro Valley Ky 40473

City, State, and ZIP Code

Date

3-15-10



UNITED STATES
POSTAL SERVICE

March 25, 2010

CAROL A SIMS
PO BOX 62
RENFRO VALLEY KY 40473-0005

Carol A. Sims,

In response to the Optional Comment Form that was returned to my office on March 18, 2010 wherein you stated several concerns, please see below responses.

You expressed a concern about having to travel to receive services. The Postal Service plans to contract with a local retailer to provide postal services and PO Box delivery. This will also alleviate the need to travel to the Mt Vernon Post Office to receive services.

You expressed a concern about the cost to replace a postmaster. The proposed alternate service will be staffed by a local retailer, which will bear the replacement costs for employees that may be absent. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

You stated a concern about access to postage sales and to receive your mail. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail. The proposed CPO will be located in the same retail area where the Post Office is presently located.

You expressed a concern about the loss of a gathering place and an information center. The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

You expressed a concern about a vacant building in the resort area. It is true that the building will no longer be occupied by the Postal Service; however the building may be made available for other retail services.

You suggested that we impose a convenience fee, while this may be a good idea; it is not something which the Postal Service is allowed to do.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

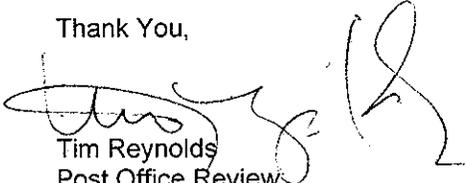
In addition to the recommended alternate service (the CPO); Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov

DOCKET NO 46473
ITEM NO 41
PAGE 4

Thank You,


Tim Reynolds
Post Office Review



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. Effect on Your Postal Services Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

A. Weather, Getting to where the new facility may be.
B. Replacement of Post Master - due to absence days?
C. Location - where will I get my mail Personal & Business (I am a Business Postal Customer -

II. Effect on Your Community Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Renfro Valley Post Office has been a meet facility for customers coming to Renfro Valley as well as residence using it & Business. will leave a vacant building not good in the Village. Extraneous to get mail & leave Business - what will such be?

III. Other Comments Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I would suggest - to keep the facility impose a convenience fee to locals that love having this post office. Personally I ship pkgs. - Mail out going items, By stamps & Rent a P.O. Box. Please stay!

Name of Postal Customer

Carol A. Linn

Signature of Postal Customer

Mailing Address

P.O. 62

City, State, and ZIP Code

Renfro Valley Va 40473

Date

3/18/10 (CAE)

Business: Dolly Ladds

3/18/10

P.O. 62
Renfro Valley Va 40473



DOCKET NO 40438
ITEM NO 41
PAGE 6

March 2, 2010

HANS L LINDBLOM
PO BOX 25
RENFRO VALLEY KY 40473-0025

Mr. & Mrs. Lindblom,

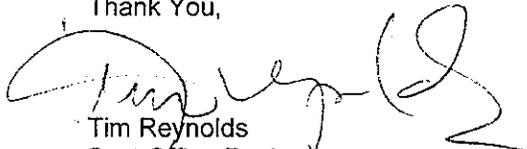
In response to the Optional Comment Form that was returned to my office on February 24, 2010 wherein you stated a concern, please see below responses.

You stated a concern about the length of time involved in the discontinuance process. Before a post office can be officially closed our field managers must collect extensive information. In particular, customer input is solicited via questionnaires, meetings and other methods to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. Please see enclosed Summary of Postal Change Regulations for the time table involved in this process.

As previously stated at the Community meeting, in the event that the Post office is officially closed, the Postal Service will open a Community Post Office in the Renfro Valley Community. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail.

In addition to the recommended alternate service (the CPO), Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,



Tim Reynolds
Post Office Review

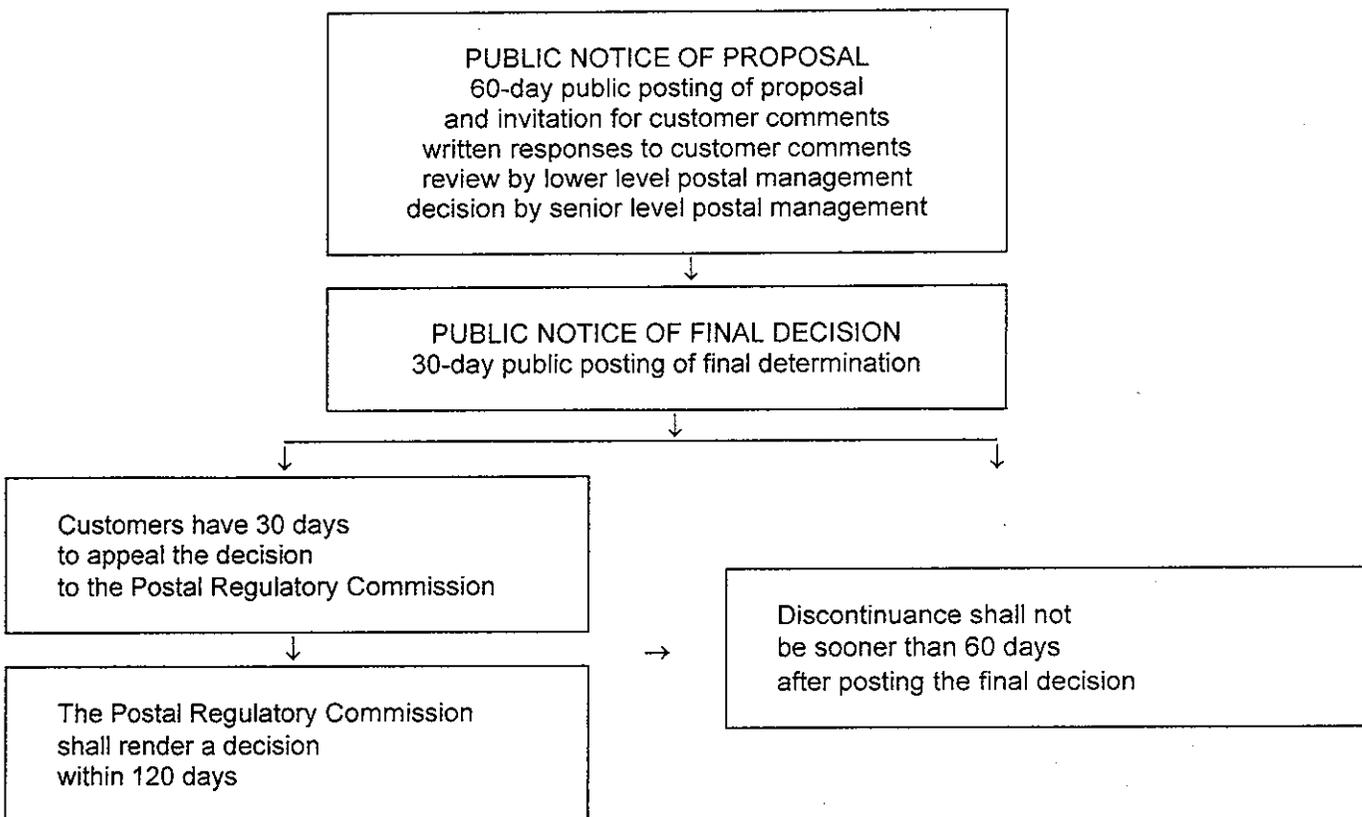


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

As we have said on our other comment paper, it is all the same. I want it in Renfro Valley in whatever form, but I wish the decision could be made as soon as possible. Leaving us hanging for months is nerve racking.

Hans & Betty Lindblom

Betty D Lindblom

Name of Postal Customer

Signature of Postal Customer

PO Box 25

Hans & Betty Lindblom

Mailing Address

Renfro Valley, Ky 40473

2-23-10

City, State, and ZIP Code

Date



DOCKET NO 40473
ITEM NO 41
PAGE 9

February 22, 2010

BONNIE M. CAFFERY
PO BOX 5
RENFRO VALLEY KY 40473-0005

Bonnie M. Caffery,

In response to the Optional Comment Form that was returned to my office on February 20, 2010 wherein you stated several concerns, please see below responses.

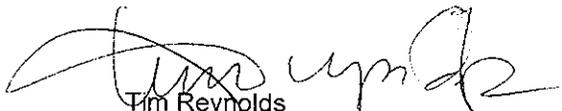
You stated a concern about access to postage sales and to receive your mail. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail.

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO), Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,



Tim Reynolds
Post Office Review



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If this is a service I have to give up I will adjust (age 84) This is a service I have gotten from the government I am thankful for, however I pay taxes both state + federal

II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The part that that I see as wrong. The government sends a check to those who do not work or pay taxes and take away from those who do.

Bonnie M. Coffey
Name of Postal Customer

Bonnie M. Coffey
Signature of Postal Customer

Ro. Box 5
Mailing Address

Renfro Valley, Ky 40473
City, State, and ZIP Code

2-20-10
Date



February 19, 2010

JC HIATT
PO BOX 3
RENFRO VALLEY KY 40473-0003

Jc Hiatt,

In response to the Optional Comment Form that was returned to my office on February 18, 2010 wherein you stated several concerns, please see below responses.

You stated a concern about access to the post office when needed. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail. Furthermore the new CPO location may offer extended hours.

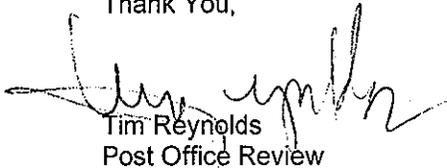
You expressed a concern about the detrimental effect the loss of the post office would have on Renfro Valley. There is no indication that the community will be adversely affected. Current customers and visitors will still be able to acquire a Renfro Valley KY postmark.

You questioned the benefit of closing the office. Our studies indicate that operational efficiencies will be gained by the consolidation of the office into a Community Post Office.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO), Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,



Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Not being able to have the Post office when needed.

II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This would have a very bad effect on Renfro Valley.

III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We were told this would save the Postal Service about 35,000 per year, not much saving compared to the effect it will cause.

J. C. Liatt

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

P.O. Box 3

Renfro Valley, Ky. 40473 2/13/10

KENTUCKIANA DISTRICT POST OFFICE REVIEW



ZIP CODE NO 40473
ITEM NO 91
PAGE 13

February 18, 2010

CLARK MULLINS
PO BOX 1
RENFRO VALLEY KY 40473-0001

Duane Torkelson,

In response to the Optional Comment Form that was returned to my office on February 16, 2010 wherein you stated several concerns, please see below responses.

You stated a concern about access to postage sales and to receive your mail. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail.

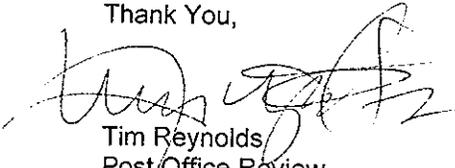
You expressed a concern about the detrimental effect the loss of the post office would have on tourism. There is no indication that the tourism will be adversely affected. Visitors will still be able to acquire a Renfro Valley KY postmark.

You questioned the benefit of closing an office that is presently only operating 4 hours per day. Our studies indicate that operational efficiencies will be gained by the consolidation of the office into a Community Post Office, furthermore the new CPO location may offer extended hours.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO), Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,



Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

NOT BE AS EASY TO GET MY MAIL
OR BUY STAMPS

II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WOULD AFFECT VISITORS TO RENFRO VALLEY
BECAUSE VISITORS LIKE TO SEND CARDS
WITH THE HISTORICAL RENFRO POSTMARK

III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

OFFICE IS ONLY 4 HRS DAILY
BENEFIT OF CLOSING WOULD NEVER BE SEEN.

CLARK MULLINS
Name of Postal Customer
Signature of Postal Customer
Box 1
Mailing Address
RENFRO VALLEY KY 40473
City, State, and ZIP Code
2/12/10
Date

KENTUCKIANA DISTRICT POST OFFICE REVIEW



40473
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February 16, 2010

DUANE TORKELSON
PO BOX 87
RENFRO VALLEY KY 40473-0087

Duane Torkelson,

In response to the Optional Comment Form that was returned to my office on February 13, 2010 wherein you stated several concerns, please see below responses.

You stated a concern about the cost of moving the post office; the costs to move the post office will be minimal.

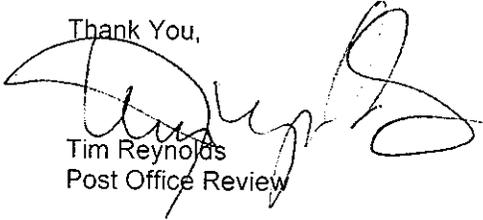
You stated a concern about having to travel to the Mount Vernon Post Office in order to receive services. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the Community Post Office.

You stated a concern about the change from a Post Office to a Community Post Office. The Community Post Office will provide all the same services presently available at the Renfro Valley Post Office.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO), Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,



Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov



February 16, 2010

NORMA MULLINS
PO BOX 2
RENFRO VALLEY KY 40473-0002

Norma Mullins,

In response to the Optional Comment Form that was returned to my office on February 11, 2010 wherein you stated several concerns, please see below responses.

You stated a concern about the contract employee handling the mail, the security of the mail, and concern about the government not being involved; the contractor will be administratively responsible to the Mount Vernon Post Office, the contractor will be bonded and will be required to follow all the rules and regulations set forth by the Postal Service. Renfro Valley PO Boxes will be moved to the Community Post Office, security of the mail will be maintained.

You stated a concern about the hours of the Community Post Office, the Renfro Valley Post Office is presently open only 4 hours per day. The Postal Service plans to contract with a local retailer which will provide extended hours.

You stated a concern about a loss of business, Businesses generally require regular and effective postal services, and these will always be provided to the Renfro Valley community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued

You stated a concern about the distance to pick up the mail. This should not change, as we plan to locate the CPO in the same area as the present business community.

You stated a concern about the years of business and that Renfro Valley is known around the world. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Renfro Valley name and ZIP Code 40473 in addresses and in the National Five-Digit ZIP Code and Post Office Directory. The CPO will continue to provide the same services that the Post Office presently provides.

Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO); Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov

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Thank You,



Tim Reynolds
Post Office Review



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. Effect on Your Postal Services Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- 1 Would not want just anyone handling the mail.
- 2 Would not have regular hours
- 3 No security of my mail
- 4 Government not insured. at all.

II. Effect on Your Community Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- 1 Loss of business
- 2 Distance to pick up mail

III. Other Comments Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- 1 Consider the heart and business it has brought in. to the valley that is known all over the world.

Name of Postal Customer

Norma Mullins

Signature of Postal Customer

NORMA MULLINS

Mailing Address

Renfro Valley, Ky 40473

01-11-10

City, State, and ZIP Code

Date

TIM REYNOLDS
KENTUCKIANA DISTRICT POST OFFICE REVIEW

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February 12, 2010

NORMA R EVERSOLE
PO BOX 46
RENFRO VALLEY KY 40473

Ms. Eversole

In response to the Optional Comment Form that was returned to my office on February 6, 2010 wherein you stated several concerns, please see below responses.

You stated a concern about the discontinuance of the office; that the Renfro Valley Post presently has a trained employee whose total responsibility is to provide help and assistance to customers needing postal services. The proposed Community Post Office (CPO) will have postal trained employees that will provide the same services. The CPO will be administratively responsible to the Mount Vernon Post Office.

You stated a concern about the closing of small offices, that it was detrimental to the entire country and individuals. The Postal Service is experiencing significant financial challenges related to declining mail volumes and the lackluster economy. In order to sustain universal mail service to the American people, we are looking at all operations and making adjustments to control costs while maintaining a good level of service to our customers. Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO) Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank You,

A handwritten signature in black ink, appearing to read "Tim Reynolds".

Tim Reynolds
Post Office Review

PO BOX 1449
HAZARD KY 41702-1449

PHONE 606-439-0534
-Email Address: timothy.f.reynolds@usps.gov



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Renfro Valley Post Office.

I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The postal services that would suffer most if the RV post office is discontinued is the service a "trained" employee whose total responsibility is being there to provide help and assistance in posting a variety of mail,

II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *packages, etc.*

I continue to believe the closing of small rural post offices is detrimental to the country as a whole, and to individuals collectively. I have already stated explicit

III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *reasons in previous letters.*

Whenever an area is already being served in an established location and being currently manned at/by "temporary status" employees, how can the discontinuance of this p.o. be justified?

Name of Postal Customer

Signature of Postal Customer

Nanna P. Grueszle

Mailing Address

*P.O. Box 46
Renfro Valley, KY 40473*

City, State, and ZIP Code

Date

02/06/10

Analysis of 60-Day Posting Comments

A. Number of comments returned:

Favorable Comments: 0

Unfavorable Comments 9

No Opinion Expressed

Total Comments returned 9

The following concerns were expressed:

1. **Concern:** Customer stated a concern about the discontinuance of the office; that the Renfro Valley Post presently has a trained employee whose total responsibility is to provide help and assistance to customers needing postal services.

Response: The proposed Community Post Office (CPO) will have postal trained employees that will provide the same services. The CPO will be administratively responsible to the Mount Vernon Post Office.

2. **Concern:** Customer stated a concern about the closing of small offices, that it was detrimental to the entire country and individuals.

Response: The Postal Service is experiencing significant financial challenges related to declining mail volumes and the lackluster economy. In order to sustain universal mail service to the American people, we are looking at all operations and making adjustments to control costs while maintaining a good level of service to our customers. Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO) Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

3. **Concern:** Customer stated a concern about the cost of moving the post office;

Response The costs to move the post office will be minimal.

4. **Concern:** Customer stated a concern about having to travel to the Mount Vernon Post Office in order to receive services.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the Community Post Office.

5. **Concern:** Customer stated a concern about the change from a Post Office to a Community Post Office.

Response: The Community Post Office will provide all the same services presently available at the Renfro Valley Post Office.

6. **Concern:** Customer stated a concern about the contract employee handling the mail, the security of the mail, and a concern about the government not being involved;

Response: The contractor will be administratively responsible to the Mount Vernon Post Office, the contractor will be bonded and will be required to follow all the rules and regulations set forth by the Postal Service. Renfro Valley PO Boxes will be moved to the Community Post Office; security of the mail will be maintained.

7. **Concern:** Customer stated a concern about the hours of the Community Post Office,

Response: The Renfro Valley Post Office is presently open only 4 hours per day. The Postal Service plans to contract with a local retailer which will provide extended hours.

8. **Concern:** Customer stated a concern about a loss of business,

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Renfro Valley community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued

9. **Concern:** Customer stated a concern about the distance to pick up the mail.

Response: This should not change, as we plan to locate the CPO in the same area as the present business community.

10. **Concern:** Customer stated a concern about the years of business and that Renfro Valley is known around the world.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Renfro Valley name and ZIP Code 40473 in addresses and in the National Five-Digit ZIP Code and Post Office Directory. The CPO will continue to provide the same services that the Post Office presently provides.

11. **Concern:** Customer stated a concern about access to postage sales and ease of access to receive mail.

Response: The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office, including mail delivery to PO Boxes. .

12. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.

Response: There is no indication that the tourism will be adversely affected. Visitors will still be able to acquire a Renfro Valley KY postmark.

13. **Concern:** Customer questioned the benefit of closing an office that is presently only operating 4 hours per day.

Response: Our studies indicate that operational efficiencies will be gained by the consolidation of the office into a Community Post Office; furthermore the new CPO location may offer extended hours.

Concern: Customers felt the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern: Customer expressed a concern about the length of time involved in the discontinuance process.

Response: Before a post office can be officially closed our field managers must collect extensive information. In particular, customer input is solicited via questionnaires, meetings and other methods to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission.

In the event that the Post Office is officially closed, the Postal Service will open a Community Post Office in the Renfro Valley Community. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail.

16. **Concern:** Customer expressed a concern about the cost to replace a postmaster.

Response: The proposed alternate service will be staffed by a local retailer, which will bear the replacement costs for employees that may be absent. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

17. **Concern:** Customer suggested that we impose a convenience fee.

Response: While this may be a good idea; it is not something which the Postal Service is allowed to do.

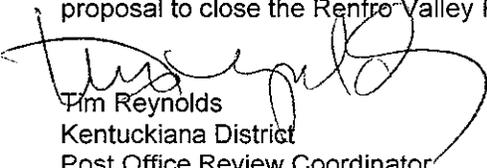
18. **Concern:** Customer expressed a concern about a vacant building in the resort area.

Response: It is true that the building will no longer be occupied by the Postal Service; however the building may be made available for other retail services.



MEMO TO THE RECORD
APRIL 9, 2010

The proposal to close the Renfro Valley Post Office was posted with an invitation for public comments at the Renfro Valley and Mount Vernon Post Offices from February 5, 2010 through April 7, 2010. Due to the comments to the proposal to close the Renfro Valley Post Office a revised proposal will be created.



Tim Reynolds
Kentuckiana District
Post Office Review Coordinator

DATE OF POSTING: _____

DATE OF REMOVAL: _____

REVISED PROPOSAL TO CONSOLIDATE
THE RENFRO VALLEY, KY POST OFFICE
AND ESTABLISH
A COMMUNITY POST OFFICE

DOCKET NUMBER 40473

RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the Renfro Valley, KY Post Office and provide delivery and retail services by establishing a community post office (CPO) under the administrative responsibility of the Mount Vernon Post Office, located 2.6 miles away.

Postmaster level and office hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted in July 2009 indicated that the office had declined from a level 11 to an EPM 53, hours were reduced to 24 hours per week.

A CPO is established on a contractual basis. The Post Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor liability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The postmaster retired on July 3, 2009. A career employee from a neighboring office was installed as the temporary officer-in-charge (OIC).

The Renfro Valley, KY Post Office, an EPM-53 level office, provides service 24 hours a week from 12 to 4 p.m., Monday through Saturday to 43 Post Office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged 8. Office receipts for the last three years were: \$10,620 (33 revenue units) in FY 2009; \$12,484 (35 revenue units) in FY 2008; and \$21,017 (61 revenue units) in FY 2007. There were no permit mailers and no postage meter customers.

When this proposal is implemented, customers will receive delivery and retail services from a Community Post Office. The CPO will provide at least the same amount of window hours and services as the post office. Retail service is also available at the Mount Vernon Post Office an EAS-18 level office located 2.6 miles away. Window service hours are from 8:30 a.m. to 4 p.m., Monday through Friday, and 9 a.m. to 12 noon on Saturday. There are 430 Post Office boxes available.

On December 14, 2009, representatives from the Postal Service were available at the Renfro Valley Barn Theatre to answer questions and provide information to customers. 27 customers attended the meeting.

On November 27, 2009, 43 questionnaires were distributed to delivery customers of the Renfro Valley Post Office. Questionnaires were also available over the counter for retail customers at the Renfro Valley Post Office. 23 questionnaires were returned. 0 responses were favorable, 17 unfavorable and 17 expressed no opinion regarding the proposed alternate service.

On December 4, 2009 a Legislative Research Commission inquiry was received.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, and from the Legislative Research Commission inquiry:

1. **Concern:** Customer expressed a concern about the parking lot at Mount Vernon, stating that ingress and egress was difficult and the parking lot was dangerous to be on.

Response: There will be no reason to travel to Mt. Vernon to receive services; all services presently received at the Renfro Valley Post Office will be available at the Renfro Valley Community Post Office. (CPO)

2. **Concern:** Customers expressed a concern about the limited hours at the Renfro Valley Post Office, only open 4 hours per day.

Response: The CPO should offer at least 8 hours of service per day Monday through Friday, and possibly on Saturday.

3. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

Response: The Renfro Valley Post Office boxes will be moved to the CPO. Customers will not experience any change in address, in fact they will be able to use their present PO box keys.

4. **Concern:** Customer expressed a concern about the time of year that the window operations survey was taken.

Response: The window operations survey was conducted in October. The Postal Service traditionally performs these surveys during March and October. These months will give a good average for the amount of business that an office performs.

5. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively. Presently exact amount of potential savings is unknown, yet the CPO should be able to operate at a lower cost.

6. **Concern:** Customers inquired about the location of the CPO.

Response: The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

7. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

8. **Concern:** Customers expressed interest in bidding on the contract.

Response: A bid solicitation package will be posted at the Renfro Valley Post Office and at the Mount Vernon Post Office with instructions on how to bid on the contract. Customers who request solicitation packages will receive one directly by mail.

9. **Concern:** Customers inquired about what hours and services would be provided by the CPO.

Response: The CPO will be contracted to provide at least the same hours as the present post office, possibly eight hours per day. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance and postage meter settings.

10. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

11. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the CPO, except for permit mail acceptance and postage meter settings. Customers will not have to travel to another post office.

12. **Concern:** Customers were concerned that the CPO would later be closed.

Response: The Postal Service has every intention of maintaining a CPO in the Renfro Valley community. A CPO will remain in the Renfro Valley community as long as there are qualified offerors to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Retail, Postal Service Headquarters.

13. **Concern:** Customers stated that they would lose their appeal rights with a CPO.

Response: Customers have the right to appeal to the Postal Regulatory Commission any final determination to close or consolidate the Renfro Valley Post Office, and the fact that replacement service is, as in this case, to be provided by a CPO has no impact upon appeal rights. Once a final determination is implemented, our view is that customers have no right to appeal to the Postal Regulatory Commission any subsequent change in replacement service. The Postal Service has determined that replacement service via the CPO will provide a maximum degree of regular and effective postal services to Renfro Valley customers. In rare circumstances, such as the absence of any qualified bidders and a near-total loss of customers, CPOs may need to be closed. Any decision to close a CPO must be made by the Vice President, Delivery and Retail, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community.

14. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Renfro Valley Post Office.

Response: The CPO will continue to provide courteous and helpful service. Special assistance will be provided as needed.

15. **Concern:** Customer asked if the CPO be bonded.

Response: This will be a firm fixed contract, which will require that the CPO contractor be bonded.

16. **Concern:** Customers expressed concern about misdelivered mail.

Response: The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

17. **Concern:** Customer expressed a concern about senior citizens.

Response: The Community Post Office will provide all the same services presently received at the Renfro Valley Post Office. However carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Mount Vernon postmaster for more information.

Concern: Customer expressed a concern about not having space available to erect a rural mail box.

Response: In the event that the office is officially closed, a Community Post Office will serve as the alternate service and customers will not be required to erect a mailbox.

9. **Concern:** Customer expressed a concern about the loss of the Renfro Valley Postmark.

Response: The CPO will provide the same Postmark which will be as follows: Renfro Valley CPO - KY 40473.

20. **Concern:** Customer expressed a concern about the security of the mail.

Response: The PO boxes presently at the Renfro Valley Post Office will be moved to the new CPO. The CPO will provide comparable security for the delivery of the mail.

21. **Concern:** Customer expressed a concern about closing small offices.

Response: The Postal Service like many other businesses is facing some very real economic challenges, whenever an office is vacant (does not have a postmaster) we perform a study to ascertain if regular and effective services can be provided by a more cost efficient means. At Renfro Valley we have determined that services can be provided by a CPO, and this may improve services as the CPO will be able to offer extended hours.

Some advantages of the proposal are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and Zip Code. There will be no change in customer's addresses.
4. A savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Some disadvantages to the proposal are:

1. Loss of an independent post office and a postmaster position.
2. The new location may be further for some, but closer for others. However the unit will be located in the community and convenience will be one of the factors in selecting a contractor.
3. A CPO does not provide permit mail acceptance or postage meter settings. These services will be available at the Mount Vernon Post Office, located 2.6 miles away.
4. While customers have the right to appeal to the Postal Regulatory Commission any final determination to consolidate the Renfro Valley post Office, in the unlikely and unplanned event that the CPO must be closed, approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Headquarters.

The proposal to close the Renfro Valley Post Office was posted with an invitation for public comments at the Renfro Valley and Mount Vernon Post Offices from February 5, 2010 through April 7, 2010. Nine unfavorable comments were received. The following concerns were expressed on customer comment forms:

1. **Concern:** Customer stated a concern about the discontinuance of the office; that the Renfro Valley Post presently has a trained employee whose total responsibility is to provide help and assistance to customers needing postal services.

Response: The proposed Community Post Office (CPO) will have postal trained employees that will provide the same services. The CPO will be administratively responsible to the Mount Vernon Post Office.

Concern: Customer stated a concern about the closing of small offices, that it was detrimental to the entire country and individuals.

Response: The Postal Service is experiencing significant financial challenges related to declining mail volumes and the lackluster economy. In order to sustain universal mail service to the American people, we are looking at all operations and making adjustments to control costs while maintaining a good level of service to our customers. Please accept my assurances that Kentuckiana District postal officials will continue to monitor the level of service provided to our customers to ensure they continue to receive the high quality of service they expect and deserve.

In addition to the recommended alternate service (the CPO) Renfro Valley customers may also receive services at the Mount Vernon Post Office located two miles away. Furthermore, it should be noted that the Postal Service has developed a number of convenient offerings that can save our customers a trip to the Post Office. For example, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers also can place their mail on hold and file a change-of-address order by calling 1-800-ASK-USPS or visiting www.usps.com.

3. **Concern:** Customer stated a concern about the cost of moving the post office;

Response The costs to move the post office will be minimal.

4. **Concern:** Customer stated a concern about having to travel to the Mount Vernon Post Office in order to receive services.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the Community Post Office.

5. **Concern:** Customer stated a concern about the change from a Post Office to a Community Post Office.

Response: The Community Post Office will provide all the same services presently available at the Renfro Valley Post Office.

6. **Concern:** Customer stated a concern about the contract employee handling the mail, the security of the mail, and a concern about the government not being involved;

Response: The contractor will be administratively responsible to the Mount Vernon Post Office, the contractor will be bonded and will be required to follow all the rules and regulations set forth by the Postal Service. Renfro Valley PO Boxes will be moved to the Community Post Office; security of the mail will be maintained.

7. **Concern:** Customer stated a concern about the hours of the Community Post Office,

Response: The Renfro Valley Post Office is presently open only 4 hours per day. The Postal Service plans to contract with a local retailer which will provide extended hours.

8. **Concern:** Customer stated a concern about a loss of business,

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Renfro Valley community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued

Concern: Customer stated a concern about the distance to pick up the mail.

Response: This should not change, as we plan to locate the CPO in the same area as the present business community.

0. **Concern:** Customer stated a concern about the years of business and that Renfro Valley is known around the world.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Renfro Valley name and ZIP Code 40473 in addresses and in the National Five-Digit ZIP Code and Post Office Directory. The CPO will continue to provide the same services that the Post Office presently provides.

11. **Concern:** Customer stated a concern about access to postage sales and ease of access to receive mail.

Response: The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office, including mail delivery to PO Boxes.

12. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.

Response: There is no indication that the tourism will be adversely affected. Visitors will still be able to acquire a Renfro Valley KY postmark.

13. **Concern:** Customer questioned the benefit of closing an office that is presently only operating 4 hours per day.

Response: Our studies indicate that operational efficiencies will be gained by the consolidation of the office into a Community Post Office; furthermore the new CPO location may offer extended hours.

14. **Concern:** Customers felt the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

15. **Concern:** Customer expressed a concern about the length of time involved in the discontinuance process.

Response: Before a post office can be officially closed our field managers must collect extensive information. In particular, customer input is solicited via questionnaires, meetings and other methods to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission.

In the event that the Post Office is officially closed, the Postal Service will open a Community Post Office in the Renfro Valley Community. The Community Post Office will provide all the same services that can presently be received at the Renfro Valley Post Office including the delivery of PO Box mail.

16. **Concern:** Customer expressed a concern about the cost to replace a postmaster.

Response: The proposed alternate service will be staffed by a local retailer, which will bear the replacement costs for employees that may be absent. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

17. **Concern:** Customer suggested that we impose a convenience fee.

Response: While this may be a good idea; it is not something which the Postal Service is allowed to do.

18. **Concern:** Customer expressed a concern about a vacant building in the resort area.

Response: It is true that the building will no longer be occupied by the Postal Service; however the building may be made available for other retail services.

taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Renfro Valley is an unincorporated rural community located in Rockcastle County. The community is administered politically by the Rockcastle County Fiscal Court. Police protection is provided by the Rockcastle County Sheriff's Department and fire protection is provided by the Mt Vernon Fire Department. The community is comprised of retired people, small businesses owners, commuters, tourists, the self employed, and those who commute to work at nearby communities and work in local businesses.

There are no religious institutions in the community. Businesses include: Aunt Polly's Place, Betty's Gifts, Brush Arbor Appalachian Projects, Brush Arbor B&B, Creekside Crafts, Free Bird Farm, Keepsake records, KY Country Music Hall of Fame, KFC, KY Tourism Service, Roger Mapel Country Store, Missy Harper, Murphy & Brook, Pappy & Mammy's Place, Renfro Valley Entertainment Center, Roberts, Carol Doll Sodds, Candy, Vi's Antiques and Collectibles, WRVK Radio. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Renfro Valley Post Office will be available at the Mount Vernon Post Office. Government forms normally provided by the post office will also be available at the Mount Vernon Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the history of the post office in the community.

Response: The CPO will continue the long history of a post office in the community.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The CPO will maintain a facility in the community and may continue to serve as a convenient gathering place and an information center.

3. **Concern:** Customer expressed a concern about the detrimental effect the loss of the post office would have on tourism.

Response: There is no indication that the tourism will be adversely affected. The CPO will offer the same services as the Post Office.

4. **Concern:** Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO. Government forms normally provided by the post office will also be available at the CPO or by contacting your local government agency.

5. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Renfro Valley Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The CPO may also offer a bulletin board.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address. It will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*.

II. NOTICES

Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Renfro Valley and Mount Vernon Post Offices during normal office hours.

- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.


Thomas J Adkins
Manager, Post Office Operations

4-12-10
Date



April 19, 2010

James W. Kiser
Kentuckiana District Manager (A)
PO Box 31000
Louisville KY 40231-1000

SUBJECT: Official Record
Renfro Valley KY 40473-9998 Post Office
Manager Post Office Operations Certification

Enclosed is the original and one copy of the official record concerning the closing of the Renfro Valley KY Post Office.

Following your review, please retain the original record for district files and forward the copy with original photographs to the Vice President Delivery and Post Office Operations at Headquarters with the attached cover memo.

A completed proposal checklist is included in the record.


Thomas J Adkins
Manager, Post Office Operations
1088 Nandino Blvd
Lexington KY 40511-9992

Enclosures

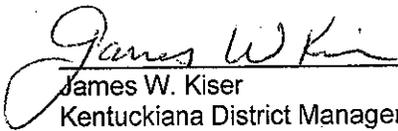


April 19, 2010

MEMO TO THE RECORD

SUBJECT: Renfro Valley, KY 40473-9998 Post Office
Certification of the Record

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.


James W. Kiser
Kentuckiana District Manager (A)

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: Renfro Valley, KY 40473-9998

EAS Level: 53

District: KENTUCKIANA

County: Rockcastle

Congressional District: 5th

Proposal: Close Consolidate

Reason For Proposal: Regular and effective services will be provided via the Community Post Office

Alternate Service Proposed: Community Post Office

Customers Affected:

Post office box: 43

General Delivery: _____

Rural route: _____

Highway contract route (HCR): _____

City Route: _____

Intermediate rural: _____

Intermediate HCR: _____

Total number of customers: 43

Date:	Action:
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
July 3, 2009	Postmaster vacancy occurred. Reason: retirement
July 3, 2009	OIC: Career: _____ Noncareer _____ Other Employees: _____
October 13, 2009	District manager authorization to study.
December 4, 2009	Questionnaires sent to customers. Number sent: <u>43</u> Number Returned <u>23</u> Analysis: Favorable <u>0</u> Unfavorable <u>6</u> No Opinion <u>17</u> .
December 14, 2009	Community meeting. Number attended: <u>27</u>
	Petition received. Number of signatures: _____
	Concerns expressed:

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

	Congressional inquiry received: Concerns expressed:
January 14, 2009	Proposal and checklist sent to district for review.
January 14, 2009	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (Form 4920 attached).
February 5, 2010	Proposal and invitation for comments posted and round-dated.
April 7, 2010	Proposal and invitation for comments removed and round-dated. Comment analysis: Favorable 0 Unfavorable 9 No Opinion _____ Total 9
April 9, 2010	Revised proposal posting (if necessary).
	Revised proposal removal (if necessary). Comment analysis: Favorable _____ Unfavorable _____ No Opinion _____ Total _____
	Premature PRC appeal received. Concerns expressed:
	Coordinator verified CPO offeror(s) is still interested.
	Updated 4920 completed (if necessary).
April 19, 2010	Certification of the official record.
April 20, 2010	District transmittal of official record to Vice President, Delivery and Retail and copy of transmittal letter to Vice President, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned to Vice President, Delivery and Retail after district additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin post office change announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case: TIM REYNOLDS

Title: District Post Office Review Coordinator Telephone Number: (606) 439-0534

UNITED STATES
POSTAL SERVICE

April 20, 2010

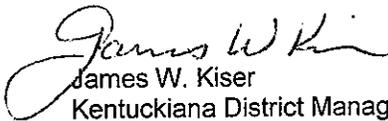
VP DELIVERY AND POST OFFICE OPERATIONS
ATTN: DEAN GRANHOLM
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA, ROOM 5621
WASHINGTON, DC 20260-5621

SUBJECT: OFFICIAL RECORD
Renfro Valley KY, 40473-9998

Enclosed for your review and approval is the official record to discontinue the Renfro Valley KY Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered, contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this post office discontinuance to Tim Reynolds, Post Office Review Coordinator, at (606) 439-0534 or Manager Post Office Operations, Thomas J Adkins at (859) 231-6749.


James W. Kiser
Kentuckiana District Manager (A)

Enclosures: One copy of record
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, Eastern Area (no enclosures)



Headquarters Acknowledgment of Receipt of Official Record

The official record to close the Renfro Valley KY 40473-9998 Post Office was received by Headquarters on _____

Please contact the headquarters coordinator at (202) 268-5083 for additional information regarding its status.

475 L'Enfant Plaza SW Room 5621
Washington DC 20260-5621

Enclosure: (self-addressed envelope)

Routing Slip

To	Dept., Office or Room No.	
1. Dean J. Granholm		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2.		
3.		
4.		
5.		
6.		

From: Richard Rudez

RR
7/19

Extension

Date:

Room No.

6806

Remarks

POST OFFICE: Renfro Valley, KY Post Office

DOCKET NO: 40473

DISPOSITION: Warranted

PROPOSAL: Consolidate

REPLACEMENT SERVICE: Community Post Office (CPO)

EMERGENCY SUSPENSION: YES () NO (X) *CONSOLIDATION*

DATE OF SUSPENSION: N/A

CASE REVIEWER: Herb Swan

HQ REVIEWER: Richard Rudez

U. S. Postal Service
 POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
 Fact Sheet

1. Date Prepared
 January 7, 2010

2. Post Office Name
 Renfro Valley

3. State and ZIP + 4 Code
 KY 40473-9998

4. District
 Kentuckiana

5. County
 Rockcastle

6. Congressional District
 5th

7. Reason for Proposal to Discontinue
 Declining workload, regular and effective services will be provided by a Community Post Office

8. Post Office Emergency Suspended Not an Emergency Suspension

9. Proposed Permanent Alternate Service :Community Post Office

10. Staffing

PM Occupied PM Vacancy Reason & Date:
 PM retired July 3, 2009

11. Hours of Service

a. Time M-F 12 to 4 p.m.	Sat. 12 to 4 p.m.	Total window hours per week ↓ 24
b. Lobby Time M-F 12 to 4 p.m.	Sat. 12 to 4 p.m.	

12. Number of Customers Served

13. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. Letters	66	76
b. Newspapers	35	1
c. Parcels	3	2
d. Other	1	6
e. Total →	105	
f. No. of Postage Meters		0
g. No. of Permits		0

1. General Delivery

2. P. O. Box
43

3. City Delivery

4. Rural Delivery/Intermediate Rural Delivery

5. Highway Contract Route/Intermediate HCR

Total → 43

No. Receiving Duplicate Service
unknown

Average No. Daily Transactions
9

Finances	a. Revenue	Receipts	Rev Units	b. EAS-minimum PM Basic Salary	c. PM Fringe Benefits (33.5% of b)
	FY 2009	\$10,620	33	\$14,688	\$4,920
	FY 2008	\$12,484	35	Replacement costs estimates are \$7,500 contingent on CPO Bid Total costs=\$22,008	Projected annual savings = \$14,508
FY 2007	\$21,017	61			

5a. Quarters Postal Owned Leased (If Leased, Expiration Date) _____ Annual Lease \$ 2,400

Day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by) _____ (Date)

Located in: Business Home Other Suitable alternate quarters available? Yes No

5b. Explain:

6. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____

18. Administrative/Emanating Office (Proposed) 1/7/09
 Finance Number: 20-5456 city delivery noncity delivery
 Name Mount Vernon EAS level 18 Miles Away 2.6
 Window Service Hours: M-F 8:30 a.m. to 4 p.m. Sat. 9 a.m. to 12 noon
 Lobby Hours: M-F 24 hour Sat. 24 hour
 PO Boxes Installed 1809 PO Boxes Unused 430

7. Businesses and local Government Offices in Service Area Names: _____ No. _____

19. Nearest Post Office (If different from above)
 Name same as administrative EAS level Miles Away
 Window Service Hours: M-F Sat.
 Lobby Hours: M-F Sat.
 PO Boxes Installed PO Boxes Unused

Prepared By _____

Signature _____ Telephone No. AC) (606) 439-0534

Reynolds Kentuckiana District Post Office Review Coordinator
 District PO Review Coordinator Name Telephone No. AC () (606) 439-0534

DEAN J. GRANHOLM
VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS



DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
KENTUCKIANA DISTRICT
P O BOX 31000
LOUISVILLE, KY 40231-1000

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
Renfro Valley, KY 40473-9998

The final determination to discontinue the subject post office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate post office(s). Make a copy of the completed record available for public inspection during normal working hours at the post office(s) during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Regulatory Commission, the office will be officially discontinued the first Saturday 90 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the post office discontinuance coordinator after the appeal decision is rendered and/or the post office change announcement has appeared in the Postal Bulletin.

If further assistance is needed, please contact Richard Rudez at (202) 268-5062.

Thank you for your assistance.


Dean J. Granholm

Attachments

cc: Vice President, Area Operations, Eastern Area
Vice President, Government Relations & Public Affairs
Vice President, Retail Products and Services
Vice President, Facilities
Headquarters Library
Headquarters Historian

DATE OF POSTING:



DATE OF REMOVAL:



FINAL DETERMINATION TO CONSOLIDATE
THE RENFRO VALLY, KY POST OFFICE
AND ESTABLISH
A COMMUNITY POST OFFICE

DOCKET NUMBER 40473

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to consolidate the Renfro Valley, KY Post Office located at 34 Hummel Road and provide delivery and retail services by establishing a community post office (CPO) under the administrative responsibility of the Mount Vernon, KY Post Office, located 2.6 miles away.

A CPO is a postal operation within a small community that is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except for permit mail acceptance and postage meter setting.

The postmaster retired on July 3, 2009. A career employee from a neighboring office was installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted indicated the office had declined from an EAS-11 to an EAS-C, and hours were reduced to 24 hours per week.

The Renfro Valley Post Office, an EAS-C level, provides service 24 hours a week from 12 to 4 p.m., Monday through Saturday to 43 post office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered mail, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average nine. Office receipts for the last three years were: \$21,017.00 (61 revenue units) in FY-2007; \$12,484.00 (35 revenue units) in FY-2008; and \$10,620.00 (33 revenue units) in FY-2009. There are no permit mailers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the post office. Retail service is also available at the Mount Vernon Post Office, an EAS-18 level office, located 2.6 miles away. Window service hours at Mount Vernon are from 8:30 a.m. to 4 p.m., Monday through Friday and 9 a.m. to 12 noon on Saturday.

A Legislative Research Commission inquiry was received on December 4, 2009.

On November 27, 2009 questionnaires were distributed to delivery customers of the Renfro Valley Post Office. Questionnaires were also available over the counter for retail customers at Renfro Valley. Twenty-three questionnaires were returned. No responses were favorable, 17 unfavorable, and 6 expressed no opinion regarding the proposed alternate service.

On December 14, 2009, representatives from the Postal Service were available at Renfro Valley to answer questions and provide information to customers. Twenty-seven customers attended the meeting.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters and from the commission inquiry:

1. **Concern:** Customers complained about the parking at the Mount Vernon Post Office, also stating the ingress and egress was difficult and dangerous.

Response: The driveway entry and parking conditions at the Mount Vernon Post Office were brought to the attention of the appropriate managers. Although the traffic can be heavy during peak hours, the conditions are no different than any other retail location in the city, customers just have to drive defensively and pay attention to the traffic. Also the CPO which will be located in Renfro Valley will provide all of the services required by the Renfro Valley customers, thus no extra travel to Mount Vernon will be required.

2. **Concern:** Customers were concerned about the limited hours of operation at the post office.

Response: Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted indicated the office had declined from an EAS-11 to an EAS-C level office, qualifying for 24 hours of service per week. The CPO will provide at least the same number of hours and could possibly expand window service hours.

3. **Concern:** Customers were concerned about a change of address.

Response: There will be no change in customer addresses.

4. **Concern:** Customers were concerned about the time of year that the window transaction survey took place.

Response: The window survey took place in October which normally gives the Postal Service a reliable average of the business performance for that office. We have also taken a three year revenue trend that shows a decline in sales.

5. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. The estimated cost of the CPO is based on price comparisons with other contracts providing similar services. A CPO is often located in an existing business and can operate more cost-effectively. The Postal Service estimates annual savings of approximately \$14,942.00.

6. **Concern:** Customers inquired about the location of the CPO.

Response: The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bid solicitations and awarding the contract.

7. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

8. **Concern:** Customers expressed interest in bidding on the contract.

Response: A bid solicitation package will be posted at the Renfro Valley and Mount Vernon Post Offices with instructions on how to bid on the contract. Customers who request solicitation packages will receive one directly by mail.

9. **Concern:** Customers asked why their post office was being studied for discontinuance while others were not.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

10. **Concern:** Customers inquired about what hours and services would be provided by the CPO.

Response: The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide expanded service and lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance and postage meter settings.

11. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the CPO, except for permit mail acceptance and postage meter settings. Customers will not have to travel to another post office.

12. **Concern:** Customers were concerned that the CPO would later be closed.

Response: The Postal Service has every intention of maintaining a CPO in the Renfro Valley community. A CPO will remain in the community as long as there are qualified offerors to continue operations of the contract unit and there is a need for the services. Additionally, a CPO cannot be closed without proper justification and approval must be obtained from the Vice President, Delivery and Post Office Operations, Postal Service Headquarters.

13. **Concern:** Customers stated that they would lose their appeal rights with a CPO.

Response: Customers have the right to appeal to the Postal Regulatory Commission any final determination to close or consolidate the Renfro Valley Post Office, and the fact that replacement service is, as in this case, to be provided by a CPO has no impact upon appeal rights. Once a final determination is implemented, our view is that customers have no right to appeal to the Postal Regulatory Commission any subsequent change in replacement service. The Postal Service has determined that permanent replacement service via CPO will provide a maximum degree of regular and effective postal services to Renfro Valley customers. In rare circumstances, such as the absence of any qualified bidders and a near-total loss of customers, CPOs may need to be closed. Any decision to close a CPO must be made by the Vice President, Delivery and Post Office Operations, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community. In our view, however, there is no right to appeal to the Postal Regulatory Commission any decision to close a CPO.

14. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Renfro Valley Post Office.

Response: The CPO will continue to provide courteous and helpful service. Special assistance will be provided as needed.

15. **Concern:** A customer asked if the CPO operator had to obtain a bond.
Response: The CPO contract requires the operator to obtain a bond.
16. **Concern:** Customers were concerned about senior citizens.
Response: The CPO will continue to provide the same services as an independent post office, except for permit mail acceptance and postage meter setting. The CPO operator will provide special assistance to senior citizens and those who face special challenges.
17. **Concern:** Customers expressed concern about misdelivered mail.
Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
18. **Concern:** A customer expressed concern about not having enough room to erect a roadside mailbox.
Response: The Postal Service is proposing to establish a community post office (CPO) which will continue to provide post office box service to the Renfro Valley customers.
19. **Concern:** Customers were concerned about mail security.
Response: The CPO will have post office box service and will continue to provide the security and sanctity of mail offered by an independent post office.
20. **Concern:** A customer expressed concern about losing the postmark.
Response: The CPO will continue to have the postmark of Renfro Valley.
21. **Concern:** Customers were concerned about the historic preservation of the community.
Response: The proposed change to a community post office should not alter the historic significance of the community. The CPO will continue to maintain a postal presence in the community.
22. **Concern:** Customers wanted to know why the customer lines were so long at the Mount Vernon Post Office.
Response: The Mount Vernon Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Mount Vernon Postmaster so they can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The CPO will provide retail services, alleviating the need for customers to go to the Mount Vernon Post Office for service.

Some advantages to the final determination are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.

2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
4. Provides the same retail service as an independent post office, except for permit mail acceptance and postage meter setting.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
6. The CPO could provide expanded service hours.

Some disadvantages to the final determination are:

1. Loss of an independent post office and postmaster position.
2. The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
3. A CPO does not provide permit mail acceptance or postage meter setting. These services are available at the Mount Vernon Post Office, located 2.6 miles away.
4. While customers have the right to appeal to the Postal Regulatory Commission any final determination to consolidate the Renfro Valley Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Post Office Operations at Postal Headquarters. However, our view is that customers have no right to appeal such a decision to the Commission.

The proposal to consolidate the Renfro Valley Post Office was posted with an invitation for public comment at the Renfro Valley and Mount Vernon Post Offices from February 5, 2010 through April 7, 2010. Nine comments were received: all nine were unfavorable. The following additional concerns were expressed on customer comment forms and have not previously been identified in this final determination:

1. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.
2. **Concern:** Customers were concerned that the closing of small post offices was detrimental to the country and individuals.

Response: The Postal Service is mandated to provide effective and regular service to all communities and that is what we are proposing to do in the case of Renfro Valley, continue to provide effective and regular service through the community post office.
3. **Concern:** Customers inquired about the cost to move the location of the post office to the CPO.

Response: The cost to move to the CPO will be minimal.

4. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: Accountable mail and parcels too large for the box will be available at the CPO.

5. **Concern:** Customers wanted to know some of the formal discontinuance procedures.

Response: Questionnaires were sent to the Renfro Valley community on November 27, 2009 and a community meeting was held on December 14, 2009. Both of these items help the Postal Service decide on an alternate service that will continue to provide effective and regular service to the community. The proposal to consolidate the Renfro Valley Post Office was posted for the 60-day mandatory posting period from February 5, 2010 to April 7, 2010, at both affected offices. Regulations require the posting of a final determination to consolidate a post office, which informs customers on how to appeal that determination to the Postal Regulatory Commission.

6. **Concern:** Customers were concerned that another building in the community would be vacant.

Response: The facility could still be used for another business.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Renfro Valley is an unincorporated rural community located in Rockcastle County. The community is administered politically by the Rockcastle County Fiscal Court. Police protection is provided by the Rockcastle County Sheriff's Department. Fire protection is provided by the Mount Vernon Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities and work in local businesses.

There are no religious institutions or schools located in the community. Businesses include: Aunt Polly's Place, Betty's Gifts, Brush Arbor Appalachian Projects, Brush Arbor B & B, Creekside Crafts, Free Bird Farm, Keepsake Records, KY Country Music Hall of Fame, KFC, KY Tourism Service, Roger Maple Country Store, Missy Harper, Murphy & Brook, Pappy & Mammy's Place, Renfro Valley Entertainment Center, Roberts, Carol Doll Sodds, Candy, Vi's Antiques and Collectibles and WRVK Radio. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Renfro Valley Post Office will be available at the CPO.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters and on the commission inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Renfro Valley name and ZIP Code in addresses. The CPO will also leave a facility and postal presence in the community.

2. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. A local person will have the opportunity to contract for the CPO, which may add to the financial base of the community.

3. **Concern:** Customers were concerned about growth in the community.

Response: The CPO will maintain a postal presence in the community and will be able to accommodate future growth. A local resident will have the opportunity to contract for the CPO operation, which may add to the financial base of the community.

4. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community and tourist attraction.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Renfro Valley community. There is no indication that the business community will be adversely affected. The CPO will provide retail services and maintain a presence in the community and the tourist will not be able to tell the difference between a CPO and a post office.

5. **Concern:** Customers felt the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service, contributes in the long run to stable postage rates and savings for customers.

6. **Concern:** Customers were concerned that there would be no one interested in operating a CPO.

Response: The Postal Service has talked with parties who are interested in operating a community post office in the community.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on July 3, 2009. The career OIC will return to their regular position at a nearby post office when this final determination is implemented. The noncareer postmaster relief (PMR) will be given opportunities for reassignment when this final determination is implemented. No other employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of \$14,942.00 with a breakdown as follows:

Postmaster's Salary (EAS-C, Minimum)	\$15,013.00
Fringe Benefits @33.5%	5,029.00
Rental Costs, Excluding Utilities	+ 2,400.00
Total Annual Costs	\$22,442.00
Less Cost of Replacement Service	<u>-7,500.00</u>
Total Annual Savings	\$14,942.00

V. OTHER FACTORS

The Postal Service has determined that replacement service via CPO will provide a maximum degree of regular and effective postal services to Renfro Valley customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the Vice President, Delivery and Post Office Operation who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community.

VI. SUMMARY

The Postal Service has determined to consolidate the Renfro Valley Post Office and provide delivery and retail services by establishing a community post office under the administrative responsibility of the Mount Vernon Post Office, located 2.6 miles away.

The postmaster retired on July 3, 2009. The career OIC will return to their home office and the noncareer PMR will be given opportunities to be reassigned. No other employee will be adversely affected. Post office workload has declined.

The Renfro Valley Post Office provides 24 hours of window service per week to 43 customers. Daily retail window transactions average nine. There are no permit mailers or postage meter customers.

A CPO will continue to provide the same services as an independent post office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$14,942.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Renfro Valley and Mount Vernon Post Offices during normal office hours.
- B. **Appeal Rights.** This final determination to consolidate the Renfro Valley Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Avenue NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination, is posted.

If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at the Renfro Valley and Mount Vernon Post Offices during normal office hours.



Dean J. Granholm
Vice President
Delivery and Post Office Operations

7/19/10

Date