Postal Regulatory Commission
Submitted 10/6/2011 4:00:00 PM
Filing ID: 76420
Accepted 10/6/2011

TARIFFVILLE Docket: 1384296 66081

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document
1.	Request/approval to study for discontinuance (02/07/2011)
2.	Notice (if appropriate) to Headquarters of suspension Organizations Notify (02/04/2011)
3.	Notice (if appropriate) to customers/district personnel of suspension ()
4.	Highway map with community highlighted (02/07/2011)
5.	Eviction notice (if appropriate) (02/07/2011)
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/10/2011)
7.	Post Office and community photos (02/10/2011)
8.	PS Form 150, Postmaster Workload Information (02/07/2011)
9.	Worksheet for calculating work service credit (02/17/2011)
10.	Window transaction record (03/02/2011)
11.	Record of incoming mail (03/02/2011)
12.	Record of dispatched mail (03/02/2011)
13.	Administrative postmaster/OIC comments (02/14/2011)
14.	Inspection Service/local law enforcement vandalism reports (02/07/2011)
15.	Post Office fact sheet (02/11/2011)
16.	Community fact sheet (02/11/2011)
17.	Alternate service options/cost analysis (03/02/2011)
18.	Form 4920, Post Office Fact Sheet (05/04/2011)
19.	Recomendation and Service Replacement Type (03/07/2011)
20.	Questionnaire instruction letter to postmaster/OIC (04/05/2011)
21.	Cover letter, questionnaire, and enclosures (03/21/2011)
22.	Returned customer questionnaires and Postal Service response letters (03/21/2011)
23.	Analysis of questionnaires (04/12/2011)
24.	Community meeting roster (05/04/2011)
25.	Community meeting analysis (05/04/2011)
26.	Community meeting letter **(Need to set before questionnaire if not held before)** (04/12/2011)
27.	Petition and Postal Service response letter (if appropriate) (04/05/2011)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (02/18/2011)
29.	Proposal checklist (05/04/2011)
30.	District notification to Government Affairs (05/16/2011)
31.	Instructions to postmaster/OIC to post proposal (05/12/2011)

32.	Invitation for comments exhibit (05/16/2011)
33.	Proposal exhibit
34.	Comment form exhibit (05/06/2011)
35.	Instructions for postmaster/OIC to remove proposal (07/13/2011)
36.	Round-date stamped proposals and invitations for comments from affected offices (07/19/2011)
37.	Notification of taking proposal and comments under internal consideration (07/13/2011)
38.	Customer comments and Postal Service response letters (06/22/2011)
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate
40.	Analysis of comments (07/19/2011)
41.	Revised proposal (if appropriate) (05/04/2011)
42.	Updated PS Form 4920 (if appropriate) (05/04/2011)
43.	Certification of record (07/21/2011)
44.	Log of Post Office discontinuance actions (07/21/2011)

Below is the letters that need to go out and forms to complete for Posting the Final Determination for TARIFFVILLE

TARIFFVILLE Docket: 1384296 - 06081			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review		Return to Flow...	
Page	Document		
41.	Revised proposal (if appropriate) (05/04/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (05/04/2011)	☑	
43.	Certification of record (07/21/2011)	☑	
44.	Log of Post Office discontinuance actions (07/21/2011)	☑	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (05/09/2011)	☑	
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)	☑	
47.	Final determination transmittal letter from Headquarters (08/05/2011)	☑	
48.	Instruction letter to postmaster/OIC on posting (08/09/2011)	☑	
49.	Round-date stamped final determination cover sheets (09/10/2011)	☑	
50.	Postal Bulletin Post Office Change Announcement ()	☑	
51.	Vice president, Delivery and Retail, instruction letter (08/05/2011)	☑	

FILE LINK

Back to Flow

UNITED STATES POSTAL SERVICE

02/07/2011

KIMBERLY PETERS
DISTRICT MANAGER
CONNECTICUT VALLEY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 5th congressional district.

Post Office Name:	TARIFFVILLE
Zip+4 Code:	06081-9998
EAS Level:	13
Finance Number:	088092
County:	Hartford
Proposed Admin Office:	SIMSBURY PO
ADMIN Miles Away:	3.4
Near Office Name:	SIMSBURY PO
Near Miles Away:	3.4
Number of Customers:	
Post Office Box:	166
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	166
ZIP Code Change:	Yes ☐ NO ☑ ZIP Code

The above office became vacant when the postmaster was reassigned on 02/04/2011.

The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies.

BEAU LEBOUEF
Manager, Post Office Operations

Approval to Study for Discontinuance:

KIMBERLY PETERS
DISTRICT MANAGER
CONNECTICUT VALLEY PFC

02/07/2011
DATE

cc: *Area Manager, Public Affairs and Communication*

UNITED STATES POSTAL SERVICE

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Suspended Office

Name: TARIFFVILLE State: CT Zip Code: 06081
Area: NORTHEAST District: CONNECTICUT VALLEY P/C
Congressional District: 5th County: Hartford
EAS Grade: 7S Finance Number: 060042

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

Effective date of suspension: 02/04/2011 Date CPO Established:

Justification (specific reason(s) for suspension):
The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evaluate the premises for structural deficiencies.

Alternate Service Provided (i.e. rural delivery to roadside mailboxes, CBUs, ect.):
Tariffville CT 06081 is a village of Simsbury CT 06070. These customer's will pick their mail up at the Simsbury Post Office located 3.4 miles away 932 Hopmeadow Street Simsbury CT 06070. The collection box located at the Tariffville Post Office will be removed from the premises due to its unsafe location near the facility. Post Office Boxes and Retail Services will be available at the Simsbury Post Office for the Tariffville commmunity.

Effect on Employees (include Career/Noncareer Employees):
The postmaster will be assigned to the Simsbury Post Office.

Hours of Operation:

Retail Hours (include lunch break): Saturday 09:00 - 12:00 Monday - Friday 08:00 - 16:30

Lobby: Saturday 9:00 - 12:00 Monday - Friday 8:00 - 16:30

0 General Deliveries
166 Post Office Box
0 City Delivery
0 Rural Route
0 Highway Contract Route (HCR)
0 Intermediate Rural Route
0 Intermediate HCR
166 Total Customers

B. Administrative Office

Name: SIMSBURY PO State: CT Zip Code: 06070
EAS Grade: 20 Finance Number: 067004 Miles Away: 3.4
PO Boxes Available: 781

Hours of Operation:

Retail Hours (Include lunch break): Saturday 09:00 - 12:00 Monday - Friday 08:30 - 17:00

C. Nearest Office

Name: SIMSBURY PO State: CT Zip Code: 06070
EAS Grade: 20 Finance Number: 067004 Miles Away: 3.4
PO Boxes Available: 781

Hours of Operation

Retail Hours (include lunch break): Saturday 09:00 - 12:00 Monday - Friday 08:30 - 17:00

D. Postmaster Organization Notification:

Notified: YES ☐ NO ☑ Date of Notification: 02/07/2011

E. Plan of Action (HQ must be notified with 90 days):

The Tariffville is a village of Simsbury CT 06070. These customer's will pick their mail up at the Simsbury Post Office located 3.4 miles away 932 Hopmeadow Street Simsbury CT 06070. The collection box will be removed from the premises due to its unsafe location near the facility.

Prepared by: Barbara Mastroianni Date: 02/04/2011
Title: CONNECTICUT VALLEY P/C Post Office Review Coordinator
Tele No: (860) 524-6499 Fax No: (860) 524-6482

Approved By:
KIMBERLY.J.PETERS@USPS.GOV Date: 02/04/2011
KIMBERLY PETERS
DISTRICT MANAGER
CONNECTICUT VALLEY P/C
Tele No: (860) 524-6137 Fax No: (860) 524-6199

cc: Area PO Review Coordinator
District PO Review Coordinator
Napon League of Postmasters
National Association of Postmasters of the United States

UNITED STATES POSTAL SERVICE

SUBJECT: Suspension of Tariffville Post Office

Due to The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies.
The office was suspended on 02/04/2011.

This change is tentative and will not lead to a formal proposal unless we conclude that it will provide a similar degree of regular and effective postal services.

BARBARA MASTROIANNI
POST OFFICE REVIEW COORDINATOR
141 WESTON ST
HARTFORD, CT 06101-9631

Concurrence

League	Date	NAPUS	Date

UNITED STATES POSTAL SERVICE

April 11, 2011

Memo to the official record

Manager Human Resources of CT Valley District contacted all Management Organizations regarding the emergency suspension of the Tariffville Post Office. A copy of the email has been submitted for concurrence that the notification was done.

Barbara R Mastroianni

Mastroianni, Barbara R - Hartford, CT

From: Schubert, Anna M - Hartford, CT
Sent: Tuesday, April 12, 2011 9:59 AM
To: Roy, Tatiana L - Hartford, CT; Bruso, Theresa T - Hartford, CT
Cc: LeBouef, Beau D - Hartford, CT; Mastroianni, Barbara R - Hartford, CT
Subject: RE: From Courtney's office: Possible response to Postal Update ?? (not good)

I know I did with the emergency close.

Anna

From: Roy, Tatiana L - Hartford, CT
Sent: Monday, April 11, 2011 3:59 PM
To: Schubert, Anna M - Hartford, CT; Bruso, Theresa T - Hartford, CT
Cc: LeBouef, Beau D - Hartford, CT; Mastroianni, Barbara R - Hartford, CT
Subject: FW: From Courtney's office: Possible response to Postal Update ?? (not good)

Anna or Beau - did either of you notify the postmasters organization in regards to Tariffville?

Tatiana Roy
Manager, Marketing
Connecticut Valley District
860-524-6063

From: Marion, Maureen P - Syracuse, NY
Sent: Monday, April 11, 2011 3:21 PM
To: Roy, Tatiana L - Hartford, CT; Schubert, Anna M - Hartford, CT; LeBouef, Beau D - Hartford, CT
Cc: Gaither-Gordon, Lori A - Hartford, CT; Kucharczyk, Karen M - Hartford, CT; Bruso, Theresa T - Hartford, CT
Subject: From Courtney's office: Possible response to Postal Update ?? (not good)

The following material comes from the Postal Operations Manual and points to the "ten day" requirement for action. I do **not** believe we are in compliance on this item.

123.7 Emergency Suspension of Service

123.71 Authority and Conditions

A district manager, Customer Service and Sales, may suspend the operations of any Post Office under his or her jurisdiction when an emergency or other conditions require such action. Circumstances that justify a suspension include but are not limited to a natural disaster, the termination of a lease when other adequate quarters are not available, the lack of qualified employees for the office, severe damage to or destruction of the office, and the lack of adequate measures to safeguard the office or its revenue. The district manager must provide written notice of any suspension by fax to the vice president, Delivery and Retail.

123.72 Suspension Review Team

When a district manager, Customer Service and Sales, suspends operations at a Post Office, a suspension review team must be formed to review the decision. The suspension review team members must include the district Post Office review coordinator; the manager of Post Office operations or his/her designee; state presidents of each postmaster organization or their designees; and a representative from the facility services office (FSO) or administrative services office.

a. The suspension review team must conduct an onsite visit to the suspended Post Office.
b. Within 10 business days of the onsite visit, the suspension review team must notify the district manager, Customer Service and Sales; the national postmaster organizations; and the vice president, Delivery and Retail, of its recommendation to suspend or not suspend the office.
c. If the suspension team recommends suspension, the formal discontinuance process should be initiated.
d. If the suspension team finds that there is insufficient justification to suspend the office, the office should be reopened.

From: Podewell, Stephanie [mailto:Stephanie.Podewell@mail.house.gov]
Sent: Monday, April 11, 2011 3:00 PM

Docket: 138429e - 06051
Item: 3
Page: 1

CONNECTICUT VALLEY DISTRICT

March 7, 2011

Dear Tariffville Postal Customer:

As the postal manager responsible for all post offices in your area, I would like to update you on how we will proceed in the case of your local post office.

The Tariffville Post Office was recently evacuated at the direction of the landlord on Friday, February 4, 2011 due to structural deficiencies. As you know, it became necessary to suspend services at the Tariffville Post Office on that date. The collection box has also been removed from the premises at the Tariffville Post Office due to its unsafe location near the facility. We have not returned to the facility.

While the Tariffville Post Office is suspended, customers will continue to pick up their mail at the Simsbury Post Office located 3.4 miles away at 932 Hopmeadow Street, Simsbury, CT 06070. This action does not require a change of mailing address for any Tariffville customer.

Retail services are provided Monday through Friday from 8:30 am to 5 pm, and on Saturday 9 am to noon in Simsbury. Other locations providing stamps at no added charge include CVS, Staples, Wells Fargo Bank and Price Chopper.

Customers presently receiving rural delivery have not experienced a change in service, with the possible exception of picking up an oversized parcel or signature-required item at the Simsbury Post Office if the carrier was unable to deliver.

As a reminder, when an item is too large for the mailbox or needs a signature, the carrier will leave a notice and return the item to the Simsbury Post Office. You may pick up the article at the Simsbury Post Office, request redelivery on another day convenient for you, or authorize the carrier to deliver the item to another person.

I realize with change there is always concern. No final decision to permanently discontinue the Post Office has been made. A community meeting will be held at or near the Simsbury Post Office in the coming weeks to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services. In the interim, we are confident that you will continue to receive the same quality and professionalism as you had in the past.

If you have any questions, you may call Barbara R. Mastrogianni, Post Office Review Coordinator at (860) 524-6495.

Sincerely,

BEAU D. LEBOUEF
MANAGER, POST OFFICE OPERATIONS

cc: Postmaster, Simsbury
Postmaster, Tariffville
Post Office Review Coordinator

141 WESTON STREET
HARTFORD CT 06101-9651

UNITED STATES POSTAL SERVICE

Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 06081

1. **Post Office™ Location - SIMSBURY**
932 HOPMEADOW ST
SIMSBURY, CT 06070-9998
(800) ASK-USPS
(800) 275-8777
(860) 658-7811
2.6 mi

Business Hours
Mon-Fri
8:30am-5:00pm
Sat
9:00am-12:00pm
Sun
closed

Services
Passport Application Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2. **Post Office™ Location - EAST GRANBY**
1 CENTER ST
EAST GRANBY, CT 06026-9998
(800) ASK-USPS
(800) 275-8777
(860) 653-6466
3.1 mi

Business Hours
Mon-Fri
8:00am-4:30pm
Sat
8:30am-12:30pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3. **Post Office™ Location - GRANBY**
10 BANK ST
GRANBY, CT 06035-9998
(800) ASK-USPS
(800) 275-8777
(860) 653-2293
3.2 mi

Business Hours
Mon-Fri
9:00am-5:00pm
Sat
9:00am-12:00pm
Sun
closed

Services
Passport Application Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Business Hours **Services**

4 **Post Office™ Location - POQUONOCK**
1771 POQUONOCK AVE
POQUONOCK, CT
06064-9992
(800) ASK-USPS
(800) 275-8777
(860) 687-6928
4.5 mi

Mon-Fri
8:30am-1:00pm
2:30pm-5:00pm
Sat
9:00am-12:00pm
Sun
closed

PO Boxes Online

Service hours may vary. Please check link for business hours.

5 **Post Office™ Location - WEATOGUE**
372 HOPMEADOW ST
WEATOGUE, CT
06089-9998
(800) ASK-USPS
(800) 275-8777
(860) 658-3037
4.7 mi

Business Hours
Mon-Fri
8:00am-5:00pm
Sat
8:00am-12:00pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 06081

By City

SIMSBURY EAST GRANBY GRANBY POQUONOCK WEATOGUE

By ZIP Code

06070	06026	06035	06064	06089	06090	06092	06093	06093	06060
06096	06095	06001	06075	06098	06023	06117	06119	06020	06129

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Search for a person and perform a reverse lookup on phone numbers and addresses.

Business Search
Search for a business by name or category nationwide.

Reverse Phone Number
See who is calling you.

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UNITED STATES POSTAL SERVICE

Eviction Notice

A. Office

Name: TARIFFVILLE
State: CT
Zip Code: 06081
Area: NORTHEAST
District: CONNECTICUT VALLEY PFC
Congressional District: 5th
County: Hartford
EAS Grade: 16
Finance Number: 088092

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Barbara Mastroianni
Date: 05/03/2011
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6455
Fax No: (860) 524-6482

Docket: 1384296-06081
Item Nbr: 6
page #: 1

Safety Office
Connecticut Valley District
UNITED STATES POSTAL SERVICE

DATE: February 9, 2011
SUBJECT: Field Visit – Tariffville Post Office – Workplace Safety Review
TO: Roger Twerion, District Safety Manager

I visited the Tariffville Post Office on February 9, 2011 to review unsafe conditions reported by the property owner. I met with Postmaster Mary Ann Chiaponni and reviewed the facility for unsafe conditions. The following observations were made:

Observations:

Interior:

- A three foot area of the workroom #2 ceiling sheetrock material shows evidence of stress cracking. Age of this damage cannot be determined.
- Interior moldings and door casement at front lobby exit are separated from wall and display some bowing. The upstairs tenant stated to Postmaster that recent cracking to walls of room above front lobby exit has been reported to the property owner.
- There is evidence of water intrusion at the bathroom ceiling located in the northeast section of the building.

Exterior:

- Snow has been removed from sections of roof above post office.
- Roofing materials on the east and northwest sections of the roof are visibly deteriorated.
- Rain gutters and downspouts are in poor condition and are blocked with ice causing ice damming at roof edge.
- Discharge at existing rain water downspouts is blocked by the placement of snow removed from the roof.
- There are no rain gutters or downspouts installed on the east side of roof. Drain water has formed as large icicles at roof edge presenting a significant hazard to patrons accessing facility by driveway from rear parking lot.
- Evidence of water damage is apparent at building fascia and soffit on all sides of facility.
- Exterior surfaces of siding, trim and window sashes are severely weathered displaying peeling paint, water staining, cracking, rot and surface wear.
- Deteriorated exterior roofing and siding materials were not sampled and are not included in the most recent survey of asbestos containing materials at this site.
- Exterior lighting fixtures are in disrepair and are not insulated to protect against water intrusion to electrical components.
- The facility is without handicap access.
- Bollards at rear loading area are not installed.

Summary:

- Roof drainage system components are either absent or not functioning causing ice hazards.
- There is evidence of possible structural movement or fatigue in the area of the front lobby wall.
- The facility exterior is in disrepair and evidence of water damage is present at all exterior areas.
- It can not currently be determined if deteriorated exterior surfaces contain hazardous materials.

Mike Donovan
(a) Safety Specialist

67 Beaver Road
Wethersfield, CT 06109-9441

Tariffville Post Office

February 9, 2011

Notice of suspended service

Notice of Service Interruption

Postal services at the

Tariffville Post Office

have been suspended

following instructions from the landlord to evacuate due to structural defects in this building

Effective Date: February 4, 2011

Until further notice, **Mailing Services** and **Post Office Box Service** will be provided by

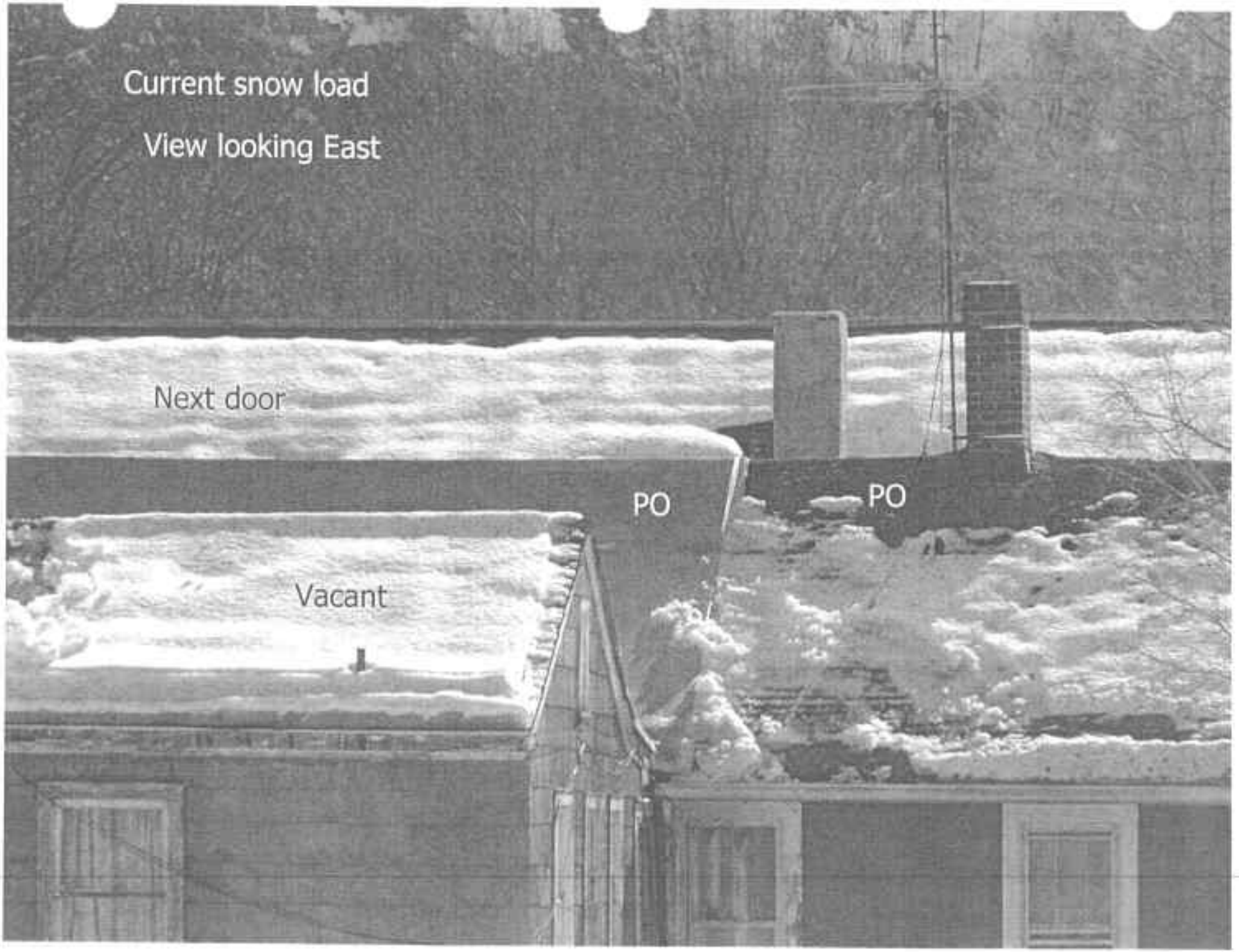
Simsbury Post Office

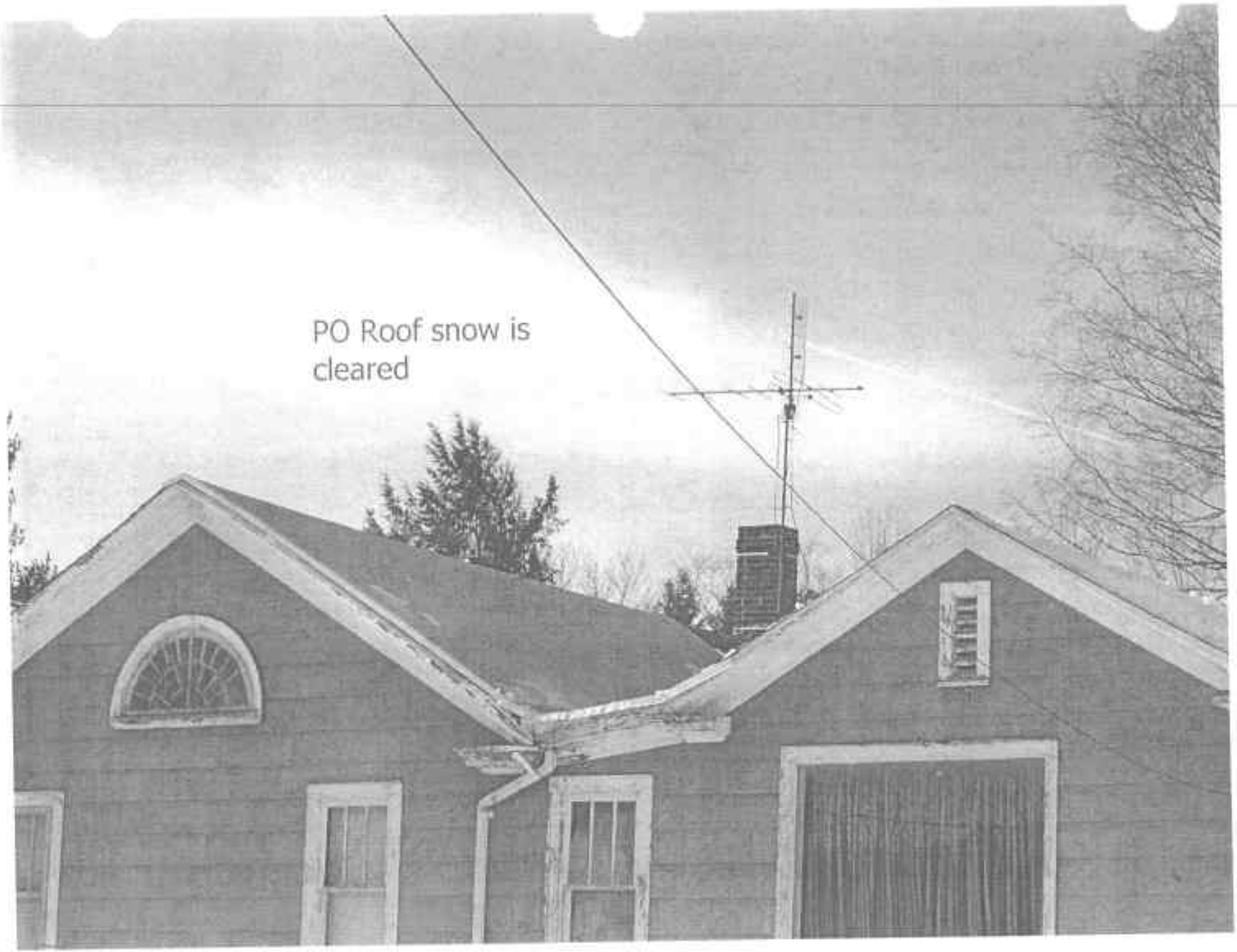
932 Hopmeadow Street Simsbury CT 06070

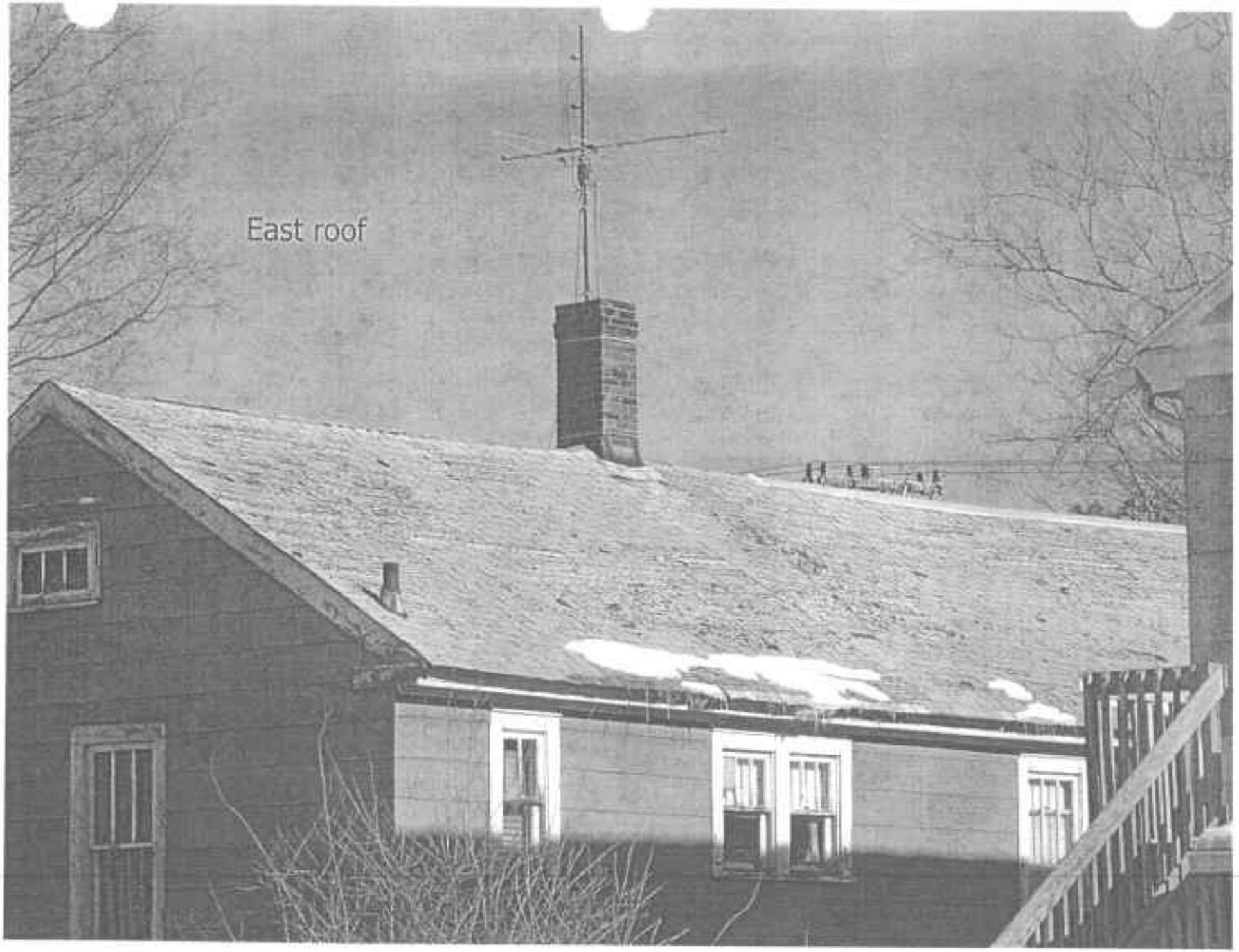
Weekday Hours: 8:30am-5 pm

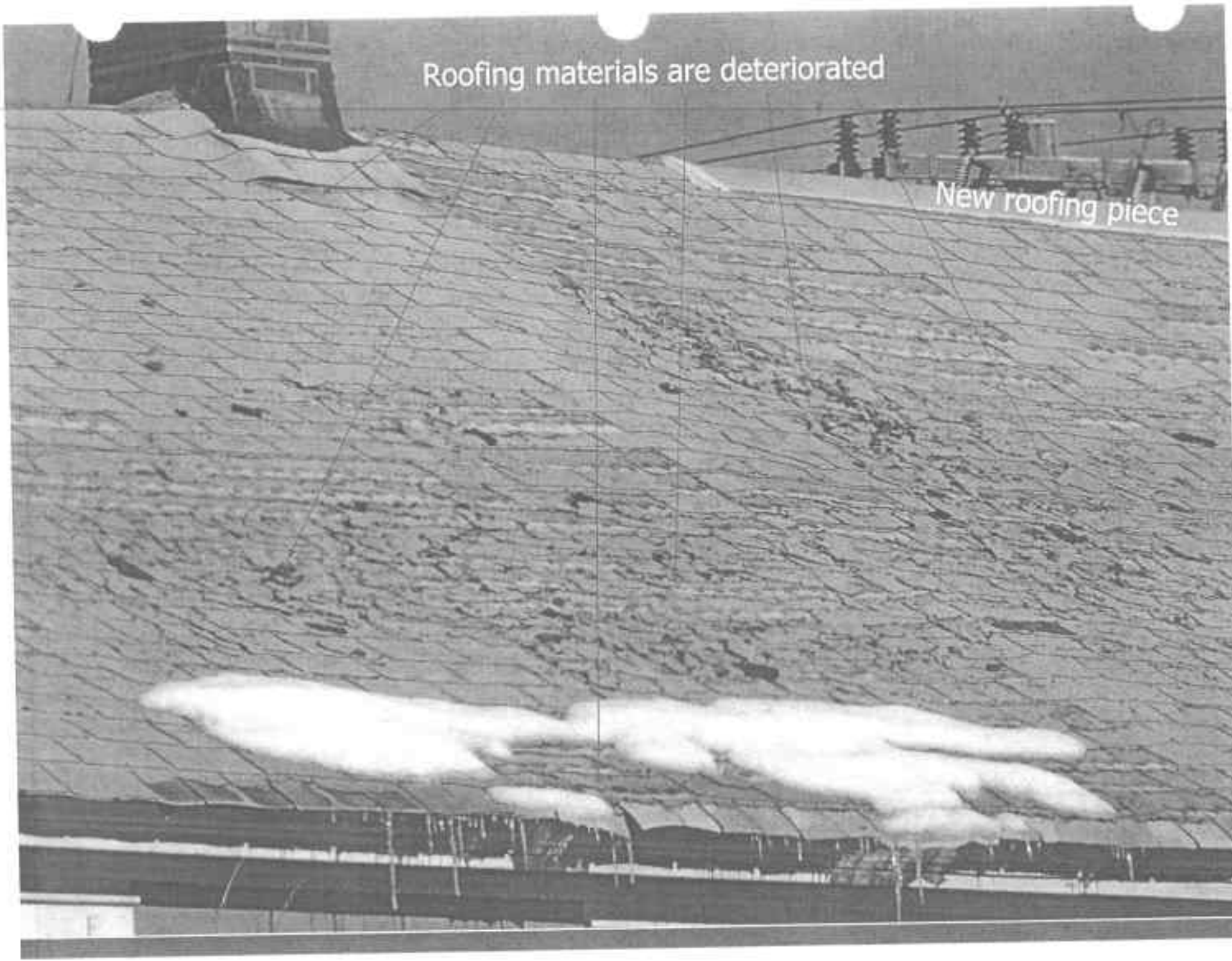
Saturday Hours: 9 am - Noon

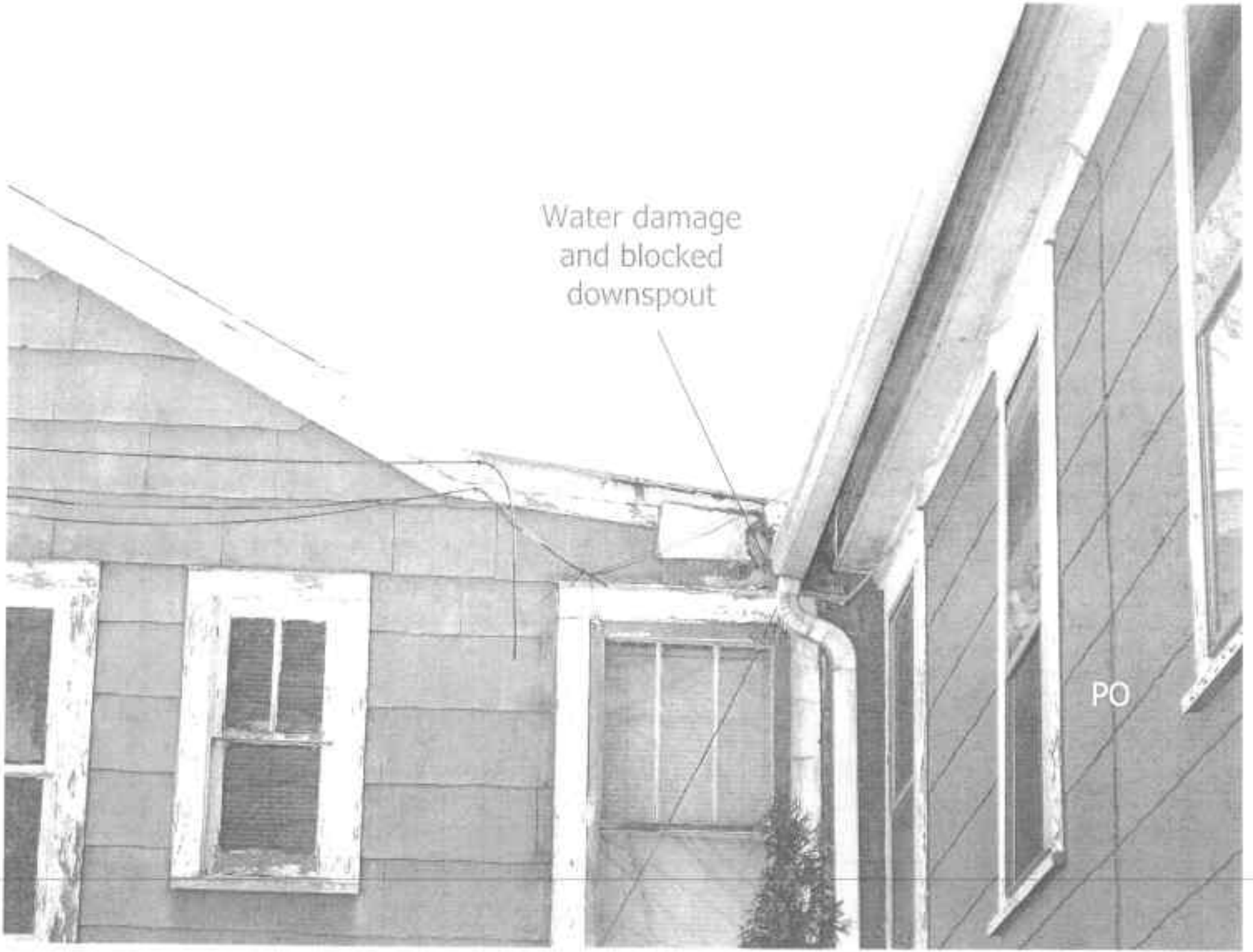
Rolled roofing
Water Damage

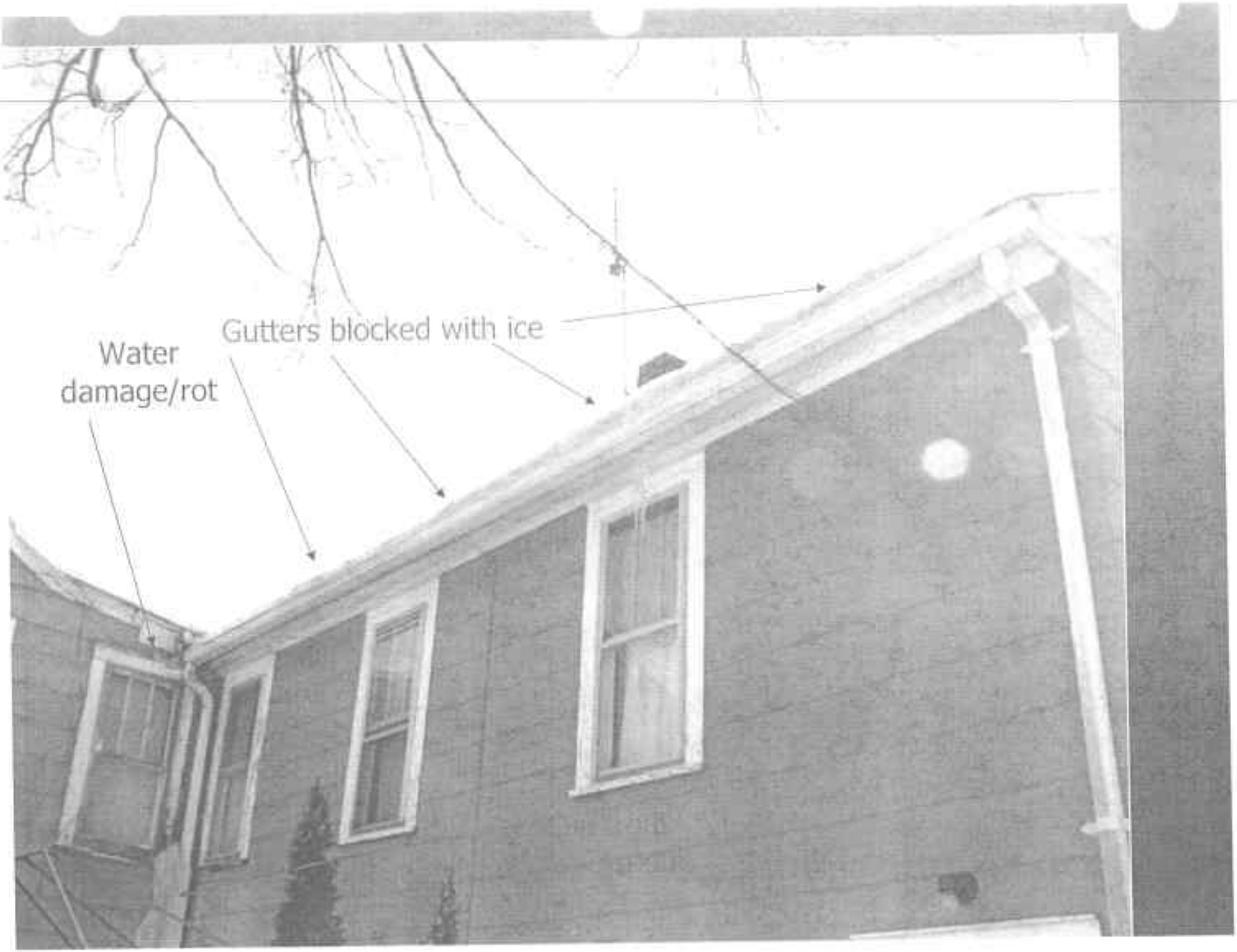

Current snow load
View looking East
Next door
PO
PO
Vacant


PO Roof snow is
cleared

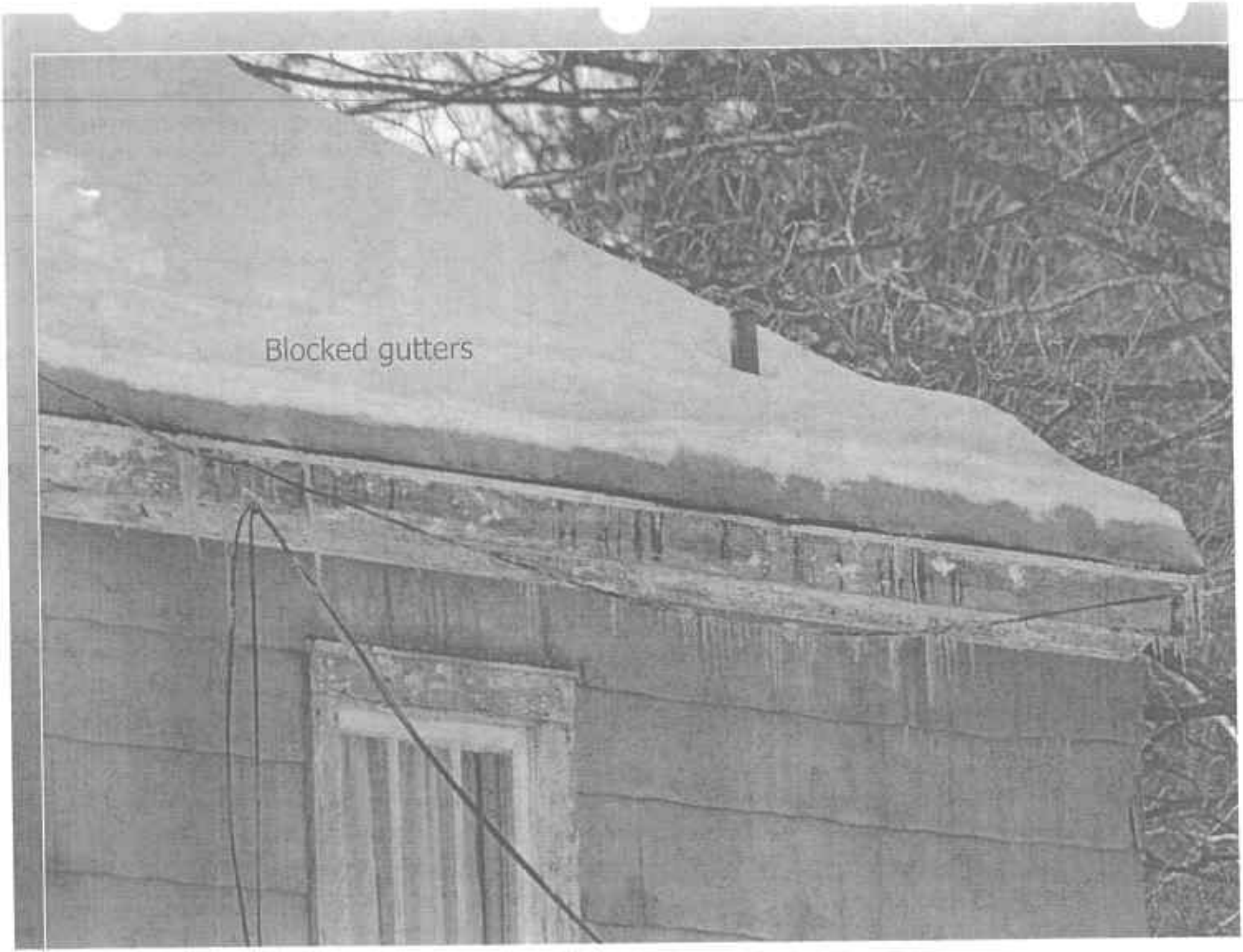

East roof

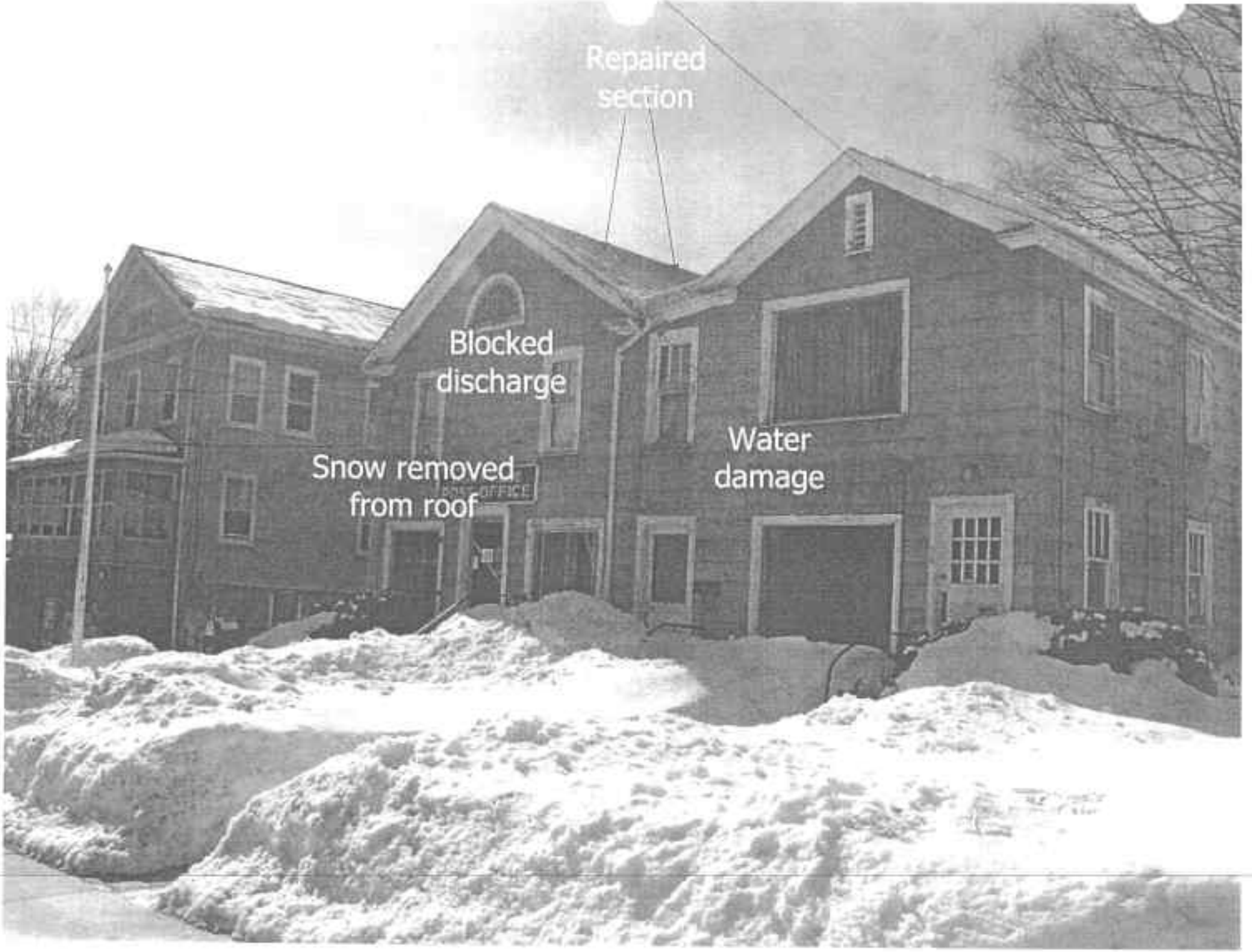

Roofing materials are deteriorated
New roofing piece

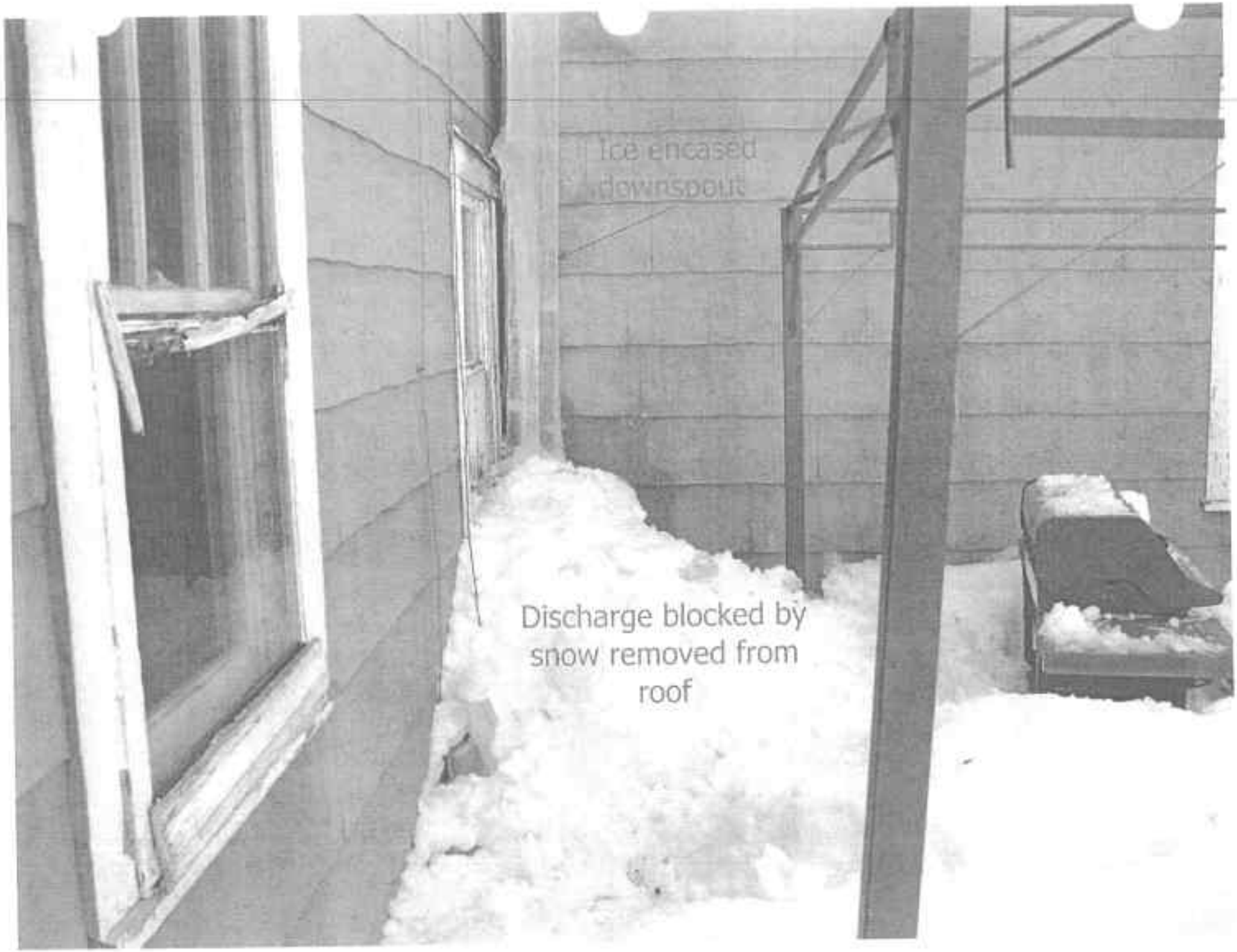

Water damage
and blocked
downspout
PO

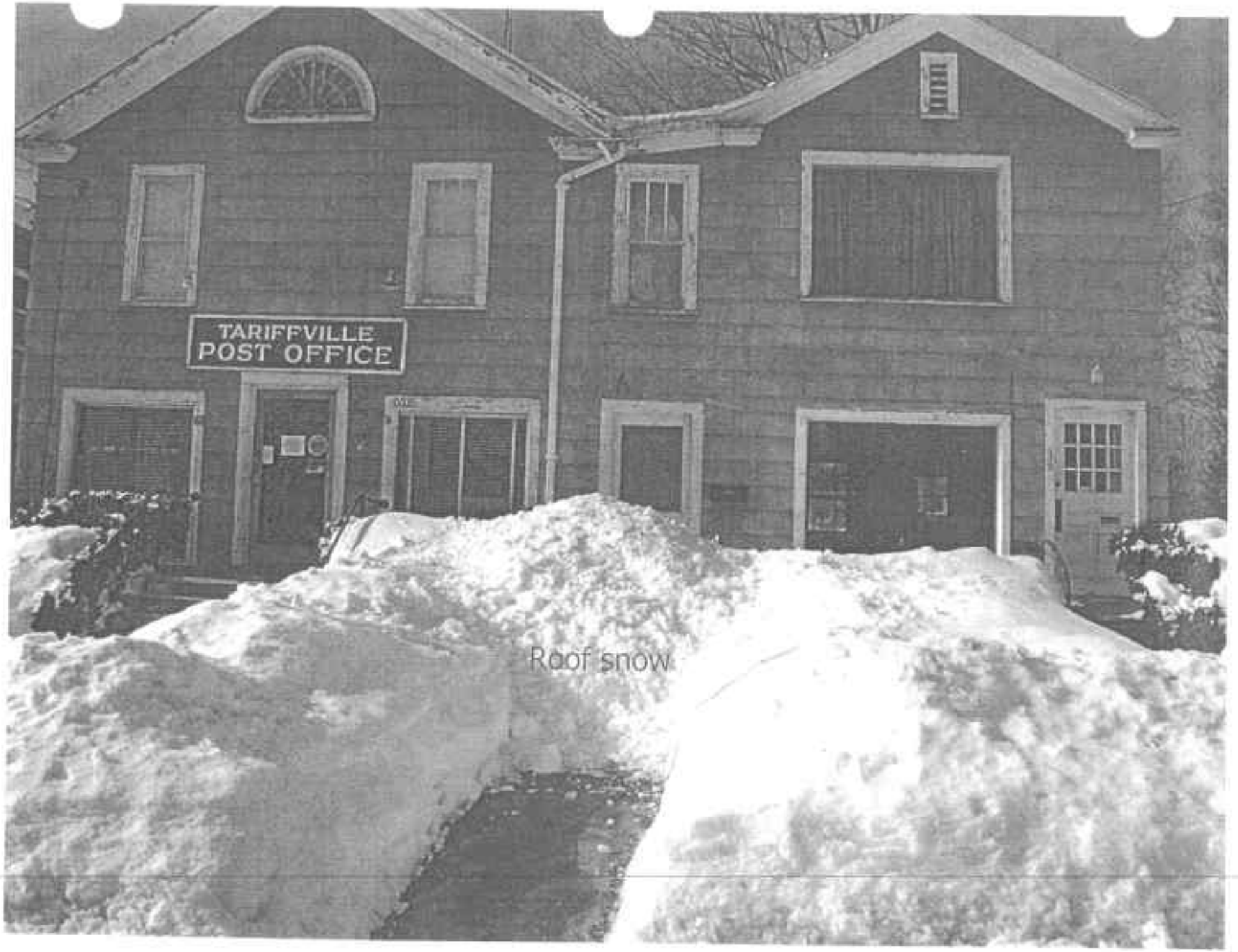

Gutters blocked with ice
Water
damage/rot

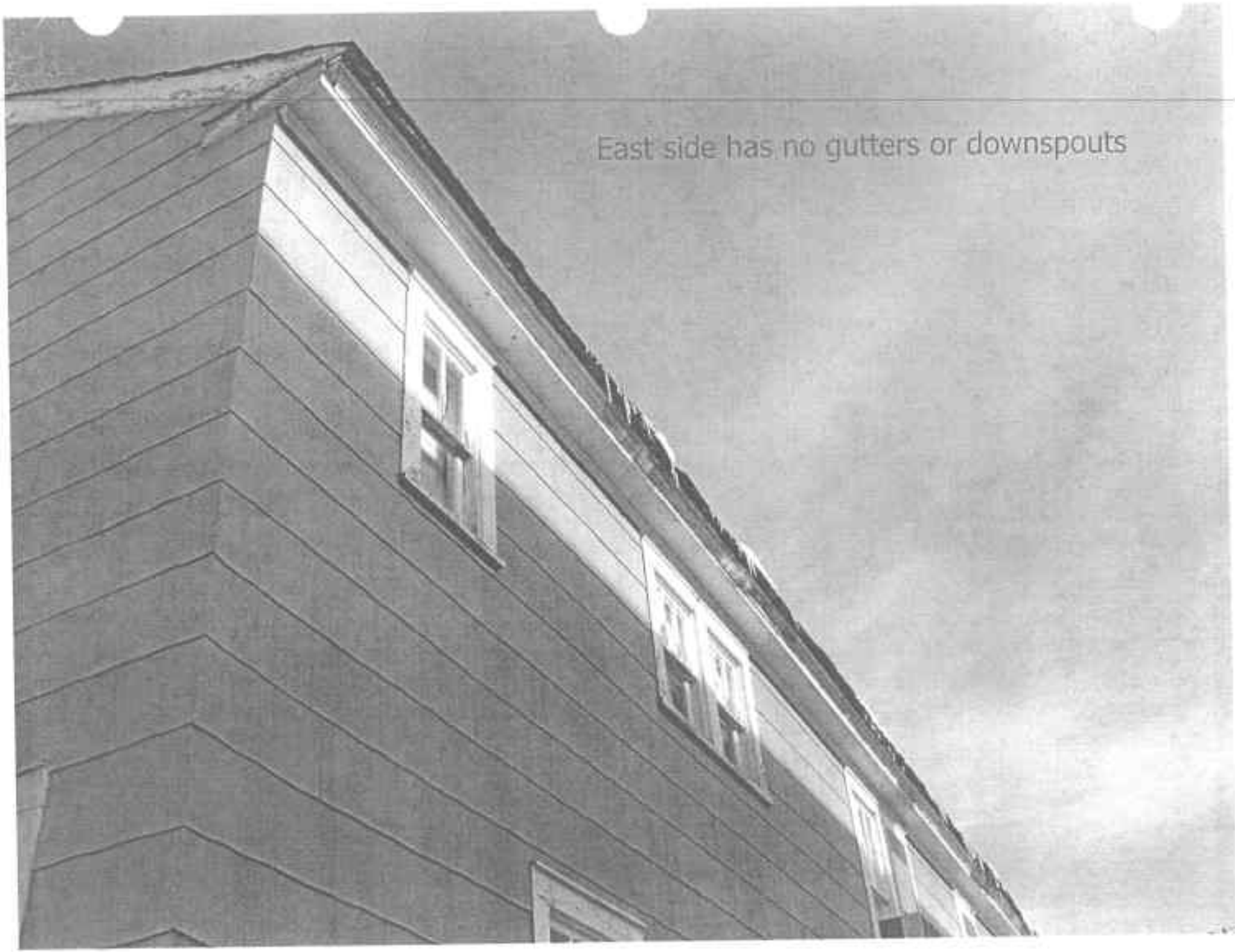
Ice and blocked discharge


Blocked gutters


Repaired section
Blocked discharge
Snow removed from roof
Water damage

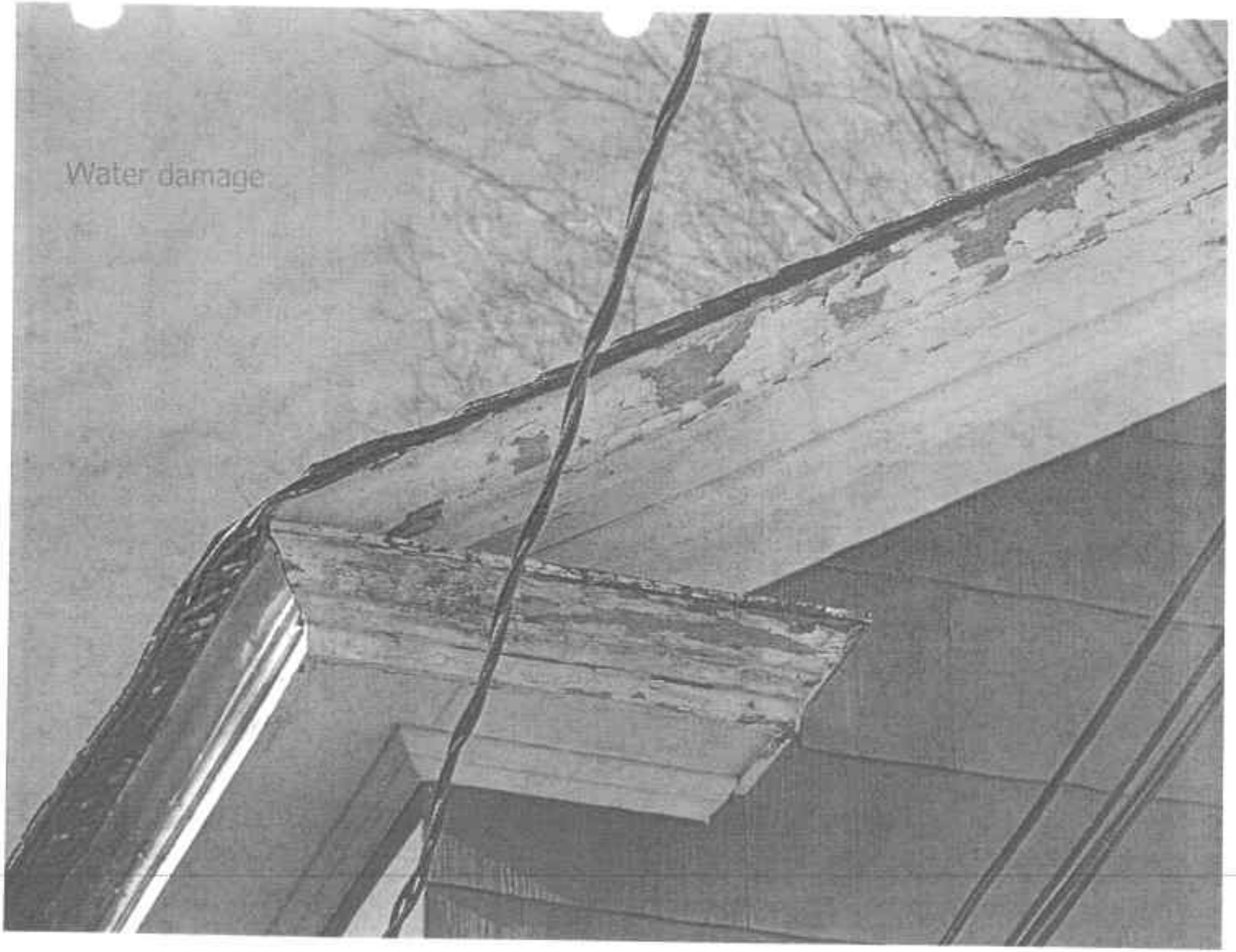

Ice encased downspout
Discharge blocked by snow removed from roof

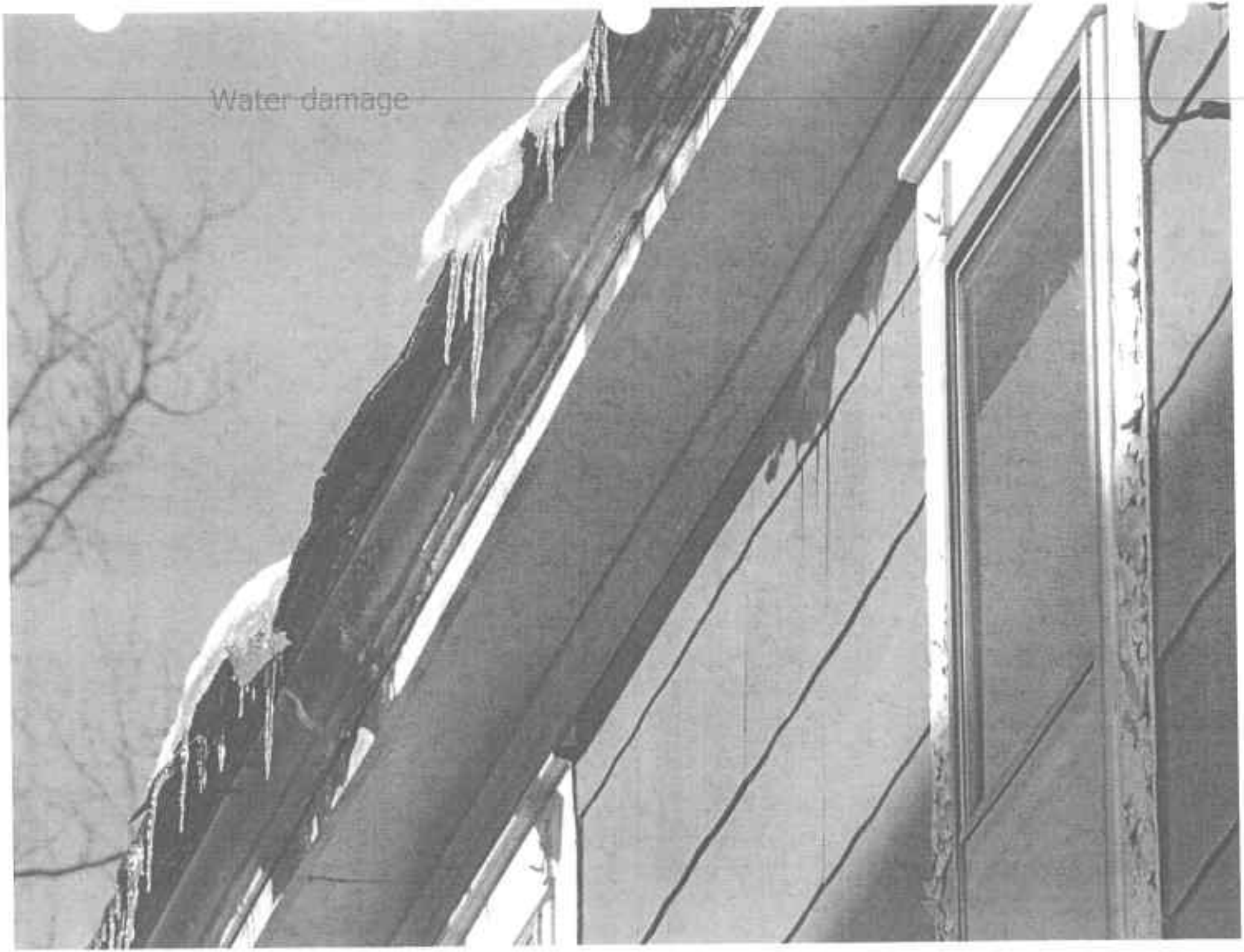

TARIFFVILLE
POST OFFICE
Roof snow

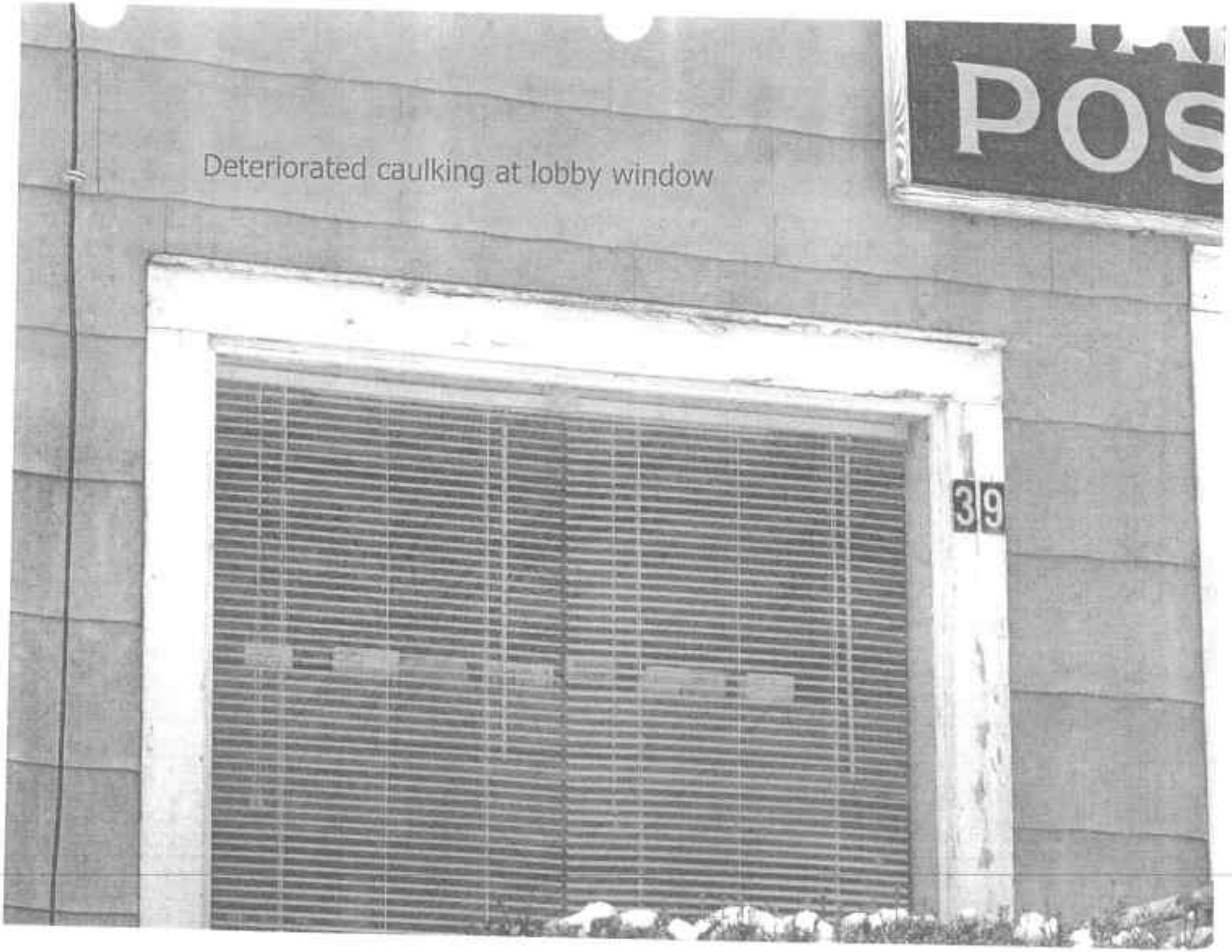

East side has no gutters or downspouts

STOP
Unsa access from rear customer parking

Icicles reforming at east roof edge
adjacent to driveway.

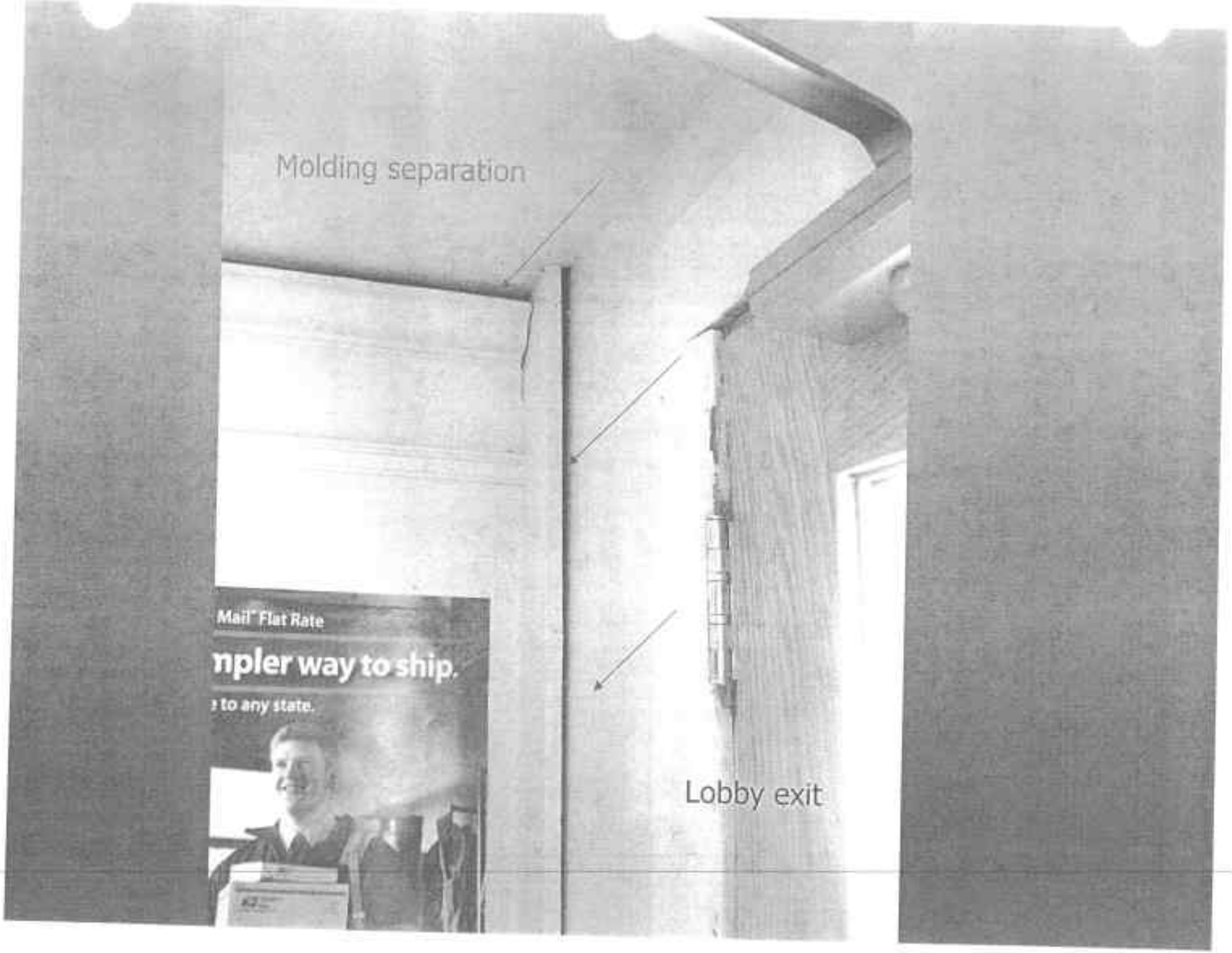

Water damage


Water damage

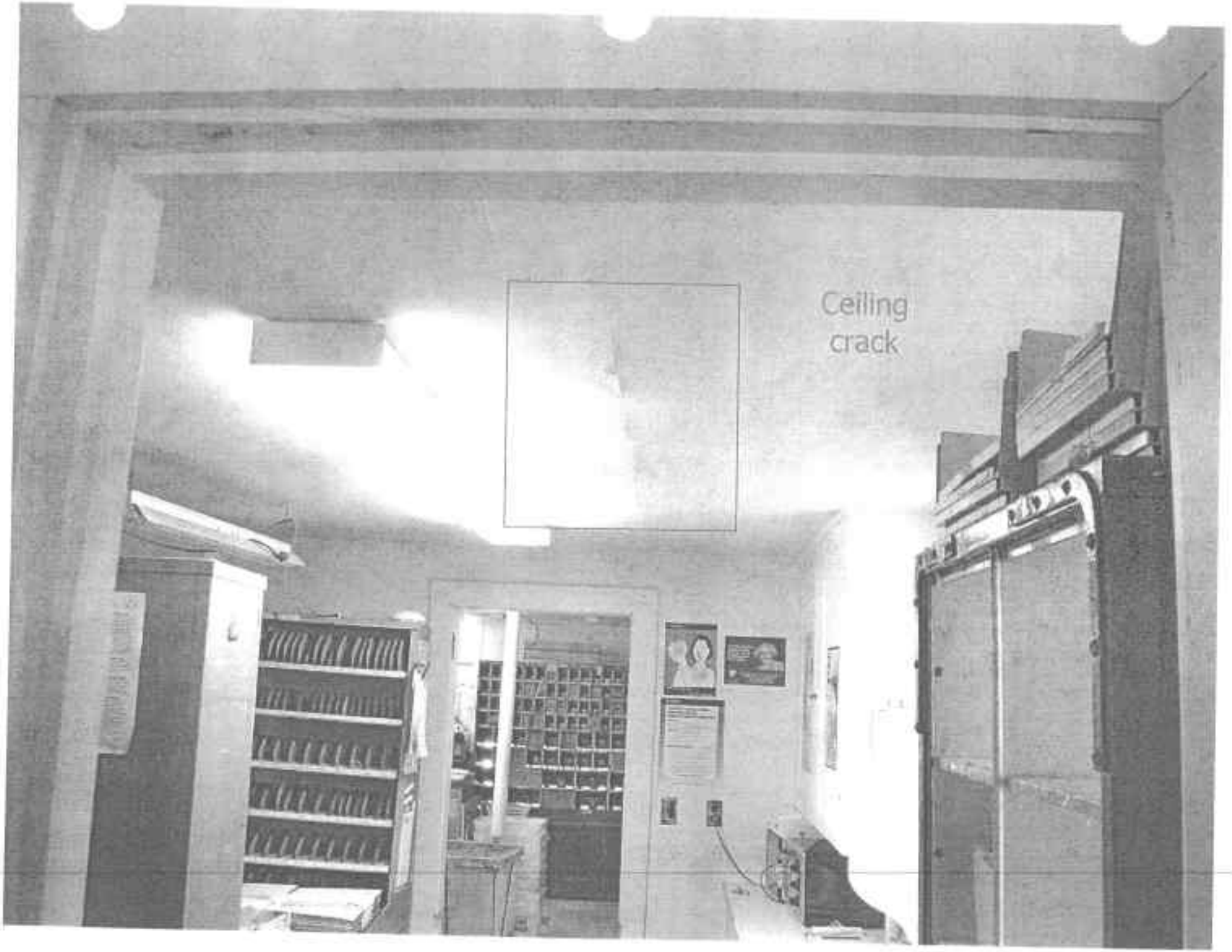


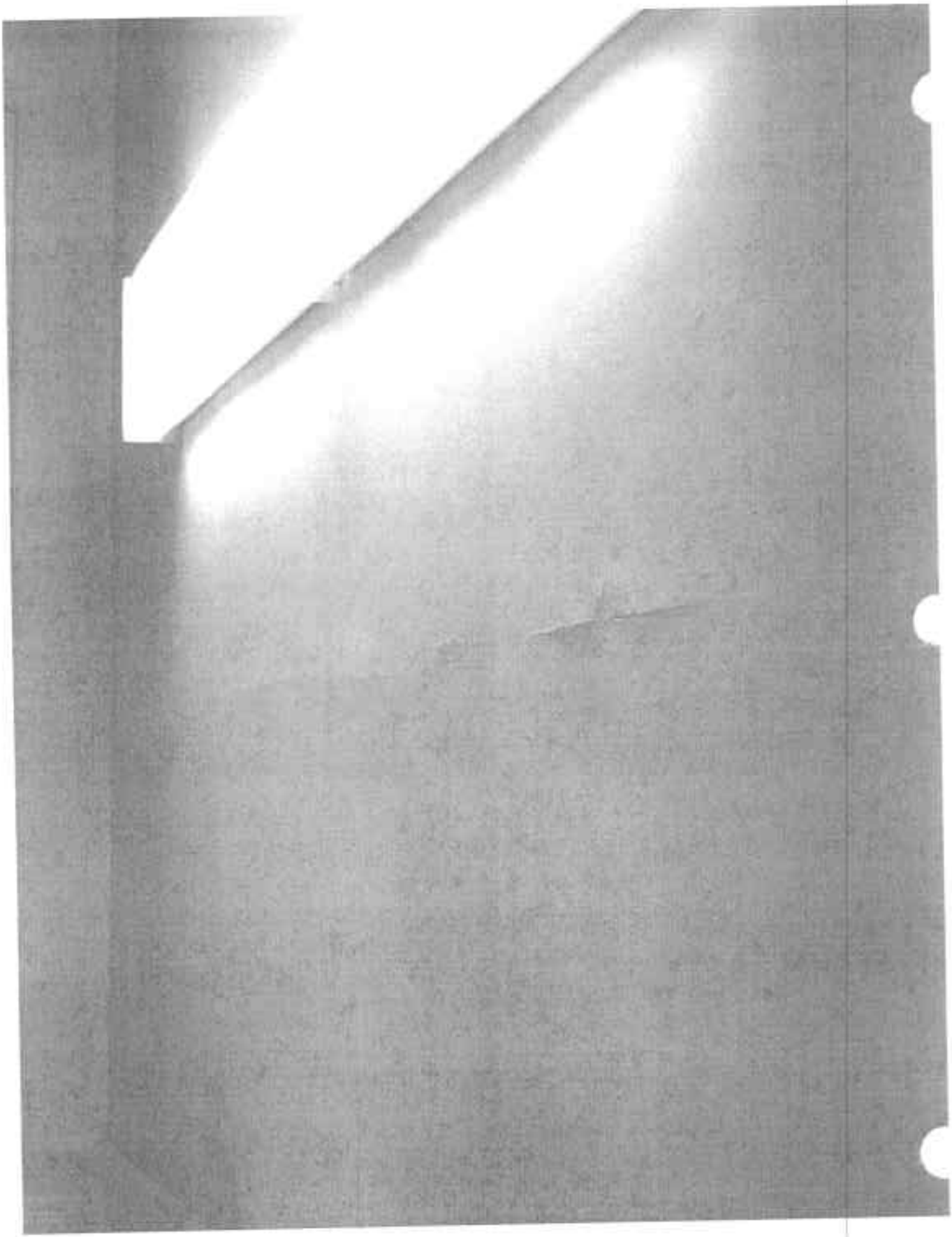
Deteriorated caulking at lobby window

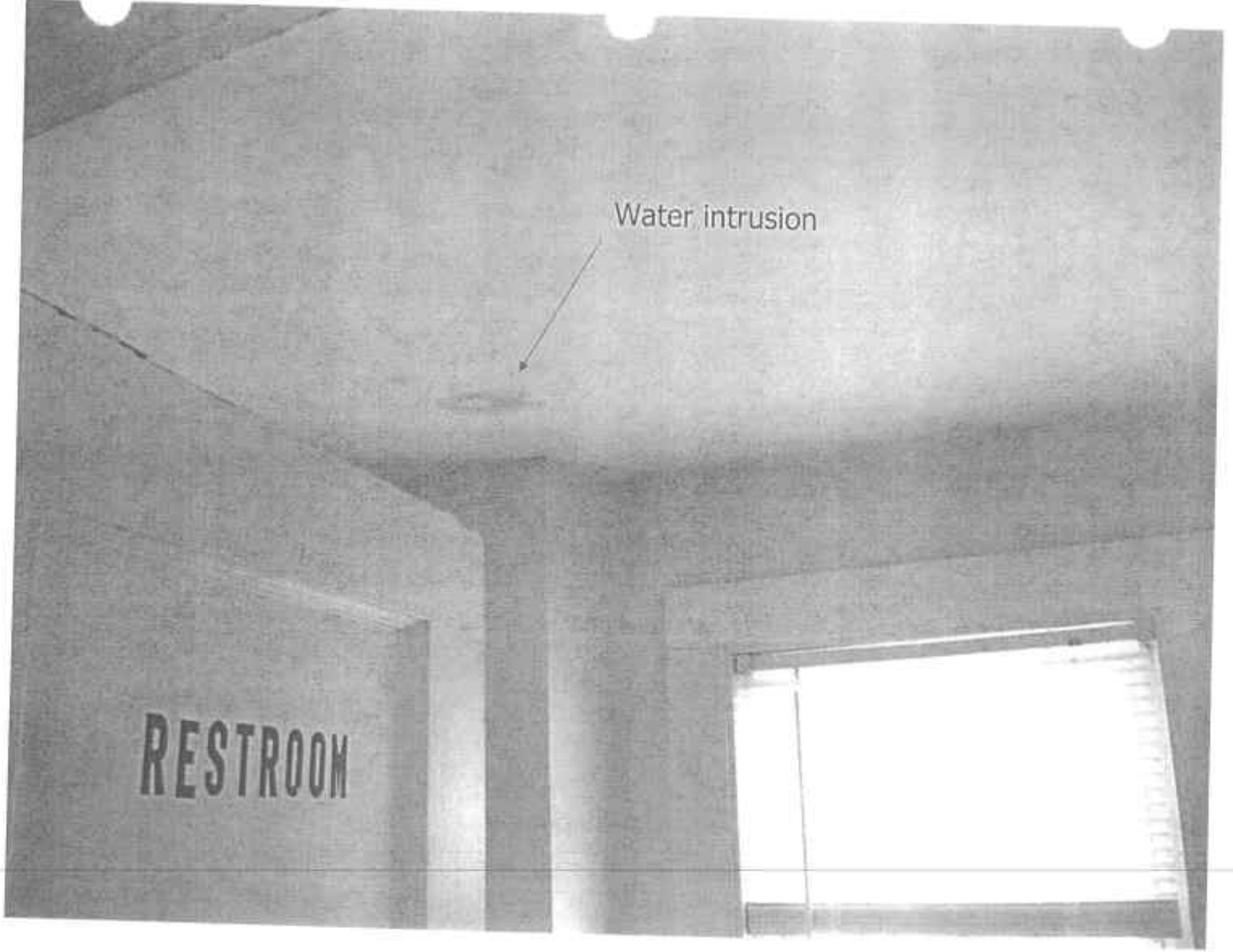
Water damage
06081


Molding separation
Mail™ Flat Rate
npler way to ship.
to any state.
Lobby exit

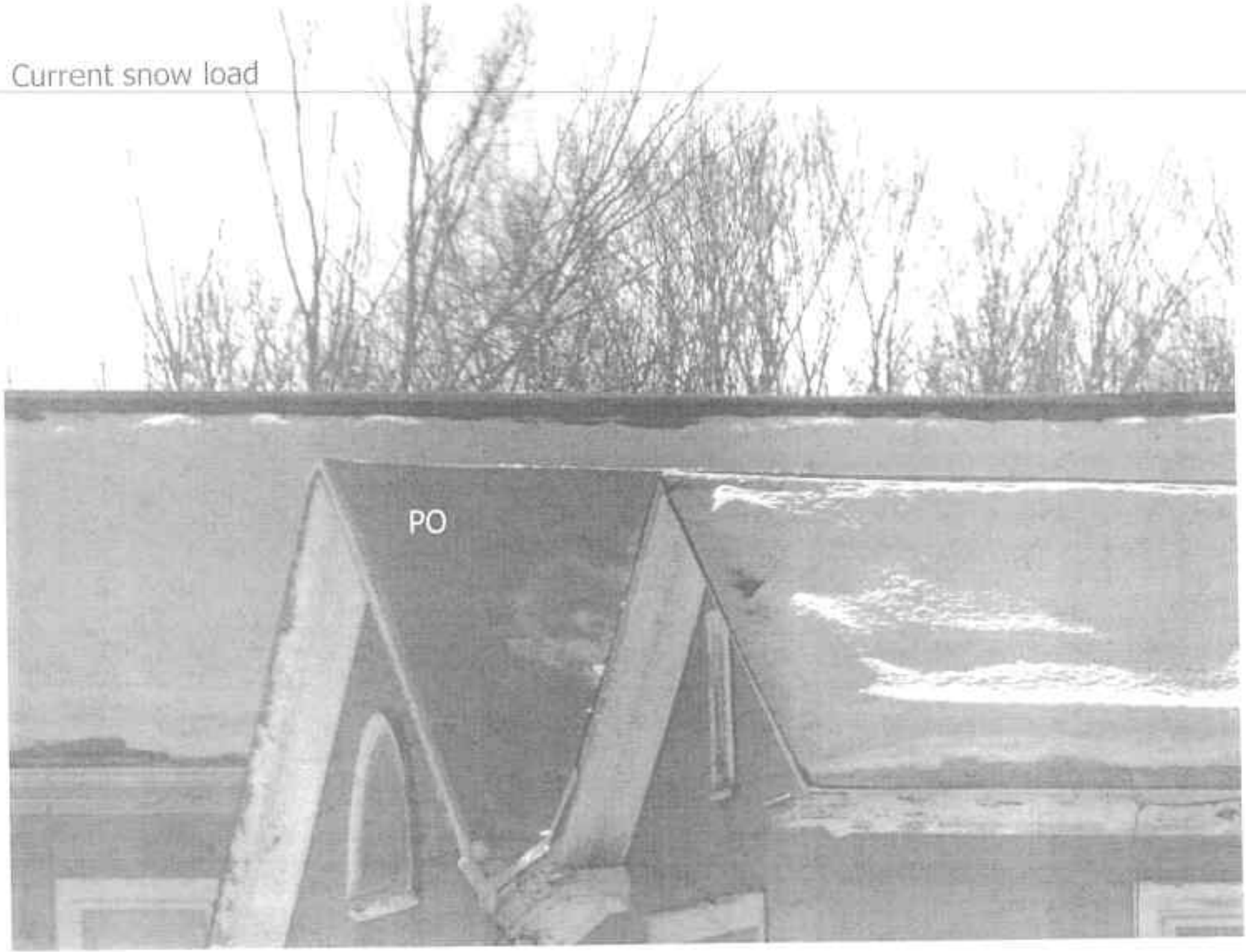
Minor bowling

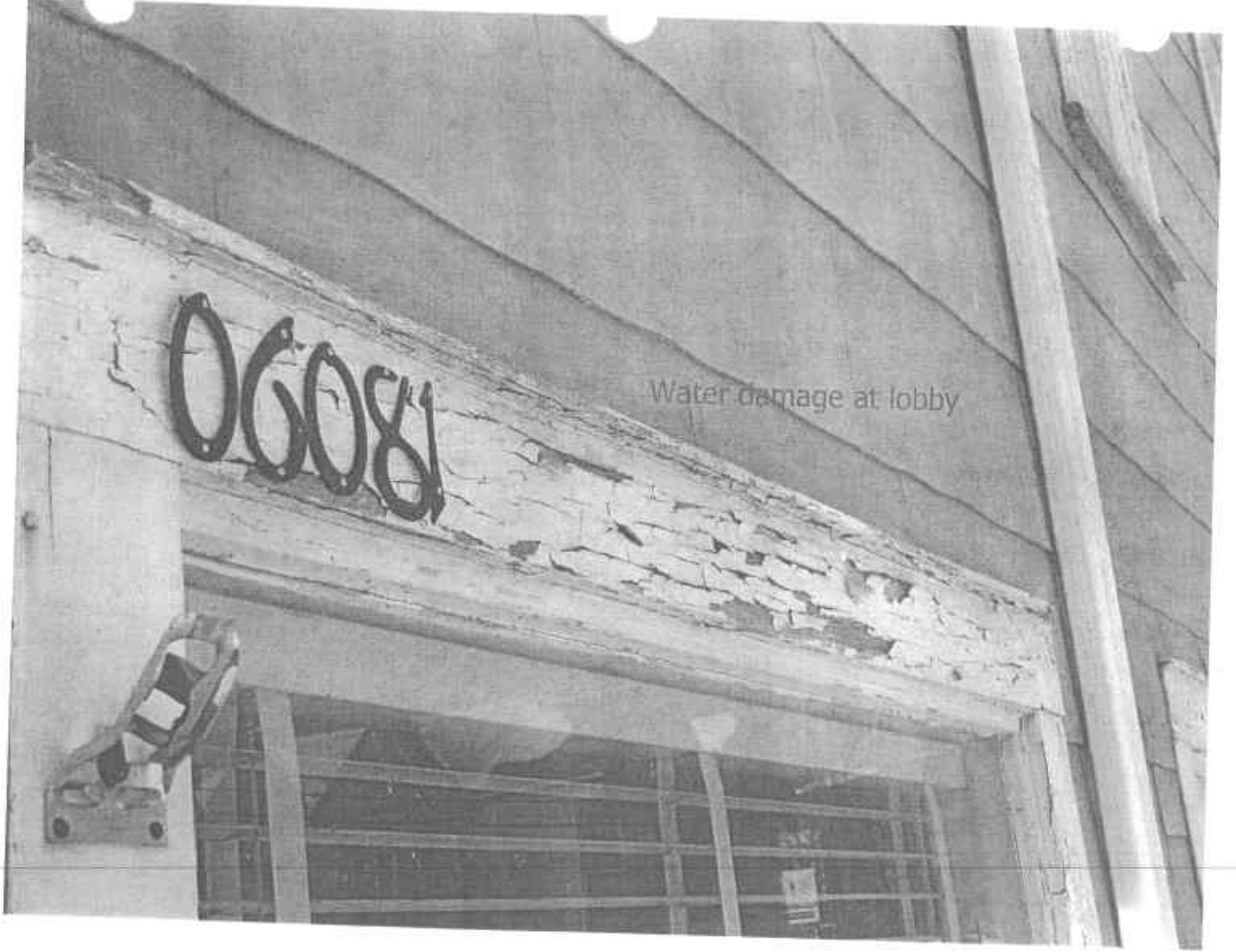

Ceiling
crack

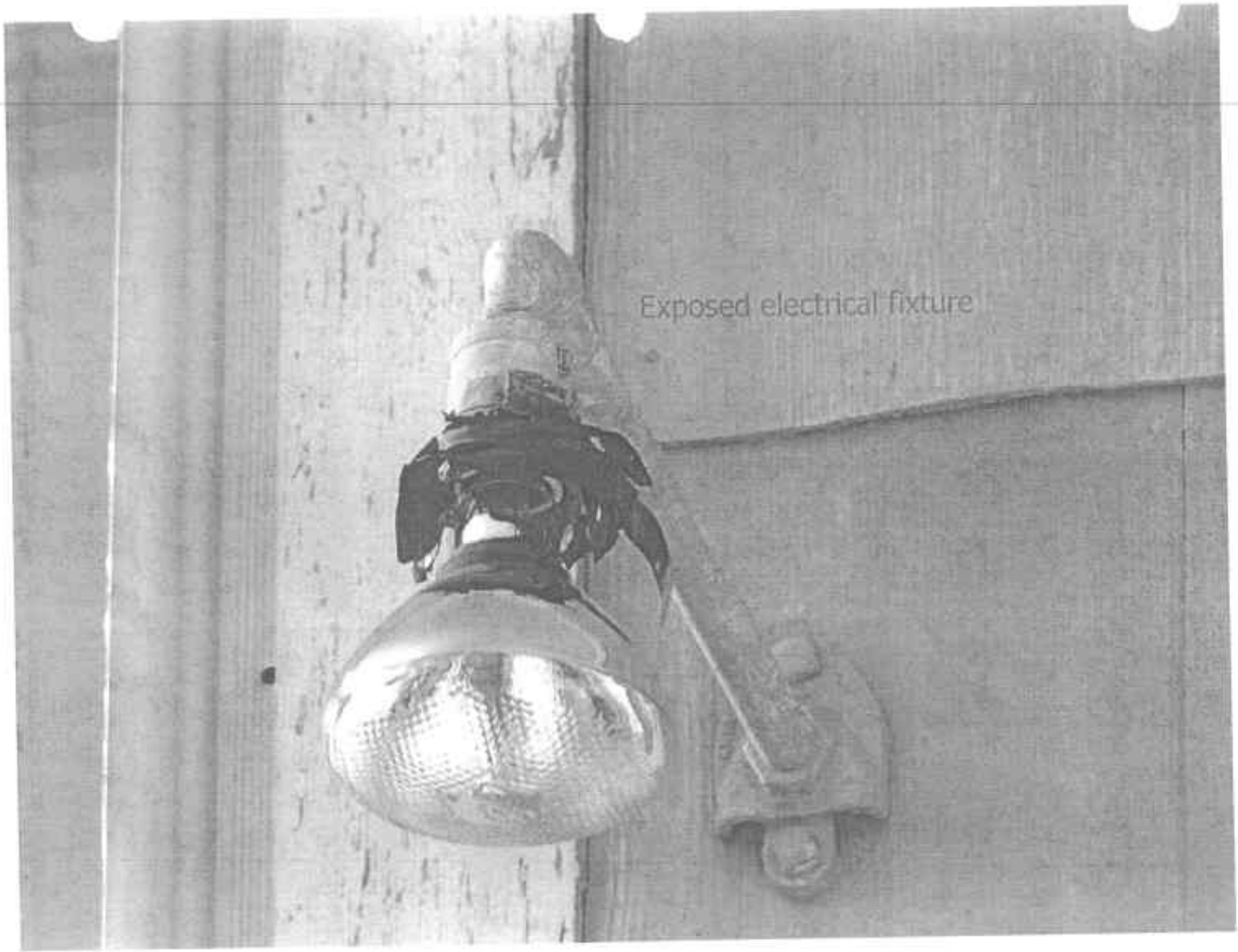


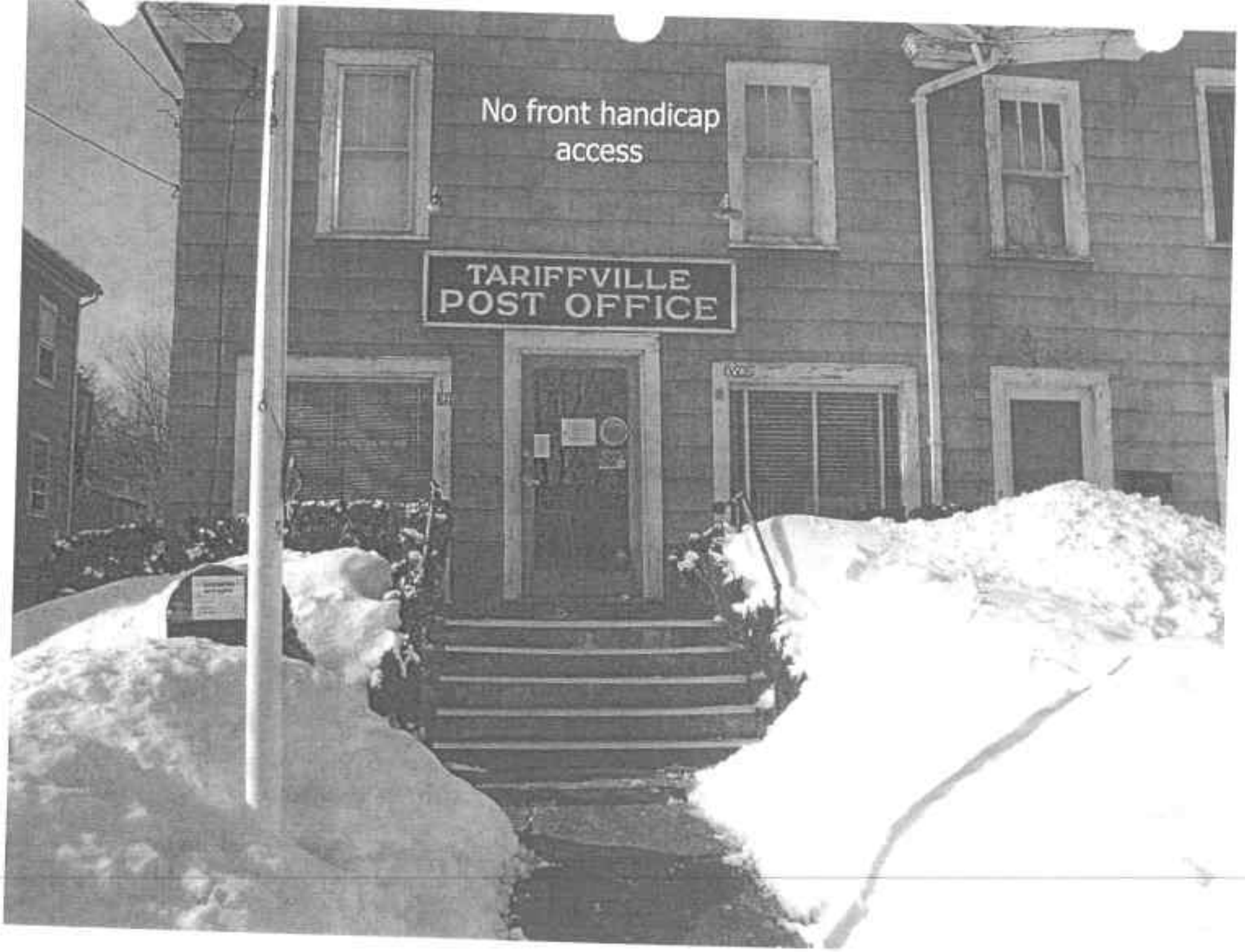

Water intrusion
RESTROOM

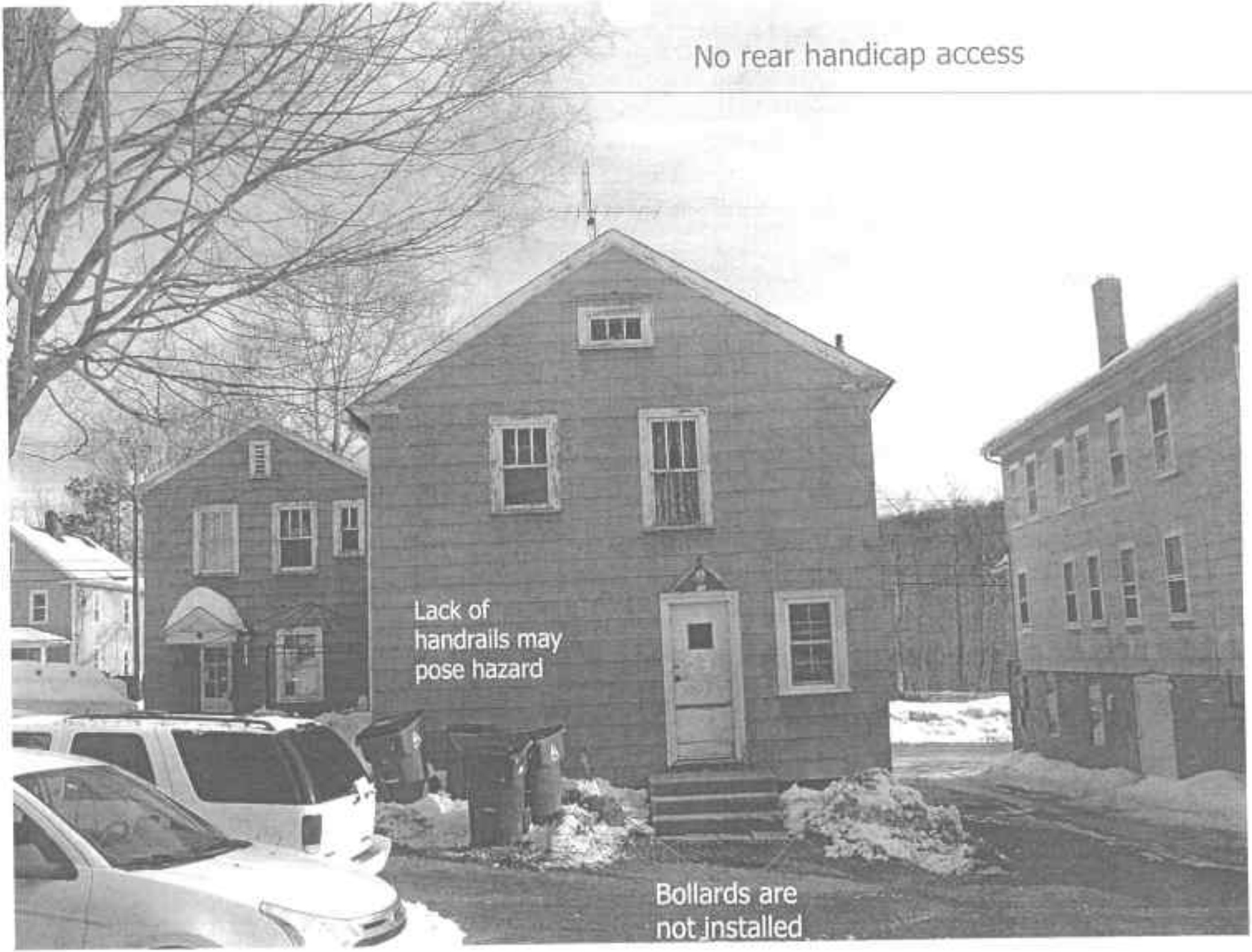
Current snow load




0608
Water damage at lobby


Exposed electrical fixture


No front handicap
access
TARIFFVILLE
POST OFFICE


No rear handicap access
Lack of handrails may pose hazard
Bollards are not installed

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Item Nbr: 6A
Page Nbr: 1

UNITED STATES POSTAL SERVICE

FACILITIES

Home Search Results FAQ Tools Help Log Off

Properties Projects Approvals Finances DCCS RECS LFS Reports Other Modules

List of Property FSSP Problems

Finance/Sub: 088002-001
Ownership: Leased
Status: Active
Lease Eff: 06/01/2006
Lease Exp:

Facility: TARIFFVILLE - MAIN OFFICE
TARIFFVILLE, CT 06081-9998
District: Connecticut Valley
County: Hartford
Lease Term: Extension

Location | Description | Information | Utilities | GSA / Inspection | RPS Info | Space Survey | FSSP Problems | Group (9) | BOV

Call/Prob Num	Call Date	Status	Problem Description	Work Cat.	Project #	Total Paid	Assignee
299290-1	12/13/2010	New	Driveway has several 6 inches potholes.	Not Specified		$0.00	
111727-1	06/04/2009	New	Exterior- Paint around window is cracking and peeling.	Not Specified		$0.00	Unassigned,
111727-3	06/04/2009	New	Repair concrete at the end of sidewalk connecting to grass Lessor is aware of issue.	Not Specified		$0.00	Unassigned,
111727-2	06/04/2009	New	Sink faucett has a continous drip. Lessor has been notified.	Not Specified		$0.00	Unassigned,
111332-1	05/27/2009	Complete	Birds have built a nest in wall. Bird mites have invaded the building covering all records stored on	Not Specified		$1,558.27	Audet, William
103781-1	01/28/2009	Complete	Remove snow from the facility. LL has not come out to shovel. Maryanne called Greg Nanni at 860-24	Accessibility		$0.00	Unassigned,
98291-1	10/28/2008	Complete	Exterior rear light is not working properly. The light is combined with a sensor. Not sure if this i	Outside Lighting		$0.00	FMO, CT 060 062
96247-1	09/15/2008	Complete	Plumbing repairs	Plumbing		$0.00	Unassigned,
96247-2	09/15/2008	Complete	Drainage Improvements	Drainage		$0.00	Unassigned,
96247-3	09/15/2008	Complete	Repair water damaged ceiling/Paint	Ceiling Repairs		$0.00	Unassigned,
95100-1	08/13/2008	Complete	MP tree next to building needs some of the branches trimed	Landlord Maintenance		$0.00	Unassigned,
95100-3	08/13/2008	Complete	seeing parking area has only dirt and gravel in spring thaw and heavy rains parking area has had rat	Landlord Maintenance		$0.00	Unassigned,
95100-2	08/13/2008	Complete	all windows paint is cracking and peeling, exterior needs paint badly	Landlord Maintenance		$0.00	Unassigned,
95100-4	08/13/2008	Complete	Bathroom has to be repaired	Landlord Maintenance		$0.00	Unassigned,
90391-1	04/29/2008	Complete	Key to front door lock is stuck inside of the tumbler. The door can be locked from the outside but n			$0.00	FMO, CT 060 062
83890-1	12/17/2007	Complete	No Heat. Everything was fine Staurday, this morning she has been unable to get any heat. The thremo	HVAC		$0.00	Delleto, Robin
83770-1	12/13/2007	Complete	Heat is not coming on. This has been a problem several times already this season. The oil tank is ok	Not Specified		$0.00	Delleto, Robin
82661-1	11/26/2007	Complete	No heat in the building again.	Not Specified		$0.00	Delleto, Robin
82393-1	11/16/2007	Complete	No heat in building again. Fuel was delivered yesterday, heat was fine yesterday. Post office has n	HVAC		$0.00	Delleto, Robin
81712-1	11/05/2007	Complete	Facility has an ongoing problem with the heating system (No Heat) in the facility PM had contacted t	Not Specified		$0.00	Delleto, Robin
80193-1	10/15/2007	Complete	There is no heat in the facility and it is very cold. Postmaster has tried contacting the upstairs t	Landlord Maintenance		$0.00	Tully, Mary
75813-1	06/28/2007	Complete	Ballast in PO box distribution section needs replacement.	Interior Lighting		$0.00	FMO, CT 060 062
75656-1	06/27/2007	Complete	Facility has bad odor that smells like acetone. Clerk not sure where its coming from or what it is.	Miscellaneous		$0.00	Delleto, Robin

71972-1	04/16/2007	Complete	Due to amount of rain fall the driveway as PM is wash out PM try to contact the landlord	Not Specified	$0.00	Delleto, Robin
70256-1	03/12/2007	Complete	No heat. PM left message on land lord answering machine.	Mechanical	$0.00	Hickey, James
69398-1	02/24/2007	Complete	bldg no heat. Lesser called and stated they would be over. Please follow through to assure all is set	Not Specified	$0.00	Delleto, Robin
67872-1	01/30/2007	Complete	NO HEAT Boiler system/oil heat. Lessor takes care of fuel deliveries, so PM not sure about supply	Mechanical	$0.00	Hickey, James
63560-1	10/31/2006	Complete	Dock light does not work properly. The truck driver noticed that the light went off when he pulled i	Not Specified	$0.00	FMO, CT 060 062
51579-1	02/21/2006	Complete	Paint interior	Not Specified	$0.00	Delleto, Robin
51579-2	02/21/2006	Complete	New Flooring	Not Specified	$0.00	Arnold, Susan
50706-1	02/02/2006	Complete	Light out/ 032006 INV TO JCW..... Light ou	Electrical	$1,943.28	Nielsen, John
49810-1	01/12/2006	Complete	Need lobby walls repaired damaged from equipment, etc. (prior to LL painting interior)	Not Specified	$0.00	FMO, CT 060 062
46180-1	11/02/2005	Complete	New front door is needed for facility. The door is rotting away and the handle has been temporarily	Not Specified	$0.00	Arnold, Susan
45117-1	10/13/2005	Complete	The handle on the front door leading to the facility is very loose.	Not Specified	$0.00	FMO, CT 060 062
45127-1	10/13/2005	Complete	No heat in facility. The post office heat is controlled by second floor tenant. PM spoke to tenant	Not Specified	$0.00	Hickey, James
41799-1	07/26/2005	Complete			$0.00	Hickey, James
37479-1	04/27/2005	Complete	Latch on door is getting loose. Needs to be tightened or replaced.		$0.00	FMO, CT 060 062
36816-1	04/12/2005	Active	Exterior of this facility looks terrible and needs to be scraped and painted.	Painting	$0.00	Hickey, James
31751-1	12/20/2004	Complete	No heat in the lobby.		$0.00	Hickey, James
29999-1	11/10/2004	Complete	The heater in the lobby area is not working properly. The lobby is very cold.	Mechanical	$0.00	Hickey, James
25867-1	08/03/2004	Complete	Need display case casters anchored to bottom of the case so she can move it around and use it; curre		$0.00	FMO, CT 060 062
22686-2	05/13/2004	Complete	Interior needs to be painted. Especially the lobby.	Painting	$0.00	Hickey, James
22686-1	05/13/2004	Complete	Light keeps shutting off when it gets hot.		$0.00	Hickey, James
19871-1	03/11/2004	Complete	No heat at this facility. Clerk has called the Lessor and left a message.		$0.00	Hickey, James
18043-1	02/02/2004	Complete	No heat at this facility. PM has called Lessor. PM with like to speak to the RES.		$0.00	Hickey, James
16144-1	12/15/2003	Complete	No heat at this facility again		$0.00	Hickey, James
14848-1	11/10/2003	Complete	No heat at this facility need it repaired asap. PM has called the Lessor.		$0.00	Hickey, James
13231-1	09/25/2003	Complete	Lobby light is out. PM replaced bulb but it still doesn't work.		$0.00	Hickey, James
10936-1	07/17/2003	Complete	Heavy glass in front door of building is slipping into frame of door. Bottom of door frame may be r		$0.00	Hickey, James
6637-1	03/10/2003	Complete	Facility needs modification to become handicapped accessible.	Miscellaneous	$1,917.00	Nielsen, John

***Data current as of April 4, 2011**

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Release 4.0.0 - January 18, 2011

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Item Nbr: 6A
Page Nbr: 3

UNITED STATES POSTAL SERVICE

Landlord's Notice of Termination

CERTIFIED MAIL # 70081140000324390141
Return Receipt Requested

Date 03/10/2011

REESG PROPERTIES LLC
C/O PROSPECT ENTRPRS LLC
1160 SILAS DEANE HGWY
WETHERSFIELD, CT 06109-4397

SUBJECT: Notice of Termination
Facility Name/Location: TARIFFVILLE - MAIN OFFICE (088092-001)
39 MAIN ST, TARIFFVILLE, CT 06081-9998

Dear REESG PROPERTIES LLC

In accordance with the terms of the Lease under which the Postal Service leases from you the above postal quarters, please be advised:

that the Postal Service hereby terminates the Lease, effective 04/12/2011.

The Postmaster will arrange to have the meters read and the utilities disconnected. All postal equipment will be removed by the above date, and the keys will be mailed or delivered to you. If you prefer to make specific arrangements for the keys, please contact the Postmaster.

The Postal Service wishes to express its appreciation for your cooperation in providing the leased premises for its use. If you have any questions concerning this termination notice, please contact this office.

Sincerely,

Michael Laverdiere
Contracting Officer
Northeast FSO
6 Griffin Road North
Windsor, CT 06006-0300
Phone: (860) 285 - 7228

cc: District
Postmaster
Nearest Inspection Service office (if applicable—keys, Stretch observation units, etc.)
Fed Ex Coord.
RES

UNITED STATES POSTAL SERVICE.

Lease

Facility Name/Location
TARIFFVILLE - MAIN OFFICE (088092-001)
39 MAIN ST TARIFFVILLE, CT 06081-9998

HARTFORD COUNTY
Project: B93170

This LEASE, made and entered into by and between Charles D Gersten DBA Granby Holdings c/o Prospect Enterprises hereinafter called the Lessor, and the United States Postal Service, hereinafter called the Postal Service.

In consideration of the mutual promises set forth and for other good and valuable consideration, the sufficiency of which is hereby acknowledged, the parties covenant and agree as follows:

1. The Lessor hereby leases to the Postal Service and the Postal Service leases from the Lessor the following promises, hereinafter legally described in paragraph 9, in accordance with the terms and conditions described herein and contained in the 'General Conditions to U.S. Postal Service Lease,' Section A, attached hereto and made a part hereof.

Upon which is a portion of a two story frame building and which property contains areas, spaces, improvements, and appurtenances as follows:

AREA	SQ. FEET	AREA	SQ. FEET
Net Floor Space	992	Joint Use/Common Areas: Driveway	1,360
Platform			
Parking and Maneuvering	1,012		
Other:			
Driveway	1		
Landscaping			
Sidewalks			

First floor measures 21' 4" x 50' less 6' 8" x 11' 4". See attached "Exhibit A".

Total Site Area: 2,004

2. RENTAL: The Postal Service will pay the Lessor an annual rental of $26,000.00 ***Twenty-Six Thousand and 00/100 Dollars*** payable in equal installments at the end of each calendar month. Rent for a part of a month will be prorated. Rent checks shall be disbursed as follows:

payable to:
Granby Holdings c/o
Prospect Enterprises

216 Main Street
Hartford CT 06106-1817

unless the Contracting Officer is notified, in writing by Lessor, of any change in payee or address at least sixty (60) days before the effective date of the change.

3. TO HAVE AND TO HOLD the said premises with their appurtenances:

FIXED TERM: The term beginning Jun 01, 2001 and ending May 31, 2006 for a total of 5 years.

RELEASE (v2.2, June 1999)

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UNITED STATES POSTAL SERVICE

Lease

4. RENEWAL OPTIONS: The Lease may be renewed at the option of the Postal Service, for the following separate and consecutive terms and at the following annual rentals:

RENEWAL OPTION	EFFECTIVE DATE	EXPIRATION DATE	PER ANNUM RENTAL
1	6/1/2006	5/31/2011	$26,000.00
2	6/1/2011	5/31/2016	$28,000.00
3	6/1/2016	5/31/2021	$30,000.00
4	6/1/2021	5/31/2026	$33,500.00

provided that notice is sent, in writing, to the Lessor at least 90 days before the end of the original lease term and each renewal term. All other terms and conditions of this Lease will remain the same during any renewal term unless stated otherwise herein.

5. TERMINATION:

This Lease may not be terminated during the fixed term, except for cause pursuant to the general conditions or any riders or addendums or other attachments made part of this lease. After the fixed term, this Lease may be terminated, pursuant to this paragraph by the Postal Service upon 90 days written notice to the Lessor.

6. UTILITIES, SERVICES, AND EQUIPMENT: Lessor, as part of the rental consideration, shall furnish the following utilities, services and equipment: (See Lessor Obligations of General Conditions (A.24) and/or attached addendum for definitions.)

Heat, Light Fixtures, Sewerage System, Electrical System, Water System and Service, Snow Removal.

7. OTHER PROVISIONS: The following additional provisions, modifications, riders, layouts and/or forms were agreed upon prior to execution and made a part hereof:

Maintenance Rider - Lessor (M-1), Deferred Maintenance / Lessor Performed Repairs (8 items to be completed by April 1, 2008) . See Attached Addendum.

8. The undersigned has completed the 'Representations and Certifications.' (See Section B).

9. LEGAL DESCRIPTION:

All that certain space consisting of approximately 992 square feet of space on the first floor of a two story frame building, along with joint use access via a driveway containin\g approximately 1,012 square feet, rear parking and maneuvering consisting of approximately 1,360 square feet; all located at 39 Main Street in the Village of Tariffville, Town of Simsbury, Hartford County, State of Connecticut.

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UNITED STATES POSTAL SERVICE

Addendum

Facility Name/Location: TARIFFVILLE - MAIN OFFICE (088092-001)
39 MAIN ST TARIFFVILLE, CT 06081-9998

County: HARTFORD
Project: B93170

Deferred Maintenance / Lessor Performed Repairs: Lessor shall make the following improvements or repairs to the subject building and site in compliance with this Addendum which is attached and made a part of this Lease. All work performed, repairs, improvements, materials and equipment used and their installation must have prior approval of the U.S. Postal Service, be in accordance with manufacturer's instructions, drawings and specifications, compliant to all applicable municipal, state and federal codes/regulations and to the satisfaction of the U.S. Postal Service. Failure to accomplish the following items by April 1, 2002 will result in the USPS accomplishing uncompleted items and deducting their cost plus administrative cost from rental payments. Both the USPS and the Lessor agree to perform improvements, repairs and renovations in a timely, harmonious and cooperative fashion and to resolve problems in a mutually beneficial fashion.

1-Install a new plywood sub-floor over the existing floor tile and retile the flooring with vinyl tile throughout the leased premises. Color must be approved of by the Postal Service.

2-Repaint the exterior of building damaged precipitated by poor roof condition.

3-Repair / Re-shingle the roof so that it does not leak.

4-Repair water damaged / stained interior surfaces and Repaint the walls, ceilings and trim throughout the lease premises. Color must be approved of by the Postal Service.

5- Repair, Replace water damaged ceiling tiles.

6-Install a new threshold at the rear door.

7- Install new bollards at the rear loading area.

8-Design and install a handicap accessible entrance, ramp and handicapped parking space to the facility. A certificate of accessibility signed by a certified architect/engineer will be required.

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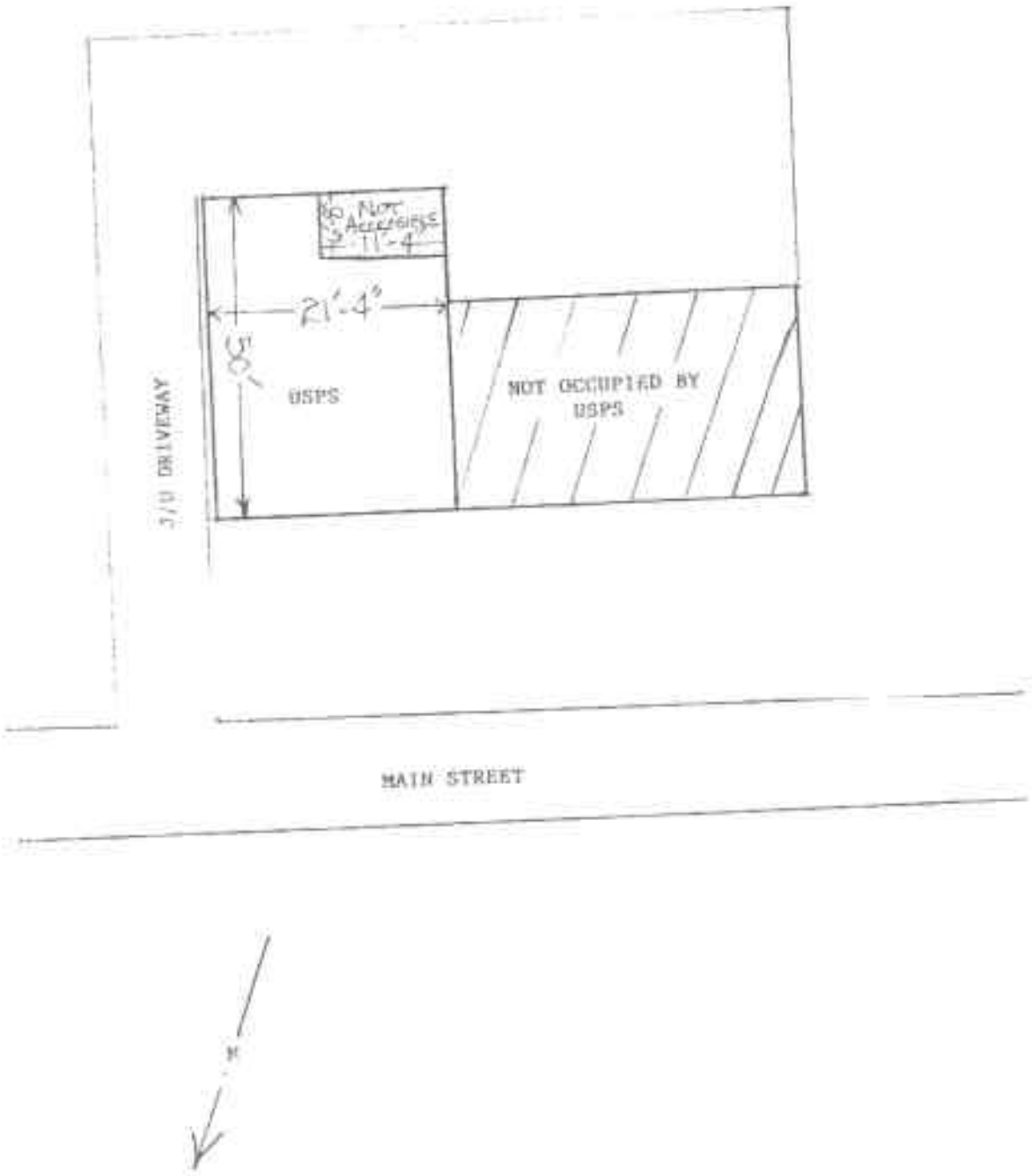
EXHIBIT "A" - SKETCH OF LEASED PREMISES
TARIFFVILLE, CT 06081 MAIN POST OFFICE
DRAWING NOT TO SCALE



INITIAL OF PROPONENT
DATE 11/2/88

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UNITED STATES POSTAL SERVICE

Lease

EXECUTED BY LESSOR this 29th day of August, 2001

CORPORATION

Granby Holdings, Inc. (a Connecticut Corporation)

Affix Corporate Seal

Charles D. Gersten, Trustee
Print Name & Title

Signature

Print Name & Title

Signature

Print Name & Title

Signature

Print Name & Title

Signature

Print Name & Title

Signature

Print Name & Title

Signature

Print Name & Title

Signature

Lessor, Address: Charles D Gersten DBA
Granby Holdings c/o
Prospect Enterprises

216 Main Street Hartford CT 06106-1617

Telephone No: (860)249-2242

Taxpayer ID: 047-12-9229

Witness Joyce A. Fish

Witness JOAN F. STANTON

ACCEPTANCE BY THE POSTAL SERVICE

Date: 9/10/01

Kathleen Walker
Contracting Officer

Signature of Contracting Officer

WINDSOR FSO
6 GRIFFIN ROAD NORTH
WINDSOR CT 06006-0300
Address of Contracting Officer

RELEASE (v2.2, June 1999)

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UNITED STATES POSTAL SERVICE

General Conditions to USPS Lease

SECTION A

A.1 CHOICE OF LAW

This Lease shall be governed by federal law.

A.2 DEFINITIONS

As used in this contract, the following terms have the following meanings:

a. "Contracting officer" means the person executing this contract on behalf of the Postal Service, and any other employee who is a properly authorized contracting officer; the term includes, except as otherwise provided in the contract, the authorized representative of a contracting officer acting within the limits of the authority conferred upon that person.

b. "Successful offeror," "offeror," "owner", "contractor," or "Lessor" are interchangeable and refer to the party whose proposal is accepted by the Postal Service.

c. "Lease" and "agreement" are interchangeable and refer to this document, including all riders and attachments thereto.

A.3 EXECUTION REQUIREMENTS

a. All co-owners and all other persons having or to have a legal interest in the property must execute the Lease. If the offeror is married, the husband or wife of the offeror must also execute the Lease. The offeror must submit adequate evidence of title.

b. If the offeror is a general partnership, each member must sign.

c. If the offeror is a limited partnership, all general partners must sign.

d. Where the offeror is an administrator or an executor of an estate, there must be furnished a certificate of the clerk of the court or certified copy of the court order showing the appointment of the administrator or executor, together with a certified copy of the will of the deceased. If there is no will, or in the event the will of the deceased does not specifically authorize the administrator or the executor to enter into a contract to lease the proposed quarters, it will generally be necessary to furnish, in addition to the above named items, a certified copy of the court order authorizing such administrator or executor to enter into a lease with the Postal Service.

e. Where the offeror is a trustee, a certified copy of the instrument creating the trust must be furnished together with any other evidence necessary to establish the trustee's authority to lease.

f. Where the offeror is a corporation, leases and lease agreements entered into must have the corporate seal affixed or in place thereof the statement that the corporation has no seal.

g. Where the offeror is a corporation, municipal corporation, fraternal order or society, the Lease must be accompanied by documentary evidence affirming the authority of the agent, or agents, to execute the Lease to bind the municipal corporation, fraternal order or society for which he (or they) purports to act. The usual evidence required to establish such authority is in the form of extracts from the articles of incorporation, or bylaws, or the minutes of the board of directors duly certified by the custodian of such records, under the corporate seal. Such resolutions, when required, must contain the essential stipulations embodied in the Lease. The names and official titles of the officers who are authorized to sign the Lease must appear in the document.

h. Notices. Any notice to Lessor provided under this Lease or under any law or regulation must be in writing and may be hand delivered or mailed to Lessor at the address specified on page 3 of the Lease, or at an address that Lessor has otherwise appropriately directed in writing. Any notice to the Postal Service provided under this Lease or under any law or regulation must be in writing and may be hand delivered or mailed, addressed to "Contracting Officer, U.S. Postal Service" at the address specified on page 3 of the Lease, or at an address that the Postal Service has otherwise directed in writing.

A.4 MORTGAGEE'S AGREEMENT

If there is now or will be a mortgage on the property which is or will be recorded prior to the recording of the Lease, the offeror must notify the contracting officer of the facts concerning such mortgage and, unless in his sole discretion the contracting officer waives the requirement, the offeror must furnish a Mortgagee's Agreement, which will consent to this Lease and shall provide that, in the event of foreclosure, mortgagee, successors, and assigns shall cause such foreclosures to be subject to the Lease.

A.5 EQUAL OPPORTUNITY

a. The contractor may not discriminate against employees or applicants because of race, color, religion, sex, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, sex, or national origin. This action must include, but not be limited to, employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants, notices provided by the contracting officer setting forth the provisions of this clause.

b. The contractor must, in all solicitations or advertisements for employees placed by it or on its behalf, state that all qualified applicants will be considered for employment without regard to race, color, religion, sex, or national origin.

c. The contractor must send to each union or workers' representative with which the contractor has a collective bargaining agreement or other understanding, a notice, provided by the contracting officer, advising the union or workers' representative of the contractor's commitments under this clause, and must post copies of the notice in conspicuous places available to employees and applicants.

d. The contractor must comply with all provisions of Executive Order (EO) 11246 of September 24, 1965, as amended, and of the rules, regulations, and relevant orders of the Secretary of Labor.

e. The contractor must furnish all information and reports required by the Executive order, and by the rules, regulations, and orders of the Secretary, and must permit access to the contractor's books, records, and accounts by the Postal Service and the Secretary for purposes of investigation to ascertain compliance with these rules, regulations, and orders.

f. If the contractor fails to comply with this clause or with any of the said rules, regulations, or orders, this contract may be canceled, terminated, or suspended, in whole or in part; the contractor may be declared ineligible for further contracts in accordance with the Executive order; and other sanctions may be imposed and remedies invoked under the Executive order, or by rule, regulation, or order of the Secretary, or as otherwise provided by law.

g. The contractor must insert this clause, including this paragraph g, in all subcontracts or purchase orders under this contract unless exempted by Secretary of Labor rules, regulations, or orders issued under the Executive order. The contractor must take such action with respect to any such subcontract or purchase order as the Postal Service may direct as a means of enforcing the terms and conditions of this clause (including sanctions for noncompliance), provided, however, that if the contractor becomes involved in, or is threatened with, litigation as a

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result, the contractor may request the Postal Service to enter into the litigation to protect the interests of the Postal Service.

h. Disputes under this clause will be governed by the procedures in 41 CFR 60-1.1.

A.6 FACILITIES NONDISCRIMINATION

a. As used in this clause, the term "facility" means stores, shops, restaurants, cafeterias, restrooms, and any other facility of a public nature in the building in which the space covered by this Lease is located.

b. The Lessor agrees that he will not discriminate by segregation or otherwise against any person or persons because of race, religion, color, age, sex, or national origin in furnishing, or by refusing to furnish, to such person or persons the use of any facility including any and all services, privileges, accommodations, and activities provided thereby.

c. It is agreed that the Lessor's noncompliance with the provisions of this clause shall constitute a material breach of this Lease. In the event of such noncompliance, the Postal Service may take appropriate action to enforce compliance, may terminate this lease, or may pursue such other remedies as may be provided by law. In the event of termination, the Lessor shall be liable for all excess costs of the Postal Service in acquiring substitute space, including but not limited to the cost of moving to such space.

d. The Lessor agrees to include, or to require the inclusion of the foregoing provisions of this clause (with the terms "Lessor" and "Lease" appropriately modified) in every agreement or concession pursuant to which any person other than the Lessor operates or has the right to operate any facility. The Lessor also agrees that it will take such action with respect to any such agreement as the Postal Service may direct as a means of enforcing this clause, including but not limited to termination of the agreement or concession.

A.7 RESERVED

A.8 CONTINGENT FEES

a. The contractor warrants that no person or selling agency has been employed or retained to solicit or obtain this contract for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide, established commercial or selling agencies employed by the contractor for the purpose of obtaining business.

b. For breach or violation of this warranty, the Postal Service has the right to annul this contract without liability or to deduct from the contract price or otherwise recover the full amount of the commission, percentage, brokerage fee, or contingent fee.

c. Licensed real estate agents or brokers having listings on property for rent, in accordance with general business practice, and who have not obtained such licenses for the sole purpose of effecting this lease, may be considered as bona fide employees or agencies within the exception contained in this clause.

A.9 ASSIGNMENT OF CLAIMS

a. If this contract provides for payments aggregating $10,000 or more, claims for moneys due or to become due from the Postal Service under it may be assigned to a bank, trust company, or other financing institution, including any federal lending agency, and may thereafter be further assigned and reassigned to any such institution. Any assignment or reassignment must cover all amounts payable and must not be made to more than one party, except that assignment or reassignment may be made to one party as agent or trustee for two or more parties participating in financing this contract. No assignment or reassignment will be recognized as valid and binding upon the Postal Service unless a written notice of the assignment or reassignment, together with a true copy of the instrument of assignment, is filed with:

1. The contracting officer;

2. The surety or sureties upon any bond; and

3. The office, if any, designated to make payment, and the contracting officer has acknowledged the assignment in writing.

b. Assignment of this contract or any interest in this contract other than in accordance with the provisions of this clause will be grounds for termination of the contract for default at the option of the Postal Service.

c. Nothing contained herein shall be construed so as to prohibit transfer of ownership of the demised premises; provided that: 1. such transfer is subject to this agreement; and 2. both the original lessor and the successor lessor execute the standard Lease Assignment and Assumption form to be provided by the USPS Contracting Officer.

A.10 COMPLIANCE WITH OSHA STANDARDS

The Lessor must (i) comply with applicable Occupational Safety and Health Standards, title 29 Code of Federal Regulations, Part 1910, promulgated pursuant to the authority of the Occupational Safety and Health Act of 1970; (ii) comply with any other applicable federal, state, or local regulation governing workplace safety to the extent they are not in conflict with (i); and (iii) take all other proper precautions to protect the health and safety of (a) any laborer or mechanic employed by the Lessor in performance of this agreement, (b) Postal Service employees, and (c) the public. The Lessor must include this clause in all subcontracts hereunder and to require its inclusion in all subcontracts of a lower tier. The term "Lessor" as used in this clause in any subcontract must be deemed to refer to the subcontractor.

A.11 EXAMINATION OF RECORDS

a. The Postal Service and its authorized representatives will, until three years after final payment under this contract, or for any shorter period specified for particular records, have access to and the right to examine any directly pertinent books, documents, papers, or other records of the contractor involving transactions related to this contract.

b. The contractor agrees to include in all subcontracts under this contract a provision to the effect that the Postal Service and its authorized representatives will, until three years after final payment under the subcontract, or for any shorter specified period for particular records, have access to and the right to examine any directly pertinent books, documents, papers, or other records of the subcontractor involving transactions related to the subcontract. The term "subcontract" as used in this clause excludes:

1. Purchase orders; and

2. Subcontracts for public utility services at rates established for uniform applicability to the general public.

A.12 YEAR 2000 WARRANTY (REAL PROPERTY CONTRACTS)

The contractor warrants that all building systems required under this contract (including, but not limited to, HVAC, electrical, lighting, elevator, or security/alarm systems) which contain or are managed, governed, or regulated in any manner by date-sensitive computer hardware or software, will suffer no failure, irregularity, or interruption of service based on failure accurately to process date data from, into, and between the twentieth and twenty-first centuries, including recognizing the year 2000 as a leap year. For breach of this warranty, the Postal Service may require the contractor to repair or replace those portions of any building system not performing as stated above.

The Postal Service may enforce this clause prior to January 1, 2000, if testing of any system before that date results in a failure, irregularity, or

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interruption of service as described above. Accordingly, systems must permit user-programmed date changes sufficient to simulate time periods beginning with any future date, including without limitation December 31, 1999. Nothing in this warranty may be construed to limit any rights or remedies the Postal Service may otherwise have under this contract with regard to Year 2000 compliance or any other defects or failures.

A.13 CLAIMS AND DISPUTES

a. This contract is subject to the Contract Disputes Act of 1978 (41 U.S.C. 601-613) ("the Act").

b. Except as provided in the Act, all disputes arising under or relating to this contract must be resolved under this clause.

c. "Claim," as used in this clause, means a written demand or written assertion by one of the contracting parties seeking, as a matter of right, the payment of money in a sum certain, the adjustment or interpretation of contract terms, or other relief arising under or relating to this contract. However, a written demand or written assertion by the contractor seeking the payment of money exceeding $100,000 is not a claim under the Act until certified as required by subparagraph d.2 below. A voucher, invoice, or other routine request for payment that is not in dispute when submitted is not a claim under the Act. The submission may be converted to a claim under the Act by complying with the submission and certification requirements of this clause, if it is disputed either as to liability or amount or is not acted upon in a reasonable time.

d.

1. A claim by the contractor must be made in writing and submitted to the contracting officer for a written decision. A claim by the Postal Service against the contractor is subject to a written decision by the contracting officer.

2. For contractor claims exceeding $100,000, the contractor must submit with the claim the following certification:

> "I certify that the claim is made in good faith, that the supporting data are accurate and complete to the best of my knowledge and belief, that the amount requested accurately reflects the contract adjustment for which the contractor believes the Postal Service is liable, and that I am duly authorized to certify the claim on behalf of the contractor."

3. The certification may be executed by any person duly authorized to bind the contractor with respect to the claim.

e. For contractor claims of $100,000 or less, the contracting officer must, if requested in writing by the contractor, render a decision within 60 days of the request. For contractor-certified claims over $100,000, the contracting officer must, within 60 days, decide the claim or notify the contractor of the date by which the decision will be made.

f. The contracting officer's decision is final unless the contractor appeals or files a suit as provided in the Act.

g. When a claim is submitted by or against a contractor, the parties by mutual consent may agree to use an alternative dispute resolution (ADR) process to assist in resolving the claim. A certification as described in d.(2) of this clause must be provided for any claim, regardless of dollar amount, before ADR is used.

h. The Postal Service will pay interest on the amount found due and unpaid from:

1. The date the contracting officer receives the claim (properly certified if required); or

2. The date payment otherwise would be due, if that date is later, until the date of payment.

i. Simple interest on claims will be paid at a rate determined in accordance with the interest clause.

j. The contractor must proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under the contract, and comply with any decision of the contracting officer.

A.14 AFFIRMATIVE ACTION FOR HANDICAPPED WORKERS

The following clause is applicable if this contract provides for payments aggregating $2,500 or more.

a. The contractor may not discriminate against any employee or applicant because of physical or mental handicap, in regard to any position for which the employee or applicant is qualified. The contractor agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified handicapped individuals without discrimination in all employment practices, such as employment, upgrading, demotion or transfer, recruitment, advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training (including apprenticeship).

b. The contractor agrees to comply with the rules, regulations, and relevant orders of the Secretary of Labor issued pursuant to the Rehabilitation Act of 1973, as amended.

c. In the event of the contractor's noncompliance with this clause, action may be taken in accordance with the rules and regulations and relevant orders of the Secretary of Labor.

d. The contractor agrees to post in conspicuous places, available to employees and applicants, notices in a form to be prescribed by the Director, Office of Federal Contract Compliance Programs, provided by or through the contracting officer. These notices state the contractor's obligation under the law to take affirmative action to employ and advance in employment qualified handicapped employees and applicants, and the rights of applicants and employees.

e. The contractor must notify each union or worker's representative with which it has a collective bargaining agreement or other understanding that the contractor is bound by the terms of section 503 of the Act and is committed to taking affirmative action to employ, and advance in employment, handicapped individuals.

f. The contractor must include this clause in every subcontract or purchase order over $2,500 under this contract unless exempted by rules, regulations, or orders of the Secretary issued pursuant to section 503 of the Act, so its provisions will be binding upon each subcontractor or vendor. The contractor must take such action with respect to any subcontract or purchase order as the Director of the Office of Federal Contract Compliance Programs may direct to enforce in these provisions, including action for noncompliance.

A.15 AFFIRMATIVE ACTION FOR DISABLED VETERANS AND VETERANS OF THE VIETNAM ERA

If this contract provides for payments aggregating $10,000 or more, the following clause is applicable.

a. The contractor may not discriminate against any employee or applicant because that employee or applicant is a disabled veteran or veteran of the Vietnam era, in regard to any position for which the employee or applicant is qualified. The contractor agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified disabled veterans and veterans of the Vietnam era without discrimination in all employment practices, such as employment, upgrading, demotion or transfer, recruitment, advertising, layoff or

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termination, rates of pay or other forms of compensation, and selection for training (including apprenticeship).

b. The contractor agrees to list all employment openings which exist at the time of the execution of this contract and those which occur during the performance of this contract, including those not generated by this contract and including those occurring at an establishment of the contractor other than the one where the contract is being performed, but excluding those of independently operated corporate affiliates, at an appropriate local office of the state employment service where the opening occurs. State and local government agencies holding Postal Service contracts of $10,000 or more will also list their openings with the appropriate office of the state employment service.

c. Listing of employment openings with the employment service system will be made at least concurrently with the use of any other recruitment source or effort and will involve the normal obligations attaching to the placing of a bona fide job order, including the acceptance of referrals of veterans and non-veterans. The listing of employment openings does not require the hiring of any particular applicant or hiring from any particular group of applicants, and nothing herein is intended to relieve the contractor from any other requirements regarding nondiscrimination in employment.

d. Whenever the contractor becomes contractually bound to the listing provisions of this clause, it must advise the employment service system in each State where it has establishments of the name and location of each hiring location in the State. The contractor may advise the State system when it is no longer bound by this clause.

e. Paragraphs b, c, and d above do not apply to openings the contractor proposes to fill from within its own organization or under a customary and traditional employer/union hiring arrangement. But this exclusion does not apply to a particular opening once the contractor decides to consider applicants outside its own organization or employer/union arrangements for that opening.

f. Definitions

1. All Employment Openings. This includes all positions except executive and top management, those positions that will be filled from within the contractor's organization, and positions lasting three days or less. This also includes full-time employment, temporary employment of more than three days duration, and part-time employment. Under the most compelling circumstances, an employment opening may not be suitable for listing, including situations in which the needs of the Postal Service cannot reasonably be otherwise supplied, when listing would be contrary to national security, or when listing would not be in the best interest of the Postal Service.

2. Appropriate Office of the State Employment Service. This means the local office of the federal/state national system of public employment offices with assigned responsibility for serving the area where the employment opening is to be filled, including the District of Columbia, Guam, the Commonwealth of Puerto Rico, and the Virgin Islands.

3. Positions That Will be Filled From Within the Contractor's Own Organization. This means employment openings for which no consideration will be given to persons outside the contractor's organization (including any affiliates, subsidiaries and parent companies) and includes any openings which the contractor proposes to fill from regularly established recall lists.

4. Openings the Contractor Proposes to Fill Under a Customary and Traditional Employer/Union Hiring Arrangement. Employment openings the contractor proposes to fill from union halls as part of the customary and traditional hiring relationship existing between it and representatives of its employees.

g. The contractor agrees to comply with the rules, regulations, and relevant orders of the Secretary of Labor issued pursuant to the Vietnam Era Veterans Readjustment Assistance Act of 1972, as amended.

h. In the event of the contractor's noncompliance with this clause, action may be taken in accordance with the rules, regulations, and relevant orders of the Secretary.

i. The contractor agrees to post in conspicuous places, available to employees and applicants, notices in a form to be prescribed by the Director, Office of Federal Contract Compliance Programs, provided by or through the contracting officer. These notices state the contractor's obligation under the law to take affirmative action to employ and advance in employment qualified disabled veterans and veterans of the Vietnam era, and the rights of applicants and employees.

j. The contractor must notify each union or workers' representative with which it has a collective bargaining agreement or other understanding that the contractor is bound by the terms of the Act and is committed to taking affirmative action to employ, and advance in employment, qualified disabled veterans and veterans of the Vietnam era.

k. The contractor must include this clause in every subcontract or purchase order of $10,000 or more under this contract unless exempted by rules, regulations, or orders of the Secretary issued pursuant to the Act, so its provisions will be binding upon each subcontractor or vendor. The contractor must take such action with respect to any subcontract or purchase order as the Director of the Office of Federal Contract Compliance Programs may direct to enforce the provisions, including action for noncompliance.

A.16 GRATUITIES OR GIFTS

a. The Postal Service may terminate this contract for default if, after notice and a hearing, the Postal Service Board of Contract Appeals determines that the contractor or the contractor's agent or other representative:

1. Offered or gave a gratuity or gift (as defined in 5 CFR 2635) to an officer or employee of the Postal Service; and

2. Intended by the gratuity to obtain a contract or favorable treatment under a contract.

b. The rights and remedies of the Postal Service provided in this clause are in addition to any other rights and remedies provided by law or under this contract.

A.17 HAZARDOUS/TOXIC CONDITIONS CLAUSE

"Asbestos containing building material" (ACBM) means any material containing more than 1% asbestos as determined by using the method specified in 40 CFR Part 763, Subpart E, Appendix E. "Friable asbestos material" means any ACBM that when dry, can be crumbled, pulverized, or reduced to powder by hand pressure.

The Lessor must identify and disclose the presence, location and quantity of all ACBM or presumed asbestos containing material (PACM) which includes all thermal system insulation, sprayed on and troweled on surfacing materials, and asphalt and vinyl flooring material unless such material has been tested and identified as non-ACBM. The Lessor agrees to disclose any information concerning the presence of lead-based paint, radon above 4 pCi/L, and lead piping or solder in drinking water systems in the building, to the Postal Service.

Sites cannot have any contaminated soil or water above applicable federal, state or local action levels or undisclosed underground storage tanks. Unless due to the act or negligence of the Postal Service, if contaminated soil, water, underground storage tanks or piping or friable asbestos material or any other hazardous/toxic materials or substances as defined by applicable Local, State or Federal law is subsequently

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identified on the premises, the Lessor agrees to remove such materials or substances upon notification by the U. S. Postal Service at Lessor's sole cost and expense in accordance with EPA and/or State guidelines. If ACBM is subsequently found in the building which reasonably should have been determined, identified, or known to the Lessor, the Lessor agrees to conduct, at Lessor's sole expense, an asbestos survey pursuant to the standards of the Asbestos Hazard Emergency Response Act (AHERA), establish an Operations and Maintenance (O&M) plan for asbestos management, and provide the survey report and plan to the Postal Service. If the Lessor fails to remove any friable asbestos or hazardous/toxic materials or substances, or complete an AHERA asbestos survey and O&M plan, the Postal Service has the right to accomplish the work and deduct the cost plus administrative costs, from future rent payments or recover these costs from Lessor by other means, or may, at its sole option, cancel this Lease. In addition, the Postal Service may proportionally abate the rent for any period the premises, or any part thereof, are determined by the Postal Service to have been rendered unavailable to it by reason of such condition.

The remainder of this clause applies if this Lease is for premises not previously occupied by the Postal Service.

By execution of this Lease the Lessor certifies:

1. the property and improvements are free of all contamination from petroleum products or any hazardous/toxic or unhealthy materials or substances, including friable asbestos materials, as defined by applicable State or Federal law;

2. there are no undisclosed underground storage tanks or associated piping, ACBM, radon, lead-based paint, or lead piping or solder in drinking water systems, on the property; and

3. it has not received, nor is it aware of, any notification or other communication from any governmental or regulatory entity concerning any environmental condition, or violation or potential violation of any local, state, or federal environmental statute or regulation, existing at or adjacent to the property.

The Lessor hereby indemnifies and holds harmless the Postal Service and its officers, agents, representatives, and employees from all claims, loss, damage, actions, causes of action, expense, fees and/or liability resulting from, brought for, or on account of any violation of this clause.

A.18 ADVERTISING OF CONTRACT AWARDS

Except with the contracting officer's prior approval, the contractor agrees not to refer in its commercial advertising to the fact that it was awarded a Postal Service contract or to imply in any manner that the Postal Service endorses its products.

A.19 RECORDING

This agreement or a memorandum hereof, must be recorded at the expense of the Lessor. Such expense includes all fees required for or incident to recording. If the Lessor fails to record the Lease, or a memorandum thereof, the Postal Service may record the Lease or a memorandum thereof, and deduct all costs associated therewith from future rents.

A.20 SUBLEASE

The Postal Service may sublet all or any part of the premises or assign this lease but shall not be relieved from any obligation under this lease by reason of any subletting or assignment.

A.21 ALTERATIONS

The Postal Service shall have the right to make alterations, attach fixtures and erect additions, structures or signs in or upon the premises hereby leased (provided such alterations, additions, structures, or signs shall not be detrimental to or inconsistent with the rights granted to other tenants on the property or in the building in which said premises are located); which fixtures, additions or structures so placed in, upon or attached to the said premises shall be and remain the property of the Postal Service and may be removed or otherwise disposed of by the Postal Service. Prior to expiration or termination of this lease the Postal Service may remove such alterations and improvements and restore the premises to as good condition as that existing at the time of entering upon the same under the lease, reasonable and ordinary wear and tear and damages by the elements or by circumstances over which the Postal Service has no control, excepted. If however, at the expiration or termination of the lease or any renewal or extension thereof, the Postal Service elects not to remove such alterations and/or improvements, said alterations and/or improvements shall become the property of the Lessor and any rights of restoration are waived.

A.22 APPLICABLE CODES AND ORDINANCES

The Lessor, as part of the rental consideration, agrees to comply with all codes and ordinances applicable to the ownership and operation of the building in which the rented space is situated and to obtain all necessary permits and related items at no cost to the Postal Service.

A.23 DAMAGE OR DESTRUCTION OF PREMISES

If the demised premises or any portion thereof are damaged or destroyed by fire or other casualty, Acts of God, of a public enemy, riot or insurrection, or are otherwise determined by the Postal Service to be unfit for use and occupancy, the Postal Service may

a. terminate this lease as of the date the premises become unfit for use and occupancy, or

b. require the Lessor to repair or rebuild the premises as necessary to restore them to tenantable condition to the satisfaction of the Postal Service. For any period the premises, or any part thereof, are unfit for use and occupancy, the rent will be abated in proportion to the area determined by the Postal Service to be untenantable. Unfitness for use does not include unsuitability arising from such causes as design, size, or location of the premises, or

c. accomplish all repair necessary for postal occupancy and deduct all such costs, plus administrative burden from future rents.

A.24 LESSOR OBLIGATIONS

The Lessor's obligations regarding the services to be provided are further defined as follows:

a. If heating system and fuel are furnished - Lessor must furnish heating system together with all fuel required for proper operation of the system during the continuance of the Lease. The system must be in good working order and, if maintained by the Lessor, will be maintained in accordance with the Maintenance Rider attached hereto. Any investigative or remediation cost associated with a release of fuel from the system, including any fuel tank, shall be the responsibility of the Lessor, unless the release is cause by the act or negligence of the Postal Service.

b. If heat is furnished - Lessor must maintain a uniform heating temperature of 65 degrees F. in all enclosed portions of the demised premises during the continuance of the Lease.

c. If heating system is furnished - Lessor must furnish heating system in good working order and, if maintained by Lessor, will be maintained in accordance with the Maintenance Rider attached hereto. Any investigative or remediation cost associated with a release of fuel from the system, including any fuel tank, shall be the responsibility of the

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Lessor, unless the release is cause by the act or negligence of the Postal Service.

d. If lighting fixtures and power are furnished - Lessor must provide light fixtures in good working order as well as pay all recurring electric bills.

e. If light fixtures are furnished - Lessor must provide light fixtures in good working order.

f. If electricity is furnished - Lessor must pay for all recurring electric bills and furnish the electrical system during the continuance of the Lease.

g. If electrical system is furnished - Lessor must furnish an electrical system in good working order having a separate electrical meter.

h. If water system and water service are furnished - Lessor must furnish a water system in good working order and pay for all recurring water bills during the continuance of the Lease.

i. If water system is furnished - Lessor must furnish a water system in good working order with separate water meter.

j. If sewerage system and sewerage service is furnished - Lessor agrees to furnish sewerage systems including all equipment, piping, plumbing, lines, connections, septic tanks, field lines and related devices, as necessary and to pay all charges, fees and other costs for such system and services during the continuance of the Lease.

k. If sewerage system is furnished - Lessor agrees to furnish sewerage systems including all equipment, piping, plumbing, lines, connections, septic tanks, field lines, and related devices, as necessary during the continuance of the Lease.

l. Future Availability of Public Water and/or Sewerage Services - Regardless of Lessor's responsibility for water and/or sewerage under this Lease, if public water and/or sewerage services are not currently available, but become available in the future, the Lessor agrees to accomplish connection, maintain, and pay all fees and costs involved in connecting the building system to the public water and/or sewerage systems. After connection, the Postal Service agrees to pay recurring charges for water consumption and use of sewerage services. If connection of such services is optional, the Postal Service will determine if the connection is to be made by the Lessor.

m. If air conditioning equipment and operating power are provided - Lessor must furnish air-conditioning equipment together with all power required for proper operation of the equipment during the continuance of the Lease. The equipment must be in good working order and, if maintained by the Lessor, will be maintained in accordance with the Maintenance Rider attached hereto.

n. If air-conditioning equipment is furnished - Lessor must furnish air conditioning equipment in the demised premises in good working order and, if maintained by Lessor, will be maintained in accordance with the Maintenance Rider included attached hereto.

o. If air-conditioning is furnished - Lessor must maintain a uniform temperature of no greater than 78 degrees F. in all enclosed portions of the demised premises and be responsible for servicing of the air conditioning equipment including, but not limited to, the replacement of necessary filters and refrigerant as required for proper operation of the equipment together with power, water and other services for its operation.

A.25 LESSOR'S SUCCESSORS

The terms and provisions of this Lease and the conditions herein are binding on the Lessor, and all heirs, executors, administrators, successors, and assigns.

A.26 RESERVED

A.27 DAVIS-BACON ACT

The following is applicable if this agreement covers premises of net interior space in excess of 6,500 square feet and involves construction work over $2,000.00.

a. Minimum Wages

1. All mechanics and laborers employed in the construction work (other than maintenance work of a recurring, routine nature necessary to keep the building or space in condition to be continuously used at an established capacity and efficiency for its intended purpose) must be paid unconditionally, and not less than once a week, without deduction or rebate (except for deductions permitted by the Copeland Regulations (29 CFR Part 3)), the amounts due at the time of payment computed at rates not less than the aggregate of the basic hourly rates and rates of payments, contributions, or costs for any fringe benefits contained in the wage-determination decision of the Secretary of Labor, attached hereto, regardless of any contractual relationship alleged to exist between the Lessor, or subcontractor and these laborers and mechanics. A copy of the wage-determination decision must be kept posted by the Lessor at the site of the work in a prominent place where it can easily be seen by the workers.

2. The Lessor may discharge its obligation under this clause to workers in any classification for which the wage-determination decision contains:

(a) Only a basic hourly rate of pay, by making payment at not less than that rate, except as otherwise provided in the Copeland Regulations (29 CFR Part 3); or

(b) Both a basic hourly rate of pay and fringe-benefit payments, by paying in cash, by irrevocably contributing to a fund, plan, or program for, or by assuming an enforceable commitment to bear the cost of, bona fide fringe benefits contemplated by 40 U.S.C. 276a; or by a combination of these.

3. Contributions made, or costs assumed, on other than a weekly basis (but not less often than quarterly) are considered as having been constructively made for a weekly period. When a fringe benefit is expressed in a wage determination in any manner other than as an hourly rate and the Lessor pays a cash equivalent or provides an alternative fringe benefit, the Lessor must furnish information with the Lessor's payrolls showing how the Lessor determined that the cost incurred to make the cash payment or to provide the alternative fringe benefit is equal to the cost of the wage-determination fringe benefits. When the Lessor provides a fringe benefit different from that contained in the wage determination, the Lessor must show how the hourly rate was arrived at. In the event of disagreement as to an equivalent of any fringe benefit, the contracting officer must submit the question, together with the contracting officer's recommendation, to the Secretary of Labor for final determination.

4. If the contractor does not make payments to a trustee or other third person, the contractor may consider as payment of wages the costs reasonably anticipated in providing bona fide fringe benefits, but only with the approval of the Secretary of Labor pursuant to a written request by the Lessor. The Secretary of Labor may require the Lessor to set aside assets in a separate account, to meet the Lessor's obligations under any unfunded plan or program.

5. The contracting officer will require that any class of laborers or mechanics not listed in the wage-determination but to be employed under the contract will be classified in conformance with the wage-determination and report the action taken to the Administrator of the Wage and Hour Division, Employment Standards Administration,

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U.S. Department of Labor, Washington, D.C. 20210-0001, for approval. The contracting officer will approve an additional classification and wage rate and fringe benefits therefor only if:

(a) The work to be performed by the classification requested is not performed by a classification in the wage determination;

(b) The classification is utilized in the area by the construction industry; and

(c) The proposed wage rate, including any bona fide fringe benefits, bears a reasonable relationship to the wage rates contained in the wage determination.

ii. If the Lessor, the laborers or mechanics to be employed in the classification or their representatives, and the contracting officer do not agree on the proposed classification and wage rate and fringe benefits therefor, the contracting officer must submit the question, together with the views of the interested parties and the contracting officer's recommendation, to the Wage and Hour Administrator for final determination. The Administrator or authorized representative will, within 30 days of receipt, approve, modify, or disapprove every proposed additional classification action, or issue a final determination if the parties disagree, and so advise the contracting officer or advise that additional time is necessary. The final approved wage rate (and fringe benefits if appropriate) must be paid to all workers performing work in the classification under the contract from the first day work is performed in the classification. The Lessor will post a copy of the final determination of the conformance action with the wage-determination determination at the site of the work. (The Department of Labor information collection and reporting requirements contained in subparagraph a.5 above and in this subparagraph a.ii have been approved by the Office of Management and Budget under OMB control number 1215-0140.)

b. Apprentices and Trainees

1. Apprentices may be permitted to work only when:

(a) registered, individually, under a bona fide apprenticeship program registered with a State apprenticeship agency recognized by the Bureau of Apprenticeship and Training, U.S. Department of Labor, or, if no such recognized agency exists in a state, under a program registered with the Bureau of Apprenticeship and Training; or

(b) if not individually registered in the program, certified by the Bureau of Apprenticeship and Training or state agency (as appropriate) to be eligible for probationary employment as an apprentice. Trainees may be permitted to work only if individually registered in a program approved by the Employment and Training Administration, U.S. Department of Labor.

2. The ratio of apprentices to journeymen or trainees to journeymen in any craft classification must not be greater than that permitted for the Lessor's entire work force under the registered apprenticeship or trainee program. Apprentices and trainees must be paid at least the applicable wage rates and fringe benefits specified in the approved apprenticeship or trainee program for the particular apprentice's or trainee's level of progress, expressed as a percentage of the journeyman hourly rate specified in the applicable wage-determination. If the apprenticeship or trainee program does not specify fringe benefits, apprentices or trainees must be paid in the full amount of fringe benefits listed on the wage-determination for the applicable classification unless the Administrator of Wage and Hour Division determines that a different practice prevails. Any employee listed on a payroll at an apprentice or trainee wage rate not registered, or performing work on the job site in excess of the ratio permitted under the registered program, must be paid the wage rate on the wage determination for the classification of work actually performed.

3. If the Bureau of Apprenticeship and Training or State agency recognized by the Bureau (as appropriate) withdraws approval of an apprenticeship program, or if the Employment and Training Administration withdraws approval of a trainee program, the contractor will no longer be permitted to utilize apprentices or trainees (as appropriate) at less than the applicable predetermined rate for the work performed until an acceptable program is approved. (See 29 CFR 5.10 for special provisions that apply to training plans approved or recognized by the Department of Labor prior to August 20, 1975.)

4. The utilization of apprentices, trainees, and journeymen must be in conformity with the equal employment opportunity requirements of Executive Order 11246, as amended, and 29 CFR Part 30.

c. Overtime Compensation

1. The Lessor may not require or permit any laborer or mechanic employed on any work under this contract to work more than 40 hours in any workweek on work subject to the provisions of the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-333), unless the laborer or mechanic receives compensation at a rate not less than one-and-one-half times the laborer's or mechanic's basic rate of pay for all such hours worked in excess of 40 hours.

2. For violations of subparagraph c.1 above, the Lessor is liable for liquidated damages, which will be computed for each laborer or mechanic at $10 for each day on which the employee was required or permitted to work in violation of subparagraph c.1 above.

3. The contracting officer may withhold from the Lessor sums as may administratively be determined necessary to satisfy any liabilities of the Lessor for unpaid wages and liquidated damages pursuant to subparagraph c.2 above.

d. Payroll and Other Records

1. For all laborers and mechanics employed in the work covered by this clause, the Lessor must maintain payrolls and related basic records and preserve them for a period of three years after contract completion. The records must contain the name, address, and social security number of each employee, the employee's correct classification, rate of pay (including rates of contributions for, or costs assumed to provide, fringe benefits), the daily and weekly number of hours worked, deductions made, and actual wages paid. Whenever the Lessor has obtained approval from the Secretary of Labor to assume a commitment to bear the cost of fringe benefits under subparagraph a.4 above, the Lessor must maintain records showing the commitment and its approval, communication of the plan or program to the employees affected, and the costs anticipated or incurred under the plan or program. Lessors employing apprentices or trainees under approved programs must maintain written evidence of the registration of apprenticeship programs and certification of trainee programs, the registration of the apprentices and trainees, and the ratios and wage rates prescribed in the applicable programs. (The Department of Labor information collection and record keeping requirements in this subparagraph d.1 have been approved by the Office of Management and Budget under OMB control numbers 1215-0140 and 1215-0017).

2. The Lessor must submit weekly, for each week in which any work covered by this clause is performed, a copy of all payrolls to the contracting officer. The Lessor is responsible for the submission of copies of payrolls of all subcontractors. The copy must be accompanied by a statement signed by the Lessor indicating that the payrolls are correct and complete, that the wage rates contained in them are not less than those determined by the Secretary of Labor,

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and that the classifications set forth for each laborer or mechanic conform with the work the laborer or mechanic performed. Submission of the Weekly Statement of Compliance (see 29 CFR 5.5(a)(3)(ii)) required under this agreement satisfies this requirement. As required by this clause, the Lessor must submit a copy of any approval by the Secretary of Labor. (The Department of Labor information collection and reporting requirements in this subparagraph d.2 have been approved by the Office of Management and Budget under OMB control number 1215-0149.)

3. The Lessor's records required under this clause must be available for inspection by authorized representatives of the contracting officer and the Department of Labor, and the Lessor must permit the representative to interview employees during working hours on the job.

4. The Lessor must comply with the Copeland Regulations of the Secretary of Labor (29 CFR Part 3), which are hereby incorporated in this contract by reference.

e. Withholding of Funds. The contracting officer may withhold from the Lessor under this or any other contract with the Lessor so much of the accrued payments or advances as is considered necessary to pay all laborers and mechanics the full amount of wages required by this contract or any other contract subject to the Davis-Bacon prevailing wage requirements that is held by the Lessor.

f. Subcontracts.

1. If the Lessor or any subcontractor fails to pay any laborer or mechanic employed on the site of the work any of the wages required by the contract, the contracting officer may, after written notice to the lessor, suspend further payments or advances to the lessor until violations have ceased.

2. The lessor agrees to insert this clause, including this paragraph f, in all subcontracts hereunder. The term "lessor" as used in this clause in any subcontract, is deemed to refer to the lower-tier subcontractor.

g. Compliance with Davis-Bacon and Related Acts Requirements. All rulings and interpretations of the Davis-Bacon Act and related acts contained in 29 CFR Parts 1, 3, and 5 are hereby incorporated by reference in this contract.

h. Certification of Eligibility.

1. By entering into this contract, the lessor certifies that neither it or any person or firm having an interest in the lessor is ineligible to be awarded contracts by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).

2. No part of this contract will be subcontracted to any person or firm ineligible for contract award by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).

3. The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.

i. Contract Termination and Debarment. A breach of this Davis-Bacon Act clause may be grounds for termination of the contract and debarment as a contractor and subcontractor as provided in 29 CFR 5.12.

j. Disputes Concerning Labor Standards. Disputes arising out of the labor standards provisions of this contract are not subject to the Claims and Disputes clause. They will be resolved in accordance with the procedures of the Department of Labor set forth in 29 CFR Parts 5, 6, and 7. Disputes within the meaning of this clause include disputes between the lessor (or any of its subcontractors) and the Postal Service, the U.S. Department of Labor, or the employees or their representatives.

A.28 BANKRUPTCY

In the event the Lessor enters into proceedings relating to bankruptcy, whether voluntary or involuntary, the Lessor will furnish, by certified mail, written notification of the bankruptcy to the contracting officer responsible for administering the contract. The notification must be furnished within five days of the initiation of the bankruptcy proceedings. The notification must include the date on which the bankruptcy petition was filed, the court in which the petition was filed, and a list of Postal Service contracts and contracting officers for all Postal Service contracts for which final payment has not yet been made. This obligation remains in effect until final payment under this contract.

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UNITED STATES POSTAL SERVICE

Maintenance Rider
Lessor Responsibility

a. The Lessor shall, except as otherwise specified herein and except for damage resulting from the negligence of Postal Service agents or employees, maintain the demised premises, including the building and any and all equipment, fixtures, and appurtenances, whether severable or non-severable, furnished by the Lessor under this Lease, in good repair and tenantable condition. For the purpose of so maintaining said premises and property, the Lessor may at reasonable times, and upon reasonable notice to the facility manager, enter and inspect the same and make any necessary repairs thereto. Additionally, the Lessor shall designate maintenance repairmen for electrical emergencies, plumbing emergencies and for heating, ventilating and air conditioning and other emergencies (windows, doors, locks and other elements), who may be called by the Postal Service in the event of any emergency situation involving maintenance when the Lessor or the Lessor's agent cannot be contacted within a reasonable time.

b. ELECTRONIC SECURITY AND SURVEILLANCE EQUIPMENT (ESS)

Notwithstanding the above, the Postal Service shall assume the responsibility for all maintenance and repair of Electronic Security and Surveillance equipment ("ESS") at the demised premises, whether installed by the Lessor, the Postal Service, or a third party. ESS includes: Intrusion Detection System (IDS); Electronic Article Surveillance (EAS), including theft prevention systems; Closed Circuit Television (CCTV); and associated wiring, hardware, and installation materials. Lessor shall not attempt any maintenance or repair of, or otherwise interfere with, such ESS systems.

c. Lessor is responsible for inspection, prevention and eradication of termites and any other wood eating insects and for repairs of any damage resulting therefrom.

d. Lessor shall repaint the interior (including but not limited to the walls and ceilings) and exterior at least once every five (5) years (unless the five (5) year period is specifically extended in writing by the Contracting Officer) and at any other time that painting may become necessary as a result of fire or other casualty.

e. If a heating system is furnished by Lessor under this Lease, such system must be maintained by Lessor at all times so as to be capable of providing a uniform temperature of at least 65 degrees Fahrenheit in all enclosed portions of the demised premises.

f. If air-conditioning equipment is furnished by Lessor under this Lease, such equipment must be maintained by Lessor at all times so as to be capable of maintaining a uniform temperature of no greater than 78 degrees Fahrenheit in all enclosed portions of the premises.

g. Any heating boilers, hot water supply boilers, unfired pressure vessels, elevators, escalators and dumbwaiters provided by Lessor as part of the leased premises or operated by the Lessor in conjunction with the leased premises, shall be operated and maintained by the Lessor in accordance with ANSI/ASME A17.1, Safety Code for Elevators, Escalators, Dumbwaiters, and Moving Walks; ANSI/ASME A17.2, Elevator Inspectors Manual; ANSI/ASME A17.3, Safety Code for Existing Elevators and Escalators; ASME Boiler and Pressure Vessel Code; National Electric Code; and/or ASME Safety Code No. CSD-1, Controls and Safety Devices for Automatically Fired Boilers, as applicable, or as required by local ordinances. Current safety certificates issued by an organization recognized by the National Board of Boiler and Pressure Vessel Inspectors or a federal, state or municipal authority which has adopted the American National Standard Institute/American Society of Mechanical Engineers (ANSI/ASME) Boiler and Vessel Code, must be provided by the Lessor for boilers and unfired pressure vessels. Current safety certificates for elevators, dumbwaiters and escalators must be issued by an organization authorized to inspect in accordance with the ANSI/ASME Safety Code for Elevators, Dumbwaiters and Escalators or appropriate federal, state or municipal authority. In the event local jurisdictions do not require periodic inspection of such equipment, the Postal Service shall have the right to conduct inspections in accordance with the aforesaid codes, and may issue safety certificates as appropriate.

h. Whenever there is a need for maintenance or a repair which is the Lessor's obligation under this Maintenance Rider or for restoration of the premises or any part thereof to a state of good repair and tenantable condition, the Postal Service shall give the Lessor written notice thereof, specifying a time for completion of the work which is reasonable and commensurate with the nature of the work required. A copy of any such notice shall be sent by certified or registered mail to the Lessor's mortgagee and any assignee of monies due or to become due under this Lease whose names and addresses have been furnished to the Postal Service by the Lessor. If the Lessor (or the mortgagee or the assignee, on behalf of the Lessor) fails to prosecute the work with such diligence as will ensure its completion within the time specified in the written notice (or any extension thereof as may be granted at the sole discretion of the Postal Service) or fails to complete the work within said time, the Postal Service shall have the right to perform the work by contract or otherwise and withhold the cost thereof (which may include administrative cost and/or interest) from payments due or to become due under this Lease. In addition, the Postal Service may proportionally abate the rent for any period the premises, or any part thereof, are determined by the Postal Service to have been rendered untenantable to it by reason of such condition. Alternatively, the Postal Service may, if the demised premises are determined to be unfit for occupancy, at its sole discretion, cancel this Lease, without liability.

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Please make sure that you include photos of the office and several community pictures. You should have a photo of each side of the building, the lobby and the back office. For each photo insert in the top right corner docket number and page nbr 7A, 7B, ect. depending on the number of photos included.

Docket (facility id)
Page Nbr 7a

Docket: 1384296-06081
Item Nbr: 7
Page Nbr: A

Next

Tariffville
Post Office 06081

Docket: 1384296-06081
Item Nbr: 7
Page Nbr: 8

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code TARIFFVILLE, CT 06081		Postmaster's Signature KWWDGW	Date 02/10/2011
District Office, State & Zip Code CONNECTICUT VALLEY PFC, CT 06101		District Manager's Signature Kimberly Peters	Date 02/07/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR		See Instructions on Reverse	
1. Current Office Level		13	
2. Finance Number	(1-6)	088092	
3. General Delivery Families Served	(7-9)	0	
4. Post Office Boxes/Call Boxes Rented	(10-15)	168	
5. Possible City Deliveries	(16-20)	0	
6. Administrative Rural Boxes Served	(21-25)	0	
7. Intermediate Rural Boxes Served	(26-30)	0	
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0	
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0	
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0	
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0	
12. Number of Carrier Stations/Branches	(48-49)	0	
13. Number of Finance Stations/Branches	(50-51)	0	
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0	
15a. Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)*	(54)	N	
15b. Duration of Experience A Seasonal Workload? *(minimum of 8 weeks)*	(55-56)		
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N	
17. Does Office Perform Incoming Distribution for Other Offices?	(58)	N	
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N	
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N	
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N	
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N	
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N	
23. Is Postmaster Lessor for Government Owned Building?	(64)	N	
24. Does Office Have MPLSM/SPLSM?	(65)	N	
25. Does Office Distribute Food Stamps?	(66)	N	

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	166	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including BPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and canceling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: TARIFFVILLE
Office Zip+4: 06081 -9998 District: CONNECTICUT VALLEY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	166	X 1.0	=	166
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				166

Revenue WSCs

First	25 revenue units:	1.00	X 25 units	=	25.00
Next	275 revenue units:	0.50	X 275 units	=	137.50
Next	700 revenue units:	0.25	X 86 units	=	21.50
Next	5000 revenue units:	0.10	X 0 units	=	0.00
	Balance of revenue units:	0.01	X 0 units	=	0.00
	Total revenue WSCs:				184.00

Activity WSCs 166 + Revenue WSCs = 184.00 Base WSCs 350.00 = EAS Grade 11

Previous evaluation: EAS grade 16

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

BARBARA MASTROIANNI	BARBARA.R.MASTROIANNI@USPS.GOV
Printed Name	Signature
CONNECTICUT VALLEY PFC District Review Coordinator	02/17/2011
Title	Date

SMALL OFFICE VARIANCE - [060]-CONNECTICUT VALLEY PFC

TARIFFVILLE PO 088092 MPOO 0 | Unit Level: 16 CAG: 11

Analysis Period: 01/15/2011 to 01/28/2011 | Benchmark FY 2010 WE 1 - FY 2010 WE 52

Customer Service Days: 11 - Date: 05/03/2011 | 011 [088092] TARIFFVILLE PO

FTEE COMPLEMENT ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Postmaster	1	1	1	0	100.00%
PM Replacement (PMR)	1	1	0	-1	0%
Full Time Clerk	0.00	0.00	0	0	0%
Part Time Flexible Clerk	0.00	0.00	0	0	0%
Part Time Regular Clerk	0.00	0.00	0	0	0.00%
Full Time Equivalent Emp	2.00	2.00	1	-1.00	200.00%
Full Time Equivalent Hrs	988	988	2306		

WORKHOUR ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Automation/Mechanized					
Auto/Mech Ltrs Hours	0	0			
Auto/Mech Flts Hours	0	0			
Total Auto/Mech Hours	0	0			
Manual					
Dist Ltr Hours	1	0			
Dist Flt Hours	1	0			
Dist PP Hours	1	0			
Dist Allied Hours	1	0			
Dist Total	4	0			
PO Box Hours	8	4			
Total Manual Hours	12	5			
Retail/Admin					
Bus Scv Hours	0	0			
Retail Hours	23	23			
Admin Hours	11	10			
PM Admin Hours	19	19			
Total Retail/Admin Hours	53	52			
Workload Value Hours	65.25	67.22	← DWKS workload accounted unit open hours		
Unit Open Value Hours	72.00	72.00			
Total LDC 47 Hours	0.00	0.00	0	0	0%
Total LDC 80 Hours	72.00	72.00	84	12	85.71%
Total Hours	72.00	72.00	84	12	85.71%

WORKLOAD ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
TPF Ltrs Vol Pcs	0		0	0	0%
TPF Flts Vol Pcs	0		0	0	0%
Auto/Mech Volume	0		0	0	0%
Dist Vol Ltrs (Ft)	6.75		0.00	-6.75	0%
Dist Vol Flts (Ft)	14.57		0.00	-14.57	0%
Dist Vol PP/Spcs	374		148	-226.00	-60.43%
Box Ltrs (Ft)	28.78		16.98	-11.80	-41.00%
Box Flts (Ft)	14.03		15.76	1.73	12.34%
Manual Vol (w/o PP/Spcs)	64.12		32.74	-31.39	-48.94%
Transactions	1003		1009	6	0.60%
Retail Transaction Volume	1003		1009	6	0.60%

PRODUCTIVITY ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Auto Ltr PPH	0	0			
Mech Flt PPH	0	0			
Dist Vol Ltrs FPH	8.32	0.00			
Dist Vol Flts FPH	11.85	0.00			
Dist PP/Spcs PPH	337	337			
Allied Hrs per day	0.00	0.00			
Box L&F PPH	5.18	7.59			
Min. per Trans	1.35	1.38			
Trans per 1412	201.32		166.67		

UNIT ROUTE AND DELIVERIES ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE

City Routes	0		0	0	0%
Rural Routes	0		0	0	0%
CDS Routes	0		0	0	0%
POB Equivalent Routes	1		0	-1	0%
City Deliveries	0		0	0	0%
Rural Deliveries	0		0	0	0%
CDS Deliveries	0		0	0	0%
PO Box Deliveries	166		0	-166	0%

FTES DAILY STAFFING ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	
Clerk/PM/PMR	0.99	0.99	1.15	0.17	

Window Transaction Survey

Window Transaction Survey

PO Name: TARIFFVILLE ZIP+4: 06081 - 9998 Completed By: BARBARA MASTROIANNI

Survey Period: 02/12/2011 through 02/25/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
Tue - 02/15	0	0	0	0	0	0	0	0
Wed - 02/16	0	0	0	0	0	0	0	0
Thu - 02/17	0	0	0	0	0	0	0	0
Fri - 02/18	0	0	0	0	0	0	0	0
Sat - 02/19	0	0	0	0	0	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	0	0	0	0	0	0
Wed - 02/23	0	0	0	0	0	0	0	0
Thu - 02/24	0	0	0	0	0	0	0	0
Fri - 02/25	0	0	0	0	0	0	0	0
TOTALS	0	0	0	0	0	0	0	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Average Number Daily Transactions: 0.0

Average Daily Retail Workload in Minutes: 0.0

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: TARIFFVILLE 08081 - 9999

Dates Recorded: 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
Tue - 02/15	0	0	0	0	0	0	0	0
Wed - 02/16	0	0	0	0	0	0	0	0
Thu - 02/17	0	0	0	0	0	0	0	0
Fri - 02/18	0	0	0	0	0	0	0	0
Sat - 02/19	0	0	0	0	0	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	0	0	0	0	0	0
Wed - 02/23	0	0	0	0	0	0	0	0
Thu - 02/24	0	0	0	0	0	0	0	0
Fri - 02/25	0	0	0	0	0	0	0	0
TOTALS	0	0	0	0	0	0	0	0
Tally Average	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Signature of Person Making Count: BARBARA MASTROIANNI

Printed Name: BARBARA MASTROIANNI

Date: 03/02/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	222	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 TARIFFVILLE 06081 - 9998
Dates Recorded 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
Tue - 02/15	0	0	0	0	0	0	0	0
Wed - 02/16	0	0	0	0	0	0	0	0
Thu - 02/17	0	0	0	0	0	0	0	0
Fri - 02/18	0	0	0	0	0	0	0	0
Sat - 02/19	0	0	0	0	0	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	0	0	0	0	0	0
Wed - 02/23	0	0	0	0	0	0	0	0
Thu - 02/24	0	0	0	0	0	0	0	0
Fri - 02/25	0	0	0	0	0	0	0	0
TOTALS	0	0	0	0	0	0	0	0
Daily Average	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Signature of Person Making Count BARBARA MASTROIANNI
Printed Name BARBARA MASTROIANNI
Date 03/02/11

UNITED STATES POSTAL SERVICE

March 2, 2011

Memo to the official record

The two week period for the Window Transactions, Incoming and Dispatching Surveys, were unable to be established due to the emergency suspension of the Tariffville Post Office. The alternate site handled all window transactions.

Barbara R Mastroianni
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

02/14/2011

OIC/POSTMASTER

SUBJECT: TARIFFVILLE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the TARIFFVILLE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the TARIFFVILLE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to BARBARA MASTROIANNI by 02/28/2011. This information will be entered into the official record for public viewing.

Post Office Box	166
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
ntermediate HCR	0
City Delivery	0
Total Customers	166

If you have any comments on alternate means of providing services to the TARIFFVILLE customers, please provide them below:

BARBARA MASTROIANNI
Post Office Review Coordinator

Comments:

This office has been under Emergency Suspesion since february 4, 2011 after being asked to evacuate the building by the landlord due to structural deficiencies. The three surveys which are normally required to used as a determination have been unobtainable.

cc: Official Record

UNITED STATES POSTAL SERVICE

02/07/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the TARIFFVILLE Post Office, 06081 - 9998, located in Hartford County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter.

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC

NBR records of mail theft or vandalism: 4

Comments/Findings:

c: Official Record

UNITED STATES POSTAL SERVICE®

2/7/2011

Chief of Police
933 Hopmeadow Street
Simsbury CT 06070-1822

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the TARIFFVILLE Post Office, 06081 - 9998, located in Hartford County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

cc: Official Record

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Community Survey Sheet

Community Survey Sheet

Post Office Name	TARIFFVILLE	ZIP+4	06081-9998
Congressional District	5th	Date	02/11/2011

1. Incorporated? ☐ Yes ☑ No

Local government provided by	
Police protection provided by	Sunsbury
Fire protection provided by	Sunsbury
School location	57 Winthrop Street

2. What population growth is expected? (Please document your source)

3. What residential, commercial, or business growth is expected? (Please document your source)

4. History: (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

5. What is the geographic economic make-up of the community (e.g., farmers, commuters, self-employed, farmers)?

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?

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Overview

QuickFacts	
Population:	1,375
Pop. Change:	0%
State:	Connecticut
Metro Area:	Hartford-West Hartford-East Hartford Metro Area
County:	Hartford County
City:	Tariffville
Zip Code:	06081
Real Estate:	For Sale
Search:	Find and Compare Realtors
Schools:	See Local Schools

Connecticut

City Overview

As of 2010, Tariffville's population is 1,375 people. Since 2000, it has had a population growth of 0.29 percent.

The median home cost in Tariffville is $169,000. Home appreciation the last year has been -8.3% percent.

Compared to the rest of the country, Tariffville's cost of living is 4.70% higher than the U.S. average.

Tariffville public schools spend $7,326 per student. The average school expenditure in the U.S. is $5,473. There are about 15.2 students per teacher in Tariffville.

The unemployment rate in Tariffville is 8.80 percent(U.S. avg. is 10.20%). Recent job growth is Negative. Tariffville jobs have Decreased by 3.60 percent.

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People

People	Tariffville, CT	United States
Population	1,375	308,877,863
Pop. Density	2,265	87
Pop. Change	0.29%	9.09%
Median Age	40.3	36.8
Households	636	116,306,103
Household Size	2.18	2.59
Male Population	48.02%	49.34%
Female Population	50.98%	50.66%
Married Population	55.87%	47.42%
Single Population	44.13%	41.58%

The 2010 Tariffville, CT, population is 1,375. There are 2,265 people per square mile (population density).

Family in Tariffville, CT

The median age is 40.3. The US median is 36.8. 55.87% of people in Tariffville, CT, are married. 10.13% are divorced.

The average household size is 2.18 people. 31.11% of people are married, with children. 8.73% have children, but are single.

Race in Tariffville, CT

84.67% of people are white, 3.64% are black, 2.76% are asian, 0.29% are native american, and 3.84% claim 'Other'.

1.53% of the people in Tariffville, CT, claim hispanic ethnicity (meaning 98.47% are non-hispanic).

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Health

Health	Tariffville, CT	United States
Air Quality (100+best)	17.8	82.8
Water Quality (100+best)	52	66
Superfund Sites (100+best)	11	71
Physicians per 100k	291.4	220.5

There are 291 physicians per 100,000 population in Tariffville, CT. The US average is 221.

Tariffville, CT Health Index

Air quality in Tariffville, CT is 18 on a scale to 100 (higher is better). This is based on ozone alert days and number of pollutants in the air, as reported by the EPA.

Water quality in Tariffville, CT is 52 on a scale to 100 (higher is better). The EPA has a complex method of measuring watershed quality using 15 indicators.

Superfund index is 11 on a scale to 100 (higher is better). This is upon the number and impact of EPA Superfund pollution sites in the county, including spending on the cleanup efforts.

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Economy

Economy	Tariffville, CT	United States
Unemployment Rate	8.80%	10.20%
Recent Job Growth	-3.66%	-4.09%
Future Job Growth	23.88%	21.68%
Sales Taxes	6.00%	6.80%
Income Taxes	5.00%	6.35%
Income per Cap.	$36,522	$26,272
Household Income	$71,317	$51,880
ESTIMATED HOUSEHOLDS BY HOUSEHOLD INCOME		
Income Less Than 10K	6.40%	12.48%
Income between 10K and 15K	6.87%	10.49%
Income between 20K and 25K	8.41%	10.98%
Income between 30K and 35K	17.39%	15.29%
Income between 50K and 75K	12.40%	19.83%
Income between 75K and 100K	21.90%	12.30%
Income between 100K and 150K	18.87%	11.83%
Income between 150K and 200K	8.89%	6.32%
Income between 200K and 500K	0.99%	1.54%
Income greater than 500K	0.02%	0.70%
POPULATION BY OCCUPATION		
Management, Business, and Financial Operations	18.38%	13.70%
Professional and Related Occupations	37.74%	30.28%
Service	14.80%	14.73%
Sales and Office	22.51%	26.66%
Farming, Fishing, and Forestry	0.07%	0.74%
Construction, Extraction, and Maintenance	6.87%	9.81%
Production, Transportation, and Material Moving	8.83%	14.39%

The unemployment rate in Tariffville, CT, is 8.80%, with job growth of -3.66%. Future job growth over the next ten years is predicted to be 23.88%.

Tariffville, CT Taxes

Tariffville, CT sales tax rate is 6.00%. Income tax is 5.00%.

Tariffville, CT Income and Salaries

The income per capita is $36,522, which includes all adults and children. The median household income is $71,317.

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Housing

Housing	Tariffville, CT	United States
Median Home Age	51	33
Median Home Cost	$159,090	$183,450
Home Appreciation	-8.78%	-0.31%
Homes Owned	81.35%	80.14%
Housing Vacant	3.53%	10.80%
Houses Rented	35.12%	29.36%
Property Tax Rate	$19.40	$11.20
OWNER-OCCUPIED HOUSING UNITS BY VALUE		
Less Than $20,000	0.00%	2.71%
$20,000 to $29,999	0.00%	3.86%
$30,000 to $59,999	0.00%	9.08%
$60,000 to $79,999	1.50%	6.10%
$80,000 to $99,999	1.50%	7.33%
$100,000 to $149,999	5.50%	18.53%
$150,000 to $199,999	24.50%	14.38%
$200,000 to $299,999	63.00%	17.53%
$300,000 to $399,999	2.75%	9.29%
$400,000 to $499,999	1.25%	5.11%
$500,000 to $799,999	0.00%	5.76%
$1,000,000 or more	0.00%	2.07%
HOUSING UNITS BY YEAR STRUCTURE BUILT		
1999 to October 2000	4.29%	15.31%
1999 to 1999	0.00%	6.33%
1990 to 1994	0.00%	6.39%
1980 to 1989	30.71%	15.11%
1970 to 1979	12.58%	16.14%
1960 to 1969	3.83%	12.04%
1950 to 1959	22.58%	10.80%
1940 to 1949	4.29%	6.32%
1939 or Earlier	20.71%	12.87%

The median home value in Tariffville, CT, is $169,090. Home appreciation is -8.78% over the last year. The median age of Tariffville, CT, real estate is 51 years.

Tariffville, CT Apartments and Rentals

Renters make up 35.12% of the Tariffville, CT, population. 3.53% of houses and apartments in Tariffville, CT, are unoccupied (vacancy rate).

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Crime

Crime	Tariffville, CT	United States
Violent Crime	3	4
Property Crime	3	4

Tariffville, CT, violent crime, on a scale from 1 (low crime) to 10, is 3. Violent crime is comprised of four offenses: murder and nonnegligent manslaughter, forcible rape, robbery, and aggravated assault. The US average is 4.

Tariffville, CT, property crime, on a scale from 1 (low) to 10, is 3. Property crime includes the offenses of burglary, larceny-theft, motor vehicle theft, and arson. The object of the theft-type offenses is the taking of money or property, but there is no force or threat of force against the victims. The US average is 4.

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Climate

Climate	Tariffville, CT	United States
Rainfall (in.)	44.5	36.5
Snowfall (in.)	48.7	25
Precipitation Days	115	100
Sunny Days	190	205
Avg. July High	85	88.8
Avg. Jan. Low	16.7	20.5
Comfort Index (higher=better)	51	44
UV Index	3.3	4.8
Elevation ft.	174	1,060

Tariffville, CT, gets 45 inches of rain per year. The US average is 37. Snowfall is 49 inches. The average US city gets 25 inches of snow per year. The number of days with any measurable precipitation is 115.

On average, there are 190 sunny days per year in Tariffville, CT. The July high is around 85 degrees. The January low is 17. Our comfort index, which is based on humidity during the hot months, is a 51 out of 100, where higher is more comfortable. The US average on the comfort index is 44.

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Overview, People, Health, Economy, Housing, Crime, Climate
Education, Transportation, Cost of Living, Religion, Voting

Education

Education	Tariffville, CT	United States
School Expend.	$7,576	$8,670
Pupil/Teacher Ratio	15.2	14.9
Students per Librarian	403	855
Students per Counselor	419	513
2 yr College Grad.	8.06%	6.39%
4 yr College Grad.	28.65%	18.74%
Graduate Degrees	13.33%	8.87%
High School Grads.	89.68%	80.81%

Tariffville, CT, schools spend $7,576 per student. There are 15 pupils per teacher, 403 students per librarian, and 419 children per counselor in Tariffville, CT schools.

We're looking for comments about Tariffville.

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Transportation

Transportation	Tariffville, CT	United States
Commute Time	23.1	27.8
COMMUTE MODE		
Auto (alone)	87.59%	76.32%
Carpool	8.10%	13.15%
Mass Transit	0.00%	4.84%
Work At Home	2.91%	3.33%
COMMUTE TIME TO WORK		
Commute Less Than 15 min.	28.80%	28.89%
Commute 15 to 29 min.	45.40%	36.09%
Commute 30 to 44 min.	21.05%	19.36%
Commute 45 to 59 min.	3.34%	7.55%
Commute greater than 60 min.	1.41%	8.06%

The average one-way commute in Tariffville, CT, takes 23 minutes. 87% of commuters drive their own car alone, 8% carpool with others, 0% take mass transit and 3% work from home.

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Education, Transportation, Cost of Living, Religion, Voting

Cost of Living

Consulting	Tariffville, CT	United States
Overall	105	100
Food	118	100
Utilities	120	100
Miscellaneous	108	100

Our cost of living indices are based on a US average of 100. An amount below 100 means Tariffville, CT is cheaper than the US average. A cost of living index above 100 means Tariffville, CT is more expensive.

Overall, Tariffville, CT cost of living is 104.70.

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Religion

Religion	Tariffville, CT	United States
Percent Religious	54.99%	48.34%
Catholic	38.65%	21.78%
Protestant	0.00%	0.00%
LDS	0.00%	1.62%
Baptist	1.88%	8.36%
Episcopalian	1.20%	0.83%
Pentecostal	0.68%	1.78%
Lutheran	1.88%	2.40%
Methodist	1.33%	2.98%
Presbyterian	0.15%	1.07%
Other Christian	7.83%	0.30%
Jewish	3.11%	1.81%
Eastern	0.03%	0.08%
Islam	0.48%	0.84%

54.99% of the people in Tariffville, CT are religious, meaning they affiliate with a religion. 38.65% are Catholic, 0.00% are Protestant, 0.30% are LDS, 7.52% are another Christian faith, 3.11% in Tariffville, CT are Jewish, 0.03% are an eastern faith, 0.48% affiliates with Islam.

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Voting

Voting	Tariffville, CT	United States
Democrat	55.11%	52.87%
Republican	33.67%	45.62%
Independent Other	1.217%	1.510%

55.11% of the people in Tariffville, CT are registered as Democrats. 33.67% are registered Republican. Remaining are independent: 0.00%.

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Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: TARIFFVILLE
Office Zip+4: 06081 -9998 District: CONNECTICUT VALLEY PFC

1	Enter the number of additional boxes to be added to the route	0	x 3.64 hours per year	0.00
2	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	0.00
3	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			0.00
			Total additional compensation (HCR hourly rate x total time added to the route)	0.00

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: TARIFFVILLE
Office Zip+4: 06081 - 9998 District: CONNECTICUT VALLEY PFC

1	Enter the number of additional boxes to be added to the rural route	0	
2	Enter the number of additional miles to be added to the route	0.00	
	Total (additional boxes x volume factor)		0.00
3	Enter the number of additional boxes to be added to the rural route	0	
	Centralized boxes	0.00	x 1.00 Min 0.00
	Regular L route boxes	0.00	x 1.82 Min 0.00
	Regular Non-L route boxes	0.00	x 2.00 Min 0.00
	Total additional box allowance		0.00
4	Enter the number of additional daily miles to be added to the rural route	0.00	x 12 Mileage Standard 0.00
	Total additional minutes per week (miles carried to two decimal places)		0.00
5	Total additional annual minutes (additional minutes per week year)	0.00	x 52 Weeks 0.00
6	Total additional annual hours (additional annual minutes / 50 minutes per hour)	0.00	/ 60 Minutes 0.00
7	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	0.00	
	Total Annual Cost (additional annual hours x rural cost per hour)		0.00
8	Enter lock pouch allowance (if applicable)		0.00
	Total annual cost for alternate service (annual cost minus lock pouch allowance)		0.00

UNITED STATES POSTAL SERVICE

May 3, 2011

Memo to the official record

The HCR Cost Analysis has not been established at this time. Solicitations are being made to the community for a parcel of land to house 165 post office boxes via CBU. Should an agreement and terms be met then an assessment will be done at such time.

Barbara R Mastroianni
Post Office Review Coordinator

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 2021 02 11

2. Post Office Name: Tariffville

3. State and ZIP + 4 Code: CT 06081-0000

4. District: Eastern Service: CONNECTICUT VALLEY DIST

5. Area: Customer Service: NORTHEAST

6. County: Hartford

7. Congressional District: 1st

8. Reason for Proposal to Discontinue: The Tariffville Post Office is located at 28 Main Street in the first floor of a building which has dwellings on the second floor. The owner/landlord of the building has elected not to renew the lease for the post office and has given notice to the tenant. In the opinion of the Postmaster, the tenant and the Postal Service is unable to negotiate the premises due to unreasonable demands.

9. PO Emergency Suspended (Attach SDO Form): The Tariffville Post Office is located at 28 Main Street in the first floor of a building which has dwellings on the second floor. The tenant is one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord contacted the tenant and the Postal Service to assess the conditions. (10/04/2021)

10. Proposed Permanent Alternate Service: Tariffville (CT 06081) is a village of Simsbury (CT 06070). These customers will rent their mail at the Simsbury Post Office located at a short drive (30 Hopmeadow Street Simsbury CT 06070). The collection box located at the Tariffville Post Office will be removed from the premises due to an unsafe location near the Hearts Post Office Boxes and Postal Services will be available at the Simsbury Post Office for the Tariffville community.

11. Staffing

a. ☐ PSE ☑ PSE (Vacancy Posted in Date) was reassigned (Occupied) (10/04/2021)

b. ☐ CAL ☐ Career ☐ Non-Career

c. Current PSE FY-1 PP Leave (10/02/2020) Other (Posted from 5 Apr 19)

d. PSE (Career) No. in Career: 1 No. of Non-Career: 0

e. PSE (Others) No. of Career: 1 No. of Non-Career: 0

12. Hours of Service

a. Time M-F	Sat	Total Weekly Hours Per Week
08:30 - 12:30; 14:30 - 18:00	09:00 - 12:00	32.00
b. Lobby Time M-F	Sat	
8:30 - 16:30	8:00 - 12:00	40.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	468
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	468
g. No. Stations and Branches Served	0
h. Average No. Daily Transactions	2.00

14. DMU Volume (Pieces)

Types of Mail	Outbound	Inbound
a. First-Class	0	0
b. Standard	0	0
c. Package	0	0
d. Other	0	0
e. Total	0	0
f. No. of Postage Meters		0
g. No. of Permits		0

Finances: a. FY
2020
2019
2018

Receipts
$ 784,042
$ 750,575
$ 748,042

b. EAS Step 5 PM Basic Salary (no Differ) 51

c. PM Fringe Benefits (33.8% of b.) 51

16a. Options

☐ Postal Service ☐ Lobbies (Closed Evenings/Weekends) ☐ Other (Explain in 17)

Are Vacancies Vacant? ☐ Yes ☑ No Current? ☐ Yes ☑ No (If Yes, Enter Vacancy No.)

Location is ☐ Business ☐ Home ☐ Other Suitable alternate location(s) available? ☐ Yes ☑ No

16b. Explain

17. Services to Remain Unchanged (Check All Services that Remain)

Window Service Hours: M-F 08:30-17:00 Sat 09:00-12:00

Lobby Hours: M-F Sat

PO Boxes Available: 468

18. Customers to Receive Mail

Streets: No. Name Side Lowest Box Highest Box Delivery Method (Curbline, Rural, Highway Contract Route, Lobby Section Number) Number of Boxes (Curbline, Rural, Highway Contract Route) Number of Customers Using Lobby

19. Nearest Post Office and Distance from Current

Name: SIMSBURY (CT) Route: Direct Distance: 3.4 miles

Window Service Hours: M-F 08:30-17:00 Sat 09:00-12:00

Lobby Hours: M-F Sat

PO Boxes Available: 281

20. Prepared by

Name and Title

Telephone No. (Area Code)

Signature

Date

UNITED STATES POSTAL SERVICE

May 4, 2011

Memo to the official record

A correction was made to PS Form 4920 regarding the salary of the Postmaster which was not entered on initial PS Form 4920 previously done on February 11, 2011.

Barbara R Mastroianni
Post Office Review Coordinator

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 05/04/2011

2. Post Office Name: TARIFFVILLE

3. State and ZIP + 4 Code: CT 06081-9998

4. District, Customer Service: CONNECTICUT VALLEY PFC

5. Area, Customer Service: NORTHEAST

6. County: Hartford

7. Congressional District: 5th

8. Reason for Proposal to Discontinue:
The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. At the direction of the Landlord instructed the tenant and the Postal Service to evacuate the premises due to structural deficiencies.

9. PO Emergency Suspension (and Date):
The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies. - 05/04/2011

10. Proposed Permanent Alternate Service:
Tariffville CT 06081 is a village of Simsbury CT (06070). These customer's will pick their mail up at the Simsbury Post Office located 3.4 miles away. 932 Hopmeadow Street Simsbury CT 06070. The collection box located at the Tariffville Post Office will be removed from the premises due to its unsafe location near the facility. Post Office Boxes and Retail Services will be available at the Simsbury Post Office for the Tariffville community.

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date was reassigned

Occupied: 02/04/2011

b. [ ] DIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level (1N)(EAS-13): Downgraded from EAS-13

d. No of Clerks: 0 No of Career: 0 No of Non-Career: 0

e. No of Others: 0 No of Career: 0 No of Non-Career: 0

12. Hours of Service

	a. Time M-F	Sat	Total Window Hours Per Week
a. Lobby Time M-F 8:00 - 16:00		Sat 8:00 - 12:00	40.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	166
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	166
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	0.00

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	0	0
b. Newspaper	0	0
c. Parcel	0	0
d. Other	0	0
e. Total	0	0
f. No. of Postage Meters		0
g. No. of Permits		2

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (per Code)	c. PM Fringe Benefits (33.9% of b.)
2008	$ 164,252		
2009	$ 158,375		
2010	$ 148,022	$ 35580	$11,919

16a. Quarters

[ ] Postal Owned [ ] Leased (If Leased, Expiration Date) 01/01/1000 Annual Lease $ 18884

30-day cancellation clause? [✓] Yes [ ] No Evicted? [ ] Yes [✓] No (If Yes, must vacate by)

Located in: [ ] Business [ ] Home [✓] Other Suitable alternate quarters available? [ ] Yes [✓] No

16b. Explain:
Tariffville was place under emergency suspension due to the evacuation of the premises at the direction of the Landlord. Retail and Post office box services are being maintained at the Simsbury Post Office 3.4 miles away. There was no change in rural delivery.

17. Schools, Churches and Organization in Service Area: No: 3
Tariffville School Trinity Episcopal Church St. Bernards Church

18. Administrative/Managing Office (Proposed)
Name: SIMSBURY PO EAS Level: 20 Miles Away: 3.4
Window Service Hours: M-F 08:30 - 17:00 SAT 08:00 - 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 281

19. Businesses in Service Area: No: 15
Beauty By Jennie Elizabeths Rest. Cracker Barrel Rest. Checkered Flag Auto Village Auto Valley Barber Kennard T'Ville Package Store Barrel Builders Mill At 2T Rest. Many business at the Mill (3 Tunxis Road) Creations by Lilly

20. Nearest Post Office (If different from above)
Name: SIMSBURY PO EAS Level: 20 Miles Away: 3.4
Window Service Hours: M-F 08:30 17:00 SAT 08:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 281

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
BARBARA MASTROIANNI	BARBARA MASTROIANNI	(860) 524-6495
PO Discontinuance Coordinator Name: BARBARA MASTROIANNI	Telephone No. AC () (860) 524-6495	Location: HARTFORD, CT

PS Form 4629, June 1993

UNITED STATES POSTAL SERVICE

A. Office

Name: TARIFFVILLE State: CT Zip Code: 06081
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: T8 Finance Number: 068092

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Barbara Mastrolanni Date: 04/12/2011
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495 Fax No: (860) 524-6482

UNITED STATES POSTAL SERVICE

04/05/11

OIC/POSTMASTER

SUBJECT: TARIFFVILLE Post Office

Enclosed are questionnaires addressed to customers of the TARIFFVILLE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/21/11 for further review.

Barbara Mastroianni
Post Office Review Coordinator
Enclosures

UNITED STAT
POSTAL SERV

03/21/2011

Dear Postal Service Customer:

As you are aware, service was suspended at the TARIFFVILLE Post Office on 02/04/2011, due to The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies. Since that time, you have been provided postal service by a Rural Route Service to a selected roadside mailbox or your po box was moved to another location.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the TARIFFVILLE Post Office may have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Retail services are also available at the SIMSBURY PO, located 3.4 miles away. Hours of service at this office are 08:30 17:00, Monday through Friday, and 09:00 12:00 on Saturday. Post Office boxes are available at this location at increased fees.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 04/05/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address, and it will continue to be listed in Publication 65, National Five- Digit ZIP Code and Post Office Directory. I invite you to think about a permanent change to service. Please return the enclosed questionnaire by 04/05/2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Barbara Mastroianni at (860) 524-6495.

Thank you for your assistance.

Sincerely,

Beau L. Bc

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations
Carrier delivery information CBU information sheet (when appropriate)

Docket: 1184296 - 06081
Item No: 23
Page No: 2

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	_____	_____	_____	_____
Mailing letters	_____	_____	_____	_____
Mailing parcels	_____	_____	_____	_____
Picking up PO Box mail	_____	_____	_____	_____
Buying money orders	_____	_____	_____	_____
Sending Express Mail	_____	_____	_____	_____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	_____	_____
Using public bulletin board	_____	_____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
_____	_____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

JOE AND MELISSA SANTORI

20 WOOSTER STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Joe + Melissa Sartori

Address: 20 Wooster Tariffville

Telephone number (optional) 860-651-5518 Date: 3/13/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	____	X
Mailing parcels	____	____	____	X
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Granby, Simsbury (West)

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Restaurants, Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

FARMINGTON VALLEY TRAILS COUNCIL

PO BOX 576
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments, along with the others received, will be included in the official record and considered carefully before further action is taken. Customers have the option of rural delivery service to their residence. This will eliminate having to travel to another office to pick up your mail. Customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers can also place their mail on hold by calling 1-800-ASK-USPS or visiting www.usps.com. If it is determined that a discontinuance of the Tariffville Post Office should be pursued,a formal proposal will be Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain: I live in Tariffville - I don't want to have to go to Simsbury

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Farmington Valley Trails Council

Address: PO Box 576 Tariffville

Telephone number (optional) 860 658 4065 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels				
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Auto Service Stn, Aquer-Stone
2 Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT LOOMIS

PO BOX 402
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	√	____	____
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	√	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	√

If so, which businesses:

_____

_____

ustomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain

I DO NOT NORMALLY GO IN THAT DIRECTION SO IT IS NOT AS EASY AS WALKING TO THE POST OFFICE

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ROBERT LOUNS

Address: 51 CHURCH ST, PO BOX 402, TARIFFVILLE

Telephone number (optional) 860-634-0001 Date: 7 MARCH 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/02/2011

RONALD PAYNE

4 ARROWHEAD DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ✓ **Just as Good**___ **No Opinion** ___**Worse**____

Please explain.
Open After Hours for mail Pick-up

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ **Just as Good**_____ **No Opinion**_____ **Worse**_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ronald Payne

Address: 4 Arrowhead Dr West Simsbury 06092

Telephone number (optional) 860 285-3278 Date: 3/7/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	TIME TO TIME
Buying stamps	____	____	____	____	√
Mailing letters	____	____	____	____	
Mailing parcels	____	____	____	____	
Picking up PO Box mail	____	√	____	____	
Buying money orders	____	____	____	____	
Sending Express Mail	____	____	____	____	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: SIMSBURY

Do you currently use local businesses in the Tariffville Community?

Yes ____ No √

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

JOHN R CUNNIFF

7 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: JOHN P. CANNIFF

Address: 1 TANAGER CIRCLE

Telephone number (optional) _____ Date: 3/4/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters			√	
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: SIMSBURY WEATOGUE

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

CRAZY BARREL PUB, ELIZABETH'S, LIQUOR STORE
ST BERNARD'S PARISH

UNITED STATES POSTAL SERVICE

05/02/2011

MERLIN A & JEWEL G SHUEY

11 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good ✓ No Opinion ___ Worse____

Please explain.

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: MERLIN A. & JEWEL G. SHUEY

Address: 11 WOOD DUCK LANE, TARIFFVILLE, CT 06081

Telephone number (optional) (860) 658-2971 Date: MAR. 3, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail AFTER VACATION DELIVERY STOPPING			√	
Buying money orders			OCCASIONALLY	
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: SIMSBURY

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

RESTAURANT, LIQUOR STORE

UNITED STATES POSTAL SERVICE

05/02/2011

ROSE JOHNSON

11 QUAIL DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-0495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Rose Johnson

Address: 11 Quail Drive, Tariffville

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____

Docket 1384296-06081
Item Nbr 22
Page Nbr 713

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Crocker Panel, Sophia's, Tariffville Liquors

UNITED STATES POSTAL SERVICE

05/02/2011

MEGHAN SPURR

1 QUAIL DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
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_____
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_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Nathan Spicer

Address: 4 Laurel Dr

Telephone number (optional) _____ Date: 3/2/10

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail				X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

Gaucher Parcel, Elizabeths Trivia Parking Store

UNITED STATES POSTAL SERVICE

05/02/2011

MS. MURIEL E GARDNER

22 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-8495.

Sincerely,

Beau L. Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address:

Telephon

Ms. Muriel E. Gardner
22 Mallard Cir
Tariffville CT 06081-9672

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Date: _____

Please add ... attach on a separate piece of paper and attach it to this form. Thank you fo... ...me to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ (Manchester) No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
	✓

If so, which businesses:

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT HANEY

4 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____✓ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert Haines

Address: 4 Mallard circle

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				✓
Mailing letters				
Mailing parcels				✓
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury Post Office Westerque Post Office

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Wesley Barber-shop

UNITED STATES POSTAL SERVICE

05/02/2011

MIKE TANCA

32 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Tavia

Address: 32 Hayes Road

Telephone number (optional) 658 0020 Date: 3/6/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters			X	
Mailing parcels			X	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT HAYES

4 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Duplicate

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert Hogue

Address: 4 Mallard Circle

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
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_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				✓
Mailing letters				✓
Mailing parcels				✓
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury Post Office, Westover Post Office

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Valley Beauty Shop

UNITED STATES POSTAL SERVICE

05/02/2011

DONNA C JANCHURTZ

28 WOOD DUCK LANE
TARIFFVILLE, CT 06061

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Donna L Smith

Address: 28 Wood Duck Lane

Telephone number (optional) _____ Date: 3/10/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				2 Ex [illegible]

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: [illegible]

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

[illegible]

Page 4

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Donna C. Janschan 5

Address: 28 Wood Duck La

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 13D

Duplicate

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				occasionally

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ___

If so, which businesses:

Cracker Barrel

UNITED STATES POSTAL SERVICE

05/02/2011

GUY O. WHELCHEL III

18 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9831

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Guy O. Whelchel III

Address: 18 Tanager Circle

Telephone number (optional) (860) 658-7358 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Docket 1384296-060801
Item Nbr 22
Page Nbr 146

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	√	____	____
Mailing letters	____	√	____	____
Mailing parcels	____	√	____	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	X	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	X	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Dave's Deli, Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

JENNIFER SANBORN

15 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jennifer Seyboom

Address: 860-217-1461 15 Webster Rd.

Telephone number (optional) ↓ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's, Cigar Store

UNITED STATES POSTAL SERVICE

05/02/2011

MRS. CAROLE BASSETT

22 MAIN STREET EXT APT. B2
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ___ Mrs. Carole Bassett _____
Address: _ 22 Main Street Ext Apt B2 _____
Tariffville CT 06081-9680

Telephone number (optional) _____ Date: 3-8-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Docket 1384296-00081
Item Nbr 22
Page Nbr 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

THE KETCHIN FAMILY

36 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓__ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ketchin

Address: 36 Church St.

Telephone number (optional) _____ Date: 02/08/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville Post Office is a busy place.
Please keep PO in our town !!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	√	____	____	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ____ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

SHARON LIZAK

PO BOX 98
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in Post Office Directory.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain. It was difficult to work my access to the PO around its limited schedule. Otherwise, its a wonderful PO.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sharon Lizak

Address: PO Box 98

Telephone number (optional) 860-651-9934 Date: 3/2/11

I'm a 29-year customer in Tariffville

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If we are going to switch to service in Simsbury, may our mailing address also change to Simsbury. It would be much more simple and straightforward. Thank you.

Docket:1354296-06061
Item Nbr:22
Page Nbr:18 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	↘	___
Mailing letters	___ ↘	___	___	___
Mailing parcels	___	___	↘	___
Picking up PO Box mail	↘	___	___	___
Buying money orders	___	___	↘	___
Sending Express Mail	___	___	↘	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	↘	___
Using public bulletin board	___	↘ – I don't know if there is one

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ↘ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
↘	___

If so, which businesses:

Village Auto

Docket: 1134276 - 06081
Item File: 22
Page File: 17

UNITED STATES POSTAL SERVICE

05/02/2011

JAMES P FENTON

PO BOX 6
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

those customers of Tariffville who have continued to receive their mail via post office box vice located at Simsbury Post Office, 3.4 miles away (**no change of address**), please nplete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: James P Fenton III

Address: PO Box 6 Tariffville CT 06081

Telephone number (optional) 860 651 9556 Date: 3/14/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Post office school + Churches make Tville
The ~~[illegible]~~ unique place that it is.
Please let us keep our PO!

no front page

UNITED STATES POSTAL SERVICE

05/02/2011

PAUL MCDONNELL

135 HOLCOMB STREET
SIMSBURY, CT 06070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

VALLEY BARBER, CRACKER BARREL, ELIZABETHS, ST BERNARDS

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: PAUL McDONNELL

Address: 135 HOLCOMB ST SIMSBURY

Telephone number (optional) _____ Date: 3-9-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NOT BEING SATISFIED WITH THE SIMSBURY POST OFFICE AND LIVING HERE FOR 30 YEARS I HAVE TRIED AVON, GRANBY AND BLOOMFIELD FOR MY POSTAL SERVICES.
TARIFFVILLE IS SECOND TO NONE FOR SERVICE. MARY ANN AND ROSE M. BEFORE SHE RETIRED WERE ALWAYS PRESENT, KNOWLEDGEABLE AND TOOK THEIR TIME TO MAKE SURE YOU GOT THE BEST SERVICE POSSIBLE.
FOR YEARS, MAIL FROM TARIFFVILLE ARRIVED AT ITS DESTINATION AT LEAST A DAY BEFORE MAIL SENT FROM SIMSBURY.
TARIFFVILLE IS CONVENIENT, SMALL, HAS A RETRO ATMOSPHERE AND ALWAYS HAS A HIGH LEVEL OF PROFESSIONAL SERVICE.

UNITED STATES POSTAL SERVICE

05/02/2011

ELIZABETH SHERIDAN

34 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-6495.

Sincerely,

Beau L. Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

OUR MAILMAN HAD ALREADY BEEN TRANSFERRED TO THE SIMSBURY PO. HE IS A THOUGHTFUL CARCFUL PERSON, SO IT IS HE SPECIFICALLY WHO MAKES I SURE WE GET EXCELLENT RURAL DELIVERY.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ELIZABETH SHERIDAN

Address: 34 WOOD DUCK LN, TARIFFVILLE, CT 06081

Telephone number (optional) (860)651-9492 Date: 3/11/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ocket: 1384296-06081
en Nbr 22
ge Nbr 31 8

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	✓	____
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

VILLAGE AUTO, ELIZABETH'S, CRACKER BARREL

UNITED STATES POSTAL SERVICE

05/02/2011

LORRAINE RECTOR

52 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBoujef

BEAU LEBOUJEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	1	____
Mailing letters	____	____	1	____
Mailing parcels	____	____	1	____
Picking up PO Box mail	____	____	____	1
Buying money orders	____	____	____	1
Sending Express Mail	____	____	1	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	1
Using public bulletin board	____	1

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes 1 No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes No

____ ✓

If so, which businesses:

_____

_____

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address: _____

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

UNITED STATES POSTAL SERVICE

05/02/2011

M MCGREEVY

5-C TUNXIS PLACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-8495.

Sincerely,

Beau L. Bouf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

...omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: M. McGreevy

Address: 5-C Tunxis Place

Telephone number (optional) _____ Date: 3-5-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville Post Office is a unique and special office. It has been such an asset to this community.

The P.O. staff are so helpful. I hope we can maintain this post office in Tariffville

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Windsor Locks ST. Branch

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ✓

If so, which businesses:

UNITED STATES POSTAL SERVICE

05/02/2011

MARYBETH TOLAN

11 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse X

Please explain:

Slight delays Example my CL+P Bill was "lost" and eventually delivered last 10 days from the post mark.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Beth Tolan

Address: 11 Tanager Circle, Tariffville CT 06081

Telephone number (optional) 860.658.4293 Date: 3-7-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please keep this post office open. The elderly in town need it and it is very well used by all in town.

Part of the problem from my perspective was the lack of mainteng the building owner has done in the last 3-5 yrs.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels		X		
Picking up PO Box mail				
Buying money orders				
Sending Express Mail		X		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

Elizabeth's Restaurant, Cracker Barrel, Auto & Tire Store

Comments Regarding the Value of the Tariffville Post Office

I have always valued the fact that I can go to the Post Office on my way through or out of the village of Tariffville. I buy my stamps there, get envelopes weighed so that if they weigh more than an ounce, I can easily verify it and not send it under stamped and then have it returned for more postage. I now know that some greeting cards are too square or too large to go through regular processing and need more postage, and if I have a concern about it I can stop into the Tariffville PO and check it out so that the US PS doesn't have to go through special processing and return it to me as I would be less likely to check these things if I had to make a 6 mile round trip to Simsbury to verify this.

I have also noticed that the mail that one puts in the mail boxes at the Simsbury and Granby Post Offices are picked up at 2:00 pm at the earliest, and the Tariffville Post Office had a weekday pickup of 6:30 a.m. So now even if I do my 6 mile roundtrip, my mail goes out a day later.

Something that we cannot quantify unfortunately is how many people who go through Tariffville on their way to and from work use the post office, but anecdotally it is my perception that a lot do. Of course the USPS can argue that they should use their own local Post Office, but possibly they would have to add another 3 or 4 miles or more to their commute to do so.

The Tariffville Post Office leads to both my efficiency and the efficiency of the Village of Tariffville. We must have large enough volume and be far enough away from other Post Offices that we were not targeted to be closed. It is just awful that this situation with the building has put us in this position. It is also my understanding that the building has been approved now to hold the Post Office, but that the USPS has some arbitrary time limit and they have said it is passed, so we cannot go back to using the current building. That is a good example of the non-moneysaving approach to doing business that is not helping the survival of the USPS.

Please, please help us to keep the Tariffville Post Office. And possibly to fight for its being able to go back to where it was.

UNITED STATES POSTAL SERVICE®

05/02/2011

SARA GAGAN

14 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sara Gagan

Address: 19 Mallard Circle

Telephone number (optional) _____ Date: 3/11/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Love living here! P.O. People very nice & convenience is a great plus living here

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Electric

UNITED STATES POSTAL SERVICE

05/02/2011

THE CONNORS FAMILY

5-F TUNXIS PLACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Connors

Address: SF Tunxis Place

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This Post office is Convent For me, others are out of my way.

Docket 1364296-060001
Item Nbr 22
Page Nbr 2 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

CAROL ATLAS

27 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Enid Ayres

Address: 27 White Water Turn

Telephone number (optional) 860-985-1470 Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I miss the convenience of the Tariffville P.O. Because it opened at 8 a.m. and I was on my way to work, I was able to mail packages during the week. Now the only day I can get to a P.O. is Saturday.

Please re-open the Tariffville P.O.!!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	X	___	___
Mailing letters	X	___	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	___	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	___	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___ Not during business hours the Simsbury P.O. opens too late.

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
___	X

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

KIM DRAKE

25 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	√	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	____

If so, which businesses:

Restaurants, liquor store

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

Restaurants Liquor store

UNITED STATES POSTAL SERVICE

05/02/2011

THE WICKHAM FAMILY

PO BOX 551
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____ [illegible]

Address: _____ PO Box 551

Tariffville CT 06081

Telephone number _____ Date: _____

OFFICIAL BUSINESS

PENALTY FOR PRIVATE USE $300

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
Buying stamps			X		(every few months)
Mailing letters			X		
Mailing parcels	X				
Picking up PO Box mail		X			
Buying money orders					X
Sending Express Mail					X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No

If so, which offices: Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes X No

If so, which businesses:

Package Store

UNITED STATES POSTAL SERVICE

05/02/2011

JOEL REES

70 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Joel Rees

Address: 70 Elm St Tariffville, CT

Telephone number (optional) 860-408-0058 Date: 3/6/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	✓	____	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	✓	____
Buying money orders	____	____	✓	____
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

Cracker Barrell Pub Elizabeth's Restaurant
Tariffville Package Store

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT BALL

8 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...mers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_X_ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ROBERT BALL

Address: 8 WINTHROP ST

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels			2 X YR	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: GRANBY, AVON, WEATOGUE

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

RESTAURANTS - CB, ELIZABETH, MAINMOON, OTHERS
HAWRE, BANKS ETC.

UNITED STATES POSTAL SERVICE

05/02/2011

DIANE GROPER

PO BOX 448
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain. out of my way!

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Diane Hooper

Address: PO Box 448 Tariffville, CT

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ___ No √

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

CYNTHIA WEIR

22 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Weir

Address: 22 Hayes Rd

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Ms. Cynthia Weir
22 Hayes Rd.
Tariffville, CT 06081-9632

IAL BUSINESS
LTY FOR PRIVATE USE $300

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	___	✓
Mailing letters	___	___	___	✓
Mailing parcels	___	___	___	✓
Picking up PO Box mail	___	___	___	✓
Buying money orders	___	___	___	✓
Sending Express Mail	___	___	___	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	✓
Using public bulletin board	___	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury (main), E Granby, Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	___

If so, which businesses:

Elizabeth's

UNITED STATES POSTAL SERVICE

05/02/2011

PAUL D KRIPPNER

16 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ırs of Tariffville who have continued to receive their mail via post office box [illegible] Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address: _____

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Mr Paul D Krippner
16 Wooster Rd
Tariffville CT 06081-9656

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Village Auto

UNITED STATES POSTAL SERVICE

05/02/2011

BRIAN CONRAD

6 B ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_X__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Brian Conrad

Address: 6 B Elm St

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Like the T-ville Post Office.
It will be a hassel to have to drive to Simsbury for a Drop Box.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	____	X
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Elizabeth's, The Cracker Barrel

UNITED STATES POSTAL SERVICE

06/02/2011

THOMAS PROUT

3 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Thomas Grant

Address: 3 Wind Buck Lane

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	✓
Mailing letters	____	____	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

MARIA PSANIA

PO BOX 554
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ✓ Worse____

Please explain.

I drive 3.4 miles ~~exp~~ extra now to pick-up my Mail

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Maria Psaris

Address: 2 Tunxis Rd P.O. Box 554, Tariffville, CT. 06081

Telephone number (optional) 860-408-1664 Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: South Windsor

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Ray Wetherup

UNITED STATES POSTAL SERVICE®

05/02/2011

LEN AND KATHY GORACY

136 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good X No Opinion ___ Worse___

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good X No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: LEN GORACY (+ KATHY)

Address: 136 TARIFFVILLE RD.

Telephone number (optional) 860-658-4246 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	____	X
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ____ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	X

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

09/02/2011

STEPHEN GONDEK
8 HARTLAND ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrovanni at (860) 524-6495.

Sincerely,

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-3631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: STEPHEN GONDEK

Address: 8 HAYLAND RD, TARIFFVILLE

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				√
Mailing letters				√
Mailing parcels				√
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: SIMSBURY

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

BARBER SHOP

UNITED STATES POSTAL SERVICE

05/02/2011

ANTHONY G VOLONIS

17 CRESTVIEW ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

.....ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ANTHONY G. VOLONIS

Address: 17 CRESTVIEW ROAD, TARIFFVILLE, CT 06081-9603

Telephone number (optional) _____ Date: 03/01/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____ occasionally
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____ occasionally
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ✓____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

LINDA PROUT

3 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Linda Pratt

Address: 3 Wood Duck Lane Tariffville

Telephone number (optional) 860-651-7249 Date: 3/6/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384295-06091
Item Nbr 22
Page Nbr 418

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

NESTOR PALACIO

17 W POINT TER
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter,

- Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____ Mr. Nestor Palacio 17 W. Point Ter. Tariffville, CT 06081-9638 _____

Address: _____

Telephone number (optional) _____ Date: 03/02/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Although I use the Post Office sparingly ... it was a Place where you met local acquaintances that normally one would not otherwise see.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	Quarterly
Buying stamps	____	____	____	____	X
Mailing letters	____	____	____	X	
Mailing parcels	____	____	____	X	
Picking up PO Box mail	____	____	____	X	
Buying money orders	____	____	____	X	
Sending Express Mail	____	____	____	X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	____
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X **No** ___

If so, which offices: I don't pass but the office (Bloomfield) is nearby

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

ELIZABETH

UNITED STATES POSTAL SERVICE

05/02/2011

PAUL FITZPATRICK

22 MAIN STREET EXT A-6
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Paul Fitzpatrick

Address: 22 Main Street Ext, A-4

Telephone number (optional) 860.217.1342 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	___	√
Mailing letters	___	___	___	√
Mailing parcels	___	___	___	√
Picking up PO Box mail	___	___	___	√
Buying money orders	___	___	___	√
Sending Express Mail	___	___	___	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	√
Using public bulletin board	___	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury, West Hartford

Do you currently use local businesses in the Tariffville Community?

Yes ___ No √

If so, which businesses

UNITED STATES POSTAL SERVICE

08/02/2011

CHRISTINE BEYERS

55 ELM STREET UNIT 9 C
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and Post Office Directory through usps.com

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ✓ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion____✓ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Christine Beyers

Address: 55 Elm Street, Unit 9C

Telephone number (optional) _____ Date: 3-6-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The post office is a focal point of Tariffville Village. It should be retained.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 44 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Cracker Barrel, Sofia

UNITED STATES POSTAL SERVICE®

05/02/2011

THE RUTHERFORD FAMILY

63 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

itomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

Our carrier (Neil) is courteous helpful on time + has (on occasion) come to the door when there was illness in the house.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Rutherfords

Address: 63 Hayes Rd

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	____	X (or currently)
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: [illegible]

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

COURTNEY CAREY

3 QUAIL LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse X

Please explain:

Happening I count on [illegible] to be [illegible] by a [illegible] more

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Courtney Carey

Address: 3 Rural Tariffville

Telephone number (optional) _____ Date: 3/1/11

← Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I hope the lady across the way at 2 Rural still receives Nick's special care. I urge you to re-open the Tariffville Post !!!

It is also an important gathering place for all of us!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

ELIZABETH ROBINSON

16 TEAL CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Elizabeth Robinson

Address: 16 Teal Circle

Telephone number (optional) _____ Date: 3/2/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville P.O. provides a wonderful experience and reminder of the old days - e.g. a personal touch, relationship, as well as extraordinary helpfulness - a sense of community - a pearl in the rough true customer service! a gift these days! Thank you all!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Restaurants

Pharmacy

UNITED STATES POSTAL SERVICE

05/02/2011

ALISSA BROWNE

160 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For [illegible] omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

We have not seen a change in service

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ALISSA BROWNE

Address: 160 Tariffville Road, Tariffville

Telephone number (optional) 860 651 6060 Date: 5 March 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel that the Post Office in Tariffville is an essential part of the community. This last week has been very inconvenient when pesting parcels required going to Bloomfield PO besides the travelling to the Bloomfield PO, the time in the office took almost an hour. This would not occur at Tariffville PO.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 45B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail			Oversized Parcels	
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Hair Gallery, Mill at 25, Tariffville Wine and Spirits, Frowersheep

UNITED STATES POSTAL SERVICE

05/02/2011

BRYAN WEST

48 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

customers of Tariffville who have continued to receive their mail via post office box ated at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good X **No Opinion_____ Worse**

Please explain:

DELIVERY IS GOOD - HOWEVER IT IS A LOSS OF GOOD BUSINESS TO THE VILLAGE

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Bryan West

Address: 48 Chapel St, Tariffville, CT. 06081

Telephone number (optional) _____ Date: 3/1/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	X	____	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	X	____	____	____
Buying money orders	____	____	X	____
Sending Express Mail	____	____	X	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	X	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

IRENE DYJAK

55 ELM STREET APT 2B
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Boujef

BEAU LEBOIJEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_✓___ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Irene Dyjak

Address: 55 Elm St. Apt 2B

Telephone number (optional) _____ Date: Mar 3 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Post Office should remain where it is. Do all renovations necessary.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	√		√	
Mailing letters			√	
Mailing parcels			When needed to do so	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ___

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

EMILY LEVESQUE

51 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_X_ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Emily Levesque

Address: 51 Hayes Rd.

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	X
Mailing letters	____	____	X	____
Mailing parcels	____	____	____	X
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

Elizabeths, Tariffville Barbershop, Cracker Barrel, Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

KEVIN RIORDAN

62 W POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address: ___

Telephone nui

Kevin Riordan
62 W. Pratt Ter.
Tariffville, CT 06081-9641

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Date: _____

PO

Please add an[illegible] comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				Less 2 per year
Sending Express Mail				Less 2 per year

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: Simsbury, Hartford, Bloomfield, Hartford (main po)

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Tkill Wine & Liquor, Elizabeths

UNITED STATES POSTAL SERVICE

05/02/2011

DAVID MAZZARELLA

50 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: David Mazzarella

Address: 9 Laura Dick Ln Tariffville CT 06081

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	✓			
Mailing letters	✓			
Mailing parcels	✓			
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail		✓		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

[illegible] Tariffville Package Elizabeth

UNITED STATES POSTAL SERVICE

05/02/2011

POSTAL CUSTOMER

20 TUNXIS ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____ 20 Tunxis Rd

Address: _____ Tariffville, CT 06081

Telephone number (opt _____ ate: _____

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Please add any additiona piece of paper and attach it to this form. Thank you for ta e.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

APRIL MAZZARELLA

50 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: April Mazzocella

Address: 10 Wood Duck Ln Tariffville CT 06081

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	✓			
Mailing letters	✓			
Mailing parcels	✓			
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail		✓		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Crooks Pearl [illegible]
[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

PAUL MATTUS

19 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-6495.

Sincerely,

Beau L. Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: PAUL MATTUS

Address: 19 TANAGER CIRCLE TARIFFVILLE, CT

Telephone number (optional) _____ Date: MARCH 3, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels				√
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: BLOOMFIELD TERRACE AVE / SIMSBURY NORTHWEST

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

CRACKERBARREL / TARIFFVILLE WINE & SPIRITS / BAGELRY SHOP

UNITED STATES POSTAL SERVICE

05/02/2011

CHUNEQUE DIXON

55 ELM STREET #19B
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Chuneque Dixon

Address: 55 Elm ST #19B Tariffville CT 06081

Telephone number (optional) _____ Date: 3/11/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-06081
Item Nbr 22
Page Nbr 57 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

POSTAL CUSTOMER

79 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ___ 19 Elm St.

Address: ___ Tariffville, Ct. 06081

Telephone n

OFFICIAL BUSINESS

PENALTY FOR PRIVATE USE $300

Date: _____

Please add ar ... on a separate piece of paper and attach it to this form. Tha... ...you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
	✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

MIKE CHAMBERLAND

20 CRESTVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9531

ers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain. N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_✓____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: MIKE CHAMBERLAND

Address: 20 CRESTVIEW RD

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-05081
Item Nbr 22
Page Nbr 5 of 6

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	√	___
Mailing letters	___	√	___	___
Mailing parcels	___	___	√	___
Picking up PO Box mail	___	___	___	√
Buying money orders	___	___	___	√
Sending Express Mail	___	___	√	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	___
Using public bulletin board	___	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Hartford ST

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Cricket Branch, Elizabeths, Package Store

UNITED STATES POSTAL SERVICE

05/02/2011

MARK W RODERICK

71 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Beau L. Bouf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

...omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse ✓

Please explain: no Parking, longer drive.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mark W Podenick

Address: 71 Hayes Rd Tariffville

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please Reopen Tville Post office!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail		√		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Checkered Flag Auto

UNITED STATES POSTAL SERVICE

05/02/2011

MARY HERLIHY

9 MAIN STREET EXT
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

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Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Herlihy

Address: 9 Main Street East

Telephone number (optional) _____ Date: 3-4-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	____	√
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Simsbury Granby

Do you currently use local businesses in the Tariffville Community?

Yes No

X ____

If so, which businesses:

Village Auto Cracker Barrel Eighths

UNITED STATES POSTAL SERVICE

05/02/2011

THOMAS E BRADSHAW

PO BOX 504
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good ✓ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: THOMAS E. BRADSHAW
Address: 156 TARIFFVILLE RD. P.O. BOX 504 TARIFFVILLE, CT 06081
Telephone number (optional) 860-658-5716 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: SIMSBURY

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ✓

If so, which businesses:

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT MCQUILKIN

21 GOODRICH ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

's of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse__✓__

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert McQuilkin

Address: 21 Goodrich Rd, Simsbury CT 06070

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels	✓			
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail		✓		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

restaurants and auto repair shop

UNITED STATES POSTAL SERVICE

05/02/2011

KIM COSGROVE

18 WINTHROP ST
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

rs of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Kim Cosgrove

Address: 18 Winthrop St. Tariffville

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	X	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	___	___	___	___
Buying money orders	___	___	___	___
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Cracker Barrel Elizabeth's

UNITED STATES POSTAL SERVICE

05/02/2011

THE BOURGOIN FAMILY

9 FAIRFIELD ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

omers of Tariffville who have continued to receive their mail via post office box I at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good ___ No Opinion ✓ Worse ___

Please explain: N, PO Box

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better ___ Just as Good ✓ No Opinion ___ Worse ___

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Bourgoin

Address: 9 Fairchild Rd

Telephone number (optional) _____ Date: 2/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				✓
Mailing letters				✓
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Various

UNITED STATES POSTAL SERVICE

05/02/2011

BETTY JO HUMPHREY

24 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Betty Jo Humphrey

Address: 24 West Point Terrace

Telephone number (optional) _____ Date: 3-4-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

DAVID BOGARDUS

PO BOX 383
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion X Worse____

Please explain: A little inconvience but can deal with it

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: David Bogardus

Address: PO Box 383, 1 Center St. Tariffville, Ct.

Telephone number (optional) 413-222-5835 Date: 3/7/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels				✓
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Windsor

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Crosby's Barrett Checkered Flag Auto

UNITED STATES POSTAL SERVICE

05/02/2011

THE WILD FAMILY

15 CRESTVIEW ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...rs of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ✓ Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: The Wild Family

Address: 15 Crestview Road

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-06081
Item Nbr 22
Page Nbr 658

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	✓	___
Mailing letters	___	___	✓	___
Mailing parcels	___	___	___	✓
Picking up PO Box mail	___	___	___	✓
Buying money orders	___	___	___	✓
Sending Express Mail	___	___	___	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	✓
Using public bulletin board	___	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	___

If so, which businesses:

It's A Plaster Thing.

UNITED STATES POSTAL SERVICE

05/02/2011

REBECCA SHARPE

33 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Rebecca Sharpe

Address: 33 Elm St, Tariffville CT 06081

Telephone number (optional) _____ Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We love our Tville post office!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

Auto Service

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN M JORGENSEN

44 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

ers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: John M. Jorgensen

Address: 44 Wood Duck Ln

Telephone number (optional) _____ Date: 3/5/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket: 1384286-06081
Item Nbr: 22
Page Nbr: 708

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels				√
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Windsor

Do you currently use local businesses in the Tariffville Community?

Yes ___ No √

If so, which businesses:

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN LAMB

PO BOX 432
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good__/__ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: John Lamb

Address: 5 Wooster Rd PO Box 432 Tariffville, CT 06081

Telephone number (optional) 860-658-1613 Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-06081
Item Nbr 22
Page Nbr 713

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels				
Picking up PO Box mail	✓			
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

THE ARCHER FAMILY

19 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

rs of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion____/ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: A. [illegible]

Address: [illegible]

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1384296-06081
Item Nbr:22
Page Nbr 703

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

ANDRE RIENDEAU

12 CRESTVIEW ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: André Riendeau

Address: 12 Crestview Rd Tariffville, CT

Telephone number (optional) _____ Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Docket 1384296-06081
Item Nbr 22
Page Nbr 138

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: Simsbury, Bloomfield, W. Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

Valley Barber, Elizabeth's,

UNITED STATES POSTAL SERVICE

05/02/2011

THE FITCH FAMILY

21 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Fitch

Address: 21 West Point Terr.

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Docket 1384296-06081
Item Nbr 22
Page Nbr 74 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Hopmeadow ST.

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Crocker Barrel Valley Barber Elizabeth's
Tommy's Package Store

UNITED STATES POSTAL SERVICE

05/02/2011

JULIEANN CASSIDY

24 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Julieann Cassidy

Address: 24 Hayes Tariffville, CT 06081

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I really love Tariffville post office always a great time chatting with fellow neighbors

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				
Buying money orders			✓	
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Elizabeths, Crackerbarrel, T-ville pkg store

UNITED STATES POSTAL SERVICE

05/02/2011

SUSAN GETZ

19B MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

iers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Susan Getz

Address: 19B Mountain Rd

Telephone number (optional) _____ Date: 3-2-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please save our Post Office it is part of the charm of the village of Tariffville

Docket 1384296-060811
Item Nbr 22
Page Nbr: 76B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	X	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Florist Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

ANITA MCCOY

31 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good✓_____ No Opinion_____ Worse_____

Please explain:

No change in Service

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Anita McCall

Address: 31 Wood Duck La, Tariffville

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN STEVENSON

6 LEWIS STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain:

LONGER DRIVE I WAIT

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: JOHN STEVENSON

Address: 10 LEWIS ST, TARIFFVILLE CT

Telephone number (optional) 860 430 4056 Date: 3.2.11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

THE DAVIS FAMILY

12 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Davis

Address: 12 Tariffville Circle

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

DAVID MELLEN

PO BOX 477
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good ✓ No Opinion ___ Worse____

Please explain.
SLIGHTLY OUT OF MY WAY, BUT NOT TOO BAD.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: DAVID MEIEN

Address: 36 WINTHROP ST PO BOX 467

Telephone number (optional) _____ Date: 3.15.11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			Always	
Mailing letters		✓		
Mailing parcels				✓
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Village Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

ESTELLA L PAFFRATH

9 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ✓ Worse____

Please explain:

NO PO BOX USED

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ESTELLA L. PAFFRATH

Address: 9 MAUARD CIRCLE, TARIFFVILLE, CT 06081

Telephone number (optional) 860-658-5833 Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	___	√
Mailing letters	___	___	___	___
Mailing parcels	___	___	___	√
Picking up PO Box mail	___	___	___	√
Buying money orders	___	___	___	√
Sending Express Mail	___	___	___	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	√
Using public bulletin board	___	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury, Windsor, Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	___

If so, which businesses:

Grocery Stores, Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

ANTHONY WITKIEWICZ

55 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Anthony W. Thiemer

Address: 55 Elm St. Tariffville

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

EDWARD AND ALICE SCHOENROCK

31 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

[illegible] of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: EDWARD & ALICE SCHOENROCK
Address: 31 WEST POINT TERRACE
Telephone number (optional) 860-658-4021 Date: 2/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

BARBER SHOP

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT BRUNO

46 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9531

...ers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓__ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert Breuo

Address: 46 West Point Terrace

Telephone number (optional) 860-651-9346 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384295-06281
Item Nbr 22
Page Nbr 31 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

CLAUDE RIOUAL

12 MAIN STREET EXT
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Claire Rivers

Address: 12 MAIN ST EXT TARIFFVILLE CT

Telephone number (optional) 860-462-0495 Date: 03-01-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Docket:1384295-06081
Item Nbr:22
Page Nbr: 356

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels				X
Picking up PO Box mail				X
Buying money orders			X	
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

ALAN PLOTKIN

10 HARTLAND ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓___ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Alan Platkin

Address: 12 Hartland Rd

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire:

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Docket 1384396-00081
Item Nbr 22
Page Nbr 36 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	✓	____	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

CHRISTINA B PYNE

45 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Christina B. Payne

Address: 45 Hayes Rd

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: [illegible]

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

POSTAL CUSTOMER

40 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____ 40 Elm St

Address: _____ Tariffville CT

Telephone number (optional) _____ 06081 _____

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Docket:1384296-060801
Item Nbr:22
Page Nbr: 55 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	X	____	____
Mailing letters	____	X	____	____
Mailing parcels	____	X	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	X	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Restaurants - Barber shop - post office -

UNITED STATES POSTAL SERVICE

05/02/2011

CRAIG ULIASZ

3 HARTLAND ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

istomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Craig Uliasz

Address: 3 Hartland Rd.

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

No changes, our carrier does a great job!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Granby, Simsbury, Southwick, MA.

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Restaurants, shops, many others

UNITED STATES POSTAL SERVICE

05/02/2011

MR. & MRS. JOHN NOWAK

11 HARTLAND ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...ustomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good_X__ No Opinion____ Worse____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mr. & Mrs. John Nowak

Address: 11 Hartland Road

Telephone number (optional) 860-658-1590 Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Elizabeth's Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

WILLIAM & RITA DAILEY

23 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: William + Rita Bailey

Address: 23 Westpoint Terr.

Telephone number (optional) 860-658-6486 Date: 3-3-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	X	____
Sending Express Mail	____	____	X	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	____
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Valley Barber shop, spirit shop

UNITED STATES POSTAL SERVICE

05/02/2011

THE GIRGENTI FAMILY

73 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓__ Worse_____

Please explain:

_____
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Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: GIRGENTI

Address: 73 Kim

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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_____

Docket 1384296-26061
Item Nbr 22
Page Nbr 123

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's at Tville Deli

UNITED STATES POSTAL SERVICE

05/02/2011

SANDRA MERCEY

23 MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ✓ Worse____

Please explain:

It is more convetient because I very seldom go to Simsbury maybe 2 times a month if necessary

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sandra Mercer

Address: 23 Mt Rd Tariffville CT

Telephone number (optional) 658-1521 Date: 3-4-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384295-06081
Item Nbr 22
Page Nbr 933

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓	✓	
Mailing parcels				✓
Picking up PO Box mail	✓			
Buying money orders				
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
	✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

JEAN SANDHOFER

9 QUAIL DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jean Sandwiker

Address: 9 Quail Dr

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Docket:1384296-06081
Item Nbr:22
Page Nbr: 94A

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

[illegible] The Mill at 2T, Ben Zone, [illegible] by Lilly

UNITED STATES POSTAL SERVICE

05/02/2011

DENISE GUERRIERO

5 TEAL CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-0631

ners of Tariffville who have continued to receive their mail via post office box service [redacted] at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Denise Guerriero

Address: 5 Teal Circle

Telephone number (optional) _____ Date: 3/6/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville Post office has the perfect location for stopping by before or after work. It is too bad the building is in such a state of disrepair. I hope it can be fixed.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	√	____
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ____ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Dieterrittie, Cracker Barrel, Elizabeths, [illegible] Shop

UNITED STATES POSTAL SERVICE

05/02/2011

AMY & FRANK SALLS

PO BOX 624
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. First, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain: Very inconvenient, out of the way

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Anna and Frank Salls

Address: P.O. Box 624, Tariffville CT 06081

Telephone number (optional) 860 651-1155 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do not close this office

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	✓	___	___
Mailing letters	✓	___	___	___
Mailing parcels	___	___	✓	___
Picking up PO Box mail	✓	___	___	___
Buying money orders	___	✓	___	___
Sending Express Mail	___	___	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	___
Using public bulletin board	✓	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	___

If so, which businesses:

Post office, Flower Shop, Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

DIANA POOLE

18 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

. . . . . customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Diana Poole

Address: 18 Mallard Circle

Telephone number (optional) _____ Date: 03/07/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Providing less branches and later hours I would be preferred. I currently drive to Bradley Airport to send out postal business as they are open till 11 pm

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	✓
Mailing letters	____	____	____	✓
Mailing parcels	____	____	____	✓
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: Granby, Simsbury, Airport

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ✓

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

THE GLAZER FAMILY

60 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Collection Box which was located outside the Tariffville if it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket:1384299-060981
Item Nbr:22
Page Nbr: GSA

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	√	____	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	√	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Bridal Shop, Restaurants

ustomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Glazier

Address: 60 Winthrop Street

Telephone number (optional) 8606510426 Date: 3/6/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We use the Tariffville post office on a regular basis to buy stamps & mail packages & large envelopes. We also use the outdoor collection box to drop off mail weekly as we do not put out going mail in our mailbox.

UNITED STATES POSTAL SERVICE

05/02/2011

MARY JEPEAL

15 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...e customers of Tariffville who have continued to receive their mail via post office box ... located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse__X__

Please explain: Have to Drive over - Start Car Price of Gas Have to make Special trip

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Jepeal

Address: 15 Winthrop St

Telephone number (optional) 860-658-7778 Date: 3-6-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am a senior citizen and the stairs at the old Postoffice is hard to climb.

Docket 1384296-06081
Item Nbr 22
Page Nbr 99B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	___	___ occasionally
Mailing letters	✓	___	___	___
Mailing parcels	___	___	___	___
Picking up PO Box mail	✓	___	___	___
Buying money orders	___	___	___	___
Sending Express Mail	___	___	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ___

If so, which businesses:

Liquor Store, Elizabeths - Crack Barrel Pub

UNITED STATES POSTAL SERVICE

05/02/2011

ANDRE RENAID

PO BOX 471
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good ✓ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: ANDRE RENAUD

Address: 11 MAIN ST. EXT. PO. BOX 471 Tariffville, CT.

Telephone number (optional) 860-651-8230 Date: 3/7/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

A Post Office is needed in this Town. Although we are ~~[illegible]~~ near Simsbury we are Isolated Because of the River. And though the service is good in Simsbury it is not easy to go there to recieve mail.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders			✓	
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Restaurant — Barber shop — Antique shop

UNITED STATES POSTAL SERVICE®

05/02/2011

CHET & LAURIE MATCZAK

PO BOX 573
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain
It is out of my way. There isn't long enough hrs because of the extra distance & being out of my way I only go once a week. I cannot walk there. ~~[redacted]~~ I do in Tariffville on my days off.
The parking situation is horrible. The other day I had to circle the building three times to get a parking spade. This is dangerous to do with the traffic on Hopmeadow and short distance between the two driveways of the Post office.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Chet & Laurie Matczak
Address: PO Box 593, 18 Wooster Rd., Tariffville CT 06081
Telephone number (optional) 860-508-3201 Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Because of the location of the Tariffville Post Office at the intersection of two major commuter routes (Rtes. 189 & 315) there are many people who use Tariffville Post Office who are just passing through to & from work.
We have talked to several of these people and received phone messages from them. They like to see the Tariffville Post Office stay open. Some of the people are teachers at Tariffville school. There are also people that live in the North End of Bloomfield, as well as people who work in the Millak Turns Road. Several of the businesses in the Griffin Office Parks bring mail business to Tariffville. It's our understanding that the Tariffville Post Office was a profitable location because of the amount of commercial business.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √ no one in the family does

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Cracker Barrel Pub, Elizabeth's Restaurant, Village Pub, Fville Wine & Spirits, Tariffville Water Co., The Mill at 27, Valley Barber Shop

UNITED STATES POSTAL SERVICE

05/02/2011

RITA GIORDANO

60 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

stomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain. Someone broke my mail box/post soon before the ground was too cold & hard for the replacement (early NOV) before ~~[illegible]~~ snow/sleet storms happened then! I had to drive to P.O. almost every single day to pick up my mail! I'm still waiting for the ~~[illegible]~~ snow to mell & ground to be soft enough to have my new mail box post installed! Costly gas to just go & pick up my mail! Thanks JH

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion ✓ **Worse_____**

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Rita Giordano

Address: 60 West Point Terrace, Tariffville, CT 06081

Telephone number (optional) _____ Date: March 4, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please consider to return our Post Office to our area. Thank you!

Docket 1384296-08081
Item Nbr 22
Page Nbr: 103 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

JA & PR SOTTOLANO

2 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion X Worse_____

Please explain:

I don't believe there was a change in our carrier so I wouldn't expect a change in that service. Pick up however is a completely different story for undeliverable mail. Walking distance to Tariffville P.O. is significantly more convenient than driving to Simsbury P.O.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: J. A. & P.R. SOTTOLANO

Address: 2 HAYES RD

Telephone number (optional) 860-651-0096 Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville P.O. is SIGNIFICANTLY more than just a service. You have reduced expenses to bare minimums and still it serves a vital community function. The only person assigned to this location does as much if not more than all the Simsbury P.O. for our community. Bow Thing transcend & bring the much needed image boost the USPS is seeking. Tariffville P.O. brings that image so many other branches severely lack.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	X	X	___
Mailing letters	___	X	___	___
Mailing parcels	___	X	___	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Cracker Barrel, Elizabeth's Fine Wine and Spirits

UNITED STATES POSTAL SERVICE

05/02/2011

MICHAEL & NANCY CHAVEZ

66 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-6631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Michael & Nancy Chavez

Address: 66 Elm St., Tariffville, CT 06081

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since the closing, I have needed to mail packages at least 5 times. Bradley and Simsbury have terrible parking and long lines. I often drive to the Bradley Airport Post office which is out of my way (10 miles?).

Docket: 1384296-060001
Item Nbr: 22
Page Nbr: 12 of 16

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	√	____	____
Mailing letters	____	√	____	____
Mailing parcels	____	√	____	____
Picking up PO Box mail	____	____	√	____
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Cooke Pond, Electric

UNITED STATES POSTAL SERVICE

05/02/2011

JESSICA KIM

2 TUNXIS ROAD STE 112
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are currently looking for a location to put a collection box within the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9831

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

N/A

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jessica Kim

Address: 2 Tunxis Rd, Suite 2 Tariffville, CT 06081

Telephone number (optional) _____ Date: 3/2/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Even just the addition of a postal box would be incredibly helpful to businesses in the community

Docket: 1384296-06061
Item Nbr: 22
Page Nbr: 1068

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Elizabeth's Market Basket

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN GRAHAM YERKAS

PO BOX 531
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket:1384296-06081
Item Nbr:22
Page Nbr: 106 A

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse__✓__

Please explain.

There are no parking spaces anywhere near the Simsbury Post Office. There never has been adequate parking at this post office. I have never had a problem parking at Tariffville.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: John Graham Yerks

Address: Tariffville, CT 06081 PO Box 531

Telephone number (optional) — Date: 4 March 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Flooding

The road between Tariffville and Simsbury is narrow, has a long curving hill, and is flooded after heavy rains on runoff. When the new bridge was put in the road account raised above flood level. Any detours are quite long

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never	
Buying stamps	____	____	____	____	When needed
Mailing letters	____	____	____	____	" "
Mailing parcels	____	____	____	____	" "
Picking up PO Box mail	____	✓	____	____	
Buying money orders	____	____	____	✓	
Sending Express Mail	____	____	____	____	When needed

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

Mulcahy [illegible], [illegible], [illegible], [illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

JOANN FENN

PO BOX 555
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain. Not easy drive or parking - Waiting for mail. Poor parking

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Joanne Fenn

Address: PO Box 555, Tariffville, CT

Telephone number (optional) 860 658 2283 Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Not happy with the drive to Simsbury. Tariffville is easy to get to. The service is excellent they always suggest the best way to ship, the quickest amount of time to get to its location. I'm sure you will be able to find a new location ~~soon~~ With the price of gas going up - it becomes a hardship for everyone

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	✓	____	____	____
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	Sometimes	____
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

2 Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT BEGLEY

75 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert Begley

Address: 75 Winthrop St.

Telephone number (optional) 860-651-9233 Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It would be nice to keep a post office in Tariffville. It was very convienent & was important to Tariffville.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 1058

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels				✓
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Restaurants (Elizabeth's + Cinnamon)
Tariffville Branch Shop

UNITED STATES POSTAL SERVICE®

05/02/2011

CATHERINE MCDONNELL

2 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-6631

... of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse__✓__

Please explain:

MY MAIL IS ONE TO TWO DAYS BEHIND AS COMPARED TO WHEN THE POST OFFICE WAS OPEN.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: CATHERINE McDONNELL

Address: 2 WHITE WATER TURN, TARIFFVILLE

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE Tariffville post office gives good old fashioned service. Many Americans [illegible]. I have found it difficult to do my postal business since the office closed - from dropping off mail on the way to work for the 6:30 am pickup to [illegible] in at the close of day on my way home from work. It is out of my way to go into Granby or Simsbury Center and [illegible] price of gas [illegible] to [illegible] a [illegible] round-trip each time I want to mail a letter or package or purchase stamps adds up. The Tariffville office is within walking distance for the majority of residents. It is a friendly office where everyone is treated like a friend and not just the next [illegible]

I know people that would buy from the Simsbury post - because of the great service and [illegible] in Tariffville. Please reopen it - I drive by everyday on my to see the flag flying - a sign back with [illegible] the doors are open for business.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 109B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

ELIZABETH'S RESTAURANT, CRACKER BARREL, TURNER PACKAGE STORE, BARBER SHOP, ST BERNARD'S CHURCH

UNITED STATES POSTAL SERVICE

05/02/2011

AL & DEBORAH CARPENTER

17 RED HILL ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

... customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain

We have to drive there using more gas, time and having no other reason to go to Simsbury.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Al + Deborah Carpenter

Address: 17 Red Hill Rd

Telephone number (optional) 860 651 4184 Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

my husband has to drive to the Simsbury post office now + so goes only every other day because of the gas + he has no other business to do there. He says the line to mail packages for his business are very long and there is no convenient parking available as the spaces are taken. We hope our historical post office can be restored for the historical + social value it has been to our unique community. The TVA + other citizens including us will help however we can. Thank you.

Docket 1384296-06081
Item Nbr 22
Page Nbr 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders	√			
Sending Express Mail		√		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Auto - Restaurants Hairdressers - its very inconvenient to go to Simsbury Post Office - it would be greatly appreciated if it was reopened. The other tenant is occupying the building which is the Post Office

UNITED STATES POSTAL SERVICE®

05/02/2011

CHRISTINE JENNA

PO BOX 142
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse✓___

Please explain:

1) it's out of the way
2) ~~the~~ it's crowded - always a line
3) service is slow
4) it appears to be very inconvenient for the Simsbury Postal workers
5) There is no need to shut down Tariffville Office that is quite obvious

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Christine Sims

Address: P.O. Box 418 Tariffville CT

Telephone number (optional) 860-805-6138 Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville is a community of its own. The Post Office is the focal point of that community. To have our mail serviced outside of Tariffville is like trying to destroy the heart center of a community. No money can buy the friendly smiles or people get in and out of the Tariffville Post Office.

It would be a shame to destroy that.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

PETER PAVEGLIO

10 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (800) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Peter Paveglio

Address: 10 Woodside Rd, Tariffville

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We moved to Tariffville a year ago. We didn't have our mailbox up for a couple days and the post office staff. May this was really helpful. It is really nice and convenient to have a small town post office to add to our community. Hopefully a [illegible] to bring back a post office [illegible].

[signature]

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels		✓		
Picking up PO Box mail	✓			
Buying money orders		✓		
Sending Express Mail		✓		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth
Charles Barrett Charbrod Flagg

UNITED STATES POSTAL SERVICE®

05/02/2011

PAT CARPEN

PO BOX 368
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6455.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

mers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain:
very inconvenient to park & to have to drive there and sometimes stand in long lines.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: PAT CARPEN

Address: 24 WOOSTER Rd Box 368 TARIFFVILLE, CT. 06081

Telephone number (optional) _____ Date: 3/5/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our post office has been wonderful since I was a small child. Everyone there has always been very helpful. They were always quick & courteous.

Now at times we have to stand in a long line and wait or wait to try to get a parking spot. To shut down the post office in Tariffville would be an injustice to the customers.

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Item Nbr 22
Page Nbr 114B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				Not nice but we did for 5 years or so
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury Office on Hopbrook – NO PARKING LONG LINES

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Barber Shop ~~[illegible]~~ Village Auto Center
Creation by Lily Elizabeth's
New Store

UNITED STATES POSTAL SERVICE

05/02/2011

DEBRA L SKINNER

22 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

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Better ___ Just as Good___ No Opinion ___Worse____

Please explain.

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

We have the same driver who has been delivering our mail - although timing of delivery is more erratic.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Debra L. Stevens

Address: 22 Wooster Rd, Tariffville CT 06081

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We would hate to loose our Post Office!

Docket 1384296-00081
Item Nbr 22
Page Nbr 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Restaurants, package store, florist

UNITED STATES POSTAL SERVICE

05/02/2011

ERIC DAHLIN & KATIE KENNEDY

110 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

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Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓_ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Eric Dahlin & Katie Kennedy

Address: 110 Tariffville Rd.

Telephone number (optional) 860 989-5176 (cell) Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We love the Tariffville Post Office. It made us feel like we were part of a community. The service was fantastic - both the carrier and the office. Considerate, friendly, helpful. It was a big plus to living in Tariffville. We hope it reOpens!

Docket:1364296-065081
Item Nbr:22
Page Nbr: 1 of 2

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

ELINOR HOFFMAN

49 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

... customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Elenor Hoffman

Address: 49 West Point Terrace

Telephone number (optional) 860-658-4735 Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville post office staff has always been friendly, competent and quick to meet customer needs

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Cracker Barrel - Elizabeth's, Hair Gallery at the Mill Village Plumbing.

UNITED STATES POSTAL SERVICE

05/02/2011

ERIC DAHLIN & KATIE KENNEDY

110 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

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Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

#115
Duplicate
no questionnaire to match up. This was a duplicate response sent out to customer.
BLM

UNITED STATES POSTAL SERVICE

05/02/2011

CAROL MCLEAN-SHINAMAN

53 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address: _____

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

Docket 1354296-06081
Item Nbr 22
Page Nbr: 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	_____	_____	_____	_____
Mailing letters	_____	_____	_____	_____
Mailing parcels	_____	_____	_____	_____
Picking up PO Box mail	_____	_____	_____	_____
Buying money orders	_____	_____	_____	_____
Sending Express Mail	_____	_____	_____	_____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	_____	_____
Using public bulletin board	_____	_____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
_____	_____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

SUSAN VANKLEET

30 TUNXIS PLACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Susan VanKleef

Address: 30 Turnus Place Tariffville, CT 06081

Telephone number (optional) 860-651-0490 Date: March 2, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville P.O. is a historic building a meeting place for community members + used by people in towns other than just Tariffville. Closing down the service has been very inconvenient especially for the seniors in the community. Many businesses + people who work from home use the P.O. It is a friendly place with great service. No other P.O. has ever called me to tell me I have a damaged, undeliverable package or delivered mail with an inaccurate address. Please open up the Post office again. Thank you

Docket:1384296-06061
Item Nbr:22
Page Nbr 113 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Cracker Barrel - Elizabeth's Hair Gallery/at the Mall

Village Plumbing.

UNITED STATES POSTAL SERVICE

05/02/2011

LOERING M JOHNSON

PO BOX 372
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6405.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

If Tariffville who have continued to receive their mail via post office box service located at ...isbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse X (much)

Please explain.

Requires driving eight miles - roads may be wet, snowy, icy
Traffic is a problem at some times of the day
Parking is a problem
Lines at the counter are long at some times
Post office arrangements are not convenient

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Loering M. Johnson

Address: 14 Lewis St, P.O. Box 272, Tariffville

Telephone number (optional) 860-658-7462 Date: 4 March 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

See copy of letter to Rep. D. LeBeau, attached

Docket: 1384296-06081
Item Nbr: 22
Page Nbr: 12B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels	X			
Picking up PO Box mail	X			
Buying money orders				X
Sending Express Mail			X	
Sending Priority mail		X		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

Elizabeths Crocker Pharmacy
Village House [illegible]

Loering M. Johnson
P. O. Box 372
Tariffville, CT 06081-0372

Date: 4 March 2011

To: Beau D. LeBouef, Manager, Post Office Operations
141 Weston Street
Hartford CT 06101-9992

Subject: Tariffville Post Office

Mr. LeBouef:

Thank you for giving me the opportunity to contribute some information in the consideration of the problems of the Tariffville Post Office. I have completed the questionnaire and returned it, but would like to offer you some of my thoughts.

The Tariffville Post Office has been serving this community for 183 years and has been one of its attractions. Having a local post office was one of the reasons we moved here in 1957. In that regard, the loss of the Post Office, if it were closed, would be an economic loss to all of the property in the community.

A similar effect would be the environmental impact. It is four miles from my house to the Simsbury Post Office, eight miles round trip. For forty years I have been walking to the Tariffville Post Office nearly every mail day (1.8 miles round trip); not doing so only in the cases of heavy rain and extreme icing. Many other Tariffville residents also walk to the Post Office. These actions save gas and reduce the carbon footprint of the community. There are no safe bike trails to the Simsbury Post Office. Thus requiring Tariffville residents to drive to Simsbury (it is too far to walk on a regular basis) would cause a considerable environmental impact as well as involving them in the increased costs and hazards of travel

An economic loss, environmental concerns, and travel issues would present Tariffville residents with a hardship which, in these difficult times, is not easily accommodated.

In addition it seems that a closing of the Tariffville Post Office does not make good business sense. The Tariffville Post Office is not fancy or lavish, is in a convenient location, and serves a sizeable community. The location is such that many commuters on their way to work or on their way home stop to obtain necessary postal services.

As a small businessman myself, it seems prudent to cut expenses, yes, but not cut services to a community where it would produce hardship and an undesirable environmental impact and which has, I believe, demonstrated a substantial use of postal services.

Regards,

Loering

Loering Johnson
14 Lewis St., P. O. Box 372, Tariffville, CT

tu\ltrttbd11'304.wpd

Cc: Post Office Marketing Coordinator

UNITED STATES POSTAL SERVICE

05/02/2011

TERRI O'DONNELL

10 LEWIS STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

I heard he works out of Simsbury PO now anyway.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Terri O'Donnell

Address: 10 Lewis St Tariffville

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I love our post office. It is convenient and pleasant to visit. No long lines like at others. Simsbury P.O. is a nightmare. The parking and trying to exit onto Hopmeadow is a free wedding. I find I drive around with packages because I find it so inconvenient to go to another P.O. Also, a lot of people walk to our P.O. It would be a hardship for many. Please keep our post office OPEN!!

(all my kids as 1st graders, had their first field trip - and walked to the post office + mailed letters)

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	____	____	____ occasionally
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓ have to use

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___ sometimes

If so, which offices: Suffield

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Village Auto, Elizabeth's, Rocking Barrel, Valley Barber

UNITED STATES POSTAL SERVICE

05/02/2011

DIANE ROBINSON & CLAY KEVOLIN

142 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. We are currently looking for a a site to relocate the collection box for the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	✓	____	____
Mailing letters	✓	____	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Most businesses - Mill at 2 Tunxis, Village Auto, CrackerBarrel, Elizabeth's, Barbershop, Beauty Salon

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain: Not applicable

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

I haven't noticed any changes

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Diane Robinson + Clay Krevolin

Address: 142 Tariffville Road

Telephone number (optional) 860-651-3984 Date: March 1, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There is inadequate parking at the Simsbury Post Office and long lines.

PLEASE keep the Tariffville Post Office open.

PLEASE re-open the mailbox in front of the Tariffville Post Office. It is impossible to use the mailbox on Elm Street if you are driving a car. There is too much traffic on Elm Street and it is too far to walk to that mailbox - and we are with 5,000 cars per day driving on Tariffville Rd

Thank you.

UNITED STATES POSTAL SERVICE®

05/02/2011

R. HUFSMITH

17 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition,for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain. Simsbury Post office is 6-8 miles Round Trip

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: R. Hufnagel

Address: 17 Wood Duck Farm Tariffville, CT

Telephone number (optional) 860-658-1859 Date: 3/3/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Many elderly folks live in this area. We have flooding problems causing a much longer trip to post office in Simsbury - Please retain Tariffville for older folks

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	✓	___	___
Mailing letters	✓	___	___	___
Mailing parcels	✓	___	___	___
Picking up PO Box mail	___	___	___	___
Buying money orders	___	___	___	___
Sending Express Mail	___	___	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	___

If so, which businesses:

Restaurants, Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

JUDITH AND MAT LATIN

3 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain.

DISTANCE TAKES MORE TIME NOT CONVENIENT WITH WORK HOURS.
DIFFICULT TO PARK IN SIMSBURY.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Judith and Mario Latini

Address: 3 WEST POINT TERRACE, TARIFFVILLE

Telephone number (optional) _____ Date: 3/3/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We loved the convenience of the Tariffville Post Office and miss it a great deal. The building needed attention for a long time.
Post mistresses have always been very friendly, efficient & helpful.

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Item Nbr 22
Page Nbr 134 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Granby Post Office

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth Lemmond, Clerk-Board, Inspection

UNITED STATES POSTAL SERVICE

05/02/2011

BEVERLY M PINNEY

21 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ **Just as Good** ___ **No Opinion** ___ **Worse** X "Much"

Please explain:

Simsbury P.O. is just so crowded. The parking is terrible and just not enough

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ **Just as Good**_____ **No Opinion**_____ **Worse**_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Beverly M. Penney

Address: 21 Winthrop St., Tariffville

Telephone number (optional) 860-651-6584 Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are senior citizens as are two of our neighbors and going to Simsbury is extremely difficult. We enjoyed the daily walk to the P.O. here. We considered RFD. But there isn't a good place for the mail box. There are a few nest in which were under 15 feet of snow and are all smashed.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Village Quik, Beauty by Jennie, Restaurants, Village Store

CONNECTICUT VALLEY DISTRICT

UNITED STATES POSTAL SERVICE

March 1, 2011

Dear Tariffville Postal Customer:

As the postal manager responsible for all post offices in your area, I would like to update you on how we will proceed in the case of your local post office.

The Tariffville Post Office was recently evacuated at the direction of the landlord on Friday, February 4, 2011 due to structural deficiencies. As you know, it became necessary to suspend services at the Tariffville Post Office on that date. The collection box has also been removed from the premises at the Tariffville Post Office due to its unsafe location near the facility. We have not returned to the facility.

While the Tariffville Post Office is suspended, customers will continue to pick up their mail at the Simsbury Post Office located 3.4 miles away at 932 Hopmeadow Street, Simsbury, CT 06070. This action does not require a change of mailing address for any Tariffville customer.

6.8 Round Trip / Can't get to Simsbury without going much further

Retail services are provided Monday through Friday from 8:30 am to 5 pm, and on Saturday 9 am to noon in Simsbury. Other locations providing stamps at no added charge include CVS, Staples, Wells Fargo Bank and Price Chopper.

Customers presently receiving rural delivery have not experienced a change in service, with the possible exception of picking up an oversized parcel or signature-required item at the Simsbury Post Office if the carrier was unable to deliver.

As a reminder, when an item is too large for the mailbox or needs a signature, the carrier will leave a notice and return the item to the Simsbury Post Office. You may pick up the article at the Simsbury Post Office, request redelivery on another day convenient for you, or authorize the carrier to deliver the item to another person.

I realize with change there is always concern. No final decision to permanently discontinue the Post Office has been made. A community meeting will be held at or near the Simsbury Post Office in the coming weeks to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services. In the interim, we are confident that you will continue to receive the same quality and professionalism as you had in the past.

If you have any questions, you may call Barbara R. Mastroianni, Post Office Review Coordinator at (860) 524-6495.

Sincerely,

Beau D. LeBouef

BEAU D. LEBOUEF
MANAGER, POST OFFICE OPERATIONS

cc: Postmaster, Simsbury
Postmaster, Tariffville
Post Office Review Coordinator

141 WESTON STREET
HARTFORD CT 06101-9992

UNITED STATES POSTAL SERVICE

05/02/2011

LYNN P BROWN

45 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

, or those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Lynn P Brown

Address: 45 W Pt Terrace

Telephone number (optional) 860 651 3668 Date: March 4 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I miss the T-Ville P.O. so much!
Please bring it back - differently
packages at other offices - just not
convenient.

Docket 1384296-06081
Item Nbr 22
Page Nbr 136 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	√	____	____
Mailing letters	____	√	____	____
Mailing parcels	____	√	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	√	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Cracker Barrel Pub
Applebee's
Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

WEED/WESTCOTT

35 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓__ Worse_____

Please explain:

We did get mail for the wrong person in our box, but that used to happen occasionally with the Tariffville PO also.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Wendy Wescott

Address: 35 W. Pt. Terr.

Telephone number (optional) _____ Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-06081
Item Nbr 22
Page Nbr 1270

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: [illegible]

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE®

05/02/2011

VALLEY COLLECTOR CAR CLUB

PO BOX 25
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse_✓_

Please explain.
OFTEN A LINE OUT SERVICE AREA DOOR

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Valley Collector Car Club - Wayne Hoffman V.P.
Address: P.O. BOX 25 TARIFFVILLE, CT. 06081
Telephone number (optional) 860-657-4735 Date: MAR. 3, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville Post Office provided a friendly, knowledgeable service with a helpful attitude

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	✓	___	___
Mailing letters	___	✓	___	___
Mailing parcels	___	___	✓	___
Picking up PO Box mail	✓	___	___	___
Buying money orders	___	___	___	✓
Sending Express Mail	___	___	___	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	✓
Using public bulletin board	✓	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes No

___ ___

If so, which businesses:

Florist, VILLAGE Automotive, Restaurants, Packaging Co

UNITED STATES POSTAL SERVICE

05/02/2011

MARY LILJEDAHL

64 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-0631

...tomers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse___ Don't use

Please explain: Delivered when I am at work!

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion___ Worse_____

Please explain:

Delivered when gone

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Lilyedahl

Address: 64 W Point Terr.

Telephone number (optional) 860-658-9984 Date: 3/2/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Can the Town of Simsbury help in demanding upkeep of the present Tariffville PO?

Docket: 1354296-06061
Item Nbr: 22
Page Nbr: 13913

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

Quaker Barrel, Elizabeth's, Supersport package store

UNITED STATES POSTAL SERVICE

05/02/2011

MARY J FORTIN

PO BOX 502
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain: The Parking and distance is very inconvenient ~~inconvenient~~. I have had to come twice in one day due to no parking space. Postal clerks are very professional.

The issue for me in parking

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary J. Fortin

Address: 25 Mt Rd PO Box 502

Telephone number (optional) _____ Date: 3/3/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Hopefully The Tariffville Post office will be ~~reopening~~ reopening. I never had any complaints in the last 42 years The Postal Clerks have always been very helpful

Docket 1364296-06061
Item Nbr 22
Page Nbr 130 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	____	√
Picking up PO Box mail	____	√	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Beauty by Jenny, Village Hair

UNITED STATES POSTAL SERVICE

05/02/2011

FRED AND DOROTHY COHEN

23 CRESTVIEW ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____✓ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Fred and Dorothy Cohen

Address: 21 Crestview Road Tariffville

Telephone number (optional) _____ Date: March 2, '11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My wife and I are both in our seventies. Though the Tariffville service has been very good over the years, for my peace of mind I personally take it important to have payments to the post office in Tariffville. To have to go to Simsbury Center would be a great inconvenience. My wife already does not drive.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels				✓
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Bunker Shop 'Beauty by Jennie', Village Automotive Center

UNITED STATES POSTAL SERVICE

05/02/2011

BETH & GLENN GERBER

6 WEST POUNT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

The Service is still very good.

Beth & Glenn Gerber
6 West Point Ter.
Tariffville, CT 06081

Please return survey in the enclosed envelope which has be...
15, 2011.

Name: GERBER

Address: 6 WEST POINT TERRACE TARIFFVILLE

Telephone number (optional) 860 651 9170 Date: 3-2-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(1) Losing the post office would be losing part of town history
(2) Convenience for town residents and business who could walk there
(3) present location is enhanced by new town green and gazebo
(4) TARIFFVILLE has strived to promote its individuality as the town that preserves uniqueness - it's Memorial Day Parade

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ____ No ____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

JENNIE WENESKI

38 MAIN STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ✓ Worse____

Please explain. Pain in the neck, when you walked before
Parking has awful in Simsbury

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jennie Wenaesh

Address: 38 Main St Tariffville

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The P.O was the hub in TV now its dead you don't see your neighbors friends its not just a P.O its a meeting place, when it was open at 7:00 it was very very busy.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Fayerweed Rest Gerber Barrett Corner
Package Store

UNITED STATES POSTAL SERVICE®

05/02/2011

PAMELA HEBERT

5 CENTER STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ **Just as Good** ___ **No Opinion** ___ **Worse** X

Please explain: Out of my Traffic route
Further away from my work
takes longer to get to post office
I barely make the 5PM weekly
closing time in order get packages

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ **Just as Good**_____ **No Opinion**_____ **Worse**_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Pamela Hebert

Address: 5 Center St. Tariffville, Ct

Telephone number (optional) 860 651-6721 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The post office is central to our village
community life.
Please find a way to restore it.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 13 of 13

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters	X			
Mailing parcels		X		
Picking up PO Box mail	X			
Buying money orders			X	
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

RUB ; ELIZABETH'S , DUTO REPAIR

UNITED STATES POSTAL SERVICE

05/02/2011

SUZANNE GULLEMMO

15 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

[illegible] of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_✓_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Suzanne Guillemo

Address: 15 Mallard Circle Tariffville

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please continue to have a Post office in Tariffville. If you take that away, Tariffville will lose part of it's uniqueness, and small town village feel. We love having the Post office and Maryanne behind that window. She is so nice & friendly and very helpful. She will be greatly missed! Tell her hello for,

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

Cracker Barrell, Tarville Package Store
Village Pizza & St. Bernards Church

UNITED STATES POSTAL SERVICE

05/02/2011

DOUG PERRAULT

4 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain. N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

The mail is in my mailbox when I get home.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Doug Perrault

Address: 4 Hayes Road

Telephone number (optional) 860 670 3487 Date: 2/mar/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville Post office is part of this village and receives it with additional character & charm. Removing the office from the village of Tariffville will be a dis-service to the community.

Docket 1384296-06081
Item Nbr 22
Page Nbr 136

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	✓	___
Mailing letters	___	✓	___	___
Mailing parcels	___	✓	___	___
Picking up PO Box mail	___	___	___	✓
Buying money orders	___	___	___	✓
Sending Express Mail	___	✓	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	✓
Using public bulletin board	___	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses: Elizabeth's Restaurant & Cracker Barrel

UNITED STATES POSTAL SERVICE

05/02/2011

GARY BASCH

22 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓_ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Gary Bach

Address: 22 Tanager Circle

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The people in Tariffville identify with the name. If we lose the post office and the zip code and become Simsbury, its not the same. People are proud of Tariffville.
Also there will be expense and hassle in advising people of a new zip code, printing new book checks, stationery, etc.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Elizabeth's, Crocker Burrell, Antonio's, Dunkin Donuts

UNITED STATES POSTAL SERVICE®

05/02/2011

DIANE MADIGAN

42 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Diane Madigan

Address: 42 West Point Tec. Tariffville

Telephone number (optional) 651-7259 Date: 3/2/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This Post Office is important to us. Please don't let the negligence of the property owner take that away from us. It is a vital piece of the Village!!! Thank you.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail			✓	
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's Cracker Barrell
Dt's A Plaster Thing, 2T

UNITED STATES POSTAL SERVICE

05/02/2011

MARK & ALISON FOLEY

61 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain: farther to drive
longer lines
harder to park

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service? in addition to

Better_____ Just as Good ✓ **No Opinion_____ Worse_____**

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mark & Alison Toby

Address: 61 Hayes Rd., Tariffville

Telephone number (optional) 860-651-7109 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are very hopeful that the Tariffville Post Office will open again soon. It is important to the community and to our daily lives.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	√	____	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	√	____	____
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Cake Basket Inn, The Village Apothecary

UNITED STATES POSTAL SERVICE

05/02/2011

ROLAND WOLF

2 CENTER STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

iers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain.

Very little parking, hard to get in and out. Always a line and help is very slow at the window.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Roland Wolf

Address: 2 Center St Tariffville

Telephone number (optional) 860-658-5689 Date: 3/10/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Simsbury should have one post office, not four (4) (4) four post masters, four rents, four heat, ass. cook at all the cost put out with four post offices in town.

Docket:1384296-06061
Item Nbr 22
Page Nbr 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	____

If so, which businesses:

Valley Barber Shop

UNITED STATES POSTAL SERVICE

05/02/2011

MARK HERRICK

PO BOX 367
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken, I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-6405.

Sincerely,

Beau L. Boucf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain:

No Parking
Long lines @ service desk

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mark Herrick

Address: PO Box 347 Tariffville CT 06081

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels				
Picking up PO Box mail		✓		
Buying money orders		✓		
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Fire Protection Services

UNITED STATES POSTAL SERVICE®

05/02/2011

J LARKIN

27 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: J. Larkin

Address: 27 W. Point Ter.

Telephone number (optional) 860 651 4964 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to see the Tville P.O. closed — it is the friendliest post office in the area + there is never a prolonged wait for service. Moving it to Simsbury would require a car, as it is too far to carry packages. Walking to our post office is a great plus for all the residents.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury West Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

2 Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

PAUL RODERICK

69 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

...s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain: TO BUSY
NO PARKING

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good_____ No Opinion ✓ **____ Worse____**

Please explain:

Please return survey in the enclosed envelop
15, 2011.

PAUL RODERICK
69 Hayes Rd
Tariffville, CT 06081

Name: _____

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Address: _____

Telephone number (optional) 860-658-5257 Date: 3-3-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

AS A Business IN Tariffville
We Need A Post Office
Here IN Town

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail		√		
Buying money orders				
Sending Express Mail		√		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

DONNA KEENE

17 CENTER STREET 2ND FLOOR
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____ N/A

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

The rural delivery is still the same as before.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Donna Keene

Address: 17 Center ST. 2ND Floor Tariffville, CT. 06081

Telephone number (optional) (860) 651-7824 Date: March 2, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I use Tariffville Post office as it the closet to my home and it is also within walking distance from my home.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	____	√
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury & West Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Village Automotive

UNITED STATES POSTAL SERVICE

05/02/2011

DAYTON, PIERCEY, & KNAPP

53 QUARRY ROAD
SIMSBURY, CT 06070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Dayton Piercey & Knapp

Address: 53 Quarry Road Simsbury CT 06070

Telephone number (optional) (860) 651-9354 Date: 3/03/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We're only - and closer to Tariffville than Simsbury Center - but the best part about the Tariffville P.O. is Mary Ann - always friendly, helpful, accommodating & has a smile on her face.

Docket: 1364296-05081
Item Nbr: 22
Page Nbr: 1453

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	X	X	X	___
Mailing letters	X	X	X	___
Mailing parcels	___	X	X	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	X	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	___	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
___	X

If so, which businesses:

___

___

UNITED STATES POSTAL SERVICE

05/02/2011

CHARLES JOHNSON

158 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better X **Just as Good_____ No Opinion_____ Worse_____**

Please explain:

We get the mail earlier. Packages is a big problem. Simsbury PO can not handle the added service and they let you know it.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Charles Johnson

Address: 158 Tariffville Rd

Telephone number (optional) 860 658 9182 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I get numerous packages. If Neil can not deliver I have to go to Simsbury. Parking awful and office can not handle the business.

Since the closure I drive to Granby where service is service and we discuss the awful service at Simsbury Main Office.

You people have created this problem on purpose. As you stated at a council meeting; you want to close these offices.

I will make sure this doesn't happen.

Why not rent the old Liquor Store on Whitehall. This would [illegible]

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	X	___	___
Mailing letters	___	X	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	___	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Barber Shop, Liquor Store, Both Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

PAMELA BASD

22 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion__✓__ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Pamela Bard

Address: 22 Tanager Circle

Telephone number (optional) _____ Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Having the convenience of the Tariffville Post Office has been wonderful, especially as it is within walking distance. Having to get the car out to go to the Simsbury PO when I don't have any of the errands to run is a nuisance. I understand it is difficult in the present economic environment, but I'll would love it to have my post office back. Thank you for sending out this survey.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Elizabeth's Restaurant, Crackerbarrel Pub, Package store, Scotts Custom Countertops, "It's Plasterific"

UNITED STATES POSTAL SERVICE

05/02/2011

THOMAS L SERGIO JR

23 MAIN STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓___

Please explain: No Parking, Traffic Problems Inconvenience of having To Drive 3.4 miles To Pick up Mail, every Day! Not alone The Cost of Fuel and Lost Time.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Thomas L. Sayre Jr.

Address: 23 Main St. Tariffville

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Post Office is more Than Just a Place To Pick-up your mail. In Many Cases (Like Ours) it is The Hub of The Town. A Place To See your Neighbors Ect. Closing our Post Office has changed all of That. NO Interaction with People. We Need our Post Office Wake-up!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Auto Repair, Package Store, Restaurants,

UNITED STATES POSTAL SERVICE

05/02/2011

HAROLD H PAFFRATH

9 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

CONNECTICUT VALLEY DISTRICT
UNITED STATES
POSTAL SERVICE

May 2, 2011

Memo to Record

The original questionnaire was misplaces, but a response was sent out to Harold H Paffrath, 9 Mallard Circle Tariffville CT 06081.

Barbara R. Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631
Phone: (860) 524-6495

UNITED STATES POSTAL SERVICE

06/02/2011

TOM CHAMPAGNEY

41 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Tom Champagney

Address: 41 Hayes Rd. Tariffville CT 06081

Telephone number (optional) 860-658-4172 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I miss the friendliness of the Tariffville P.O. It's handy if I have to mail something or need stamps, and the staff was always knowledgable and cared about good service. Please keep it open.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Tville Wine + Spirits (next to the P.O.) Cracker Barrel Elizabeth's

UNITED STATES POSTAL SERVICE

05/02/2011

HARRY & LOIS BARONIAN

12 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Harry + Lois Bessinger

Address: 12 Hayes Rd. Tariffville

Telephone number (optional) _____ Date: 3-2-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The nice thing about living in Tariffville is we are able to walk to the Post Office, Restaurants, Hair Dresser and Barber. Please keep the Tariffville post office open.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 15 of 18

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Hardware and Restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

CHRIS HABERBOSCH

54 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

_rs of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: CHRIS HAGENBOSCH

Address: 54 W PT TER.

Telephone number (optional) 860 729-6391 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I HOPE THERE'S A WAY FOR US TO KEEP OUR POST OFFICE.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 1336

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters			√	
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

All of them

UNITED STATES POSTAL SERVICE®

05/02/2011

MARILYN NOBLE

15 FAIRCHILD ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse X

Please explain:
I sometimes walked to Tariffville P.O. now I must drive & the parking is very different in Simsbury.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Marilyn E Noble

Address: 15 Fairfield Rd

Telephone number (optional) 658 4065 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1384296-060851
Item Nbr:22
Page Nbr: 1933

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters	X			
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail				X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ ? No ___

If so, which offices: Vernon Ct.

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

Tariffville Cinema, local restaurants, + Enlightened Ways in Mail

UNITED STATES POSTAL SERVICE

05/02/2011

JOE & MM O'GREEN

24 CRESTVIEW ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse Much ✓

Tariffville Water Co. PO Box 35

Please explain: I'm not in Simsbury daily – the parking is always more difficult – the agents are not friendly :)

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

24 Crestview.

Better_____ Just as Good_____ No Opinion ✓ **Worse_____**

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Joe & MM O'Green

Address: 24 Crestview Rd. Tariffville

Telephone number (optional) 860 658 2384 Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville Post Office is not just a broken down building – it's a local institution. The post mistress is a member of the Main St community. You should demand that the landlord repair the building inside and out!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	✓	____	____	____
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Occasional

Yes ✓ No ___

If so, which offices: Simsbury, Granby

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

The Cracker Barrel Pub, Elizabeth's Beauty by Irene

UNITED STATES POSTAL SERVICE®

05/02/2011

ANDREW W MITCHELL

PO BOX 5
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain. 7 mile round trip includes traffic lights and often heavy traffic in Simsbury center. Thus wastes time and gas. Window service in Simsbury inferior to Tariffville plus lines are longer. Parking also a headache at Simsbury P.O. Rarely enough spaces.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

N/A

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Andrew W. Mitchell
P.O. Box 5
Tariffville, CT
06081-0005

Address: _____

Telephone number (optional) 860 243 7026 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Other tenants have returned to the p.o. building in Tariffville, so why not USPS? Obviously the structure has not collapsed. Please restore service ASAP and end the inconvenience and aggravation for your customers. If you want to move to a new location in the village, start the process now and meanwhile operate in the existing location.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels		✓		
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Tville Wine + Spirits, Cracker Barrel, Elizabeth's

UNITED STATES POSTAL SERVICE

05/02/2011

MARY MURPHY

16 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT, 06101-9531

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_✓__

Please explain:

Mail delivery is later than usual.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mary Murphy

Address: 116 Church Street

Telephone number (optional) 860-651-4060 Date: 3-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please consider opening up the Tariffville PO again – we miss walking our kids through the neighborhood to the PO and stopping by the deli to sit at the counter after picking our packages etc. Everyone in our village will greatly miss the post office.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	√	___	___
Mailing letters	___	√	___	___
Mailing parcels	___	√	___	___
Picking up PO Box mail	___	___	___	√
Burying money orders	___	√	___	√
Sending Express Mail	___	√	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	___
Using public bulletin board	___	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Cracker Barrell, Tariffville Package Store, Elizabeths

UNITED STATES POSTAL SERVICE®

05/02/2011

MRS. JOAN T DUFFY

46 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain: for mailbox delivery

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mrs. Joan T. Duffy
46 Hayes Rd
Tariffville, CT 06081-0632

Address: _____

Telephone number (optional) _____ Date: 3-3-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I hope the Post office can find a more suitable Tariffville location, soon so that Tariffville can continue to have a Post office.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: East Granby

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Package Store, Cracker Barrell, Elizabeths, Barbershop

UNITED STATES POSTAL SERVICE

05/02/2011

RAY THOMAS

15 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good X **No Opinion_____ Worse_____**

Please explain:

Rural delivery? I live at Governors. Bridge Roads and have noticed no change in service

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Kay Thomas

Address: 15 Whitewater Trail

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	X	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	____
Using public bulletin board	X	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Village Hotel, Liquor Store

UNITED STATES POSTAL SERVICE

05/02/2011

JANE WHELCHEL

18 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jane Wielebel

Address: 16 Tanager Circle

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This PO is convenient, efficient
and important to our community

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Farmers Market Diner

UNITED STATES POSTAL SERVICE

05/02/2011

GREGORY L BANKS

2 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_X__ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: GREGORY L. BANKS

Address: 2 DANAGER CIRCLE

Telephone number (optional) 860 651 4432 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE POST OFFICE IS THE ANCHOR OF ANY COMMUNITY I DO NOT BELIEVE OUR SMALL COMMUNITY FURTHER THAN IT HAS BEEN ALREADY. KEEP THE TARIFFVILLE POST OFFICE OPEN!!!

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

ROBERT LOWNDES

4 FAIRCHILD ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Robert Lowndes

Address: 4 Fairchild Rd Tariffville

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tariffville is a great Post Office
I hope it will be back in Business
The People that work there have
been wonderful

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	✓	____	____
Mailing letters	____	✓	____	____
Mailing parcels	____	✓	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

Fox

UNITED STATES POSTAL SERVICE

05/02/2011

SANTA ORTIZ

55 ELM STREET C-16
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Santa Ortiz

Address: 55 Elm ST. C-16

Telephone number (optional) _____ Date: 3/4/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It's close to my house, so for me is more convenience. To have a post office at Tariffville. than to travel to Simsbury Post. Old walking distance for Exercise

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps		√		
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail				√
Buying money orders	√			
Sending Express Mail			√	

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

EMILIO AND KATHY DUCIMO

32 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Until this is resolved
Can you place a mail box somewhere
in Tariffville, so we can at least mail letters.

...nks

...e customers of Tariffville who have continued to receive their mail via post office box located at Simsbury Post Office, 3.4 miles away (**no change of address**), please ...e this section. How has compared to picking up mail at the Tariffville Post Office?

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__Just as Good___ No Opinion ___Worse____

...xplain.

*OR could the vacant liquor store be used for our P.O.?

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

*In any case, please save the antique post office boxes – they are charming

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: EMILIO AND KATHY DOCIMO

Address: 32 WHITE WATER TURN. TARIFFVILLE

Telephone number (optional) 658. 6986 Date 3/1/2011

*OR it maybe necessary to knock down the present P.O. whereby then a new building can be constructed.

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please bring back our Post Office to Tariffville. It is the heart of our Village.

*Perhaps it could be re-established at the Mill building? That would be grand!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	√	____	____	____
Mailing parcels	____	√	____	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	√	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ____ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

	Yes	No
	√	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

CATHERINE NEWCOMB

17 TEAL CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Catherine Newcomb

Address: 17 Teal Cir. Tariffville, CT 06081

Telephone number (optional) _____ Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I really hope the Post Office will keep a location in Tariffville CT. It is very convenient and not as busy as Simsbury P.O.

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Page Nbr 164B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail			✓	
Buying money orders				
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's cracker Barrel Mill at 2T, yoga in T'ville mill

UNITED STATES POSTAL SERVICE

05/02/2011

CARL A SUNDWALL

PO BOX 346
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse_✓_

Please explain:

Where ever I go to Farmington Valley Area Windsor - Windsor Locks or the Bradley Area The Tariffville P.O. is always on the way.
I usually have to go to the Simsbury P.O. - Parking is a bigger problem - With the price of fuel I don't need to drive AN extra 7 miles per day.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Carl A Sieradzki

Address: 15 Hayes Rd Box 346

Telephone number (optional) Tariff. Ct, 06 Date: 2 March - 11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The personal contact with the Postmaster at Tariffville is something that is Rare in the P.O. If one has a problem its always resolved + She has a great working Knowledge of PO rules regulations etc. - Also Simsbury PO is great dismal! - Needs Something to clean it up + get rid of the clutter.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	____	√
Picking up PO Box mail	√	____	____	____
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes No

____ √

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

BARBARA BARDWELL

15 RED HILL ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Barbara Bardwell

Address: 15 Red Hill Rd

Telephone number (optional) 860 658-9643 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel sorry for the people who have no transportation to get their mail. Tariffville has many people who can't afford gas to drive the 3.4 miles. I think it was to be a great saving to do away with our post office. Maybe they could use the building up by the school where the old package store was.

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

JANICE BELL

83 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-5495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Neal is still delivering so his idea of service may change but he still gives excellent service as always

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Janice Bell

Address: 83 Elm St, Tariffville

Telephone number (optional) 860-658-4328 Date: 3-3-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There is an empty building in Tariffville with no step so it is handicap accessible. Maybe Roland Wolf, the local barber's building would be available on other side of barbershop, again at ground level - no stairs

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	X	___	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail N/A	___	___	___	___
Buying money orders	___	___	___	X
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Windsorville, Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Cracker Barrel Pub, Elizabeth Flower shop, Barber shop Package Store, Tariffville School T-2 Restaurant, Yoga business

UNITED STATES POSTAL SERVICE

05/02/2011

ARLENE SHANNIR

52 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Arlene Shannon

Address: 52 Winthrop St.

Telephone number (optional) 860-916-5066 Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It seems that closing the post office here would discourage, not encourage Community here. We want to encourage commerce in this village.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	X	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	X	___

(less than monthly -- probably 6-8 x yr.

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Elizabeths Restaurant, Cracker Barrel Restaurant, Wine & Spirits

UNITED STATES POSTAL SERVICE

05/02/2011

LORRAINE C GOSS

PO BOX 345
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain.

Have to make daily trip to Simsbury - gas is expensive.

Several times there was no parking - have to drive around & come back - & more gas.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Lorraine C. Goss

Address: 11 Hayes Rd - P.O. Box 345

Telephone number (optional) (860) 658-9007 Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need a local Post Office - many people walk to Post Office - especially retired citizens.

We pay taxes - we need our Post Office.

Docket: 1384296-06081
Item Nbr: 22
Page Nbr: 16 of 13

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels			√	
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

[illegible]

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

ELLEN CORRURIOU

PO BOX 127
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.
- You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse___

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ellen Genereux Parish Administrator Trinity Episcopal Church

Address: 11 Church St. P.O. Box 197 Tariffville

Telephone number (optional) 860 651 0201 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1364296-05081
Item Nbr 22
Page Nbr 170 C

Answer to the last part of the questionnaire:

We do a lot of business with the Tariffville Post Office:

At least 12 bulk mailings of over 300 pieces a year.

4-5 bulk mailings of anywhere from 500 – 700 pieces of mail.

Many large first class mailings.

Daily mail pick up, mostly twice a day.

We have appreciated the excellent service that Mary Ann has provided for us even during the time that she has been working alone without help.

It is **very important** to us that the Post Office remain in Tariffville. At a meeting last week with John Hampton he said that he also wanted to see it remain located in Tariffville and that they were exploring other possible locations. It is a shame that the landlord of the present building has refused to upgrade and take care of that building for years now and that Mary Ann has had to fight so hard for any improvements that were made in the last few years.

I hope that everything possible is done to be able to continue to have the Post Office here in Tariffville.

UNITED STATES POSTAL SERVICE

05/02/2011

GREGORY HOOPER

17 MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9531

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good__✓__ No Opinion____ Worse____

Please explain:

Even with all the snow our carrier is always on point.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Gregory Hooper

Address: 17 Mountain Rd. Tariffville, CT

Telephone number (optional) 860 550 1164 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The post office in Tariffville is a place where you see your neighbors and it is greatly missed by my family.

Docket:1384296-06061
Item Nbr:22
Page Nbr: 171 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Hartford Branches

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

Valley Barber Shop, T-Ville Wines Spirits, Elizabeth's Gold Cracker Barrel

UNITED STATES POSTAL SERVICE

05/02/2011

R YORK

69 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

[illegible]ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Just as good as long as I don't have to pick up anything at Simsbury P.O. Parking there is horrible — also too far away can't walk there.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: R York

Address: 69 Elm St

Telephone number (optional) 860 658 - 2153 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't understand why it is taking so long for the P.O. to return to other occupants of the building moved back in within days. It is a hardship to travel to Simsbury center to do P.O. business. I miss being able to walk to Tariffville P.O. as does much of the community. If we want our PO back soon! I prefer the peace of mind when walking into the Tariffville P.O. to mail my letters - I know they are safe (vs. leaving them in a mail box).

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

SARAH HSIEH

2 TUNXIS ROAD B9
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sarah Healy, Manager, Celtic Outfitters
Address: 2 Tunxis Rd, B9, Tariffville 06081
Telephone number (optional) 860-748-9325 Date: 3/1/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I miss the convenience of walking to the Tariffville Post office.
Mary Ann is an excellent Postmistress. She is very friendly and helpful, with a great understanding of postal rules and regulations. When I brought in an unusual package delivery request, she investigated the mailing requirements and helped me to meet them.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Sunbury Center, Westogue

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Trinity Church, Elizabeth's, businesses at the mill (Tunkis Rd), Cracker Barrel

UNITED STATES POSTAL SERVICE®

05/02/2011

ROBERT SCHICK

PO BOX 14
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse X

Please explain.

Very difficult to get there more than 1 x per week as I work full time & attend College part Time

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Roberta Schick

Address: P.O Box 14 Tariffville CT

Telephone number (optional) (860) 217-0432 Date: 3/12/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I appreciate having a local post office. ours in Tariffville is fine inside. The outside is an eyesore & embarrassment to the Village.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	X	___	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	3-4 days	___	___	___
Buying money orders	___	___	___	X
Sending Express Mail	___	___	___	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Elizabeth's Restaurant

UNITED STATES POSTAL SERVICE®

05/02/2011

ANN M CASSKY

45 MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6485.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9531

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain. N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good_____ No Opinion_✓__ Worse____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ann M. Cassky

Address: 45 Mountain Road

Telephone number (optional) _____ Date: 3-5-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please –
Don't close the Tariffville Post Office. As a widow who has lived in Tariffville for over 60 years (and was born in Tariffville), I rely on the services provided by the post office! Closing the post office would be a hardship for me as I do not drive.

Also, ~~I~~ would like to note that the Tariffville school teachers have stated that they use the post office for their needs.

Docket: 1384296-66081
Item Nbr: 22
Page Nbr: 1753

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ Granby, No

If so, which offices: Granby.

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Jennie's Beauty, Elizabeth's,

UNITED STATES POSTAL SERVICE

05/02/2011

JAYNE KINGSTON

17 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6485.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain:

It's smaller & of course its closer friendlier. Please reopen our post office.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jerome Kingston

Address: 17 White Water Turn

Telephone number (optional) (860) 651-5505 Date: March 2, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels		√		
Picking up PO Box mail				√
Buying money orders			√	
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

R SANCHEZ & A GRUNALD

12 CENTER STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: R. Sanchez, A. Grunwald

Address: 12 Center St.

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

due to the closing of the tariffville post office I had to go to the simsbury post office in addition to having to take a route that is out of my way I found the experience to be rather unpleasent I enjoy the woman who works at the tville location and happen to find her not only more pleasant but also more efficient

thank you

P.S. the woman at the simsbury location was very rude.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	___	X	___
Mailing parcels	___	___	___	___
Picking up PO Box mail	___	___	___	___
Buying money orders	___	___	X	___
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: N/A

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

Tville wine & spirits, cracker barrel
Elizabeths, post office

UNITED STATES POSTAL SERVICE®

05/02/2011

FRED PLATT

PO BOX 479
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain. I have to go out of my way to get to the Simsbury Post office. 7 mile round trip at the price of gas given and at the end of the day going to Simsbury.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: FRED PLATT

Address: PO Box 479 TARIFFVILLE CT 06081-0479

Telephone number (optional) 8607986772 Date: 3-14-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have been using the Tariffville P.O. for the last 43 years. It has always been very convenient for me to drop early AM or pick up my mail at 4:30 PM.
The service has always been the best & friendly counter a wonderful asset for the Community and a necessary part of Tariffville.
Part of what make Tariffville a perfect place to live, You can send your children to pick up the mail Safely!!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels		√		
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ~~√~~

If so, which offices: East Granby,

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Restaurants Cracker Barrell Elizabeth Village Auto Flower Shop

UNITED STATES POSTAL SERVICE

05/02/2011

JOSHUA STORM

12 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse X

Please explain:

MUST WAIT 45 MINUTES TO BOX UP A LETTER WHICH REQUIRED SIGNITURE. LINES IN SIMSBURY WERE OUT THE DOOR

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good X **No Opinion_____ Worse_____**

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: JOSHUA STORM

Address: 12 CHURCH STREET TARIFFVILLE CT 06081

Telephone number (optional) 860-408-9442 Date: 3/1/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE HOURS OF 9:00 TO 5:00 ARE NOT CONVENIENT. I MISS THE 7:45 OPENING OF TARIFFVILLE.

WHAT WILL HAPPEN WHEN THE RIVER FLOODS? WILL WE GET MAIL?

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X - NOT DURING BUSINESS HOURS

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

VALLEY BARBER, CREATIVE BARREL PUB; EUCHARTIS RESTAURANT
T-VILLE PACKAGE STORE

UNITED STATES POSTAL SERVICE

05/02/2011

AMY P GALAROWICZ

10 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Amy P. Galarowicz

Address: 10 Wood Duck Lane, Tariffville

Telephone number (optional) _____ Date: 3/14/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I love the Tariffville P.O. for its convenience & great service and would be so disappointed if it doesn't re-open.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters	√			
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Plainville, CT

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Restaurants

UNITED STATES POSTAL SERVICE®

05/02/2011

JANA HENRY

55 ELM STREET 4A
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, currently there are enough spaces to accomodate the daily flow of customer visits. The Postal Service is reviewing the parking concerns which have been raised by several Tariffville Community members. Also, when PS Form 3849 is left in the customer's mailbox the customer can contact the Post Office and request redelivery at a more convenient time or make arrangement for article be left if the PS Form 3849 is left signed in their mailbox and no other signature is required. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jana Henry

Address: 55 Elm St. 4a Tariffville

Telephone number (optional) 335-3183 Date: 3-6-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I see parking as an issue at the Simsbury Post Office especially during the Holiday season. It has been very convenient having a PO in town. I enjoy walking there with my two children on a Saturday. My time is very limited during the week since I work full time and the last thing I want is standing in line with two young children to pick up a package while needs a signature.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	____	X	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ~~X~~

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

	Yes	No
	____	X

If so, which businesses:

Cont'd

I also know of someone in town who has to make arrangements for her mail to be picked up in Simsbury since she does not drive.

Jana Hung - 55 Elm St. 4a

UNITED STATES POSTAL SERVICE®

05/02/2011

SUE ALAMED

7 MAPLE STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse✓

Please explain.

Longer distance
Parking issues
long waits
employees not very personable

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sue Alamed - St. Bernard's Church

Address: 7 Maple St Tariffville

Telephone number (optional) 860-658-5142 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Not only is Tville Postoffice more convenient but the service has always been outstanding! We've always been able to count on the all-around advice so much so that people in surrounding towns East Granby, Granby, come to Tariffville Postoffice just because of the excellent service they also are upset by this change!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Elizabeth's, Cracker Barrel, Creations by Lily, Pkg store, Valley Barber Shop, St. Bernard's Church

UNITED STATES POSTAL SERVICE®

05/02/2011

BARBARA J. & ALBERT J. HOLMES

27 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St.
Hartford, CT. 06101-9631

iers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good ✓ No Opinion____ Worse____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Barbara J Holmes (ALBERT J Holmes)

Address: 27 Hayes Rd

Telephone number (optional) 860-658-9479 Date: Mar. 6, '11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I frequently mailed letters at the post office in Tariffville, especially at times when I needed an extra day for my mail to arrive at its destination. The Tariffville post office has been a very pleasant part of our lives for the past 50+ years. We want it to be returned to Tariffville.

Barbara J Holmes

P.S. We miss Maryanne!

Albert "Buzz" Holmes
My wife Barbara and I have been using the Tariffville Post Office for the last 50 years. It has been more than just a Post Office to us. We feel that it is like part of the family. Post Office Manager Mary Ann is like a close friend. Often, we cross paths with friends and have a chance to see how they are doing and what's new with them. We want to see the post office return to Tariffville.

[illegible] Holmes

Docket 1384296-06081
Item Nbr 22
Page Nbr 133B

Buying money orders	___	___	___	✓
Sending Express Mail	___	___	✓	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	___
Using public bulletin board	___	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury Post Office

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Elizabeth's Restaurant, The Valley Barber Shop, The Village Auto Shop, Lily's Flower Shop, Cracker Barrel Bar & Grill

UNITED STATES POSTAL SERVICE

05/02/2011

ANN E.S. SATO & AKIRA SATO

9 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

However when I get home to Tariffville to discover I have to drive back into Simsbury Center to pick up a package, it is inconvenient. Also the hours of operation at the Simsbury Post Office are not as convenient and the staff are not as friendly as they are in Tariffville.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ann E S Sato & Akira Sato

Address: 7 White Water Turn

Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I work 1 mile from my home and our office chooses to use the Tariffville PO because it is closer to Gaining Road than the Simsbury office and the staff are familiar there.

Docket:1384295-06081
Item Nbr:22
Page Nbr: 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

THERESA SALLS

PO BOX 53
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6496.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good ___ No Opinion ___ Worse X

Please explain. Parking - Inconvenience - Gas - money Just ~~walk~~ walk to PO.

Tville more Friendly - Personal - always willing to go a extra mile

Will not pick up Mail as often especially in Bad Weather

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Theresa Soells

Address: 11 Temps Pl. PO Box 63 - Tville 06081

Telephone number (optional) _____ Date: 9-6-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The PO is a Pride to Our Town. We are so lucky to be Able to walk to PO + Chat - get Our Stamp etc.

please do not take Our PO Away.

As a Senior it is less expensive for me to go to Tville than Sims.

Town officials are ~~really~~ willing to accomodate relocation in Tville. (Just Clean) Present P.O.

Docket 1384296-060811
Item Nbr 22
Page Nbr 1535

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	X	___	___
Mailing parcels	___	___	___	___
Picking up PO Box mail	X	___	___	___
Buying money orders	___	___	___	X
Sending Express Mail	___	___	___	___

3 or 4 times a year

203 times a year

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	X	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

Restaurant - Grocery P.O. Yoga Studio - Package Store

UNITED STATES POSTAL SERVICE

05/02/2011

G WETSEN

29 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__X__ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

GERARD H WETJEN
PO BOX 291
SIMSBURY CT 06070-0291

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE $300

Please return survey in the enclosed envelope which h... 15, 2011.

Name: G. WETJEN

Address 29 WOOD DUCK LN

Telephone number (optional) _____ Date: 3/2/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I DON't See a need for four ZIP Codes + Offices for a Town of 25,000 People NEED TO RELOCATE SIMSBURY with More Parking.

Docket 1384298-06/061
Item Nbr 22
Page Nbr 1508

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	Rarely
Mailing letters	____	____	____	Rarely
Mailing parcels	____	____	____	X
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
____	X

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

BRIAN & MARIA MAURER

PO BOX 423
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-8495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters	√			
Mailing parcels			√	
Picking up PO Box mail	√			
Buying money orders			√	
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

VILLAGE AUTO, CRACKERBARREL PUB, ELIZABETH'S VILLAGE SPIRIT SHOP

Those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse ✓

Please explain

WE HAVE TO MAKE A SPECIAL TRIP TO SIMSBURY TO PICK UP THE MAIL. PRIOR TO THE ESTABLISHMENT OF MAKE-SHIFT P.O. BOXES, WE HAD TO WAIT IN LINE. PARKING HAS BEEN A PROBLEM. IT IS DIFFICULT FOR US TO GET TO SIMSBURY POST OFFICE DURING OPERATING HOURS TO COLLECT ITEMS TOO BIG TO FIT INTO THE BOX.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service? N/A

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: BRIAN & MARIA MAURER

Address: P.O. BOX 423, 19 MAPLE ST., T'VILLE, CT 06081

Telephone number (optional) _____ Date: 3-1-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

HAVING TO DRIVE TO SIMSBURY TO COLLECT OUR MAIL HAS BEEN A HARDSHIP FOR US AS WE GENERALLY DO NOT GO INTO SIMSBURY FOR ANY OTHER REASON.

LOSS OF A POST OFFICE IN TARIFFVILLE WILL CHANGE THE CHARACTER OF THE VILLAGE AND THE SENSE OF IDENTITY WITH THE VILLAGE CENTER BY ITS INHABITANTS.

UNITED STATES POSTAL SERVICE

05/02/2011

CHRISTINE KAHAWAIOLAA

1 CENTER STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You inquired about home delivery and post office box refund. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. In addition, When a postal facility is discontinued or relocated, a box customer at that facility may obtain a refund of unused box fees if box service at that location is discontinued and additional travel of 1/4 mile or more (from the physical address on the customer's Form 1093) is required to obtain equivalent service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓	✓		
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail		SOMETIMES		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

ELIZABETH'S, VILLAGE AUTO, CRACKER BARREL

those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain.

I USE THE TIME TO WALK MY DOG & TO GET OUT MYSELF. ALSO, I AM PRESENTLY UNEMPLOYED & THE COST OF GAS TO GO TO SIMSBURY ADDS UP. IT IS A MAJOR INCONVENIENCE NOT TO HAVE THE POST OFFICE IN TOWN WHEN IT HAS BEEN HERE ALL MY LIFE.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: CHRISTINE KHANNAMALAI

Address: 1 CENTER ST

Telephone number (optional) 860-651-3228 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IF I HAVE A BOX & IT HAS BEEN PAID THROUGH SEPT 2011 CAN I BE REIMBURSED IN THE SPRING IF I PUT A BOX OUT FOR RURAL DELIVERY? (WHAT EVER THE BALANCE WOULD BE FROM THE DATE THE DELIVERY STARTED THROUGH SEPT.)

UNITED STATES POSTAL SERVICE

05/02/2011

JACK MORETTI

5 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_✓___ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jack Moretti

Address: 5 Tanager Circle

Telephone number (optional) _____ Date: 3/3/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It would be good to provide a collection box in Tariffville for people that do not have transportation to the Simsbury post office.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 1893

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	√	____
Sending Express Mail	____	____	√	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

DEBRA MORROW

30 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain: N/A

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain: N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Debra Morrow

Address: 30 W Point Ter

Telephone number (optional) 217-1080 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

post office was not that convenient w/ parking & drop off to drive by mail box would be nice. or drive up

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Item Nbr:22
Page Nbr: 1906

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses.

all

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

DICK & BEV DART

12 LEWIS STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse ✓

Please explain:

DELIVERY OF PACKAGES

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: DICK + BEV DART

Address: 12 LEWIS STREET

Telephone number (optional) 658-9321 Date: 3-3-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have the FRIENDLIEST, MOST CONSIDERATE clerks in the Tariffville P.O. Nothing like SIMSBURY! PLEASE LET US KEEP THEM!!!

Docket 1384296-06081
Item Nbr 22
Page Nbr VOL B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

VILLAGE AUTO - RESTAURANTS

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN AND SANDRA DURKIN

PO BOX 566
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-0631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse✓___

Please explain.

LIMITED HOURS, 3 MILES FURTHER FROM HOME

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: JEAN | SANDRA DUNN

Address: 74 ELM ST PO BOX 566 TARIFFVILLE, CT

Telephone number (optional) 860 658-1207 Date: 3/7/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THANK YOU FOR OBTAINING COMMUNITY INPUT. LIFE WILL GO ON REGARDLESS OF ULTIMATE DECISION, BUT WE MISS OUR POST OFFICE AND POSTMISTRESS.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	√	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	√	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

UNITED STATES POSTAL SERVICE

05/02/2011

ELAINE M CASHMAN

28 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse___✓

Please explain.
Inconvenience of going over. Parking is horrendous

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Elaine M. Cochran

Address: 28 Winthrop St, Tariffville, CT 06081

Telephone number (optional) _____ Date: 3-4-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail		√		
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

J. & L. Enterprises

UNITED STATES POSTAL SERVICE®

05/02/2011

MARGO KILBOW

57 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

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Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Margo Kilbon

Address: 67 Hayes Rd

Telephone number (optional) 860-658-6782 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I dislike Simsbury Post Office - no parking & difficult to get in and out of.

Docket 1384296-06061
Item Nbr:22
Page Nbr: 1943

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE®

05/02/2011

FRANK HAVILAND

4 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain.

Do not have PO Box, but often hold mail while on travel. Simsbury PO is much worse than Tariffville. Not enough parking, difficult to cross Route 10 to enter or leave.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good ✓ **No Opinion____ Worse____**

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: FRANK HAVILAND

Address: 4 Whitewater Terr

Telephone number (optional) _____ Date: 3/1/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If you are only surveying folks whose mail is DELIVERED via OLOB, you are missing the many individuals and businesses in Bloomfield and Windsor who SEND mail via OLOB).

Docket 1384296-06081
Item Nbr 22
Page Nbr 195B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Checkerboard; Elizabeth, Mill @ 2T, Tville Wine & Spirits, Valley Auto
The Mill at Tariffville

UNITED STATES POSTAL SERVICE®

05/02/2011

EDWARD DEGRAY

PO BOX 343
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain. Bad Parking to far away

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Edward Degray

Address: 20 Lovid St pa 343 Tariffville CT

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1384296-06081
Item Nbr:22
Page Nbr: 1163

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	√	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	____

If so, which businesses:

Cracker Barrel Cafe

UNITED STATES POSTAL SERVICE®

05/02/2011

PHILIP ASH

PO BOX 488
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

omers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better X **Just as Good** ___ **No Opinion** ___ **Worse** ___

Please explain: Better P.O. Box. A Key Box. Combination Letters almost worn out. Not an old combination P.O. Box. can barely see them.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service? N/A

Better ___ **Just as Good** ___ **No Opinion** ___ **Worse** ___

Please explain:

N/A N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Philip Ash

Address: 25 Main Street P.O. Box # 468

Telephone number (optional) 860-658-5943 Date: 3-2-11

Tariffville Conn. 06081-0468

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

N/o additional comments at this time.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	NEVER
Buying stamps	____	____	____	√	—
Mailing letters	____	____	√	____	~
Mailing parcels	____	____	____	____	√
Picking up PO Box mail	____	√	____	____	~
Buying money orders	____	____	√	____	~
Sending Express Mail	____	____	____	____	√

Non-postal Services	Yes	No	
Picking up government Forms, such as tax forms	√	____	—
Using public bulletin board	____	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury, Canal office,

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	X

If so, which businesses:

① Village Automotive

② Elizabeth's Restaurant

③ Valley Barber Shop

ONLY, THESE THREE.

UNITED STATES POSTAL SERVICE

05/02/2011

KEVIN DOYLE & PAM FORD

PO BOX 32
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6491.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

... Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse ✓

Please explain.

The people are nice, but parking is such an issue. Also, I have to leave work earlier to pick up my mail. 3.4 miles doesn't sound far but with the I-84 traffic I have to leave work 15 minutes earlier.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

N/A

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Kevin Doyle & Pam Ford

Address: 4 West Point Terrace P.O. Box 32

Telephone number (optional) 860-969-1129 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket 1384296-06081
Item Nbr 22
Page Nbr: 1 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	____
Mailing letters	____	____	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes No

____ ____

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

JEANE DEVINE

44 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3 4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jean C. Devine

Address: 44 Hayes Rd

Telephone number (optional) 860-651-8224 Date: March 7, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters			√	
Mailing parcels				√
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Cracker Barrel, Elizabeth's Creations by Lilly J LLC and Tville Package Store, The Two T's restaurant

Docket:1384296-06081
Item Nbr.22
Page Nbr: 199C

March 7, 2011

Mr. Beau LeBouef
Manager, Post Office Operations
141 Weston Street
Hartford, CT 06101-9992

Dear Mr. LeBouef,

Somewhere around February 17, 2011, my neighbor from across the street at 45 Hayes Rd., Tariffville, came across the street to get her mail. She, Christina Pyne, fell on the ice in the gutter and got hurt. She couldn't get up as she has had two knee replacements.

She had cuts on her face, and it resulted in a bloody mess and a black eye. Somehow or other, she hitched herself up my driveway and got close enough to knock on my screen door.

I called my grandson, Douglas Champagney, at 41 Hayes Rd., and he was able to get her up and bring her in my house to get cleaned up and have a cup of tea. At that time she reminded me that others, further down the street, have the mailbox on both sides of the street and was wondering why she couldn't have it on her property.

Considering the circumstances, and the fact that she is 90 years old, I was hoping you could make an exception for her and let the mailbox be moved to her property. It could be put on the right side of the driveway so the mail delivery person could pull in, deposit mail, back out and finish the route.

Hoping this letter will find you in an exceptionally kind mood, I am Jean Devine of 44 Hayes Road, T'ville, CT, 06091.

Yours truly,

Jean C. Devine

P.S. My daughter, Eileen Devine, did drive her back to her own house and picked up her mail for the next two weeks.

UNITED STATES POSTAL SERVICE

05/02/2011

WALTER & MARTHA BANZHAF

28 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

... Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_✓_ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Walter & Martha BANZHAF

Address: 26 West Point Terrace, 06081

Telephone number (optional) 860 651-8303 Date: March 6, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It is very inconvenient having the post box outside the TARIFFVILLE POST OFFICE closed.

Docket:1384295-06081
Item Nbr:22
Page Nbr: 2005

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

CRACKER BARREL, ELIZABETH'S RISTORANTE,
FLORIST ON WINTHROP ST.

UNITED STATES POSTAL SERVICE

05/02/2011

CHARLES AUSTIN

44 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: CHARLES AUSTIN

Address: 44 WEST POINT TERRACE

Telephone number (optional) _____ Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PLEASE KEEP A LOCAL POST OFFICE FOR TARIFFVILLE
- IT'S AN IMPORTANT PART OF THE COMMUNITY

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses: ELIZABETH'S, CRACKIN' BAGELS, JAMES JOSEPH, CPA, TARIFFVILLE CLEANERS

UNITED STATES POSTAL SERVICE

05/02/2011

DONNA CAHILL SIBBACH

PO BOX 556
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away.Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

ners of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain.

I live on same street as P.O. in T-ville. I stop in 2 or 3 times some days but a lot once every day. I rarely go to Simsbury itself but instead usually go north to Granby or Granby. Though only 3.4 miles away I find it very inconvenient and the parking situation in Simsbury leaves much to be desired. Also the T-Ville P.O. is the social/community hub of the village; it is sorely missed.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Donna Cahill Sablack

Address: Box 556 Tariffville CT

Telephone number (optional) _____ Date: 2-1-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* Now I have to go to Simsbury, Granby or East Granby to mail this form
- gas money
- time factor
- losing another service!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels		✓		
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail			✓	
Buying/picking up [illegible]	✓			

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth, barber, mechanic (willing-[illegible]), [illegible], the Zen Zone, T-Ville [illegible], the [illegible] [illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

LOUISE ALVORD

48 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

THESE THINGS DO NOT MATTER, WE CANNOT AFFORD MORE THAN ONE (!) PO. THIS IS NOT SOMETHING TO VOTE ON.

For those customers of Tariffville who have continued to receive their mail via post office box ervice located at Simsbury Post Office, 3.4 miles away (**no change of address**), please mplete this section. How has compared to picking up mail at the Tariffville Post Office?

locket:1384296-06081
em Nbr:22
age Nbr: 203A

etter ___Just as Good___ No Opinion ___Worse____

ease explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good X No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ms. Louise Alvord
45 Church St
Tariffville, CT 06081

Address:

Telephone number (optional) 860-658-7401 Date: 3/1/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There is an equal number of people in Bloomfield and in Simsbury. Bloomfield has one PO & we have 4. STUPID. GROSS waste of money. My answer to all reasons given for keeping the Tariffville PO is so what. More convenient — SO WHAT. Always had it — so what. Close the other two PO's too. We can't keep complaining about the waste of money and insist on keeping money bleeders.

Docket: 1364296-06081
Item Nbr: 22
Page Nbr: 303

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ____

If so, which offices: Simsbury, Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

M MARTINIK

PO BOX 505
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain: The workers seem not to be too happy to serve us — are they not happy to have a job? We are use to courteous — kind and a happy attitude —

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mona Martinik

Address: P.O. Box 505 - 5 Main St Extension - Tariffville CT 06081

Telephone number (optional) 860-658-7932 Date: 3/3/2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Let's hope — the building can be repaired and go with business as usual — our post master was exceptional — efficient — competent — people treated with respect — and we miss that

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders			✓	
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Cracker Barrel Rio –
Elizabeth –

UNITED STATES POSTAL SERVICE

05/02/2011

JUDI LUMPP

12 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse__X__

Please explain.
hard to park

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion__X__ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Judi Lamb
Address: 12 Mallard Circle
Telephone number (optional) 860-408-9077 Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket: 1384296-06681
Item Nbr 22
Page Nbr 3 of 6

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	√			
Mailing letters				
Mailing parcels				
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Various Local Shops

UNITED STATES POSTAL SERVICE

05/02/2011

WANADA COLMAN & VINCE BISHOP

14 MAIN STREET EXT
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

[illegible] Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

That is a significant distance, takes alot of time and uses a lot of GAS. Without P.O. would we then need to RFD everyone in Tariffville?

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_✓_ No Opinion_____ Worse_____

Please explain:

Mail comes daily as usual.
Send mail to P.O. via carrier as usual

Please keep the Tariffville P.O. 06081
We look forward to the Community Meeting

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Wanda Colman + Vince Bishop

Address: 14 Main St. Ext, Tariffville, CT 06081

Telephone number (optional) 860 651-8971 Date: 03

Several times a year, T-ville is separated from Simsbury by floods.

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Hope P.O. can find another rental location in Tariffville.
Both Vince + I have relatives out of state and in Norway. Most of the time the mail + packages need to be weighed. Time consuming to go to Simsbury & Granby. Need to Simsbury P.O. to mail birthday card to Norway and found parking very inconvenient. Does go by weekends. Enjoy walking to T-Ville P.O. from our house. See friends. Visit green. T-ville is a community, a village and we need our own P.O. + zip code
I still pay my bills by mail.
Parents of children who do not live in T-ville, but go to school here often use T-ville P.O.
Businesses on Day Hill Rd + near by E. Granby use T-Ville P.O.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	did not have one but would like to have one.

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes unlimited No ____

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses: Village Auto, Tariffville Water Co., Elizabeth's Restaurant, Cracker Barrel, Tariffville Package Store near P.O., 2T, Hair Stylists in the Mill, Designs by Lilli, Winthrop Engineers, Roderick Construction, Steve's Sewer Service

UNITED STATES POSTAL SERVICE®

05/02/2011

JOSEPH L GILMAN

26 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

NCUT VALLEY DISTRICT
STATES
POSTAL SERVICE

May 2, 2011

Memo to Record

The original questionnaire was misplaces, but a response was sent out to Joseph L. Gilman of 26 Wood Duck Lane, Tariffville CT 06081.

Barbara R. Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631
Phone: (860) 524-5495

UNITED STATES POSTAL SERVICE

05/02/2011

ANN GILMAN

26 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Boeuf

BEAU LEBOEUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	√	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Elizabeth's Restaurant, 2T Restaurant
Village Auto

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

_____
_____
_____
_____
_____
_____

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
_____
_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: _____

Address: _____

Telephone number (optional) _____ Date: _____

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
_____
_____
_____
_____
_____

UNITED STATES POSTAL SERVICE

05/02/2011

JILL PAKERSON

5 QUAIL DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket:1384296-06081
Item Nbr:22
Page Nbr: 209 A

F ...s of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain: I love the Tariffville post office lady. She is friendly, competent, and awesome.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better____ Just as Good ✓ **____ No Opinion____ Worse____**

Please explain:

I didn't notice a difference, but is our regular carrier okay?

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jill Paterson

Address: 5 Quail Drive

Telephone number (optional) 860.681.5829 Date: 3/13/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

what about the old package store building by the school? Could it be converted to a post office?

Docket 1384296-06081
Item Nbr 22
Page Nbr 2 of 3

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	yearly	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	yearly	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	√	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes √ No ____

If so, which businesses:

Barber Shop, Elizabeth's, Cracker barrel

UNITED STATES POSTAL SERVICE®

05/02/2011

TRISH THOMAS

40 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain:

Too much of a hassle,
no parking
not convenient location

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Trish Thomas

Address: 40 W. Point Terrace

Telephone number (optional) _____ Date: 3-12-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please do not close it!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels		✓	✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	✓
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Dyke Spirits, Green Barrel, Elizabeth's
[illegible] repair & [illegible] repair

UNITED STATES POSTAL SERVICE®

05/02/2011

JANE FENTON

PO BOX 6
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain: The distance, 15mi roundtrip during flooding. We paid for a larger mail box than we have at Simsbury and the mail is crammed in. No parking available most of the time.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Jane Fenton

Address: P.O. Box 6 Tariffville CT

Telephone number (optional) _____ Date: 3/13/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Losing the post office in Tariffville drastically impacts the Village community. For many it is a hardship to get the services offered at our post office.

Overall it impacts the village in our quality of life.

Docket:1384296-06061
Item Nbr:22
Page Nbr: 3 of 6

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	____	____
Picking up PO Box mail	✓	____	____	____
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

All

UNITED STATES POSTAL SERVICE®

05/02/2011

GAIL ADAMS

6 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion__✓__ Worse_____

Please explain:

We pick our mail up at a central location - it is usually there when we stop.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: GAIL ADAMS

Address: 6 White Water Turn

Telephone number (optional) _____ Date: 02/09/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We just received the honor of having moved the best old house neighborhood in Connecticut. It seems to me that the Post Office existence contributed to this honor.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels		✓		
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Enlightened Way Wellness Center, Cracker Barrel, Kwiguel Store

UNITED STATES POSTAL SERVICE

05/02/2011

GAIL & MICHAEL STOMSKI

50 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

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Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Gail & Michael Stomski

Address: 50 Hayes Rd, Tariffville CT

Telephone number (optional) (860) 651-9766 Date: 5.5.11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters			√	
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Weatogue, CT

Do you currently use local businesses in the Tariffville Community?

Yes ___ No ___

If so, which businesses:

___

___

UNITED STATES POSTAL SERVICE

05/02/2011

MRS KRASNOGER

MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Krassnoger's

Address: Mt Rd Trful, Ct

Telephone number (optional) —

Date: 3/11/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Besides my opinion listed on front page, Many of us Seniors need the good service we had been receiving also nice days walking down the mountain to our Post Office and the other business in the Village.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels			Spec. holiday gift	(Spec Yes)
Picking up PO Box mail				X
Buying money orders				X
Sending Express Mail				X

(also Holiday + Spec. Stamps)

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

Garage (Village Auto) Cracker Barrel
~~Sophie's — Barber Shop (Sen)~~ Jenny Hair Dresser

The Tariffville Postal Service is so Important to me. I need mailing delivery and needed information from clerks about mailing
Please — Keep Our Small "So Important to us
[illegible] THANK YOU — HAVE A GREAT DAY

UNITED STATES POSTAL SERVICE

05/02/2011

THE VANDYKE FAMILY

49 MOUNTAIN ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: VAN DYKE

Address: 49 Mountain Rd Tariffville CT 06081

Telephone number (optional) _____ Date: 3/7/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We miss The Tariffville Post office.
Very Convenient & friendly.

Docket 1384295-06081
Item Nbr 22
Page Nbr 215 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	X	___
Mailing letters	___	___	X	___
Mailing parcels	___	___	X	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	___	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	X
Using public bulletin board	___	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Avon, Canton

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Elizabeth's Restaurant

UNITED STATES POSTAL SERVICE

05/02/2011

DENISE RIVERA

5 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse X

Please explain.

I have to drive to pick up my mail now and with gas prices as high as they are I would rather walk I would like the post office back in Tariffville

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Denise Rivera

Address: 5 Winthrop Street

Telephone number (optional) 860-651-3715 Date: 03-10-11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There is another location in Tariffville which is available for the post office and big enough to support it. I would love to see the post office back in town. We need it. I can get more info if you need it.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	√	___
Mailing letters	___	√	___	___
Mailing parcels	___	___	___	___ (Sometimes)
Picking up PO Box mail	√	___	___	___
Buying money orders	___	___	___	√
Sending Express Mail	___	___	___	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: ✓

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Elizabeth's
It's A Master Thing

UNITED STATES POSTAL SERVICE

05/02/2011

JOHN & JOAN NAGY

PO BOX 403
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse___✓

Please explain: Very inconvenient hard to get to, hard to park, heavy traffic

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: John + Joan Nagy

Address: 71 Winthrop ST P.O. Box 403 TARIFFVILLE, CT 06081

Telephone number (optional) 860-658-5973 Date: 3-8-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Tariffville Post Office serves also a social and economic function. The community meets and greets and exchanges information there. The post office also draws folks from out of town who are passing by regularly and helps draw them to the local businesses as well. It's more than a place to mail letters and buy stamps. It's a vital part of the community.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√			
Mailing parcels	√			
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Elizabeth's, Cracker Barrel, Village Auto, Valley Barber
Tariffville Wine & Spirits,

UNITED STATES POSTAL SERVICE

05/02/2011

GERI LAVALLEE

15 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Geri Lavallee

Address: 15 Hayes Rd

Telephone number (optional) _____ Date: 3/12/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

MaryAnn has always gone above and beyond in helping to determine the most efficient way to mail our packages to our college student ministry (Trinity Church) Welcome w/ 30+ packages 3-4 times per year and she always handles us w/ grace and smiles. I'm concerned about using another P/O b/c the customer service isn't always as good when arriving w/ the mail

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ____

If so, which businesses:

[illegible]

UNITED STATES POSTAL SERVICE®

05/02/2011

ELLEN & MARY ASHMORE

PO BOX 33
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse ✓

Please explain.
Parking is limited, getting in and out of the post office parking lot is difficult. We pick up our mail three a week because the price of gas is expensive and we are retired and on a limited income. In the spring the road to Simsbury is flooded and we have a longer way to travel.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Ellen Mary Ashmore
Address: P.O Box 33, 21 Wooster Rd, Tariffville
Telephone number (optional) 860-658-5849 Date: 3/10/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

All our life we have been going to the Tariffville Post Office – it is part of our life meeting people and sharing information. It means more since we are retired. (Some of the people come from East Granby and Bloomfield – they like our post office better.)

It means more to us since we are retired- nice weather we can walk to the post office and bad weather it isn't far to drive. We get our medicine, bills and packages by mail and pay the bills by mail.

It is a central place in our village and don't want to lose the charm of a walking village that we grew up in.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters	✓			
Mailing parcels		✓		
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: We are retired - no reason to leave the village.

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Beauty by Jennie Elizabeths, Quarter Barrel Pub
St Bernadds Church.

UNITED STATES POSTAL SERVICE

06/02/2011

STEVEN ANTHONY
3 RED HILL ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Bouf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse √

Please explain.
I AM A NON-DRIVER. I LIVE IN TARIFFVILLE & GET MY MAIL HERE.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: STEVEN ANTHONY
Address: 3 RED HILL RD, TARIFFVILLE, CT 06081
Telephone number (optional) _____ Date: 3/3/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail	√			
Buying money orders				
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board	√	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

MILL AT 2T CRACKER BARREL
ELIZABETHS T'VILLE WINE & SPIRITS

UNITED STATES POSTAL SERVICE

05/02/2011

E LAIRD MORTIMER III

PO BOX 571
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain.

HARD TO PARK. CARELESS CLERKS. BUREAUCRACY AT IT'S WORST.

SOMEBODY IS GOING TO WRECK PULLING OUT ONTO MAIN ST. WE GET OUR HOUSE MAIL FROM THIS POST OFFICE, AND IT IS OK BUT WE ONLY GET JUNK MAIL AT OUR HOME ADDRESS IN SIMSBURY, SO WE DON'T REALLY CARE.

WE HAD A VERY, VERY UGLY ENCOUNTER HERE TWO YEARS AGO !!!!!!

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: E. LAIRD MORTIMER, III

Address: Box 571 TARIFFVILLE, CT 06081

Telephone number (optional) 860 408 1539 Date: 11 Mar 11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We live in Simsbury on Pinnacle Mountain Rd., and attend Trinity Church in Tariffville. We have had several ugly encounters with the Simsbury Post Office over the years, as has almost everybody I know. We began using the Tariffville Post Office about 12 or more years ago. The service is great. We are one of their biggest mailers, buying stamps and almost daily sending packages out to our 6,000 customers all over the USA, plus mailing for the various charieites I serve on. It is convenient and the postmistress is wonderful, as was her predecessor. There will be a lot of unhappy people if you shut this PO. I, personally am going to lead a campaign to keep it open.

E. LAIRD MORTIMER, III

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	√			
Mailing letters	√			
Mailing parcels	√			
Picking up PO Box mail	√			
Buying money orders	√			
Sending Express Mail	√			

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

Barber – church – Restaurant
Liquor store

[illegible]

UNITED STATES POSTAL SERVICE

05/02/2011

DAN ZEWICK

36 DUCK WOOD LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau L. Boeuf

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address**) please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Dana Zenick

Address: 36 Wood Duck Lane

Telephone number (optional) _____ Date: 3/10/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please keep the T'ville Post Office!
It is one of the few benefits and extremely convenient. The staff is also especially exemplary (friendly, helpful).
The ONLY downside is the building's aesthetic -- Needs a fresh coat of paint badly. Other than that, we need it!

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

[illegible], Mill at 25, Yoga

UNITED STATES POSTAL SERVICE

09/02/2011

BRUCE LANGEWIN

22 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastrolanni at (860) 524-6495.

Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Bruce Langevin

Address: 22 Wood Duck Lane

Telephone number (optional) _____ Date: 3/11/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Tear down the building THE Post office is in now, and build a nice little brick building for Amen PO. It's nice to have our own PO

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Page Nbr: 3338

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	✓	____
Mailing letters	____	✓	____	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ____

If so, which offices: Granby, CT

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	____

If so, which businesses:

restaurants

UNITED STATES POSTAL SERVICE

05/02/2011

SHEREE LANDERMAN & MARK JABLONOWSKI

PO BOX 521
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___ Worse ✓

Please explain.
We live in Tariffville, with 1 Key, we have had to leave it hanging by the door + figure out which of us might get to the P.O. on a particular day. We have had to wait in lines to get P.O. Box over hour. I have had to drive thru the lot multiple times looking a vacant pkg. space. Both my husband and I have home based businesses and it is so inconvenient to include a trip to Simsbury PO in our schedules often enough.

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Sheree Landerman / Mark Jablonowski
Address: PO Box 521, Tariffville
Telephone number (optional) (860) 658-4020 Date: 03/03/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I also tried using Bloomfield experienced parking issues + long lines
* I have had a Tariffville P.O. Box over 25 years. Really do not want to change address. This is so important.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√	√	
Mailing letters	√	√		
Mailing parcels		√		
Picking up PO Box mail	√ every 2 days			
Buying money orders		√		
Sending Express Mail		√		

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √ not on a daily basis

If so, which offices: closest would be Granby, about 4.5 mi.

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Mostly restaurants, occasionally package store but I live in Tariffville

UNITED STATES POSTAL SERVICE

05/02/2011

THOMAS KLEIN

11 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau LeBouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Thomas Klem

Address: 11 White Water Terr

Telephone number (optional) _____ Date: 3/10/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Docket 1364296-06081
Item Nbr 22
Page Nbr 2 of 2

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Elizabeths, Cooke Borrell, T-Ville Liquors

UNITED STATES POSTAL SERVICE®

05/02/2011

KELLY KLEIN

11 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

F(. . . . .ariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Kelly Klem

Address: 11 White Water Turn

Telephone number (optional) _____ Date: 3/10/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	X	____
Mailing letters	____	X	____	____
Mailing parcels	____	____	X	____
Picking up PO Box mail	____	____	____	X
Buying money orders	____	____	____	X
Sending Express Mail	____	____	____	X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	X
Using public bulletin board	____	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ____ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	____

If so, which businesses:

Elizabeths

UNITED STATES POSTAL SERVICE

05/02/2011

KATIE MORIARTY

1 MALLARD CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

...ers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Katie Moriarty

Address: 1 Mallard Cir

Telephone number (optional) _____ Date: 3/5/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
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_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels				✓
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

DAVID GILLESPIE

PO BOX 301
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse X

Please explain:

WAIT IN LINE TO PICK-UP MAIL. I JUST RECEIVED KEY FOR OWN BOX RECENTLY, SO TO BYPASS WAITING IN LINE NOW -

* DISTANCE - 3.4 MILES IS JUST ABOUT 7 MILES ROUNDTRIP. ON A LIMITED INCOME AND VERY TIGHT GAS BUDGET, THIS WAS HAD A SIGNIFICANT AND NEGATIVE IMPACT FINANCIALLY ON ME. *

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: David Gillespie
PO Box 301
Tariffville CT 06081-0301

Address:

Telephone number (optional) (860) 651-0260 Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* I HOPE THAT OUR (T-VILLE) POST OFFICE BOX RENTAL FEES WILL NOT INCREASE, AS I NOTICED THE SIMSBURY MAIN OFFICE CHARGES MORE THAN I HAVE PAYED FOR MY T-VILLE P.O. BOX. *

Docket 1384296-060061
Item Nbr 22
Page Nbr 2338

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters		X		
Mailing parcels			X	
Picking up PO Box mail	X			
Buying money orders			X	
Sending Express Mail				X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board		X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

_____

_____

UNITED STATES POSTAL SERVICE

05/02/2011

MRS A J ANTHONY

18 WEST POINT TERRACE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

. . . those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___ Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good__✓__ No Opinion_____ Worse_____

Please explain:

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Mrs. A. J. Anthony

Address: 13 West Point Terr, Tariffville, CT 06081

Telephone number (optional) 860-658-9173 Date: 9-16-2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to see us not have a post office in Tariffville. It would really be unfair. It is also used by quite a few neighboring towns. It would be an inconvenience not to have a place to mail letters and packages here in Tariffville.

Docket 1364296-06081
Item Nbr 22
Page Nbr 231 B

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				occasionally
Mailing letters			✓	
Mailing parcels				occasionally
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Bunting

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Village Plumbing

UNITED STATES POSTAL SERVICE

05/02/2011

CATHERINE MCTWEEN

14 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Beau Le Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

For those customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain.

_____
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If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good_____ No Opinion_____ Worse_____

Please explain:

_____
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_____
_____
_____
_____

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: Catherine McElwee

Address: 14 Hayes Rd Tariffville

Telephone number (optional) 860 658 5931 Date: 3/4/11

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

_____
_____
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_____
_____
_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters				
Mailing parcels			✓	
Picking up PO Box mail				
Buying money orders				
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Avon, Westgate, Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes No

If so, which businesses:

Crack Barrell, Chemical Flag, Auto, Plasticitic

UNITED STATES POSTAL SERVICE®

05/02/2011

JOHN PAYNE

26 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Sincerely,

Beau L. Bouef

BEAU LEBOUEF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√	√	
Mailing letters	√	√	√	
Mailing parcels			√	
Picking up PO Box mail				
Buying money orders			√	
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Car Repair Service

Docket:1384296-06081
Item Nbr:22
Page Nbr: 231 B

ıose customers of Tariffville who have continued to receive their mail via post office box service located at Simsbury Post Office, 3.4 miles away (**no change of address**), please complete this section. How has compared to picking up mail at the Tariffville Post Office?

Better ___Just as Good___ No Opinion ___Worse____

Please explain:

If you have been receiving rural delivery instead of post office box service at the time of suspension, (**change of address)** please complete this section. How do you think carrier service compares to your previous service?

Better_____ Just as Good ✓ No Opinion_____ Worse_____

Please explain:

We have Neil, Our Same Carrier. He has always done an excellent job. We need him back at the Tariffville Office.

Please return survey in the enclosed envelope which has been provided to you, by March 15, 2011.

Name: John & Willia Payne

Address: 26 Hayes Rd Tariffville Ct. 06081

Telephone number (optional) 860-658-2309 Date: March 10, 2011

Please add any additional comment below, or attach on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Problem Parking and distance to Fax

Docket:1384296-06081
Item Nbr:22
Page Nbr: 231C

TO : POST OFFICE REVIEW COORDINATOR
MARKETING
USPS
141 WESTON ST
HARTFORD CT 06101-9631

I AM A RESIDENT OF TARIFFVILLE CT. I HAVE LIVED HERE FOR FORTY TWO (42) YEARS. I HAVE A SMALL BUSINESS. I AM SENDING ALONG THIS NOTE, WITH MY POSTAL CUSTOMER QUESTIONNAIRE. I USE THE TARIFFVILLE POST OFFICE FOR ALL MY POSTAL SERVICES. FOR MY SMALL BUSINESS I BUY OVER ONE THOUSAND (1000) STAMPS A YEAR. I HAVE A FIVE HUNDRED (500) PERSONS MAILING LIST. I MAIL INFORMATION IN THE FORM OF FLYERS TO MY 500 MAILING LIST PERSONS AT LEAST THREE (3) TIMES A YEAR. THIS IS JUST MY SMALL BUSINESS USE OF THE TARIFFVILLE POST OFFICE. I ALSO USE IT FOR MY PERSONAL MAILINGS, LIKE PAYING BILLS, MY PERSONAL MAILINGS WHICH I ALSO BUY MORE STAMPS. THE TARIFFVILLE POST OFFICE IS A VERY MUCH NEEDED AND USEFULL PART OF MY LIFE, AND LIVES OF ALL TARIFFVILLE CITIZENS.

I WOULD BE REMISS, IF I DID NOT TELL YOU HOW VERY IMPORTANT OUR OFFICER IN CHARGE OF THE TARIFFVILLE POST OFFICE IS. SHE IS (POST MASTER OR POST MISTRESS) KNOWN TO RESIDENTS OF TARIFFVILLE AND ALL PATRONS OF THE TARIFFVILLE POST OFFICE AS MARY ANN. SHE IS VERY HELPFUL, COURTEOUS, KIND, HARD WORKING AND VERY HELPFUL TO ME WITH ALL OF MY POSTAL NEEDS CONCERNING MY SMALL BUSINESS, WHICH DEPENDS

ON THE TARIFFVILLE POST OFFICE. OFFICER IN CHARGE OR POST MASTER OR POST MISTRESS, WHICH EVER ONE OF THESE TERMS ARE CORRECT, MARY ANN IS AN EXCELLENT AMBASADOR AND VERY GOOD REPRESENTATIVE OF THE US POSTAL SERVICE. IN MY VIEW, SHE DOES AN EXCELLENT JOB. MY SMALL BUSINESS WOULD SUFFER WITHOUT HER HELP. I AM SURE I SPEAK FOR ALL THE RESIDENTS OF OUR SMALL VILLAGE OF TARIFFVILLE, WHEN I ASK YOU TO PLEASE ALLOW OUR POST OFFICE TO REMAIN IN THE TOWN OF TARIFFVILLE. THE POST OFFICE IS VERY IMPORTANT TO ME AND MY SMALL BUSINESS, BUT ALSO FOR ALL OF THE CITIZENS OF THE TOWN OF TARIFFVILLE, CT. 06081. WE ALL NEED THE POST OFFICE TO REMAIN HERE IN TARIFFVILLE. THANKS FOR ALLOWING ME TO TELL YOU HOW IMPORTANT OUR POST OFFICE IN TARIFFVILLE IS. THANK YOU. I HOPE WE TALK AGAIN SOON, UNTIL SOON John Payne

JOHN PAYNE
26 HAYES ROAD
TARIFFVILLE, CT. 06081
(860) 658-2309

UNITED STATES POSTAL SERVICE

Memo to the official record

Was unable to respond to questionnaire, due to one or more of the following insufficient address (or could not be recognized), unable to read name, phone number was not listed (or disconnected).

Barbara R Mastroianni
Post Office Review Coordinator

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	√	____	____
Mailing letters	√	____	____	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	√	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	√	____
Using public bulletin board	√	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ **No** ____

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	____

If so, which businesses:

_____

_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters	X			
Mailing parcels		✓		
Picking up PO Box mail	X			
Buying money orders			✓	
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

All

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	✓	___
Mailing letters	___	✓	___	___
Mailing parcels	___	✓	___	___
Picking up PO Box mail	___	___	___	___
Buying money orders	___	___	___	___
Sending Express Mail	___	___	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury or Granby

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Firehouse / Cracker Barrell

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels				✓
Picking up PO Box mail		✓		
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Granby, North Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:

Cracker Barrel, Enlightened Way

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	____	____	√
Mailing letters	____	____	____	√
Mailing parcels	____	____	____	√
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Simsbury, Granby & Windsor

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	____

If so, which businesses:

Barber

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	____	✓	____	____
Mailing letters	____	✓	____	____
Mailing parcels	____	✓	____	____
Picking up PO Box mail	____	✓	____	____
Buying money orders	____	✓	____	____
Sending Express Mail	____	✓	____	____

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	____
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury, Bloomfield

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

The Hill, Pizza, the Pub

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters		√		
Mailing parcels		√		
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: EAST GRANBY & SUFFIELD

Do you currently use local businesses in the Tariffville Community?

Yes √ No ___

If so, which businesses:

MILL BUILDING, PACKAGE STORE, CRACKER BARREL ELIZABETHS

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ **No** ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
	✓

If so, which businesses:

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				✓
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

the package Store

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	___	___	___
Mailing letters	✓	___	___	___
Mailing parcels	___	___	___	___
Picking up PO Box mail	___	___	___	___
Buying money orders	___	___	✓	___
Sending Express Mail	___	___	___	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	___
Using public bulletin board	___	___

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury + East Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	___

If so, which businesses:

___

___

Close the office.
It's a waste to have 4 total
in Simsbury.

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nt Nbr 22
ge Nbr 243

Postal Customer Questionnaire

heck √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				/
Mailing letters				/
Mailing parcels				/
Picking up PO Box mail				/
Buying money orders				/
Sending Express Mail				

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		/
Using public bulletin board		/

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No

If so, which offices: I pass 2! W. Simsbury + Simsbury.

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	

If so, which businesses:
Mind Fly Yoga Studio

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	____	✓
Buying money orders	____	____	____	✓
Sending Express Mail	____	____	✓	____

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	✓
Using public bulletin board	____	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ___

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		✓
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's, Cracker Barrell, Velly Baker, JT

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	✓	____
Mailing letters	____	____	✓	____
Mailing parcels	____	____	✓	____
Picking up PO Box mail	____	____	✓	____
Buying money orders	____	____	____	____
Sending Express Mail	____	____	____	____

If I needed to I would

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	____
Using public bulletin board	✓	____

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	____

If so, which businesses:

_____

_____

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	___	√	___	___
Mailing letters	√	___	___	___
Mailing parcels	___	√	___	___
Picking up PO Box mail	___	___	___	X
Buying money orders	___	___	___	X
Sending Express Mail	___	___	X	___

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	X	___
Using public bulletin board	___	X

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
X	___

If so, which businesses:

Cracker Barrel

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps	____	____	√	____
Mailing letters	____	____	√	____
Mailing parcels	____	____	√	____
Picking up PO Box mail	____	____	____	√
Buying money orders	____	____	____	√
Sending Express Mail	____	____	____	√

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	____	√
Using public bulletin board	____	√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ **No** ____

If so, which offices: Simsbury, West Simsbury, Granby

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
____	√

If so, which businesses:

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			√	
Mailing letters	√	√		
Mailing parcels			√	
Picking up PO Box mail	√	√		
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: West Granby, CT + Granby, CT

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Applied Porous Technologies, Cracker Barrel Pub

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps			√	
Mailing letters	√			
Mailing parcels				√
Picking up PO Box mail	√			
Buying money orders				√
Sending Express Mail				√

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ **No** ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	

If so, which businesses:

Cracker Barrel Pub, Elizabeths

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters		X		
Mailing parcels			X	
Picking up PO Box mail	X			
Buying money orders			X	
Sending Express Mail			X	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes X No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

Village Auto, cracker barrel

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters				✓
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury, Granby

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

2T, Beer & wine, wellness center,

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters			✓	
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail				✓

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Elizabeth's

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		√		
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail		√		
Buying money orders				√
Sending Express Mail				√

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		√
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes √ No ___

If so, which offices: Granby

Do you currently use local businesses in the Tariffville Community?

Yes	No
√	

If so, which businesses:

Hair Gallery, Elizabeth's

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail	✓			
Buying money orders	NO			
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	Sometimes	
Using public bulletin board		✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

Pick up my mail stop at Elizabeth's
for dinner. Also Cracker Barrel.
If the PO closes, I have no reason to go that way

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels			X	
Picking up PO Box mail				X
Buying money orders			X	
Sending Express Mail				X

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms		X
Using public bulletin board	X	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No X

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes X No ___

If so, which businesses:

ELIZABETHS, PACKAGE STORE,
Cracker barrel Cafe POST OFFICE (When open)

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Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels			✓	
Picking up PO Box mail				✓
Buying money orders				✓
Sending Express Mail			✓	

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	✓	
Using public bulletin board	✓	

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ No ✓

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	No
✓	

If so, which businesses:

Restaurants, etc.

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
Buying stamps	___	___	___	___	occasionally
Mailing letters	___	___	___	___	
Mailing parcels	___	___	___	___	
Picking up PO Box mail	___	___	___	___	
Buying money orders	___	___	___	✓	
Sending Express Mail	___	___	___	___	occasionally

Non-postal Services	Yes	No
Picking up government Forms, such as tax forms	___	✓
Using public bulletin board	___	✓

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ✓ No ___

If so, which offices: Simsbury

Do you currently use local businesses in the Tariffville Community?

Yes ✓ No ___

If so, which businesses:

T'Ville Parkog, Elizabeth's

Postal Customer Questionnaire

Please check √ to indicate whether you use the **Tariffville Post Office** for each of the following.

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
Buying stamps			√	
Mailing letters		√		
Mailing parcels			√	
Picking up PO Box mail				√
Buying money orders				√
Sending Express Mail			√	

Non-postal Services	**Yes**	**No**
Picking up government Forms, such as tax forms	√	
Using public bulletin board		√

Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ___ **No** √

If so, which offices: _____

Do you currently use local businesses in the Tariffville Community?

Yes	**No**
√	

If so, which businesses:

barber shop, liquor store, Cracker Barrel, Elizabeth's

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the TARIFFVILLE Post Office on 03/21/2011. Additionally, during the survey period, questionnaires were available at the TARIFFVILLE Post Office to walk-in retail customers.

1. **Number of Questionaires**

Total questionnaires distributed	760
Favorable to proposal	7
Unfavorable to proposal	125
Expressing no opinon	107
Total questionnaires received	234

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customers said they would miss the special attention and assistance provided by the personnel at the

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

2. Concern (Favorable):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

3. Concern (Favorable):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

4. Concern (Favorable):
You were concerned about having to travel to another post office - parking

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that

discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

5. Concern (No Opinion):
collection box request

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are currently looking for a location to put a collection box within the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

6. Concern (No Opinion):
Concern was limited hours

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6

7. Concern (No Opinion):
Customers expressed concern about collection of outgoing mail

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Collection Box which was located outside the Tariffville If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

8. Concern (No Opinion):
Customers expressed concern for loss of community meeting place

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

9. Concern (No Opinion):
Customers inquired about mailbox installation and maintenance

Response:
You inquired about home delivery and post office box refund. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. In addition, When a postal facility is discontinued or relocated, a box customer at that facility may obtain a refund of unused box fees if box service at that location is discontinued and additional travel of 1/4 mile or more (from the physical address on the customer's Form 1093) is required to obtain equivalent service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

10. Concern (No Opinion):

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

11. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

12. Concern (No Opinion):
No Concern

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

13. Concern (No Opinion):
No Concern

Response:
If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

14. Concern (No Opinion):
No Concern

Response:
If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

15. Concern (No Opinion):
No Concern

Response:
Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. Thank you for your recent comments concerning the proposed consolidation of Tariffville Post Office. Your comments along with others received will be included in the official record and considered carefully before further action is taken. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

16. Concern (No Opinion):
No Concern

Response:
Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

17. Concern (No Opinion):
No Concern

Response:
Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

18. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

19. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

20. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

21. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps

and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

22. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

23. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

24. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

25. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is

only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

26. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

27. Concern (No Opinion):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

28. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

29. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

30. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

31. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

32. Concern (No Opinion):
No Concern - friendly employees

Response:
Your comments along with others received will be included in the official record and considered carefully before further

quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

33. Concern (No Opinion):
No Concern - Collection Box

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

34. Concern (No Opinion):
No Concern - collection box

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

35. Concern (No Opinion):
No Concern - statement made what a great Post Office and efficient employees

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

36. Concern (No Opinion):
No Concern - suggestion collection box

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

37. Concern (No Opinion):
You felt the community should have a post office and wanted a new facility provided

Response
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

38. Concern (No Opinion)
You were concerned about having to travel to another post office for service

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as

well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

39. Concern (No Opinion):
You were concerned about having to travel to another post office for service.

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

40. Concern (No Opinion):
You were concerned about having to travel to another post office for service.

Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

41. Concern (No Opinion):
You were concerned about having to travel to another post office for service.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

42. Concern (No Opinion):
You were concerned about having to travel to another post office for service.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you

that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

43. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

44. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

45. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

46. Concern (No Opinion):
You were concerned about having to travel to another post office for service - collection box

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

47. Concern (No Opinion):
You were concerned about having to travel to another post office for service - parking, community meeting place

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have

mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

48. Concern (No Opinion):
You were concerned about having to travel to another post office for service - parking, long lines, travel

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

49. Concern (No Opinion):
You were concerned about having to travel to another post office for service & difficult to park

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

50. Concern (No Opinion):
You were concerned about having to travel to another post office for service inconvenient

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenienpe of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

51. Concern (No Opinion):
You were concerned about having to travel to another post office for service, community meeting place, inconvenience

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

52. Concern (No Opinion):
You were concerned about having to travel to another post office for service, long lines, parking.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

53. Concern (No Opinion):
You were concerned about having to travel to another post office for service, professionalism, accommodating.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

54. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.

Response:
You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

55. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.

Response:

Your comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

56. Concern (UnFavorable):
Customers expressed concern about collection of outgoing mail

Response:
You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

57. Concern (UnFavorable):
Customers expressed concern about collection of outgoing mail

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. We are currently looking for a a site to relocate the collection box for the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

58. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in Post Office Directory.

59. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory.

60. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and Post Office Directory through usps.com.

61. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

62. Concern (UnFavorable):
Customers expressed concern for loss of community meeting place

Response:
Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

63. Concern (UnFavorable):
Customers expressed concern for loss of community meeting place

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

64. Concern (UnFavorable):
Customers expressed concern for loss of community meeting place.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

65. Concern (UnFavorable):
Customers expressed concern over a postal representative not being customer oriented

Response:
You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

66. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service

Response:
You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

67. Concern (UnFavorable):
Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

68. Concern (UnFavorable):
Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:
You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

69. Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the community

Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

70. Concern (UnFavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken.You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

71. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the

Response:
Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

72. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

73. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. First, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

74. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office, parking, and inconvenience to travel

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The

been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

75. Concern (UnFavorable):
Customers were concerned about being inconvenienced going to another office

Response:
In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

76. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

77. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

78. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further

offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

79. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

80. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

81. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written

and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

82. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

83. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service and parking

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

Concern (UnFavorable):
84. Customers were concerned about having to travel to another post office for service, community, parking issue, meeting place

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

Concern (UnFavorable):
85. Customers were concerned about having to travel to another post office for service, long line, slow, community meeting spot

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps

and provide money order service. Third, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

86. Concern (UnFavorable):
Customers were concerned about permit mailing

Response:
You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

87. Concern (UnFavorable):
Customers were concerned about senior citizens

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

88. Concern (UnFavorable):
Customers were concerned about senior citizens & crowded, long lines, traveling

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

89. Concern (UnFavorable):
Customers were concerned about the mailboxes being damaged by snowplows

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

Concern (UnFavorable)

90. Customers who are senior citizens were concerned about traveling, gas, etc

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

91. Concern (UnFavorable):
No Concern

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

92. Concern (UnFavorable):
Senior Citizen Customers stated it was an inconvenience

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

93. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as

well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

94. Concern (UnFavorable):
You were concerned about having to travel to another post office for service.

Response:
In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

95. Concern (UnFavorable):
You were concerned about having to travel to another post office for service.

Response:
In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment locations.

96. Concern (UnFavorable):
You were concerned about having to travel to another post office for service.

Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

97. Concern (UnFavorable):
You were concerned about having to travel to another post office for service.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope

this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

98. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

99. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

100. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

101. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

102. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

103. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

104. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Your comments, along with the others received, will be included in the official record and considered carefully before further action is taken. Customers have the option of rural delivery service to their residence. This will eliminate having to travel to another office to pick up your mail. Customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers can also place their mail on hold by calling 1-800-ASK-USPS or visiting www.usps.com. If it is determined that a discontinuance of the Tariffville Post Office should be pursued,a formal proposal will be Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date.

105. Concern (UnFavorable):
You were concerned about having to travel to another post office for service -

Response:

Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

106. Concern (UnFavorable):
You were concerned about having to travel to another post office for service - distance, inconvenient

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

107. Concern (UnFavorable):
You were concerned about having to travel to another post office for service - inconveniance

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

108. Concern (UnFavorable):
You were concerned about having to travel to another post office for service - inconvenient, long lines

Response:
I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may

choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

109. Concern (UnFavorable):
You were concerned about having to travel to another post office for service - long lines, inconvenient

Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

110. Concern (UnFavorable):
You were concerned about having to travel to another post office for service - parking/ long lines

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

111. Concern (UnFavorable):
You were concerned about having to travel to another post office for service- inconvenience

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

112. Concern (UnFavorable):
You were concerned about having to travel to another post office for service- inconvenient

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is

only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

113. Concern (UnFavorable):
You were concerned about having to travel to another post office for service- inconvenient, long lines, parking

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

114. Concern (UnFavorable):
You were concerned about having to travel to another post office for service- long lines travel

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

115. Concern (UnFavorable):
You were concerned about having to travel to another post office for service, distance, parking

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps

and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spoes to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

116. Concern (UnFavorable):
You were concerned about having to travel to another post office for service, inclement weather, parking, long lines

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

117. Concern (UnFavorable):
You were concerned about having to travel to another post office for service, long lines, and service

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

118. Concern (UnFavorable):
You were concerned about having to travel to another post office for service, waiting in long lines, community loss.

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

119. Concern (UnFavorable):
You were concerned about having to travel to another post office for service,inconvenient, parking, packages which require a signature

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, currently there are enough spaces to accomodate the daily flow of customer visits. The Postal Service is reviewing the parking concerns which have been raised by several Tariffville Community members. Also, when PS Form 3849 is left in the customer's mailbox,the customer can contact the Post Office and request redelivery at a more convenient time or make arrangement for article be left if the PS Form 3849 is left signed in their mailbox and no other signature is required. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

120. Concern (UnFavorable):
You were concerned about parking

Response:
Your comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
No Concern

Response:
Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

Docket: 1384296 - 06081
Item No: 24
Page No: 1

Community Meeting Roster

Postal Service Respresentive (Names and Titles)
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date 04/05/2011
Time 7:00 - 8:30pm

Total Number of Customers Present: # 125

Place Trinity Church Parish Hall
11 Church St
Tariffville CT 06081

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	[illegible]	Phone Number
Emil Docimo		July Larkin	
Cathy Docimo		Gil Kleiner	
Jim Anchong		Denise Temperilli	
Liz Sheridan		Lucy Temperilli	
Anita McCoy		Heidi Tanca	
Ann Gelman		MIKE TANCA	
[illegible]		R. SCOTT MADIGAN	
R Hufsmith		FRANK SALLS	
Carol Atlas		Salls Sinesbury Septic	
Jo Ann Baker		Roland WOLF	
Beverly Boyer		Amy McLean Salls	
[illegible]		DE Glodden II	
[illegible]		Lynn Brown	
[illegible]		Alison Foley	860-658-6782
[illegible]		Joe White	
Mary Ashmore		Chris Palmer	860-392-9590
Ellen Ashmore		LAIRD MORTIMER	
Jennie Wenmarke		Mary Ellen Kinney	
Jack Wenmarke		Durkin	

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time:

Total Number of Customers Present: 0

Place:

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Terri O'Donnell	10 Lewis St	06081	
Susan Masino	41 Madison Ln	06092	860-651-6790
[illegible]	17 Maple	06081	
[illegible]	71 Winthrop St	06081	
Lowring Johnson	14 Lewis St.	06081	860-658-7962
Susan Chieffo	58 W Pt Terr	06081	860-651-6900
Vincent [illegible]	58 N Pt. Terr	06081	
Suzanne Guillerm	15 Mallard Circle	06081	
[illegible]	3 Mallard Circle	06081	
Jordan Durkin	74 Elm St. Trail	06081	

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lon Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time:

Total Number of Customers Present: 0 Place:

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Anita McCoy	31 Wood Duck Ln	06081	
Ann Gilman	36 Wood Duck Ln	06081	
Peter Jesick	24 Main Street	06081	
[illegible]	52 Hayes Rd	06081	
Alan Rocklin	21 Wood Duck Ln	06081	
Lia Kay	21 Wood Duck Ln	06081	
Andrew Mitchell	P.O. Box 5	06081	
Marilyn [illegible]	5 Fancher Rd	06081	
Lois Bateman	12 Hayes Rd	06081	860 408-9181
JOHN HAMPTON	Town of Simsbury		

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communication Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time: ________

Total Number of Customers Present: 0 Place: ____________________

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Carol Atlas	27 White Water Turn	06081	860-658-2783

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time

Total Number of Customers Present: 0 Place:

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
[illegible]	28 Hayes Rd	06081	860 658 2922
[illegible]	28 HAYES RD	06081	860 658 2928
BETH GERBER	6 W. POINT TERR	06081	860 651 9170
Glenn Gerber	6 W. POINT TERR	06081	651-9170
WAYNE HOFFMAN	49 WEST POINT	06081	
Ellie Hoffman	49 West Point	06081	
[illegible]	12 Mallory	06081	
[illegible]	PO Box 555	06081	
Pam Busch	22 Tanuge	06081	
Gary Busch	22 Tanuge	06081	
[illegible]	6 [illegible]	06070	860 658-0257
PAM HEBERT	5 CENTER ST	06081	860 651-6721
Douglas Perreault	4 Hayes Road	06081	860 658-0699
J.A. SOTTOLANO	2 Hayes Road	06081	860 651-0096
Nancy Chase	66 Elm St.	06081	860 651-4540
Rowena York	69 Elm St	06081	658 2153
Louise Alvord	45 Church St X	06081	
Cnan McDowell	2 WHITE WATER TWN	06081	
PAUL McDOWELL	135 HOLLAND ST	06070	

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time

Total Number of Customers Present: 0 Place:

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Kathy McDonnell	135 Stockbridge St	06070	
Robert Sanchez	12 center st.	06081	
John Barney	Box 37 + Box 41	06081	
Laurie & Chet Matzak	Box 573 18 Wrestor Rd Enfield	06081	
Beverly Penney	Box 566 216 Winthrop St.	06081	
Marcia Palmer	17 Winthrop St	06081	
Kim Cosgrove	18 Winthrop St.	06081	
Lorraine Gross	11 Hayes Rd Tolland	06081	
Mario Edward Russo	13 Hartford Rd	06081	
BRIAN T. MAURER	P.O. Box 423 THRIFTVILLE CT	06081	860 651-1140
Gregory Hurwitz	[illegible] Box 423 Sunday	06070	860 658-6487
Tom Champagny	41 Hayes Rd	06081	860 658-4172
Paul Westerfelt	17 Fairchild Rd	06081	860-658-0189
Kevin Riordan	62 West Pt. Test	06081	860-651-4437
Mark Jablonowski	48 Elm St East	06081	860 658-4220
SHEREE LENDERMAN	48 ELM ST	06081	
Theresa Sills	11 Tunnis R	06081	658-5204

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time

Total Number of Customers Present: 0 Place:

This document may become a part of the official record that will be available for public viewing

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Melinda Fitch	1 Fairchild Rd	06081	860-651-3093
PAUL MATTS	19 TANAGER CIR	06081	
Robert Hufsmith	17 Wood Duck	06081	860-6584849
Carol Kleen	53 Hayes Rd		
Fred Platt	11 WINTHROP ST	06081-0479	8607986722
Jane Donahue	34 Hayes	06081	
Irvin Donahue	34 Hayes	06081	
Mary Glassman	40 Pinnacle Mtn	06070	
Jeff Tindall	47 Owens Brook Rd	06070	
Wanda Colman	14 Main St Ext	06081	860 651 8971
Anthony [illegible]	20 Main ST	06081	
Janet Pohlman	20 Main St	"	
Stephanie Padewell	Congressman Murphy's Office		860-223-8412
Matthew LeBeau	Senator Blumenthal's Office		860-258-6940
Marilyn G. Noble	15 Fairchild Rd.	06081	860 658 ~~4065~~ 4065
Debbie Stimson	22 Wooster Rd	06081	860-651-8931
Katherine Spencer-Molloy	57 Winthrop St Tariffville	06081	860-651-4493
Frank Spencer-Molloy	57 Winthrop St	06081	860-651-4493
NESTOR F. PALACIO	17 W. Pt. TERRACE	"	860-658-6721

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Beau LeBouef MPOO
Maureen Marion Communitcation Specialist
Lori Gaither-Gordon Manager Consumer Affairs
Barbara Mastroianni Post Office Review Coordinator

Date: 04/05/2011
Time:

Total Number of Customers Present: 0 Place:

This document may become a part of the official record that will be available for public viewing

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jonathan McGrath	40 West Point Terr.	06081	860-844-5136
Patricia Thomas	40 West Point	06081	860-658-6480
Sue Alamed	7 Maple St.	06081	860-658-5842
Shirley Hellandbrand	14 ELM ST	06081	860-651-7070
Sandra Mercey	23 Mt Rd	06081	860 658-1521
Chris Kahawhiola	1 Center St	06081	860-651-8228
Sheraine Rector	52 Hayes Rd	06081	860-652-9482
Jane Fenton	P.O. Box 6	06081	860658-9216
Jim Fenton	P.O. Box 6	06081	860658-9216
Mary Beth Tolan	11 Tanager Circle	06081	860-658-4293
Jack Winiarski	39 Main St	06081	860-651-7474
Steven Sibbach	PO Box 556	06081	860 690 4266
Donna C. Sibbach	PO Box 556	06081	860 690 4266
Courtney Carey	3 Quaie Dr	06081	860.651.5713
Gene Gill	PO Box 568 Tariffville 18 Hampton Village Gardens CT	06081 06035	860-653-0470
Deborah Carpenter	PO BOX 24 17 Red Hill Rd Tariffville	06081	860 651 4184
Paulo Oliveira	PO BOX 101 CT 06081	06081	860922 5012
Susan VanKleet	30 Tunxis Place	Trillo 06081	860-651-0490
Harry Baronian	12 Hayes Rd	Tariffville 06081	860 408 9181

Docket: 1384298-96081
Item Nbr: 25
Page Nbr: 1

UNITED STATES
POSTAL SERVICE

April 5, 2011

Memo to Record

A copy of notes submitted, which were taken during the Community Meeting by Manager Consumer and Industry Contact. All questions were answer during this meeting.

Barbara R. Mastroianni
Post Office Review Coordinator
Hartford, CT 06101-9631

Tarrifville PO meeting 4-5-11

q-

a-It's hard to say how any po is profitable.

Selectman:

Closing the Tarrifville Post Office (TPO) is devastating to the residents and businesses. You need to keep the TOP open. It's not fair to balance the government's budget on the backs of the resident of Tarrifville. Simsbury is inadequate to handle both operations.

Union Bob: We are the massagers. Two weeks ago I got a copy of list of 9 offices slated for review or closing. The decision is made by the POOM, not headquarters. I have a document from the Rates Commission that requests that the USPS keep the list a secret to avoid ..... That was on March 28th. On April 4th, a list from the Connecticut Area. They wanted to close stations in the past. They won't save $2.5 B by closing the TPO.

q-Is this list for the closings?

Union Bob: This would mean that the decision was already made. The USPS came here with no information. USPS can't commit and that's wrong for you. Others on the list as Center Village, Lakeville Groversdale.

Congress laid a bill that we have to pay a $7B bill. We would have been profitable if we didn't have to prepay the retirement bill. No other company has to do this. Today is great, but tomorrow you is more important. You have 60 days to submit a written ..... This is not about jobs for the people I represent, you remember (Postmaster) Rowanda, she's now retired. We have a new contract—where I hope you will get a clerk back in Tarrifville.

Get in touch with your congressional Representative, your senator.

q- Laurie Matzik (po box holder?) I'm not happy about going to Simsbury, it's double the time, when it's flooded, when it's not flooded, then there was a tree. I want to see the fact (financial) of when Rowanda was here and now when Neil was there.

q- Did you make the decision to close the TPO?

Beau- No, we are just studying.

q-How did TPO get on the list?

Maureen Marion (MM): It's just a study. Let me tell you how this came about. Some thing about an article in the Wall Street Journal. And closings on a New York List.... PMG wanted to clean up the list because it included offices that were suspended years ago that were on that list.....

q- Was it because of the roof?

q- Was the building condemned?

q- Bottom line, your actions don't correlate with what you are doing. TPO is a model of what the PO should be. The USPS is like the DMV, and we all know what that is like. You have 1 person in TTPO who services 100s of people. Why can't you demonstrate that model to a Hartford or Wallingford PO.

You have an option to keep open an office at a very low cost.. I'll bet what happens at the TPO is at a lower cost than other Pos.

MM- This is not a reflection of the Tarrifville community or the TPO employees.

q-Does the PO deliver mail to the tenants upstairs from the former TPPO?

Beau- they now have a PO Box in Simsbury.

q- many elderly complex's count on the PO to be local . Going downtown is a hassle. We are used to seeing many, many people going in the PO all day long. It's a shame to close TPO.

MM- it was not an easy decision to make

q-Other people would have been here except there were other conflicts with events going on in town tonight. I live close to the Weatoque PO. It should be closed as people only drive there, you would never get this many people at a meeting there.

Maureen Clair- I worked for the PO. It's not about the PO, it's a about the fabric of this community, people drag themselves to the PO, they don't drive. I was told that I worked too slow because I talked too much. Who buys their stamps at the ..... People need to walk by (the PO) to see if your mother is sick, if someone needs soup. People at Simsbury don't talk to you.

Some died in 6 months....

They wipe out the Springfield office--- you should see the rats going out looking for jobs. They should do that to all of you in Hartford.

q- Was the reason for the closing structural?

Beau: the reason .....

q- was it checked by an engineer?

Beau: landlord told us that we had to evacuate the facility due to

? can we use some other facility in Tarrifville? What are the sites?

? 32 main St & 14 Winthrop St.

? what is the time frame?

MM_ we can't give you a time frame because we don't know, but sooner than later.

? I have concerns about the local businesses, without a PO in town, it's people aren't stopping to do business in town.

? Tarrifville's name is because e it's the main road from Granby to Hartford. We ZIP Code?

Beau or MM: Your address will not change unless your mode of delivery

? I went to Avon PO and found other people from Tarrifville there. It was a waste of money that was invested in West Hartford, Windsor, Simsbury, etc. They don't want our business. Well, they have long lines and are not happy to see us. They don't want this closing either.

? We had to change where we do business. I do a lot of International Mail. I haven't picked up my mail in two weeks. I've stopped in for shipping supplies and they wouldn't give supplies because it's only for their regular customers.

? I went to the airport PO with international packages, over $300 worth. The lady got mad because she was going on her break. I use to ship $20K at the TPO.

(Heckler) Go to UPS.

? You went into battle without any weapons. Your presentation didn't have anything. Why did you come to this meeting without a profit and loss analysis report? I'll bet the PO was profitable.

? If after 2 days it was okay to come back , all you had to do was unlock the door. Why didn't you do that instead of lugging all that stuff to Simsbury. Ridiculous.

MM: Our overhead costs are not linked to one individual location. We can't evaluate our cost per operation like a franchise.

?: Your closing this like it's one.

?: On this side you have revenue and that side you have expenses. If this side is bigger, then its profitable.

? In my prior position I was in charge of making decisions on closing sites. We had to do a cost analysis of the site. If you did a quick cost analysis at the 2 days being closed, we could have been back in business.

? After closing you took all the antique PO Boxes, I hope you didn't put it behind the Hartford building in the rain and snow. Can we purchase the PO Boxes, since you already made that decision? We would like a piece of our heritage.

? I started a business, then after two days the TPO was closed. We have a diverse community, we will not go away. There is no loyalty?

? I worked in a company where customer service was number 1. The TPO , in comparison to Simsbury, she was great, but in Simsbury..... Whatever happens, we love you (not sure who she loves)

? You should be ashamed as you came unprepared. How long is this process? These are nice people. Your PO is important to us, it should be important to you. People won't rush out at Christmas time because you won't give TPO another clerk.

? People don't want large Pos, they want small Pos.

? My carrier in Brooklyn knew the name of my children. I have not seen my carrier in two years

.....is a model that you are talking about, but your account dept is not working up to their ability.

? Our Community is being organized and we won't go away. Our group is 9-10 years old. We are willing to work with you.

? Tarrifville is on the east coast stream way, we are getting the bike trail that will be near this PO. Tourist will be coming by bike to do business. We have tourism, we have kayaking. We are a destination.

? I went to Simsbury for more surveys. They didn't have any. Barb came with one. She should have come with more. Marian has some.

? Its more than buying stamps, boxes have to be weighed, other PO don't want to do it.

? TPO is a critical tie to the community....as part of a tic to you.... You have to work at the profitability----- you have to go where the money is.

? Simsbury is not adequate, I saw 3 accidents going there. I never saw a PO close so quickly. TPO is profitable. Be genuine about this. One person is a building handles 100s of people. I'l I bet it's profitable.

? When you feel hostility...., you go somewhere else. I do not want to go to Stop & Shop. I want to go o the PO.

? If you can leave in 2 days, you can come back in 2 days.

? I bought a business in town, not a resident in the town, I live in Hartford. Bad service, would not happen in Tarrifville.

Union: comments are excellent, interesting, go home and write them down. I was not aware that the building was being occupied. After 10days it was supposed to be reviewed. 6-8 months the process takes. I will contact my Reps about this.

? Is our sign in your storage?

MM: it was stolen.

DOCKET # 138496-06081
ITEM # 25
PAGE # 1

UNITED STATES POSTAL SERVICE

April 6, 2011

Memo to Record

Article from The Courant regarding the Community Meeting held at Trinity Church Parish Hall in Tariffville CT 06081.

Barbara R. Mastroianni
Post Office Review Coordinator
Hartford, CT 06101-9631

DOCKET # 138429-06081
ITEM # 25
PAGE # 12

Tariffville Residents Say Post Office Branch There Is Needed

Follow Your Town News On The Courant's Simsbury Facebook Page

Recommend 0 (0)

Tariffville residents discussed the importance of a post office in their community Tuesday, during a community meeting with postal officials at Trinity Church. (Melissa Pianzo / April 4, 2011)

By Melissa Pianzio , mpianzio@courant.com
The Hartford Courant
April 4, 2011

Topics
Simsbury
Christianity
Mail Order Industry
See more topics »

SIMSBURY —

Supporters of the Tariffville Post Office filled the Trinity Episcopal Church hall Tuesday night to share with U.S. Postal Service officials just how much their local branch means to them.

For more than 50 years, the Tariffville branch office has been located at 39 Main St. It was closed on Feb. 4 because of structural

YOUR REPORTER

Melissa Pianzio
mpianzio@courant.com

Melissa Pianzio has been with The Hartford Courant for more than 15 years, during which she has covered community news in a variety of ways including a stint as a web host for the iTowns section and reporting in Greater Hartford, Middlesex County and Farmington Valley towns. Stories about people and the communities in which they live are among her favored assignments.

More about Melissa

Simsbury Area Events

April

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Update your address in the USPS database online fast and easy.
USPS Change Address.com

Online Post Office
Save Up To 80% On Postage Costs No Risk 4 Week Trial To Prove It!
www.Stamps.com

Save Big on Priority Mail
ECommerce Ready Shipping Software Multi-Carrier. Free 14 Day Trial.
www.TrueShip.com

concerns after the winter's heavy snowfall. Although the building's owner has said the structure is safe, postal officials decided not to reopen at that location and have begun a study to determine whether the village needs its own post office.

"We recognize the significant community and employee concerns when we are thinking about relocating services," Maureen Marion, a spokeswoman for the U.S. Postal Service's New England District, said during Tuesday's community meeting. "We have made no decision, but we appreciate your input."

[Sample Our Free Breaking News Alert And 3 P.M. News Newsletters]

The closure of the branch created an opportunity to re-evaluate how the post office serves the area, said Marion. Over the past five years, customer visits to U.S. post offices declined by 200 million and transactions declined by $2 million, she said. In Tariffville, revenue dropped 19 percent from 2008 to 2010, which represents a loss of nearly $30,000, she said.

"We do not receive tax dollars or federal support; postage sales support postage service," she said. "Given our grave financial future, we cannot overlook any opportunity to save money."

Tariffville patrons can go to the Simsbury Post Office on Hopmeadow Street, and postage stamps can be purchased at several locations around town, such as pharmacies and grocery stores, Marion said. Last month the Tariffville residents were mailed a survey about their postal needs, the results of which are still being reviewed, said Marion. Postal officials are also considering the viability of alternate sites for the branch. One is at 38 Main St., and the other is at 14 Winthrop St.

Tariffville residents say the decision to close their post office was made hastily and without regard for their needs. They don't like the long lines, limited parking and "grumpy" staff at the Simsbury Post Office, they said. They miss their branch, they said, which was not just a convenient place to buy stamps and mail packages, but served as a social gathering place for the whole neighborhood.

"Tariffville was the model of what you should be, not what you've become," said resident Jay Sottosano, who praised the work ethic of Tariffville Postmaster MaryAnn Chiappori. "You had one person in Tariffville serving hundreds and hundreds of families and businesses, doing it with efficiency that not only endeared her to the community but the community to her."

Trinity Church parish administrator Ellen Comeau said she routinely mailed more than 200 pieces of bulk mail through the Tariffville Post Office every month.

"You have 700 households and it's not even close to being convenient to go to Simsbury," she said. "It's a huge loss and we really need it back."

"We aren't going to go away," said Frank Sala, referring to Tariffville residents' determination to keep a branch in the village. "When you meet, let them know there's no more loyal a community, but there's no more prepared too."

Join the Simsbury Facebook Community at http://www.facebook.com/simsbury

Try mobile text alerts: traffic, weather and more.

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Recommend 0 (0)

1 2 3 4 5 6 7

TOWNS: SIMSBURY REGION

Reader-Submitted Headlines

Simsbury: Inquiring Minds Show What They Know At Squadron Line School Science Fair

Farmington Valley: Author Inspires St. Mary's School Students

Farmington Valley: University Of Hartford 2011 STEM Summer Program

Simsbury: Rhythm & Rhyme: Simsbury's Town Wide Celebration Of World Languages, Culture And Music

Simsbury: Simsbury Bank Promotes Michael Alberto To Chief Commercial Banking Officer

Simsbury: Learning To Use Excel

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CONNECTICUT VALLEY DISTRICT
UNITED STATES
POSTAL SERVICE

July 19, 2011

Memo to Record

There were 125 community members who attended the April 4, 2011 Tariffville Community Meeting held at the Trinity Church Parish Hall located at 11 Church Street from 7:00pm – 8:30pm.

Barbara R. Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631
Phone: (860) 524-6495

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Where is our Tariffville Post Office sign?

   Response:
The sign was removed by from the building by a non postal employee and a police report was filed

2. Concern (UnFavorable):
What Post Offices are profitable? Can we have a weekly analysis of sales?

   Response:
The information requested is for internal use only

3. Concern (UnFavorable):
What about our zip code

   Response:
Community identity is very important and will be preserved

4. Concern (UnFavorable):
Parking at the Simsbury office is terrible and limited

   Response:
A review is being done at this time to see what options are availble to increase the number of parking spaces

5. Concern (UnFavorable):
Customers expressed concern for loss of community identity

   Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and Post Office Directory.

6. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained

   Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. Concern (UnFavorable):
Wait Time in Line at other offices and hours of operation.

   Response:
The Simsbury Post Office has a 24 hour lobby allowing customers to pick mail up at their convenience. The initial increase of customers was due to handing out keys to the Tariffville post office box customers.

8. Concern (UnFavorable):
Customers expressed concern about collection of outgoing mail

   Response:
You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. There ar etwo locations being reviewed at this time for a collection box

9. Concern (UnFavorable):
Bulk Mailings now she will have to travel to do them and the postmaster was extremely helpful

   Response:
The Simsbury post Office has employees who are very knowledgeable and helpful.

10. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office

    Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soon monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

11. Concern (UnFavorable):

Response:
We will have our people in real estate come out and do a review of these two sites.

12. Concern (UnFavorable):
We want to see a profit and loss account for the postal service. The money was taken out of Tariffville and put into Simsbury.

Response:
The profit and loss of the postal service is done as a whole not on an individual basis.

13. Concern (UnFavorable):
How many po boxes are rented/ How many customers are serviced by Tariffville?

Response:
165 post office boxes and approximately 532 rural customers.

14. Concern (UnFavorable):
House delivery 7 miles round trip is too far.

Response:
We will request a safety hazardness assessment done for those who do not currently receive delivery to see if this request can be met.

15. Concern (UnFavorable):
You have painted a one-sided picture of the decrease in money in tariffville, in addtion to trimming window hours and moving the carrier to another town. LL Bean catalogue sent to Tariffville the delivery person doesn't get credit the office which receives them does. Potential businesses you will lose to competitors. Don't alienate your customers.

Response:
Thank you for your comment.

16. Concern (UnFavorable):
Why not build a handicap ramp

Response:
Buildings that are historic need go through the State Historic Preservation Office.

17. Concern (UnFavorable):
Can we purchase the old Post Office Boxes

Response:
We can check to see how your request to purchase these boxes is handled.

18. Concern (UnFavorable):
The postmaster was very helpful and knowledgeable

Response:
The decision for the emergency suspension was due to the direction of the landlord to evacuate the building. The is by no means any reflection on the postmaster or employees.

19. Concern (UnFavorable):
Why doesn't the Post office work with the landlord to resolve issues on the buildings?

Response:
The postal service are on a month to month lease. There were negotiations with the landlord, but at such time different items have not been resolved.

20. Concern (UnFavorable):
Customer service was great at Tariffville and horrible in Simsbury

Response:
Again this is no reflection on the Tariffville community or postal employees. Issues with the Simsbury office will be addressed with the Postmaster.

21. Concern (UnFavorable):
We don't want Stop and Shop, Cvs, or Staples

Response:
These are alternate options for you to purchase stamps, in addition to online postage and stamps by mail.

Nonpostal Concerns

1. Concern (UnFavorable):
Statement made by Tariffville Selectwoman - It is not fair to residents, businesses to balance Tariffville on the Post Office budget. Tariffville stands, ready, waiting, & willing

Response:
Thank you for your comment.

2. Concern (UnFavorable):
This emergency suspension is ripping the fabric of the community apart. People need to slow down and build their communications within their community. People like you need to say hello to your neighbor instead of going outside the community

Response:

Thank you for your comment

3. Concern (UnFavorable):
Tariffville is what a model post office should be, not what it has become compared to DMV who has become inefficient and insufficient. In our case we had one person serving entire community who has in fact become endeared to the community. take out the loyality and there is no need.

Response:
This is no reflection on the community or the employee

4. Concern (UnFavorable):
I spend $8 weekly on gas to get my mail.

Response:
Thank you for your comment

5. Concern (UnFavorable):
The east Coast Greenway will become part of Tariffville andmany bikers will be able to use the routes to travel through this community. Also the junior olympics is scheduled to take place in Tariffville.

Response:
Thank you for your comment

6. Concern (UnFavorable):
Opportunity to grow more business will not be there and if there is no post office then people woll begin using alternate businesses like ups., fedex

Response:
Thank you for your comment

Docket: 1344206 - 00001
Item Nbr: 26
Page Nbr: 1

UNITED STATES POSTAL SERVICE

04/12/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Trinity Church Parish Hall on 04/05/2011 from 7:00PM to 8:30pm to answer questions and provide information about our service.

If you have any questions, you may contact Barbara Mastrolanni at (860) 524-6495.

Thank you for your assistance.

Sincerely,

BEAU LEBOUEF
Manager, Post Office Operations

Docket: 138457-06081
Item Nbr: 26
Page Nbr: 2

UNITED STATES POSTAL SERVICE

Memo to the official record

A postcard mailing was done in place of item #26 via postcard to all post office box and delivery customers of the 06081 zip code.

Barbara R Mastroianni
Post Office Review Coordinator

Docket : 1384216-CC051
Item Nbr: 26
Page Nbr: 3

UNITED STATES POSTAL SERVICE™

First Class Mail
Postage & Fees Paid
USPS
Permit NO G-10

Tariffville Post Office
Community Meeting
Tuesday, April 5, 2011

Where: Trinity Church-Parish Hall
11 Church Street, Tariffville CT 06081
Time: 7 pm – 8:30 pm

Postal officials will provide an update on services for the Tariffville community. The community is invited to attend. Public comments may be presented in person or in writing.

Postal Customer

Tariffville, CT 06081

UNITED STATES POSTAL SERVICE™

First Class Mail
Postage & Fees Paid
USPS
Permit NO G-10

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Tuesday, April 5, 2011

Where: Trinity Church-Parish Hall
11 Church Street, Tariffville CT 06081
Time: 7 pm – 8:30 pm

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Postal Customer

Tariffville, CT 06081

DOCKET # 138-2-16 - 06081
ITEM # 27
PAGE #

UNITED STATES POSTAL SERVICE

July 21, 2011

Memo to Record

There are forty-five (45) pages of customers petitions. The file is too large to incorporate into upload for review. There were approximately 436 signatures with duplicates included in this total.

Barbara R. Mastroianni
Post Office Review Coordinator
Hartford, CT 06101-9631

Docket: 1384296-06081
Item Nbr: 27
Page Nbr: 1

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Jim Anthony	Jim Anthony	18 West Point Ter	4-5-2011
2. Emil Docimo	[illegible]	32 White Water Ter	658-6986 4/5
3. Kathy Docimo	Kathy Docimo	" " " "	" 4/5
4. Greg Piecuch	[illegible]	3 Michael Flood	4/5/11
5. Melinda Fitch	Melinda Fitch	1 Fairchild Tvile	4-5-11
6. PAUL MATTIS		19 TANAGER CRC	
7. Robert Sanchez	[illegible]	12 center st.	4-5-11
8. Alan Rocklin	Alan Rocklin	21 Wood Duck Ln	4-5-11
9. Duane Sibbe	[illegible]	[illegible]	4-5-11
10. BRIAN T MAURER	Brian T Maurer	19 MAPLE ST	4-5-11
11. MARY B. TOWN	[illegible]	11 TANAGER TVILLE	4-5-11
12. Julia LARKIN	[illegible]	27 W Point Ter	4-5-11
13. [illegible]	[illegible]	[illegible]	4-5-11
14. Steve Noble	[illegible]	15 Fairchild Rd	4/5/11
15. Jonathan Durham	[illegible]	8 Sachems Trail West Simsbury	4/5/11

Docket: 1384296-06081
Item Nbr: 27
Page Nbr: 2

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Name: Printed	Signed	Address	Date
1. BETH G Gerber	Beth G. Gerber	6 W. Point Terr	4/5/11
2. Glenn Gerber	Glenn R. Gerber	6 W. Point Terr	4/5/11
3. Ellen Arnaiian	ELLEN CORRIVEAU	TRINITY CHURCH	4/5/11
4. Shirley Nellandbred		14 ELM ST	4/5/2011
5. Sandra Murray		23 Mt Rd T Millbrook	4/5/2011
6. PAUL MATUS		19 TANAGER CIR TARIFFVILLE	4-5-11
7. LIZ SHERIDAN	Elizabeth B Sheridan	34 WOOD DUCK	4-5-11
8. Anita McCoy	Anita McCoy	31 Wood Duck	4-5-11
9. [illegible]	[illegible]	2 [illegible] ST	4-5-11
10. Marge Kilber	[illegible]	57 Hayes Rd	4/5/11
11. Chris Pope	[illegible]	49 Hayes Rd	4/5/11
12. Gary Busch	Gary Busch	22 Tanager Circle	4/5/11
13. Pam Busch	[illegible]	"	4/5/11
14. [illegible] Stelgro	[illegible]	20 [illegible] St	4/5/11
15. Lisa Heaver	[illegible]	21 Aspenwood (Wayne CT 06487)	4/5/11

Docket: 1384296-06081
Item Nbr: 27
Page Nbr: 3

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Andre Bonnard	[illegible]	11 Main St. Ext.	3/12/11
2. Wanda Colman	Wanda H Colman	14 Main St Ext	3/12/11
3. Jen Dovthit	[illegible]	23B Center St.	3/12/11
4. Vincent Bishop	Vincent Bishop	14 Main ST. Ext	3/13/11
5. Mary Herlihy	Mary Herlihy	9 Main ST Ext	3/13/11
6. Mona Martinik	Mona Martinik	5 Main St. Ext. Tariffville	
7. Jon White	[illegible]	3 Main St Ext	4/5/11
8. Susan Chieffo	Susan M. Chieffo	53 W Pt Terrace	4/5/11
9. Vincent Chieffo	Vincent Chieffo	18 W Pt Terrace	4-5-11
10. Thomas Champagney	Thomas Champagney	41 Hayes Rd	4-5-11
11. Sheer Landerman	[illegible]	48 Elm St	4-5-11
12. Mark Gilbert	[illegible]	48 Elm Street	4/5/11
13. Ann Nagy	Ann Nagy	71 Winthrop St	4/5/11
14. Mary Jepeal	Mary Jepeal	15 Winthrop	4-5-11
15. Suzanne Guillerm	S Guillerm	15 Mallard Circle	4/5/11

Docket: 1384206-06081
Item Nbr: 27
Page Nbr: 4

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. STANLEY NIEMAN	[signature]	28 HAYES RD. TARIFFV	5 April 2011
2. Joanne Fenn	Joanne Fenn	21 White Water Tr.	4/5/11
3. Joseph Gilman	Joseph Gilman	26 Wood Duck Ln	4.5.11
4. Darcy Gray	[signature]	2 Lewis St	4/5/11
5. Carol M. Leon	Carol M. Leon	53 Hayes	4/5/11
6. Janet Pohlman	Janet Pohlman	20 Main St.	4/5/11
7. Cathy McDonnell	Cathy McDonnell	2 White Water Tr	4/5/11
8. Nancy Chavez	Nancy L Chavez	66 Elm St	4/5/11
9. Andrew Mitchell	Andrew Mitchell	P.O. Box 5	4/5/11
10. Kathy McDonnell	135 Holcomb St	Kathy McDonnell	4/5/11
11. Denise Temporilli	Denise Temporilli ~~18 Wescott Rd~~	18 Wescott Rd Simsbury	4/5/11
12. Gail Westerfield	Gail R Westerfield	17 Fairfield Rd Tvle	4/5/11
13. ROBERT BALL	Robert Ball	8 WINTHROP ST	4-5-11
14. [illegible]	[signature]	9 WHITE WATER TERN	4-5-11
15.			

Docket: 1394296-06061
Item Nbr: 27
Page Nbr: 5

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Heidi Tanca	[signature]	32 Hayes Rd	4/5/11
2. MIKE TANCA	[signature]	32 HAYES RD	4/5/11
3. FRANK HAVILAND	[signature]	4 Whitewater Terr	4/5/11
4. JOYCE HOWARD	Joyce R. Howard	Simsbury, Ct.	4/5/11
5. Katherine Spence Molloy	Katherine Spence Molloy	57 Winthrop St, Tariffville	4/5/11
6. FRANK SPENCER-MOLLOY	[signature]	57 Winthrop St. Tville	4/5/11
7. Joe Gargant			
8. Kathleen Sutton	Kathleen L. Sutton	131 N Granby Rd, Granby	4/5/11
9. Elaine Chagnon	Elaine Chagnon	37 Winthrop Dr. Granby	4/5/11
10. WALTER LIEMIEWSKY	[signature]	27 CHURCH ST. T-VILLE	4/5/11
11. Mary J Winkler	[signature]	27 Church St. Tville	4-5-11
12. Gene Gill	[signature]	18 Hampton Village Granby, CT 06035	4-5-11
13.			
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Docket: 1384296-06051
Item Nbr: 97
Page Nbr: 6

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Kevin Richman	[illegible]	62 West Pt. Dr. Tariffville, Ct	4/5/11
2. Alisa Foley	[illegible]	61 Hayes Rd Tariffville, CT	4/5/11
3. Nestor F. Palacio	[illegible]	17 West Point Terr. Tville CT	04/05/11
4. Barbara Holmes		27 Hayes Rd. Tariffville, CT	4/5/11
5. Jayne Kingston	Jayne Kingston	17 White Water Turn	4/5/11
6. Susan Masino	[illegible]	41 Madison Lane West Simsbury	4/5/11
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Docket: 1384298-06081
Item Nbr: 27
Page Nbr: 17

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Florence Pedrazzo		10 Tunbridge Rd	3-19-11
2.		East Granby	
3. K Druda	K DRUDE	8 Woodland Dr Granby CT	3-19-11
4. Lorraine Bulba	Lorraine Bulba	31 Rundelaine Bloomfield, CT	3/19/11
5. Lozor Sherton	Simsbury		3/19/11
6. Betty Sojka	Simsbury	24 Carriage Dr	3/25/11
7. Jerri Pease	Jerri Pease	16 Metacomb Dr, Simsbury	3/26/11
8. LORRAINE GOSS	Lorraine Goss	11 Hunger Rd Tariffville	4/1/11
9. Marie Engelke	Marie Engelke	100 Mercer Ave East Granby	4/1/11
10. Gail Kerzer	Gail Kerzer	42 Duncaster Rd 06002	4/1/11
11. Catherine Newcomb	Catherine Newcomb	17 Teal Cir. T'ville 06051	4/2/11
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Name: Printed	Signed	Address	Date
1. Jane Donahue	Donahue	34 Hayes Rd	3/15/11
2. Roland Wolf	Roland Wolf	2 Center St	3/15/11
3. Judi Humpp	Judi Humpp	12 Mallard Cir	3/15/2011
4. Karl Goldkien	Karl Goldkien	7 Nutmeg Ct	3-15-11
5. Frank Solis	[illegible]	36 Elm St	3-15-11
6. Paul Finzi	[illegible]	11 Aya Drive	3/15/11
7. Jackie Jarvis	[illegible]	11 Woodchuck Rd	3/15/11
8. Mal Guntheer	[illegible]	84 Center St	3/15/11
9. Bill Stuart	[illegible]	32 Old Stagecoach Rd	3/15/2011
10. Brian Brown	[illegible]	4 Pine Glen Rd	3/15/2011
11. David Nguyen	[illegible]	10 Teenager Cir	3/15/2011
12. Lucy Fryer	[illegible]	3 Mallard Circle	3/15/2011
13. Bob Hay	[illegible]	31 Dogwood Rd	3-15-11
14. Pat Sullivan	[illegible]	105 Sawmill in Simsbu	3/15/11
15. G. Rutherford	[illegible]	63 Hayes Rd	3-16-11
M. McHugh	[illegible]	11 & 2 Deerwood Rd.	3-16-11
L R Stanley	[illegible]	1, Bottom Dr Plaza on Hayes	3-16-11
C. Trotto	[illegible]		3-16-11
C. Zelko	[illegible]	9 Redwood Dr	3/16/11

Docket: 1384296-06061
Item Nbr: 27
Page Nbr: 10

I _____ am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3/25, 2011
Date

Roland Wolf
Signature of Circulator

GEORGE MATTINGLY [signature] 8 DARA LN N.GRANBY 3/16/11
Fred Gent GENT FRED 9 SOUTHWOOD, ET 3/16/11
Cory Rupnow Eden MD [illegible] 3/16/1

Trinity April 5
2-9:20

Docket: 1384296-06081
Item Nbr: 27
Page Nbr: 11

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury hereby present this petition to the United States Post Office stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. JEFF KAHANAIOLAA	[signature]	1 CENTER ST	3/22/11
2. Lorrie Glover	[signature]	495 Hopmeadow St.	3/22/11
3. Tom Pleasant	Tom Pleasant	5 Plank Hill Rd	3/22/11
4. Dayton, Pierce, Knapp, P.C.	by Elaine T. Eno for the Firm	55 Quarry Road	3/23/11
5. Ann E Sato	Ann E Sato	9 White Water Tree Tariffville, CT 06081	3/23/11
6. Deborah Carpenter	Deborah Carpenter	17 Red Hill Rd Tariffville	3/23/11
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Name: Printed	Signed	Address	Date
1. Raymond Terrell	Raymond Terrell	25 Main St	3/18/11
2. DAVID MYERS	David Myers	22 Winthrop St	3/18/11
3. Jim Barrett	Jim Barrett	27 Elm St	3/18/11
4. Dan Barrett	Dan Barrett	22 Windthorp St	3/18/11
5. Oran Gilmore	[illegible]	37 Tunxis Rd	3/18/11
6. Nicholas Mel[illegible]	[illegible]	30 Main St	3/18/11
7. JOSHUA STORM	Josh C Storm	12 CHURCH	3/18/11
8. JAMES MURPHY	[illegible]	16 Church	3/18/11
9. Jebbi Storm	Storm	12 Church	3/18/11
10. Mary Murphy	Mary Murphy	16 Church	3/18/11
11. Ed Pinney	Ed Pinney	21 Winthrop	3/20/11
12. BEV PINNEY	Bev Pinney	21 Winthrop	3/20/11
13. William Muir	[illegible]	2 Tunxis Road	3/21/11
14. CHRIS KAHAWAIOLAA	Chris Kahawaiolaa	1 CENTER ST	3/22/11
15. Karen Cortes	Karen E Cortes	17 Rosewood Dr. Sm.	3/22/11

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Christopher Lewis	[illegible]	204 West Newberry	3/15/11
2. Christopher Palmer	[illegible]	9 Tom's Place	3/15/11
3. Brian Hall	[illegible]	36 Winthrop	3-15-11
4. Marco Posadas	[illegible]	10 Middle Ln Simsbury	3-15-11
5. CARL HEINTZ	Carl R Heintz	17 Tunpin Rd	3-16-11
6. JoAnn Baker	JoAnn Baker	17 Maple St	3-17-11
7. Loering Johnson	Loering Johnson	14 Lewis St.	3-17-11
8. Michelle Gladden	[illegible]	10 Center St. Tville	3/17/11
9. Barbara Bardwell	Barbara Bardwell	15 Red Hill Rd	3/17/11
10. Denise Johnson	Denise Johnson	29 Red Hill Rd	3/17/11
11. [illegible]	Jon Woch	11a Main St PO Box 4	3/18/11
12. [illegible]	David Bock	25 Crestwood Rd Simsbury	3/18/11
13. Paul Cicalsi	[illegible]	230 Firebrook Rd Simsbury	3/18/11
14. Kim Cosgrove	[illegible]	18 Winthrop St Tariffville	3/18/11
15. Lisa Moringiello	[illegible]	8 Winthrop St. Tariffville	3/18/11

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Trinity
April 5 -
2.830

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Theresa Salls	Theresa Salls	11 Tunxis Pl Tariffville 06081	3-12-2011
2. Susan Glazier	Susan Glazier	60 Winthrop 06081	3/14/11
3. Susan VanKleef	Susan VanKleef	3D Tunxis Pl 06081	3/14/11
4. Venkata Bana	B V Rani Reddy	5B Tunxis Place	3/14/11
5. Nick Powell	N J Powell	3C Tunxis Place	3/14/11
6. Rich Whalen	Richard Whalen	3E Tunxis Place	3/14/11
7. Ruth Lowers	Ruth Lowers	5F Tunxis Place	3/14/11
8. Brunilda Myftaraj	Brunilda Myftaraj	5E Tunxis Pl.	3/14/11
9. CARLO FRASCA	Carlo Frasca	3A TUNXIS PL	3/14/11
10. Giovanni Martinez	Giovanni Martinez	3G Tunxis Pl.	3/14/11
11. Mary McGreevy	Mary C McGreevy	5-C Tunxis Pl	3/14/11
12. Lillian Palmer	Lillian Palmer	9 Tunxis Pl	3/15/11
13. Steve Anthony	Steve Anthony	3 Red Hill Rd	3/15/11
14. Jane Dudgeon	Jane Dudgeon	2 Tunxis Rd	3/15/11
15. Jessica Kirn	[illegible]	2 Tunxis Rd	3/15/11
Kevin Simmons	[illegible]	39 Main St	3/15/11

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. T. ville wine & spirits	[illegible]	41 main st	3-12-11
2. Elizabeth's	[illegible]	32 MAIN ST	3-12-11
3. Lori Carbone	[illegible]	28 Main St	3-12-11
4. Christine Williams	[illegible]	145 Tunxis Ave	3-12-11
5. Dennis Gleason	[illegible]	7 Stuart Drive Bloomfld	3-14-11
6. Ashley Hicks	Ashley Hicks	24 main st	3-14-11
7. Jon Schettin	[illegible]	56 Tunxis Way	3/14/11
8. Nina Caruso	[illegible]	56 Tunxis Way	3/14/11
9. [illegible]	Edvaldo Daroucha	3 Redhill Rd	3/14/11
10. Marilene Ramos	[illegible]	3 Redhill Rd	3/14/11
11. Carlos Delio	[illegible]	3 Redhill Rd	3/14/11
12. Weldes Silva	[illegible]	3 Redhill Rd	3/14/11
13. [illegible]	[illegible]	[illegible]	3/15/11
14. Leah Shattuck	[illegible]	32 Main St	3-15-11
15. Theresa Shattuck	Theresa Shattuck	32 Main St	3-15-11

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Jill Davis	Jill Davis	2 Tunxis Rd.	3/15/11
2. Julie Graham	Julie Graham	2 Tunxis Rd	3/15/11
3. Melissa Lammers	Melissa Lammers	2 Tunxis Rd	3/15/11
4. Joanne M. Stevens	Joanne Stevens	2 Tunxis Rd	3/15/11
5. Tamara D Jones	Tamara Jones	2 Tunxis Rd.	3/15/11
6. Amanda Volpen	Amanda Volpen	2 Tunxis Rd	3/15/11
7. Amy Bannon	Amy Bannon	2 Tunxis Rd.	3/15/11
8. Carmen Burgos	Carmen Burgos	2 Tunxis Rd	3/15/11
9. Bonnie Salaskin	Bonnie Salaskin	2 Tunxis Rd	3/15/11
10. DALE PLEASANT	Dale Pleasant	26 Main ST	3/15/11
11. Christina Gronfridder	Christina Gronfridder	4 elm St. Apt 5	3/15/11
12. Rowena Yeak	Rowena Yeak	69 Elm St	3/15/11
13. Tom Songo	[illegible]	23 Main St.	3/15/11
14. Cindy Mitchell	C. Mitchell	159 Tariffville Rd	3/15/11
15. Tom Mitchell	Thomas Mitchell	159 Tariffville Rd	3/15/11

I _____ am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3- 12 -, 2011 Theresa Salle

Date Signature of Circulator

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1.		23 Wooster Rd	3/13/11
2.		14 Wooster Rd	3/13/11
3.		14 Wooster Rd.	3/13/11
4. Peter Pavenko		10 Wooster Rd	3/13/11
5. John Lamb		5 Wooster Rd	3/13/11
6.		22 Wooster Rd	3-12-11
7. Daniel B. Skinner		22 WOOSTER RD	3/13/11
8. Debra L. Skinner		22 Wooster Rd	3/13/11
9.		19 Wooster Rd	3/14/11
10. Tom Cochill		19 WOOSTER RD #3	3/14/11
11.	21 Wooster Rd	Tariffville	3/14/11
12. Mary Askmore	21 Wooster Rd	Tariffville	3/14/11
13.	25 Wooster Rd	Tariffville	3/14/11
14. PAT CARPEN		5-4 WOOSTER Rd	3/14/2011
15.		10 Wooster Rd	3-22-11

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. K A KRASNOGER	[illegible]	52 Mt. [illegible]	3-20-11
2. C ASHMORE	C Ashmore	56 Mt Rd Tariffville CT	3-20-11
3. B Serafin	[illegible]	64 MT RD	3-20-11
4. TILL KRASNOGER	[illegible]	114 MT RD	3-20-11
5. PAUL BENNEY	Paul Benney	112 MT RD	3/20/11
6. Jeff McCabe	[illegible]	46 MT N RD	3/20/11
7. Nigel Hancock	[illegible]	41 Mountain	3/20/11
8. Matthew Mitchell	Matthew Mitchell	42 Mountain Rd	3/20/11
9. Beverley Mitchell	Beverley Mitchell	42 Mountain RD	3/20-11
10. Richard Mitchell	Richard Mitchell	42 Mountain Rd	3/20-11
11. Ann Cassky	Ann Cassky	45 Mountain Rd	3/20/11
12. Jerry Schmitt	Jerry Schmitt	17 Wooster	3-20-11
13. [illegible]	[illegible]	16 Wooster Rd	3-20-11
14. Laurie Matczak	[illegible]	18 WOOSTER Rd	3-20-11
15. [illegible]	[illegible]	18 WOOSTER RD	3-20-11

I, Laurie Matczak am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

March 20, 2011
Date

Signature of Circulator

PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1.		7 Hallowell Drive Simsbury	3/15/11
2.		41 Main St R	3/15/11
3. Timothy Mccoy	Timothy Mccoy	23 Mountain Rd	3/15/11
4. Rudy Bauza		3 Hayes Rd	3/15/11
5. Laura Bellveau		6 Elm Court	3/15/11
6. Wayne Robitaille		7 Russell Terr E. Granby Ave	3/15/11
7.		41 Main St	3/16/11
8.		81 Elm St	3/16/11
9.		26 Elm St	3/16/11
10. Tara Morron	Tara Morron	9 Crestview	3.16.11
11 Emily Maurer		19 Maple St	3 16 11
12. Brian T Maurer		"	"
13.		589 Tunxis Ave Bloomfield	3/17/11
14.		24 Woods Rd Bloomfield	3/17/11
15. Maria Maurer	Maria F Maurer	19 Maple St	3 17 11
Joshua Maurer	Joshua Maurer	19 Maple St	3 17 11
Susan Horan		22 Winthrop St	3/17/11
Susan + Steve		25 - Main St	3/17/11
Amanda Angell		40 Winthrop St	3/17/11
			3/17/11

See other side

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Pls cover / Trinity Church meeting - April 5

PETITION: SAVE THE TARIFFVILLE POST OFFICE

7-8:30

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Teri Shelton	[signature]	60 W Pt Terr	3/18/11
2. Mike Alisio	[signature]	58 Hayes Road	3-18-11
3. Sherri Lane	[signature]	PO Box 82 T-ville Ct	3-18-11
4. Chris Hudson	[signature]	28 Main St	3/23/11
5. Jose Ramos	[signature]	168 Putnam St Hfd	3-19-11
6. Diane Stanley	[signature]	6 Old Hartford Ave	3-19-11
7. Joel Rees	[signature]	70 Elm St Tariffville	3/19/11
8. Bente Christensen	[signature]	7 Wintonbury Rd	3/19/11
9. Judith Latini	[signature]	3 West Point Terr	3-19-11
10. Adrian S. Machiavelli	[signature]	5E Tunxis Way	3-19-11
11. David R. Lee	[signature]	22 Old Hartford Ave	3-19-11
12. Matt Fitch	[signature]	21 West Point	3-19-11
13. Evan Cobblefick	[signature]	55 Elm 13A	3/19/11
14. Eduardo	[signature]	03 Red Hill	3/20/11
15. C Covey	[signature]	3 Quail	3-20-11

Jennifer Kelly [signature] 54 West Point Terr 3-24-11

I Marco A. Olivera am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3-24-11, 2011
Date

Signature of Circulator

Josh Thomas 40 westpoint 3-17-11

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Robert Haines	[signature]	4 Mallard Circle	3/16/11
2. Timothy Wildman	[signature]	39 Bart Pond RD	3/16/11
3. [signature]	[signature]	44 WHITMAN DR	3/16/11
4. JON ARN	[signature]	88 KIMBERLY RD	3/17/11
5. GEOFFREY PALMER	[signature]	9 STRATTON FOREST W	3/17/11
6. JOHN R BANHS	[signature]	1600 Hopmeadow ST	3-17-11
7. JOHN D CORCORAN	[signature]	4 Sagamore Dr.	3/17/11
8. PETE DEPATIE	[signature]	37 Liberty Ln	3/17/11
9. ALBERT HOLMES	[signature]	37 HAYES RD	3-17-2011
10. TERRY NELSON	[signature]	21 Smokey Ridge	3-17-2011
11. ALBERT BROWN	[signature]	3 Snake Ln	3-17-11
12. JEAN NELSON	[signature]	40 HAYES RD	3-17-11
13. MARY NELSON	[signature]	40 HAYES RD	3-17-11
14. Scott Cremens	[signature]	3 Knollwood Cir	3-17-11
15. Jeff York	[signature]	40 Bolknap Rd	3-17-11

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address (Town)	Date
1. Joseph Genovese	Joseph Genovese	15 Concord Dr E. Granby	3-17-11
2. Fred Cohen	Fred Cohen	23 Crestview Road, Tariffville	3-17-11
3. Vin Yukabaskas	[illegible]	224 Old Farms Rd	3-17-11
4. John E Cranie	[illegible]	71 Farms Pkwy Rd Sims	3/17/11
5. David Clarke	[illegible]	106 Latimer Lane 06089	3/17/11
6. Craig Wiasz	[illegible]	3 Hartland Rd	3/17/11
7. Patrice Majeska	Patrice Majeska	20 Old Mill Ct	3/17/11
8. Richard Kuziuk	[illegible]	8 Rivasing Rd Oeste	3-17-11
9. John P Coscoran	[illegible]	15 Lexington Dr E. Granby	3-17-11
10. John Noble	[illegible]	11 Maple Hill Dr Granby	3-17-11
11. Darren P Cunningham	[illegible]	199 Farms Village Rd, W Simsbury	3-17-11
12. Michael A. Pierce	[illegible]	1 Chiswell Drive, Simsbury	3-17-11
13. Keith Moran	[illegible]	200 Spring St. Windsor Locks	3/17/11
14. Mike Le	[illegible]	Elm St.	3/17/11
15. John Reid	[illegible]	16 Hillier Way Granby	3/15/11

I Roland Wolf am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3-17-11, 2011
Date

Roland Wolf
Signature of Circulator

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Jim O'Herron	Jim O'Herron	12 Sanctuary Dr.	3-18-11
2. Judd Milani	[illegible]	Litchfield	3-18-11
3. John Pugmire	John Pug[illegible]	3 Flintlock Rdg	3-18-11
4. Jeff Moore	[illegible]	54 N Main St	3/18/2011
5. [illegible]	[illegible]	15 [illegible]	3/19/2011
6. [illegible] Yarano	E Yarano	207 N Granby Rd	3/19/2011
7. Tom Nadeau	[illegible]	40 Fern Hollow Dr.	3.19.11
8. [illegible] Spunzo	[illegible]	24 Hunting Ridge	3-19-11
9. Keith O'Neil	[illegible]	39 Elm St.	3/19/2011
10. Bruce Adam	Bruce Adam	Wolcott	3/19/2011
11. Jim Bumpstone	[illegible]	7 Carriage Dr	3/19/11
12. Stephanie Brown	Stephanie Brown	10 Church St	3/19/11
13. Jane McDaniel	Jane McDaniel	11 Fairchild Rd	3/19/11
14. Mel Thompson	[illegible]	13 Fairchild Rd	3/19/11
15. Scott Scanlon	[illegible]	19 Lloyd Duck	3/19/11

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PETITION: SAVE THE TARIFFVILLE POST OFFICE

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Name: Printed	Signed	Address	Date
1. Bobby Ritz	Bobby Ritz	202 Holcomb St	3/19/11
2. Scott Porter	[illegible]	5 Case Circle	3/19/11
3. Brian Liss	[illegible]	38 Glen Rd	3/19/11
4. Bill Cahill	Bill Cahill	21 Crestview Rd	3/19/11
5. Darrell Russell	[illegible]	117 Old County	3/19/11
6. R. Hintermister	R H Hintermister	Ruby, Ct	3/20/11
7. John Vaughn	[illegible]	24 Elaine Dr	3/22/11
8. [illegible]	[illegible]	240 Woodland Ave	3/20/11
9. Laird Mortimer	[illegible]	144 Pinnacle Hill Rd	3/24/11
10. [illegible]	[illegible]	3 Russell Ave	3/22/11
11. Thomas Henry	Thomas W. Henry	33 Wyoming Hill Rd East Granby	3/22/11
12. Mark Chiasson	Mark Chiasson	1530 Salmon Brook St Granby	3/22/11
13. Brad Booker	Brad Booker	3 Adams Dr. E Granby, CT	3/22/11
14. Ryan Skwara	[illegible]	4 Gregory Ln Simsbury, CT	3/22/11
15. Wm F. Curtiss Jr	Wm F Curtiss Jr	55 Somersway Rd Simsbury	3-22-11

I Roland Wolf am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3/24/11, 2011
Date

Roland Wolf
Signature of Circulator

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Page Nbr: 31

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Edward Alamed	Edward Alamed	10 Wynding Hills Rd East Granby CT 06026	3/15/2011
2. Lorraine Goss	Lorraine Goss	11 HAYES RD. TARIFFVILLE CT	3/15/2011
3. JUDITH McCARTHY	Judith McCarthy	670 Entrepreneur Cartway Simsbury CT	3/15/2011
4. Ellen Bucci	Ellen Bucci	13 Hartland Rd Tariffville, CT	3/16/2011
5. Theresa H Hahn	Theresa H Hahn	93 North Granby RD Granby, CT 06035	3/16/2011
6. MARY Pelletier	Mary Pelletier	9 Tunbridge Rd East Granby, CT 06026	3-16-11
7. Virginia Michaud	Virginia Michaud	9 Adams Dr. East Granby, CT 06026	3-16-11
8. Susan Alamed	Susan Alamed	10 Wynding Hills Road East Granby, CT 06026	3/16/11
9. R. Edward Wankele	Rwankele	St Bernard Church	3/16/11
10.			
11.			
12.			
13.			
14.			
15.			

I Susan Howard am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

May 16, 2011
Date

Susan Howard
Signature of Circulator

Docket: 1384296-00081
Item Nbr: 37
Page Nbr: 36

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury hereby present this petition to the United States Post Office stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. John W. Inkel	John W. Inkel	6 Center St.	3/19/11
2. Joyce Pond Inkel	Joyce Pond Inkel	6 Center St	3/19/11
3. Brian McKee	[illegible]	35 Winthrop	4/2/11
4. Jessica Jusseaume	[illegible]	55 Winthrop	4/2/11
5. Mary Ellen Kinney	Mary Ellen Kinney	7 Center St	4/3/11
6. Jameson Peebles	[illegible]	20F Elm Street	4/3/11
7. Alison Fields	[illegible]	20F Elm Street	4/3/11
8. Dave Kinney	[illegible]	7 Center St	4/3/11
9. Don Gledden	[illegible]	10 Center St	4/3/11
10. Geno Pathit	[illegible]	23B Center St	4-3-11
11. Elizabeth Gunther	Elizabeth Gunther	24 Center St	4-3-11
12. Fuad Mahmood	Fuad Mahmood	20B Maple St	4-3-11
13. Hawrah Haroo	[illegible]	" "	4-3-11
14. Tuana Haroo	[illegible]	the same	4-3-11
15.			

I Pamela Hebert am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3/28, 2011
Date

Pamela Hebert
Signature of Circulator

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Brian West		18 Cooper St.	3.11.2011
2. Nicholle Perrault		4 Hayes Rd	3.12.11
3. Doug Perrault		4 Hayes Rd	3-12-11
4. Shannon		6 Hayes Rd	3/12/11
5. Anne Plaut		9 Hayes Rd	3/12/11
6. Chuck Morgan		10 Hayes Rd.	3-12-11
7. Nancy Morgan		10 Hayes Rd	3/12/2011
8. Harry Bronin		12 Hayes Rd	" " "
9. Lois Bronin		12 Hayes Rd.	3/12/11
10. Alan McEwen		14 Hayes Rd	3/12/11
11. Geri Lavallee		15 Hayes Rd	3/12/11
12. Tito Martinez		17 Hayes	3/12/11
13. Michele Tadd		16 Hayes	3/12/11
14.			
15.			

Docket: 1384286-06581
Item Nbr: 37
Page Nbr: 31

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Eugene Coleman	[illegible]	42 Church St	3/11/11
2. Daniela Popa	Popa	42 Church St.	3/11/11
3. [illegible]	Robert G Riddell	45 Elm St	3/12/11
4. Michelle Pennington	Michelle Pennington	6 Hartland Rd	3/13/11
5. Sara O West	[illegible]	45 Church St.	3.14.11
6. Harmony Bowen	Harmony Bowen	30 Hayes Rd	3/14/11
7. KEVIN Donahue	[illegible]	34 Hayes Rd	3/14/11
8. Gene Purdie	Gene R Purdie	37 Hayes Rd	3/14/11
9. Bethany Purdie	Bethany Purdie	37 Hayes Road	3/14/11
10. Sharon Purdie	Sharon Purdie	37 Hayes Rd	3-14-11
11. Christopher Purdie	[illegible]	37 Hayes Rd	3/14/11
12. Catherine Champagney	Catherine B Champagney	41 Hayes Rd	3/14/11
13. Douglas Champagney	Douglas Champagney	41 Hayes Rd	3/14/11
14. Mark Champagney	Mark Champagney	41 Hayes Rd	3/13/11
15. Thomas Champagney	Thomas Champagney	41 Hayes Rd	3/13/11

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Eileen Devine	Eileen Devine	44 Hayes Rd	3/13/11
2. Ed Cook		16 Fairchild Rd	3/13/11
3. Patrick Bush		8 Fairchild Rd	3/13/11
4. Nicole Bush		8 Fairchild Rd	3/13/11
5. Donald Schreiber		13 Lewis St	3/13/11
6. Carol Schreiber		13 Lewis St.	3/13/11
7. Brian O'Donnell		10 Lewis St.	3/13/11
8. Theresa O'Donnell		10 Lewis St	3/13/11
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I, Ryan Lewis am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

4/22/2011, 2011
Date

Signature of Circulator

[illegible] & THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Jen Rees	Jen Rees	70 Elm St	3/15/11
2. Mary Henault	Mary Henault	12 Wyngate	3/15/11
3. Cheryl Paddock	C Paddock	10 Barnard Dr	3/15/11
4. SUZANNE FRIGON	Suzanne Frigon	4 HALLVIEW	3/15/11
5. Michele Baker	Michele Baker	18 Talcott Rd	3/15/11
6. Kathleen Schuster	Kathleen Schuster	4 Heather Ln.	3/15/11
7. Jodi Okunquist	Jodi Okunquist	22 Main St. Ext. B5	3/17/11
8. Jillian Scanlon	Jillian Scanlon	40 West Point Terrace	3/17/11
9. Cathy Clifton	Cathy Clifton	36 West Point Ter	3/17/11
10. [illegible]	Jim Clifton	36 W Point Ter	3/17/11
11. Megan Proto	Megan Proto	28 W. Point Ter.	3/17/11
12. Susan Kowalski	[illegible]	41 W. Point Ter	4/3/11
13. John Kowalski	[illegible]	41 W Point	4/3/11
14. Kelley Weikel	Kelley Weikel	43 W. Point Ter	4/3/11
15. Kevin Weikel	Kevin Weikel	43 West Point Ter	4/3/11

PETITION: SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. Lynn Brown	Lynn Brown	45 WPT Terrace	April 3
2. Diane Madigan	[illegible]	42 West Point Ter	4/3
3. R. Scott Madigan	[illegible]	42 WEST PT. TERR	4/3
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I Diane Madigan am the circulator of the foregoing petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

3/15, 2011
Date

Signature of Circulator

SAVE THE TARIFFVILLE POST OFFICE

"We, the undersigned residents of Tariffville and Simsbury, and other post office customers in the surrounding area, hereby present this petition to the United States Postal Service stating our opposition to the closure of the Tariffville Post Office. The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this post office for direct mail and major bulk mailings. The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. **Please re-open this branch within Tariffville Center. Thank you!"**

Name: Printed	Signed	Address	Date
1. WAYNE HOFFMAN	Wayne Hoffman	49 WEST POINT	3-12-11
2. GRN HAGENBOSCH		54 W Pt Ter	3-12-11
3. JEAN YEARLEY		54 W Pt Terrace	3-12-11
4. JASON LILL		50 W Pt Terrace	3/12/11
5. CHRISTINE LILL		50 W Point Terr.	3/12/11
6. VALLEY COLLECTOR CAR CLUB	Wayne Hoffman Vice President	BOX 25 TARIFFVILLE	3-12-11
7. ELINOR HOFFMAN	Elinor Hoffman	49 West Point	3/12/11
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I Christine Lill .going petition. Each person whose name appears on this petition page signed the same in person in my presence and is known to me or has been satisfactorily identified to me. None of the signatures on this page were obtained earlier than six months prior to the date the page is filed. I HEREBY STATE UNDER THE PENALTIES OF FALSE STATEMENT THAT THE FOREGOING STATEMENTS ARE TRUE.

April 3, 2011
Date

Christine Lill
Signature of Circulator

Docket: 1384296-06081
Item Nbr: 37
Page Nbr: 11

UNITED STATES POSTAL SERVICE

April 5, 2011

Memo to the official record

Comment was received on April 5, 2011, the day of community meeting, with petition which was submitted.

Barbara R Mastroianni
Post Office Review Coordinator

POSTAL SERVICE

March 2011

Memo to the official record

Two Congressional letters were received.

Barbara R Mastrolanni
Post Office Review Coordinator

Was there a Congressional inquiry received for the consolidation of TARIFFVILLE? Yes

If Yes, date received? 02/18/2011

POST

UNITED STATES
POSTAL SERVICE

February 18, 2011

THE HONORABLE CHRISTOPHER MURPHY
UNITED STATES HOUSE OF REPRESENTATIVES
114 WEST MAIN STREET, SUITE 206
NEW BRITAIN, CT 06051

Dear Congressman Murphy:

I am in receipt of your correspondence on behalf of Deputy First Selectman John Hampton of Simsbury expressing his concern for the permanent closing of the Tariffville Post Office.

On February 4, 2011, at the direction of the landlord, the Tariffville Post Office was evacuated after the discovery of structural damage in the facility. Given the emergency nature of the evacuation, the United States Postal Service issued an Emergency Suspension for the Tariffville Post Office. Post Office Box and other retail services for Tariffville customers are available at the Simsbury Post Office.

At this time, access to the building has been prohibited and no timetable for a return of postal services to Tariffville has been established.

We will provide your office with an update as soon as information is available. Thank you for the opportunity to address this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 Weston Street
Hartford, CT 06101-9986
(860) 524-6137
Fax: (860) 524-6199

Docket: 1384296-06081
Item Nbr: 32
Page Nbr: 4

CHRISTOPHER S. MURPHY
COMMITTEE ON
ENERGY AND COMMERCE
COMMITTEE ON OVERSIGHT
AND GOVERNMENT REFORM

Congress of the United States
House of Representatives
Washington, DC 20515-0705

February 14, 2011

RECEIVED
FEB 16 2010

Ms. Kimberly Peters
District Manager
United States Postal Service
141 Weston Street
Hartford, CT 06107

Dear Ms. Peters:

I am writing to you on behalf of my constituent, Deputy First Selectman John Hampton, of Simsbury, Connecticut.

Mr. Hampton has recently contacted my office regarding the temporary closure of the Tariffville Post Office located at 39 Main Street. According to Mr. Hampton, Prospect Enterprises, the management company for the building which includes the Tariffville Post Office and a second-level apartment, has closed the building due to structural damage.

Mr. Hampton has expressed concerns regarding the possibility of permanent closure of the Tariffville Post Office. He believes that it is a great inconvenience for village residents because they cannot access their P.O. boxes and must use the Simsbury Post Office located across town due to the closure. He further explains that the Tariffville Post Office is also a historical site and considered a community treasure for many of my constituents.

I respectfully request assurance that there are no current plans to permanently close the Tariffville Post Office. I also ask for an update on the timeframe for the reopening of this Post Office.

Please do not hesitate to contact Stephanie Podewell from my office at stephanie.podewell@mail.house.gov or (860) 223-8412 or if you have any questions.

Department	Action	Visit Site	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opens Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POOM's			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: B. Mastrangelo, CH	✓		
Suspense Date: 02/18/11			

Every best wish,

Christopher S. Murphy

Was there a Congressional inquiry received for the consolidation of TARIFFVILLE? Yes

If Yes, date received? 03/26/2011

POST

UNITED STATES
POSTAL SERVICE

March 29, 2011

THE HONORABLE JOSEPH I. LIEBERMAN
UNITED STATES SENATE
1 CONSTITUTION PLAZA, 7TH FLOOR
HARTFORD, CT 06103-1803

Dear Senator Lieberman:

I am in receipt of your correspondence requesting an explanation regarding the status of the Tariffville postal facility.

There has been a great deal of speculation and some misleading headlines in the newspapers concerning the closing of this postal facility. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim. What Maureen Marion was referring to in the newspaper article you referenced, was that we would not be returning to that particular location. I want to assure your office that in no uncertain terms was she stating or implying that we were not returning to Tariffville.

It has been and will continue to be our practice to provide you with accurate and reliable information, so you may respond appropriately to constituent concerns. As information develops concerning this matter, your office will be provided an update.

Thank you for the opportunity to clarify our position on this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

cc: Communications Specialist
Manager, Marketing
Manager, Consumer Affairs
Manager, Post Office Operations

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-8137
FAX: (860) 524-8199

Zaskey, Lori A - Hartford, C

Peters, Kimberly J - Hartford, CT
Sent: Monday, March 28, 2011 6:17 PM
To: Roy, Tatiana L - Hartford, CT; Zaskey, Lori A - Hartford, CT
Subject: FW: Senator Lieberman's congressional inquiry re: Tarriffville
Importance: High

Tatiana please draft response

From: Greer, Del (Lieberman) [mailto:Del_Greer@lieberman.senate.gov]
Sent: Saturday, March 26, 2011 12:15 PM
To: Peters, Kimberly J - Hartford, CT
Cc: Marion, Maureen P - Syracuse, NY; Roy, Tatiana L - Hartford, CT; Cahill, Laura (Lieberman); Rowe, Frank (Lieberman); Gaither-Gordon, Lori A - Hartford, CT; Greer, Del (Lieberman)
Subject: RE: Senator Lieberman's congressional inquiry re: Tarriffville
Importance: High

From: Greer, Del (Lieberman)
Sent: Saturday, March 26, 2011 12:05 PM
To: Kimberly J. Peters (Kimberly.J.Peters@usps.gov)
Cc: Maureen Marion (maureen.p.marion@usps.gov); (tatiana.l.roy@usps.gov); Cahill, Laura (Lieberman); Rowe, Frank (Lieberman); Greer, Del (Lieberman); Gaither-Gordon, Lori A - Hartford, CT
Subject: Senator Lieberman's congressional inquiry re: Tarriffville

Dear Kimberly Peters,

I am writing to let you know that a recent news article was released on Wednesday, March 23, 2011 indicating that the Tariffville Post Office will close permanently, as Maureen Marion was quoted, "We do not have an intention of returning to this particular facility," article here:
http://www.foothillsmediagroup.com/articles/2011/03/23/simsbury/news/doc4d8a4bf21eaba538265769.txt

This information conflicts with the report forwarded to the Senator's office from Tatiana Roy dated March 21, 2011, where it states regarding Tariffville, "Comments from the public meeting will supplement comments in hand from the surveys and become part of the decision-making on how to continue services to these postal customers. Here also, no decision has been made."

In light of the Senator's inquiry to your department about the Tariffville Post Office, beginning from the start of the emergency suspension, to as recent as Wednesday, March 23, 2011, it is to be expected that the Senator would receive notification and **an explanation** about Tariffville, as was requested.

As you know, the Senator initiates a congressional inquiry based upon the concerns of his constituents. Prompt and accurate agency information is important for the Senator to be responsive to his constituency.

I welcome your comments on how to better keep the Senator informed about postal matters and how to coordinate timely responses to specific congressional inquiries, like Tariffville.

Thank you for your cooperation.

Sincerely,

Del

UNITED STATES
POSTAL SERVICE

March 22, 2011

SELECTMAN MARY A. GLASSMAN
TOWN OF SIMSBURY
933 HOPMEADOW STREET
P.O. BOX 495
SIMSBURY, CT 06070

Dear Selectman Glassman:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

The United States Postal Service recognizes the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

You also suggested two viable sites you believe could serve as alternate locations for maintaining a postal presence in the center of Tariffville. As mentioned earlier, we are reviewing our operational feasibility and no decision to close the Tariffville Post Office has been made.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 Weston Street
Hartford, CT 06101-9998
(860) 524-6137
Fax: (860) 524-6198

Docket: 1384295-06081
Item Nbr: 20
Page Nbr: 1

Town of Simsbury

933 HOPMEADOW STREET P.O. BOX 495 SIMSBURY, CONNECTICUT 06070

Mary A. Glassman - First Selectman

March 10, 2011

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peters:

On behalf of the Town of Simsbury and the village of Tariffville, I write to you to strongly protest the closing of the Tariffville Post Office.

The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this Post Office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this Post Office for direct mail and major bulk mailings.

The Tariffville Post Office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information.

Closing this branch would be devastating to our community. Because of the great work of the Tariffville Village Association, Tariffville is making great strides in preserving its quality of life and planning responsibly for its future. Closure of this Post Office would greatly derail those efforts.

In an effort to assist you in relocating within Tariffville, the Town of Simsbury, in partnership with the Tariffville Village Association, has identified two viable sites for the Tariffville Post office within the center:

14 Winthrop Street
500 Square Feet - $700 per month
On Site Parking – Handicapped Accessible
Available Immediately
Contact: Marcia Palmer (860) 658-5521

38 Main Street
800 Square Feet - $950 to $1,200 per month
On Site Parking – Handicapped Accessible
Available Immediately
Contact: Jennie Winiarski (860) 651-7474

Telephone (860) 658-3230
Facsimile (860) 658-9467

MGlassman@simsbury-ct.gov
www.simsbury-ct.gov

An Equal Opportunity Employer
8:30 - 7:00 Monday
8:30 - 4:30 Tuesday through Friday

Docket: 1384296-06081
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Ms. Kimberly Peters
March 10, 2011
Page 2

Please review and explore these options. We are ready, willing and able to assist you in retaining the Tariffville Post Office.

Thank you for your consideration. Please contact me directly if you would like to discuss this matter.

Sincerely,

Mary A. Glassman

/sbm

cc: Senator Richard Blumenthal
Congressman Christopher Murphy
Ms. Barbara Mastroianni, USPS
Ms. Beau Lebouer, USPS

Department	Action	Item Nbr	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			✓
PODM's			
Postmaster, New Haven			
Postmaster, Hartford			
Other	✓		
Response Date 03/18/11			

B. Mastroianni
M. Mastroianni

UNITED STATES
POSTAL SERVICE

April 8, 2011

THE HONORABLE JOSEPH I. LIEBERMAN
UNITED STATES SENATE
1 CONSTITUTION PLAZA, 7TH FLOOR
HARTFORD, CT 06103-1803

Dear Senator Lieberman:

I am in receipt of your correspondence on behalf of Danbury Mayor Mark D. Boughton regarding the potential closure of the Danbury Main Street Postal facility.

Recent reviews of local services continued to reveal a decline in workload at the Main Street Station in Danbury. As part of our nationwide initiative to fully optimize the space we occupy, it was determined that the Danbury Main Street Station is too large for our current needs. The Postal Service's Facility Optimization Program identifies opportunities to negotiate conditions of a lease or sale of postal owned sites. Danbury's Main Street Station has been identified as a candidate in this process.

The Danbury Main Street Station which is owned by the Postal Service, opened as a Post Office in 1917. This facility provides 10,989 square feet of interior space with an additional 4,000 square feet of parking and just over 3,400 square feet for loading and dock space. No letter carriers work in this facility, it is a retail only facility providing stamp sales and postal services.

As you may know, customers in the Danbury community received a questionnaire as part of the review process. We will assemble the questionnaire comments, as well as comments that local residents will be invited to present at an upcoming community meeting. All of the feedback will be considered prior to charting our final actions. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time.

As soon as we have confirmed a date and venue for the community meeting we will be sure to contact your office with this information. If you have any additional questions regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at (860) 524-5496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

cc: Postmaster, Danbury

141 WESTON STREET
HARTFORD, CT 06101-9996
(860) 524-5137
FAX: (860) 524-5199

Docket: 1384296-00081
Item Nbr: 25
Page Nbr: 1-3

JOSEPH I. LIEBERMAN
CONNECTICUT
COMMITTEES:
ARMED SERVICES
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS
SMALL BUSINESS

United States Senate

WASHINGTON, DC 20510-0703

Senate Office Building
Washington, DC 20510
(202) 224-4041
STATE OFFICE
One Constitution Plaza
7th Floor
Hartford, CT 06103
(860) 549-8462
Fax Phone: 1-800-225-5660
Home Page:
http://lieberman.senate.gov

RECEIVED
APR 7 2011

April 6, 2011

Ms. Kimberly J. Peters
District Manager
United States Postal Service
Connecticut Valley District
141 Weston Street
Hartford, CT 06101-9996

Dear Ms. Peters:

I am writing on behalf of the Danbury Mayor Mark D. Boughton regarding the potential closure the Danbury Main Street postal facility. I am enclosing a copy of Mayor Boughton's letter detailing his concerns.

I respectfully request that your office provide a full status report on the Danbury Main Street post office, and plans to obtain additional community input through a meeting. Please direct your response to: U.S. Senator Joseph I. Lieberman, One Constitution Plaza, 7th Floor, Hartford, CT 06103, Attention: Del Greer. Thank you for your kind attention to this important matter.

Sincerely

Joseph I. Lieberman
UNITED STATES SENATOR

JIL/dg
Enclosure

cc: Mayor Mark Boughton

Department	Action	Due Mo	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Iris Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POOM's			✓
Postmaster, New Haven			
Postmaster, Hartford Danbury			✓
Other S. Matarazzi, SA	✓		
Response Date 04/08/11			

Docket: 1384296-060001
Item Nbr 03
Page No. 15

UNITED STATES POSTAL SERVICE

May 3, 2011

Memo to the official record

Letters and emails sent to the District Manager, with responses regarding the emergency suspension of the Tariffville Post Office followed by the discontinuance process.

Barbara R Mastroianni
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

March 21, 2011

MR. CLAY KREVOLIN
MS. DIANE ROBINSON
142 TARIFFVILLE ROAD
TARIFFVILLE, CT 06081

Dear Mr. Krevolin and Ms. Robison:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Clay Krevolin & Diane Robinson

142 Tariffville Road

Tariffville, CT 06081

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

March 12, 2011

Dear Ms. Peters,

We are writing this letter to express our opposition to closing the post office in Tariffville. Please consider the following points:

→The Tariffville Post Office is a critical resource for the residents who live in the village and adjacent towns.

→Many residents, especially senior citizens, walk to this post office to get their mail and conduct other postal business.

→Local businesses count on it to drive their commercial enterprises. Also, the elementary school and two large churches use this post office for direct mail and major bulk mailings.

→The Tariffville Post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information.

→Closing this branch would be devastating to our community.

Thank you for considering our opinions.

Sincerely,

Diane Robinson / Clay Krevolin

Diane Robinson and Clay Krevolin

(residents of Tariffville for 25 years)

Department	Action	Date Rtn	Initials
Manager, Customer Relations			
Manager, Human Resources			
Manager, Finance			
Manager, Ops Programs Support			
Manager, Info Systems			
Plant Manager, Hartford			
Plant Manager, [illegible]			
Plant Manager, Stamford			
Plant Manager, Massachusetts			
POOM's			
Postmaster, New Haven			
Postmaster, Hartford			
Other [illegible]			
Suspense Date			

CONNECTICUT VALLEY DISTRICT Docket: 1384296-06081
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UNITED STATES
POSTAL SERVICE

March 21, 2011

MS. ELLEN CORRIVEAU
TRINITY EPISCOPAL CHURCH
11 CHURCH STREET
P.O. BOX 127
TARIFFVILLE, CT 06081

Dear Ms. Corriveau:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9996
(860) 524-6137
FAX (860) 524-6199

Docket: 13M295-06061
Item Nbr: 35
Page Nbr: 17

TRINITY EPISCOPAL CHURCH

11 Church Street, P.O. Box 122, Tariffville, CT 06081

The Rev. Canon Dorothy O'Connor
Rector

The Rev. Lee Kowalski
Deacon

The Rev. Patricia Jay
Deacon Emeritus

March 15, 2011

RECEIVED
MAR 18 2011

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peters,

I am writing to you on behalf of Trinity Episcopal Church in Tariffville, CT in regards to the issue of the possible closing of the Tariffville Post Office. I am the Parish Administrator here.

We do a large amount of business through that Post Office. I do a minimum of 12 bulk mailings a year with over 300 pieces. I send out 4-5 bulk mailings a year in quantities of 500-700 pieces. In addition to this we sent out large amounts of First Class Mailings. We pick up our mail one to two times a day and send mail out at least once a day often more depending on the needs of our Parishioners. We spend an average of $3,000 per year in postage and mailing expenses.

It is VERY IMPORTANT to us that the Post Office remain in Tariffville. At a meeting a few weeks ago with Deputy Selectman John Hampton and Rep. Linda Schofield John said that he too wants to see it remain in Tariffville and is exploring other locations. It is a crime that the Postal Service has allowed the landlord of that building to let it become such an eyesore and refused to make improvements. I know that MaryAnn had to fight very hard to get the few improvements done that were made 2 years ago.

It is about an 8 mile round trip now for us to pick up our mail, five days a week, that is 40 miles and with the price of gas, that is a big expenditure to absorb. We cannot have a rural delivery mailbox due to the number of checks that come in from Parishioners donations. It would not be safe. So we have to get our mail out of a lock box. The Lobby in Simsbury does not have hours convenient for us like the Tariffville Post Office did, the parking there is terrible and the service is frequently not particularly courteous. On that subject I want to mention the outstanding service that Mary Ann has provided for us in Tariffville even while she worked alone with no help at all!

We will appreciate all efforts that can be made to find a new location for the Post Office in Tariffville. There will be a community meeting at our church on Tuesday April 5th from 7:00 – 8:30. I hope you will be able to attend and here how the community feels about this.

Department	Action	Sign Off	Info
Manager, Customer Relations			
Manager, Human Resources			
Manager, Finance			
Manager, Opns Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Hamden			
Plant Manager - Massachusetts			
POOR's			
Postmaster, New Haven			
Postmaster, Hartford			
Other Tariffville Staff			
Suggested Date 3/28/11			

Sincerely yours,

Ellen Corriveau

Ellen Corriveau

Cc: by email to Congressman Chris Murphy
Senator Dick Blumenthal

UNITED STATES
POSTAL SERVICE

March 21, 2011

MS. ROWENA YORK
69 ELM STREET
TARIFFVILLE, CT 06081-9606

Dear Ms. York:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1384796-06081
Item Nbr: 08
Page Nbr: 14

USPS
Attn. Kimberly Peters
141 Weston Street
Hartford, CT 06106

March 10, 2011

Dear Ms. Peters:

I am a resident of Tariffville, Connecticut and am writing to ask that you work very hard to keep a Post Office in Tariffville. Many of our residents have lived here all their lives and have depended on having a post office that they have easy access to. As you may know, up until the past few years anyone living near the post office was required to have a P.O. box, this has made many dependent on a local office. The drive to Simsbury is an inconvenience and hardship to many people – especially the many who daily walked to do business and pick up their mail from P.O. boxes. Sidewalks joining the road in our Village center make it impossible to put up rural boxes for many addresses. The trip to Simsbury is out of the way for many and there is often no parking space available. It is also very inconvenient for the Tariffville businesses.

I do not directly pass a post office in my travels and find it inconvenient to buy stamps and mail packages. I would normally mail packages at least once a week to my grandchildren and now find it inconvenient. I also purchased money orders to send out because they can be cashed at the recipient's post office instead of requiring them to drive to a bank. Again, I haven't purchased any lately as it is too inconvenient. I miss being able to do these things locally and easily for my family members. I know that Tariffville Post Office was always a busy place and that it is sorely missed.

I would like to see the Tariffville Post Office open at any location in Tariffville as soon as possible. I understand that at least two locations are available. Please consider helping us keep our community businesses (including Tariffville Post Office) in our community. Please remember that convenience is not only good for us as customers but also for you as a business built on the needs of your customers.

Thank you,

Rowena York

Rowena York
69 Elm Street
Tariffville, CT 06081-9606

Department	Action	Sub Mtg	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opns Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POOMs			✓
Postmaster - New Haven			
Postmaster - Hartford			
Other: S. Meadelanne, CA	✓		
Suspense Date: 03/21/11			

UNITED STATES
POSTAL SERVICE

March 22, 2011

MS. CATHY MCDONNELL
2 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Ms. McDonnell:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1384296-06081
Item Nbr: 29
Page Nbr: 21

March 12, 2011

RECEIVED
MAY 15 2011

Ms. Kimberly Peters
US Postal Service
141 Weston St
Hartford, CT 06106

Dear Ms. Peters,

I am writing to you today regarding the post office in Tariffville which is a very important part of our community. It is within walking distance of all the residents of Tariffville and offers friendly old fashioned service.

As you are aware the alternatives to the Tariffville location are in Simsbury center and Granby – neither of which is on a normal daily travel path for many Tariffville residents, including myself. The convenience of the Tariffville location cannot be matched and the service is not something found in a larger less personal location.

Personally, I drop letters in the box on my way to work knowing that they will be collected at 6:30 and be in the system – or stop by on my way home to purchase stamps and mail packages knowing that they will be on their way that evening. At the end of the day I cannot make it to the Granby or Simsbury locations while the window is still open. If I am going to continue to use the postal service to mail my packages, I am limited to Saturday morning to conduct business which does not always work if I have other plans for Saturday morning or if the package being mailed is a gift that is being timed to arrive on a specific date.

In all the years I have been conducting postal business no matter where I have lived in the United States, I have never found a postal location more enjoyable to do business with than the Tariffville office. I have relatives that live closer to the offices in Bloomfield, Simsbury and Granby that prefer to conduct business in Tariffville because of the convenience and great service.

People are used to walking to pick up their mail or conduct other business, something they can no longer do because of 3.5 to 4 mile distance to the alternative sites. With the price of gas going up on a daily basis a roundtrip to the post office a few times a week can now add up to a significant monetary cost over the course of a year. A trip to the Tariffville location can be measured in calories burned during the walk as opposed to the cost associated with a gallon of gas.

Please reopen this historical post office – it is more than a place to mail a letter – it is an anchor to the Tariffville community.

Thank you.

Cathy McDonnell

Cathy McDonnell
2 White Water Turn
Tariffville, CT 06081

Department	Action	Due Bin	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Core Programs Support			
Manager, Info Systems			
Plant Manager, Hartford			
Plant Manager, [illegible]			
Plant Manager, Norwich			
Plant Manager, Massachusetts			
POOM's			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: [illegible]	✓		
Suspense Date: 05/21/11			

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

March 22, 2011

SELECTMAN MARY A. GLASSMAN
TOWN OF SIMSBURY
933 HOPMEADOW STREET
P.O. BOX 495
SIMSBURY, CT 06070

Dear Selectman Glassman:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

The United States Postal Service recognizes the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

You also suggested two viable sites you believe could serve as alternate locations for maintaining a postal presence in the center of Tariffville. As mentioned earlier, we are reviewing our operational feasibility and no decision to close the Tariffville Post Office has been made.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

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Town of Simsbury

933 HOPMEADOW STREET P.O. BOX 495 SIMSBURY, CONNECTICUT 06070

Mary A. Glassman - First Selectman

March 10, 2011

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peters:

On behalf of the Town of Simsbury and the village of Tariffville, I write to you to strongly protest the closing of the Tariffville Post Office.

The Tariffville Post Office is a critical resource for the residents who live in the village. Many residents, especially senior citizens, walk to this Post Office to get their mail and conduct other postal business. In addition, local businesses count on it to drive their commercial enterprises. Also, two large churches use this Post Office for direct mail and major bulk mailings.

The Tariffville Post Office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information.

Closing this branch would be devastating to our community. Because of the great work of the Tariffville Village Association, Tariffville is making great strides in preserving its quality of life and planning responsibly for its future. Closure of this Post Office would greatly derail those efforts.

In an effort to assist you in relocating within Tariffville, the Town of Simsbury, in partnership with the Tariffville Village Association, has identified two viable sites for the Tariffville Post office within the center:

14 Winthrop Street
500 Square Feet - $700 per month
On Site Parking – Handicapped Accessible
Available Immediately
Contact: Marcia Palmer (860) 658-5521

38 Main Street
800 Square Feet - $950 to $1,200 per month
On Site Parking – Handicapped Accessible
Available Immediately
Contact: Jennie Winiarski (860) 651-7474

Telephone (860) 658-3230
Facsimile (860) 658-9467

MGlassman@simsbury-ct.gov
www.simsbury-ct.gov

An Equal Opportunity Employer
8:30 - 7:00 Monday
8:30 - 4:30 Tuesday through Friday

Please review and explore these options. We are ready, willing and able to assist you in retaining the Tariffville Post Office.

Thank you for your consideration. Please contact me directly if you would like to discuss this matter.

Sincerely,

Mary A. Glassman

/sbm

cc: Senator Richard Blumenthal
Congressman Christopher Murphy
Ms. Barbara Mastroianni, USPS
Ms. Beau Lebouer, USPS

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

March 22, 2011

SELECTMAN LISA L. HEAVNER
21 ASPENWOOD DRIVE
WEATOGUE, CT 06089

Dear Selectman Heavner:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1384298-06081
Item Nbr:
Page Nbr:

21 Aspenwood
Weatogue, CT 06089

March 14, 2011

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peters:

I currently serve as a Selectman for the Town of Simsbury and am writing you to express my opposition to any consideration you may have to closing the Tariffville Post Office.

Tariffville is a charming village within the town of Simsbury with a rich history and past. Unlike many suburban towns, Tariffville is a small contained village with a unique character. The Tariffville Post Office is a critical part of preserving this most picturesque village. Senior citizens and all our residents walk to this post office, and local businesses count on it for their day to day transactions. The Tariffville Post Office is more than a place to get and send mail, it serves as a place for locals to meet and share information and is integral to community life.

As a practical matter, when the Farmington River floods, as it did this past week, the most direct road from Tariffville to downtown Simsbury floods and is closed for several days. The location of Tariffville relative to the Farmington River necessitates a post office in the Village of Tariffville that is reasonably accessible throughout the year.

In my capacity as a Selectman for the Town of Simsbury and as a concerned citizen, I respectfully ask that you reopen the Post Office in the village center of Tariffville. I am available to assist you in any way necessary to make this happen.

Respectfully,

Lisa L. Heavner
Selectman, Town of Simsbury

cc: Chet Mateczak

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 5, 2011

LOUISE ALVORD
45 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Ms. Alvord:

I am writing in response to your recent correspondence requesting we close the Tariffville postal facility.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

You also mentioned your experience with employees at the Simsbury Post Office who lacked friendliness, helpfulness or a good attitude and suggested they receive training in this area. I have forwarded your concerns to Simsbury Postmaster David Rauccio and requested that he review with his employees postal procedures for ensuring customer concerns are responded to promptly and professionally. I want to personally apologize on behalf of the Postal Service. As a customer, you have many choices and we must provide the level of service you expect and deserve. Quality customer service from courteous and friendly employees is vital. We regret this experience, which does not reflect our high standards of service.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6396 or toll free at 1-888-610-3167.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket 1384296-06081
Item Nbr 35
Page Nbr 35

3/31/11

Ms. Louise Alvord
35 Church St
Tariffville, CT 06081

APR 2011

Dear Ms. Peters:

I totally support your decision to close the Tariffville Post office. I just received notice of this decision from a group trying to get you to change your mind. Please do not be swayed.

Simsbury's population is similar to Bloomfield's. Bloomfield has one PO, Simsbury until now has had 4. The U.S. is losing considerable money overall on POs and I think it is morally reprehensible to lose money because it's "a community treasure" (an historical site (the same group has proposed alternative sites) and a major gathering place for locals". Another reason given is that the school and two churches use the PO for direct mail and bulk mail. The next PO is 3 miles away and I cannot believe these institutions do not go to Simsbury fairly regularly for other reasons. "A critical resource for resident"? I am not convinced.

Yes, I have enjoyed the convenience of walking to the PO. But I can still walk in Tariffville and I can give a little more attention to my collective needs so that I can coordinate my visits to Simsbury proper with a stop at the PO.

I must add though, that I have heard many comments (and have experienced myself) regarding the lack of good attitude, friendliness, helpfulness, etc. at the Simsbury main office. Perhaps some training, or at least encouragement in this direction would not be out of place. A recent example for me was when I wanted to know an address about whom to write regarding this subject no one was able to help me. It was suggested that I go to the Internet.

Thank you
Louise Alvord

Disposition	Action	Tax Me	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Ordnance Programs Support			
Manager, Info Systems			
Plant Manager, Hartford			
Plant Manager, [illegible]			
Plant Manager, [illegible]			
Plant Manager, [illegible]			
POOM			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other [illegible]	✓		
Suspense Date [illegible]			

CONNECTICUT VALLEY DISTRICT

UNITED STATES POSTAL SERVICE

April 5, 2011

JONATHAN R. & PATRICIA A. WHITE
3 MAIN STREET EXTENSION
TARIFFVILLE, CT 06081

Dear Mr. and Mrs. White:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a community meeting in early April. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1384298-06081
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Page Nbr: 31

Mr. Jonathan R. White & Mrs. Patricia A. White.
3 Main Street Ext., Tariffville, CT. 06081
Home and Fax: 860-658-5983

Ms Kimberley Peters
U S Postal Service
141 Weston Street
Hartford
CT 06106

RECEIVED
APR 2011
DISTRICT MANAGER
CT DISTRICT

31st March 2011

Dear Ms Peters,

We are writings as residents of Tariffville who are most distressed that the US Postal Service has made the decision to close the Post Office branch located at 39 Main Street, Tariffville.

Tariffville has always had its own Post Office. True, it is part of Simsbury but has its own zip code. Other (smaller) parts of Simsbury such as Weatogue and West Simsbury have their own Post Offices, and as residents we are at a loss to understand why Tariffville should not.

The Post Office in Tariffville is a critical resource for residents who live here, and in adjacent towns. Those of us that work from home offices find it invaluable – we are able to walk to a postal facility. Without this facility, we will be forced to drive either to Granby or Simsbury – hardly a 'green' initiative from a federal agency like the Post Office.

This may sound a self-centered reason to oppose the closure, but this Post office facility is useful for ALL residents of Tariffville – especially the Senior Citizens who walk to this Post Office to collect their mail and conduct other postal business. The elementary school and two large churches use this post office for direct mail and major bulk mailings. Local businesses count on the Tariffville Post office to drive their commercial enterprises. We cannot believe that the Tariffville Post Office is not profitable for you: The lines that one had to wait in when it was open are testament to how busy it is. (That is a good thing – no-one minds waiting in line when a Village resource is being used).

The commercial reasons for continuing a Post office in Tariffville are one thing, detailed above, and are very hard to argue against. Perhaps more importantly, Tariffville Post Office has a very important place in the local COMMUNITY. It is an historic site, and a major gathering place for locals to meet and share information. This is aside from its role as an economic anchor. To close this branch is commercially silly, and would be devastating to the Tariffville community.

Please re-consider this decision.

Yours Sincerely,

Jonathan R. White

Patricia A. White

Department	Action	Due Date	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Mail Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Western Mass			
Postal Inc.			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: [illegible]	✓		
Response Date: 04/04/11			

CONNECTICUT VALLEY DISTRICT

UNITED STATES POSTAL SERVICE

April 5, 2011

MR. HARVEY MOGER
P.O. BOX 278
SIMSBURY, CT 06070

Dear Mr. Moger:

I am writing in response to your recent correspondence requesting we keep the Tariffville postal facility open and consider replacing the Simsbury Post Office.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. We will assemble those comments, as well as the comments that local residents will be invited to present at a community meeting in early April, prior to charting our final actions. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office for this period.

You also suggested we consider replacing the Simsbury Post Office due to the inadequate lot size and limited parking. The Postal Service will not be replacing the Simsbury Post Office. However, I have shared your concerns regarding the limited parking available to customers as a result of having to share parking spaces with our employees. I am happy to report Simsbury (A) Postmaster Theresa Ferreira, has contacted the landlord and he has agreed to provide employee parking in another area of the property. Ms. Ferreira will inform the employees of the new designated parking area, which they are to begin using immediately.

I would like to offer an apology on behalf of the Postal Service for any inconvenience this has caused you. If you should have any additional concerns regarding this matter, please contact our Consumer Affairs Office at 860-524-6398 or toll free at 1-888-610-3157.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1784296-06081
Item Nbr: 25
Page Nbr: 33

Harvey Moger
P.O. Box 275
Simsbury, CT 06070

RECEIVED
MAR 30 2010
DISTRICT MANAGER
CT DISTRICT

26 March 2011

Ms. Kimberly Peters,
U.S. Postal Service

Dear Ms. Peters,

The purpose of this letter is to encourage you to expand the discussion of the possible closing of the Tariffville Post Office to include a careful look at replacing the main Post Office in Simsbury at 932 Hopmeadow Street.

To be concise the present facility is a disaster!

The size of the lot is inadequate - parking is far too limited. This problem is exacerbated by management allowing staff to park in spaces clearly marked for customers. They also permit shoppers at the stores, contiguous to the south, to park on the post office property. I have brought these problems to their attention in the past - their response is that they cannot control the problem because of conditions in their lease. This is very questionable.

I support an equitable solution to the need for a post office in Tariffville but believe the main post office is an even higher priority since it effects the entire Town.

Thank you for your time and effort to resolve these problems in Simsbury.

Sincerely,

Harvey Moger

[illegible]	[illegible]	[illegible]	[illegible]
[illegible] Customer Relations			✓
[illegible] Human Resources			
[illegible] Finance			
[illegible]			
[illegible]			
[illegible] Hartford			
[illegible]			
[illegible]			
[illegible]			
[illegible]			✓
[illegible]			
Postmaster Simsbury	✓		
Other [illegible]			
[illegible] Date 04/01/11			

Docket: 1384298-06081
Item Nbr: [illegible]
Page Nbr: [illegible]

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 8, 2011

MS. ALISON FOLEY
61 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Ms. Foley:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. We will assemble those comments, as well as the comments that local residents shared at a recent community meeting, prior to charting our final actions. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at 860-524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9906
(860) 524-6137
FAX: (860) 524-6199

Docket: 1354296-06081
Item Nbr: 25
Page Nbr: 30

RECEIVED
2011
DISTRICT MANAGER
CT DISTRICT

April 4, 2011

To Whom It May Concern:

I am writing to express my opposition to closing the Tariffville Post Office. I have lived in Tariffville my whole life (33 years) and have always appreciated the post office in town. My family does a lot of business at the post office several times a week and even owns a post office box for a small business. We have missed the Tariffville Post Office tremendously these last few months.

The Tariffville Post Office not only benefits my family but many others in the area. It is a necessary resource for many residents of Tariffville and surrounding areas. Since it is in the center of a village, many residents (including myself), walk to the post office to conduct business.

The Tariffville village has two large churches and one elementary school. These large institutions rely on the Tariffville Post Office for bulk mailings.

We in Tariffville love our Post Office as it is a historical site and a wonderful place to do business. Closing this post office has been devastating to our community. We are hopeful that we, as a town, can work with the U.S. Postal Service to re-open a branch in Tariffville.

Sincerely,

Alison Foley

Alison Foley
61 Hayes Road
Tariffville, CT 06081

Stage/Issued	Action	Max Site	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
Postmaster			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: E. Montgomery, CH	✓		
Suspense Date: 04/08/11			

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 8, 2011

MS. JUNE KRIPPNER
16 WOOSTER ROAD
TARIFFVILLE, CT 06081

Dear Ms. Krippner:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a recent community meeting. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at (860) 524-6496.

Sincerely,

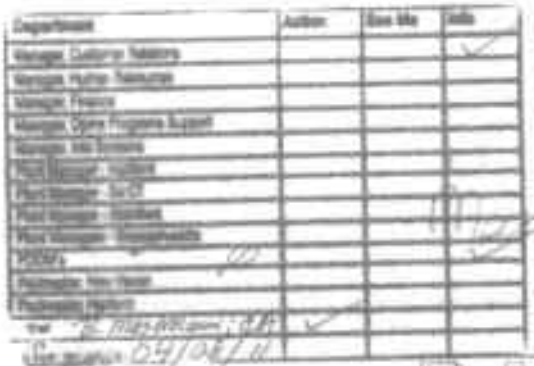
KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6198

Docket: 1384296-06061
Item Nbr: 25
Page Nbr: 37

Department	Action	Due Me	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Open Programs Support			
Manager, Info Systems			
Plant Manager, Hotline			
Plant Manager, SVCT			
Plant Manager, Hotline			
Plant Manager, Shareholders			
[illegible]			✓
Postmaster, New Haven			
Postmaster, Hotline			
[illegible]	✓		
[illegible] 04/08/11			



March 28, 2011

June Kruppner
16 Woodsend Rd
Tariffville, CT 06051

RECEIVED
APR 7 2011
DISTRICT MANAGER
CT DISTRICT

Dear Ms Kimberly Peters,

I would like to express my concerns about having a post office located in Tariffville, CT. Following reasons:

- critical resource for residents who live in village
- Senior citizens walk to P.O. to get mail + conduct business
- Local business, school, churches use P.O. for bulk mailings, & direct mail
- historical site, economic anchor
- closing the branch would be difficult for community.

Thank you for the attention in this situation

Sincerely

June Kruppner

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 8, 2011

CHET MATCZAK, PRESIDENT
TARIFFVILLE VILLAGE ASSOCIATION
P.O. BOX 333
TARIFFVILLE, CT 06081-0333

Dear Mr. Matczak:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a recent community meeting. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

Thank you for the suggestion of other viable sites you believe could serve as alternate locations for maintaining a postal presence in the center of Tariffville. As mentioned earlier, we are reviewing our operational feasibility and no decision to close the Tariffville Post Office has been made.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at (860) 524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
Fax: (860) 524-6199

Docket: 1384296-00081
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TARIFFVILLE VILLAGE ASSOCIATION
P.O. Box 333
Tariffville, CT 06081-0333
Tel: 860-651-3802
Fax: 860-651-3802
www.tariffville.org

RECEIVED
APR 7 2011
DISTRICT MANAGER
CT DISTRICT

April 5, 2011

Ms. Kimberly Peters
U.S. Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peters:

I am writing to you on behalf of the Tariffville Village Association. Our association has been working hard for the past ten years to revitalize Tariffville, and our local post office has figured prominently in our plans to refurbish our Main Street area. The post office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information. It allows local residents to walk to the post office to get their mail and conduct other postal business. And I agree with our First Selectman, closing this branch would be devastating to our community.

As a long-term resident of Tariffville, there is obviously a sentimental attachment to this unique aspect of the Village. But beyond my own strong sentiments, it has always been my understanding that the Tariffville Post Office was a very profitable location. Despite the small size of the office, it's location at the junction of two major commuter arteries (State routes 189 and 315), as well as its proximity to the industrial parks in Bloomfield, has insured a proportionately large volume of daily postal traffic. Since our post office wasn't originally scheduled for closure, I don't understand why USPS would consider closing a profitable office, based only on a temporary disruption in service which was caused by severe weather conditions.

Our local officials have provided you with alternative locations for a Post Office which, I believe, have a lower rent than the original location. I urge you to evaluate these locations with the intention of relocating and reopening the Tariffville Post Office. We, as an organization will do anything we can to assist in this process.

If there is any additional information you need from me, or if I can be any further assistance, please don't hesitate to contact me.

Tariffville Village Association: www.tariffville.org
President: Chet Maczak; Vice President: Bryan West; Secretary: John Nagy; Treasurer: Terry Sally
Committee Chairs: Planning and Design: Frank Hartford; Membership: Chet and Laurie Maczak;
Fund Raising: John Nagy; Historic Village District: Jane Fenton; Public Safety: Amy Sally; Recreation: Bryan West;
Economic Development: Jennie Wintarski; Web Site: Scott Glazier

Docket: 1384296-08081
Item Nbr: 28
Page Nbr: 41

Sincerely,

Chet Matczak, President
Tariffville Village Association

Cc:

Senator Richard Blumenthal

Congressman Christopher Murphy

Ms. Barbara Mastroianni, U.S. Post Office

Mr. Beau Lebouef, U.S. Post Office

Department	Action	Rev Mtg	Info
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POCM's			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: US Postmaster Hartford, CH	✓		
Suspense Date: 04/08/11			

Tariffville Village Association: www.tariffville.org
President: Chet Matczak; Vice President: Brian West; Secretary: John Nagy; Treasurer: Terry Sails
Committee Chairs: Planning and Design: Frank Haviland; Membership: Chet and Laurie Matczak
Fund Raising: John Nagy; Historic Village District: Jane Lennon; Public Safety: Ann Sails; Recreation: Brian West;
Economic Development: Jenny Winiarski; Web Site: Scott Glazier

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 8, 2011

MS. SUSAN A. ALAMED
ST. BERNARD'S CHURCH
7 MAPLE STREET
P.O. BOX 85
TARIFFVILLE, CT 06081

Dear Ms. Alamed:

I am writing in response to your recent correspondence requesting we keep the Tariffville postal facility open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. We will assemble those comments, as well as the comments that local residents shared at a recent community meeting, prior to charting our final actions. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

No one enjoys waiting excessively in a line for service, and any report of long lines at our facilities will be addressed promptly. The Postal Service shares the problem of occasional long lines with banks, supermarkets, and other retail outlets. Lines occur most often on Mondays, the day after holidays, during lunch hours, and near closing times. We make a concerted effort to match our staffing schedules with the known peaks of customer traffic. To minimize wait time, we rely upon our Postmasters to take steps to remedy the situation and ensure that customers do not have to wait in line an unreasonable or excessive amount of time. I have asked Post Office Operations Manager Beau LeBouef to review the operations of the Simsbury Post Office.

141 WESTON STREET
HARTFORD, CT 06101-9996
(860) 524-6137
FAX (860) 524-6199

As with any service organization, quality customer service from professional, courteous, and friendly employees is vital. We are always concerned when a customer is not satisfied with the way we conduct a transaction or provide a service. Our goal is to provide our customers with the best possible Postal Service. We continue to concentrate our efforts in speeding up our transactions and improving the level of service you receive.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at 860-524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

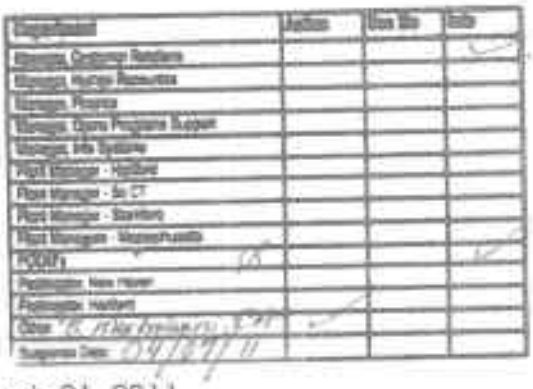
KJP:TLR:lgg

cc: Post Office Operations Manager
Postmaster, Simsbury

Docket: 1384299-08081
Item Nbr: 25
Page Nbr: 424

St. Bernard's Church
7 Maple Street
PO Box 85
Tariffville, CT 06081

RECEIVED
APR
DISTRICT MANAGER
CT DISTRICT



March 31, 2011

Ms. Kimberly Peter
US Postal Service
141 Weston Street
Hartford, CT 06106

Dear Ms. Peter,

As Office Manager of St. Bernard's Church located on Maple Street in Tariffville, I implore you to strongly consider relocating a post office here in Tariffville.

As fortunate as we are to have our service continue at the Simsbury Post Office temporarily, it is not a good permanent solution.

The distance is, of course, not convenient (especially when the Farmington River floods and we must travel twice the distance). The parking situation leaves much to be desired. One of my first trips there almost ended up in a head-on accident as I was entering the driveway and encountered a vehicle exiting at the same time. There certainly are not enough spaces either. I find myself often times having to circle, go back out onto the street and reenter the parking lot which is not an easy task with Hopmeadow Street being as busy a street as it is.

The wait once inside the post office can also be a long one. It's been said that this particular post office has gotten too small, and that was before all of Tariffville's mall was added to the site, which may also be a reason as to why the employees are not as congenial as our present postmaster, and prior employees, at the Tariffville Post Office. People from surrounding towns do a great deal of their postal business at Tariffville Post Office because of the service they receive there. I personally grew up in Tariffville, have since moved to East Granby (still work in Tariffville) and much prefer, along with other residents, the service received at Tariffville.

I personally drove to the Tariffville Post Office but always saw many customers who walked to get there. That convenience to these people is very important.

St. Bernard's does a considerable amount of mailing through the post office and expect this only to increase. The trip at least once a day during the week and on occasion on Saturday is not an easy task when having to travel to Simsbury.

Your sincere consideration of reopening a post office within Tariffville Village would be such a blessing to so many people, and I ask that all of our pleas are taken into account.

Thank you for your time.

Very truly yours,

Susan A. Alamed

Susan A. Alamed
Office Manager

Saa

UNITED STATES
POSTAL SERVICE

April 8, 2011

MS. URSULA TETREAULT
14 HUNT GLEN DRIVE
GRANBY, CT 06035

Dear Ms. Tetreault:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

First, let me thank you for taking the time to write us. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a recent community meeting. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at (860) 524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 Weston Street
Hartford, CT 06101-9999
(860) 524-6137
Fax: (860) 524-6199

Docket: 1384296-06081
Item Nbr: SN
Page Nbr: 47

April 5, 2011

Ms Kimberly Peters
c/o U.S. Postal Service
141 Weston Street
Hartford, CT 06101-9996

RECEIVED
APR 7 2011
DISTRICT MANAGER
CT DISTRICT

Dear Ms Peters,

I am writing to you in reference to "the situation in Tariffville, CT". The U.S. Post Office there is deeply missed and is truly needed in that town for many reasons. - Although I'm not a resident of the town I only live ca. 1 mile away and have used that Post Office in Tariffville a lot. I always found it quite pleasant as it had the feel of a place where people not just pick up their mail or 'mail their mail' but learn about the activities in the town and around the area. I often envied the residents in the town as they actually can walk to the Post Office, that's ideal. And many people can stop right off Rt. 189 to do their postal business! -

I do hope that a new location within the town can be found to open a Post Office in the near future. The service was always helpful and friendly.

Thank you for letting me voice my opinion. I wish the residents of Tariffville 'good luck' to get back "their Post Office"; and even I, as an "outsider", will continue to do my mailings etc. - Hope. -

Sincerely,
Ursula Tetreault

Department	Action	Due Mo	Note
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opera Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POOM's			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: B. Montgomery, CH	✓		
Suspense Date: 04/08/11			

Docket: 1384296-00061
Item Nbr: 128
Page Nbr: 78

Ursula Tetreault
14 Hunt Glen Dr.
Granby, CT 06035

HARTFORD CT 061

06 APR 2011 PM 1 L

Ms Kimberly Peters
c/o U.S. Postal Service
141 Nelson Street
Hartford, CT 06101-9996

6101+9996

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 8, 2011

CARL A. SUNDWALL
P.O. BOX 346
TARIFFVILLE, CT 06081-0346

Dear Mr. Sundwall:

I am writing in response to your recent correspondence requesting the Tariffville postal facility be closed permanently.

The United States Postal Service recognizes the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

The Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At this time a full review and operational feasibility study is underway. We are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

As you may know, customers in the immediate Tariffville community received a questionnaire to help in the course of this review. Prior to charting our final actions we will assemble the questionnaires, as well as comments received from local residents at a recent community meeting. The affected community will be notified once our data collection is complete and a decision has been reached. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please contact Karen Kucharczyk, Manager Consumer and Industry Contact at (860) 524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:lgg

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6189

Docket: 1364296-06081
Item Nbr: 28
Page Nbr: 50

1-April-2011

RECEIVED
APR 0 2011
DISTRICT MANAGER

Dear Ms Peter.

I have had my P.O. in Tariffville for going onto 43 years. I feel no lose by the closing of the Post office.

I was a decrepit old building. I've seen the people cold in the winter - over heated in the summer. I imagine the PO was over charged for rent for years.

Times have changed. Placing the PO in another building in Tariffville with cost way to much. Say nothing of the ADA requirements + we will still a bad situating with parking etc.

So now I drive the 3 miles to Simsbury but I usually go that way a number of times each week. I can also put up an RFD box.

Let us all be realistic! Times change. Keep the Tariffville Post office closed

Department	Action	Use Bill	Bill
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Claims Programs Support			
Manager, MIS Operations			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
POOM's	✓		✓
Postmaster, New Haven			
Postmaster, Hartford			
Other: [illegible]	✓		
Suspense Date: 04/08/11			

thank you

Carl Ohlwell

KP

Docket: 1364296-06081
Item Nbr: 89
Page Nbr: 5)

Carl A. Sundwall
PO Box 346
Tariffville, CT 06081-0346

01 APR 2011

Ms Kimberly Peter
U.S. Postal Service
141 Weston St.
Hartford, CT 06106

06101+9000

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 12, 2011

ANDREW W. MITCHELL
PO BOX 5
TARIFFVILLE, CT 06081-0005

Dear Mr. Mitchell:

I am writing in response to your recent correspondence requesting the Tariffville postal facility remain open.

The United States Postal Service recognizes the Post Office is an integral part of any community, and having it located in a convenient and safe location is important.

As you know, the Tariffville Post Office was recently evacuated on February 4, 2011 at the direction of the landlord due to structural damages. At that point there was a safety review completed on February 9 which pointed to several serious deficiencies. None of these have been abated. In response to your concerns about the profitability of the Tariffville Post Office, the office itself has been losing $35,000 a year and does not provide more than four hours worth of work for our employee. At this point we are looking at opportunities which will allow us to provide the quality service our customers expect and deserve.

Prior to charting our final actions we will consider all the information collected from the review which includes your letter. There is no timetable for that decision at this time. Postal services will continue to be coordinated through the Simsbury Post Office in the interim.

If you should have any additional concerns regarding this matter, please Karen Kucharczyk, Manager of Consumer and Industry Contact at 860-524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 13-4296-00081
Item Nbr 23
Page Nbr 53

RECEIVED
APR 1 1 2011
DISTRICT MANAGER
CT DISTRICT

April 8, 2011

USPS District Manager Kim Peters

141 Weston St.

Hartford, CT 06101-9992

Dear Ms. Peters,

Earlier this week I attended the community meeting concerning recently-closed Tariffville, CT post office. It was painfully obvious that USPS discontinued service because they thought they could get away with it. Although the initial closing was initiated by the landlord, the refusal to resume service comes not from the landlord, not from the town building inspector, not from the state, but entirely from the Postal Service. No justification whatsoever was presented as to why this vital government service continues to be withheld from the village, as the initial and temporary concerns about snow on the building proved groundless, and other tenants are once again in occupation.

It was also apparent that the Tariffville post office is actually a profit-making operation, with strong community support and a strong customer base. Although your representatives appeared to be unaware of it, major cost-cutting measures have already taken place in the past 18 months (including a reduction in full-time staff from 3 to 1, and a cutback in window hours,) to make the office profitable.

In these difficult times, USPS needs all the friends it can get. Any savings that might be realized from closure or a lengthy "suspension" would be trivial, and some of that would be offset by business lost to shipping competitors and general customer alienation. The premature dismantling of the office took two days. Let your restoration of service be just as quick and efficient. Thank you.

Yours truly,

Andrew W. Mitchell

Andrew W. Mitchell
P.O. Box 5
Tariffville, CT
06081-0005

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 20, 2011

LOUISE ALVORD
45 CHURCH STREET
TARIFFVILLE, CT 06081

Dear Ms. Alvord:

I am writing in response to your letter we received April 18, 2011 concerning the closing of the Tariffville Post Office.

Thank you for taking the time to attend the April 5, 2011 meeting at the Trinity Church and provide us with feedback. I understand that there was some confusion at the meeting due to the different speakers presenting information from the Postal Service. In addition to the authorized postal representatives, the president of the American Postal Workers Union delivered his own message right after the opening presentation and again at the end of the meeting. I am aware that many of the residents interpreted his comments as the official position of the United States Postal Service which is incorrect.

The Connecticut Valley District of the United States Postal Service is in the process of conducting a feasibility study to determine the best way to provide quality service to the community of Tariffville. At this time, no decision has been made. The input from the residents and customers is very important in helping us understand the needs of the community.

I appreciate the opportunity to address your concerns and would like to assure you that we will consider all aspects of the study.

If you have any additional concerns regarding the closing of the Tariffville Post Office, please contact Karen Kucharczyk, Manager of Consumer and Industry Contacts at 860 524-6496.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Docket: 1384296-06081
Item Nbr: [illegible]
Page Nbr: [illegible]

Louise C. Alvord
43 Church St.
Tariffville, CT 06081

Dear Mr. Peters,

I recently wrote to you encouraging you to stick to your guns regarding the closing of the Tariffville Po. I wish to TOTALLY RESCIND that letter.

I attended the so-called explanatory meeting at Trinity Church on April 5 and was absolutely astounded to learn from the Po speaker that the Po doesn't know and doesn't care to know whether an individual PO is viable or not. "The PO in general is losing incredible amounts of money and needs to close POs anywhere it can." More than once the speaker insisted that no records are kept of success or losing # of the individual Po. Government in general is considered as striving for ineptness but that is the most asinine thing I have ever heard of.

The other thing that was repeatedly mentioned is the lack of interest by Po employees in servicing customers. Something should be done about that. Not acceptable!

Louise Alvord

Department	Action	Date Bin	Date
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opns Programs Support			
Manager, Info Systems			
Plant Manager - Hartford			
Plant Manager - So CT			
Plant Manager - Stamford			
Plant Manager - Massachusetts			
FOCO's			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other	[illegible]	✓	
Suspense Date	04/20/0		

[illegible]

RECEIVED
APR 1[illegible] 2011
DISTRICT MANAGER
[illegible]

Docket: 1384196-06081
Item Nbr: 35
Page Nbr: 36

Louise Alvord
45 Church St
Tariffville, CT 06081-9601

Kimberly Peters
US Postal Service
141 Weston St.
Hartford, CT ~~06101~~
06101

06106+4054

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 29, 2011

THERESA SALLS
P.O. BOX 53
TARIFFVILLE, CT 06081

Dear Ms. Salls:

This letter is in response to your concerns regarding the status of the Tariffville Post Office. We know your mail and your post office are important. Let me provide you a full explanation on the points you raise in your correspondence to us.

As you recall in February, we were informed by a fellow tenant at the Tariffville Post Office that our landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our *Postal Operations Manual*, "a district manager may suspend the operations of any Post Office under his or her jurisdiction when emergency or other conditions require such action." The urgency of the evacuation left us no other choice.

We made immediate provisions to assure service for the next day, in Simsbury, and undertook appropriate stewardship of the mail and postal property under difficult circumstances not of our making. According to postal operating procedures, an **emergency suspension** results from a natural disaster, eviction, safety or serious health issues that cannot be or have not been abated, or the facility is in substandard conditions. We had not received a report of abatement of the issues and repairs or certification for occupancy and safe use from our landlord.

We did, however, conduct inspections with our own trained staff whose report was extensive: Roof drainage system components are either absent or not functioning. There is evidence of possible structural movement or fatigue in the area of the front lobby wall. The facility exterior is in disrepair with electrical hazards and evidence of water damage present at all exterior areas. It can not currently be determined if deteriorated exterior surfaces contain hazardous materials. For these reasons, we have made the decision not to return to this facility and terminated our lease. Postal operations in Tariffville remain under emergency suspension.

An emergency suspension is not a decision to close a post office. But it does *automatically* trigger a study on whether we should discontinue a post office. A formal study looks at several items including **office workload**, **customer demand** and **availability of alternatives.**

Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions.

141 Weston Street
Hartford, CT 06101-5995
(860) 524-6137
Fax: (860) 524-6199

Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. Some revenue information, such as package sales, is proprietary. However, we pull up numbers and types of window transactions. We even see "down time." We read every letter and track every survey.

We also look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps. Some of this information was brought to light during our community meeting.

Finally, we consider **total operating expenses**. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provided post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there is, on average, 3.9 hours of work daily based on standard time studies used by the Postal Service.

We continue to assess our options and to compile comments of local residents, like you, as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment. Be assured we will alert you and your neighbors to those developments as we look at all options before us.

One consideration that will not be an influence in our decision-making is the role of the Post Office as part of a federal historic district. The Postal Service deals frequently with national and state historic preservation offices. In a historic district, the singular use of a facility is not the driver of historic significance; rather it can be the facility itself as it contributes to the district. The Tariffville Historic District was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not at issue.

Again, thank you for sharing your concerns. Be assured all comments are considered with care in this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

Docket: 1384296-06081
Item Nbr: 35
Page Nbr: 51

Mr. Peters:

Please ReOpen Our Tuckle Post office. I was in shock when I walked to get my mail only to read the PO is closed. You have to go to Lines. I am a Senior & depend on walking every day to the PO. Everything happen so quick with out any process you said @ the meeting, there would be bare placed on Tuckle that has not happen

A lot of people depend on our Village PO. We should have a USPS while you are doing your study.

I Hope you read this and just not put it in a Corner.

~~We~~ the PO was 106 Nation Historic Place

Thank You
Theresa Salls
PO Box 53
Tariffville, Ct
06081

Salls
T Salls
PO Box 53
Tariffville
06081

HARTFORD CT 061
27 APR 2011 PM 1 L

Kim Lady Peters
1411 Wisto St
Hartford, Ct 06101

RECEIVED
APR 28 2011
DISTRICT MANAGER
CT DISTRICT

Department	Action	Date Sent	Date
Manager Customer Relations			✓
Manager Human Resources			
Manager Finance			
Manager Opns Programs Support			
Manager Info Systems			
Plant Manager Hartford			
Plant Manager [illegible]			
Plant Manager Stamford			
Plant Manager Massachusetts			
PODM's B			✓
Postmaster New Haven			
Postmaster Hartford			
Other C+EC	✓		
Response Date 04/29/11			

B. Mastroianni ✓

UNITED STATES
POSTAL SERVICE

April 29, 2011

ELLEN AND MARY ASHMORE
21 WOOSTER ROAD
P.O. BOX 33
TARIFFVILLE, CT 06081

Dear Ellen and Mary Ashmore:

This letter is in response to your concerns regarding the status of the Tariffville Post Office. We know your mail and your post office are important. Let me provide you a full explanation on the points you raise in your correspondence to us.

As you recall in February, we were informed by a fellow tenant at the Tariffville Post Office that our landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our *Postal Operations Manual*, "a district manager may suspend the operations of any Post Office under his or her jurisdiction when emergency or other conditions require such action." The urgency of the evacuation left us no other choice.

We made immediate provisions to assure service for the next day, in Simsbury, and undertook appropriate stewardship of the mail and postal property under difficult circumstances not of our making. According to postal operating procedures, an **emergency suspension** results from a natural disaster, eviction, safety or serious health issues that cannot be or have not been abated, or the facility is in substandard conditions. We had not received a report of abatement of the issues and repairs or certification for occupancy and safe use from our landlord.

We did, however, conduct inspections with our own trained staff whose report was extensive. Roof drainage system components are either absent or not functioning. There is evidence of possible structural movement or fatigue in the area of the front lobby wall. The facility exterior is in disrepair with electrical hazards and evidence of water damage present at all exterior areas. It can not currently be determined if deteriorated exterior surfaces contain hazardous materials. For these reasons, we have made the decision not to return to this facility and terminated our lease. Postal operations in Tariffville remain under emergency suspension.

An emergency suspension is not a decision to close a post office. But it does *automatically* trigger a study on whether we should discontinue a post office. A formal study looks at several items including **office workload**, **customer demand** and **availability of alternatives.**

Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions.

141 Weston Street
Hartford, CT 06101-9998
(860) 524-6137
Fax (860) 524-6199

Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. Some revenue information, such as package sales, is proprietary. However, we pull up numbers and types of window transactions. We even see "down time." We read every letter and track every survey.

We also look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps. Some of this information was brought to light during our community meeting.

Finally, we consider **total operating expenses**. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provided post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there is, on average, 3.9 hours of work daily based on standard time studies used by the Postal Service.

We continue to assess our options and to compile comments of local residents, like you, as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment. Be assured we will alert you and your neighbors to those developments as we look at all options before us.

One consideration that will not be an influence in our decision-making is the role of the Post Office as part of a federal historic district. The Postal Service deals frequently with national and state historic preservation offices. In a historic district, the singular use of a facility is not the driver of historic significance; rather it can be the facility itself as it contributes to the district. The Tariffville Historic District was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not at issue.

Again, thank you for sharing your concerns. Be assured all comments are considered with care in this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

Docket: 1384296-06081
Item Nbr: 35
Page Nbr: 63

RECEIVED
APR 28 2011
DISTRICT MANAGER
CT DISTRICT

To: Kimberly Peters – Ct. District Manager
141 Weston Street
Hartford, Ct. 06101

RE: Tariffville Post Office, Docket #1384296-06081

We are outraged that the USPS shut down our Tariffville post office without following the Postal Operations Manual Section 123.7 on Emergency Suspension of Services. The building was declared safe to reoccupy after only two days and other tenants have returned. However, the USPS quickly removed the PO boxes and office equipment instead of returning. Tariffville was not on the list of proposed closures.

We strongly feel that the actions of the USPS are unjustified and in violation of USPS regulations described in Section 123. In addition, the village of Tariffville is on the National Register of Historic Places. Section 106 of the National Historic Preservation Act of 1966 requires an additional impact study prior to any decision on closure. Our post office is an essential element in the character of our historic village and must be preserved.

Our villagers, especially the elderly, depend upon this post office as do many families and businesses in nearby Bloomfield, Windsor, Granby and East Granby, plus commuters on Route 189.

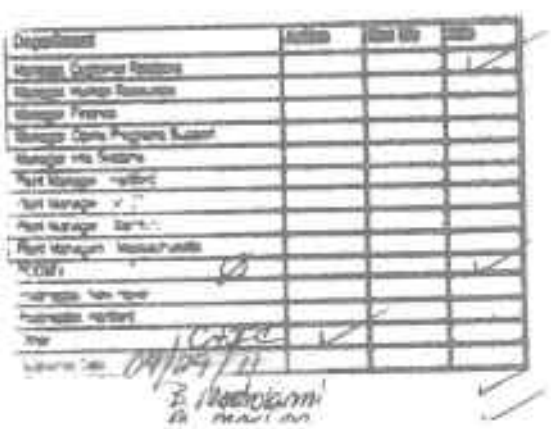
All our life we have been going to the Tariffville Post Office – it is part of our life meeting people and sharing information. It means more since we are retired – nice weather we can walk to the post office and bad weather it isn't far to drive. We get our medicine, bills and packages by mail and pay our bills by mail. It is a central place in our village and don't want to lose the charm of a walking village we grew up in.

Reasons we don't like the Simsbury post office parking is very limited, getting in and out of post office parking lot is difficult. We pick up our mail twice a week because gas is expensive and are on a limited income. In the spring the road to Simsbury is flooded and we have a longer way to travel.

Since neither the USPS Section 123 nor the Section 106 NHPA studies have been completed published, received comments and been finalized, our Post Office cannot be considered closed already. As the building has been declared safe to reoccupy, the USPS should do so immediately while completing required studies. We further expect that the results of your studies will confirm that the Tariffville post office should not be closed.

Sincerely,
Ellen Ashmore
Mary Ashmore

Ellen and Mary Ashmore
21 Wooster Rd.
P.O. Box 33
Tariffville, Ct. 060781
CC: Barbara Mastroianni



Department	Action	Item Nbr	Date
Manager, Customer Relations			✓
Manager, Human Resources			
Manager, Finance			
Manager, Opns Programs Support			
Manager, Info Systems			
Plant Manager, Hartford			
Plant Manager, [illegible]			
Plant Manager, [illegible]			
Plant Manager, Massachusetts			
POOMs			✓
Postmaster, New Haven			
Postmaster, Hartford			
Other			
Response Date 04/29/11			

B. Mastroianni

CONNECTICUT VALLEY DISTRICT

UNITED STATES
POSTAL SERVICE

April 29, 2011

JANE AND KEVIN DONAHUE
34 HAYES ROAD
TARIFFVILLE, CT 06081

Dear Mr. and Mrs. Donahue:

This letter is in response to your concerns regarding the status of the Tariffville Post Office. We know your mail and your post office are important. Let me provide you a full explanation on the points you raise in your correspondence to us.

As you recall in February, we were informed by a fellow tenant at the Tariffville Post Office that our landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our *Postal Operations Manual*, "a district manager may suspend the operations of any Post Office under his or her jurisdiction when emergency or other conditions require such action." The urgency of the evacuation left us no other choice.

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141 Weston Street
Hartford, CT 06101-9998
(860) 524-6137
Fax: (860) 524-6199

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Finally, we consider **total operating expenses**. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provided post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there is, on average, 3.9 hours of work daily based on standard time studies used by the Postal Service.

We continue to assess our options and to compile comments of local residents, like you, as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment. Be assured we will alert you and your neighbors to those developments as we look at all options before us.

One consideration that will not be an influence in our decision-making is the role of the Post Office as part of a federal historic district. The Postal Service deals frequently with national and state historic preservation offices. In a historic district, the singular use of a facility is not the driver of historic significance; rather it can be the facility itself as it contributes to the district. The Tariffville Historic District was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not at issue.

Again, thank you for sharing your concerns. Be assured all comments are considered with care in this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

om:	Zaskey, Lori A - Hartford, CT on behalf of Peters, Kimberly J - Hartford, CT
Sent:	Tuesday, April 26, 2011 8:44 AM
To:	Kucharczyk, Karen M - Hartford, CT
Cc:	Roy, Tatiana L - Hartford, CT; Cook, Mildred M - Hartford, CT; Mastroianni, David D - Hartford, CT; Mastroianni, Barbara R - Hartford, CT; Marion, Maureen P - Syracuse, NY; Peters, Kimberly J - Hartford, CT
Subject:	FW: Tariffville Post Office, Docket # 1384296-06081
Importance:	High
Follow Up Flag:	Follow up
Due By:	Thursday, April 28, 2011 9:00 AM
Flag Status:	Flagged

Karen

Please read the email to Kim Peters, from Jane and Kevin Donahue, concerning the Tariffville Post Office.

Please look into this matter and share the results directly with the customer, ***stating that it is in direct reply to the*** *District Manager* ***of the CT Valley District.***

Have a prepared response ready, for the District Manager's signature completed by Thursday, April 28, 2011.

Let me know if you have any further questions.

Ask you.

Lori A. Zaskey
(A) Secretary to the District Manager
Connecticut Valley District
860-524-6137

From: Jane & Kevin [mailto:kevandjane@att.net]
Sent: Monday, April 25, 2011 11:14 PM
To: Peters, Kimberly J - Hartford, CT
Cc: Mastroianni, Barbara R - Hartford, CT
Subject: Tariffville Post Office, Docket # 1384296-06081

To: Kimberly Peters – CT. District Manager
Barbara Mastroianni

RE: Tariffville Post Office, Docket # 1384296-06081

We are outraged that the USPS shut down our Tariffville post office without following the Postal Operations Manual Section 123.7 on Emergency Suspension of Services. The building was declared safe to reoccupy r only two days and other tenants have returned. However, the USPS quickly removed the PO boxes and office equipment instead of returning. Tariffville was not on the list of proposed closures.

We strongly feel that the actions of the USPS are unjustified and in violation of USPS regulations described in

Section 123. In addition, the village of Tariffville is on the National Register of Historic Places. Section 106 of the National Historic Preservation Act of 1966 requires an additional impact study prior to any decision on closure. Our post office is an essential element in the character of our historic village and must be preserved.

Our villagers, especially the elderly, depend upon this post office, as do many families and businesses in nearby Bloomfield, Windsor, Granby and East Granby, plus commuters on Route 189.

My family would regularly walk down to the post office to conduct business. The Post Office in the center of Simsbury is a joke. No parking; rude employees; exiting onto route 10 is difficult and dangerous.

Since neither the USPS Section 123 nor the Section 106 NHPA studies have been completed, published, received comments and been finalized, our Post Office cannot be considered closed already. As the building has been declared safe to reoccupy, the USPS should do so immediately while completing required studies. We further expect that the results of your studies will confirm that the Tariffville post office should not be closed.

Sincerely,

Jane & Kevin Donahue
34 Hayes Road
Tariffville, CT 06081
kevandjane@att.net
860.651.8850

Docket: 1384286-06081
Item Nbr: 25
Page Nbr: 1

UNITED STATES POSTAL SERVICE

April 29, 2011

FRANK HAVILAND
4 WHITEWATER TURN
TARIFFVILLE, CT 06081

Dear Mr. Haviland:

This letter is in response to your concerns regarding the status of the Tariffville Post Office. We know your mail and your post office are important. Let me provide you a full explanation on the points you raise in your correspondence to us.

As you recall in February, we were informed by a fellow tenant at the Tariffville Post Office that our landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our *Postal Operations Manual*, "a district manager may suspend the operations of any Post Office under his or her jurisdiction when emergency or other conditions require such action." The urgency of the evacuation left us no other choice.

We made immediate provisions to assure service for the next day, in Simsbury, and undertook appropriate stewardship of the mail and postal property under difficult circumstances not of our making. According to postal operating procedures, an **emergency suspension** results from a natural disaster, eviction, safety or serious health issues that cannot be or have not been abated, or the facility is in substandard conditions. We had not received a report of abatement of the issues and repairs or certification for occupancy and safe use from our landlord.

We did, however, conduct inspections with our own trained staff whose report was extensive: Roof drainage system components are either absent or not functioning. There is evidence of possible structural movement or fatigue in the area of the front lobby wall. The facility exterior is in disrepair with electrical hazards and evidence of water damage present at all exterior areas. It can not currently be determined if deteriorated exterior surfaces contain hazardous materials. For these reasons, we have made the decision not to return to this facility and terminated our lease. Postal operations in Tariffville remain under emergency suspension.

An emergency suspension is not a decision to close a post office. But it does *automatically* trigger a study on whether we should discontinue a post office. A formal study looks at several items including **office workload**, **customer demand** and **availability of alternatives.**

Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions.

141 Weston Street
Hartford, CT 06101-9998
(860) 524-6137
Fax: (860) 524-6196

Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. Some revenue information, such as package sales, is proprietary. However, we pull up numbers and types of window transactions. We even see "down time." We read every letter and track every survey.

We also look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps. Some of this information was brought to light during our community meeting.

Finally, we consider **total operating expenses**. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provided post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there is, on average, 3.9 hours of work daily based on standard time studies used by the Postal Service.

We continue to assess our options and to compile comments of local residents, like you, as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment. Be assured we will alert you and your neighbors to those developments as we look at all options before us.

One consideration that will not be an influence in our decision-making is the role of the Post Office as part of a federal historic district. The Postal Service deals frequently with national and state historic preservation offices. In a historic district, the singular use of a facility is not the driver of historic significance; rather it can be the facility itself as it contributes to the district. The Tariffville Historic District was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not at issue.

Again, thank you for sharing your concerns. Be assured all comments are considered with care in this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

om:	Zaskey, Lori A - Hartford, CT
Sent:	Tuesday, April 26, 2011 3:34 PM
To:	Kucharczyk, Karen M - Hartford, CT
Cc:	Roy, Tatiana L - Hartford, CT; Cook, Mildred M - Hartford, CT; Mastrolanni, David D - Hartford, CT; Peters, Kimberly J - Hartford, CT; Mastrolanni, Barbara R - Hartford, CT; Marion, Maureen P - Syracuse, NY; Mazzola II, Joseph A - Vernon, CT
Subject:	FW: Tariffville Post Office, Docket # 1384296-06081
Importance:	High
Follow Up Flag:	Follow up
Due By:	Thursday, April 28, 2011 9:00 AM
Flag Status:	Flagged
Attachments:	FW: Tariffville Post Office, Docket # 1384296-06081

Kim has received another email opposing the closure of the Tariffville Post Office. This is the same verbiage as the first from Jane & Kevin Donahue.

Karen-

Please look into this matter and share the results directly with the customer, ***stating that it is in direct reply to the*** *District Manager* ***of the Ct Valley District.***

[illegible] a prepared response ready for the DM's signature completed by Thursday, April 28, 2011.

Let me know if you have any further questions.

Thank you

Lori A. Zaskey
(A) Secretary to the District Manager
Connecticut Valley District
860-524-8121

From: Frank Haviland [mailto:fjhaviland@comcast.net]
Sent: Tuesday, April 26, 2011 1:35 PM
To: Peters, Kimberly J - Hartford, CT
Cc: Mastrolanni, Barbara R - Hartford, CT
Subject: RE: Tariffville Post Office, Docket # 1384296-06081

We are outraged that the USPS shut down our Tariffville post office without following the Postal Operations Manual Section 123.7 on Emergency Suspension of Services. The building was declared safe to reoccupy after only two days and other tenants have returned. However, the USPS quickly removed the PO boxes and office equipment instead of returning. Tariffville was not on the list of proposed closures.

strongly feel that the actions of the USPS are unjustified and in violation of USPS regulations described in Section 123. In addition, the village of Tariffville is on the National Register of Historic Places. Section 106 of the National Historic Preservation Act of 1966 requires an additional impact study prior to any decision on

closure.

C post office is an essential element in the character of our historic village and must be preserved. Abandoning the post office undermines all the effort of the Tariffville Village Association to boost the level of economic activity in our village.

Our villagers, especially the elderly, depend upon this post office, as do many families and businesses in nearby Bloomfield, Windsor, Granby and East Granby, plus commuters on Route 189.

I am a senior citizen and find it extremely burdensome to use the Simsbury post office. That could get much worse in the future, if USPS decides to close the Simsbury post office in favor of a regional post office in Avon to serve several towns. That was discussed a few years ago.

Since neither the USPS Section 123 nor the Section 106 NHPA studies have been completed, published, received comments and been finalized, our Post Office cannot be considered closed already. As the building has been declared safe to reoccupy, the USPS should do so immediately while completing required studies. We further expect that the results of your studies will confirm that the Tariffville post office should not be closed.

Sincerely,

Frank Haviland

4 Whitewater Turn

Tariffville, CT 06081

CONNECTICUT VALLEY DISTRICT

UNITED STATES POSTAL SERVICE

April 29, 2011

JUDITH MCCARTHY
6 WESTMINSTER CARTWAY
SIMSBURY, CT 06070

Dear Ms. McCarthy:

This letter is in response to your concerns regarding the status of the Tariffville Post Office. We know your mail and your post office are important. Let me provide you a full explanation on the points you raise in your correspondence to us.

As you recall in February, we were informed by a fellow tenant at the Tariffville Post Office that our landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our *Postal Operations Manual*, "a district manager may suspend the operations of any Post Office under his or her jurisdiction when emergency or other conditions require such action." The urgency of the evacuation left us no other choice.

We made immediate provisions to assure service for the next day, in Simsbury, and undertook appropriate stewardship of the mail and postal property under difficult circumstances not of our making. According to postal operating procedures, an **emergency suspension** results from a natural disaster, eviction, safety or serious health issues that cannot be or have not been abated, or the facility is in substandard conditions. We had not received a report of abatement of the issues and repairs or certification for occupancy and safe use from our landlord.

We did, however, conduct inspections with our own trained staff whose report was extensive. Roof drainage system components are either absent or not functioning. There is evidence of possible structural movement or fatigue in the area of the front lobby wall. The facility exterior is in disrepair with electrical hazards and evidence of water damage present at all exterior areas. It can not currently be determined if deteriorated exterior surfaces contain hazardous materials. For these reasons, we have made the decision not to return to this facility and terminated our lease. Postal operations in Tariffville remain under emergency suspension.

An emergency suspension is not a decision to close a post office. But it does *automatically* trigger a study on whether we should discontinue a post office. A formal study looks at several items including **office workload**, **customer demand** and **availability of alternatives.**

Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions.

141 WESTON STREET
HARTFORD, CT 06101-9998
(860) 524-6137
FAX: (860) 524-6199

Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. Some revenue information, such as package sales, is proprietary However, we pull up numbers and types of window transactions. We even see "down time." We read every letter and track every survey.

We also look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps. Some of this information was brought to light during our community meeting.

Finally, we consider **total operating expenses**. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provided post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there is, on average, 3.9 hours of work daily based on standard time studies used by the Postal Service.

We continue to assess our options and to compile comments of local residents, like you, as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment. Be assured we will alert you and your neighbors to those developments as we look at all options before us.

One consideration that will not be an influence in our decision-making is the role of the Post Office as part of a federal historic district. The Postal Service deals frequently with national and state historic preservation offices. In a historic district, the singular use of a facility is not the driver of historic significance; rather it can be the facility itself as it contributes to the district. The Tariffville Historic District was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not at issue.

Again, thank you for sharing your concerns. Be assured all comments are considered with care in this matter.

Sincerely,

KIMBERLY J. PETERS
DISTRICT MANAGER

KJP:TLR:kmk

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
✓	Tell what we are doing and why.
✓	Is reason for discontinuance justified and documented in the record?
✓	If suspended, what type of alternate service customers are now receiving?
✓	Reason for vacancy and information on postmaster/OIC
✓	Number of customers and type of service they received and will receive.
✓	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
✓	Last three fiscal years of revenue and revenue units.
N/A	Decline in service workload/reduction in EAS level, if appropriate.
✓	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
✓	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
✓	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
✓	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
✓	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
✓	Information on petitions and congressional inquiries included with Postal Service responses.
✓	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
✓	Advantages and disadvantages of proposed alternate service.
✓	Any other pertinent information concerning Postal Service needs.

Section II	Effect on the Community
YES	Brief background of area, community government, population, etc.
YES	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
NO	Was Post Office used as meeting place?
NO	Was Post Office a shelter for a bus stop?
NO	Did the Post Office have a public bulletin board?
NO	Were government forms available at the Post Office?
NO	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
NO	What is the historical value of the office?
NO	Is an address change necessary?
YES	Will the community identity be preserved?
UP .29%	What are the growth trends (flat, up, down)?
NO	Were any other nonpostal items identified?

Section III	Effect on Employees
YES	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV **Economic Savings**

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-13, Minimum, no COLA)	$ 35,580
Fringe benefits 33.5%	$ 11,919
Rental costs, excluding utilities	$ 18,884
Total annual costs	$ 66,383
Less estimated cost of replacement service	- 0
Total annual savings	$ 66,383

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

YES Is postmaster salary based on the minimum salary without COLA?

YES Does postmaster salary reflect the current office evaluation?

Section V **Other Factors**

✓ The Postal Service has identified no other factors for consideration (if appropriate).

✓ List other factors as appropriate.

N/A Other factors when replacement service is a CPO.

Section VI **Summary**

✓ The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII **Notices**

✓ Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator — Date 5/3/2011

Reviewed and Certified By:

District PO Review Coordinator — Date 5/3/2011

UNITED STATES POSTAL SERVICE

05/04/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the TARIFFVILLE Post Office
Docket No. 1384296

This is to advise you that on 05/16/2011, I will post for public comment a proposal to close the TARIFFVILLE Post Office in Hartford, Congressional District No. 5th.

If you have any questions, please call BARBARA MASTROIANNI District Review Coordinator at (860) 524-6495.

KIMBERLY PETERS
District Manager
CONNECTICUT VALLEY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE

05/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
TARIFFVILLE Proposal
Docket No. 1384296 - 06081

Please post the enclosed proposal to close the TARIFFVILLE Post Office in the lobby. The proposal must be posted in a prominent place from 05/16/2011 through close of business on 07/17/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (860) 524-8495.

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

UNITED STATES POSTAL SERVICE

May 12, 2011

(Postmark here)

Paul Michaud
OIC Simsbury CT 06070

The Tariffville Docket has been received in Simsbury CT 06070, on Friday May 13, 2011. Print, postmark, and email this sheet to Barbara R Mastroianni, Post Office Review Coordinator.

Enclosed in the green Penaflex folder are the following:

Letter of Instructions for Posting the Proposal
PS Form 4920
Invitation for Comments
Comment Forms

Thank you,

Barbara R Mastroianni
Post Office Review Coordinator
CT Valley District

Date of Posting: 05/16/2011

Date of Removal: 07/17/2011

MAY 16

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SUSPENDED TARIFFVILLE, CT POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE

To the customers of the Tariffville Post Office:

The Postal Service is considering the close of the Tariffville Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/16/2011 through 07/17/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Simsbury Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI
141 WESTON ST
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.

BEAU LEBOEUF
141 WESTON ST
HARTFORD, CT 06101-9631

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Tariffville, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Simsbury Post Office, located three miles away.

The postmaster position became vacant when the postmaster was reassigned on February 04, 2011. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. At the direction of the Landlord instructed the tenant and the Postal Service to evacuate the premises due to structural deficiencies.

The Post Office facility had severe building deficiencies that included. Building is not handicap accessible and the tenant upstairs has had problems with water coming in from roof, so roof could also be a problem. The Tariffville Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: $164,252 (428 revenue units) in FY 2008, $159,375 (416 revenue units) in FY 2009, and $148,092 (386 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by independent post office emanating from the Simsbury Post Office, an EAS-20 level office located 3.4 miles away. Window service hours are from 08:30 - 17:00, Monday through Friday, and 09:00 - 12:00 on Saturday. There are 281 Post Office boxes available.

On April 05, 2011, representatives from the Postal Service were available at Trinity Church Parish Hall to answer questions and provide information to customers. 125 customer(s) attended the meeting.

On March 21, 2011, 760 questionnaires were distributed to delivery customers of the Tariffville Post Office. Questionnaires were also available over the counter for retail customers at the Simsbury Post Office. 234 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 125 unfavorable, and 107 expressed no opinion.

One congressional inquiry was received on February 18, 2011.

A petition supporting the retention of the Tariffville Post Office was received on April 05, 2011, with 88 signatures.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** collection box request

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are currently looking for a location to put a collection box within the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

2. **Concern:** Concern was limited hours

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive. Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 62

3. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

4. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

6. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. We are currently looking for a a site to relocate the collection box for the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

7. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Collection Box which was located outside the Tariffville If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

8. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in Post Office Directory.

9. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory.

10. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and Post Office Directory through usps.com

11. **Concern:** Customers expressed concern for loss of community identity

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12. **Concern:** Customers expressed concern for loss of community meeting place

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

13. **Concern:** Customers expressed concern for loss of community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

14. **Concern:** Customers expressed concern for loss of community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the

Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

15. **Concern:** Customers expressed concern for loss of community meeting place.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

16. **Concern:** Customers expressed concern over a postal representative not being customer oriented.

Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

17. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

18. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude.

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

19. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude.

Response: The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

20. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community.

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

21. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken.You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

22. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: The customer inquired about home delivery and post office box refund. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. In addition, When a postal facility is discontinued or relocated, a box customer at that facility may obtain a refund of unused box fees if box service at that location is discontinued and additional travel of 1/4 mile or more (from the physical address on the customer's Form 1093) is required to obtain equivalent service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

23. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commended on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

24. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road

is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

25. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

26. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. First, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6405.

27. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office, parking, and inconvenience to travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so

he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

28. **Concern:** Customers were concerned about being inconvenienced going to another office.

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

29. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

30. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

31. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

32. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

33. **Concern:** Customers were concerned about having to travel to another post office for service.

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

34. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

35. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road is only 3.4 miles away. Customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your

residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

36. **Concern:** Customers were concerned about having to travel to another post office for service and parking.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

37. **Concern:** Customers were concerned about having to travel to another post office for service, community, parking issue, meeting place.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

38. **Concern:** Customers were concerned about having to travel to another post office for service, long line, slow, community meeting spot.

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

39. **Concern:**

Customers were concerned about permit mailing

Response:

The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

40. **Concern:**

Customers were concerned about senior citizens

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

41. **Concern:**

Customers were concerned about senior citizens

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

42. **Concern:** Customers were concerned about senior citizens & crowded, long lines, traveling

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

43. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

44. **Concern:** Customers who are senior citizens were concerned about traveling, gas, etc

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

45. **Concern:** No Concern - friendly employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

46. **Concern:** No Concern - Collection Box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

47. **Concern:** No Concern - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

48. **Concern:** No Concern - statement made what a great Post Office and efficient employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

49. **Concern:** No Concern - suggestion collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

50. **Concern:** Senior Citizen Customers stated it was an inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

51. **Concern:** You felt the community should have a post office and wanted a new facility provided

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

52. **Concern:** You were concerned about having to travel to another post office - parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

53. **Concern:** You were concerned about having to travel to another post office for service

Response:

I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

54. **Concern:**

You were concerned about having to travel to another post office for service

Response:

I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

55. **Concern:**

You were concerned about having to travel to another post office for service

Response:

In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click &

Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

56. **Concern:** You were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

57. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

58. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

59. **Concern:** You were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

60. **Concern:**

You were concerned about having to travel to another post office for service

Response:

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61. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying

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62. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

63. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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66. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

67. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

68. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with the others received, will be included in the official record and considered carefully before further action is taken. Customers have the option of rural delivery service to their residence. This will eliminate having to travel to another office to pick up your mail. Customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers can also place their mail on hold by calling 1-800-ASK-USPS or visiting www.usps.com. If it is determined that a discontinuance of the Tariffville Post Office should be pursued,a formal proposal will be Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date.

69. **Concern:** You were concerned about having to travel to another post office for service -

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

70. **Concern:** You were concerned about having to travel to another post office for service - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

71. **Concern:** You were concerned about having to travel to another post office for service - distance, inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal

products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

72. **Concern:** You were concerned about having to travel to another post office for service - inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

73. **Concern:** You were concerned about having to travel to another post office for service - inconvenient, long lines

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the

Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

74. **Concern:** You were concerned about having to travel to another post office for service - long lines, inconvenient

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

75. **Concern:** You were concerned about having to travel to another post office for service - parking, community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

76. **Concern:** You were concerned about having to travel to another post office for service - parking, long lines, travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

77. **Concern:** You were concerned about having to travel to another post office for service - parking/ long lines

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convienience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

78. **Concern:**

You were concerned about having to travel to another post office for service & difficult to park

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

79. **Concern:**

You were concerned about having to travel to another post office for service-inconvenience

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package

pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

80. **Concern:** You were concerned about having to travel to another post office for service inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

81. **Concern:** You were concerned about having to travel to another post office for service-inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

82. **Concern:** You were concerned about having to travel to another post office for service-inconvenient, long lines, parking

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

83. **Concern:**

You were concerned about having to travel to another post office for service-long lines travel

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

84. **Concern:**

You were concerned about having to travel to another post office for service community meeting place, inconvenience

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

85. **Concern:** You were concerned about having to travel to another post office for service, distance, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

86. **Concern:** You were concerned about having to travel to another post office for service, inclement weather, parking, long lines

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the

Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

87. **Concern:** You were concerned about having to travel to another post office for service, long lines, and service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

88. **Concern:** You were concerned about having to travel to another post office for service, long lines, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

89. **Concern:** You were concerned about having to travel to another post office for service, professionalism, accommodating

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

90. **Concern:** You were concerned about having to travel to another post office for service, waiting in long lines, community loss.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

91. **Concern:** You were concerned about having to travel to another post office for service,inconvenient, parking, packages which require a signature

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, currently there are enough spaces to accomodate the daily flow of customer visits. The Postal Service is reviewing the parking concerns which have been raised by several Tariffville Community members. Also, when PS Form 3849 is left in the customer's mailbox,the customer can contact the Post Office and request redelivery at a more convenient time or make arrangement for article be left if the PS Form 3849 is left signed in their mailbox and no other signature is required. If it is determined that discontinuance of Tariffville

Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with

92. **Concern:** You were concerned about parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

93. **Concern:** Bulk Mailings now she will have to travel to do them and the postmaster was extremely helpful

Response: The Simsbury post Office has employees who are very knowledgeable and helpful.

94. **Concern:** Can we purchase the old Post Office Boxes

Response: We can check to see how your request to purchase these boxes is handled.

95. **Concern:** Customer service was great at Tariffville and horrible in Simsbury

Response: Again this is no reflection on the Tariffville community or postal employees. Issues with the Simsbury office will be addressed with the Postmaster.

96. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

97. **Concern:** House delivery 7 miles round trip is too far.

Response: We will request a safety hazardness assessment done for those who do not currently receive delivery to see if this request can be met.

98. **Concern:** How many po boxes are rented/ How many customers are serviced by Tariffville?

Response: 165 post office boxes and approximately 532 rural customers

99. **Concern:** Parking at the Simsbury office is terrible and limited

Response: A review is being done at this time to see what options are availble to increase the number of parking spaces.

100. **Concern:** The postmaster was very helpful and knowledgeable

Response: The decision for the emergency suspension was due to the direction of the landlord to evacuate the building. The is by no means any reflection on the postmaster or employees.

101. **Concern:** Wait Time in Line at other offices and hours of operation.

Response: The Simsbury Post Office has a 24 hour lobby allowing customers to pick mail up at their convenience. The initial increase of customers was due to handing out keys to the Tariffville post office box customers.

102.	**Concern:**	We want to see a profit and loss account for the postal service. The money was taken out of Tariffville and put into Simsbury.
	Response:	The profit and loss of the postal service is done as a whole not on an individual basis.
103.	**Concern:**	We don't want Stop and Shop, Cvs, or Staples
	Response:	These are alternate options for you to purchase stamps, in addition to online postage and stamps by mail.
104.	**Concern:**	What about 38 Main street or 14 Winthrop Street to relocate the post office
	Response:	We will have our people in real estate come out and do a review of these two sites.
105.	**Concern:**	What about our zip code
	Response:	Community identity is very important and will be preserved.
106.	**Concern:**	What Post Offices are profitable? Can we have a weekly analysis of sales?
	Response:	The information requested is for internal use only
107.	**Concern:**	Where is our Tariffville Post Office sign?
	Response:	The sign was removed by from the building by a non postal employee and a police report was filed
108.	**Concern:**	Why doesn't the Post office work with the landlord to resolve issues on the buildings?
	Response:	The postal service are on a month to month lease. There were negotiations with the landlord, but at such time different items have not been resolved.
109.	**Concern:**	Why not build a handicap ramp
	Response:	Buildings that are historic need go through the State Historic Preservation Office.
110.	**Concern:**	You have painted a one-sided picture of the decrease in money in tariffville, in addtion to trimming window hours and moving the carrier to another town. LL Bean catalogue sent to Tariffville the delivery person doesn't get credit the office which receives them does. Potential businesses you will lose to competitors. Don't alienate your customers.
	Response:	Thank you for your comment

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Tariffville is an unincorporated community located in Hartford County. The community is administered politically by . Police protection is provided by the Simsbury. Fire protection is provided by the Simsbury. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Taruffville School Trinity Episcopal Church St. Bernards Church , Beauty By Jennie Elizabeths Rest. Cracker Barrell Rest. Checkered Flag Auto Village Auto Valley Barber Kement T'Ville Package Store Barrett Builders Mill At 2T Rest Many business at the Mill (2 Tunxis Road) Creations by Lilly . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Tariffville Post Office will be available at the Simsbury Post Office. Government forms normally provided by the Post Office will also be available at the Simsbury Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	**Concern:**	No Concern
	Response:	The customer r comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.
2.	**Concern:**	I spend $8 weekly on gas to get my mail.
	Response:	Thank you for your comment
3.	**Concern:**	Opportunity to grow more business will not be there and if there is no post office then people woll begin using alternate businesses like ups...fedex
	Response:	Thank you for your comment
4.	**Concern:**	Statement made by Tariffville Selectwoman - It is not fair to residents, businesses to balance Tariffville on the Post Office budget. Tariffville stands, ready, waiting, & willing
	Response:	Thank you for your comment

5.	**Concern:**	Tariffville is what a model post office should be, not what it has become compared to DMV who has become inefficient and insufficient. In our case we had one person serving entire community who has in fact become endeared to the community, take out the loyality and there is no need.
	Response:	This is no reflection on the community or the employee
6.	**Concern:**	The east Coast Greenway will become part of Tariffville andmany bikers will be able to use the routes to travel through this community. Also the junior olympics is scheduled to take place in Tariffville.
	Response:	Thank you for your comment
7.	**Concern:**	This emergency suspension is ripping the fabric of the community apart. People need to slow down and build their communications within their community. People like you need to say hello to your neighbor instead of going outside the community
	Response:	Thank you for your comment

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, independent post office is expected to be able to handle any future growth in the community.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

UNITED STATES POSTAL SERVICE®

05/13/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/17/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

BARBARA MASTROIANNI
Post Office Review Coordinator
141 WESTON ST
HARTFORD, CT 06101-9631

UNITED STATES POSTAL SERVICE®

A. Office

Name: TARIFFVILLE State: CT Zip Code: 06081
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 088092
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Barbara Mastroianni Date: 07/19/2011
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495 Fax No: (860) 524-6482

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/13/2011

Postal Customers of the Tariffville Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Tariffville Post Office, which was posted 05/16/2011 through 07/17/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Tariffville Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JOSEPH MAZZOLA
141 WESTON ST
HARTFORD, CT 06101-9631

SIMSBURY CT 06070 AUG - 9 USPS

SIMSBURY CT 06070 JUL 18 USPS

SIMSBURY CT 06070 JUL 18 USPS

SIMSBURY CT 06070 JUL 18 USPS

:TICUT VALLEY DISTRICT
UNITED STATES
POSTAL SERVICE

June 21, 2011

Dear Ms. York,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

In your comment form, you stated that Tariffville's is a historical and recreation attraction. Keeping this in mind the Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

There are some Alternate Options, which we are still reviewing as possibility in the Tariffville's community. Such options would possibly include a Village Post Office (VPO), which would provide limited services through a local business, but delivery of mail to a Detached Post Office Box Unit via the rural carrier.

Postal review of local office operations follows a strict process dictated by regulation. The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Inconvenience - driving 7 miles round trip to do Post Office business - I find myself using email instead of mailing and sending checks instead of packages. Each trip takes at least 30 minutes instead of the usual 10 min in Tariffville - add in cost of gas - Inconvenient!
also - want Post Office - not contract station

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of convenience - Lost heritage - PO has been in Tariffville since 1826. Physical loss of antique boxes and signage that set the tone for our village. Loss of community focal point - was the center of our village. Loss of personal knowledge of our residents by postal employees -

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Loss of trust in USPS - closing was too hasty ? legal.
Loss of confidence in integrity of USPS - why close a business that appeared to be making a profit?
Loss of good will and expertise of Postmaster Maryann Chiapponi - Odd responses of no postmaster/Revenue as reason for closing -

Rowena York — R York
Name of Postal Customer — Signature of Postal Customer

69 Elm Street
Mailing Address

Tariffville CT 06081 — June 16, 2011
City, State, and ZIP Code — Date

3 cont ? violation of Section 123-7 of the Emergency Suspension of services in the USPS Postal Operations manual.

note: took 2 trips to Sims busy to get this form. Had to wait ~ 10 min. for it to be found + copied - Should have been sent to all residents of 06081 - RY

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Mr. Vania,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

David C. Vanna
12 Ross Way
Windsor Locks, Ct.
06096

Dear USPS

I was born and raised in Terryville and when I visit I use the Post office. Please keep the Post office in Terryville.

Sincerely,

David C. Vanna

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Stanley,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Have to drive out of my way now to go to post office. Gas is expensive!! Too much hassle.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It has had a bad impact on the elderly too.

Dora Stanley — Dora Stanley
Name of Postal Customer — Signature of Postal Customer

6 Hayes Rd
Mailing Address

Tariffville Ct 06081 — 6-11-11
City, State, and ZIP Code — Date

MAIL TO: Barbara Mastroianni
141 Weston St.
Hartford, CT 06101-9631

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Robinson,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate.

We are continuing to review other potential Alternate Options. These would include, a Detached Post Office Box Unit in a location, which would be convenient and safe for both the customer, with a mail receptacle. Another possible option would be a Village Post Office (VPO), which would provide limited services through a local business, but delivery of mail to a Detached Post Office Box Unit via the rural carrier.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

(1) The Simsbury Post Office has long lines + inadequate parking. The facility cannot handle the volume.
(2) Traveling from Tariffville to Simsbury is difficult during morning + afternoon rush hours, the only time some residents can go to the post office. Tariffville Rd gets 8,000 cars per day. Don't focus on just the ~~mile~~ distance in miles from Tariffville to Simsbury - it is the traffic jams that must be considered
(3) Tariffville Rd closing during flooding season, resulting in a much longer ride to the post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

(1) major inconvenience for residents and businesses in Tariffville.
(2) Decreased usage of Tariffville businesses because we can no longer combine postal business with visiting other Tariffville businesses?

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

(1) We need a collection box in Tariffville. It is unsafe to put correspondence containing checks, account numbers, and personal health information in my mailbox with the flag up.
(2) Suggestions for the Post Office to save money:
(a) Eliminate Saturday service.
(b) Eliminate walking mailmen delivering mail to a slot in the front door.

Name of Postal Customer: Diane M. Robinson
Signature of Postal Customer: Diane M. Robinson
Mailing Address: 142 Tariffville Rd.
City, State, and ZIP Code: Tariffville, CT 06081
Date: June 13, 2011

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Parson,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. The Manager, Post Office Operations, will convey this concern to the postmaster.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Using other post offices in the area has proved to be a nightmare. I've had to wait almost an hour @ Simsbury P.O., poor service, lack of understanding from clerks ☹

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Loraine Parson
Name of Postal Customer

Loraine Parson
Signature of Postal Customer

3 Tanager Circle
Mailing Address

T-ville, CT 06081
City, State, and ZIP Code

6/16/2011
Date

MAIL TO: Barbara Mastroianni
141 Weston St.
Hartford, CT 06101-9631

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Mr. Krevolin,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Docket: 1384296 - 06081
Item Nbr. 35
Page Nbr. 6A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

During such hour (when not at work) traveling from Tariffville to Simsbury is very difficult - high traffic, light on Rt 10 + 315 changed several times, dangerous trying to make a left turn into the Simsbury Post Office, parking is not sufficient, lines in post office are too long.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

When the Tariffville Post Office was open, I would do my visit to the Post office and frequent the other Tariffville businesses. Since has stopped since I now have to go to Simsbury. As a Tariffville resident, I would ride my bicycle to the Post Office, with it closed, I now must drive my truck since I feel it is to ~~dangerous~~ dangerous to go by bicycle

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Tariffville needs a collection box - I go to work by going North on Rt 189

Clay Krevolin — Clay Krevolin

Name of Postal Customer — Signature of Postal Customer

142 Tariffville Road

Mailing Address

Tariffville, CT 06081 — 6/13/2011

City, State, and ZIP Code — Date

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Mr. Haviland,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

As stated by other community members the Tariffville's is a historical and recreation attraction. Keeping this in mind the Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

There are some Alternate Options, which we are still reviewing as a possibility in the Tariffville's community. Such options would possibly include a Village Post Office (VPO), which would provide limited services through a local business, but delivery of mail to a Detached Post Office Box Unit via the rural carrier.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

A major inconvenience. The Simsbury Post Office requires a special round trip, has inadequate parking, is difficult and dangerous to exit onto Route 10, and is already too busy.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Closing the Tariffville Post Office undermines the 8 year efforts of the Tariffville Village Association to boost the level of economic activity in the village.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

USPS did not invite the many families and businesses in nearby East Granby, Bloomfield and Windsor that use the Tariffville Post Office for sending mail and packages out. Please do that!

Frank Haviland — F L Haviland
Name of Postal Customer — Signature of Postal Customer

4 Whitewater Terrace
Mailing Address

Tariffville CT 06081 — June 9, 2011
City, State, and ZIP Code — Date

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Gerber,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

BETH GERBER
6 WEST POINT TERRACE
TARIFFVILLE, CT 06081

DEAR USPS:

I support the village of Tariffville in its efforts to keep a post office in Tariffville! This post office means a lot to the Tariffville residents - many do not have cars and others find it a great convenience with the cost of gasoline.

Sincerely,
Beth G. Gerber

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Coleman,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

In your comment form, you stated that Tariffville's is a historical and recreation attraction. Keeping this in mind the Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

There are some Alternate Options, which we are still reviewing as possibility in the Tariffville's community. Such options would possibly include a Village Post Office (VPO), which would provide limited services through a local business, but delivery of mail to a Detached Post Office Box Unit via the rural carrier.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I like mail carrier and this is no reflection on him - because of a distant past experience I always take my bills with checks and put them myself in the slot at the P.O. Since our P.O. is not there, I take mail only when I am going by Simsbury anyway. It has cost me 2 late fees so far. I have family in Norway and most of what I mail them needs to be weighed. The latest card to a grand-daughter in Virginia was late because it had to be weighed. It is unreasonable and expensive to make a trip to Simsbury just to go to the P.O.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. We have many local businesses, and businesses in Bloomfield, Windsor and Granby that use Tariffville P.O. We are trying to promote Tariffville as a historical and recreational attraction and a P.O. is an important part of the Village's image. I am aware of USPS national problems but can't believe Tariffville P.O. was losing money. It was always busy and I belive it was not losing money Because it was not - NOT ON THE ORIGINAL CLOSURE LIST

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Consider the needs of the people who live here. I moved here only 6 years ago to retire. Having a Post office to walk to was a big part of the attraction of my new home where I could enjoy my old age. Also, alot of folks (myself included) feel they have expressed themselves already by signing the petition and coming to the April 5 meeting in support of the Tariffville P.O. as well as filling out the original questionnaire.

Name of Postal Customer Wanda H Colman Signature of Postal Customer Wanda H Colman

14 Main St East
Mailing Address

Tariffville, CT 06081 05/30/2011
City, State, and ZIP Code Date

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Ms. Fredo,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

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Page Nbr: 10A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I used the Tariffville Post office to drop of packages on my way to work. It was very convenient.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please open the Post Office again!!!

Dawn Freda — Dawn Freda

Name of Postal Customer — Signature of Postal Customer

15 Centerwood Dr

Mailing Address

Granby CT 06035 — 6/17/11

City, State, and ZIP Code — Date

MAIL TO: Barbara Mastroianni
141 Weston St.
Hartford, CT 06101-9631

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

June 21, 2011

Dear Mr. Bishop,

Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised.

First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate.

The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. **No change of address will be necessary**.

Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

Respectfully,

Barbara R Mastroianni
Post Office Review Coordinator

141 Weston Street
Hartford CT 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It makes posting pkgs and oversize cards etc. very difficult due to limited parking and crowded conditions at other locations.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It eliminates a local gathering place and more or less the heart of a very unique community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I think the method used to leave us was very underhanded and sneaky not to mention illegal and totally away from all postal service standards

Vincent L. Bishop — Vincent L. Bishop
Name of Postal Customer — Signature of Postal Customer

14 Main St. Ext.
Mailing Address

Tariffville CT. 06081-9676 06-04-2011
City, State, and ZIP Code — Date

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UNITED STATES
POSTAL SERVICE

July 21, 2011

Memo to Record

The responses were sent for the optional comment period were sent, comment forms were misplaced.

Barbara R. Mastroianni
Post Office Review Coordinator
Hartford, CT 06101-9631

Joanne Fenn pg 12
Joan Nagy pg 26
Wanda Coleman - duplicate pg 13 (reprinted letter)
Catherine Newcomb pg 14
Courtney Carey pg 15
Nancy Chavez pg 16
R+R Power Equip pg 17
James Brown pg 18

UNITED STATES POSTAL SERVICE

07/19/2011

JOANNE FENN

PO BOX 555
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Thank you for submitting your optional comment form. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps. The Postal Service tries to maintain the same height of the rotary units in comparison with the post office wall units. These units tend to have a little more height then customers' post office boxes that are mounted against the wall. The box size begins with the smaller box sizes at the top graduating to the larger post office boxes located at the bottom. Unfortunately, if this person had a large box he would have to retrieve his mail much lower than if it were a smaller size.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE

10/04/2011

WANDA COLMAN

14 MAIN ST EXT
, 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about assistance needed by seniors. The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

CATHERINE E NEWCOMB

17 TEAL CIRLCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

COURTNEY CAREY

3 QUAIL DRIVE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- In response to your issue regarding the non receipt of your newspapers, when a customer makes a change of address in your case from post office box to street delivery the mail must go through the markup process. This allows the postal service to update the changes internally to redirect your mail. Newspapers are generally forwarded for 60 days and then the customer needs to notify the publisher that their address has changed. Should this issue continue a publication watch could be established to find out where the holdup is in receipt of these newspapers? Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

NANCY L CHAVEZ

66 ELM STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

R & R POWER EQUIPMENT OF N.E.

127 HARTFORD AVE
EAST GRANBY, CT 06026

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

JAMES E BROWN

PO BOX 59
GRANBY, CT 06035

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

CINDY MARSH

23 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. In addition, the Simsbury Post Office has twenty-four hour access to the lobby which allows customers to pick up their post office box mail or drop mail into the outgoing slot for next the day to be processed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
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Page Nbr: 19A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

I walk most places & am unable to get to a post office in simsbury very often. I will go to granby

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

if necessary then going to the grocery store. It was so convienent having a local post office, especially then

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

route 315 floods. Daily delivery doesn't seem to be effected. Just convence of getting stamps or mailing packages.

Cindy Mastr
Name of Postal Customer

Signature of Postal Customer

23 White Water Turn
Mailing Address

Tariffville, CT. 06081
City, State, Zip

Date

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

GREGORY BANKS

2 TANAGER CIRCLE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
Item Nbr: 38
Page Nbr: 30A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

I WILL NOT HAVE EASY ACCESS TO MY POST OFFICE SERVICES LIKE PACKAGE PICK UP, SUPPLIES, DROP OFFS. HOW IN THE WORLD DO YOU EXPECT THE HANDICAPPED AND ELDERLY TO DO BUSINESS NOW?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE POST OFFICE IS AND HAS BEEN FROM THE BEGINNINGS OF AMERICA THE FOUNDATION AND ANCHOR OF THE COMMUNITY WHAT YOU PROPOSE IS DECIDEDLY UN-AMERICAN! AND FOR WHAT? SO YOU CAN GIVE MORE TAX BREAKS TO THE FILTHY RICH??

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

REMOVING A CRUCIAL AND LONG ESTABLISHED COMMUNITY SERVICE HAS BEEN SHOWN TO RUIN THE COMMUNITY WHICH IT HAS SERVED. STOP CATERING TO THE RULING, WEALTHY CLASS AND GIVE THE COMMON PEOPLE WHAT THEY SO FIERCELY FOUGHT FOR!!! IT IS A PROPOSAL MADE IN HELL.

Name of Postal Customer: GREGORY L. BANKS

Signature of Postal Customer: Gregory L Banks

Mailing Address: 2 TANAGER CIRCLE

City, State, Zip: TARIFFVILLE, CT 06081

Date: 6/30/11

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

MARY K ENTLER

34 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate. The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. No change of address will be necessary. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Return By

7-17-11

Docket: 1384296 - 06081
Item Nbr: 33
Page Nbr: 21A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

When the Tariffville Rd is flooded - It is a long drive to Simsbury. Parking at the post office in Simsbury is very limited already. Just plain inconvenient

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Elderly unable to walk to post office.
Place to meet + greet new neighbors
Post office gives Tariffville a sense of community

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I did not think the Post Office should ever close an existing office because of damage - especially when there are other existing buildings ready to be utilized

Mary K. Enlles — Mary K Enlles
Name of Postal Customer — Signature of Postal Customer

34 White Water Trail
Mailing Address

Tariffville Ct. 06081 — 6/23/2011
City, State, and ZIP Code — Date

MAIL TO: Barbara Mastroianni
141 Weston St.
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

KIM DRAKE

25 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
Item Nbr: 35
Page Nbr: 32A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

The convience and quality service would be lost. Using the down town simsbury office has been slow, overcrowded and inconvient.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Tariffville is a close knit community and the post office brings this all together

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please give us back our post office. This was a big selling point for me moving to this area!

Kim Drake — Kim Drake
Name of Postal Customer — Signature of Postal Customer

25 White Water Turn
Mailing Address

25 White Water Turn, Tariffville — 6/26/11
City, State, Zip — Date

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

TRACY NORRIS

38 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
Item Nbr: 38
Page Nbr: 93A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We defenitely need a Post Office in Tariffville

TRACY NORRIS — Name of Postal Customer

Tracy Norris — Signature of Postal Customer

38 WHITE WATER TURN — Mailing Address

TARIFFVILLE, CT. 06081 — City, State, Zip

6-26-11 — Date

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

SCOTT NORRIS

23 WOOD DUCK LANE
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
Item Nbr: 38
Page Nbr: 54A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please keep a Post office in Tariffville.

Scott Morris
Name of Postal Customer

Scott Morris
Signature of Postal Customer

23 Mad Duck Lane
Mailing Address

Tariffville Ct. 06081
City, State, Zip

6-26-11
Date

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

MANAGER, CREATIONS BY LILLY J

16 WINTHROP STREET
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Docket: 1384296-06081
Item Nbr: 38
Page Nbr: 25A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services:** Describe any favorable or unfavorable effects you believe the proposal would have on regularity or effectiveness of your postal services.

We due company mailings and we don't get the Service I did in the Tariffville Post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We have a lot of Handi Caped & elderly in town and it makes it very hard for them to get to Sinsbury Postoffice. People walked when Tariffville was open we would get walk in customers.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Open a full Service Postoffice with shipping

Manger -

Creations by Lilly J
Name of Postal Customer

Melody [illegible]
Signature of Postal Customer

16 Winthrop ST
Mailing Address

Tariffville CT
City, State, Zip

06081
Date

Return Form to:
Barbara Mastroianni
141 Weston Street
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE

07/19/2011

JOAN NAGY

PO BOX 403
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Office was closed without going through the formal discontinuance procedure. Operation of the Post Office was suspended because of an emergency -but it has not been officially discontinued. An emergency suspension is a temporary change, not a permanent closing of the Post Office. Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

UNITED STATES POSTAL SERVICE®

07/19/2011

JOHN NAGY

PO BOX 403
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

7-7-2011

Barbara Mastroianni
U. S. Postal Service
141 Weston Street
Hartford CT 06101-9631

Re: Closure of Tariffville Post Office

Dear Ms. Mastroianni,

I am opposed to the closure of the Tariffville Post Office for the following reasons:

1. The USPS was free to return to its space in Tariffville shortly after its temporary closure in February but elected not to, unlike the other tenants in the building who returned within two days. This is an obviously misguided attempt by the Postal Service to circumvent its own closure proceedings and balance the budget on the backs of Tariffville citizens.
2. The Tariffville Post Office was never on any closure list and should not be closed now.
3. If the United States Postal Service needs to save/make money it needs to go about it with a comprehensive national strategy in an organized and understandable way and not try to take advantage of a temporary situation in a small community such as ours in a misguided attempt to achieve short term savings.
4. The Tariffville Post Office's income exceeded expenses and therefore made money for the United States Postal Service.
5. The Tariffville Post Office brings many people to town from outside town and as such is an economic engine for our community.
6. The Tariffville Post Office is a focal point and gathering place for our small community which would be sorely missed.
7. The Tariffville Post Office should immediately return to its previous location which remains vacant.

On a more personal note I can tell you resentment toward the United States Postal Service is high in our community as a result of your actions thus far. We sincerely hope you understand that mistreating your loyal customer base as you have done can only undermine your efforts to return the national USPS to profitability. It's not too late to reconsider your actions and restore the good will of your customers.

Sincerely yours,

John Nagy

John Nagy
P.O. Box 403
Tariffville, CT 06081

Cc: Senator Dick Blumenthal, Congressman Chris Murphy, State Representative Linda Schofield, First Selectman Mary Glassman, Deputy Selectman John Hampton

UNITED STATES POSTAL SERVICE®

07/19/2011

EMILIO DOCIMO

32 WHITE WATER TURN
TARIFFVILLE, CT 06081

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Tariffville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Simsbury Post Office has been notified regarding the request of a collection box for customers to deposit their outgoing mail. A location will be established which will be centrally located and convenient for customers and the rural carrier who will be collecting the mail which has been deposited.

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. One consideration that will no influence our decision-making is the role of the Post Office as part of a federal historic distric. In ahistric district, the use of a facility is not a measure of historic significance. The Tariffville Historic district was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not an issue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Can't we have Mailboxes to deposit our mail, until you make up your mind?

Return By

7-17-11

Docket: 1384296 - 06081
Item Nbr: 38
Page Nbr: 2 of 4

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the TARIFFVILLE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Without the Post Office in Tariffville, I have no easy way to mail bill payments or cards or letters. They will not accept personal stamped mail at my job. my route to work in East Hartford every weekday does not leave time for driving backwards into Simsbury or Granby. I have no way to mail packages, except on Saturday morning with the crowds. This is a terrible situation.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Tariffville has lost part of our identity as a Historic Village - our post office was perfect for that role. Neighbors & friends no longer meet while mailing items and the convenience is gone. There is a hole in Tariffville. We don't even have any outside boxes to deposit our mail.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Stamps from local stores are very limited. We all enjoyed the variety of stamps from our local post office. I just tried to order stamps by mail and paid a $1.00 for the "privilege" for handling & postage. I used to collect unused blocks of stamps that I liked - No more! This is lost business for the Post office.

Name of Postal Customer: Emilio Docimo

Signature of Postal Customer: E Docimo

Mailing Address: 32 White Water Turn, Tariffville, CT 06081

City, State, and ZIP Code

Date: 7/4/2011

MAIL TO: Barbara Mastroianni
141 Weston St.
Hartford, CT 06101-9631

UNITED STATES POSTAL SERVICE

A. Office

Name: TARIFFVILLE State: CT Zip Code: 06081
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 088092

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Barbara Mastroianni Date: 07/20/2011
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495 Fax No: (860) 524-6482

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	29
Favorable comments	0
Unfavorable comments	20
No opinon expressed	9
Total comments returned	0

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
   No Concern

   Response:

2. Concern (UnFavorable):

   Response:
   As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits, replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

3. Concern (UnFavorable):

   Response:
   As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits, replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

4. Concern (UnFavorable):
   Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response:
   The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include consolidating operations; adjusting delivery routes; restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

5. Concern (UnFavorable):
   Customers expressed concern about collection of outgoing mail.

   Response:
   Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Simsbury Post Office has been notified regarding the request of a collection box for customers to deposit their outgoing mail. A location will be established which will be centrally located and convenient for customers and the rural carrier who will be collecting the mail which has been deposited.

6. Concern (UnFavorable):
   Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

   Response:
   The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

7. Concern (UnFavorable):
   Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

   Response:
   The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. One consideration that will no influence our decision-making is the role of the Post Office as part of a federal historic distric. In ahistric district, the use of a facility is not a measure of historic significance. The Tariffville Historic district was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not an issue.

Concern (UnFavorable):

8. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

9. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

10. Concern (UnFavorable):
Customers expressed concern that postal employees at the administrative Post Office are rude.

Response:
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

11. Concern (UnFavorable):
Customers stated the Post Office had been closed without going through the formal discontinuance procedure.

Response:
Operation of the Post Office was suspended because of an emergency -but it has not been officially discontinued. An emergency suspension is a temporary change, not a permanent closing of the Post Office. Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

12. Concern (UnFavorable):
Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

13. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response:
The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

14. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response:
The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

15. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. In addition, the Simsbury Post Office has twenty-four hour access to the lobby which allows customers to pick up their post office box mail or drop mail into the outgoing slot for next the day to be processed.

16. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

17. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. Concern (UnFavorable):
Delayed Mail

Response:
In response to your issue regarding the non receipt of your newspapers, when a customer makes a change of address in your case from post office box to street delivery the mail must go through the markup process. This allows the postal service to update the changes internally to redirect your mail. Newspapers are generally forwarded for 60 days and then the customer needs to notify the publisher that their address has changed. Should this issue continue a publication watch could be established to find out where the holdup is in receipt of these newspapers? Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

19. Concern (UnFavorable):
Inconvenient

Response:

Thank you for submitting your optional comment form. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps. The Postal Service tries to maintain the same height of the rotary units in comparison with the post office wall units. These units tend to have a little more height then customers' post office boxes that are mounted against the wall. The box size begins with the smaller box sizes at the top graduating to the larger post office boxes located at the bottom. Unfortunately, if this person had a large box he would have to retreve his mail much lower than if it were a smaller size.

20. Concern (UnFavorable):
No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
No Concern

Response:

2. Concern (UnFavorable):
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

3. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

4. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate. The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. No change of address will be necessary. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

5. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

6. Concern (UnFavorable):
No Concern

Response:

Date of Posting: 05/16/2011

Posting Round Date:

Date of Removal: 07/17/2011

Removal Round Date:

PROPOSAL TO CLOSE THE SUSPENDED TARIFFVILLE, CT POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE (REVISED)

DOCKET NUMBER 1384296 - 06081

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Tariffville, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Simsbury Post Office, located three miles away.

The postmaster position became vacant when the postmaster was reassigned on February 04, 2011. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. At the direction of the Landlord instructed the tenant and the Postal Service to evacuate the premises'due to structural deficiencies.

The Post Office facility had severe building deficiencies that included: Building is not handicap accessible and the tenant upstairs has had problems with water coming in from roof, so roof could also be a problem. The Tariffville Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: $164,252 (428 revenue units) in FY 2008; $159,375 (416 revenue units) in FY 2009; and $148,092 (386 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by independent post office emanating from the Simsbury Post Office, an EAS-20 level office located 3.4 miles away. Window service hours are from 08:30 - 17:00, Monday through Friday, and 09:00 - 12:00 on Saturday. There are 281 Post Office boxes available.

On April 05, 2011, representatives from the Postal Service were available at Trinity Church Parish Hall to answer questions and provide information to customers. 125 customer(s) attended the meeting.

On March 21, 2011, 760 questionnaires were distributed to delivery customers of the Tariffville Post Office. Questionnaires were also available over the counter for retail customers at the Simsbury Post Office. 234 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 125 unfavorable, and 107 expressed no opinion.

One congressional inquiry was received on February 18, 2011.

A petition supporting the retention of the Tariffville Post Office was received on April 05, 2011, with 88 signatures.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** collection box request

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are currently looking for a location to put a collection box within the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

2. **Concern:** Concern was limited hours

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 52

3. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

4. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

6. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. We are currently looking for a a site to relocate the collection box for the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

7. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Collection Box which was located outside the Tariffville If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

8. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in Post Office Directory.

9. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory.

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11. **Concern:** Customers expressed concern for loss of community identity

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the Post Office Directory. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

12. **Concern:** Customers expressed concern for loss of community meeting place

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

13. **Concern:** Customers expressed concern for loss of community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

14. **Concern:** Customers expressed concern for loss of community meeting place

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Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

15. **Concern:** Customers expressed concern for loss of community meeting place.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition, several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

16. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

17. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

18. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

19. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

20. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

21. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken.You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

22. **Concern:** Customers inquired about mailbox installation and maintenance

Response: The customer inquired about home delivery and post office box refund. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. In addition, When a postal facility is discontinued or relocated, a box customer at that facility may obtain a refund of unused box fees if box service at that location is discontinued and additional travel of 1/4 mile or more (from the physical address on the customer's Form 1093) is required to obtain equivalent service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

23. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

24. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

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is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

25. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

26. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. First, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

27. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office, parking, and inconvenience to travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so

he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

28. **Concern:** Customers were concerned about being inconvenienced going to another office

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

29. **Concern:** Customers were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

30. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

31. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

32. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

33. **Concern:** Customers were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

34. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

35. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your

residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

36. **Concern:** Customers were concerned about having to travel to another post office for service and parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

37. **Concern:** Customers were concerned about having to travel to another post office for service, community, parking issue, meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

38. **Concern:** Customers were concerned about having to travel to another post office for service, long line, slow, community meeting spot

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

39. **Concern:** Customers were concerned about permit mailing

Response: The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

40. **Concern:** Customers were concerned about senior citizens

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition,for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

41. **Concern:** Customers were concerned about senior citizens

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

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42. **Concern:** Customers were concerned about senior citizens & crowded, long lines, traveling

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

43. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

44. **Concern:** Customers who are senior citizens were concerned about traveling, gas, etc

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

45. **Concern:** No Concern - friendly employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

46. **Concern:** No Concern - Collection Box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

47. **Concern:** No Concern - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

48. **Concern:** No Concern - statement made what a great Post Office and efficient employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

49. **Concern:** No Concern - suggestion collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

50. **Concern:** Senior Citizen Customers stated it was an inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

51. **Concern:** You felt the community should have a post office and wanted a new facility provided

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

52. **Concern:** You were concerned about having to travel to another post office - parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

53. **Concern:** You were concerned about having to travel to another post office for service

Response:

I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

54. **Concern:**

You were concerned about having to travel to another post office for service

Response:

I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

55. **Concern:**

You were concerned about having to travel to another post office for service

Response:

In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click &

Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

56. **Concern:** You were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

57. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

58. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

59. **Concern:** You were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

60. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

61. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying

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62. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

63. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

64. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

65. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

66. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

67. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

68. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with the others received, will be included in the official record and considered carefully before further action is taken. Customers have the option of rural delivery service to their residence. This will eliminate having to travel to another office to pick up your mail. Customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers can also place their mail on hold by calling 1-800-ASK-USPS or visiting www.usps.com. If it is determined that a discontinuance of the Tariffville Post Office should be pursued,a formal proposal will be Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date.

69. **Concern:** You were concerned about having to travel to another post office for service -

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

70. **Concern:** You were concerned about having to travel to another post office for service - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

71. **Concern:** You were concerned about having to travel to another post office for service - distance, inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal

products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

72. **Concern:** You were concerned about having to travel to another post office for service - inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

73. **Concern:** You were concerned about having to travel to another post office for service - inconvenient, long lines

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the

Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

74. **Concern:** You were concerned about having to travel to another post office for service - long lines, inconvenient

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

75. **Concern:** You were concerned about having to travel to another post office for service - parking, community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

76. **Concern:** You were concerned about having to travel to another post office for service - parking, long lines, travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

77. **Concern:** You were concerned about having to travel to another post office for service - parking/ long lines

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

78. **Concern:** You were concerned about having to travel to another post office for service & difficult to park

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

79. **Concern:** You were concerned about having to travel to another post office for service-inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package

pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

80. **Concern:** You were concerned about having to travel to another post office for service inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

81. **Concern:** You were concerned about having to travel to another post office for service-inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

82. **Concern:** You were concerned about having to travel to another post office for service-inconvenient, long lines, parking

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

83. **Concern:**

You were concerned about having to travel to another post office for service-long lines travel

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

84. **Concern:**

You were concerned about having to travel to another post office for service, community meeting place, inconvenience

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

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85. **Concern:** You were concerned about having to travel to another post office for service, distance, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

86. **Concern:** You were concerned about having to travel to another post office for service, inclement weather, parking, long lines

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the

Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

87. **Concern:** You were concerned about having to travel to another post office for service, long lines, and service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

88. **Concern:** You were concerned about having to travel to another post office for service, long lines, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

89. **Concern:** You were concerned about having to travel to another post office for service, professionalism, accommodating

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

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90. **Concern:**

You were concerned about having to travel to another post office for service, waiting in long lines, community loss.

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

91. **Concern:**

You were concerned about having to travel to another post office for service,inconvenient, parking, packages which require a signature

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, currently there are enough spaces to accomodate the daily flow of customer visits. The Postal Service is reviewing the parking concerns which have been raised by several Tariffville Community members. Also, when PS Form 3849 is left in the customer's mailbox,the customer can contact the Post Office and request redelivery at a more convenient time or make arrangement for article be left if the PS Form 3849 is left signed in their mailbox and no other signature is required. If it is determined that discontinuance of Tariffville

Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with

92. **Concern:** You were concerned about parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

93. **Concern:**

Response: As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

94. **Concern:**

Response: As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office.

However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

95. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

96. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Simsbury Post Office has been notified regarding the request of a collection box for customers to deposit their outgoing mail. A location will be established which will be centrally located and convenient for customers and the rural carrier who will be collecting the mail which has been deposited.

97. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

98. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. One consideration that will no influence our decision-making is the role of the Post Office as part of a federal historic distric. In ahistric district, the use of a facility is not a measure of historic significance. The Tariffville Historic district was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not an issue.

99. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

100. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

101. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

102. **Concern:** Customers stated the Post Office had been closed without going through the formal discontinuance procedure.

Response: Operation of the Post Office was suspended because of an emergency -but it has not been officially discontinued. An emergency suspension is a temporary change, not a permanent closing of the Post Office. Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

103. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

104. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

105. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

106. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. In addition, the Simsbury Post Office has twenty-four hour access to the lobby which allows customers to pick up their post office box mail or drop mail into the outgoing slot for next the day to be processed.

107. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

108. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

109. **Concern:** Delayed Mail

Response: In response to your issue regarding the non receipt of your newspapers, when a customer makes a change of address in your case from post office box to street delivery the mail must go through the markup process. This allows the postal service to update the changes internally to redirect your mail. Newspapers are generally forwarded for 60 days and then the customer needs to notify the publisher that their address has changed. Should this issue continue a publication watch could be established to find out where the holdup is in receipt of these newspapers? Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

110. **Concern:** Inconvenient

Response: Thank you for submitting your optional comment form. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps. The Postal Service tries to maintain the same height of the rotary units in comparison with the post office wall units. These units tend to have a little more height then customers' post office boxes that are mounted against the wall. The box size begins with the smaller box sizes at the top graduating to the larger post office boxes located at the bottom. Unfortunately, if this person had a large box he would have to retrieve his mail much lower than if it were a smaller size.

111. **Concern:** Bulk Mailings now she will have to travel to do them and the postmaster was extremely helpful

Response: The Simsbury post Office has employees who are very knowledgeable and helpful.

112. **Concern:** Can we purchase the old Post Office Boxes

Response: We can check to see how your request to purchase these boxes is handled.

113. **Concern:** Customer service was great at Tariffville and horrible in Simsbury

Response: Again this is no reflection on the Tariffville community or postal employees. Issues with the Simsbury office will be addressed with the Postmaster.

114.	**Concern:**	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
115.	**Concern:**	House delivery 7 miles round trip is too far.
	Response:	We will request a safety hazardness assessment done for those who do not currently receive delivery to see if this request can be met.
116.	**Concern:**	How many po boxes are rented/ How many customers are serviced by Tariffville?
	Response:	165 post office boxes and approximately 532 rural customers
117.	**Concern:**	Parking at the Simsbury office is terrible and limited
	Response:	A review is being done at this time to see what options are availble to increase the number of parking spaces.
118.	**Concern:**	The postmaster was very helpful and knowledgeable
	Response:	The decision for the emergency suspension was due to the direction of the landlord to evacuate the building. The is by no means any reflection on the postmaster or employees.
119.	**Concern:**	Wait Time in Line at other offices and hours of operation.
	Response:	The Simsbury Post Office has a 24 hour lobby allowing customers to pick mail up at their convenience. The initial increase of customers was due to handing out keys to the Tariffville post office box customers.
120.	**Concern:**	We want to see a profit and loss account for the postal service. The money was taken out of Tariffville and put into Simsbury.
	Response:	The profit and loss of the postal service is done as a whole not on an individual basis.
121.	**Concern:**	We don't want Stop and Shop, Cvs, or Staples
	Response:	These are alternate options for you to purchase stamps, in addition to online postage and stamps by mail.
122.	**Concern:**	What about 38 Main street or 14 Winthrop Street to relocate the post office
	Response:	We will have our people in real estate come out and do a review of these two sites.
123.	**Concern:**	What about our zip code
	Response:	Community identity is very important and will be preserved.
124.	**Concern:**	What Post Offices are profitable? Can we have a weekly analysis of sales?
	Response:	The information requested is for internal use only
125.	**Concern:**	Where is our Tariffville Post Office sign?
	Response:	The sign was removed by from the building by a non postal employee and a police report was filed
126.	**Concern:**	Why doesn"t the Post office work with the landlord to resolve issues on the buildings?
	Response:	The postal service are on a month to month lease. There were negotiations with the landlord, but at such time different items have not been resolved.
127.	**Concern:**	Why not build a handicap ramp

	Response:	Buildings that are historic need go through the State Historic Preservation Office.
128.	**Concern:**	You have painted a one-sided picture of the decrease in money in tariffville, in addtion to trimming window hours and moving the carrier to another town. LL Bean catalogue sent to Tariffville the delivery person doesn't get credit the office which receives them does. Potential businesses you will lose to competitors. Don't alienate your customers.
	Response:	Thank you for your comment

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Tariffville is an unincorporated community located in Hartford County. The community is administered politically by . Police protection is provided by the Simsbury. Fire protection is provided by the Simsbury. The community is comprised of , and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Taruffville School Trinity Episcopal Church St. Bernards Church , Beauty By Jennie Elizabeths Rest. Cracker Barrell Rest. Checkered Flag Auto Village Auto Valley Barber Kement T'Ville Package Store Barrett Builders Mill At 2T Rest Many business at the Mill (2 Tunxis Road) Creations by Lilly . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Tariffville Post Office will be available at the Simsbury Post Office. Government forms normally provided by the Post Office will also be available at the Simsbury Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

   Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stam

2. **Concern:** Customers were concerned about senior citizens.

   Response: The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

	Response:	Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate. The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. No change of address will be necessary. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.
4.	**Concern:**	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
1.	**Concern:**	I spend $8 weekly on gas to get my mail.
	Response:	Thank you for your comment
2.	**Concern:**	Opportunity to grow more business will not be there and if there is no post office then people woll begin using alternate businesses like ups...fedex
	Response:	Thank you for your comment
3.	**Concern:**	Statement made by Tariffville Selectwoman - It is not fair to residents, businesses to balance Tariffville on the Post Office budget. Tariffville stands, ready, waiting, & willing
	Response:	Thank you for your comment
4.	**Concern:**	Tariffville is what a model post office should be, not what it has become compared to DMV who has become inefficient and insufficient. In our case we had one person serving entire community who has in fact become endeared to the community. take out the loyality and there is no need.
	Response:	This is no reflection on the community or the employee
5.	**Concern:**	The east Coast Greenway will become part of Tariffville andmany bikers will be able to use the routes to travel through this community. Also the junior olympics is scheduled to take place in Tariffville.
	Response:	Thank you for your comment
6.	**Concern:**	This emergency suspension is ripping the fabric of the community apart. People need to slow down and build their communications within their community. People like you need to say hello to your neighbor instead of going outside the community
	Response:	Thank you for your comment

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, independent post office is expected to be able to handle any future growth in the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on February 04, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 66,383 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 35,580
Fringe Benefits @ 33.5%	$ 11,919
Annual Lease Costs	+ $ 18,884
Total Annual Costs	$ 66,383
Less Annual Cost of Replacement Service	- $ 0
Total Annual Savings	$ 66,383

V. OTHER FACTORS

Real estate Specialist provided the following information regarding to sites provided by Selectman Mary Glassman. "As info...Tariffville should be sized at 700 net interior square feet if it is to operate as an MPO with a service counter and PO boxes. For a DBU, it could function in about 300 sq. ft. since it would only require 4 racks of boxes and 1 rack of parcel lockers. If the selected location allows for common lobby in front of the boxes and joint use restroom, the exclusive space could be reduced to about 200 sq. ft. These are just guidelines since AQ is generally governed by what space is available. The generic SSBD plan would be SSBD 7, typically presented as a modular concept". There were two offers presented in the letter from Mary Glassman - First Selectman, Simsbury, CT dated March 10, 2011. The first located at 14 Winthrop Street offers 500 sf which is too small and should be eliminated. The second located at 38 Main Streeet offers 800 sf however presents problems. Per conversation with the owner today, this is a house built in 1901 which was converted into a beauty salon. There is an apartment upstairs with a separate entrance. The 800 sf consists of three rooms which would be operationally difficult. The handicapped ramp is located at the rear of the building and enters the kitchen. This is not a practical alternative. NDCBU - Facilities could solicit for land and we would probably be able to find a site. The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Tariffville, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Simsbury Post Office, located three miles away.

Operations were suspended on February 04, 2011, due to The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies. . There were no suitable alternate quarters available.

The postmaster was reassigned on February 04, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The Tariffville Post Office provided delivery and retail service to 166 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged zero. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $66,383 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Simsbury Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JOSEPH MAZZOLA
Manager, Post Office Operations

05/16/2011
Date

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 05/04/2011

2. Post Office Name: TARIFFVILLE

3. State and ZIP + 4 Code: CT, 06081-9998

4. District, Customer Service: CONNECTICUT VALLEY PFC

5. Area, Customer Service: NORTHEAST

6. County: Hartford

7. Congressional District: 5th

8. Reason for Proposal to Discontinue
The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. At the direction of the Landlord instructed the tenant and the Postal Service to evacuate the premises due to structural deficiencies.

9. PO Emergency Suspend *(Reason and Date)*
The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies. - 02/04/2011

10. Proposed Permanent Alternate Service
Tariffville CT 06081 is a village of Simsbury CT 06070. These customer's will pick their mail up at the Simsbury Post Office located 3.4 miles away 932 Hopmeadow Street Simsbury CT 06070. The collection box located at the Tariffville Post Office will be removed from the premises' due to its unsafe location near the facility. Post Office Boxes and Retail Services will be available at the Simsbury Post Office for the Tariffville commmunity.

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Date: was reassigned
Occupied 02/04/2011

b. ☐ OIC ☐ Career ☐ Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
a. Lobby Time M-F 8:00 - 16:30	Sat 9:00 - 12:00	40.30

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	166
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	166
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	0.00

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	0	0
b. Newspaper	0	0
c. Parcel	0	0
d. Other	0	0
e. Total	0	0
f. No. of Postage Meters		0
g. No. of Permits		2

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 164,252	$ 35580	$11,919
2009	$ 159,375		
2010	$ 148,092		

16a. Quarters

☐ Postal Owned ☐ Leased *(If Leased, Expiration Date)* 01/01/1900 Annual Lease $ 18884

30-day cancellation clause? ☑ Yes ☐ No Evicted? ☐ Yes ☑ No (if Yes, must vacate by)

Located in: ☐ Business ☐ Home ☑ Other Suitable alternate quarters available? ☐ Yes ☑ No

16b. Explain:
Tariffville was place under emergency suspension due to the evacuation of the premises at the direction of the Landlord. Retail and Post office box services are being maintained at the Simsbury Post Office 3.4 miles away. There was no change in rural delivery.

17. Schools, Churches and Organization in Service Area: No: 3
Taruffville School Trinity Episcopal Church St. Bernards Church

18. Businesses in Service Area: No: 19
Beauty By Jennie Elizabeths Rest. Cracker Barrell Rest. Checkered Flag Auto Village Auto Valley Barber Kement T'Ville Package Store Barrett Builders Mill At 2T Rest Many business at the Mill (2 Tunxis Road) Creations by Lilly

19. Administrative/Emanating Office *(Proposed)*:
Name SIMSBURY EAS Level 20 Miles Away 3.4
Window Service Hours: M-F 08:30 - 17:00 SAT 09:00 - 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 281

20. Nearest Post Office *(if different from above)*:
Name SIMSBURY EAS Level 20 Miles Away 3.4
Window Service Hours: M-F 08:30 17:00 SAT 09:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 281

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
BARBARA MASTROIANNI	*BARBARA MASTROIANNI*	(860) 524-6495

PO Discontinuance Coordinator Name	Telephone No. AC ()	Location
BARBARA MASTROIANNI	(860) 524-6495	HARTFORD, CT

PS Form 4920, June 1993

UNITED STATES POSTAL SERVICE®

07/21/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
TARIFFVILLE
Docket Number 1384296 - 06081

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

KIMBERLY PETERS
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	TARIFFVILLE, CT, 06081-9998
EAS Level:	13
District:	CONNECTICUT VALLEY PFC
County:	Hartford
Congressional District:	5th
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	was reassigned
Alternate Service Proposed:	Independent Post Office
Customers Affected:	
Post Office Box:	166
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	166

Date	Action
02/04/2011	Office suspended. Reason suspended: The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies.
02/04/2011	Suspension notice sent to Headquarters.
02/04/2011	Postmaster vacancy occurred. Reason: was reassigned
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/07/2011	District manager authorization to study.
03/21/2011	Questionnaires sent to customers. Number sent: 760 Number Returned: 234 Analysis: Favorable 2 Unfavorable 125 No Opinion 107
04/05/2011	Petition received. Number of signatures: 88 Concerns expressed:
02/18/2011	Congressional inquiry received: Yes Concerns expressed:
05/10/2011	Proposal and checklist sent to district for review.
05/04/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/10/2011	Proposal and invitation for comments posted and round-dated.
07/19/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 20 No Opinion 9 29
None	Premature PRC appeal received. Concerns expressed:
05/04/2011	Updated PS Form 4920 completed (if necessary).
07/21/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

BARBARA MASTROIANNI Name/Title	(860) 524-6495 Telephone Number
BARBARA MASTROIANNI District Post Office Review Coordinator	(860) 524-6495 Telephone Number

UNITED STATES POSTAL SERVICE

07/25/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Tariffville Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Barbara Mastroianni, Post Office Review Coordinator, at (860) 524-6495 or Joseph Mazzola Manager Post Office Operations.

KIMBERLY PETERS
DISTRICT MANAGER
141 WESTON ST
HARTFORD, CT 06101-9631

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1384296.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the TARIFFVILLE was received by 08/04/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/09/2011

Date of Removal: 09/19/2011

SEP 2011

FINAL DETERMINATION TO CLOSE
THE SUSPENDED TARIFFVILLE, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER: 1384256 - 06081

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Tariffville, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Simsbury Post Office, located three miles away.

The postmaster position became vacant when the postmaster was reassigned on February 04, 2011. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. At the direction of the Landlord instructed the tenant and the Postal Service to evacuate the premises'due to structural deficiencies.

The Post Office facility had severe building deficiencies that included: Building is not handicap accessible and the tenant upstairs has had problems with water coming in from roof, so roof could also be a problem. The Tariffville Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: $164,252 (428 revenue units) in FY 2008; $159,375 (416 revenue units) in FY 2009; and $148,092 (386 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by independent post office emanating from the Simsbury Post Office, an EAS-20 level office located 3.4 miles away. Window service hours are from 08:30 - 17:00, Monday through Friday, and 09:00 - 12:00 on Saturday. There are 281 Post Office boxes available. On April 05, 2011, representatives from the Postal Service were available at Trinity Church Parish Hall to answer questions and provide information to customers. 125 customer(s) attended the meeting.

On March 21, 2011, 760 questionnaires were distributed to delivery customers of the Tariffville Post Office. Questionnaires were also available over the counter for retail customers at the Simsbury Post Office. 234 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 125 unfavorable, and 107 expressed no opinion.

One congressional inquiry was received on February 18, 2011.

A petition supporting the retention of the Tariffville Post Office was received on April 05, 2011, with 88 signatures.

The proposal to close the Tariffville Post Office was posted with an invitation for comment at the Simsbury Post Office from May 16, 2011 to July 17, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:**

Response: As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have

mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

2. **Concern:**

Response: As you recall the Tariffville Post Office Landlord required our immediate evacuation. We followed that instruction for the safety of our customers and our employee. In compliance with Section 123.7 of our Postal Operations Manual, "a district manager may suspend the operations of any Post office under his or her jurisdiction when emergency or other conditions require such action." We made immediate provisions to assure service for the next day, in Simsbury, and took custody of the mail and postal property under difficult circumstances not our making. According to postal operating procedures, an emergency suspension results from a natural disaster, eviction, safety, or serious health issues that cannot/have not been abated, or facility is in substandard conditions. We did not receive a report of abatement and repairs or certification for occupancy and safe use from our landlord. We however, conduct inspections by our own trained safety professionals whose report was extensive. An emergency suspension is not a decision to close a post office. However, it does automatically trigger a study on whether we should discontinue a post office. A formal study looks at several items including office workload (types of transactions in an office and the complexity of those transactions), customer demand (types of window transaction and down time) and the availability of alternatives (services that are available at nearby post offices or at partner businesses). In addition, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock, and supplies on hand; utilities; maintenance; transportation and other operational costs. Our studies for Tariffville indicate that we provide post office service to 165 box holders. In the last calendar year, our local revenue was just over $141,000 yet total operating expenses were $175,400. Our workload analysis shows that there was, on average, 3.9 hours of work daily. This is not an efficient design of a full eight-hour day, as paid by your postage dollars. As to your concerns with accessibility and convenience, we realize that the convenience of the Tariffville Post Office to many residents is very important. Several customers have mentioned that the Tariffville Post office is an important part of the community, and adds to the quality of life in the area. The postal service will continue to provide the Tariffville community with regular and effective service.

3. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

4. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Simsbury Post Office has been notified regarding the request of a collection box for customers to deposit their outgoing mail. A location will be established which will be centrally located and convenient for customers and the rural carrier who will be collecting the mail which has been deposited.

5. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

6. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. One consideration that will no influence our decision-making is the role of the Post Office as part of a federal historic distric. In ahistric district, the use of a facility is not a measure of historic significance. The Tariffville Historic district was designated in 1993 for its mill housing and street layout. Our tenancy in a facility within the district is not an issue.

7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

9. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

10. **Concern:** Customers stated the Post Office had been closed without going through the formal discontinuance procedure.

Response: Operation of the Post Office was suspended because of an emergency -but it has not been officially discontinued. An emergency suspension is a temporary change, not a permanent closing of the Post Office. Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

11. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

12. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

13. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office.

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

14. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. In addition, the Simsbury Post Office has twenty-four hour access to the lobby which allows customers to pick up their post office box mail or drop mail into the outgoing slot for next the day to be processed.

15. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

16. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

17. **Concern:** Delayed Mail

Response: In response to your issue regarding the non receipt of your newspapers, when a customer makes a change of address in your case from post office box to street delivery the mail must go through the markup process. This allows the postal service to update the changes internally to redirect your mail. Newspapers are generally forwarded for 60 days and then the customer needs to notify the publisher that their address has changed. Should this issue continue a publication watch could be established to find out where the holdup is in receipt of these newspapers? Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

18. **Concern:** Inconvenient

Response: Thank you for submitting your optional comment form. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps. The Postal Service tries to maintain the same height of the rotary units in comparison with the post office wall units. These units tend to have a little more height then customers' post office boxes that are mounted against the wall. The box size begins with the smaller box sizes at the top graduating to the larger post office boxes located at the bottom. Unfortunately, if this person had a large box he would have to retrieve his mail much lower than if it were a smaller size.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** collection box request

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are currently looking for a location to put a collection box within the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

2. **Concern:** Concern was limited hours

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 52

3. **Concern:** Customer expressed a concern about package delivery and pickup

   Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

4. **Concern:** Customer expressed a concern about package delivery and pickup

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. **Concern:** Customers expressed concern about collection of outgoing mail

   Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

6. **Concern:** Customers expressed concern about collection of outgoing mail

   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier

that outgoing mail is to be collected from the mailbox. We are currently looking for a a site to relocate the collection box for the Tariffville Community. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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   Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You also expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. The Collection Box which was located outside the Tariffville If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

8. **Concern:** Customers expressed concern for loss of community identity

   Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in Post Office Directory.

9. **Concern:** Customers expressed concern for loss of community identity

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12. **Concern:** Customers expressed concern for loss of community meeting place

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

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16. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

17. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

18. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

19. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

20. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

21. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken.You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

22. **Concern:** Customers inquired about mailbox installation and maintenance

Response: The customer inquired about home delivery and post office box refund. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. In addition, When a postal facility is discontinued or relocated, a box customer at that facility may obtain a refund of unused box fees if box service at that location is discontinued and additional travel of 1/4 mile or more (from the physical address on the customer's Form 1093) is required to obtain equivalent service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

23. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well.

24. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

25. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing

your thoughts with us.

26. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. First, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

27. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office, parking, and inconvenience to travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

28. **Concern:** Customers were concerned about being inconvenienced going to another office

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click &

Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

29. **Concern:** Customers were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

30. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

31. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to address your suggestions regarding less branches and later hours. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. Thank you for returning your

questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

32. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

34. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

35. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

36. **Concern:** Customers were concerned about having to travel to another post office for service and parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to

accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

37. **Concern:** Customers were concerned about having to travel to another post office for service, community, parking issue, meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

38. **Concern:** Customers were concerned about having to travel to another post office for service, long line, slow, community meeting spot

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

39. **Concern:** Customers were concerned about permit mailing

Response: The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

40. **Concern:** Customers were concerned about senior citizens

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. In addition,for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

41. **Concern:** Customers were concerned about senior citizens

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

42. **Concern:** Customers were concerned about senior citizens & crowded, long lines, traveling

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of

address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

43. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

44. **Concern:** Customers who are senior citizens were concerned about traveling, gas, etc

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

45. **Concern:** No Concern - friendly employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

46. **Concern:** No Concern - Collection Box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

47. **Concern:** No Concern - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

48. **Concern:** No Concern - statement made what a great Post Office and efficient employees

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

49. **Concern:** No Concern - suggestion collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

50. **Concern:** Senior Citizen Customers stated it was an inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

51. **Concern:** You felt the community should have a post office and wanted a new facility provided

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

52. **Concern:** You were concerned about having to travel to another post office - parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

53. **Concern:** You were concerned about having to travel to another post office for service

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

54. **Concern:** You were concerned about having to travel to another post office for service

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In

addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

55. **Concern:** You were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

56. **Concern:** You were concerned about having to travel to another post office for service

Response: In your questionnaire you indicated that it would be inconvenient to use another post office. I realize that with change there is always concern. However, we are confident that the Simsbury Main Post Office will continue to provide you with effective and regular service. We are looking at changes that would have as little impact to our customers as possible and that is why there would be NO Change of Address necessary if you choose to receive your post office box mail at the Tariffville Main Post Office. If this proposal is finalized the actual Tariffville post office boxes will remain at the Simsbury Main Post Office located at 932 Hopmeadow Road Simsbury CT 06070. That means you would have the same key, the same box and the same location of the box within the box section configuration and the same zip code you are using now. The length of time that you prepaid your box rent for would also be honored. Street delivery is available in the Tariffville 06070 zip code area. Additionally, customers may order stamps by telephone with a credit card by calling 1-800-STAMP 24 or by utilizing Stamps by Mail envelopes available at your local post office or from your letter carrier. Retail services such as Click & Ship™ and Carrier Pickup are also available on line at www.usps.com. There are several locations within a short distance of the Tariffville Post Office where mailing services can be obtained along with multiple Stamps on Consignment loca

57. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

58. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

59. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

64. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

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Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

67. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact my office at (860) 524-6495.

68. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer r comments, along with the others received, will be included in the official record and considered carefully before further action is taken. Customers have the option of rural delivery service to their residence. This will eliminate having to travel to another office to pick up your mail. Customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. Customers can also place their mail on hold by calling 1-800-ASK-USPS or visiting www.usps.com. If it is determined that a discontinuance of the Tariffville Post Office should be pursued,a formal proposal will be Thank you for returning your questionnaire concerning the proposed discontinuance of the Tariffville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance of the Tariffville Post Office should be pursued, a formal proposal will be posted in the Simsbury Post Office at a later date.

69. **Concern:** You were concerned about having to travel to another post office for service -

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing

your thoughts with us.

70. **Concern:** You were concerned about having to travel to another post office for service - collection box

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. The Postal Service is currently looking for a site to put a collection box that would be convenient for both the Tariffville Community and for the US Postal Service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

71. **Concern:** You were concerned about having to travel to another post office for service - distance, inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

72. **Concern:** You were concerned about having to travel to another post office for service - inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post

Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

73. **Concern:** You were concerned about having to travel to another post office for service - inconvenient, long lines

Response: I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

74. **Concern:** You were concerned about having to travel to another post office for service - long lines, inconvenient

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

75. **Concern:** You were concerned about having to travel to another post office for service - parking, community meeting place

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

76. **Concern:** You were concerned about having to travel to another post office for service - parking, long lines, travel

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

77. **Concern:**

You were concerned about having to travel to another post office for service - parking/ long lines

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

78. **Concern:**

You were concerned about having to travel to another post office for service & difficult to park

Response:

The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough

spaces to accomodate the daily flow of customer visits. We have several offices within a ten mile radius of the Tariffville Post Office which have Automated Postal Centers (APC). The APC allows the customer access to mail and purchase stamps. These sites are located at: Hartford Post Office, 141 Weston Street, Hartford; West Hartford Post Office, 102 LaSalle Road, West Hartford; Enfield Post Office, 31 Palomba Drive, Enfield these sites offer 24/7 access for your mailing needs. In additional there are several businesses, such CVS, Staples, Wells Fargo Bank, and Stop & Shop which provide the convenience of selling stamps to customers. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

79. **Concern:** You were concerned about having to travel to another post office for service-inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

80. **Concern:** You were concerned about having to travel to another post office for service inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

81. **Concern:** You were concerned about having to travel to another post office for service-inconvenient

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

82. **Concern:** You were concerned about having to travel to another post office for service-inconvenient, long lines, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

83. **Concern:** You were concerned about having to travel to another post office for service-long lines travel

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have

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84. **Concern:** You were concerned about having to travel to another post office for service, community meeting place, inconvenience

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

85. **Concern:** You were concerned about having to travel to another post office for service, distance, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, we are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spces to accomodate the daily flow of customer visits. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction

is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

86. **Concern:** You were concerned about having to travel to another post office for service, inclement weather, parking, long lines

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

87. **Concern:** You were concerned about having to travel to another post office for service, long lines, and service

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

88. **Concern:** You were concerned about having to travel to another post office for service, long lines, parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road,

is only 3.4 miles away. Second, you expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Third, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

89. **Concern:** You were concerned about having to travel to another post office for service, professionalism, accommodating

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, as previously communicated if Tariffville does close, customers with Post Office Boxes at Tariffville who choose to retain a box at the Simsbury Post Office will keep the same PO Box number and ZIP Code. No change of address will be necessary. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office, and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us

90. **Concern:** You were concerned about having to travel to another post office for service, waiting in long lines, community loss.

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Several customers have mentioned that Tariffville is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the Tariffville Post Office,

and we hope this level of satisfaction is true of our other post offices as well. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

91. **Concern:** You were concerned about having to travel to another post office for service,inconvenient, parking, packages which require a signature

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. Second, for those local customers who have limited transportation options, I would like to remind you that you may choose to have delivery to your residences. There are also many ways to obtain postal products and services without visiting a Post Office. These include buying postage online at www.usps.com, by phone at 1-800-STAMP24, or by mail. In addition, www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail, as well as schedule free package pickups. Other local businesses sell postage stamps and provide money order service. Third, currently there are enough spaces to accomodate the daily flow of customer visits. The Postal Service is reviewing the parking concerns which have been raised by several Tariffville Community members. Also, when PS Form 3849 is left in the customer's mailbox,the customer can contact the Post Office and request redelivery at a more convenient time or make arrangement for article be left if the PS Form 3849 is left signed in their mailbox and no other signature is required. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with

92. **Concern:** You were concerned about parking

Response: The customer r comments along with others received will be included in the official record and considered carefully before further action is taken. I would like to take this opportunity to address many of the concerns that have been raised. First, as to accessibility and convenience, we realize that the convenience of Tariffville Post Office too many residents are very important. However, as part of an overall examination of efficiency and service to all of our customers, we must look at the proximity of all customers to postal services. As you are aware, the Simsbury Post Office, 932 Hopmeadow Road, is only 3.4 miles away. We are reviewing parking concerns which have been raised by several Tariffville Community members. Currently there are enough spaces to accomodate the daily flow of customer visits. If it is determined that discontinuance of Tariffville Post Office should be pursued, a formal proposal will be written and forwarded to Headquarters for final approval. Again, thank you for sharing your thoughts with us.

93. **Concern:** Bulk Mailings now she will have to travel to do them and the postmaster was extremely helpful

Response: The Simsbury post Office has employees who are very knowledgeable and helpful.

94. **Concern:** Can we purchase the old Post Office Boxes

Response: We can check to see how your request to purchase these boxes is handled.

95. **Concern:** Customer service was great at Tariffville and horrible in Simsbury

Response: Again this is no reflection on the Tariffville community or postal employees. Issues with the Simsbury office will be addressed with the Postmaster.

96. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

97. **Concern:** House delivery 7 miles round trip is too far.

Response: We will request a safety hazardness assessment done for those who do not currently receive delivery to see if this request can be met.

98. **Concern:** How many po boxes are rented/ How many customers are serviced by Tariffville?

Response: 165 post office boxes and approximately 532 rural customers

99. **Concern:** Parking at the Simsbury office is terrible and limited

Response: A review is being done at this time to see what options are availble to increase the number of parking spaces.

100. **Concern:** The postmaster was very helpful and knowledgeable

Response: The decision for the emergency suspension was due to the direction of the landlord to evacuate the building. The is by no means any reflection on the postmaster or employees.

101. **Concern:** Wait Time in Line at other offices and hours of operation.

Response: The Simsbury Post Office has a 24 hour lobby allowing customers to pick mail up at their convenience. The initial increase of customers was due to handing out keys to the Tariffville post office box customers.

102. **Concern:** We want to see a profit and loss account for the postal service. The money was taken out of Tariffville and put into Simsbury.

Response: The profit and loss of the postal service is done as a whole not on an individual basis.

103. **Concern:** We don't want Stop and Shop, Cvs, or Staples

Response: These are alternate options for you to purchase stamps, in addition to online postage and stamps by mail.

104. **Concern:** What about 38 Main street or 14 Winthrop Street to relocate the post office

Response: We will have our people in real estate come out and do a review of these two sites.

105. **Concern:** What about our zip code

Response: Community identity is very important and will be preserved.

106. **Concern:** What Post Offices are profitable? Can we have a weekly analysis of sales?

Response: The information requested is for internal use only

107. **Concern:** Where is our Tariffville Post Office sign?

Response: The sign was removed by from the building by a non postal employee and a police report was filed

108. **Concern:** Why doesn"t the Post office work with the landlord to resolve issues on the buildings?

Response: The postal service are on a month to month lease. There were negotiations with the landlord, but at such time different items have not been resolved.

109. **Concern:** Why not build a handicap ramp

Response: Buildings that are historic need go through the State Historic Preservation Office.

110. **Concern:** You have painted a one-sided picture of the decrease in money in tariffville, in addtion to trimming window hours and moving the carrier to another town. LL Bean catalogue sent to Tariffville the delivery person doesn't get credit the office which receives them does. Potential businesses you will lose to competitors. Don't alienate your customers.

Response: Thank you for your comment

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Tariffville is an unincorporated community located in Hartford County. The community is administered politically by . Police protection is provided by the Simsbury. Fire protection is provided by the Simsbury. The community is comprised of and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Taruffville School Trinity Episcopal Church St. Bernards Church , Beauty By Jennie Elizabeths Rest. Cracker Barrell Rest. Checkered Flag Auto Village Auto Valley Barber Kement T'Ville Package Store Barrett Builders Mill At 2T Rest Many business at the Mill (2 Tunxis Road) Creations by Lilly . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Tariffville Post Office will be available at the Simsbury Post Office. Government forms normally provided by the Post Office will also be available at the Simsbury Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

2. **Concern:** Customers were concerned about senior citizens.

Response: The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Thank you for your recent optional comments concerning the proposed discontinuance of the Tariffville's Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the Tariffville's Post Office to many residents is important. Please be aware that there are six other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. In addition, there are three Alternate access points in which stamps can be purchased. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day, the carrier will provide change or a bill for the amount over the estimate. The decision to continue Tariffville's postal operations in the Simsbury facility reflects its central location for the greatest number of Tariffville's residents. By moving the Tariffville's post office box customers to Simsbury's building, we can preserve the current addressing for all Tariffville's customers, including the name of Tariffville's and your ZIP Code. No change of address will be necessary. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:** I spend $8 weekly on gas to get my mail.

Response: Thank you for your comment

6. **Concern:** Opportunity to grow more business will not be there and if there is no post office then people woll begin using alternate businesses like ups...fedex

Response: Thank you for your comment

7. **Concern:** Statement made by Tariffville Selectwoman - It is not fair to residents, businesses to balance Tariffville on the Post Office budget. Tariffville stands, ready, waiting, & willing

Response: Thank you for your comment

8. **Concern:** Tariffville is what a model post office should be, not what it has become compared to DMV who has become inefficient and insufficient. In our case we had one person serving entire community who has in fact become endeared to the community. take out the loyality and there is no need.

Response: This is no reflection on the community or the employee

9. **Concern:** The east Coast Greenway will become part of Tariffville andmany bikers will be able to use the routes to travel through this community. Also the junior olympics is scheduled to take place in Tariffville.

Response: Thank you for your comment

10.	**Concern:**	This emergency suspension is ripping the fabric of the community apart. People need to slow down and build their communications within their community. People like you need to say hello to your neighbor instead of going outside the community
	Response:	Thank you for your comment

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, independent post office is expected to be able to handle any future growth in the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on February 04, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 66,383 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 35,580
Fringe Benefits @ 33.5%	$ 11,919
Annual Lease Costs	+ $ 18,884
Total Annual Costs	$ 66,383
Less Annual Cost of Replacement Service	- $ 0
Total Annual Savings	$ 66,383

V. OTHER FACTORS

Real estate Specialist provided the following information regarding to sites provided by Selectman Mary Glassman. "As info...Tariffville should be sized at 700 net interior square feet if it is to operate as an MPO with a service counter and PO boxes. For a DBU, it could function in about 300 sq. ft. since it would only require 4 racks of boxes and 1 rack of parcel lockers. If the selected location allows for common lobby in front of the boxes and joint use restroom, the exclusive space could be reduced to about 200 sq. ft. These are just guidelines since AQ is generally governed by what space is available. The generic SSBD plan would be SSBD 7, typically presented as a modular concept". There were two offers presented in the letter from Mary Glassman - First Selectman, Simsbury, CT dated March 10, 2011. The first located at 14 Winthrop Street offers 500 sf which is too small and should be eliminated. The second located at 38 Main Streeet offers 800 sf however presents problems. Per conversation with the owner today, this is a house built in 1901 which was converted into a beauty salon. There is an apartment upstairs with a separate entrance. The 800 sf consists of three rooms which would be operationally difficult. The handicapped ramp is located at the rear of the building and enters the kitchen. This is not a practical alternative. NDCBU - Facilities could solicit for land and we would probably be able to find a site. The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Tariffville, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Simsbury Post Office, located three miles away.

Operations were suspended on February 04, 2011, due to The Tariffville Post Office is located at 39 Main Street in the first floor of a building which has dwellings on the second floor. The tenant in one of the second floor apartments noticed that the ceiling and walls were cracking and notified the landlord. The Landlord instructed the tenant and the Postal Service to evacuate the premises' to structural deficiencies. . There were no suitable alternate quarters available.

The postmaster was reassigned on February 04, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Tariffville Post Office provided delivery and retail service to 166 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged zero. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $66,383 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Simsbury Post Office during normal office hours.

B. Appeal Rights. This final determination to close the Tariffville Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000I. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Simsbury Post Office during normal office hours.

08/05/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

CONNECTICUT VALLEY DISTRICT
UNITED STATES POSTAL SERVICE

October 4, 2011

Memo to the Record

Re: Revised Proposal Item 47

There were no changes to create a revised proposal. This was printed as a place holder.

Barbara R Mastroianni
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE®

08/09/2011

OFFICER-IN-CHARGE/POSTMASTER
Tariffville Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Tariffville Post Office Final Determination Docket No. 1384296 - 06081

Please post in the lobby the enclosed final determination to close the Tariffville Post Office. The final determination must be posted in a prominent place from 08/09/2011 through close of business on 09/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (860) 524-6495.

Sincerely,

BARBARA MASTROIANNI
POST OFFICE REVIEW COORDINATOR
141 WESTON ST
HARTFORD, CT 06101-9631

Enclosures:
Final Determination Official Record

Date of Posting: 08/30/2011

Date of Removal: 09/10/2011

FINAL DETERMINATION TO CLOSE
THE SUSPENDED TARIFFVILLE, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER: 1384256 - 06091

Postal Bulletin Post Office Change Announcement Form
Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/09/2011
Date removed: 09/10/2011
No. of days posted: 32

Actual discontinuance date: 10/15/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE
POST OFFICE INFORMATION

Post Office
Name and State: TARIFFVILLE, CT
ZIP Code: 06081-9998 Finance no: 088092
County: HARTFORD
Type of discontinuance:
Consolidate ( ) Close (X)

AFTER CHANGE
POST OFFICE INFORMATION

Administrative
Post Office: SIMSBURY
ZIP Code: 06070-9998 Finance no: 087004
County: HARTFORD
Original name retained? Yes (X) No ( )
New last line of customer address is:
TARIFFVILLE CT,06081

Type of discontinued facility
Post Office (X)
Classified Station ( ) Branch ( )
Community Post Office (CPO) ( )

Type of replacement service
Post Office ( ) Route (X)
Classified Station ( ) Branch ( )
Contract Unit ( ) Community Post Office (CPO) ( )

Coordinator name: BARBARA MASTROIANNI
Telephone: (860) 524-6495

Date:
(Location) District: CONNECTICUT VALLEY PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: ( ) TL ( ) HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.

UNITED STATES POSTAL SERVICE®

08/05/2011

DISTRICT MANAGER
141 WESTON ST
HARTFORD, CT 06101-9631

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- TARIFFVILLE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, NORTHEAST Area

Postal Regulatory Commission
Submitted 9/22/2011 2:03:47 PM
Filing ID: 75982
Accepted 9/22/2011

Docket No. A2011-80

Postal Regulatory Commission

Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on September 21, 2011, the Commission received two petitions for review of the Postal Service's determination to close the Tariffville post office located in Tariffville, Connecticut. The first petition for review was filed by Mary A. Glassman on behalf of the Town of Simsbury. The second petition for review was filed by Theresa Salb. They are both postmarked September 9, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than October 6, 2011.

Shoshana M. Grove
Secretary

Date: September 22, 2011

Attachment

A2011-80

Town of Simsbury

933 HOPMEADOW STREET P.O. BOX 495 SIMSBURY, CONNECTICUT 06070

Mary A. Glassman - First Selectman

RECEIVED
2011 SEP 20 P 3:16
POSTAL REGULATORY COMMISSION
OFFICE OF THE SECRETARY

Received
SEP 19 2011
Office of PAGR

Via Facsimile Transmission: 1-202-789-6891

September 9, 2011

Postal Regulatory Commission
901 New Park Ave NW
Suite 200
Washington DC 20268-0001

Dear Commission:

I am writing on behalf of the Town of Simsbury to object to the closing of the Tariffville Post Office decision made by the United States Postal Service Headquarters.

As a preliminary matter, the people of Simsbury are disappointed with the process that the Post Office followed in making the decision as well as informing the Town about the closure.

Last February, postal officials took advantage of a winter incident to close the Tariffville Post Office even though it was determined that the building had no structural damage. We believe that this discontinuation of service was the beginning of an unfair process.

As has been stated by residents, local public officials as well as state and federal elected officials, the closure of the Tariffville Post Office is detrimental to the village community that relies heavily on this post office branch and does provide any feasible alternatives.

We believe the closure should be reversed for the following reasons:

- Tariffville Post Office serves many elderly and disabled individuals who find it difficult to travel the additional miles to the Simsbury Post Office
- Tariffville Post Office is the only postal service available to residents during winter and flooding incidents when access across the Farmington River to get to the Simsbury Post Office is often not possible for days at a time
- Simsbury Post Office is already overburdened and does not provide adequate parking and staff to service additional customers
- Tariffville Post Office provides an economic development function to the nearby schools, churches and businesses

Telephone (860) 658-3230
Facsimile (860) 658-9467
MGlassman@simsbury-ct.gov
www.simsbury-ct.gov

An Equal Opportunity Employer
8:30 - 7:00 Monday
8:30 - 4:30 Tuesday through Friday

- Tariffville Post Office officials were provided other, cost effective alternatives that would have enabled the post office to function more efficiently and to produce a profit enabling the branch to remain open.

Given the amount of time, effort and alternatives provided to Postal officials, the closure of the Tariffville Post Office is extremely disappointing and short sighted.

It is also disconcerting that the decision to close the Tariffville Post Office was also made without any notification to residents, town or state and federal officials despite the numerous letters and correspondence sent on this matter to Post Office officials since February. The method of communication of simply posting the decision which then starts the 30 day appeal period running is clearly unfair.

The Town of Simsbury asks that you reverse the decision to close the Tariffville Post Office. We believe that the alternative locations provided to Postal officials as well as the special needs of village residents and lack of other adequate options support this decision.

Sincerely,

Mary A. Glassman

Cc: Board of Selectmen
State Rep. Linda Schofield
State Sen. Kevin Witkos
U.S. Congressman Chris Murphy
U.S. Sen. Joseph Lieberman
U.S. Sen. Richard Blumenthal

A2011-80

Tariffville Post Office Main St Tariffville Ct 06081
06081

Appeal Notice

REC 9-6-11

Please read this little Letter
I hope it doesn't fall through the Cracks.

POSTAL REGULATORY COMMISSION
OFFICE OF THE SECRETARY
2011 SEP 20 P 3:18

- Help us to get our Village post office Back
- P.O Bldg is a historical site
- Said it was unsafe but tenant in bldg moved on after 2 days
- Social business Center the Tariffville Post Office also elementary school, two days Churches, Senior & disabled persons
- While we appreciate the difficult financial State of the P.O. Please do not balance your budget on the backs of our Great Citizens of Tariffville & surrounding Towns.
- Post office hit our little Village wrong.

Thomas Sells a Senior
P.O Box 53
Tariffville, Ct 06081

Postal Regulatory Commission
Office of the Chief Admin. Officer
SEP 13 2011

I think this says a lot

News.com

THE SIMSBURY NEWS

ıe Editor

Tariffville Post Office

An open letter to Kimberly Peters, Conn. district manager, U.S. Post Office.

Thank you for hosting a public hearing on the status of the Tariffville Post Office on April 5th. We appreciate your colleagues taking the time to make a presentation, listen to the concerns of the residents and answer questions.

As you know full well by now, this community is fiercely united in its desire to maintain a post office in the village. The standing-room only crowd offered compelling testimony as to why closing this branch would be devastating to Tariffville. I would like to reinforce the following significant points made that evening and hope that they resonate with you:

The Tariffville Post Office is a community treasure, an historical site, an economic anchor, and a major gathering place for locals to meet and share information.

Local businesses count on the Tariffville Post Office to drive their commercial enterprises. Also, the elementary school and two large churches use this post office for direct mail and major bulk mailings.

While we certainly appreciate the difficult financial straits the post office claims, please do not balance your budget on the backs of our good citizens. The Town of Simsbury, facing economic challenges as well, has kept its financial house in order, putting forward a budget with a de minimis 0.21 increase for the fiscal year. We have found creative ways to save while still providing all services. We have not closed any public buildings. We believe that the U.S. Post Office can do the same.

Closing the Tariffville branch would put heavier weight on the Simsbury Post Office — increased traffic, parking problems, longer lines and reduction of quality service. For Tariffville residents, traveling to Simsbury is a hardship, particularly for seniors and the disabled, especially during the winter and periods of flooding. In addition, gas prices are rising, making it economically burdensome and environmentally unsound.

The Town of Simsbury has presented viable alternatives for relocation, within Tariffville, that are readily available with substantially cheaper rent than the Tariffville Post Office was paying at 39 Main St.

The USPS closed the Tariffville Post Office without prior study, and in violation of Section 123.7 of the USPS Postal Operation Manual on Emergency Suspension of Services. In addition, they have not undertaken the study required by Section 106 of the National Historic Preservation Act of 1966.

Town officials remain committed to the campaign initiated to maintain a post office in Tariffville and stand by its citizens in this fight. Please hear my plea and those of countless others to make the right decision. We continue to remain available to assist you in doing so.

Please keep us apprised of developments since the April 5th hearing and what the next steps will be.

Thank you for your consideration.

Over 100 residents implore officials to re-open post office

By Sloan Brewster
Staff Writer

Approximately 150 people crowded into a meeting room at Trinity Episcopal Church in Tariffville to make their case for getting a post office back in the village.

"Fight injustice," said one man as he filed into the church.

First Selectman Mary Glassman spoke briefly before departing for the Simsbury budget hearing.

"We're here to tell you tonight that closing the Tariffville Post Office would have devastating effects on the businesses and people of Simsbury," she said. "We need to keep the Tariffville Post Office open!" Folks cheered and applauded.

In February, the historic Main Street building where the post office was located was evacuated by the landlord due to structural issues. While the building itself was later re-opened and other tenants returned, the post office has remained closed and local services were moved to the Simsbury branch.

People in attendance at the April 5 public hearing, which was hosted by the Postal Service, expected answers to questions about the closure of the post office, but as they were leaving, many grumbled that most of those questions remained unanswered.

People in attendance at the April 5 public hearing, which was hosted by the Postal Service, expected answers to questions about the closure of the post office, but as they were leaving, many grumbled that most of those questions remained unanswered. ... "I think from this meeting we all realize that the postal officials did not come prepared," someone from the audience said toward the end of the meeting.

During discussions in the meeting, people voiced those concerns aloud.

"I think from this meeting we all realize that the postal officials did not come prepared," someone from the audience said toward the end of the meeting.

"You should be ashamed at how unprepared you are," someone else said.

Among questions not answered was why the post office was not re-opened when the rest of the building was.

What people did learn was that the Tariffville branch was not slated for closure before the building was evacuated. They did not get an answer to why that changed simply because of temporary structural issues. Some in the audience suggested that the Postal Service merely took advantage of the situation.

Maureen Marion, manager of public affairs and communications for the Northeast area said no decisions had been made on permanently closing the local branch and that the idea was merely under study by the Postal Service.

Before opening the hearing to the public, Marion gave a presentation in which she discussed financial troubles the Postal Service is suffering.

In 2010, the Postal Service lost $8.5 billion and in 2011 the service anticipates a $7 billion loss, she said.

Continued on page 22

technology tools are teaching tools, Continued on page 27

Residents make pleas to have Tariffville Post Office re-opened

Continued from page 17

"For many reasons, the volume of mail has declined 2.7 percent since 2007," Marion said.

She said the Postal Service was looking into ways to save some money. In two years, revenue at the Tariffville branch went down by 19 percent or $30,000, she said.

Some speakers discussed the personal hardship of losing the local branch and being forced to do their postal business in Simsbury. They commented on poor parking and the additional gas costs. One person said he had calculated, that based on current gas prices, it costs an extra $8 per week to go to the Simsbury office.

"I haven't picked my mail up in two weeks. I don't go to Simsbury," one woman said. "People who work in Hartford, they don't go to Simsbury."

She also described being treated like an outsider at post offices in other towns. "A couple of years ago I stopped in Southwick (Mass.) to get some packing supplies and they were out. She said, 'I stock them for my regular customers,' and I thought to myself, I'm a regular customer, but I don't think I am," she said. "I'm Mary Ann's customer."

Mary Ann Chiapponi was the postmaster at the Tariffville Post Office and is now working in Simsbury and other offices as needed.

Ellen Corvo of Trinity Episcopal Church said the church relies on the post office for bulk mailings and sometimes sends as many as 600 or 700 a month.

"The bottom line is you have 700 households here and I'm not the only church represented here," Corvo said.

Others spoke to the overall industry. "I think you've missed the entire point of what the Tariffville Post Office was," said Jay Sottolano. "The Tariffville Post Office was the model of what the Postal Service should become."

Sottolano spoke of upgrades the postal service has implemented and "modernization techniques" such as building larger more regionalized stores, and suggested these changes could be the reason the Postal Service is in financial straits. In Tariffville, he said, there was a single solitary worker who not only completed her tasks efficiently, but did so with a personality that endeared her to the entire community. Large-scale operations have no way of competing with that, he insisted, and was given a round of cheers and applause.

The Postal Service made no promises on whether or not it would return to Tariffville, though Marion said it was looking at two buildings that have been suggested for alternative locations. Residents, for their part, did make a promise. They said they would keep up the fight to get their post office back. Postal Worker's Union President Robert Johnson gave some ideas on how they should pursue their case. "Go home, write your comments," he said. "The decision is going to be made when they get written commentary."

He also said he would look into having the Main Street location reopened while the study is ongoing.

"Tomorrow I'm going to make calls," he said. "Why aren't we back in there? If the building is habitable, why aren't we in there?"

Postal Regulatory Commission
Submitted 9/23/2011 2:52:49 PM
Filing ID: 76046
Accepted 9/23/2011
ORDER NO. 869

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Tony L. Hammond; and
Nanci E. Langley

Tariffville Post Office
Tariffville, Connecticut

Docket No. A2011-80

NOTICE AND ORDER ACCEPTING APPEAL AND ESTABLISHING PROCEDURAL SCHEDULE

(Issued September 23, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on September 21, 2011, the Commission received two petitions for review of the Postal Service's determination to close the Tariffville post office in Tariffville, Connecticut. The first petition was filed by Mary A. Glassman on behalf of the Town of Simsbury. The second petition was filed by Theresa Salb. Both petitions are postmarked September 9, 2011. The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2011-80 to consider Petitioners' appeal. If Petitioners would like to further explain their position with supplemental information or facts, Petitioners may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than October 26, 2011.

Categories of issues apparently raised. Petitioners contend that the Postal Service failed to consider the effect of the closing on the community. *See* 39 U.S.C. 404(d)(2)(A)(i).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than the one set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is October 6, 2011. *See* 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is October 6, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at *http://www.prc.gov*. Additional filings in this case and participants' submissions also will be posted on the Commission's website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at *prc-webmaster@prc.gov*.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at *prc-dockets@prc.gov* or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, *http://www.prc.gov*, unless a waiver is obtained. *See* 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website or by contacting the Commission's docket section at *prc-dockets@prc.gov* or via telephone at 202-789-6846.

The Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than Petitioners and respondent, wishing to be heard in this matter are directed to file a notice of intervention. *See* 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before October 18, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website unless a waiver is obtained for hardcopy filing. *See* 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. *See* 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by the Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. *See* 39 CFR 3001.21.

It is ordered:

1. The Postal Service shall file the applicable administrative record regarding this appeal no later than October 6, 2011.

2. Any responsive pleading by the Postal Service to this Notice is due no later than October 6, 2011.

3. The procedural schedule listed below is hereby adopted.

4. Pursuant to 39 U.S.C. 505, Cassandra L. Hicks is designated officer of the Commission (Public Representative) to represent the interests of the general public.

5. The Secretary shall arrange for publication of this Notice and Order in the *Federal Register*.

By the Commission.

Ruth Ann Abrams
Acting Secretary

PROCEDURAL SCHEDULE

September 21, 2011	Filing of Appeal
October 6, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
October 6, 2011	Deadline for the Postal Service to file any responsive pleading
October 18, 2011	Deadline for notices to intervene (*see* 39 CFR 3001.111(b))
October 26, 2011	Deadline for Petitioners' Form 61 or initial brief in support of the petition (*see* 39 CFR 3001.115(a) and (b))
November 15, 2011	Deadline for answering brief in support of the Postal Service (*see* 39 CFR 3001.115(c))
November 30, 2011	Deadline for reply briefs in response to answering briefs (*see* 39 CFR 3001.115(d))
December 7, 2011	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (*see* 39 CFR 3001.116)
January 9, 2012	Expiration of the Commission's 120-day decisional schedule (*see* 39 U.S.C. 404(d)(5))

Postal Regulatory Commission
Submitted 9/27/2011 3:45:16 PM
Filing ID: 76139
Accepted 9/27/2011

U.S. POSTAL REGULATORY COMMISSION
Washington, DC 20268-0001

Office of the Secretary

September 27, 2011

Mary A. Glassman
Town of Simsbury
P.O. Box 495
Simsbury, Connecticut 06070

Re: Appeal of the Postal Service's Determination to Close the Tariffville Post Office, Tariffville, Connecticut

Dear Ms. Glassman:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to close the Tariffville post office in Tariffville, Connecticut. Your appeal has been assigned Docket No. A2011-80.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. *See* 39 CFR 3001.115. The deadline for submission of your arguments is October 26, 2011.

Sincerely,

Shoshana M. Grove
Secretary

Enclosure

PLEASE READ THIS ENTIRELY BEFORE FILLING OUT THE ENCLOSED "PARTICIPANT STATEMENT"

APPEALS OF POSTAL SERVICE DETERMINATIONS TO CLOSE OR CONSOLIDATE POST OFFICES

INTRODUCTION

Congress statutorily requires the Postal Service to follow specific procedures and consider certain factors before making a Final Determination to close or consolidate a post office. The law gives any patron the right to appeal the Postal Service's final determination to the Postal Regulatory Commission, ("PRC" or "Commission"), an independent agency which is not affiliated with the Postal Service. When a patron appeals a Postal Service Final Determination, the PRC must decide whether the Postal Service's closure of consolidation of a post office is consistent with the law.

To assist the Commission in its consideration of an appeal of the Postal Service's decision to close or consolidate your post office, you may want to send a written statement explaining why you believe the Commission should reverse the Final Determination and return the entire matter for further consideration. Enclosed, please find a *Participant Statement* form that you may use to present your written argument.

POSTAL REGULATORY COMMISSION AUTHORITY

With respect to appeals of Postal Service Final Determinations to close or consolidate a post office, the Commission is limited to "appellate jurisdiction." As a result, the Commission cannot conduct its own fact-finding investigation and must consider appeals based solely upon the record which consists of the Proposal, Final Determination and other documents the Postal Service collected during closure or consolidation consideration. Postal Service regulations require that a copy of the record be available at the affected post office for thirty (30) days after the Final Determination is posted. After the initial posting period, Postal Service employees will have information on how a copy of the record may be obtained.

Limitations on the Commission's authority prohibits it from returning a Final Determination to the Postal Service simply because the Commission believes a different result might be better. Rather, the PRC may only examine the Postal Service's decision and record in order to determine whether the Postal Service abided by the statutory guidelines. Specifically, the law requires that the Commission affirm the Postal Service's Final Determination unless the determination is:

(A) arbitrary, capricious, an abuse of discretion or otherwise not in accordance with the law;

(B) without observance of procedure required by law; or

(C) unsupported by substantial evidence on the record.

Furthermore, the Commission may not change the Postal Service's Final Determination. It may only (1) affirm the decision or (2) remand the entire matter to the Postal Service for further consideration.

AUTHORITY OF POSTAL SERVICE

In keeping with its responsibility to operate the nation's mail system, the Postal Service has been given considerable authority over the operations of post offices; this authority includes the power to decide whether an office should be closed or consolidated. However, before reaching a decision to close or consolidate a post office, the Postal Service must follow a procedure set up by law as well as consider specific factors involved in such an action.

PROCEDURE

The law sets out the steps the Postal Service must take before is closes or consolidates a post office. Specifically, the Postal Service, prior to making a determination . . . as to the necessity of the closing and consolidation of any post office, shall provide adequate notice of its intention to close or consolidate such post office *at least sixty (60) days prior to the proposed date of such closing or consolidation* to persons served by such post office to insure that that such persons will have an opportunity to present their views.

The Postal Service calls its "notice of its intention to close or consolidate" the "Proposal." As noted above, the proposal must be posted for sixty (60) days. During the sixty (60) days, patrons are invited to give the Postal Service their comments on the proposed closing or consolidation. The Postal Service calls its determination to close or consolidate the "Final Determination." Any determination of the Postal Service to close or consolidate a post office shall be in writing and shall include the findings of the Postal Service with respect to the considerations required to be made . Such determination and findings shall be made available to persons served by such post office. The Postal Service shall take no action to close or consolidate a post office *until sixty (60) days after its written determination is made available to persons served* by such post office.

FACTORS TO BE CONSIDERED

In addition to following the required procedure, the Postal Service must also consider certain factors.

The Postal Service, in making a determination whether or not to close or consolidate a post office, shall consider:

(A) the effect of such closing or consolidation on the community served by such post office;

(B) the effect of such closing or consolidation on employees of the Postal Service employed at such office;

(C) whether such closing or consolidation is consistent with the policy of the Government . . . that the Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities and small towns where post offices are not self-sustaining;

(D) the economic savings to the Postal Service resulting from such closing or consolidation; and

(E) such other factors as the Postal Service determines are necessary.

PARTICIPANT STATEMENT

We have included a form that you may use for your written argument. The purpose of the Participant Statement is the same a formal brief which is to point out issues that you believe that Commission should consider in its review of the Postal Service's actions. You may file a Participant Statement as a formal brief. General examples of some issues that would be proper to include would be:

1. That the Postal Service did not consider certain issues it is required to consider;

2. The facts relied on by the Postal Service have not been established;

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4. The facts is the Postal Service's final determination are true, but they do not prove what the Postal Service says they prove.

The Participant Statement should be as specific as possible.

In reviewing Postal Service determinations to close or consolidate post offices, Commission proceedings can be much less formal than is customary in courts. The Commission does not require patrons appealing Postal Service decisions to meet the usual format requirements for filed documents. No technical formalities are required. However, it is important that papers sent to the PRC are legible. It is also important for statements to be clear and as specific as possible.

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FILING THE PARTICIPANT STATEMENT OR BRIEF

Address the Participant Statement or brief to:

Office of the Secretary
Postal Regulatory Commission
901 New York Avenue, NW, Suite 200
Washington, DC 20268

Please include the PRC Docket Number on your Statement and any other papers you send to the Commission concerning the case.

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268

In the Matter of: :
:
_____, _____ _____ : Docket No: _____
Post Office State ZIP Code

_____, Petitioner(s) :

PARTICIPANT STATEMENT

1. Petitioner(s) are appealing the Postal Service's Final Determination concerning the _____ post office. The Final Determination was posted _____.
(date)

2. In accordance with applicable law, 39 U.S.C. § 404(d)(5), the Petitioner(s) request the Postal Regulatory Commission to review the Postal Service's determination on the basis of the record before the Postal Service in the making of the determination.

3. Petitioners: Please set out below the reasons why you believe the Postal Service's Final Determination should be reversed and returned to the Postal Service for further consideration. (See pages of the Instructions for an outline of the kinds of reasons the law requires us to consider.) Please be as specific as possible. Please continue on additional paper if you need more space and attach the additional page(s) to this form.

Postal Regulatory Commission
Submitted 9/27/2011 3:43:40 PM
Filing ID: 76138
Accepted 9/27/2011

U.S. POSTAL REGULATORY COMMISSION
Washington, DC 20268-0001

Office of the Secretary

September 27, 2011

Theresa Salb
P.O. Box 53
Simsbury, Connecticut 06081

Re: Appeal of the Postal Service's Determination to Close the Tariffville Post Office, Tariffville, Connecticut

Dear Ms. Salb:

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BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268

In the Matter of: :
:
_____, _____ _____ : Docket No: _____
Post Office State ZIP Code

_____, Petitioner(s) :

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