

**BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, DC 20268-0001**

**Complaint on First-Class Mail  
Service Standards**

**Docket No. C2001-3**

**DOUGLAS F. CARLSON  
INTERROGATORY TO THE UNITED STATES POSTAL SERVICE  
(DFC/USPS-10)**

**October 27, 2001**

Pursuant to POR C2001-3/1 and sections 25–27 of the *Rules of Practice*, I hereby submit this interrogatory to the United States Postal Service. The instructions accompanying DFC/USPS-CMG-1–2 are incorporated herein by reference.

Respectfully submitted,

Dated: October 27, 2001

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DOUGLAS F. CARLSON

**DFC/USPS-10.** For 1999, 2000, and 2001, please provide data from surveys of residential and business customers located in Washington, Oregon, California, Idaho, Nevada, Utah, Arizona, New Mexico, Colorado, Montana, Wyoming, and Texas that describe customer satisfaction with the length of time required for delivery of First-Class letters.

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**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon the required participants of record in accordance with section 12 of the *Rules of Practice*.

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DOUGLAS F. CARLSON

October 27, 2001  
Santa Cruz, California