

July 30, 2010

COMMENTS OF THE UPS STORE #4750

To: The Postal Regulatory Commission (PRC) concerning Docket # MC2012-26

I am writing this letter as the owner of a The UPS Store franchise in Phoenix, AZ. I am a small business owner that works hard to compete in my marketplace. I do not feel that the proposed changes to the P.O. Box by the USPS are fair in terms of competition. I believe this allows the USPS the ability to have an unfair competitive advantage vs Commercial Mail receiving Agents (CMRA's) on the following points:

1. Your requirement to handle mail for six months for departed or cancelled customers.
2. The inability for PMB customers to file a change of address form once their contract has ended.
3. the inability for PMB customers to get the same free forwarding service offered to PO Box customers.
4. The forced use of a "PMB" or a "#" designator for CMRA customers.

I thank you for allowing me the ability to file my complaint in regards to this subject matter before you make your determination.

Sincerely,

Patrice Love
Owner
The UPS Store #4750
18631 N. 19th Ave.
Suite 158
Phoenix, AZ 85027
623-869-7474