

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Six-Day to Five-Day Street Delivery
and Related Service Changes

Docket No. N2010-1

PRESIDING OFFICER'S RULING CORRECTING TRANSCRIPTS

(Issued November 2, 2010)

The Postal Service filed three motions proposing corrections to transcript volume 2, dated July 14, 2010. These motions, with minor adjustments to line designations, are granted. The Postal Service also filed a motion proposing corrections to transcript volume 6, dated July 22, 2010. This motion, with minor adjustments to line designations, is granted. The Postal Service filed two motions proposing corrections to transcript volume 11, dated October 4, 2010. These motions are granted.

Corrections to the public transcript, volume 2, proposed by the Postal Service are listed below.

<u>Page</u>	<u>Line</u>	<u>Corrections</u>
		Change:
137	25	"Darryl" to "Mr. Anderson"
138	13	"simply" to "simply a"

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
139	20	“provisions” to “prescriptions”
	25	“mail” to “mail in”
140	12	“is” to “are”
141	13	“on a Monday or a” to “in a Monday through”
144	2	“we” to “we’ll”
145	22	“star” to “start”
148	4	“just at” to “at”
	4	“location” to “locations”
151	3	“consuming” to “consumer”
154	12	“feel that” to “feel that it”
	16	“on” to “in”
157	13	“ergo” to “local”
159	19	“is” to “are”
162	3	“some customers” to “just”
	14	“is any” to “is”
165	2	“and in a far better” to “in a 5-day”
166	4	“your” to “their”
	4	“prescription” to “prescription needs”
	5	“is updated” to “to be updated”
169	14	“how” to “how they use”
	20	“significantly” to “significant”
170	18	“any information, was it” to “information that it”
174	2	“now” to “how”
	4	“responses” to “responses are”
	24	“input for” to “input”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
175	7	"a change" to "changes"
176	17	"Tonya" to "Ms. Rush"
177	19	"agree that" to "understand that is"
179	4	"business" to "business customers"
	4	"customers" to "consumers"
	6	"During Monday" to "Monday"
180	9	"support" to "support Saturdays as"
	20	"out what" to "out to determine what"
182	17	"on a" to "used on a"
	19	"Saturdays," to "Saturdays, and"
	23	"into that" to "into the"
186	20	"is a" to "are"
	22	"selected" to "developed"
187	4	"does no" to "no"
	22	"we aggressively by" to "we're aggressively"
	23	"years operation" to "year operations"
	24	"at as" to "at, as"
188	3	"by function" to "by each function of"
	3	"as" to "they are"
	4	"were" to "we're"
	15	"would to" to "would, to let you"
193	20	"and identify the" to "in the 5-day"
195	20	"is" to "are"
196	17	"the briefing out" to "a briefing about"
197	9	"their" to "our"

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
197	15	“going” to “go”
	16	“service. There” to “serve, there”
	17	“here that in” to “here to”
	18	“or one of those” to “and other”
	19	“prefer not to go to” to “prefer us not to stop”
198	23	“wouldn’t, no” to “wouldn’t know”
201	12	“some” to “some additional”
	15	“have” to “have had”
202	18	“effort” to “decision”
	25	“lived at then” to “lived”
204	5	“areas” to “areas there”
	22	“class” to “craft”
207	12	“about” to “talking about”
	13	“meet” to “meets”
209	7	“may” to “that may”
210	12	“other mail” to “mail in”
	13	“in an area” to “areas”
	23	“work” to “cost of work”
211	22	“thousand” to “thousand range”
215	8	“came up public” to “came out in public”
217	22	“that that” to “that”
222	1	“shift people’s” to “shift, people’s”
223	2	“people adjust” to “people will adjust”
	25	“of how those” to “of those”
	25	“those focus” to “the focus”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
224	1	“and that” to “and the”
225	14	“exists” to “existed”
	15	“of that” to “of our”
	17	“as a” to “in a”
	19	“manage and” to “manage it and”
228	10	“deliver,” to “deliver Saturday or”
	22	“circumstances” to “circumstance”
229	10	“there” to “here”
230	21	“years” to “year”
232	2	“plan” to “plans”
	6	“were” to “will be”
	16	“the portion” to “the major portion”
233	23	“community” to “the country”
234	6	“pouring” to “pulling”
	12	“anything” to “address changes”
	21	“they’re not” to “of”
	22	“stuff” to “stuff that”
235	3	“you will” to “it will”
	10	“finish though” to “finish, though”
	19	“So there’s” to “There’s”
238	3	“operation” to “operations”
	12	“is into” to “-- into”
239	24	“and letter” to “and rural letter”
	25	“stopping the” to “stopping”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
241	15	“But” to “But if”
	17	“area so we” to “area, we”
242	10	“RO Donnelly” to “RR Donnelly”
243	16	“newspaper” to “newspapers”
244	5	“that that should” to “that she should”
	19	“that that” to “that it”
	19	“appropriate” to “appropriate to”
	20	“questioning from” to “question”
246	13	“give up” to “give it up”
247	19	“talked” to “talked about”
251	17	“Senator” to “Congressman”
	18	“Shabot’s” to “Chaffetz”
252	2	“of the” to “this”
253	3	“operate that” to “operate”
	4	“would achieve” to “would be achieved”
257	18	“in that” to “in the”
	18	“Heeley’s” to “Healy’s”
	22	“handle” to “handle it”
258	13	“they weren’t” to “there were”
	14	“are left in” to “left in”
260	14	“would like” to “would”
261	13	“any” to “in”
	21	“at” to “by”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
263	2	“BCD, and Gil” to “BDG, and Joe”
	3	“that predictions” to “the prediction”
	7	“They’re” to “We’re still”
265	16	“that, that that” to “it. That”
266	20	“where that” to “where we’re to”
	21	“cost coverage of” to “cost of”
268	16	“in” to “loan”
	19	“those” to “the”
	23	“retiree” to “retiree payments”
270	17	“delivery” to “deliver”
273	3	“even” to “event”
	13	“implementation” to “implementation plan”
	23	“things, we” to “things”
	24	“into” to “differently”
274	16	“out” to “our”
275	5	“that” to “that research regarding”
277	6	“be” to “be to”
	7	“appropriations” to “appropriations bill”
	12	“you” to “we”
279	19	“mind was” to “mind”
280	11	“in in” to “in”
434	7	“Green” to “Greeting”
	24	“Green” to “Greeting”
435	12	“Green” to “Greeting”
437	5	“fill” to “full”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
439	5	"QVs" to "GCA"
440	1	"TCA" to "GCA"
	10	"savings" to "savings."
	11	"discuss," to "discuss"
441	14	"The Witness" to "Mr. Stover"
	19	"The Witness" to "Mr. Stover"
	24	"The Witness" to "Mr. Stover"
442	3	"The Witness" to "Mr. Stover"
443	2	"you" to "he"
	9	"fill" to "full"
	12	"fill" to "full"
449	3	"J Route" to "K Route"
	5	"days" to "weeks"
	5	"that" to "and"
464	13	"P6s" to "T6s"
469	2	"There's" to "It is"
476	3	"assigned" to "our fine"
	15	"reflective" to "reflection"
480	15	"that" to "than"
490	22	"DOAS" to "DOIS"
506	6	"APW" to "APWU"
509	22	"got that from" to "the"
514	4	"Stephen Kearney" to "Stephen M. Kearney"
	14-15	"Stephen Kearney" to "Stephen M. Kearney"

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
529	6	“feedback now” to “feedback from now”
530	7	“area does” to “area that does”
535	15	“Merits” to “Maritz”
538	4	“counsels” to “councils”

Corrections to the public transcript, volume 6, proposed by the Postal Service are listed below.

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
1499	23	“Sunday” to “Monday”
1500	20	“Helo” to “Hilo”
1501	6	“that that OTT” to “that O-D pair”
1502	1	“that. They” to “that they”
	7	“inter-Alaska” to “intra-Alaska”
	7	“inter-Hawaii” to “intra-Hawaii”
1505	1	“Day” to “Neri”
1509	13	“peoples” to “people’s”
1512	21	“report” to “respect”
1514	5	“day delivery” to “day of delivery”
	18	“could” to “couple”

The corrections to the public transcript, volume 11, proposed by the Postal Service are listed below.

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
3150	13	“issues” to “issues.”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
3152	23	“deliver” to “delivery”
3156	21	“successful” to “accessible”
3184	17	“Like this,” to ““Like this,””(quotation marks around “Like this,”)
	19	“like this,” to ““like this.”” (quotation marks around “like this.”)
3187	18	“decision?” to “decision.”
	18	“No.” to “No,”
3206	13	“Q So again” to “A So again,”
	15	“line and with” to “line with”
	16	“emotions they” to “emotions because they”
	16	“to take” to “a wait”
3210	16	“save assessment” to “savings estimate”
	17	“decided along” to “decided, along”
	20	“That” to “--that”
3213	6	“costs there” to “costs – there”
3215	14	“I mean any” to “I mean, any”
	15	“products the” to “products, the”
	17	“date if” to “date, if”
	18	“borderline you” to “borderline, you”
3220	23	“estimates, here are” to “estimates – here,”
3221	1	“economics” to “economists”
	7	“even was” to “—”
	9	“now it” to “now, it”
	20	“would,” to “would...”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
3221	21	“necessarily,” to “necessarily...—”
3225	13	“forecast like” to “forecast, like”
	14	“do just” to “do, just”
3238	17	“time and” to “time and,”
	18	“coin on” to “coin, on”
3246	19	“of, what’s” to “of what’s”
	20	“at UPS, here” to “at UPS” here” (quotation marks added after UPS)
3247	23	“language I would suggest” to “language, I would suggest,”
	24	“to makes” to “to make”
3250	9	“Well probability” to “Well, probability”
3251	15	“P values, P” to “p-values, t-”
3253	7	“not, can’t” to “not – I can’t”
3264	18	“say exclusively to the binomial distribution” to “say ‘exclusively to the binomial distribution.’” (put phrase “exclusively...distribution.” in quotes)
	21	“acymphatically” to “asymptotically”
	22	“barge” to “large”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
3265	14	“answers” to “answers:”
	14	“take the zero—” to “take the “zero--” (quotation mark before zero)
	16	“Am I not going to change?” to “change” (quotation mark after change)
	17	“Versus” to “versus”
	17	“other” to “others”
	17-18	“one through 10 probability of change” to “(one through 10 probability of change)”
3271	20	“notice” to “note”
	23	“evaluating, well” to “evaluating... Well”
3272	1	“at what-if” to “at “what-if” (quotation mark before what-if)
	2	“analysis of what” to “analysis” of what” (quotation mark after analysis)
	3	“one percent, two” to “one percent,” two” (quotation mark after percent)
	16	“price changes,” to “price changes in an”
3273	1	“have enveloped” to “were developed for”
3284	1	“you, it’s” to “you...Its”
3298	24	place “what if it’s gone,” in quotation marks
3301	10	“presentation that” to “situation of”
	11-12	place “oh, no, we won’t have a Postal Service,” in quotation marks
	13	“alternative.” to “alternative...”

<u>Page</u>	<u>Line</u>	<u>Correction</u>
		Change:
3302	17	“so the a long-term” to “so the long-term”
	18	“way, possibly” to “way. Possibly”
3309	9	“more empirical” to “more unreliable”
3329	10	“cluster” to “cluster or”
	17	“S pieces” to “test pieces”
	20	“the--” to “the system is designed.”
	24	“the, of the mail” to “the test mail”
	25	“OTIS” to “ODIS”
3332	9	“PriceWaterhouseCoopers” to “formerly PriceWaterhouseCoopers in parentheses.”
	19	“the building –” to “the building changed.”
3337	17	“every” to “ever”
3342	25	“excess fee” to “EXFC data”
	25	“normally--” to “normally 5 or more days.”
3345	13	“or” to “to”
	14	“967, 968” to “967 and 968 ZIP Codes, which”
	20	“standards” to “performance results”
	23	“standard” to “performance”

RULING

1. The Motion of the United States Postal Service to Adopt Transcript Corrections for Hearings Related to the Oral Testimony of Dean J. Granholm (USPS-T-3), filed July 19, 2010, is granted.

2. The United States Postal Service Motion to Adopt Corrections to Transcript Volume II, filed July 22, 2010, is granted.
3. The United States Postal Service Motion to Adopt Corrections to Transcript Volume II Relating to the Testimony of Witness Pulcrano, filed July 27, 2010, is granted.
4. The United States Postal Service Motion to Adopt Corrections to Transcript Volume VI Relating to the Testimony of Witness Grossmann, filed July 27, 2010, is granted.
5. The United States Postal Service Motion to Adopt Corrections to Transcript Volume 11 Associated with the Testimony of Witness Melissa Starr, filed October 8, 2010, is granted.
6. The United States Postal Service Motion to Adopt Corrections to Transcript Volume 11 Associated with the Testimony of Witness Peter Boatwright, filed October 14, 2010, is granted.

Ruth Y. Goldway
Presiding Officer