

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001**

Postal Rate and Fee Changes, 2005

Docket No. R2005-1

**DOUGLAS F. CARLSON
INTERROGATORIES TO THE UNITED STATES POSTAL SERVICE
(DFC/USPS-20-23)**

April 20, 2005

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories to the United States Postal Service.

The instructions contained in my interrogatories DFC/USPS-1–19 are incorporated herein by reference.

Respectfully submitted,

Dated: April 20, 2005

DOUGLAS F. CARLSON

DFC/USPS-20. Please provide all memoranda and directives issued by Postal Service headquarters since January 1, 2002, including those transmitted by electronic mail, relating to removal of collection boxes or collection receptacles.

DFC/USPS-21.

- a. Please provide the number of collection boxes of all types except Express Mail that were operated by the Postal Service as of April 1 in years 1999, 2000, 2001, 2002, 2003, 2004, and 2005.
- b. For each year, please identify the database from which the data were extracted.
- c. Please confirm that data from the Collection Box Management System (CBMS) reflects data available at the headquarters level and that this data may have differed from the data maintained in the CBMS at the district level. If you do not confirm, please explain.
- d. Please explain whether data from the Collection Program Management System that is available at the headquarters level may differ from data maintained in the CPMS at the district level.

DFC/USPS-22.

- a. Please confirm that customers who purchase Certified Mail from Automated Postal Centers (APC's) do not receive proof of mailing. If you do not confirm, please explain.
- b. Please confirm that the APC does not inform or warn customers that they will not receive proof of mailing when they purchase Certified Mail from the APC. If you do not confirm, please provide the text that informs or warns customers that they will not receive proof of mailing when they purchase Certified Mail from the APC.

DFC/USPS-23. Please provide the number of claims that were received for Registered Mail and Insured Mail, the number that were approved and paid, the number that were denied, and the reason for the claim (e.g., loss, damage, etc.) or denial (e.g., insufficient documentation, item not covered by postal insurance, etc.).