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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

DFC-LR-1

**Correspondence with the Postal Service
Concerning Nationwide Policy
for Removal of Collection Boxes**

PO Box 7868
Santa Cruz CA 95061-7868
March 2, 2002

FOIA/Privacy Act Officer
United States Postal Service
475 L'Enfant Plz SW Rm 5821
Washington DC 20260-5243

Re: Freedom of Information Act Request

Dear Sir or Madam:

An article in the *Wall Street Journal* on February 28, 2002, titled "Why Mailboxes Are Disappearing On Some Streets" quotes a Postal Service spokesman as saying that the Postal Service has directed field officials "to inspect [collection] boxes across the country and 'lay out plans for removing or plugging' those that aren't used enough."

Pursuant to the Freedom of Information Act, please send me a copy of all memos, documents, and other records, whether in electronic format or hard-copy format, that any office at Postal Service headquarters has issued to field officials since September 1, 2001, discussing or otherwise relating to removal or possible removal of collection boxes from service.

At this time, I am not willing to pay any fees for the provision of this information. According to 39 C.F.R. § 265.9(g)(2)(i), fees shall not be charged for the first 100 pages of duplication and the first two hours of search time. If fees will need to be charged, please notify me in advance.

I look forward to receiving the information that I have requested within 20 working days of the date on which you receive this request. To avoid possible delays in the delivery of this request caused by procedures to sanitize mail destined to government agencies, I will transmit the text of this letter to you by fax as well.

Please contact me if you need to clarify any part of my request.

Thank you for your time.

Sincerely,

[Original signed by Douglas F. Carlson]

Douglas F. Carlson



March 19, 2002

Mr. Douglas F. Carlson
Post Office Box 7868
Santa Cruz, CA 95061-7868

Dear Mr. Carlson:

This is in response to your Freedom of Information Act request dated March 2 for disclosure of certain records. Specifically, you requested "a copy of all memos, documents, and other records, whether in electronic format or hard copy format, that any office at Postal Service Headquarters has issued to field officials since September 1, 2001, discussing or otherwise relating to removal or possible removal of collection boxes from service."

Enclosed is one page of a record document that responds to your request.

Please note that reference is made in the enclosed document to a presentation shared with the area vice presidents during a November meeting. This presentation contained proposal information pertaining to processes and procedures submitted by vendors for consideration. These proposals are classified as proprietary by the vendors; as such, they cannot be released under a Freedom of Information Act request.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael F. Spates".

Michael F. Spates
Manager
Delivery Operations

cc: Robert J. Faruq, Sr.

Enclosure



January 17, 2002

MANAGERS, OPERATIONS SUPPORT (AREA)
MANAGERS, DELIVERY PROGRAMS SUPPORT (AREA)

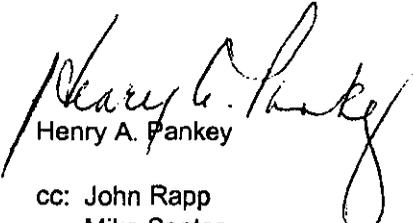
SUBJECT: Collection Box Management System (CBMS)

At the Area Vice Presidents' meeting in November, I gave a presentation entitled, "Delivery and Retail Activities Related to the Safety of Employees, Customers and Mail." As part of the presentation, we discussed the issue of possibly removing selected collection boxes or points because of their potential as an entry point for depositing hazardous materials. The question focused on whether boxes should be temporarily "plugged" or permanently removed, or a combination thereof, until a viable solution to preventing or minimizing a biological threat is determined. Given the fact the Collection Box Management System (CBMS) contains over 329,000 collection points, reducing the number of entry points does not necessarily reduce risk.

Each area was provided a copy of their respective CBMS profile along with the national profile. It was asked that each area analyze potential candidates for removal (residential, low density: 25 pieces per day minimum outlined in Postal Operations Manual). The Retail Marketing software package, which analyzes the density of access to mail deposit options for the customer, was mentioned as a helpful tool in the evaluations. In addition, we also asked that updated density studies of collection box volumes be conducted. Stratifying the densities from the current minimum of 25 pieces per day versus 50, 75, or 100 pieces, for example, will help assess the impact of removing boxes that don't meet possible changes in a revised minimum density.

You are being asked to conduct these studies and to lay out a contingency plan for removal or plugging boxes not meeting selected criteria, density, having excessive multiple access points in a small geographical area (retail marketing software), etc. Obviously, the boxes not meeting the current 25 piece daily minimum can be removed today with appropriate notice to the customers.

If there are any questions, please contact Phil Knoll, acting manager, Delivery Support, (202) 268-4332 or Doug Wynkoop, a member of his staff, on (202) 268-2463.



Henry A. Pankey

cc: John Rapp
Mike Spates
Paul Sullivan
Phil Knoll
Doug Wynkoop

PO Box 7868
Santa Cruz CA 95061-7868
April 1, 2002

VIA FACSIMILE AND U.S. MAIL

Mr. Henry Pankey
Vice President
Delivery and Retail
United States Postal Service
475 L'Enfant Plz SW Rm 7017
Washington DC 20260-1600

Re: Freedom of Information Act Request

Dear Mr. Pankey:

In a January 17, 2002, memo with subject line "Collection Box Management System (CBMS)," you referred to a presentation titled "Delivery and Retail Activities Related to the Safety of Employees, Customers and Mail" that you gave at a meeting of area vice presidents in November 2001. In your memo, you also referred to CBMS profiles for areas, as well as a national CBMS profile.

Pursuant to the Freedom of Information Act (FOIA), please send me a copy of the national CBMS profile and the CBMS profile for each area. I recognize that your search time may vary depending on whether you send me the current profiles or the profiles that you provided in November 2001. Please send me whichever profile will minimize search time. If the search time would be identical in either case, please send the profiles that you provided in November 2001.

Also pursuant to FOIA, please send me a copy of the materials that you presented at this meeting. This request specifically includes transparencies, handouts, and slides from a PowerPoint or similar presentation. This request does not include your personal notes, nor does it include materials that were neither shown to attendees at the meeting nor provided to attendees in hard-copy form.

At this time, I am not willing to pay any fees for the provision of this information. According to 39 C.F.R. § 265.9(g)(2)(i), fees shall not be charged for the first 100 pages of duplication and the first two hours of search time. If fees will need to be charged, please notify me in advance. If you notify me of the need to charge fees, please provide an estimate of the fees associated with providing each type of record (e.g., PowerPoint slides, handouts, and CBMS profiles). This breakdown will enable me to select the types of records for which I may be willing to pay fees.

Mr. Henry Pankey

April 1, 2002

Page 2

If you determine that portions of any records may properly be withheld under FOIA, I request your consideration of 5 U.S.C. § 552(b), which provides that "Any reasonably segregable portion of a record shall be provided to any person requesting such record after deletion of the portions which are exempt under this subsection. The amount of information deleted shall be indicated on the released portion of the record[.] • • • If technically feasible, the amount of the information deleted shall be indicated at the place in the record where such deletion is made."

I look forward to receiving the information that I have requested within 20 working days of the date on which you receive this request. To avoid anticipated delays in the delivery of this request caused by procedures to sanitize mail destined to government agencies, I will transmit the text of this letter to you by fax as well.

Please contact me if you need to clarify any part of my request. To expedite communication, you may contact me by e-mail at dcarlson@cats.ucsc.edu.

Thank you for your time.

Sincerely,



Douglas F. Carlson

April 11, 2002

Mr. Douglas F. Carlson
Post Office Box 7868
Santa Cruz, CA 95061-7868

Dear Mr. Carlson:

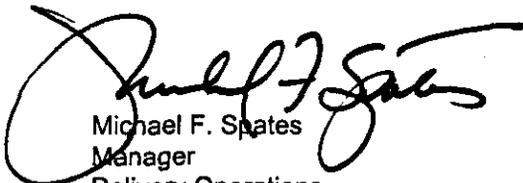
This is in response to your Freedom of Information Act request dated April 1 for disclosure of certain records. Specifically, you requested "a copy of the national CBMS profile and CBMS profile for each area" and a copy of "a presentation titled Delivery and Retail Activities Related to the Safety of Employees, Customers and Mail" that was given at a meeting of area vice presidents in November 2001.

Enclosed are twenty one (21) pages of documents that respond to your request:

- 1) National and Area CBMS Profiles (11 pages)
- 2) Presentation titled "Delivery and Retail Activities Related to the Safety of Employees, Customers, and Mail (10 pages)

As indicated in my letter of March 19, the presentation shared with the area vice presidents during the November 2001 meeting "contained proposal information pertaining to processes and procedures submitted by vendors. These proposals are classified as proprietary by the vendors; as such, they cannot be released under a Freedom of Information Act request." Therefore, information pertaining to the vendors proposals have been removed from the presentation titled "Delivery and Retail Activities Related to the Safety of Employees, Customers, and Mail." Asterisks have been substituted in all areas where language was removed.

Sincerely,


Michael F. Spates
Manager
Delivery Operations

cc: Robert J. Faruq, Sr.

Enclosures

Collection Points by Time Increments - National Summary

Box Type	0600- 0659	1200- 1259	1300- 1359	1400- 1459	1500- 1559	1600- 1659	1700- 1759	1800- 1859	1900- 1959	2000- 2059	2100- 2159	2200- 2259	Total
High Density Sorter	3	5	6	17	42	213	635	237	37	24	16	10	1,245
Express Sorter	23	15	21	40	120	515	1,270	261	58	46	17	8	2,394
Express	172	175	244	331	1,220	3,409	7,343	515	69	43	18	5	13,544
Flot Sorter	12	9	18	55	190	523	689	46	2	1	2	-	1,547
Priority Sorter	12	9	15	24	59	346	2,249	474	64	170	62	22	3,506
Priority Standard	38	8	24	27	80	286	760	80	4	11	3	5	1,326
Mail Cart	586	335	390	500	1,046	3,882	4,675	183	26	33	15	5	11,676
Priority Mail	929	298	267	503	2,488	12,215	7,955	742	93	117	61	29	25,697
Post	1,684	373	396	218	208	306	51	3	-	1	1	2	3,243
Priority Standard	-	1	2	1	5	14	79	9	2	2	2	-	117
Priority Sorter	-	-	-	-	3	3	27	2	2	6	-	-	43
Reg	7	3	4	7	39	210	385	23	1	-	-	-	679
Resorting Box	111	37	109	98	161	500	562	32	4	1	1	1	1,617
Regular Sorter	3,195	1,280	1,822	2,299	3,943	14,908	19,327	2,306	284	264	132	57	49,817
Regular Standard	40,546	15,713	21,953	16,283	17,914	39,442	43,880	1,867	142	86	42	36	197,904
	983	314	343	509	1,710	5,044	4,600	300	45	73	14	16	13,951
Total	48,301	18,575	25,614	20,912	29,228	81,816	94,487	7,080	833	878	386	196	328,306

Collection Points by Time Increments - Great Lakes Area													
Box Type	0800-0959	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2359	Total
High Density Smoke	-	-	-	2	1	20	62	9	-	2	-	-	96
Express Smoke	4	3	2	7	7	56	145	32	6	4	-	-	266
Express	14	23	23	23	146	345	799	46	8	8	-	-	1,435
Flat Carton	1	-	-	1	1	7	45	-	-	-	-	-	55
Jump Smoke	2	6	3	2	5	71	258	48	11	20	1	-	427
Jump Standard	3	1	10	4	11	27	81	3	1	-	-	-	141
Mail Chute	19	49	48	27	130	468	887	13	1	5	7	-	1,654
PC Lobby Disp	26	4	3	5	129	786	684	77	12	5	1	-	1,732
Post	129	27	27	18	19	16	2	-	-	-	-	-	238
Priority Standard	-	-	1	-	-	1	36	-	-	-	-	-	38
Priority Smoke	-	-	-	-	-	-	3	-	-	-	-	-	3
Rack	2	-	-	-	6	23	52	1	-	-	-	-	84
Reserve Box	1	3	13	17	36	47	94	10	-	1	-	-	222
Regular Smoke	348	152	275	261	420	1,434	1,885	175	21	18	10	-	4,999
Regular Standard	2,145	2,722	3,517	1,188	2,055	2,825	3,754	85	-	3	2	1	18,297
Mail	106	31	40	21	59	280	469	10	-	7	1	-	1,024
	2,800	3,021	3,962	1,576	3,025	6,406	9,256	509	60	73	22	1	30,711

Collection Points by Time Increments - Midwest Area

Box Type	0600-0659	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2259	Total
High Density Spotkel	-	3	3	-	9	42	164	117	24	13	2	3	380
Express Spotkel	4	-	4	2	12	91	201	57	16	8	1	1	397
Express	16	15	8	18	43	290	503	65	12	4	4	-	978
High Density	1	1	1	5	8	20	89	17	-	-	-	-	142
Home Spotkel	4	1	3	4	8	27	297	107	10	38	5	4	508
Home Standard	-	-	1	3	2	30	48	9	-	-	-	-	93
Mail Chute	73	60	22	25	65	298	304	42	11	6	-	-	906
PG Lobby Drop	154	84	62	82	512	2,703	944	103	25	22	12	7	4,710
Post	246	44	34	20	20	40	7	-	-	-	-	-	411
Priority Standard	-	-	-	-	-	-	-	-	1	-	-	-	1
Priority Spotkel	-	-	-	-	-	-	-	1	-	-	-	-	1
Rack	1	-	1	2	7	46	54	7	-	-	-	-	118
Receiving Box	16	3	9	6	17	34	68	9	2	-	1	-	165
Regular Spotkel	486	221	269	287	456	2,527	2,827	542	81	59	21	19	7,795
Regular Standard	2,496	1,670	1,889	1,088	1,918	5,162	3,179	339	34	13	1	9	17,798
Wall	240	72	62	48	242	1,533	696	39	6	10	1	4	2,953
Total	3,737	2,174	2,368	1,590	3,319	12,843	9,381	1,454	222	173	48	47	37,356

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Collection Points by Time Increments - Southeast Area

Box Type	0600-0659	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2259	Total
High Density Storkel	1	2	-	7	13	51	59	10	1	4	-	-	148
Express Storkel	1	2	1	2	12	87	203	28	8	4	3	-	351
Express	18	25	29	33	43	329	625	30	9	5	1	1	1,148
High Density	4	2	-	5	51	135	49	-	-	-	-	-	246
Jump Storkel	1	1	1	-	3	21	273	65	9	20	11	1	406
Jump Standard	1	-	-	-	-	13	21	2	-	-	-	-	37
Mail Cart	38	17	47	20	103	459	578	24	2	6	4	-	1,298
Pre 900 Drop	35	19	10	25	171	1,214	830	83	11	19	6	6	2,429
Post	490	76	42	31	25	25	6	-	-	-	-	1	696
Priority Standard	-	-	-	1	4	8	8	-	-	-	1	-	22
Priority Storkel	-	-	-	-	3	1	10	-	-	2	-	-	16
Rack	1	-	-	-	1	36	25	-	-	-	-	-	63
Receiving Box	15	1	28	12	10	62	142	1	-	-	-	-	271
Regular Storkel	432	190	289	345	577	2,507	3,332	260	30	32	23	3	8,020
Regular Standard	2,677	799	1,853	1,400	1,655	4,219	3,757	91	18	8	6	1	16,484
Subtotal	38	6	20	10	65	184	88	10	7	1	-	-	429
Total	3,752	1,140	2,320	1,891	2,736	9,351	10,006	604	95	101	55	13	32,064

Collection Points by Time Increments - Southwest Area													
Box Type	0600-0659	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2359	Total
High Density Snorkel	1	-	1	-	6	15	47	11	-	4	-	1	86
Express Snorkel	4	1	4	2	33	93	240	44	8	10	3	-	442
Express	8	4	17	35	174	242	232	17	3	2	-	-	734
High Density	1	-	1	2	5	9	11	1	-	-	-	-	30
Jumbo Snorkel	1	-	-	6	19	55	362	42	14	27	10	2	538
Jumbo Standard	6	-	-	1	6	17	55	18	2	2	-	5	112
Mail Chute	49	7	16	61	175	326	231	11	-	-	-	-	876
Post Office Drop	439	79	63	125	696	2,493	1,058	114	20	36	8	8	5,139
Post	183	26	49	14	25	19	6	-	-	-	-	1	323
Priority Standard	-	-	-	-	-	-	-	-	-	-	-	-	-
Priority Snorkel	-	-	-	-	-	-	-	-	-	-	-	-	-
Bag	1	-	2	2	10	37	30	4	-	-	-	-	86
Receiving Box	2	2	3	5	13	60	33	-	-	-	-	-	118
Regular Snorkel	451	106	197	345	875	2,168	2,280	328	34	18	26	9	6,837
Regular Standard	1,573	413	753	1,244	2,040	3,246	1,512	93	5	4	7	4	10,894
Mail	186	28	48	188	787	878	592	7	4	6	2	-	2,726
Total	2,905	666	1,154	2,030	4,864	9,658	6,689	690	90	109	56	30	28,941

Collection Points by Time Increments - Pacific Area													
Box Type	0600-1159	1200-259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2359	Total
High Density Smoke	1	-	1	-	2	21	119	25	6	1	5	-	181
Express Smoke	3	-	-	-	6	27	155	14	2	8	3	2	220
Express	21	5	34	33	375	646	1,268	38	3	6	1	-	2,430
High Density	3	1	6	25	83	225	300	5	1	1	-	-	650
Jumbo Smoke	-	-	2	1	9	21	207	30	-	14	6	-	290
Jumbo Standard	-	-	-	-	9	18	29	1	-	2	-	-	59
Mail Circle	177	59	72	81	185	662	983	33	7	7	3	-	2,269
Reg Lobby Drop	8	4	3	8	32	102	357	43	4	6	2	1	570
Post	102	62	71	26	27	15	5	-	-	-	1	-	309
Priority Standard	-	-	-	-	-	3	20	5	-	2	-	-	30
Priority Smoke	-	-	-	-	-	2	12	-	2	4	-	-	20
Reg	-	-	-	-	-	1	19	-	-	-	-	-	20
Reg Lobby Drop	49	18	13	13	11	28	48	-	1	-	-	-	181
Regular Smoke	218	64	112	108	217	618	1,856	144	27	32	11	-	3,407
Regular Standard	5,992	1,407	1,477	1,537	1,531	4,196	7,338	214	17	14	2	1	23,726
Wall	71	34	20	46	79	274	667	51	2	12	-	-	1,256
Wall	6,645	1,654	1,811	1,878	2,566	6,859	13,383	603	72	109	34	4	35,618

Collection Points by Time Increments - Western Area													
Box Type	0600- 1159	1200- 2059	1300- 1859	1400- 2159	1500- 1859	1600- 1859	1700- 1759	1800- 1859	1900- 1959	2000- 2059	2100- 2159	2200- 2359	Total
High Density Stroke	-	-	1	7	7	45	114	20	4	-	-	4	202
Express Stroke	-	7	5	15	32	68	134	18	6	1	3	5	294
Express	23	43	29	26	97	178	255	43	4	1	10	3	712
High Density	-	2	5	16	37	91	113	11	-	-	1	-	276
Joint Stroke	-	-	-	2	5	39	222	55	7	3	10	8	351
Joint Standard	-	-	-	4	5	18	21	7	-	-	2	-	57
Mail Chute	27	24	40	62	130	250	314	21	3	1	-	5	877
PO Lobby Drop	104	47	48	85	227	630	532	77	7	6	3	3	1,769
Post	86	30	41	25	34	78	4	-	-	1	-	-	299
Priority Standard	-	-	-	-	-	-	1	-	-	-	-	-	1
Priority Stroke	-	-	-	-	-	-	-	-	-	-	-	-	-
Rack	-	1	-	2	6	15	41	7	1	-	-	-	73
Receiving Box	12	2	20	17	45	49	61	11	1	-	-	1	219
Regular Stroke	194	109	156	277	487	1,336	1,860	437	55	30	8	18	4,967
Regular Standard	1,271	781	1,233	1,340	1,977	3,393	2,592	328	26	4	3	1	12,949
Mail	115	81	88	112	283	895	909	144	19	24	1	9	2,680
Total	1,832	1,127	1,666	1,990	3,372	7,085	7,173	1,179	133	71	41	57	25,726

Collection Points by Time Increments - Mid-Atlantic Area
 (Capital Metro is included in the Mid-Atlantic Area in the CMS Database)

Box Type	0600-1159	1200-259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2359	Total
High Density Snorkel	-	-	-	-	3	9	35	39	2	-	1	2	91
Express Snorkel	2	1	1	5	5	48	96	37	6	7	1	-	209
Express	16	21	20	45	93	384	538	75	15	10	-	-	1,217
Mid. Snorkel	-	2	-	-	-	4	28	10	1	-	-	-	45
Jumbo Snorkel	-	-	6	3	3	55	260	54	10	24	10	5	430
Jumbo Standard	2	3	4	6	17	40	133	15	-	2	1	-	223
Mail Snorkel	93	65	53	90	89	486	348	20	2	8	-	-	1,254
Priority Express	52	47	54	121	349	1,196	551	38	5	11	9	2	2,435
Post	76	28	31	32	23	53	3	-	-	-	-	-	246
Priority Standard	-	-	-	-	1	-	2	-	-	-	-	-	3
Priority Snorkel	-	-	-	-	-	-	1	-	-	-	-	-	1
Rack	1	2	1	-	4	9	12	2	-	-	-	-	31
Receiving Box	4	2	-	5	4	21	16	-	-	-	-	-	52
Regular Snorkel	324	185	190	292	462	1,967	2,093	201	19	35	3	7	5,778
Regular Standard	4,350	2,595	2,309	2,028	2,203	5,067	3,738	212	22	6	8	10	22,548
Mail	51	19	25	19	61	359	214	21	-	3	4	1	777
Total	4,971	2,970	2,694	2,646	3,317	9,698	8,068	724	82	106	37	27	35,340

Collection Points by Time Increments - Allegheny Area																		
Box Type	0600-0659	0700-0759	0800-0859	0900-0959	1000-1059	1100-1159	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2259	Total
High Density Snorkel	-	-	-	1	1	7	16	-	-	-	-	6	-	-	-	6	-	31
Express Snorkel	4	-	2	3	8	37	69	21	3	3	2	-	-	-	-	-	-	152
Express	23	14	26	42	91	333	903	35	10	3	1	1	-	-	-	-	-	1,482
High Density	-	1	4	-	1	19	25	1	-	-	1	-	-	-	-	1	-	52
Jumbo Snorkel	1	1	-	4	7	40	240	49	1	18	8	1	-	-	-	-	1	370
Jumbo Standard	4	1	3	7	12	49	133	10	1	1	-	-	-	-	-	-	-	221
Mail Stop	49	23	30	28	73	77	346	5	-	-	-	-	-	-	-	-	-	631
RC Loop Drop	56	10	13	20	247	1,914	1,285	104	3	5	16	-	-	-	-	-	-	3,673
Post	196	53	54	42	22	19	2	3	-	-	-	-	-	-	-	-	-	391
Priority Snorkel	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	2
Priority Snorkel	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Recd	1	-	-	1	4	38	146	1	-	-	-	-	-	-	-	-	-	191
Receiving Box	5	2	8	4	20	13	46	-	-	-	-	-	-	-	-	-	-	98
Regular Snorkel	459	210	265	330	359	1,694	1,667	112	8	13	14	1	-	-	-	-	-	5,132
Regular Standard	7,990	2,531	3,450	3,777	2,234	4,064	4,930	82	2	7	5	3	-	-	-	-	-	29,075
Wall	75	19	28	55	89	460	578	11	6	7	2	2	-	-	-	-	-	1,332
Total	8,863	2,865	3,884	4,314	3,168	8,764	10,386	434	34	57	56	8	-	-	-	-	-	42,833

Collection Points by Time Increments - Northeast Area

Box Type	0600-0659	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2259	Total
High Priority Snorkel	-	-	-	-	-	3	16	5	-	-	2	-	26
Express Snorkel	-	-	1	4	5	6	13	8	2	1	1	-	41
Express	14	13	38	59	112	383	1,132	83	5	2	1	-	1,842
High Priority	2	-	1	1	3	13	22	1	-	-	-	-	43
Junior Snorkel	-	-	-	2	-	15	98	17	2	2	1	1	138
Junior Standard	2	1	2	1	9	46	123	13	-	2	-	-	199
Mail Snorkel	22	13	16	18	37	161	473	14	-	-	1	-	755
Mail Snorkel	55	4	11	32	125	1,177	1,711	102	6	7	3	2	3,235
Reg	127	23	23	9	11	29	11	-	-	-	-	-	233
Priority Standard	-	-	-	-	-	2	5	2	1	-	-	-	10
Priority Snorkel	-	-	-	-	-	-	-	-	-	-	-	-	-
Reg	-	-	-	-	-	3	4	1	-	-	-	-	8
Receiving Box	5	3	-	-	-	3	11	-	-	-	-	-	22
Regular Snorkel	136	32	41	44	75	544	1,013	85	5	21	16	-	2,012
Regular Standard	4,107	1,676	3,020	1,717	1,472	4,953	7,008	326	10	20	8	4	24,321
Mail	60	21	12	10	33	148	310	7	1	3	3	-	608
Total	4,530	1,786	3,165	1,897	1,882	7,486	11,950	664	32	58	36	7	33,493

Collection Points by Time Increments - New York Metro

Box Type	0600-1159	1200-1259	1300-1359	1400-1459	1500-1559	1600-1659	1700-1759	1800-1859	1900-1959	2000-2059	2100-2159	2200-2359	Total
High Density Storage	-	-	-	-	-	-	3	1	-	-	-	-	4
Express Storage	1	1	1	-	-	2	14	2	1	-	-	-	22
Express	19	12	20	17	46	279	1,088	83	-	2	-	-	1,566
High Density	-	-	-	-	1	-	7	-	-	-	-	-	8
Jumbo Storage	3	-	-	-	-	2	32	7	-	4	-	-	48
Jumbo Standard	20	2	4	1	9	28	116	2	-	2	-	-	184
Mail Chute	39	18	46	88	59	695	211	-	-	-	-	-	1,156
Postbox Drop	-	-	-	-	-	-	3	1	-	-	1	-	5
Post	49	4	24	1	2	12	5	-	-	-	-	-	97
Priority Standard	-	1	-	-	-	-	7	2	-	-	-	-	10
Priority Storage	-	-	-	-	-	-	1	1	-	-	-	-	2
Recycling	-	-	-	-	1	2	2	-	-	-	-	-	5
Reserve Box	2	1	15	19	5	183	43	1	-	-	-	-	269
Regular Storage	147	11	28	10	15	113	514	22	4	6	-	-	870
Regular Standard	7,945	1,119	2,452	964	829	2,317	6,072	97	8	7	-	2	21,812
WAP	41	3	-	-	12	33	77	-	-	-	-	-	166
Total	8,266	1,172	2,590	1,100	979	3,666	8,195	219	13	21	1	2	26,224



**Delivery and Retail Activities
Related to the Safety
of
Employees, Customers, and Mail**



Background

- **Workgroups Established**
- **Overall Integrated Objectives**
 - * (*****)
 - * (*****)
 - * (*****)
 - * (*****)





Delivery and Retail Workgroup

- **Single Place FCM Entry (15-20 %)**
 - * **Collection Boxes**
 - * **Lobby Drop / Retail**
 - * **Other**
- **Technological Approach**
- **Management Actions**



Technological Approach

- **Multiple Lines of Defense / Security**
- **(* * * * * *) Collection mail**
- **(* * * * * *) Within Collection mail**
- **(* * * * * *) Within Lobby / Retail Drops**





Collection Boxes

- (*****_******)
 - (*****_******)
 - (*****_*****)
 - (*****_*) **At AO's**
 - **Linkage With 010** (*****)
-



Lobby / Retail Drops

- Use Collection Box (* * * * *)
- Lobby Drop: (* * * * *)
- Smaller Scale (* * * * *)
- Linkage With 010 (* * * * *)





Cost, Time and Interim Steps

- **Varying Price Tags**
- **Warrants AMP - like Consolidation**
- **Collection (*****)**
- **(*****)**
- **(***** _ *****) Receipt**





Removing Selected Collection Boxes

- **Area Profile of CBMS Database**
- **Retail Marketing Mapping Software**
- **Volume Survey**
- **Temporary Removal vs. Permanent**
- **Doesn't Reduce Risk; Only Entry Points**





Messaging To Employees and Customers

- **Consumer Advocate and Retail Marketing**
 - **Clear Messaging**
 - * Reason
 - * Expected Timeframe
 - * Customer Alternatives
 - **Carrier Pickup: Door vs. Curbline**
 - **Safety and Security**
 - * Known Customers
 - * Return Address
-

